



Release Notes for Cisco Unity Connection Release 2.0(1)

Revised September 17, 2007

These release notes contain information on downloading software, new and changed support, new and changed functionality, open and resolved caveats, and documentation updates for Cisco Unity Connection Release 2.0(1) and for Connection in Cisco Unified Communications Manager Business Edition (CMBE) Release 6.0(1).



Note

With this release, Cisco Unity Connection has moved from a Microsoft Windows-based solution to a Linux-based solution, and it is available in two configurations—standalone Connection, and Connection in Cisco Unified Communications Manager Business Edition. These release notes contain information for both configurations. See the sections “[New and Changed Requirements and Support](#),” “[New Functionality](#),” and “[Changed Functionality](#)” for information on feature and technical changes.



Note

Items in release notes may be added, or revised to correct or clarify information after the initial publication date (the date the software was released). When an item has been changed, the phrase “Added <date>” or “Revised <date>” is included in the text of an item.

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System Requirements

For Cisco Unity Connection

System Requirements for Cisco Unity Connection Release 2.0 contains the most current Connection requirements. The document is available at

http://www.cisco.com/en/US/products/ps6509/prod_installation_guides_list.html.

For support information, refer to *Supported Hardware and Software, and Support Policies for Cisco Unity Connection Release 2.x* at

http://www.cisco.com/en/US/products/ps6509/prod_installation_guides_list.html.

For Cisco Unity Connection in Cisco Unified CMBE

System Requirements for Cisco Unity Connection in Cisco Unified Communications Manager Business Edition Release 6.0 contains the most current Connection requirements. The document is available at

http://www.cisco.com/en/US/products/ps7273/prod_installation_guides_list.html.

For support information, refer to *Supported Hardware and Software, and Support Policies for Cisco Unity Connection in Cisco Unified Communications Manager Business Edition Release 6.x* at

http://www.cisco.com/en/US/products/ps7273/prod_installation_guides_list.html.

Compatibility Information

The following documents list the most current version combinations qualified for use with Cisco Unity Connection, and with Connection in Cisco Unified CMBE (where applicable):

- *Compatibility Matrix: Cisco Unity Connection and the Software on User Workstations*
- *SCCP Compatibility Matrix: Cisco Unity Connection, Cisco Unified Communications Manager, and Cisco Unified Communications Manager Express*
- *SIP Trunk Compatibility Matrix: Cisco Unity Connection, Cisco Unified Communications Manager, and Cisco Unified Communications Manager Express*

The documents are available on Cisco.com at

http://www.cisco.com/en/US/products/ps6509/products_device_support_tables_list.html.

Determining the Software Version

This section contains procedures for determining the version in use for the following software:

- [Cisco Unity Connection, page 3](#)
- [Cisco Personal Communications Assistant, page 3](#)

Cisco Unity Connection

To Determine the Cisco Unity Connection Version by Using Cisco Unity Connection Administration

- Step 1** In Cisco Unity Connection Administration, in the upper-right corner below the Navigation list, click **About**.
- The Connection version is displayed below “Cisco Unity Connection Administration.”
-

To Determine the Cisco Unity Connection Version by Using the Command-Line Interface

- Step 1** Start a command-line interface (CLI) session. For more information, see the Cisco Unified Communications Operating System Administration Help.
- Step 2** Run the **show cuc version** command.
-

Cisco Personal Communications Assistant

To Determine the Cisco Personal Communications Assistant (PCA) Version

- Step 1** Log on to the Cisco PCA.
- Step 2** On the Cisco PCA Home page, click **About** in the upper right corner. (The link is available on every Cisco PCA page.)
- Step 3** The Cisco Unity Connection version is displayed. The Cisco PCA version is the same as the Connection version.
-

Related Documentation

For Cisco Unity Connection

For descriptions and URLs of Cisco Unity Connection documentation on Cisco.com, refer to the *Documentation Guide for Cisco Unity Connection*. The document is shipped with Connection and is available at http://www.cisco.com/en/US/products/ps6509/products_documentation_roadmaps_list.html.

For Cisco Unified Communications Manager Business Edition

For descriptions and URLs of Cisco Unified Communications Manager Business Edition documentation on Cisco.com, refer to the *Cisco Unified Communications Manager Business Edition Documentation Guide*. The document is shipped with Cisco Unified CMBE and is available at http://www.cisco.com/en/US/products/ps7273/products_documentation_roadmaps_list.html.

**Note**

The links on Cisco.com for the Cisco Unity Connection in Cisco Unified CMBE 6.x versions of the *User Workstation Setup Guide*, the *User Guide*, and *Cisco Unity Connection Voice Commands* go to documents that are labeled for Cisco Unity Connection Release 2.x. Despite the version label, all content in the guides applies to both Connection configurations.

