



## Starting and Stopping Services

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This section describes how to start and stop the Cisco CallManager and other available services. When you stop and start a Cisco CallManager, all Cisco IP phones and gateways currently registered to that Cisco CallManager fail over to their secondary Cisco CallManager. All other installed applications that are homed to that Cisco CallManager, such as conference bridge and Cisco Messaging Interface (CMI), also stop and start. Devices and phones only restart if they cannot register with another Cisco CallManager.



### Caution

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Stopping Cisco CallManager stops call processing for all devices controlled by that Cisco CallManager. If possible, avoid stopping and starting the CallManager service during peak hours as this may cause slow performance and extended outages for devices.

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You can start and stop services from Windows or from the control center in Cisco CallManager Serviceability. For information on using the control center, refer to the *Cisco CallManager Serviceability Administration Guide*.

For information on starting and stopping services from Windows, see the following topic:

- [Using Windows, page 32-2](#)

# Using Windows

This section describes how to use the Windows Control Panel to start or stop the Cisco CallManager service.

## Procedure

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- Step 1** On the server that has the configured service you want to start or stop, open the Windows Control Panel for Services.



### Caution

Make sure you are accessing the correct Cisco CallManager server before attempting to start or stop services on that Cisco CallManager.

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- Step 2** Choose the Cisco CallManager service you want to start or stop.
- Step 3** Right-click and choose **Start** or **Stop** from the menu, depending on the action you want to perform.
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