



CHAPTER 1

Introduction to Cisco CDA Visual Quality Experience Application

This chapter provides information on Cisco CDA Visual Quality Experience Application (VQE), Release 3.0, and contains the following major topics:

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VQE Overview

This VQE overview has the following sections:

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Introduction to VQE

Cisco CDA Visual Quality Experience Application (VQE) offers service providers a set of technologies and products associated with the delivery of IPTV video services. VQE is designed to improve the quality of IPTV services and subscribers' viewing experiences. VQE is part of a Cisco end-to-end

solution that builds video awareness into the network infrastructure. For Cisco VQE, Release 3.0, VQE technology is intended for wireline operators who offer managed broadcast (multicast) IPTV services using xDSL.

IPTV subscribers expect high video quality. Because many subscribers are migrating from existing analog or digital cable services, their quality expectation has already been set. To attract subscribers, IPTV providers must meet or exceed the video experience of existing services. VQE technology and products provide that capability.

Video is less tolerant of network factors such as jitter, delay, and especially packet loss because a single IP packet carries up to seven MPEG transport frames. Therefore, IP networks require additional functionality to deliver the video quality expected by subscribers. The accepted industry benchmark for quality is to deliver a maximum of one video “artifact” or perceived distortion during the viewing of a one-hour movie. This level of quality translates into a network-layer requirement of less than $7.8E-7$ video packets loss. Most xDSL networks are not optimized to deliver such low levels of packet loss.

A second issue that affects IPTV video quality is channel change time (CCT). Consumers have become used to the current CCT—which is less than two seconds—offered by digital cable and digital satellite services. A number of factors can contribute to longer IPTV channel change times, including Internet Group Management Protocol (IGMP) delays, MPEG decoding delays, and I-frame acquisition time. Non-optimized IPTV channel change times can take several seconds. Channel change times as long as five seconds have been observed.

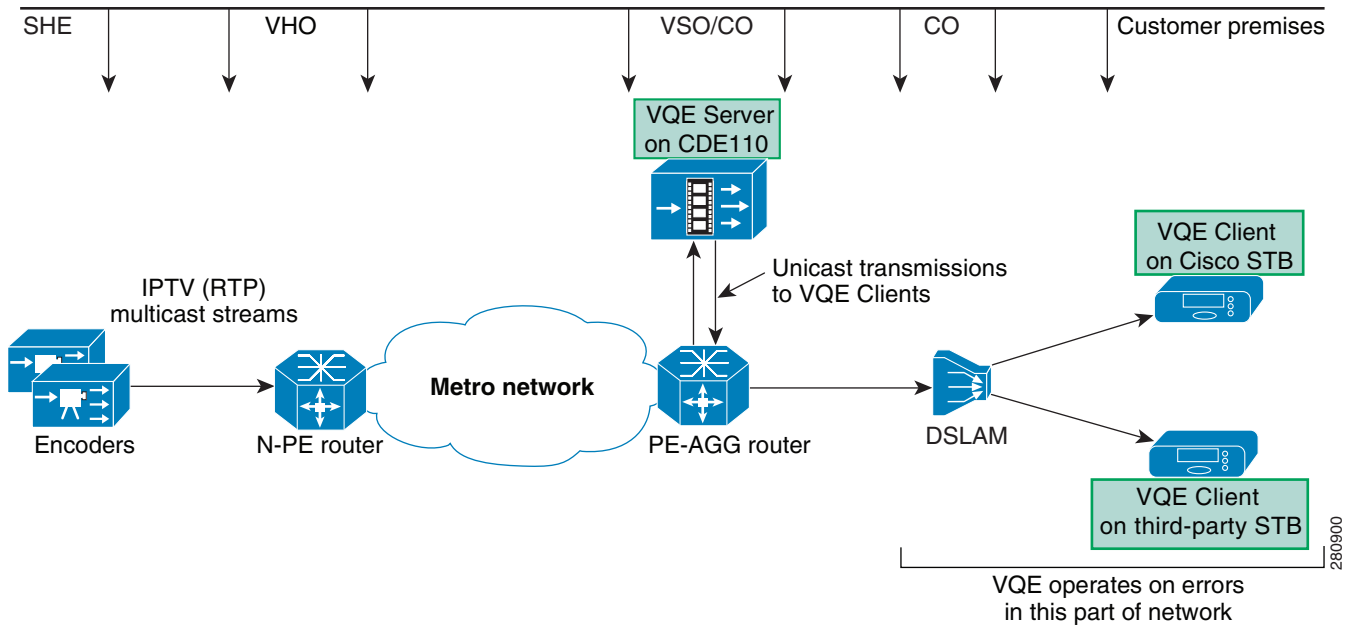
VQE addresses the issue of video quality from both a network infrastructure and a video technology perspective. VQE provides the linkage to optimize video delivery over next-generation carrier networks. Based on industry standards, including Real-Time Transport Protocol (RTP) and RTP Control Protocol (RTCP), Cisco VQE, Release 3.0, provides these mechanisms to help in delivering entertainment-grade services to subscribers:

