



# Release Notes for Cisco Unity Connection Release 2.1(3b) Service Update 1

**Revised April 3, 2012(Originally published April 2, 2009**

These release notes contain information on installation, and open and resolved caveats for Cisco Unity Connection Release 2.1(3b) Service Update 1 and for Connection in Cisco Unified Communications Manager Business Edition (CMBE) Release 6.1(3b) Service Update 1.

\*\*\*\*\*  
\*\*\*\*\*

Release 2.1(3b) Service Update 1 contains a rollup of engineering specials. Note the following information:

- Anything documented as compatible with Connection version 2.1(3)—for example, Connection tools and other Cisco products—is equally compatible with 2.1(3b) Service Update 1.
- Connection 2.1(3) must be installed before you can install release 2.1(3b) Service Update 1.

\*\*\*\*\*  
\*\*\*\*\*



**Note**

Cisco Unity Connection is a Linux-based solution. It is available in two configurations—Cisco Unity Connection, and Cisco Unified Communications Manager Business Edition, in which Connection is preloaded on the same platform with Cisco Unified Communications Manager. These release notes contain information for both configurations.

## Contents

- [System Requirements, page 2](#)
- [Related Documentation, page 4](#)
- [Installation Information, page 4](#)
- [Caveats, page 5](#)



**Americas Headquarters:**  
Cisco Systems, Inc., 170 West Tasman Drive, San Jose, CA 95134-1706 USA

- [Obtaining Documentation and Submitting a Service Request](#), page 10
- [Cisco Product Security Overview](#), page 10

## System Requirements

### For Cisco Unity Connection Release 2.1(3b) Service Update 1

Before you can install Cisco Unity Connection release 2.1(3b) Service Update 1, you must install Connection release 2.1(3).

### For Cisco Unity Connection

*System Requirements for Cisco Unity Connection Release 2.x* contains the most current Connection requirements. The document is available at [http://www.cisco.com/en/US/docs/voice\\_ip\\_comm/connection/2x/requirements/20cucsystemreqs.html](http://www.cisco.com/en/US/docs/voice_ip_comm/connection/2x/requirements/20cucsystemreqs.html).

For support information, refer to *Supported Hardware and Software, and Support Policies for Cisco Unity Connection Release 2.x* at [http://www.cisco.com/en/US/docs/voice\\_ip\\_comm/connection/2x/support/2xcucsupp.html](http://www.cisco.com/en/US/docs/voice_ip_comm/connection/2x/support/2xcucsupp.html).

### For Cisco Unity Connection in Cisco Unified CMBE

*System Requirements for Cisco Unity Connection in Cisco Unified Communications Manager Business Edition Release 6.x* contains the most current Connection requirements. The document is available at [http://www.cisco.com/en/US/docs/voice\\_ip\\_comm/connection/2x/requirements/60cucmbesystemreqs.html](http://www.cisco.com/en/US/docs/voice_ip_comm/connection/2x/requirements/60cucmbesystemreqs.html).

For support information, refer to *Supported Hardware and Software, and Support Policies for Cisco Unity Connection in Cisco Unified Communications Manager Business Edition Release 6.x* at [http://www.cisco.com/en/US/docs/voice\\_ip\\_comm/connection/2x/support/6xcucmbesupp.html](http://www.cisco.com/en/US/docs/voice_ip_comm/connection/2x/support/6xcucmbesupp.html).

## Compatibility Information

The following documents list the most current version combinations qualified for use with Cisco Unity Connection, and with Connection in Cisco Unified CMBE (where applicable):

- *Compatibility Matrix: Cisco Unity Connection and the Software on User Workstations*
- *SCCP Compatibility Matrix: Cisco Unity Connection, Cisco Unified Communications Manager, and Cisco Unified Communications Manager Express*
- *SIP Trunk Compatibility Matrix: Cisco Unity Connection, Cisco Unified Communications Manager, and Cisco Unified Communications Manager Express*

The documents are available on Cisco.com at [http://www.cisco.com/en/US/products/ps6509/products\\_device\\_support\\_tables\\_list.html](http://www.cisco.com/en/US/products/ps6509/products_device_support_tables_list.html).

