



# Viewing and Exporting Reports with Cisco EPOM

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With Cisco EPOM, you can access Cisco BTS 10200 EMS reporting parameters that include performance and billing reports (call detail records created on the system through the `billing_record` function). You can also export report data to a comma-delimited file.

This chapter contains the following topics:

- [Viewing Reports, page 7-1](#)
- [Exporting a Report to a File, page 7-2](#)

## Viewing Reports

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- Step 1** From a Domain window, navigate to the desired Cisco BTS 10200 EMS server.
- Step 2** Click **Reports**. The Cisco BTS 10200 Component Reports window opens.
- Step 3** In the Reports tree, under Performance or Billing, select the type of report you want.

A report query form opens.

## Exporting a Report to a File

Report on: call\_trace\_summary

OK Cancel

[Clear Form](#)

call\_date  ?

calling\_dn  ?

customer\_dn  ?

end\_time  ?

privacy\_status  ?

start\_time  ?

sub\_id  ?

term\_id  ?

trace\_date  ?

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- Step 4** Specify the criteria for the report and click **OK**.  
The window changes to display the requested report.

**Note**

- For detailed information on performance (traffic) reports, refer to the *Cisco BTS 10200 Softswitch Operations Manual*.
- For detailed information on billing reports, refer to the *Cisco BTS 10200 Softswitch Billing Interface Guide*.

## Exporting a Report to a File

You can export a report to a comma-delimited .csv file.

- Step 1** Generate the report. See the [“Viewing Reports” section on page 7-1](#).
- Step 2** Click **Output**. Enter a name for the file.

Cisco BTS 10200 writes the data to an output file named *Tm\_filename.csv* which is then stored in the report directory located at [http://<ems-server>:10200/report/Tm\\_filename.csv](http://<ems-server>:10200/report/Tm_filename.csv).

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Exporting a Report to a File