- Unicast Retransmission—Optimized, selective retransmission of dropped IPTV packets caused by noisy DSL lines or errors in the home network caused by poor quality wiring. The set-top box receiver (VQE Client) sends NACK packets to VQE Server to request retransmission of the lost packets.
- Forward Error Correction (FEC)—Extra information is sent along with the video data at the application layer. The additional information is used by the VQE Client on the set-top box to detect and correct lost packets.
- Rapid Channel Change (RCC)—When the subscriber requests a channel change, the VQE Client on the set-top box sends VQE Server a request for the new channel’s IPTV packets. The VQE Server sends the VQE Client an optimized unicast burst of IPTV packets and other channel information from the VQE Server’s cached video data for the new channel. This greatly reduces the time needed to display the new channel.
- IPTV Packet Loss Monitoring—Facilities such as VQE-S RTCP Exporter help operators measure, baseline, and pinpoint problem areas of the video infrastructure, including transmission lines and home networks.

The two error-repair options, Unicast Retransmission and FEC, can be used separately or together for *Hybrid Error Repair*. Each repair mechanism has its own advantages and limitations. Whether Unicast Retransmission or FEC or both are used, the subscriber does not detect the error repair and no video artifact results.

Figure 1-1 shows the location of the major network and VQE components in the service-provider network and in the subscriber’s customer premises equipment (CPE).

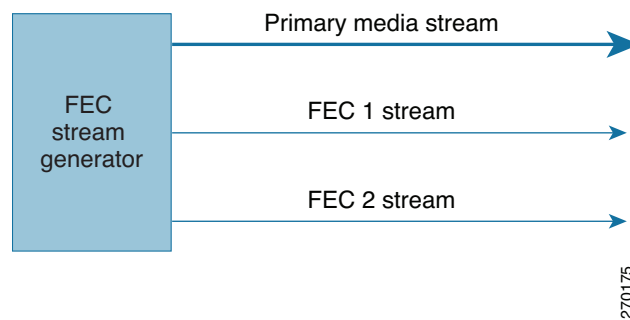
Figure 1-1 VQE Major Components



If FEC is used for error repair, an SMPTE 2022 compatible FEC stream generator, such as the Cisco Digital Content Manager (DCM), is required. The FEC stream generator (shown in Figure 1-3) is often located in the headend and transmits application-layer FEC packets. Real-Time Transport Protocol (RTP) encapsulation is a prerequisite for FEC.

The FEC stream generator, which is connected to the real-time encoders, subscribes to video channels from the headend and encodes FEC for each channel. It is responsible for originating FEC packets associated with individual channels and with primary multicast streams. For each FEC-enabled channel, a primary media stream and two encoded FEC streams are sent over multicast addresses (Figure 1-2).