## Determining the Software Version

This section contains procedures for determining the version in use for the following software:

- [Cisco Unity Connection, page 3](#)
- [Cisco Personal Communications Assistant, page 3](#)

### Cisco Unity Connection

This section contains two procedures. Use the applicable procedure, depending on whether you want to use Connection Administration or a command-line interface session to determine the version.

#### To Determine the Cisco Unity Connection Version by Using Cisco Unity Connection Administration

---

**Step 1** In Cisco Unity Connection Administration, in the upper-right corner below the Navigation list, click **About**.

The Connection version is displayed below “Cisco Unity Connection Administration.”

---

#### To Determine the Cisco Unity Connection Version by Using the Command-Line Interface

---

**Step 1** Start a command-line interface (CLI) session. For more information, see the Cisco Unified Communications Operating System Administration Help.

**Step 2** Run the **show cuc version** command.

---

### Cisco Personal Communications Assistant

#### To Determine the Cisco Personal Communications Assistant (PCA) Version

---

**Step 1** Log on to the Cisco PCA.

**Step 2** On the Cisco PCA Home page, click **About** in the upper right corner. (The link is available on every Cisco PCA page.)

**Step 3** The Cisco Unity Connection version is displayed. The Cisco PCA version is the same as the Connection version.

---

## Related Documentation

### For Cisco Unity Connection

For descriptions and URLs of Cisco Unity Connection documentation on Cisco.com, refer to the *Documentation Guide for Cisco Unity Connection Release 2.x*. The document is shipped with Connection and is available at [http://www.cisco.com/en/US/docs/voice\\_ip\\_comm/connection/2x/roadmap/2xcucdg.html](http://www.cisco.com/en/US/docs/voice_ip_comm/connection/2x/roadmap/2xcucdg.html).

### For Cisco Unified Communications Manager Business Edition

For descriptions and URLs of Cisco Unified Communications Manager Business Edition documentation on Cisco.com, refer to the *Cisco Unified Communications Manager Business Edition Documentation Guide*. The document is shipped with Cisco Unified CMBE and is available at [http://www.cisco.com/en/US/products/ps7273/products\\_documentation\\_roadmaps\\_list.html](http://www.cisco.com/en/US/products/ps7273/products_documentation_roadmaps_list.html).


**Note**

The documentation links on Cisco.com for some Cisco Unity Connection in Cisco Unified CMBE 6.x versions go to documents that are labeled for Cisco Unity Connection Release 2.x. Despite the version label, all content in the documentation applies to both Connection configurations.

## Installation Information

For instructions on downloading Cisco Unity Connection Release 2.1(3b) Service Update 1, see the “[Downloading Cisco Unity Connection Release 2.1\(3b\) Service Update 1 Software](#)” section on page 4.

For instructions on installing Service Update 1 on a Cisco Unity Connection Release 2.1(3) system, see the “Software Upgrade and Installation” section in the “[Software Upgrades](#)” chapter of the *Cisco Unified Communications Operating System Administration Guide for Cisco Unity Connection Release 2.x* at [http://www.cisco.com/en/US/docs/voice\\_ip\\_comm/connection/2x/os\\_administration/guide/2xcucosagx.html](http://www.cisco.com/en/US/docs/voice_ip_comm/connection/2x/os_administration/guide/2xcucosagx.html).

For instructions on installing Service Update 1 on a Cisco Unified CMBE 6.1(3) system, see the “Software Upgrade and Installation” section in the “Software Upgrades” chapter of the *Cisco Unified Communications Operating System Administration Guide* at [http://www.cisco.com/en/US/products/ps7273/prod\\_maintenance\\_guides\\_list.html](http://www.cisco.com/en/US/products/ps7273/prod_maintenance_guides_list.html).

### Downloading Cisco Unity Connection Release 2.1(3b) Service Update 1 Software

Revised 03 April, 2012

#### To Download Cisco Unity Connection Release 2.1(3b) Service Update 1 Software

- Step 1** Log on to a computer with a high-speed Internet connection, and go to the Voice and Unified Communications Downloads page at <http://tools.cisco.com/support/downloads/pub/Redirect.x?mdfid=278875240>.


**Note**

To access the software download page, you must be logged on to Cisco.com as a registered user.

