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SAImet Package 1.0.0.3 Installation and Configuration Guide

Introduction

The Metadata Extraction Tool (MET) is contained in Cisco's® SAImet software package. The SAImet package is installed on the Digital Network Control System (DNCS) and is used to help support video-on-demand (VOD) on the Cisco Videoscape[™] Voyager Vantage (Vantage) platform.

Purpose

This document provides instructions to provision Arris VOD services for Vantage version 3.3 clients. This document describes the DNCS configuration required to provide these services, as well as providing installation instructions for the SAImet package on the DNCS. This package is required to provide catalog and metadata services through the SQLite database from the Arris back-office to the client Broadcast File System (BFS).

Audience

This document is written for service providers, headend operators, and support engineers who are responsible for running and maintaining the Vantage product.

Document Version

This is the first formal release of this document.

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Metadata Extraction Tool Description

The Metadata Delivery System (MDS) is the source of all Arris VOD metadata for the customer-premises equipment (CPE). This includes providing all additions, updates, and deletions for all required metadata elements.

Upon startup, the MDS reads and caches several pre-defined configuration files. These files contain the TCP IP address and port of the Arris VOD publisher, the SQLite database schema details, and the Arris-to-Media Suite database field mappings. Subsequently, the MDS will utilize the Arris VOD publisher IP address and port, retrieved from the configuration file, to establish a persistent TCP connection with the publisher. While this connection's underlying network protocol is TCP, the MDS will accommodate an HTTP-like XML-based application layer publisher/subscriber protocol, as set forth by the Arris VOD publisher specifications. Accordingly, the MDS will issue a subscription request to the publisher that contains the list of metadata-on-demand (MOD) names for which it wants to register (receive updates).

Upon successful subscription, the VOD publisher returns a complete list of metadata for each MOD name specified by the MDS. After receiving this initial complete list of metadata, all subsequent data received from the Arris VOD publisher will be updates -- additions, modifications, and deletions. Upon successful retrieval of the compete list of MOD metadata or any metadata modifications, the MDS will parse the recovered stream. Initially, this entails the separation of the HTTP-like headers from the actual XML message content. Once the XML message is identified and secured, it is also parsed so as to acquire those metadata elements to be transformed into MediaSuite-compatible entities.

Next, and in accordance with the database schema and field mappings contained in the aforementioned configuration files, the resultant MediaSuite entities will be inserted into an SQLite database file. Using the current DNCS BFS server API, this file will then be placed on an in-band BFS carousel to be consumed by the CPE devices.

In addition to the delivery of the database files, a category hierarchy file (CHF), and a summary file (SF) are also placed on an in-band and out-of-band BFS carousel. The CHF should contain all of the categories to be encountered by the client during metadata processing, while the SF will contain information describing the previously created SQLite database files. The following diagram depicts the entire process flow required by the MDS portion of the MET subsystem.

MET High-Level Diagram



Configure the BFS

Note: Some of the screen-captured images in this section reference the *AllSites* site. *AllSites* sites pertain to those systems that have an RNCS. The *AllSites* designation will not appear if your system does not have an RNCS.

Add the BFS Sources

Follow this outline to add the **met_ib** and **met_oob** BFS sources to the DNCS. Configure the sources as depicted in the screen-captured images.

1 Access the BFS Administration window.

· · · ·			
osts Servers	Sources		
Sources			
Source Name	Source ID	Data Rate	Block Size
bootloader	199	2000000	4000
CAM IB	4	1000000	4000
CAM OOB	3	10000	1024
In Band	2	1000000	4000
IPG OOB	5	10000	1024
IPG1 IB	6	1000000	4000
IPG2 IB	10	1000000	4000
IPG3 IB	12	1000000	4000
IPG4 IB	14	1000000	4000
IPG5 IB	16	1000000	4000
IPG6 IB	18	1000000	4000
IPG7 IB	20	1000000	4000
met_ib	230	1000000	1024
met_oob	231	100000	1450
MMM OOB	21	50000	1024
4			KI

Configure the BFS

2 Add the **met_ib** Source.

Set Up BFS Source		x
Source Name:	met_ib	[
Source ID:	230	
Source Type:	▲ BFS	
Transport Type:	◆ ASI In-band 🖌 Out-of-band	
Data Rate:	1.00 Mbps	
Block Size:	1024 bytes	
Indication Interval:	100 msec	
Daita Pump:	∲iun ∲stop	
	- 6 - 6	
Available Host	s Selected Hosts	
	Add >>==================================	1
Save	Cancel Help	

