

Release Notes for Cisco Small Business Pro IP Phone SPA525G Firmware Version 7.1.7

January 28, 2009

These Release Notes describe the new features and enhancements in the Cisco Small Business Pro IP Phone SPA525G firmware version 7.1.7.

Contents

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Changes Since Firmware Release 7.1.3

Problems were fixed.

Fixed Problems

The following problems were fixed in this release:

- CSCsx06487: Shared line status will not appear correctly under certain call scenarios.
- CSCsw96625: Phone reboots when viewing wallpaper in conjunction with a conference call.

Release Notes

- CSCsw89237: When accessing external voicemail, the phone intermittently fails to recognize DTMF.
- CSCsw73524: The SPA9000 doesn't receive correct DTMF digits from SPA525G for in-band auto-attendant transfer.
- CSCsw71740: No audio after some missed calls while playing MP3.
- CSCsw28939: Under certain call conditions, line 1 LED will not change to red.
- CSCsv91097: Group pickup error when target station name too long.
- CSCsv86418: Low handset sent volume.

Known Issues

There are no known significant issues at the time of release.

Getting More Information About Problems

You can search for problems by using the Cisco Software Bug Toolkit. To access Bug Toolkit, you'll need a Cisco.com user ID and password.

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- STEP 1** To access the Bug Toolkit, go to <http://tools.cisco.com/Support/BugToolKit/action.do?hdnAction=searchBugs>.
- STEP 2** Log on with your Cisco.com user ID and password.
- STEP 3** To look for information about a specific problem, enter the bug ID number in the "Search for bug ID" field, then click **Go**. To get a list of problems for a specific product, select the product category and product from the drop-down list and click **Search**.
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Installation Notes

To install firmware for the Cisco IP Phone SPA525G, follow these instructions.

SIP Version

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- STEP 1** Download the firmware from Cisco.com. Go to:
<http://www.cisco.com/en/US/products/ps10067/index.html>
- STEP 2** Click the **Download Software** link.
- STEP 3** Download the executable file and unzip it on your PC.
- STEP 4** Obtain the IP address of your phone:
- On your phone, press the **Setup** button and select **Status**.
 - Scroll to **Network Status** and press **Select**. Note the IP address.
- STEP 5** On your PC, open Internet Explorer.
- STEP 6** Enter the phone's IP address in the browser's toolbar.
- STEP 7** Choose the **Firmware Upgrade** tab.
- STEP 8** Click **Firmware Upgrade Window**.
- STEP 9** Browse to select the firmware file from your PC. Click **Submit**. The firmware is installed and your phone reboots.
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SPCP Version

Firmware updates are done from the Cisco Unified Communications 500 Series. Refer to the documentation for more information:

http://cisco.com/en/US/products/ps7293/tsd_products_support_series_home.html

Related Information

Resource	Location
Technical Documentation	SIP: http://cisco.com/en/US/products/ps10033/tsd_products_support_series_home.html SPCP: http://cisco.com/en/US/products/ps9730/tsd_products_support_series_home.html
Firmware Downloads	http://www.cisco.com/en/US/products/ps10067/index.html
Customer Support	www.cisco.com/en/US/support/tsd_cisco_small_business_support_center_contacts.html
Open Source License Notices	http://www.cisco.com/en/US/docs/general/warranty/osln_525g.pdf
Regulatory Compliance and Safety Information	http://www.cisco.com/en/US/products/ps9730/tsd_products_support_series_home.html
Warranty Information	www.cisco.com/go/warranty
Cisco Partner Central site for Small Business	www.cisco.com/web/partners/sell/smb

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