- Step 2** In the tree control on the Downloads page, expand : **Products>Voice and Unified Communications>IP Telephony>Unified Messaging>Cisco Unity Connection**, and click **Cisco Unity Connection Version 2.1**.
- Step 3** On the Select a Software Type page, click **Cisco Unity Connection Software**.
- Step 4** On the Select a Release page, click **2.1.3bSU1**, and the download links appear on the right side of the page.
- Step 5** Confirm that the computer you are using has sufficient hard disk space for the downloaded files. (The download file sizes appear below the download links.)
- Step 6** Click **UCSInstall\_UCOS\_SU\_2.1.3b.3190-1.sgn.iso**, and follow the on-screen prompts to complete the download. Make note of the MD5 value.
- Step 7** Use a checksum generator to confirm that the MD5 checksum matches the checksum that is listed on Cisco.com. If the values do not match, the downloaded file is damaged.



**Caution** Do not attempt to use a damaged file to install software, or the results will be unpredictable. If the MD5 values do not match, download the file again until the value for the downloaded file matches the value listed on Cisco.com.

Free checksum tools are available on the Internet, or example, the Microsoft File Checksum Integrity Verifier utility. The utility is described in Microsoft Knowledge Base article 841290, *Availability and Description of the File Checksum Integrity Verifier Utility*. The KB article also includes a link for downloading the utility.

- Step 8** If you are installing from a DVD, burn the DVD, noting the following considerations:
- Use the Joliet file system, which accommodates filenames up to 64 characters long.
  - If the disc-burning application that you are using includes an option to verify the contents of the burned disc, choose that option. This causes the application to compare the contents of the burned disc with the source files.

## Caveats

The tables in this section list the open and resolved caveats when Cisco Unity Connection version 2.1(3b) Service Update 1 was released.

You can find the latest caveat information for Cisco Unity Connection version 2.1(3b) Service Update 1 and for Connection in Cisco Unified Communications Manager Business Edition version 6.1(3b) Service Update 1 by using Bug Toolkit, an online tool available for customers to query defects according to their own needs. Bug Toolkit is available at [www.cisco.com/go/bugs](http://www.cisco.com/go/bugs).



**Note** To access Bug Toolkit, you must be logged on to Cisco.com as a registered user.

This section contains caveat information for Cisco Unity Connection 2.1(3b) Service Update 1 and Connection in Cisco Unified CMBE 6.1(3b) Service Update 1 only. Refer to the release notes of the applicable version for caveat information for earlier versions of Cisco Unity Connection.

Release notes for all versions of Cisco Unity Connection are available at [http://www.cisco.com/en/US/products/ps6509/prod\\_release\\_notes\\_list.html](http://www.cisco.com/en/US/products/ps6509/prod_release_notes_list.html).

Release notes for all versions of Cisco Unified Communications Manager Business Edition are available at [http://www.cisco.com/en/US/products/ps7273/prod\\_release\\_notes\\_list.html](http://www.cisco.com/en/US/products/ps7273/prod_release_notes_list.html).

## Open Caveats—Connection Release 2.1(3b) SU 1, and Connection in Cisco Unified CMBE Release 6.1(3b) SU 1

Click a link in the Caveat Number column to view the latest information on the caveat in Bug Toolkit. (Caveats are listed in order by severity, then by component, then by caveat number.)

