



Starting and Stopping Cisco CallManager

This chapter describes how to start and stop the Cisco CallManager server. For information about starting and stopping other Cisco CallManager services, refer to the “Starting and Stopping Services Using the Control Center” section on page 38-1.

There are three methods for starting and stopping a Cisco CallManager server:

- Using the Control Center in Cisco CallManager Administration. See the “Using the Control Center” section on page 20-2.
- Using the Windows Control Panel for Services. See the “Using Windows Services” section on page 20-3.
- Using the Reset button in Cisco CallManager Administration. See the “Using the Cisco CallManager Reset Button” section on page 20-4.



Caution

Stopping Cisco CallManager also stops call processing for all devices controlled by that Cisco CallManager. When a Cisco CallManager is stopped, calls from an IP phone to another IP phone will stay up; calls in progress from an IP phone to an MGCP gateway will also stay up; and any other type of calls will be dropped. See the “Understanding Redundancy” section on page 3-1.

Table 20-1 lists the system parameters that require you to restart Cisco CallManager after changing their settings.

Table 20-1 Parameter Settings that Require Restarting Cisco CallManager

System Parameter	Path to this Parameter in Cisco CallManager Administration
IP address of the Cisco CallManager server	System > Server
Partition for auto-registration	System > Cisco CallManager
External phone number mask for auto-registration	System > Cisco CallManager
TCP port settings for the Cisco CallManager server	System > Cisco CallManager

**Tips**

In general, it is better to make as many configuration changes as possible at one time, and restart Cisco CallManager only once after completing the changes.

Using the Control Center

This section describes how to use the Control Center in Cisco CallManager Administration to start or stop Cisco CallManager.

Procedure

- Step 1** Open Cisco CallManager Administration.
- Step 2** Select **Service > Control Center**.
- Step 3** From the server list, select the Cisco CallManager server you want to stop or start.
- Step 4** Click **Start** or **Stop** for the Cisco CallManager service you want to start or stop. In the Service Status field, a square symbol indicates that the service is stopped and a triangle indicates that the service is running.

Using Windows Services

This section describes how to use the Windows Control Panel to start or stop Cisco CallManager.

Procedure

- Step 1** On the server that contains the Cisco CallManager you want to start or stop, open the Windows Control Panel for Services.



Caution

Make sure you are accessing the correct Cisco CallManager server before attempting to start or stop Cisco CallManager.

- Step 2** Select the Cisco CallManager service you want to start or stop.
- Step 3** Click **Start** or **Stop**, depending on the action you want to perform.
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Using the Cisco CallManager Reset Button

This section describes how to use the Reset button to stop and start Cisco CallManager.

Procedure

- Step 1** Open Cisco CallManager Administration.
- Step 2** Select **System > Cisco CallManager**.
- Step 3** From the list of Cisco CallManagers, select on the one you want to reset.
- Step 4** After selecting the appropriate Cisco CallManager, click **Reset**.



Note Clicking the **Reset** button stops Cisco CallManager momentarily and then starts it again. Click the button only once to perform a complete reset, and give Cisco CallManager sufficient time to restart.
