



## Server

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Use server configuration to specify the address of the server where Cisco CallManager is installed. If your network uses Domain Name System (DNS) services, you can specify the DNS name of the server. If your network does not use DNS services, you must specify the Internet Protocol (IP) address of the server.



**Note**

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You must update the DNS server with the appropriate Cisco CallManager name and address information before using that information to configure the Cisco CallManager server.

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Use the following procedures to add, update, or delete a server address in the Cisco CallManager database:

- Adding a Server, page 8-2
- Updating a Server, page 8-3
- Deleting a Server, page 8-4

# Adding a Server

This section describes how to add a server address to the Cisco CallManager database.

**Note**

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Server information is configured automatically in the database when you install the Cisco CallManager software. You normally do not have to use Cisco CallManager Administration to add a new server to the database, but you might want to use it to update the configuration information for an existing server.

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**Procedure**

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- Step 1** Open Cisco CallManager Administration.
- Step 2** Select **System > Server**.
- Step 3** If your network uses DNS services, you can enter the DNS name of the Cisco CallManager server. Otherwise, you must enter the full IP address of the server.

**Note**

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You must update the DNS server with the appropriate Cisco CallManager name and address information before using that information here.

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- Step 4** Optionally you can enter the Media Access Control (MAC) address of the Network Interface Card (NIC) in the Cisco CallManager server. The MAC address is the permanent hardware address of the NIC. If you plan to move the Cisco CallManager server periodically to different locations on the network, Cisco recommends that you enter the MAC address so that other devices on the network can always identify the Cisco CallManager server. If you do not plan to relocate the server, you can omit the MAC address.
- Step 5** Click **Insert** to save the server information in the database.
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**Related Procedures**

After adding a server, you can configure other properties of the Cisco CallManager installed on that server. Changes to the server configuration do not take effect until you restart Cisco CallManager. For details, see:

- Adding a Cisco CallManager, page 9-1
- Starting and Stopping Cisco CallManager, page 17-1

## Updating a Server

This section describes how to update server information in the Cisco CallManager database.

**Procedure**

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- Step 1** Open Cisco CallManager Administration.
  - Step 2** Select **System > Server**.
  - Step 3** From the server list, select the server you want to update.
  - Step 4** Make the desired changes in the fields you want to update. Before saving the changes, you can click **Cancel** to reset all fields to their original value.
  - Step 5** Click **Update** to save the changes in the database.
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**Related Procedures**

Changes to the server configuration do not take effect until you restart Cisco CallManager. For details, see:

- Starting and Stopping Cisco CallManager, page 17-1

# Deleting a Server

This section describes how to delete a server from the Cisco CallManager database.

## Before You Begin

You cannot delete a server that has a specific Cisco CallManager assigned to it. If you try to delete a server that is in use, Cisco CallManager displays an error message. Before deleting a server that is currently in use, you must perform either or both of the following tasks:

- Update the Cisco CallManager in question and assign it to a different server. See the “Updating a Cisco CallManager” section on page 9-5.
- Delete the Cisco CallManager assigned to the server you want to delete. See the “Deleting a Cisco CallManager” section on page 9-6.

## Procedure

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- Step 1** Open Cisco CallManager Administration.
- Step 2** Select **System > Region**.
- Step 3** In the server list, select the server you want to delete.
- Step 4** Click **Delete**.
- Step 5** When asked to confirm the delete operation, click either **OK** to delete or **Cancel** to cancel the delete operation.
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## Related Procedures

Changes to the server configuration do not take effect until you restart Cisco CallManager. For details, see:

- Starting and Stopping Cisco CallManager, page 17-1