



Starting and Stopping Cisco CallManager

There are three methods for starting and stopping Cisco CallManager:

- Using the Control Center in Cisco CallManager Administration. See the “Using the Control Center” section on page 17-2.
- Using the Windows Control Panel for Services. See the “Using Windows Services” section on page 17-3.
- Using the Reset button in Cisco CallManager Administration. See the “Using the Cisco CallManager Reset Button” section on page 17-4.



Caution

Stopping Cisco CallManager also stops call processing for all devices controlled by that Cisco CallManager. If you have not configured a backup Cisco CallManager for those devices, any calls in progress on those devices are dropped. See the “Redundancy” section on page 2-1.

Table 17-1 lists the system parameters that require you to restart Cisco CallManager after changing their settings.

Table 17-1 Parameter Settings that Require Restarting Cisco CallManager

System Parameter	Path to this Parameter in Cisco CallManager Administration
IP address of the Cisco CallManager server	System > Server
Partition for auto-registration	System > Cisco CallManager
External phone number mask for auto-registration	System > Cisco CallManager
TCP port settings for the Cisco CallManager server	System > Cisco CallManager

**Tips**

In general, it is better to make as many configuration changes as possible at one time, and restart Cisco CallManager only once after completing the changes.

Using the Control Center

This section describes how to use the Control Center in Cisco CallManager Administration to start or stop Cisco CallManager.

Procedure

- Step 1** Open Cisco CallManager Administration.
- Step 2** Select **Service > Control Center**.
- Step 3** From the server list, select the Cisco CallManager server you want to stop or start.
- Step 4** Click **Start** or **Stop** for the Cisco CallManager service you want to start or stop. In the Service Status field, a square symbol indicates that the service is stopped and a triangle indicates that the service is running.

Using Windows Services

This section describes how to use the Windows Control Panel to start or stop Cisco CallManager.

Procedure

- Step 1** On the server that contains the Cisco CallManager you want to start or stop, open the Windows Control Panel for Services.



Caution

Make sure you are accessing the correct Cisco CallManager server before attempting to start or stop Cisco CallManager.

- Step 2** Select the Cisco CallManager service you want to start or stop.
- Step 3** Click **Start** or **Stop**, depending on the action you want to perform.
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Using the Cisco CallManager Reset Button

This section describes how to use the Reset button to stop and start Cisco CallManager.

Procedure

- Step 1 Open Cisco CallManager Administration.
- Step 2 Select **System > Cisco CallManager**.
- Step 3 From the list of Cisco CallManagers, select on the one you want to reset.
- Step 4 After selecting the appropriate Cisco CallManager, click **Reset**.



Note Clicking the **Reset** button stops Cisco CallManager momentarily and then starts it again. Click the button only once to perform a complete reset, and give Cisco CallManager sufficient time to restart.
