



Guide to Documentation for Cisco Digital Media System

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The following products comprise Cisco Digital Media System: Cisco Digital Media Manager (DMM) appliances, Cisco Video Portal appliances, Cisco Digital Media Player (DMP) endpoints, Cisco Digital Media Encoder (DME) devices, and Cisco LCD Professional Series displays.

This guide describes and provides URLs for the documentation that supports Cisco Digital Media System products.

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General Information

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Compatibility Information

Cisco Digital Media System Compatibility Information

Provides links to technical support and marketing documentation resources and compatibility information for all Cisco Digital Media System products: Cisco Digital Media Encoders (DMEs), Cisco Digital Media Players (DMPs), Cisco Enterprise TV, Cisco Video Portal, Cisco Video Portal Reports, and Cisco LCD Professional Series Displays.

http://www.cisco.com/en/US/products/ps6681/products_device_support_tables_list.html

Licensing Information

Read Me First for Cisco Digital Media Manager

Provides information about obtaining and installing licenses for software modules on the Cisco Digital Media Manager appliance.

http://www.cisco.com/en/US/products/ps6681/products_licensing_information_listing.html

Read Me First for Cisco Video Portal and Cisco Video Portal Reports

Provides information about obtaining and installing Cisco Video Portal and Cisco Video Portal Reports software licenses.

http://www.cisco.com/en/US/products/ps6682/products_licensing_information_listing.html

Release Notes

Release Notes for Cisco Digital Media System

Describes the requirements for proper Cisco Digital Media System operation. Includes known issues and caveats.

http://www.cisco.com/en/US/products/ps6681/prod_release_notes_list.html

Release Notes for Cisco LCD Professional Series Displays

Includes installation requirements and caveats for Cisco LCD 100-Pro-40N and Cisco LCD-110-Pro-52S.

http://www.cisco.com/en/US/products/ps10099/prod_release_notes_list.html

Install and Upgrade

Install and Upgrade Guides

- [Cisco Digital Media Encoders, page 3](#)
- [Cisco Digital Media Manager and Cisco Video Portal, page 3](#)
- [Cisco Digital Media Players, page 3](#)
- [Cisco LCD Professional Series Displays, page 4](#)

Cisco Digital Media Encoders

Quick Start Guide for Cisco Digital Media Encoder

Provides instructions for connecting and configuring the Cisco Digital Media Encoder 1000, 1100, 2000, or 2200 for the first time by using the LCD display.

http://www.cisco.com/en/US/products/ps7063/prod_installation_guides_list.html

User Guide for Cisco Digital Media Encoder

Provides instructions for connecting, configuring through the LCD display and web interface, and using the Cisco Digital Media Encoder 1000, 1100, 2000, or 2200.

http://www.cisco.com/en/US/products/ps7063/products_user_guide_list.html

Cisco Digital Media Manager and Cisco Video Portal

Quick Start Guide for Cisco Digital Media System Appliances

Provides instructions for setting up and configuring Cisco Digital Media Manager and Cisco Video Portal appliances.

http://www.cisco.com/en/US/products/ps6681/prod_installation_guides_list.html

Upgrade Guide for Cisco Digital Media System

Describes how to upgrade your Cisco Digital Media Manager and Cisco Video Portal appliances and Cisco Digital Media Player endpoints for a Cisco Digital Media System release.

The document is available at this URL:

http://www.cisco.com/en/US/products/ps6681/prod_installation_guides_list.html

Cisco Digital Media Players

Quick Start Guide for Cisco Digital Media Players

Provides instructions for setting up and configuring the Cisco Digital Media Player 4400G, 4305G, or 4300G.

http://www.cisco.com/en/US/products/ps7220/prod_installation_guides_list.html

Remote Control Quick Start Guide for Cisco Digital Media Players

Describes requirements, limitations, activation, and operation of the optional remote control unit that is an optional accessory for Cisco Digital Media Player 4400G or 4305G, **but not** 4300G.

http://www.cisco.com/en/US/products/ps7220/prod_installation_guides_list.html

Regulatory Compliance and Safety Information for Cisco Digital Media Players

Provides international agency compliance, safety, and statutory information for Cisco Digital Media Player 4400G, 4305G, or 4300G.

http://www.cisco.com/en/US/products/ps7220/prod_installation_guides_list.html

Regulatory Compliance and Safety Information for Cisco Digital Media Player Remote Control

Provides international agency compliance, safety, and statutory information for the Cisco Digital Media Player remote control.

http://www.cisco.com/en/US/products/ps7220/prod_installation_guides_list.html

Mounting Kit Assembly Guide for Cisco Digital Media Players

Describes installation scenarios and provides assembly instructions for the mount kit that is an optional accessory for Cisco Digital Media Player 4400G, 4305G, or 4300G.

http://www.cisco.com/en/US/products/ps7220/prod_installation_guides_list.html

Cisco LCD Professional Series Displays

Quick Install Guide for Cisco LCD Professional Series Displays

Provides instructions for setting up the Cisco LCD 100 PRO 40N or Cisco LCD 110 PRO 52S.

