



Service Parameters Configuration

Service parameters for Cisco CallManager (Release 3.0 and later) allow you to configure different services on selected servers. You can insert and delete services on a selected server, as well as modify the service parameters for those services.



Note

Services must be installed in the database for them to work. For example, if you add a conference bridge to the database, it may not physically exist. It will only be installed if you installed the Media Streaming App service. You can install services from the Cisco CallManager CD or using the Cisco Service Configuration utility. For more information on installing services, refer to the [“Service Installation and Configuration”](#) section in the *Cisco CallManager System Guide*.



Caution

Some changes to service parameters may cause system failure. Cisco recommends that you do not make any changes to service parameters unless you fully understand the feature that you are changing or unless the Cisco Technical Assistance Center (TAC) specifies the changes.

For information about working with service parameters, see the following topics:

- [Adding a New Service on a Server, page 30-2](#)
- [Deleting a Service From a Server, page 30-3](#)
- [Updating a Service Parameter, page 30-4](#)
- [Services, Cisco CallManager System Guide](#)

Adding a New Service on a Server

This section describes how to add a new service on a server.

Before You Begin

Ensure the following prerequisite is met before proceeding with the steps:

- Servers are configured.
- Services are installed. For more information on installing services, refer to the “[Service Installation and Configuration](#)” section in the *Cisco CallManager System Guide*.

Procedure

- Step 1** Choose **Service > Service Parameters**.
- Step 2** From the Server drop-down list box, choose a server.
- Step 3** From the Service drop-down list box, choose a service.
- Step 4** Click **Insert**.

The Cisco CallManager adds the service to the server, and the service displays in the Services list.

Related Topics

- [Service Parameters Configuration, page 30-1](#)
- [Deleting a Service From a Server, page 30-3](#)
- [Updating a Service Parameter, page 30-4](#)

Deleting a Service From a Server

You can use the Service Parameter Configuration pane to delete any service (except the Cisco CallManager and the Cisco Database Layer Monitor) from a server. The service continues to run in the background on your system unless you deactivate it with the Cisco Service Configuration utility.

This section describes how to delete services from a server.



Note

For information about deleting the Cisco CallManager service from a server, see the [“Deleting a Cisco CallManager” section on page 3-4](#). For information about the Cisco Service Configuration utility, refer to the [“Service Installation and Configuration” section in the *Cisco CallManager System Guide*](#).

Before You Begin

Ensure the following prerequisites are met before proceeding with the steps. See the [“Server Configuration” section on page 2-1](#).

- Make sure servers are configured.
- Make sure the service is present.

Procedure

Step 1 Choose **Service > Service Parameters**.

Step 2 From the Server drop-down list box, choose a service.

Step 3 From the Services list, choose the service you want to delete.

Step 4 Click **Delete Service**.

A message displays stating that you are about to permanently delete this service and that you cannot undo the action.

Step 5 Click **OK** to continue or **Cancel** to cancel the deletion.

Related Topics

- [Adding a New Service on a Server, page 30-2](#)
- [Updating a Service Parameter, page 30-4](#)

Updating a Service Parameter

This section describes how to update a service parameter.



Note

If you set a service parameter value to the suggested value displayed on the Service Parameters Configuration pane and the suggested value changes in a subsequent Cisco CallManager release, the system automatically changes the parameter value to match the updated suggested value when you upgrade to that release. If you set a service parameter to a value other than the suggested value, the system does not change the parameter value when you upgrade.

Before You Begin

Ensure the following prerequisites are met before proceeding with the steps. See the [“Server Configuration” section on page 2-1](#) for more information.

- Make sure servers are configured.
- Make sure the service is configured.



Caution

Some changes to service parameters may cause system failure. Cisco recommends that you do not make any changes to service parameters unless you fully understand the feature that you are changing or unless the Cisco Technical Assistance Center (TAC) specifies the changes.

Procedure

- Step 1** Choose **Service > Service Parameters**.
- Step 2** From the Server drop-down list box, choose a server.
The pane refreshes.
- Step 3** From the Services list, choose the service containing the parameter you want to update.

Step 4 Update the appropriate parameter value.

To view the list with a particular parameter at the top, click that parameter on the Service Parameter Configuration pane. To view a list of parameters and their descriptions, click the **i** button in the upper, right corner of the pane, as shown in the [Figure 30-1](#):

Figure 30-1 Service Parameter Configuration Pane



Note

Some services contain service parameters that should rarely be changed. The Cisco CallManager Administration does not automatically display these parameters when you access the Service Parameter Configuration pane. To view all parameters, click **Advanced**. Once all parameters are displayed, you can redisplay the basic parameters by clicking **Condensed**.

Step 5 Click **Update**.

The pane refreshes, and Cisco CallManager updates the service parameter with your changes.

Related Topics

- [Adding a New Service on a Server](#), page 30-2
- [Deleting a Service From a Server](#), page 30-3
- [Services](#), *Cisco CallManager System Guide*

■ Updating a Service Parameter