New and Changed Requirements and Support

This section contains information about new and changed requirements and support in this release time frame only. Refer to the release notes of the applicable version for information on new and changed support with earlier versions of Cisco Unity Connection. Release notes for all versions of Cisco Unity Connection are available at

http://www.cisco.com/en/US/products/ps6509/prod_release_notes_list.html.

Available Languages for Cisco Unity Connection Components

This section lists the languages in which Cisco Unity Connection components are available. Languages added with this release are marked with an asterisk(*).

Cisco Personal Communications Assistant (PCA)

Arabic-Saudi Arabia*, Chinese-PRC, Chinese-Taiwan, Danish, Dutch-Netherlands, English-United States, French-France, German, Italian, Japanese, Korean, Portuguese-Brazil, Russian, Spanish-Colombia, Spanish-Europe, Swedish

Cisco Personal Communications Assistant (PCA) Help

Arabic-Saudi Arabia, Chinese-PRC, Chinese-Taiwan, Danish, Dutch-Netherlands, English-United States, French-France, German, Italian, Japanese, Korean, Portuguese-Brazil, Russian, Spanish-Colombia, Spanish-Europe, Swedish-Sweden

Cisco Unity Connection Administration

English-United States

Cisco Unity Connection Administration Help

English-United States

System prompts

Arabic-Saudi Arabia, Chinese-PRC, Chinese-Taiwan, Danish, Dutch-Netherlands, English-Australia, English-United Kingdom, English-United States, English TTY/TDD-United States, French-Canada, French-France, German, Italian, Japanese, Korean, Portuguese-Brazil, Russian, Spanish-Colombia, Spanish-Europe, Swedish-Sweden

Text-to-speech engine

Chinese-PRC, Chinese-Taiwan, Danish, Dutch-Netherlands, English-Australia, English-United States, English-United Kingdom, French-Canada, French-France, German, Italian, Japanese, Korean, Portuguese-Brazil, Russian, Spanish-Colombia, Spanish-Europe, Swedish

Voice-recognition engine

English-United States

Product documentation for administrators/installers

English-United States, Japanese-Japan

Product documentation for end users

Arabic-Saudi Arabia, Chinese-PRC, Chinese-Taiwan, Danish, Dutch-Netherlands, English-United States, French-France*, German*, Italian, Japanese, Korean, Portuguese-Brazil, Russian, Spanish-Colombia, Spanish-Europe, Swedish

The translated versions of the *User Guide for Cisco Unity Connection* are available at http://www.cisco.com/en/US/products/ps6509/tsd_products_support_translated_end_user_guides_list.html.

Cisco Unified MeetingPlace Express

Cisco Unity Connection supports integrating with Cisco Unified MeetingPlace Express. For details, refer to the “Integrating with Cisco Unified MeetingPlace Express” chapter of the *System Administration Guide*.

Cisco Unity Connection Licensing Changes

- Migrating from Cisco Unity Connection 1.x to Connection 2.x requires that you purchase an upgrade license. For more information on migrating from Connection 1.x to Connection 2.x or from Cisco Unity 4.2 or later to Connection 2.x, see the “[Migrating to Cisco Unity Connection](#)” section on page 12.
- VPIM Networking requires the applicable license. For details, refer to the “Using VPIM Networking” and the “Managing Licenses” chapters of the *System Administration Guide*.

Microsoft Exchange Server 2007

Cisco Unity Connection now supports the following features with Exchange 2007 that were formerly supported only with Exchange 2000 and Exchange 2003:

- Basing personal call transfer rules on data in Exchange 2007 calendars and contacts.
- Accessing Exchange 2007 e-mail by using text to speech.

New Documentation

This section lists new Cisco Unity Connection documentation and new Cisco Unified Communications Manager Business Edition documentation available with this release.

Administration Guides for Cisco Unity Connection

The following guides are available at http://www.cisco.com/en/US/products/ps6509/prod_maintenance_guides_list.html:

- *Administration Guide for Cisco Unity Connection Serviceability*
- *Cisco Unified Communications Operating System Administration Guide for Cisco Unity Connection*
- *Cisco Unified Serviceability Administration Guide for Cisco Unity Connection*
- *Disaster Recovery System Administration Guide for Cisco Unity Connection*
- *Real-Time Monitoring Tool Administration Guide for Cisco Unity Connection*

Refer to the *Documentation Guide for Cisco Unity Connection* at

http://www.cisco.com/en/US/products/ps6509/products_documentation_roadmaps_list.html for descriptions of each guide.