**Table 1** Connection Release 2.1(3b) SU 1, and Connection in Cisco Unified CMBE 6.1(3b) SU 1 Open Caveats

Caveat Number	Component	Severity	Description
<a href="#">CSCsx99056</a>	api	2	Phone Core Dump when launching VVM on an Arabic phone
<a href="#">CSCsr68377</a>	admin	3	Reports not working with very large database
<a href="#">CSCsv42398</a>	api	3	VMWS callerName not always available for voicemail users
<a href="#">CSCsv69240</a>	api	3	StopPosMs of 536867912 returned from Record method
<a href="#">CSCsw24633</a>	api	3	Hangup Call VMWS fails for SIP phones
<a href="#">CSCsw70788</a>	api	3	Get INVALID_INPUT after skipping to another part of a message
<a href="#">CSCsx37327</a>	api	3	VMWS: messages sent using the API do not have subject lines
<a href="#">CSCsy39752</a>	api	3	Delete message using SysDefault always performs hard delete
<a href="#">CSCso63423</a>	callroutingrules	3	CPCA: Cannot delete rule set
<a href="#">CSCsr47381</a>	database	3	A/A : Alias Conflicts During Split Brain
<a href="#">CSCsx10655</a>	database	3	server ip address change did not update the vmserver tbl
<a href="#">CSCsy01690</a>	database	3	Conversation Manager service not starting up after upgrade
<a href="#">CSCsy55741</a>	database	3	CuCsMgr may coredump after network disconnect
<a href="#">CSCsy17809</a>	javanotifier	3	Message count may go negative if same message deleted simultaneously
<a href="#">CSCsy52496</a>	javanotifier	3	SMTP notifications fail via Smart Host due to Bare LF's
<a href="#">CSCsr40660</a>	localization	3	JPN: VMO Vista OL 2007 cannot read VMO addin
<a href="#">CSCsr75682</a>	localization	3	Errornous Japanese prompts for Personal Call Transfer Rule settings
<a href="#">CSCsu36037</a>	localization	3	It showed Complete in Status under OS Platform upgrade page.
<a href="#">CSCsr97963</a>	mediamaster	3	"SIP integration, MM, record via phone, save on web page fails"
<a href="#">CSCsq35041</a>	messaging	3	Message NDR'd due to UID uniqueness constraint violation
<a href="#">CSCsy32272</a>	messaging	3	Connectivity loss to Primary may result in temporary call failures
<a href="#">CSCsy48064</a>	messaging	3	CUC IMAP does not work when LDAP Auth over SSL is enabledco
<a href="#">CSCsy18450</a>	pca	3	CUC7.0: PTG cpcalinguistic fix requires label switch in code
<a href="#">CSCsy18537</a>	pca	3	CUC7.0: PTG pca populates English dropdown menu
<a href="#">CSCsy48573</a>	pca	3	CPCA: Missing jsp file causes http 500 in cpcal
<a href="#">CSCsr47650</a>	reports	3	DSS: Allow selecting a search space for the Dial Search Scope report
<a href="#">CSCsr47651</a>	reports	3	DSS: Dial Search Scope report should report on all DAOs
<a href="#">CSCsx38473</a>	serverrolesmgr	3	SRM should not be talking to partner node during upgrade if diff version

