



Installing Cisco Unity Connection Version 1.1(1) Languages

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This document contains instructions for downloading, installing, and removing languages for Cisco Unity Connection version 1.1(1).

Cisco Unity Connection languages are not licensed, so you can install and use as many languages as you need.

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Available Languages for Components of Cisco Unity Connection

This section lists the languages in which the components of Cisco Unity Connection are available.

Cisco PCA

English-U.S., French, German, Japanese

Cisco PCA Help

English-U.S., French, German, Japanese

Cisco Unity Connection Administration

English-U.S.



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Cisco Unity Connection Administration Help

English-U.S.

System prompts

English-Australia, English-TTY/TDD (U.S.), English-UK, French-Canada, French-France, German, Japanese

Text-to-speech engine

English-U.S., English-UK, French-Canada, French-France, German, Japanese

Voice-recognition engine

English-U.S.

Product documentation for administrators/installers

English-U.S., Japanese

Product documentation for end users

English-U.S., Japanese

Downloading the Software

To Download the Software

Step 1 On a computer with a high-speed Internet connection, go to the Cisco Unity Connection Software Download page at <http://www.cisco.com/cgi-bin/tablebuild.pl/unityconnection>.



Note To access the software download page, you must be logged on to Cisco.com as a registered user.

Step 2 Confirm that the computer you are using has sufficient hard disk space for the downloaded files. (The download file sizes appear on the Cisco Unity Connection Software Download page.) The following files are required:

- Cisco Unity Connection 1.1(1) Service Release 1, if it is not already installed. The file name is **CiscoUnityConnection111SR1.exe**.
- Cisco Unity Connection 1.1(1) Engineering Special 1 (ES1), if it is not already installed. The file name is **CiscoUnityConnection1.1.1ES1.exe**.
- The file(s) for the language(s) that you want to install. The file name for each language is **CiscoUnityConnection1.1.1<language>.exe**, where <language> is the three-letter language abbreviation. (The description for each file includes the full name of the language.)

Step 3 On the Cisco Unity Connection Software Download page, click the name of a file to download.

Step 4 Follow the on-screen prompts to complete the download.

Step 5 Repeat [Step 3](#) and [Step 4](#) for each of the files that you identified in [Step 2](#).

- Step 6** Burn a CD or DVD of the downloaded files, and label it “Cisco Unity Connection 1.1(1) Languages.”
- Step 7** Delete the downloaded files to free disk space.
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Installing the Software

Do the three procedures in this section in the order listed. Cisco Unity Connection 1.1(1) Service Release 1 and Engineering Special 1 must be installed on the Connection server before you can install languages.

If you are using a separate voice-recognition server, Service Release 1 is also required on that server.



Note If Service Release 1 is already installed, skip the following procedure.

To Install Service Release 1

- Step 1** Log on to the Cisco Unity Connection server by using an account that is a member of the local Administrators group.
- Step 2** On the CD or DVD that you burned for language software, browse to the root directory.
- Step 3** Double-click **CiscoUnityConnection111SR1.exe**.
- Step 4** Follow the on-screen prompts to complete the installation of Service Release 1.
- Step 5** If you are using a separate voice-recognition server, repeat [Step 1](#) through [Step 4](#) on the voice-recognition server.
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Note If Engineering Special 1 is already installed, skip the following procedure.

To Install Engineering Special 1

- Step 1** If you are not already logged on to the Cisco Unity Connection server, log on by using an account that is a member of the local Administrators group.
- Step 2** On the CD or DVD that you burned for language software, browse to the root directory.
- Step 3** Double-click **CiscoUnityConnection1.1.1ES1.exe**.
- Step 4** Follow the on-screen prompts to complete the installation of Engineering Special 1.
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To Install a Language

- Step 1** If you are not already logged on to the Cisco Unity Connection server, log on by using an account that is a member of the local Administrators group.
- Step 2** On the CD or DVD that you burned for language software, browse to the root directory.

- Step 3** Double-click **CiscoUnityConnection1.1.1<language>.exe**, where <language> is the three-letter language abbreviation.
 - Step 4** Follow the on-screen prompts to complete the language installation.
 - Step 5** Repeat [Step 2](#) through [Step 4](#) for each language that you are installing.
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Removing a Language

Do the following procedure if you want to remove a Cisco Unity Connection language.

To Remove a Language

- Step 1** Log on to the Cisco Unity Connection server by using an account that is a member of the local Administrators group.
 - Step 2** On the Windows Start menu, click **Settings > Control Panel > Add or Remove Programs**.
 - Step 3** In the Add or Remove Programs dialog box, click **Cisco Unity Connection 1.1(1) - <language>**.
 - Step 4** Click **Remove**.
 - Step 5** Follow the on-screen prompts to complete the language removal.
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