Cisco Unity Connection Integration Guides

For Cisco Unity Connection

Most Cisco Unity Connection integration guides have been compiled into single books and are available at

http://www.cisco.com/en/US/products/ps6509/products_installation_and_configuration_guides_list.html:

- *Cisco Unified Communications Manager SCCP Integration Guide for Cisco Unity Connection 2.0.*
- *Cisco Unified Communications Manager SIP Integration Guide for Cisco Unity Connection 2.0.*
- *PIMG Integration Guide for Cisco Unity Connection 2.0.*

For Cisco Unity Connection in Cisco Unified Communications Manager Business Edition (CMBE)

- *Cisco Unified Communications Manager SCCP Integration Guide for Cisco Unity Connection in Cisco Unified CMBE 6.x* at http://www.cisco.com/en/US/products/ps7273/products_installation_and_configuration_guides_list.html.

Documentation for Cisco Unified Communications Manager Business Edition

For descriptions and URLs of Cisco Unified Communications Manager Business Edition documentation on Cisco.com, refer to the *Cisco Unified Communications Manager Business Edition Documentation Guide*. The document is shipped with Cisco Unified CMBE and is available at

http://www.cisco.com/en/US/products/ps7273/products_documentation_roadmaps_list.html.

Phone System Integrations Qualified for Use with Cisco Unity Connection

For Cisco Unity Connection

The following phone system integrations have been qualified for use with Cisco Unity Connection:

- Cisco Unified Communications Manager 6.0
- Cisco Unified Communications Manager Express 4.1

For the most current list of all supported phone system integrations—including integrations qualified since the release of Cisco Unity Connection version 2.0(1)—refer to the “Supported Phone System Integrations” section of *Supported Hardware and Software, and Support Policies for Cisco Unity Connection* at http://www.cisco.com/en/US/products/ps6509/prod_installation_guides_list.html.

For Cisco Unity Connection in Cisco Unified Communications Manager Business Edition (CMBE)

Cisco Unified Communications Manager 6.0 has been qualified for use with Cisco Unity Connection.

SMS/SMPP Notification Devices Not Supported With Cisco Unity Connection

Added September 17, 2007

Cisco Unity Connection version 2.x does not support SMS/SMPP notification devices. The *User Guide for Cisco Unity Connection Release 2.x* has been updated to reflect the changed support.

Software Qualified for Use on Cisco Unity Connection User Workstations

The following software has been qualified for use on Cisco Unity Connection user workstations:

- Microsoft Windows Vista operating system
- Firefox 2.0 on all operating systems
- Internet Explorer 7.0 on all supported Windows operating systems

For the most current version combinations of software qualified for use on user workstations—including software qualified since the release of Cisco Unity Connection version 2.1(1)—refer to *Compatibility Matrix: Cisco Unity Connection and the Software on User Workstations* at http://www.cisco.com/en/US/products/ps6509/products_device_support_tables_list.html.

VPIM Networking

Cisco Unity Connection supports VPIM Networking. For details, refer to the “Using VPIM Networking” and the “Managing Licenses” chapters of the *System Administration Guide*.

New Functionality

This section contains information about new functionality in this release time frame only. Refer to the release notes of the applicable version for information on new functionality in earlier versions of Cisco Unity Connection. Release notes for all versions of Cisco Unity Connection are available at http://www.cisco.com/en/US/products/ps6509/prod_release_notes_list.html.

New Features

Release 2.01 introduces the following features:

- PhoneView features. For information on configuring Phone View, refer to the “Setting Up Phone View” chapter of the *System Administration Guide*. For information on enabling the feature for users, refer to the “Phone View” section in the “Setting Up Features and Functionality That Are Controlled by User Account Settings” chapter of the *User Moves, Adds, and Changes Guide*.
- Streamline Message Send menu as default option.

Changed Functionality

This section contains information about changed functionality in this release time frame only. Refer to the release notes of the applicable version for information on changed functionality in earlier versions of Cisco Unity Connection. Release notes for all versions of Cisco Unity Connection are available at http://www.cisco.com/en/US/products/ps6509/prod_release_notes_list.html.

Feature Changes

The following features have changed or are unavailable in this release as a result of the change in operating system for Cisco Unity Connection:

- Custom Keypad Mapping unavailable. (Will be added back in a later release.)
- SNMP (Will be added back in a later release.)
- Tools on CiscoUnityTools.com:
 - CDE Studio unavailable. (Will be added back in a later release.)
 - Gather Unity Subscriber Information unavailable. (Will be added back in a later release.)
 - Subscriber Information Dump unavailable. (Will be added back in a later release.)
- A separate voice-recognition server is no longer needed to support a higher number of voice-recognition ports. Cisco Unity Connection can support as many sessions as needed on the Connection server.

