



# Supported Hardware and Software, and Support Policies for Cisco Unity Connection Release 2.x

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This document lists supported hardware and software, and support policies for a Cisco Unity Connection version 2.x system. It contains the following sections:

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## PART 1: Supported Hardware for Use with Cisco Unity Connection 2.x

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## Supported Phone System Integrations

Cisco Unity Connection integrates with qualified IP phone systems (see the “[Supported IP Phone System Integrations](#)” section below) and with qualified circuit-switched phone systems (see the “[Supported Circuit-Switched Phone System Integrations](#)” section below). Connection also supports integrations with multiple phone systems simultaneously (refer to the *Multiple Phone System Integration Guide for Cisco Unity Connection 2.0* at

[http://www.cisco.com/en/US/products/ps6509/products\\_installation\\_and\\_configuration\\_guides\\_list.html](http://www.cisco.com/en/US/products/ps6509/products_installation_and_configuration_guides_list.html)).

## Supported IP Phone System Integrations

- Cisco Unified Communications Manager
- Cisco Unified Communications Manager Express
- Cisco SIP Proxy Server

In addition, the Cisco Unified CM integrations with Cisco Unity Connection support the use of Survivable Remote Site Telephony (SRST) installed on Cisco IOS platforms at remote sites.

For the supported versions of Cisco Unified CM and Cisco Unified CM Express, refer to the applicable document, depending on the integration type:

- *SCCP Compatibility Matrix: Cisco Unity Connection, Cisco Unified Communications Manager, and Cisco Unified Communications Manager Express* at [http://www.cisco.com/en/US/products/ps6509/products\\_device\\_support\\_tables\\_list.html](http://www.cisco.com/en/US/products/ps6509/products_device_support_tables_list.html).
- *SIP Trunk Compatibility Matrix: Cisco Unity Connection, Cisco Unified Communications Manager, and Cisco Unified Communications Manager Express* at [http://www.cisco.com/en/US/products/ps6509/products\\_device\\_support\\_tables\\_list.html](http://www.cisco.com/en/US/products/ps6509/products_device_support_tables_list.html).

## Supported Circuit-Switched Phone System Integrations

**Table 1** Supported Circuit-Switched Phone System Integrations

Phone System	Integration Type	Supported PIMG Units	Additional Required Components <sup>1</sup>
Avaya Definity G3	Digital	Digital PIMG unit	<ul style="list-style-type: none"> <li>• Digital cables</li> <li>• LAN connections</li> </ul>
Avaya Definity ProLogix	Digital	Digital PIMG unit	<ul style="list-style-type: none"> <li>• Digital cables</li> <li>• LAN connections</li> </ul>
Avaya S8300, Avaya S8500, and Avaya S8700	Digital	Digital PIMG unit	<ul style="list-style-type: none"> <li>• Digital cables</li> <li>• LAN connections</li> </ul>
Mitel SX-2000	Digital	Digital Mitel PIMG unit	<ul style="list-style-type: none"> <li>• Digital cables</li> <li>• LAN connections</li> </ul>
NEC NEAX 2400	Digital	Digital PIMG unit	<ul style="list-style-type: none"> <li>• Digital cables</li> <li>• LAN connections</li> </ul>

**Table 1** Supported Circuit-Switched Phone System Integrations (continued)

Phone System	Integration Type	Supported PIMG Units	Additional Required Components <sup>1</sup>
Nortel Meridian 1 (includes Succession and SL 1)	Digital	Digital PIMG unit	<ul style="list-style-type: none"> <li>Digital cables</li> <li>LAN connections</li> </ul>
QSIG or DPNSS phone system	IP	N/A	<ul style="list-style-type: none"> <li>Cisco EGW 2200</li> <li>LAN connections</li> </ul>
Rolm 9751 9005	Digital	Digital Rolm PIMG unit	<ul style="list-style-type: none"> <li>Digital cables</li> <li>LAN connections</li> </ul>
Rolm 9751 9006	Digital	Digital Rolm PIMG unit	<ul style="list-style-type: none"> <li>Digital cables</li> <li>LAN connections</li> </ul>
Siemens Hicom 300 E (European)	DTMF	Analog PIMG unit	<ul style="list-style-type: none"> <li>Analog cables</li> <li>LAN connections</li> </ul>
Siemens Hicom 300 series E CS	Digital	Digital PIMG unit	<ul style="list-style-type: none"> <li>Digital cables</li> <li>LAN connections</li> </ul>

- For recommendations and additional information on these components, refer to the applicable Cisco Unity Connection integration guide at [http://www.cisco.com/en/US/products/ps6509/products\\_installation\\_and\\_configuration\\_guides\\_list.html](http://www.cisco.com/en/US/products/ps6509/products_installation_and_configuration_guides_list.html).

