



Using Route Plan Report

The route plan report is a listing of all call park numbers, call pickup numbers, conference numbers, route patterns and translation patterns in the system. The route plan report allows you to view either a partial or full list, and to go directly to the associated configuration pages, by selecting a route pattern, partition, route group, route list, call park number, call pickup number, conference number, or gateway.

In addition, the route plan report allows you to save report data into a .csv file that you can import into other applications. The .csv file contains more detailed information than the web pages, including directory numbers (DN) for phones, route patterns, and translation patterns.

The Cisco CallManager uses the route plan to route both internal calls and external (Public Switched Telephone Network [PSTN]) calls. For more detailed information on the route plan, see the “Understanding Route Plans” section on page 6-1.

Use the following procedures to view all route plan records:

- Viewing All Route Plan Records, page 29-2
- Viewing Route Plan Reports in a File, page 29-3

Viewing All Route Plan Records

This section describes how to view all Route Plan Records.

Procedure

Step 1 Open Cisco CallManager Administration.

Step 2 Select **Route Plan > Route Plan Report**.

If there are more than 50 items, the Route Plan Report screen shows the first 50.

Step 3 Click **All** to view the entire report (viewing this option can take a long time to load on large systems), or click **Next 50** or **Previous 50** to navigate through the report 50 items at a time.



Note The route plan report shows the Pattern/Directory, the corresponding call type, and partition. The Route Detail column shows a route list (with route group and associated gateway, and ports used information), or gateway information.

Related Topics

- Understanding Route Plans, page 6-1
- Using Route Plan Report, page 29-1
- Viewing Route Plan Reports in a File, page 29-3

Viewing Route Plan Reports in a File

This section contains information on how to view route plan reports in a .csv file.

Procedure

Step 1 Open Cisco CallManager Administration.

Step 2 Select **Route Plan > Route Plan Report**.

If there are more than 50 items, the Route Plan Report screen shows the first 50.

Step 3 Click **View In File**. A dialog box appears.

From this dialog box, you can either save the file, or import it into another application.

Step 4 Click **Save File** in the dialog box.

Another window appears allowing you to save this file to a location of your choice.



Note You may also save the file as a different file name, but the extension the file name must have a .csv extension.

Step 5 Select the location in which to save the file and click **Save**. The file should now be saved to the location you designated.

Step 6 Locate the .csv file you just saved and double-click on its icon to view it.

Related Topics

- Understanding Route Plans, page 6-1
- Using Route Plan Report, page 29-1
- Viewing All Route Plan Records, page 29-2

■ Viewing Route Plan Reports in a File