Technical Changes

The following technical changes are a result of the change in operating system for Cisco Unity Connection:

- You cannot upgrade directly from Connection 1.x to Connection 2.0(1), but you can migrate user data from Connection 1.x or from Cisco Unity 4.2 or later to Connection 2.0(1). For more information, see the [“Migrating to Cisco Unity Connection” section on page 12](#).
- Cisco Unity-CM TSP is no longer applicable.
- The Cisco Unity Connection Server Updates Wizard, which installed Microsoft security updates and the Cisco Security Agent for Cisco Unity on Connection 1.x systems, is no longer applicable. Connection and Cisco Unified CMBE servers run the Linux operating system, and a Cisco Security Agent stand-alone agent is installed automatically when you install Connection or Cisco Unified CMBE.

- Log Viewer Port and Status Monitor have been incorporated into the Real-Time Monitoring Tool. For more information, see the *Real-Time Monitoring Tool Administration Guide*.
- You can perform a number of platform- and Connection-specific administrative tasks using a command-line interface (CLI). For more information on the CLI, see the *Cisco Unified Communications Operating System Administration Guide for Cisco Unity Connection*.
- The Connection Disaster Recovery Backup and Restore tools have been replaced by the Disaster Recovery System. For more information, refer to the *Disaster Recovery System Administration Guide for Cisco Unity Connection*.
- Administration interface pages have been separated into five components. For more information, refer to the applicable guide:

Component	Guide
Cisco Unity Connection Administration	<i>System Administration Guide</i>
Cisco Unified Operating System Administration	<i>Cisco Unified Communications Operating System Administration Guide</i>
Cisco Unified Serviceability	<i>Cisco Unified Serviceability Administration Guide</i>
Cisco Unity Connection Serviceability	<i>Administration Guide for Cisco Unity Connection Serviceability</i>
Disaster Recovery System	<i>Disaster Recovery System Administration Guide</i>

- BAM replaced by Bulk Administration Tool, which is part of Cisco Unity Connection Administration.
- BulkEdit part of Cisco Unity Connection Administration.

Installation and Migration Information

- [License Tag Required to Use the U.S. English Conversation and Personal Call Transfer Rules, page 9](#)
- [Downloading and Installing Cisco Unity Connection Languages, page 10](#)
- [Migrating to Cisco Unity Connection, page 12](#)
- [Installing Cisco Unity Connection, page 13](#)

License Tag Required to Use the U.S. English Conversation and Personal Call Transfer Rules

If you want to use English-United States for the Connection conversation or you want users to be able to create personal call transfer rules, the Connection license must include the license tag LicRegionIsUnrestricted. If your Connection licenses do not include the LicRegionIsUnrestricted tag and you want to use these features, install a license that includes the tag. After you install the license, you must restart Connection. (Licenses without this tag are intended only for use outside the United States.)

If you choose not to install a license that includes the LicRegionIsUnrestricted tag, you must install one or more Connection languages.

Connection demonstration licenses include the LicRegionIsUnrestricted tag, so you can use English-United States on demonstration systems.

To Determine Whether the LicRegionIsUnrestricted License Tag Is Present

-
- Step 1** In Cisco Unity Connection Administration, under System Settings, click **Licenses**.
 - Step 2** On the Licenses page, click the name of the first license file.
 - Step 3** On the View License page, in the File Content box, search for the text “LicRegionIsUnrestricted.”
 - Step 4** If you do not find the text in the first file, search all of the other license files listed on the Licenses page.
 - Step 5** If “LicRegionIsUnrestricted” does not appear in any of the license files, get a license that contains the tag before you install Connection 2.0(1).
-

Downloading and Installing Cisco Unity Connection Languages




Caution The version of the languages that you download and install must match the Cisco Unified Communications Operating System version installed, or installing languages will fail.



Caution Depending on your license settings, you may not be allowed to use English-United States and, therefore, must install other languages for Connection to function. For more information, see the [“License Tag Required to Use the U.S. English Conversation and Personal Call Transfer Rules”](#) section on page 9.

To Download Cisco Unity Connection Languages

-
- Step 1** On a computer with a high-speed Internet connection, go to the Cisco Unity Connection Software Download page at <http://www.cisco.com/cgi-bin/tablebuild.pl/unityconnection>.
-  **Note** To access the software download page, you must be logged on to Cisco.com as a registered user.
-
- Step 2** At the top of the page, under “Documentation and additional downloads are also available,” click **Cisco Unity Connection 2.0 Images**.
 - Step 3** Fill out the customer registration form, and click **Submit**.
 - Step 4** Confirm that the computer you are using has sufficient hard disk space for the downloaded files of the language(s) that you want to install. (The download file sizes appear on the Cisco Unity Connection Images Software Download page.)