3 Add the **met_oob** Source.

>	Set Up BFS Source	and the second	×
1	Source Name:	met_oob	
	Source ID:	231	
	Source Type:	♦ BFS	
	Transport Type:	✓ In-band ◆ Out-of-band	
	Data Rate:	.10 Mbps	
	Block Size:	1450 bytes	
	Indication Interval:	200 msec	
	Daita Pump:	∲iun ∲stop	
	Available Host	s Selected Hosts	
		AllSitesHost	
	Save	Cancel Help	
1			

Add the BFS Server

Add the **vod** BFS server from the Authorize BFS Server window.

X Authorize BFS Server	ame: [vod		×
Available Sources System Carousel Out of Band In Band CAM OOB CAM IB IPG OOB IPG1 IB bootloader PPV OOB PPV IB	Add >>	Selected met_ib met_oob	d Sources
Save	Cancel		Help

Add the vod Cabinet and vod Files

Follow this outline to add the **vod** cabinet and the **met_ib** and **met_oob** files.

Note: The files shown in the Broadcast File Server List (immediately following) are populated by the MET during publishing for set-top box (STB) metadata and catalog consumption.

K Site AllSites Broadcast File Server List	
<u>F</u> ile <u>V</u> iew	<u>H</u> elp
IPG_eng	
POD_Data	
bootloader	
msoconfig	
osm	
ppv2	
rtnclient	
sam sam	
sgm	
vod	
VOD_Data_1.db.ib	
catalog-server.ib	
catalog-server.oob	
summary.ib	
summary.oob	
a	5

Add met_ib Files

🔀 Set Up File		
File Name: VOD_I	Data_1.db.ib]
Source Name: met_it	Ď	
File Path:		Select
Save	Cancel	Help

Add met_oob Files

🔀 Set Up File			×
File Name:	catalog-server.oob		
Source Name:	met_oob		
File Path:			Select
Save	Cancel	Help	
Γ			

Configure the Arris CMM VOD Server

- 1 Log onto the Arris CMM server and navigate to **Export Views**.
- 2 Verify the catalog and folder structure.

Note: The screenshots that follow depict a typical Dashboard, Export View window and Categories window of an Arris back-office. Consider these as references for this document when you configure the MET and the config.ini file on the DNCS. The actual folder structure will vary, depending upon site specifics and customer preference.

						nome par
ARRIS ConvergeMedia [™] Management Console	Main Dashboard					
	Edge Resource Manager Health	🍅 🕐 🗖	STB Requests			(?) [_]
All Deployments	Name	IP		Total Ur	nique STB	Unique Account
M Alert Center	svtlab-svtlab-erm	172.200.4.10 🔵	All STB Requests	0 0		0
		Last Updated 2013-03-26 13:26 EDT	Successful STB Requests	0 0		0
- 🖻 Reports	a	<i>*</i> • • •	STB Requests with Errors STB Request Surross Rate	0.00% 0.0	0.0%	0 00%
User Administration	Quarantined Content	- O 🗞	orbitequest ductess trate	0.0070 0.0	Last Linda	ted 2013-03-25 13:26 EDT
E office	License Window	Quarantined				
🖶 🦳 Management Console	0 Post-Window	🔮 0 Today	Service Groups Near Bandwidth	Capacity		🍥 🕐 🗖
🗄 🧰 Metadata Management Services	3 In-Window	🥥 0 Yesterday	Service Groups Above Threshol	d: 0		
🗉 🧰 Session and Resource Managers		🐴 3 Earlier	Service Group	Bandy	width Usage	
Oser Guide	🖾 0 Later		1	0%		Advanced Search
		Advanced Search 🕨			Last Linda	ted 2013-03-25 13:26 EDT
		Last Updated 2013-03-25 13:28 EDT			and open	
	VOD Session Manager Health	🍖 🔿 🗖	VOD Run Rate Codes			? "
	Name	IP II	Stream Run Rate: 100%			Last 24 hours
	svtlab-svtlab-vodsm	172.200.4.10			Last Upda	ted 2013-03-25 13:28 EDT
		Last Updated 2013-03-25 13:26 EDT				
	Video Server Resource Manager Health	💿 🕤 🔞				
	Name	IP				
	svtlab-svtlab-Mini-vsrm	172.200.4.10 🔵				
		Last Updated 2013-03-25 13:28 EDT				