**Table 1** Connection Release 2.1(3b) SU 1, and Connection in Cisco Unified CMBE 6.1(3b) SU 1 Open Caveats

Caveat Number	Component	Severity	Description
<a href="#">CSCso07071</a>	telephony	3	Incorrect caller name played when call transferred to connection
<a href="#">CSCsu38511</a>	telephony	3	L10N: System Default TTS Language setting has No TTS effect
<a href="#">CSCsr90132</a>	vmo	3	"VMO: In Outlook2007, VMO form is removed when we save the Msg"
<a href="#">CSCsu55499</a>	vmo	3	"After install of VMO, the 1st voice msg received doesn't have VMO form"
<a href="#">CSCsl35157</a>	admin	4	Additional value needed for AXL settings field .
<a href="#">CSCsq03975</a>	admin	4	RSS RTMT Current Session Counter not correct
<a href="#">CSCsr27552</a>	admin	4	VMO: when ever we send a VMO MSG a copy is kept in the Delete Folder
<a href="#">CSCsy01151</a>	admin	4	"When selecting Scope in a CH, if there are over 50 = blank page"
<a href="#">CSCsy11480</a>	admin	4	List not filtered based on search string; Distribution List Members page
<a href="#">CSCsy23242</a>	admin	4	"Play/Record option greys out in IE when ""Ignore callerinput"" is checked"
<a href="#">CSCsy32047</a>	admin	4	Connection should log syslog when Stop Taking Calls pressed
<a href="#">CSCsu67522</a>	api	4	VMWS: Playing Message Attachments via URIs misses very start of message
<a href="#">CSCsv69441</a>	api	4	can receive voicemails when mailbox is over send/receive limit
<a href="#">CSCsr42373</a>	conversations	4	TUI doesn't obey Send NDR on Failed Message Delivery setting
<a href="#">CSCsx35660</a>	conversations	4	TUI envelope states message sent time instead of received time
<a href="#">CSCsx54299</a>	conversations	4	Failsafe when two users in same mailbox delete message simultaneously
<a href="#">CSCso23499</a>	database	4	Replication Agent user is exposed in the CUCA
<a href="#">CSCso95767</a>	database	4	A/A: Lose messages when dyndb is full.
<a href="#">CSCsq20493</a>	database	4	System should warn you when routing rules make calls unanswerable
<a href="#">CSCsr49641</a>	database	4	End time for Greeting change 1 hour ahead when end date is on DST ON
<a href="#">CSCsw38722</a>	database	4	Connection Database Proxy service doesn't stop when stopped via web page
<a href="#">CSCsx97523</a>	database	4	Cluster configured with DNS name including TLD causes installer error
<a href="#">CSCsy20296</a>	database	4	Uc 7.x database allows change to the alias of built in Administrator
<a href="#">CSCsy33411</a>	database	4	Import Users page not allow import LDAP Directory users
<a href="#">CSCsy18630</a>	documentation	4	Need procedure to Change Host Name on CUCMBE
<a href="#">CSCsy23459</a>	hardware	4	UC sending cdp Half Duplex when actually configured for Full
<a href="#">CSCsx10551</a>	javanotifier	4	notifications after repeat interval was turned off on one scenario
<a href="#">CSCsy34595</a>	localization	4	UC:JPN prompt is not played correctly when pausing playing a message
<a href="#">CSCsq56886</a>	mediamaster	4	Stream format error from Media Master if user does not click save
<a href="#">CSCsx31629</a>	messaging	4	UC 7.0 RTMT does not have ability to delete BadMail
<a href="#">CSCsy55672</a>	messaging	4	Messages left during SBR may be out of order once connectivity restored
<a href="#">CSCsr19696</a>	pca	4	IE7 fails to retrieve current RSS feed
<a href="#">CSCsr64488</a>	pca	4	DN: PCA doesn't list remote users in description of PTR

**Table 1** *Connection Release 2.1(3b) SU 1, and Connection in Cisco Unified CMBE 6.1(3b) SU 1 Open Caveats*

Caveat Number	Component	Severity	Description
<a href="#">CSCsr66720</a>	pca	4	PCA: Rules Tester does not show remote contacts tab
<a href="#">CSCsy08614</a>	pca	4	"CUC7.0: an extra space after ""Enabled"" in cpa for all lang"
<a href="#">CSCsy18562</a>	pca	4	"CUC7.0: PTG, pls remove the extra blank row below ""Search Criteria"""
<a href="#">CSCsk97099</a>	reports	4	UC 1.2 Message Activity Report showing N/A
<a href="#">CSCsr25569</a>	reports	4	DN: Reports should not list remote distribution lists in scope
<a href="#">CSCsr42708</a>	reports	4	Mbox store used data doesnt match between reports and CUCA
<a href="#">CSCsr45007</a>	reports	4	Subscriber Message Activity report problems
<a href="#">CSCsq57491</a>	telephony	4	Test port failing with CME since RegisterAckMsg not received in time
<a href="#">CSCsy45818</a>	telephony	4	Unity Connection does not observe Media_SilenceSuppression_Off flag
<a href="#">CSCsq28337</a>	vmo	4	VMO: Cannot re-play a msg on phone -a msg recorded earlier w/ headset
<a href="#">CSCsy44739</a>	vmo	4	Errors while adjusting speed/pausing/resuming during TRaP playback
<a href="#">CSCsy11620</a>	admin	5	User Template Disp. Name & Type wrong on dist. list membership page
<a href="#">CSCsr40065</a>	conversations	5	VUI NoMatch Handler counter doesn't reset
<a href="#">CSCsr01255</a>	database	5	Core dump in Unityconnection during loadrun
<a href="#">CSCso31780</a>	pca	5	Need to play beeps between sections of multi-part voicemail messages
<a href="#">CSCsw36010</a>	pca	5	PCA Notification device names do not match CUAdmin
<a href="#">CSCsx24079</a>	utilities	5	Port Status Monitor for Connection usability issues for large systems
<a href="#">CSCsr02313</a>	vmo	5	VMO: Can't change the new Voice mail Notification sound
<a href="#">CSCsr82328</a>	vmo	5	VMO: Outlook error when we try close the window of a secure MSG.