The file name for each language is uc-locale-<two-letter language abbreviation>-<two-letter country abbreviation>-<version>.cop.sgn.
 - Step 5** On the Cisco Unity Connection Images Software Download page, click the name of a file to download.
 - Step 6** Follow the on-screen prompts to complete the download.

Make note of the MD5 value.
 - Step 7** Repeat [Step 5](#) and [Step 6](#) for each Connection language that you want to install.



Note You can install up to five languages on a Connection server.

Step 8 For each downloaded file, use a checksum generator to confirm that the MD5 checksum matches the checksum that is listed on Cisco.com. If the values do not match, the downloaded file is damaged.



Caution Do not attempt to use a damaged file to install software or the results will be unpredictable. If the MD5 values do not match, download the file again until the value for the downloaded file matches the value listed on Cisco.com.

Free checksum tools are available on the Internet, for example, the Microsoft File Checksum Integrity Verifier utility. This utility is described in Microsoft Knowledge Base article 841290, *Availability and Description of the File Checksum Integrity Verifier Utility*. The KB article also includes a link for downloading the utility.

Step 9 Either copy the downloaded files to an FTP or SFTP server, or burn the files to CDs or DVDs. If you burn discs of the files:

- Use the Joliet file system, which accommodates file names up to 64 characters long.
- If the disc-burning application that you are using includes an option to verify the contents of the burned disc, choose that option. This causes the application to compare the contents of the burned disc with the source files.
- Label the discs “Cisco Unity Connection 2.0(1) languages.”

Step 10 Delete the downloaded files to free disk space.

To Install Cisco Unity Connection Languages

- Step 1** Stop selected Connection services before installing languages:
- a. Log on to Cisco Unity Connection Serviceability using your Cisco Unified CM administrator user name and password.
 - b. On the **Tools** menu, click **Control Center - Feature Services**.
 - c. Stop the following services:
 - Connection Conversation Manager
 - Connection Mixer
 - d. After the services have stopped, log out of Cisco Unity Connection Serviceability.
- Step 2** Log on to Cisco Unified Operating System Administration using a Cisco Unified Communications Operating System administrator user name and password.
- Step 3** Install a language:
- a. On the **Software Upgrades** menu, click **Install/Upgrade**.
 - b. On the Software Installation Upgrade page, enter the applicable values to specify the location of the language files and the credentials for an account that can access that location.
 - c. Click **Next**.
 - d. Choose the language that you want to install.

- e. Click **Next**, and wait while the language file is downloaded to the Connection server.
- f. Compare the MD5 value listed under File Checksum Details with the MD5 value that you made note of in the “[To Download Cisco Unity Connection Languages](#)” procedure on page 10.
- g. Click **Next**, and wait while the language is installed.

If the Installation Log field displays “The package was successfully installed,” the installation succeeded. If not, the installation failed. For more information, refer to the installation logs in the Real-Time Monitoring Tool.

Step 4 If you want to install additional languages, click **Install Another**, and repeat [Step 3](#) until all languages are installed.

Step 5 Log out of Cisco Unified Operating System Administration.

Step 6 Restart Connection services:

- a. Log on to Cisco Unity Connection Serviceability using your Cisco Unified CM administrator user name and password.
- b. On the **Tools** menu, click **Control Center - Feature Services**.
- c. Start the following services:
 - Connection Conversation Manager
 - Connection Mixer
- d. After the services have restarted, log out of Cisco Unity Connection Serviceability.

Migrating to Cisco Unity Connection

Because Cisco Unity Connection is now installed on a server running Linux instead of Windows, you cannot simply upgrade from Connection 1.x. To convert a Connection 1.x or a Cisco Unity 4.2 or later system to Connection 2.0(1), you must:

1. Export Connection 1.x or Cisco Unity subscriber data.



Note Only user data and, optionally, voice messages are preserved during a migration. System-level configuration data (for example, templates and classes of service) must be manually configured.

2. Use a Connection 2.0(1) DVD to reinstall all software on the server.
3. Recreate templates, classes of service, and other system-level configuration data.
4. Import the data that you exported from Connection 1.x or Cisco Unity.

There is no supported migration path from Connection 1.x to Cisco Unified Communications Manager Business Edition (CMBE). If you want to migrate from Connection 1.x to Cisco Unified CMBE, you must reinstall all software, and recreate all system and user data.

For more information, see:

- The “Requirements for Migrating from Cisco Unity Connection 1.x to Version 2.x” section or the “Requirements for Migrating from Cisco Unity 4.2 or Later to Cisco Unity Connection Version 2.x” section in *System Requirements for Cisco Unity Connection* at http://www.cisco.com/en/US/products/ps6509/prod_installation_guides_list.html.

