



Installing Optional Software

In this chapter, you install supported optional software on the Cisco Unity Connection server or on the separate voice-recognition server. When you are finished with this chapter, return to “[Overview of Mandatory Tasks for Installing a Cisco Unity Connection 1.x System.](#)”



Note

The tasks in the list reference detailed instructions in the *Cisco Unity Connection Installation Guide* and in other Cisco Unity Connection documentation. Follow the documentation for a successful installation.

The chapter contains the following sections:

- [Installing Monitoring Software, page 6-1](#)
- [Installing Additional Optional Software, page 6-1](#)

Installing Monitoring Software

Follow the manufacturer instructions to install supported monitoring software.

Install only the monitoring agent on the Cisco Unity Connection server. Do not install the full monitoring application.



Caution

If you install the full application—which is the default installation option for several of the monitoring applications we have tested—Cisco Unity Connection will not function properly.

For information on supported software, refer to the “Supported Monitoring Software” section of *Cisco Unity Connection 1.x System Requirements, and Supported Hardware and Software* at http://www.cisco.com/en/US/products/ps6509/prod_installation_guides_list.html.

Installing Additional Optional Software

Follow the manufacturer instructions to install additional supported optional software.

For information on supported software, refer to the “Additional Supported Software” section of *Cisco Unity Connection 1.x System Requirements, and Supported Hardware and Software* at http://www.cisco.com/en/US/products/ps6509/prod_installation_guides_list.html.