## Resolved Caveats—Connection Release 2.1(3b) SU 1, and Connection in Cisco Unified CMBE Release 6.1(3b) SU 1

Click a link in the Caveat Number column to view the latest information on the caveat in Bug Toolkit. (Caveats are listed in order by severity, then by component, then by caveat number.)

**Table 2** *Connection Release 2.1(3b) SU 1 and Connection in Cisco Unified CMBE 6.1(3b) SU 1 Resolved Caveats*

Caveat Number	Component	Severity	Description
<a href="#">CSCsq49668</a>	core	2	"Temp fail on phone, then reorder while accessing external messages"
<a href="#">CSCso59591</a>	database	2	L2: each task in tbl_taskperiodic appear as many times as box upgraded
<a href="#">CSCsu01319</a>	database	2	"Unity connection SMTP address replacing ""."" with ""_"""
<a href="#">CSCsu29640</a>	database	2	ST:CUCMBE switch version failed from 6.1.2.9921-3 to 6.1.2.9931-4
<a href="#">CSCsq79170</a>	messaging	2	IMAP user with > 84 messages crashes IMAP service in UC 2.x
<a href="#">CSCsv13131</a>	messaging	2	Unity Connection forwarded messages via VPIM to 3rd party system fails
<a href="#">CSCsu03146</a>	ossetup	2	upgrade failed
<a href="#">CSCsu21665</a>	pca	2	Unity Connection message failing to play with phone option over PCA
<a href="#">CSCsr38584</a>	telephony	2	Race condition in hangup can cause message drop

**Table 2** Connection Release 2.1(3b) SU 1 and Connection in Cisco Unified CMBE 6.1(3b) SU 1 Resolved Caveats

Caveat Number	Component	Severity	Description
<a href="#">CSCsi47856</a>	admin	3	Audio Text Admin doesn't have proper access to Call Handler management
<a href="#">CSCso00396</a>	admin	3	Access Denied To Configure SNMP community string etc
<a href="#">CSCso21494</a>	admin	3	Bulk Edit of Mutiple Call Handlers Fails
<a href="#">CSCsq84150</a>	admin	3	Cannot import more users after importing 1670 users from CUCM
<a href="#">CSCsq84423</a>	admin	3	Indian English TTS and SA doesn't work
<a href="#">CSCsr60804</a>	admin	3	need a way to clean out badmail folder without root access
<a href="#">CSCsu68074</a>	admin	3	Security issue allows for admins to read files on the hard drive
<a href="#">CSCsv24105</a>	admin	3	Unable to authenticate due to realm plugin changes
<a href="#">CSCsv80210</a>	admin	3	Cannot send message from PCA after Replace Tomcat Cert
<a href="#">CSCsq07155</a>	conversations	3	UC: Double key presses not detected from cell phones
<a href="#">CSCsr46212</a>	conversations	3	TUI DH caller gets users out of scope when searching within PDL
<a href="#">CSCsk86091</a>	database	3	Tracing: Need cuals tracing in UC2.x
<a href="#">CSCsm41655</a>	database	3	Unity Connection 2 stops answering calls
<a href="#">CSCsq25067</a>	database	3	CUC 2.1 Personal REcording in User Template are not effective
<a href="#">CSCsq54312</a>	database	3	UC 2.X new install failed to create UI user if special character is used
<a href="#">CSCsr81604</a>	database	3	No task definition in CUCA Task Management after upgrade from 2.1
<a href="#">CSCsu98521</a>	database	3	Australian Daylight Saving : Changes in October
<a href="#">CSCsv39842</a>	database	3	UC 2.x does not allow logins if hostname is short
<a href="#">CSCsw52919</a>	database	3	Logging into Web UI with platform admin credentials causes db error
<a href="#">CSCsg02425</a>	messaging	3	Apple Mail cannot access messages via IMAP from UC
<a href="#">CSCsl15335</a>	messaging	3	IMAP: Memory Leak in CuImapSvr
<a href="#">CSCsm58151</a>	messaging	3	"IMAP leak on sustained loads, Logout?"
<a href="#">CSCsr98160</a>	messaging	3	UC Message Migration fails to deliver all messages
<a href="#">CSCsu11936</a>	messaging	3	"Can not send SMTP NTFY: 553 5.0.0 Header error, Invalid Message ID"
<a href="#">CSCsv03286</a>	messaging	3	UC 2.1.2 spaces in DN for cert causes IMAP SSL to fail
<a href="#">CSCsq24794</a>	mixer	3	Mixer can drop audio during recording
<a href="#">CSCsq82110</a>	mixer	3	UC 2.0 mixer terminating g711-alaw with ~100ms of junk audio
<a href="#">CSCsq97036</a>	mixer	3	Mixer jitter buffer size needs to be increased
<a href="#">CSCsr81610</a>	mixer	3	Offline transcoding G729 message to other codec causes garbled audio
<a href="#">CSCsr58274</a>	pca	3	PCA gives error when playing back messages stored in G.729a
<a href="#">CSCsw33324</a>	pca	3	CPCA : Java Error pop-up when running JRE6 on a client PC
<a href="#">CSCsu88410</a>	telephony	3	PSTN Callers Hear Subscriber Greeting Twice On Direct XFer to VM
<a href="#">CSCsu88470</a>	admin	4	Unity Connection - Find Users where - does not list results on 2nd pg
<a href="#">CSCsr28740</a>	core	4	email address field shows extra string when import contact from Exchange
<a href="#">CSCso79865</a>	messaging	4	Unity connection PCA URL is based on hostname only
<a href="#">CSCsq72317</a>	messaging	4	UC should fallback to HELO if EHLO is unrecognized by SMTP server