- The “Migrating User Accounts and Messages” chapter in the *User Moves, Adds, and Changes Guide for Cisco Unity Connection* at http://www.cisco.com/en/US/products/ps6509/prod_maintenance_guides_list.html.

Installing Cisco Unity Connection

For instructions on installing a new Cisco Unity Connection system, refer to the *Installation Guide for Cisco Unity Connection Release 2.x* at http://www.cisco.com/en/US/products/ps6509/prod_installation_guides_list.html.

For instructions on installing a new Cisco Unified Communications Manager Business Edition (CMBE) system, refer to the *Installing Cisco Unified Communications Manager Business Edition Release 6.x* at http://www.cisco.com/en/US/products/ps7273/prod_installation_guides_list.html.

Caveats

This section lists Severity 1, 2, and 3 caveats.

You can find the latest caveat information for Cisco Unity Connection version 2.0(1) and for Connection in Cisco Unified Communications Manager Business Edition version 6.0(1)—in addition to caveats of any severity for any release—by using Bug Toolkit, an online tool available for customers to query defects according to their own needs. Bug Toolkit is available at http://www.cisco.com/cgi-bin/Support/Bugtool/launch_bugtool.pl.



Note

To access Bug Toolkit, you must be logged on to Cisco.com as a registered user.

This section contains caveat information for Cisco Unity Connection 2.0(1) and Connection in Cisco Unified CMBE 6.0(1) only.

Open Caveats—Connection Release 2.0(1), and Connection in Cisco Unified CMBE Release 6.0(1)

Click a link in the Caveat Number column to view the latest information on the caveat in Bug Toolkit. (Caveats are listed in order by severity, then by component, then by caveat number.)

Table 1 Connection Release 2.0(1) and Connection in Cisco Unified CMBE 6.0(1) Open Caveats

Caveat Number	Severity	Component	Description
CSCsi90039	2	telephony	Unity sends 3rd Transfer if Connected received after 2nd Transfer
CSCsg61841	3	admin	CCM and Connection admin in co-res uses different terminology
CSCsh79633	3	admin	Cant record a VPIM location name, after saving the recording its gone
CSCsi47168	3	admin	UC CoRes Sync Users reports incorrect total users
CSCsi47856	3	admin	Audio Text Admin doesn't have proper access to Call Handler management
CSCsi47886	3	admin	CUCA doesn't restrict access appropriately for Audio Text Admin

Table 1 Connection Release 2.0(1) and Connection in Cisco Unified CMBE 6.0(1) Open Caveats (continued)

Caveat Number	Severity	Component	Description
CSCsi69771	3	admin	SA appears in Japanese & ENU if browser language contains both JPN/ENU
CSCsi83344	3	admin	Deleting UC Demo license produces errors on the license page
CSCsg87802	3	conversations	Invalid selection is not played on several places.
CSCsh26559	3	conversations	Option to mark secure all msgs originating from a call handler missing
CSCsh63504	3	conversations	Convr-AltS: Msg Header - [22] does not repeat msg starting from header.
CSCsh63574	3	conversations	Convr-AltS: Increase/Decrease playback speed - [*8] and [*3] are ignored
CSCsh72760	3	conversations	Discarded msg because below min record length should be logged in RTMT
CSCsh84516	3	conversations	Convr-AltN: Msg Playback [21] and [23] - Doesn't Increase/Decrease speed
CSCsh86853	3	conversations	Convr-OPT: AfterMsgMenu - [00] does not send to (Operator).
CSCsi13930	3	conversations	ISM does not work for contacts when msgs are left via contact's phone
CSCsi28224	3	conversations	NDRResend - (AftRecResendMenu): [*] does not play (Confirm Cancel).
CSCsi31734	3	conversations	NewMsg Stack: If receipts are removed from stack - MWI not extinguished.
CSCsi31831	3	conversations	Convr-Std-StreamLN: Email Msg Menu Help - Contains 4 duplicate prompts.
CSCsi32640	3	conversations	No message menu during reply when user is over send quota
CSCsi32696	3	conversations	UnityConversationsOptional: Actions During Original NDR MessagePlay
CSCsi33114	3	conversations	Convr-STD - RcptPlaybackHelp - PoundSkips: Hear (Marked New) aft Tm-OUT.
CSCsi33224	3	conversations	Convr-OPT: TreatSkippedMsgsSaved - [33##] or [##] doesn't mark msg new.
CSCsi33261	3	conversations	Msg Playback: Del Msg1 - Pressing [14] causes (End Of New Messages).
CSCsi34994	3	conversations	NDRs from private and secure msgs sent to contacts don't give reason
CSCsi52485	3	conversations	Special characters in CSV file don't appear imported correct through BAT
CSCsi93197	3	conversations	Voice Enabled Directory Handler will failsafe with locale enabled
CSCsi04407	3	core	Few IMAP performance counters show incorrect values
CSCsg80842	3	database	VUI: GUI allows non-ENU TUI lang config with VUI
CSCsh48472	3	database	DbEvent: RTMT counters do not work and need other modifications
CSCsi27714	3	database	Changing live record beep interval, incorrectly says must restart csmgr
CSCsi28362	3	database	RTMT: Database perf counter shows incorrect instance
CSCsi41114	3	database	Notification rule changes not propagated to Notifier
CSCsi58551	3	database	Viewing Prvt lists through CUCA fails if username (alias) contains a '
CSCsh75184	3	documentation	CUCA: No guidance for System Contact extension field
CSCsh75189	3	documentation	CUCA: No guidance for System Contact fields in Phone Numbers section
CSCsi15645	3	mediamaster	WAV file in media master via Open File option not saved