ARRIS ConvergeMedia™ Management Console	svtlab	- svtlab-cpm - Export View		Last Update
All Deployments Dashboard All Center Alt Center Activities Reports Configuration ended configuration	□ Ne Items 1	w Export View 8 of 8		
📺 swaab 🗄 🛄 Management Console	Ехро	rt View		
🖶 🔄 Metadata Management Services		Subscriber Name 7	Authentication String	Last Export Date
🕀 🏫 nODA - svtlab-svtlab-nvia		<u>cinemax</u>	arris	2013-03-25 06:15:30
Assets	Γ	eventsandspecials	arris	2013-03-24 06:15:30
Categories		hbo	arris	2013-03-25 06:15:30
- 🜗 Subscription Packages		movies	arris	2013-03-25 06:15:30
Export Views		showtime	arris	2013-03-25 06:15:30
III Consist and Resource Managers		sports	arris	2013-03-24 06:15:30
Session and Resource Managers Iser Guide		svtlab	arris	2013-03-25 06:15:30
() obdi odlad		vod	arris	2013-03-25 06:15:30

Export View To Subscriber Delete

ARRIS ConvergeMedia™ Management Console	svtlab - svtlab-cpm - Categories	ast Updated 2013-03-25 13:28 EDT
	Categories Subscription Packages	
All Deployments Dashboard Alert Center Activities	New Category	
Reports		4
H- Configuration	Hems 1 - 8 of 8	1
🥥 svtlab		
🗉 🦲 Management Console		
🖻 🔄 Metadata Management Services	Category Iree	Expand All Collapse All
Motodote	Barker	
- Metadata	E Cinemax	
Categories	Cinemax On Demand (76 Assets)	
Subscription Packages	Events & Specials	
• K Wizards	• Local Events (78 Assets)	
🗉 🦲 Session and Resource Managers		
Over Guide	E HBO	
	HBO On Demand HBO Chick Concuss (78 Assets) Crashbox (78 Assets) Game of Thrones (78 Assets) Game of Thrones (78 Assets) vesp (78 Assets)	
	Movies	
	Showtime	
	Sports Free	
	E VOD	
	* Category names in red will not be exported to public.	

Important:

- Detail on how to configure the Arris server software and interfaces for MET communication is beyond the scope of this document. Cisco expects that the vendor will handle these details upon installation.
- Much of the Arris configuration is done through the configuration files. Contact Arris if you need to change the service group, set up additional GQAM modulators, or change or add channels that you would like to appear on the STB.

Install the SAlmet Package

Follow these instructions to install the SAImet package on the DNCS.

- 1 Log on as **root** user on the DNCS.
- **2** Insert the CD that contains the SAImet software into the DVD drive of the DNCS. The DNCS mounts the CD.
- **3** Type the following command and press **Enter** to confirm that the DNCS mounted the CD.

```
df -k | grep cdrom
```

```
Result: Output similar to the following should appear./vol/dev/dsk/c0t0d0/met-1.0.0.x58040100%/cdrom/met-1.0.0.x58040100%
```

4 Type the following command and press **Enter** to change to the /cdrom/cdrom0 directory.

cd /cdrom/cdrom0

5 Type the following command and press Enter to verify the contents of the CD.ls

Result: Output should show the SAImet package.

6 Type the following command and press **Enter** to install the SAImet package. **install pkg**

```
Result: The installation begins.
  Checking the system, please wait...
  ****
  This script will install the following packages on "roger":
              MET 07-06-12
  SAImet
               1.0.0.0
  Are you SURE you want to continue? [y,n,?,q]
7 Type y and press Enter to continue.
  Installing SAImet package on roger...
  Processing package instance <SAImet> from </cdrom/met-1.0.0.0>
  MET 07-06-12(SunOS sparc) 1.0.0.0
  ## Executing checkinstall script.
  Copyright (c) 1998-2012 Cisco Systems, Inc.
                   All Rights Reserved
  This product is protected by copyright and distributed under
  licenses restricting copying, distribution and decompilation.
  Using </dvs> as the package base directory.
  ## Processing package information.
  ## Processing system information.
     9 package pathnames are already properly installed.
  Installing MET 07-06-12 as <SAImet>
  ## Executing preinstall script.
  Adding met: 700 group.
  Adding met: 700 account.
```

