



Viewing Reports with Cisco EPOM

With Cisco EPOM, you can access Cisco BTS 10200 EMS reporting parameters that include performance and billing reports (call detail records created on the system through the `billing_record` function).

The [Viewing Reports, page 7-1](#) chapter describes how to view the performance and billing reports.

Viewing Reports

To view a Report:

- Step 1** Navigate to the desired Cisco BTS 10200 EMS server from a Domain window.
- Step 2** Click **Reports**.
The Cisco BTS 10200 Component Reports window opens.
- Step 3** In the Reports tree, under Performance or Billing, select the type of report you want.
A report query form opens.

Report on: call_trace_summary		
Clear Form		
call_date	<input type="text"/>	
calling_dn	<input type="text"/>	
customer_dn	<input type="text"/>	
end_time	<input type="text"/>	
privacy_status	<input type="text"/>	
start_time	<input type="text"/>	
sub_id	<input type="text"/>	
term_id	<input type="text"/>	
trace_date	<input type="text"/>	

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- Step 4** Specify the criteria for the report and click **OK**.
The window changes to display the requested report.
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For detailed information on performance (traffic) reports see the *Cisco BTS 10200 Softswitch Operations Manual*.

For detailed information on billing reports see the *Cisco BTS 10200 Softswitch Billing Interface Guide*.

Viewing Reports Created by BTS EMS

You can view the various reports such as the Audit Report, System Health, and BTS Import Errors by clicking the BTS device from the Top Menu bar. To view these reports:

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- Step 1** Click the BTS device in the Domains Tree and then click the device from the Top pane. A login dialog box appears.
- Step 2** Enter the BTS login and password. A window with options to view the reports and help file appears.
- Step 3** Select **View a BTS10200 report** link. A window with the list of indexes and reports appears.
- Step 4** Click the required report or index link, the respective report or index gets displayed.
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