http://www.cisco.com/en/US/products/ps10099/prod_installation_guides_list.html

Read Me First for Cisco LCD Professional Series Displays

Provides information about obtaining safety, regulatory compliance, and product warranty information for the Cisco LCD 100 PRO 40N or Cisco LCD 110 PRO 52S.

http://www.cisco.com/en/US/products/ps10099/prod_installation_guides_list.html

Maintain and Operate

- [End-User Guides, page 4](#)
- [Maintain and Operate Guides, page 5](#)

End-User Guides

- [Cisco Digital Media Manager, page 4](#)
- [Cisco Digital Media Players, page 5](#)
- [Cisco LCD Professional Series Displays, page 5](#)
- [Cisco Video Portal, page 5](#)

Cisco Digital Media Manager

User Guide for Cisco Digital Media Manager

Describes how to use the modules that are licensed for your Cisco Digital Media Manager software and how to use the Cisco Video Portal Reports software that is preinstalled on a Video Portal appliance. Describes how to create and manage an online video portal through DMM-VPM, create and manage a digital signage network through DMM-DSM, and configure and manage Enterprise TV.

http://www.cisco.com/en/US/products/ps6681/products_user_guide_list.html

Cisco Digital Media Players

Quick Start Guide for the Cisco Digital Media Player Remote Control

Provides instructions for using the remote control.

http://www.cisco.com/en/US/products/ps7220/products_user_guide_list.html

User Guide for Cisco Digital Media Player Device Manager

Describes how to use the Digital Media Player Device Manager (DMPDM) software to configure and administer manually a Cisco DMP outside of the Cisco Digital Media Manager digital signage network.

http://www.cisco.com/en/US/products/ps7220/products_user_guide_list.html

Cisco LCD Professional Series Displays

User Guide for Cisco LCD Professional Series Displays

Describes how to set up and use the Cisco LCD 100 PRO 40N or Cisco LCD 110 PRO 52S.

http://www.cisco.com/en/US/products/ps10099/products_user_guide_list.html

Cisco Video Portal

User Guide for Cisco Video Portal

Describes how to use the Cisco Video Portal to view a video or access a live event.

http://www.cisco.com/en/US/products/ps6682/products_user_guide_list.html

Maintain and Operate Guides

Administration Guide for Cisco Digital Media System Appliances

Provides instructions for setting up and configuring for the first time or administering Cisco Digital Media Manager or Cisco Video Portal appliances by using the Appliance Administration Interface (AAI).

http://www.cisco.com/en/US/products/ps6681/prod_maintenance_guides_list.html

Troubleshoot and Alerts

Troubleshooting Guides

FAQs and Troubleshooting Guide for Cisco Digital Media System

Answers common questions about and contains troubleshooting information for all hardware and software components in the Cisco Digital Media System family of products.

http://www.cisco.com/en/US/products/ps6681/prod_troubleshooting_guides_list.html

Recovery Procedure for Cisco Digital Media System Appliances

Provides information about recovering from a software failure of the Cisco Digital Media Manager or Cisco Video Portal appliance.

http://www.cisco.com/en/US/products/ps6681/prod_troubleshooting_guides_list.html

Troubleshooting Guide for Cisco Digital Media Encoder 1000 and 2000

Provides information about how to resolve some common problems that you might encounter with the Cisco Digital Media Encoder.

http://www.cisco.com/en/US/products/ps7063/prod_troubleshooting_guides_list.html

White Papers

Desktop Video

- Cisco Digital Media System Deployments for Cisco Desktop Video with Cisco ACNS
- Cisco Digital Media System Technical Overview: Focus on Cisco Desktop Video

http://www.cisco.com/en/US/products/ps6681/prod_white_papers_list.html

Digital Signage

- Digital Signage Distribution Methodologies Overview
- Cisco Digital Media System Deployments for Digital Signage with Cisco ACNS Software

http://www.cisco.com/en/US/products/ps6681/prod_white_papers_list.html

Related Documentation

You can find related product information at the following URLs:

- Cisco 7800 Series Media Convergence Servers

http://www.cisco.com/en/US/products/hw/voiceapp/ps378/tsd_products_support_series_home.html

- Cisco Application and Content Networking System (ACNS) Software

http://www.cisco.com/en/US/products/sw/conntsw/ps491/tsd_products_support_series_home.html

- Cisco Media Experience Engine 3000 Series (MXE 3000)

http://www.cisco.com/en/US/products/ps9892/tsd_products_support_series_home.html

Obtaining Documentation and Submitting a Service Request

For information on obtaining documentation, submitting a service request, and gathering additional information, see the monthly *What's New in Cisco Product Documentation*, which also lists all new and revised Cisco technical documentation, at:

<http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html>

Subscribe to the *What's New in Cisco Product Documentation* as a Really Simple Syndication (RSS) feed and set content to be delivered directly to your desktop using a reader application. The RSS feeds are a free service and Cisco currently supports RSS Version 2.0.