64 blocks passwd: password information changed for met passwd: password information changed for met ## Installing part 1 of 1. /dvs/met/bin/metcfg /dvs/met/bin/metmds /dvs/met/bin/metpids /dvs/met/bin/metsm /dvs/met/lib/libMetlib.so /etc/CiscoProcessInfo.d/SAImet.txt /lib/svc/method/svc-metsm /var/svc/manifest/application/metsm.xml [verifying class <none>] /dvs/met/etc/metdb.sgl <attribute change only> ## checking common configuration files /dvs/met/etc/MetConfig.xml preserved [verifying class <preserve>] Modifying /etc/inet/services Modifying /etc/logadm.conf Modifying /etc/syslog.conf [verifying class <sed>] ## Executing postinstall script. passwd: password information changed for met Installation of <SAImet> was successful. For more SAImet package installation messages refer to: /var/sadm/system/logs/SAImet 1.0.0.0 install.log # pwd /cdrom/met-1.0.0.0

- 8 Examine the log file (/var/sadm/system/logs/ SAImet 1.0.0.0 install.log) for any error messages.
- **9** Were there any errors?
 - If **yes**, troubleshoot the error(s) or contact Cisco Services for assistance.
 - If **no**, continue with step 10.
- **10** Follow these instructions to eject the CD.
 - a Type cd / and press Enter.
 - **b** Type **eject** and press **Enter**.

Configure the MET Interfaces

1 Type the following command and press **Enter** to switch from root user to met user.

su - met

2 Type the following command and press **Enter** to change to the /dvs/met/etc directory.

cd /dvs/met/etc/

3 Type the following command and press **Enter** to confirm the contents of the directory.

ls

Example: Output should be similar to the following. onfigODA.ini MetConfig.xml metdb.sql.orig metsm.pid

Edit the MetConfig.xml file with a text editor such that the items marked in bold (in the following example) match the Arris back-office and DNCS configuration.
 Note: This view describes the catalog and folder structure for the BFS SQLite database. The config.ini file is updated with the UID such that the client will reflect the catalog in the user interface.

```
<?xml version="1.0" encoding="UTF-8"?>
<Met syslog="local6">
 <BFS ibsrcid="230" oobsrcid="231"/>
  <MDS pubIP="arriscmm" pubport="4537" threads="5" debug="true"</pre>
mms="10000" gzip="false" cti="3" ctic="20" mti="120">
    <MOD name="cinemax" authstr="arris"/>
          <MOD name="eventsandspecials" authstr="arris"/>
          <MOD name="hbo" authstr="arris"/>
          <MOD name="movies" authstr="arris"/>
          <MOD name="showtime" authstr="arris"/>
          <MOD name="sports" authstr="arris"/>
          <MOD name="vod" authstr="arris"/>
  </MDS>
  <PIDS eamIP="arriscmm" eamport="6100" pubIP="arriscmm"</pre>
pubport="6101" threads="5" debug="true" pers="false" rti="10" >
     <CatalogServer IP="10.253.3.1" service="metpids" />
  </PIDS>
</Met>
```

Field Descriptions

The following table lists the field descriptions in the file used in step 4.

Attribute	Description
Met::syslog	Facility to be used when logging syslog messages. This facility should be configured for the MET in the /etc/syslog.conf file with the following entry: local6.debug /var/log/metLog.
Met::MDS::pubIP	Arris publisher IP address or host name.
Met::MDS::pubport	Arris publisher port.
Met::MDS::BFS::ibsrcid	BFS in-band source ID.
Met::MDS::BFS:oobsrcid	BFS out-of-band source ID.
Met::MDS::threads	Number of transformation worker threads to be created.
Met::MDS::debug	Debug mode enabled (true) or disabled (false).
Met::MDS::mms	Maximum Merge Size - the maximum number of assets allowed in a merged database file.
Met::MDS::gzip	Compress all BFS files (true) or do not compress BFS files (false).
Met::MDS::cti	Complete Time Interval – time in seconds between MDS metadata modification checks when waiting on PublisherModInfoCompleteRequest messages.
Met::MDS::ctic	Complete Time Interval Count – when waiting on PublisherModInfoCompleteRequest messages, this is the number of CTI second intervals after which all modified MOD/ODA metadata should be merged and submitted to BFS.
Met::MDS::mti	Modified Time Interval – when in receipt of PublisherModInfoModifcationRequest messages, this is the interval between MDS metadata modfication checks as well as database file merge and submittal to BFS. If no metadata has changed, then file merging and submittal to BFS should not take place.
Met::MDS::MOD::name	MOD/ODA name to which the MDS must subscribe.
Met::MDS::MOD::authstr	Authorization string to be used when registering to subscribe to the specified MOD/ODA.
Met::PIDS::eamIP	Arris Entitlement and Account Manager (EAM) IP address or host name.
Met::PIDS::eamport	Arris EAM port.
Met::PIDS::threads	Number of client connection threads to be created.
Met::PIDS::debug	Debug mode enabled (true) or disabled (false).