Table 1 Connection Release 2.0(1) and Connection in Cisco Unified CMBE 6.0(1) Open Caveats (continued)

Caveat Number	Severity	Component	Description
CSCsh77135	3	messaging	VPIM message with recorded name constructed incorrectly
CSCsi02594	3	messaging	VPIM counters in CUC Message store object do not work
CSCsh93362	3	pca	PCA: Message recording length not honored when recording from Master
CSCsh93367	3	pca	PCA: Re-Record freezes Browser, recording cannot be completed after
CSCsi89605	3	pca	CPCA PCTR Destination dropdown does not populate the translated fields
CSCsh97413	3	phoneapps	VML: Visual message list remains on phone on hang up
CSCsi26450	3	phoneapps	VML: When message marked as-is, do not hear New or Saved
CSCsi15548	3	trap	An interview handler question over 30 seconds in length not played
CSCsh50883	3	utilities	BAT: Ignore voice name column when not migrating
CSCsh83330	3	utilities	BAT: Invalid objects not rejected, template values used instead
CSCse30285	3	vui	VUI tries to match Done command to names, during message addressing
CSCsg75838	3	vui	VUI:Name Res Conversation doesn't accept cancel, hang-up & main menu
CSCsh86820	3	vui	VUI: Pause is not recognized in some places in VUI directory
CSCsh94369	3	vui	VUI says, 'No msgs found' in response to filtering email by sender
CSCsi26768	3	vui	VUI doesn't play msg status after Next or ## during msg playback
CSCsi32763	3	vui	VUI: Load on a 7815 experiences a large number of VUI timeouts
CSCsi35147	3	vui	VUI: Timeout conv on partial match for send does not flow correctly

Documentation Updates

Errors

This section lists errors in the current documentation for Cisco Unity Connection and for Connection in Cisco Unified CMBE documentation and gives corrected information. The correct information will be incorporated in a future documentation release, or as otherwise noted.

User Moves, Adds, and Changes Guide: Required and Optional CSV Fields for Users with Voice Mailboxes

The “Required and Optional CSV Fields for Users With Voice Mailboxes” table in the “Required and Optional CSV Fields” section of Appendix A, “Using the Cisco Unity Connection Bulk Administration Tool” incorrectly indicates that VoiceName and VoiceMailPasswordHash are optional column headings when creating and updating users.

In fact, Cisco Unity Connection Bulk Administration Tool ignores the use of either column heading in all instances, and therefore, the two rows should have been removed from the table.

User Moves, Adds, and Changes Guide: Required and Optional CSV Fields for Users Without Voice Mailboxes

The “Required and Optional CSV Fields for Users Without Voice Mailboxes” table in the “Required and Optional CSV Fields” section of Appendix A, “Using the Cisco Unity Connection Bulk Administration Tool” incorrectly indicates that VoiceName is an optional column heading when creating and updating users without voice mailboxes.

In fact, Cisco Unity Connection Bulk Administration Tool ignores the VoiceName column heading in all instances, and therefore, the row should have been removed from the table.

User Moves, Adds, and Changes Guide: Required and Optional CSV Fields for System Contacts

The “Required and Optional CSV Fields for System Contacts” table in the “Required and Optional CSV Fields” section of Appendix A, “Using the Cisco Unity Connection Bulk Administration Tool” incorrectly indicates that VoiceName is an optional column heading when creating and updating system contacts.

In fact, Cisco Unity Connection Bulk Administration Tool ignores the VoiceName column heading in all instances, and therefore, the row should have been removed from the table.

Omissions

This section lists new and additional information that is not included in the current documentation for Cisco Unity Connection. The new and additional information will be incorporated in a future documentation release, or as otherwise noted.