**Table 2** Connection Release 2.1(3b) SU 1 and Connection in Cisco Unified CMBE 6.1(3b) SU 1 Resolved Caveats

Caveat Number	Component	Severity	Description
<a href="#">CSCsr81665</a>	mixer	4	"WAV converted to PCM/G729a using offline lib, fails to play on Windows"
<a href="#">CSCsr86832</a>	database	6	To support toolchain
<a href="#">CSCsr91692</a>	mixer	6	Change the path of IPPROOT from /opt to /auto
<a href="#">CSCsq05360</a>	setup	6	Sync up with CUCM libraries for Connection projects

## Obtaining Documentation and Submitting a Service Request

For information on obtaining documentation, submitting a service request, and gathering additional information, see the monthly *What's New in Cisco Product Documentation*, which also lists all new and revised Cisco technical documentation, at:

<http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html>

Subscribe to the *What's New in Cisco Product Documentation* as a Really Simple Syndication (RSS) feed and set content to be delivered directly to your desktop using a reader application. The RSS feeds are a free service and Cisco currently supports RSS version 2.0.

## Cisco Product Security Overview

This product contains cryptographic features and is subject to United States and local country laws governing import, export, transfer and use. Delivery of Cisco cryptographic products does not imply third-party authority to import, export, distribute or use encryption. Importers, exporters, distributors and users are responsible for compliance with U.S. and local country laws. By using this product you agree to comply with applicable laws and regulations. If you are unable to comply with U.S. and local laws, return this product immediately.

Further information regarding U.S. export regulations may be found at [http://www.access.gpo.gov/bis/ear/ear\\_data.html](http://www.access.gpo.gov/bis/ear/ear_data.html).

---

Cisco and the Cisco logo are trademarks or registered trademarks of Cisco and/or its affiliates in the U.S. and other countries. To view a list of Cisco trademarks, go to this URL: [www.cisco.com/go/trademarks](http://www.cisco.com/go/trademarks). Third-party trademarks mentioned are the property of their respective owners. The use of the word partner does not imply a partnership relationship between Cisco and any other company. (1110R)

Any Internet Protocol (IP) addresses used in this document are not intended to be actual addresses. Any examples, command display output, and figures included in the document are shown for illustrative purposes only. Any use of actual IP addresses in illustrative content is unintentional and coincidental.

© 2012 Cisco Systems, Inc. All rights reserved.