Attribute	Description
Met::PIDS::pers	Maintain persistent Arris EAM connection (true) or not (false).
Met::PIDS::rti	EAM response timeout interval – time in seconds for which the PIDS should wait for a response from the Arris EAM.
Met::PIDS::CatalogServer::IP	IP address of the PIDS server. This information will be sent to the client population via IB and OOB BFS.
Met::PIDS::CatalogServer::service	Service name to be found in the /etc/services file specifying the PIDS service port.

Configure svcadm for MET Program IDs

- 1 Type the following command and press Enter to become root user. su - root
- 2 Open the /etc/services file with a text editor.
- 3 Add the following line to the end of the file. metpids 34599/tcp metpids
- 4 Save the file and close the editor.

Add Arris Servers to the /etc/hosts File

- 1 Open the /etc/hosts file with a text editor.
- 2 Add the cmm (management) and xms (VOD pump) IP addresses to the hosts file. **Example:**

#ARRIS SERVERS 172.200.4.10 arriscmm 172.200.4.20 xms

3 Save the file and close the editor.

Restart the metsm Process and Verify the Files

1 As **root** user, type the following command and press **Enter** to restart the metsm process.

svcadm restart metsm

2 Type the following command and press **Enter** to watch the process restart and publish.

tail -f /var/log/met.log

3 Type the following command and press **Enter** to switch to the dvs/dvsFiles/BFS/DNCS/vod file.

cd /dvs/dvsFiles/BFS/DNCS/vod

4 Type the following command and press Enter to verify that all files updated.ls -la

Example: Output should be similar to the following example.

```
      total 102

      drwxr-xr-x
      2 dncs
      dncs
      512 Feb
      4 16:22 .

      drwxr-xr-x
      21 dncs
      dncs
      512 Feb
      6 13:23 ..

      -rwxr-x---
      1 dncs
      dncs
      31 Jan 29 15:13 catalog-server.ib

      -rwxr-x---
      1 dncs
      dncs
      31 Jan 29 15:13 catalog-server.oob

      -rwxr-x---
      1 dncs
      dncs
      95 Feb
      4 16:22 summary.ib

      -rwxr-x---
      1 dncs
      dncs
      95 Feb
      4 16:22 summary.oob

      -rwxr-x---
      1 dncs
      dncs 46080 Feb
      4 16:22 VOD_Data_1.db.ib
```

5 Type the following command and press Enter.

cd /dvs/met/etc

6 Open the configODA.ini file with an editor and examine the file for UIDs. Note: This is a file that is generated through the MDS. This file is generated upon successful login to the Arris publisher and the subsequent retrieval of metadata.The UIDs that appear in the file need to be added to the config.ini file.

```
Sample contents of configODA.ini file:
[vod]
names=vod,movies,hbo,cinemax,showtime,sports,eventsandspeci
als
uids=10127,10128,10129,10130,10440,10446,10449
```

Edit the config.ini File

- 1 On the DNCS, change directories to **msoconfig**.
- 2 Type ls and press Enter to confirm the presence of the rtn directory. Expected output: dns rtn
- 3 Type the following command and press Enter. cd rtn
- 4 Type ls and press Enter to examine the contents of the rtn directory.
 Expected output:
 0 1
- 5 Type the following command and press Enter. cd 0
- 6 Type **ls** and press **Enter** to examine the contents of the rtn directory. **Expected output:**

```
config.ini globalconfig.txt stagingdefaults.txt
```

- 7 Open the config.ini file with a text editor.
- 8 Examine the contents of the file. The items marked in bold will need to be added for Arris and Vantage version 3.3.

```
#
```

This is an example of the config.ini file, AKA non user unified settings # # Each variable below # # CA entries # [cam] # cisco_ca=0 cisco_ca=1 widevine=0 cablecard host=1 # widevine=1 # clear=0 clear=1 default=cablecard_host recording_mode=cisco_ca # recording_mode=clear # recording_mode=same_as_live [cisco_ca]

entitlements=powerkey

```
# entitlements=softcas
#
# startup entries
#
# reboot? by default do NOT reboot
# uncommenting either value will cause the STB to obey that setting
[reboot]
# disable=0
# disable=1
# time is hour of the day, 0-23, e.g. 3 = 3:00 AM
# time only makes sense if reboot is ENABLED
# time=3
#
#
#
#
[moca]
enable_moca_by_service=1
moca service name= MRDV
```