## Supported Phone Models for Use with Cisco Unity Connection Phone View Features

The following Cisco Unified IP Phone models are supported: 7941G, 7941G-GE, 7961G, 7961G-GE, 7970G, and 7971G-GE.

If a user experiences problems using Phone View on a phone model that is not listed, the feature should be disabled for that user.

Phone View does not work with the following phones: 7902G, 7910G, 7912G, 7920, 7940G, 7960G, 7985G, and Cisco IP Communicator.

## Supported Platforms

For information on the platforms supported for use with Cisco Unity Connection 2.x, refer to *Cisco Unity Connection Supported Platforms List* at [http://www.cisco.com/en/US/products/ps6509/products\\_data\\_sheets\\_list.html](http://www.cisco.com/en/US/products/ps6509/products_data_sheets_list.html).

## Supported Optional Hardware

The following optional hardware is supported for use with Cisco Unity Connection 2.x:

The following tape drives for backup:

- HP StorageWorks DAT 72 USB tape drive
- HP StorageWorks Ultrium 448 Tape Drive

For information on which tape drive is supported for use with your server, refer to the table for your server in the *Cisco Unity Connection Supported Platforms List* at [http://www.cisco.com/en/US/products/ps6509/products\\_data\\_sheets\\_list.html](http://www.cisco.com/en/US/products/ps6509/products_data_sheets_list.html).

## PART 2: Supported Optional Software for Use with Cisco Unity Connection 2.x

- [Supported Versions for a Cisco Unified MeetingPlace Express Integration, page 4](#)
- [PART 1: Supported Hardware for Use with Cisco Unity Connection 2.x, page 1](#)
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## Supported Versions for a Cisco Unified MeetingPlace Express Integration

Cisco Unity Connection supports integration with Cisco Unified MeetingPlace Express 2.0 and later.

## PART 3: Cisco Unity Connection Support Policies

- [Support Policy for VPIM Voice Messaging Systems, page 4](#)
- [PART 1: Supported Hardware for Use with Cisco Unity Connection 2.x, page 1](#)
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## Support Policy for VPIM Voice Messaging Systems

Cisco Unity Connection 2.x supports Voice Profile for Internet Mail (VPIM) version 2, which allows the exchange of voice and text messages with other voice messaging systems, which are the following:

- Cisco Unity Connection in Cisco Unified Communications Manager Business Edition version 6.x
- Cisco Unity 4.0 and later
- Cisco Unity Express 1.2 and later
- Third-party voice messaging systems

Cisco support policy is that customers can use VPIM Networking to exchange voice messages between Cisco Unity Connection and a third-party voice messaging system provided that the third-party system complies with the VPIM version 2 specification, as defined in Internet RFC 3801.

For information on using VPIM in Cisco Unity Connection, refer to the “Using VPIM Networking” chapter of the *System Administration Guide for Cisco Unity Connection* at [http://www.cisco.com/en/US/products/ps6509/prod\\_maintenance\\_guides\\_list.html](http://www.cisco.com/en/US/products/ps6509/prod_maintenance_guides_list.html).

## PART 4: Related Documentation

- [Compatibility Information, page 5](#)
- [Requirements Information, page 5](#)
- [PART 1: Supported Hardware for Use with Cisco Unity Connection 2.x, page 1](#)
- [PART 2: Supported Optional Software for Use with Cisco Unity Connection 2.x, page 4](#)
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## Compatibility Information

For compatibility information, refer to the following documents at [http://www.cisco.com/en/US/products/ps6509/products\\_device\\_support\\_tables\\_list.html](http://www.cisco.com/en/US/products/ps6509/products_device_support_tables_list.html):

- *Compatibility Matrix: Cisco Unity Connection and the Software on User Workstations*
- *SCCP Compatibility Matrix: Cisco Unity Connection, Cisco Unified Communications Manager, and Cisco Unified Communications Manager Express*
- *SIP Trunk Compatibility Matrix: Cisco Unity Connection, Cisco Unified Communications Manager, and Cisco Unified Communications Manager Express*

## Requirements Information

For requirements information, refer to *System Requirements for Cisco Unity Connection* at [http://www.cisco.com/en/US/products/ps6509/prod\\_installation\\_guides\\_list.html](http://www.cisco.com/en/US/products/ps6509/prod_installation_guides_list.html).

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