Cisco Unified Serviceability Administration Guide: Understanding Serviceability Reports Archive

If your network is not configured properly, you cannot view serviceability reports in Serviceability Reports Archive in Cisco Unified Serviceability (Tools > Serviceability Reports Archive). For example, if your network uses Network Address Translation (NAT) and you are trying to access reports inside the NAT, enter the IP address for the private network that is associated with the NAT in the browser URL. If you are trying to access the reports outside the NAT, enter the public IP address, and NAT will accordingly translate (or map) to the private IP address.

User Moves, Adds, and Changes Guide: Required and Optional CSV Fields for Users with Voice Mailboxes

The “Required and Optional CSV Fields for Users With Voice Mailboxes” table in the “Required and Optional CSV Fields” section of Appendix A, “Using the Cisco Unity Connection Bulk Administration Tool” is missing the following rows:

Table 2 Required and Optional CSV Fields for Users With Voice Mailboxes

Column Heading	Creating	Updating	Deleting	Description
ImapService_AccountPassword	Opt	Opt	N/A	<p>The user password that is associated with the Exchange mailbox that you want this Cisco Unity Connection user to be able to access.</p> <p>Any combination of ANSI or Unicode alphanumeric characters, periods, commas, spaces, and the special characters ` , ~ , ! , @ , # , \$, % , ^ , & , - , _ , ' , up to a maximum of 256 characters.</p> <p>To add the IMAP service for a user, include values for the ImapService_RemoteServerDisplayName and ImapService_AccountLogin fields in the CSV input file.</p> <p>To remove the IMAP service for a user, set at least one of either the ImapService_RemoteServerDisplayName or ImapService_AccountLogin fields to %null% in the CSV input file.</p>
MailName	Opt	N/A	N/A	<p>Name used to construct part of SMTP address before the @ sign.</p> <p>A name is needed for unicode aliases that cannot be converted into a valid SMTP addresses.</p>

Table 2 *Required and Optional CSV Fields for Users With Voice Mailboxes (continued)*

Column Heading	Creating	Updating	Deleting	Description
SmtAddress_TextPager1	Opt	Opt	N/A	<p>SMTP address for the user. This address identifies the user in an SMTP-enabled client such as Outlook Express. If you do not provide one, Connection uses the alias to form the address.</p> <p>Note that the SMTP address cannot include non-ASCII characters. Therefore, if the alias contains non-ASCII characters, you must provide an acceptable SMTP address.</p>
WebDavService_AccountPassword	Opt	Opt	N/A	<p>The user password that is associated with the Exchange mailbox that you want this Cisco Unity Connection user to be able to access.</p> <p>Any combination of ANSI or Unicode alphanumeric characters, periods, commas, spaces, and the special characters ` , ~ , ! , @ , # , \$, % , ^ , & , - , _ , ' , up to a maximum of 256 characters.</p> <p>To add the WebDav service for a user, include the values for the WebDavService_AccountLogin, WebDavService_RemoteServerDisplayName, and WebDavService_ServerUrlSuffix fields in the CSV input file.</p> <p>To remove the WebDav service for a user, set at least one of the fields WebDavService_AccountLogin, WebDavService_RemoteServerDisplayName, or WebDavService_ServerUrlSuffix to %null% in the CSV input file.</p>

User Moves, Adds, and Changes Guide: Required and Optional CSV Fields for Users Without Voice Mailboxes

The “Required and Optional CSV Fields for Users Without Voice Mailboxes” table in the “Required and Optional CSV Fields” section of Appendix A, “Using the Cisco Unity Connection Bulk Administration Tool” is missing rows the following rows:

Table 3 Required and Optional CSV Fields for Users Without Voice Mailboxes

Column Heading	Creating	Updating	Deleting	Description
AltFirstName	Opt	Opt	N/A	An alternate spelling of the user first name in an internationally recognizable format (i.e., ASCII only characters). The value is used by the telephone interface to search for users and to address messages. Any combination of ASCII alphanumeric characters, up to maximum of 64 characters.
AltLastName	Opt	Opt	N/A	An alternate spelling of the user last name in an internationally recognizable format (i.e., ASCII only characters). The value is used by the telephone interface to search for users and to address messages. Any combination of ASCII alphanumeric characters, up to maximum of 64 characters.

Obtaining Documentation, Obtaining Support, and Security Guidelines

For information on obtaining documentation, obtaining support, providing documentation feedback, security guidelines, and also recommended aliases and general Cisco documents, see the monthly *What's New in Cisco Product Documentation*, which also lists all new and revised Cisco technical documentation, at:

<http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html>

Any Internet Protocol (IP) addresses used in this document are not intended to be actual addresses. Any examples, command display output, and figures included in the document are shown for illustrative purposes only. Any use of actual IP addresses in illustrative content is unintentional and coincidental.

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