#Any change to this section would reboot the system

```
[vod]
```

```
uids=10128,10127,10129,10130,10440,10446,10449
samids=12,13,14,15,16,17,18
types=VOD,VOD,SVOD,SVOD,VOD,VOD
```

```
#types=VOD,sVOD,Svod,SVOD,SvoD,svod,svOd,svod,SVOd,vod,SvoD
posterartpath=/bfs/rtnclient/posterart
#names=Rogers-On-Demand,Anime-Network-OnDemand,NFL-Network-On-
Demand,OMNI-Plus-On-Demand,Citytv-On-Demand,WWE-On-Demand,HBO-
Canada-On-Demand,GLOBAL-On-Demand,Treehouse-On-Demand,MPIX-On-
Demand,HGTV On Demand
#contextIds=25601,25632,25605,25625,25606,25607,25608,25618,25619,25624,25623
,25622,25603
#SamIds=329,349,366,367,368,369,370,379,380,371,372,373,381
#dcns=598,590,591,600,592,593,595,806,805,599,597,596,594
#eids=233,4,17,51,17,17,17,233,233,57,61,107,233
#eids=233,7,107,61,57,51,4
#assetGenericFieldId=1
#assetGenericFieldId=1
#folderGenericFieldId=2
```

Edit the config.ini File

#folderGenericId=2
#nightly_bfs_trigger=3
#nightly_clear_trigger=5

#

Add the Subscription VOD Package

Use the Set Up Package window on the DNCS to add the Subscription VOD package.

Package Name: ARRIS_CINE EID: 7 (hex) Duration: Unlimited Limited Start Date: MM/DD/YY Start Time: HH:MM:SS AM = Length: days hours minutes Pay Per View Right To Copy: Allowed Impulse Pay Per View Freview Buy Window Purchase Modes Start Date: MM/DD/YY Start Time: HH:MM:SS AM = Duration: O hours o minutes Allow Event Extension	🔀 Set Up Package	
EID: 7 (hex) Duration: Unlimited Limited Start Date: MM/DD/YY Start Time: HH:MM:SS AM = Length: Date: hours i minutes Pay Per View Right To Copy: Allowed Impulse Pay Per View Freview Eug Window Funchase Modes Start Date: HH:MM:SS AM = Duration: Duration: Duration: Duration: Allow Event Extension	Package Name: ARRIS_CINE	
Duration: Unlimited Limited Start Date: MM/DD/YY Start Time: HH:MM:SS AM = Length: days hour: minutes Pay Per View Right To Copy: Allowed Freview Eug Window Purchase Modes Start Date: MM/DD/YY Start Time: HH:MM:SS AM = Duration: Duration: Duration: AM = An =	EID: 7 (hex)	
Stait Date: MM/DD/YYY Stait Time: HH:MM:SS Length: days lowed imnutes Pay Per View Right To Copy: Allowed Freview Eug Window Full chase Modes Stait Date: MM/DD/YYY Stait Date: MM/DD/YYY Stait Time: HH:MM:SS AM = Duration: Duration: D hours minutes Allow Event Extension Save Cancel	Duration:	
Start Time: HH:MM:SS Length: days hours minutes Pay Per View Right To Copy: Allowed Freview Duy Window Purchase Modes Start Date: MM/DD/YY Start Time: HH:MM:SS AM = Duration: Duration: D hours minutes Allow Event Extension	Start Date: MM/DD/YY	
Length: days hours minutes Pay Per View Right To Copy: Allowed Impulse Pay Per View Freview Buy Window Pruchase Modes Start Date: MM/DD/YY Start Time: HH:MM:SS AM = Duration: D hours minutes Allow Event Extension Save Cancel Help	Start Time: HH:MM:SS AM =	
Pay Per View Right To Copy: Allowed Impulse Pay Per View Freview Duy Window Freview Duy Window Start Date: MM/DD/YY Start Time: HH:MM:SS Duration: Impulse Duration Allow Event Extension Save Cancel	Length: I days I hourd I minutes	
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For More Information

If you have additional technical questions, call Cisco Services at 770 236-2200 or 866 787-3866 for assistance. Follow the menu options to speak with a service engineer.



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