Figure 1-2 FEC Stream Generator



VQE Major Software Components

The two major VQE software components that implement Unicast Retransmission, FEC, Rapid Channel Change, and IPTV Packet Loss Monitoring are:

- VQE Client (VQE-C)—Software embedded in the subscriber’s CPE—typically a set-top box. VQE-C provides the CPE interface to VQE Server to support Unicast Retransmission, Rapid Channel Change, and IPTV Packet Loss Monitoring statistics. VQE Client receives the primary media data packets and, if FEC is enabled, one or two streams with FEC packets. When VQE Client software detects packet loss on a channel that is configured for FEC and Unicast Retransmission, the following occurs:
 - If there are packet losses in the primary media stream, VQE Client first tries to repair the lost packets using the FEC streams.
 - If some packet losses cannot be corrected by FEC, VQE Client requests a Unicast Retransmission of the missing packets from VQE Server.
- VQE Server (VQE-S)—Software that runs on a Linux-based Cisco Content Delivery Engine 110 (CDE110) appliance located in the intelligent edge of the service provider’s network. For Unicast Retransmission and Rapid Channel Change, VQE Server caches primary video packets from an encoder or other headend device.
 - For Unicast Retransmission, working with VQE Client, VQE Server monitors the subscriber’s reception of video packets and uses its cached video data to service Unicast Retransmission requests from the VQE Client on the set-top box.
 - For Rapid Channel Change, when the subscriber requests a channel change, VQE Client on the set-top box sends a request for a new channel to VQE Server. To service the Rapid Channel Change request, VQE Server sends the VQE Client a unicast burst of video packets from its cached video data for the channel and also sends some MPEG priming information to facilitate immediate decoding.

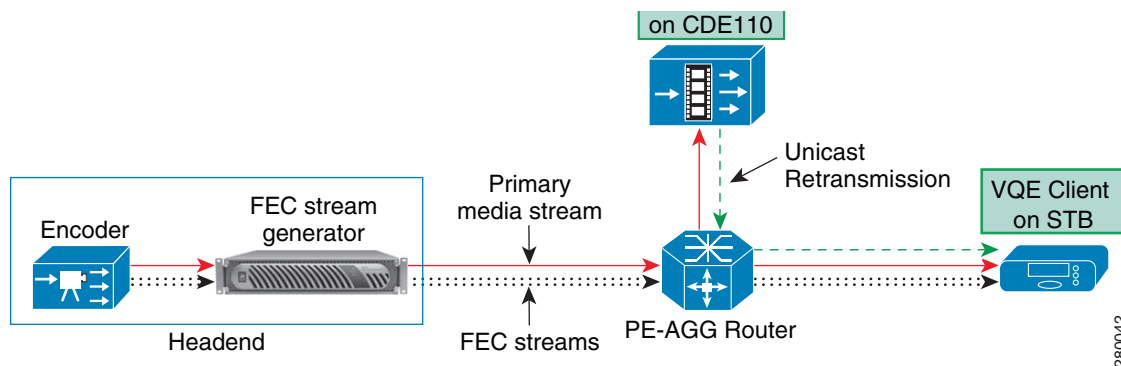
With both Unicast Retransmission and FEC, the missing packets are resequenced by the set-top box without interruption.

VQE Client is available with certain Cisco set-top boxes running Scientific-Atlanta IPTV Layer (SAIL) 1.x and 2.x. Please contact your Cisco sales representative for further information. VQE Client can also be integrated into set-top boxes from third-party vendors. The VQE Client code and Software Development Kit (SDK) is available to third-party vendors through an open-source program.

VQE Hybrid Error Repair

VQE Hybrid Error Repair occurs when Unicast Retransmission and FEC are used together. The devices used for Hybrid Error Repair are shown in [Figure 1-3](#), which for simplicity omits some of the network elements. Hybrid Error Repair allows the service provider to customize VQE error repair to match the error characteristics of a given access network.

Figure 1-3 Hybrid Error Repair



In an IPTV system, video data is very sensitive to packet losses due to the interdependence of encoded data. One packet loss could cause quality degradation of several successive frames in a group of pictures (GOP). Selective retransmission and FEC are two methods to protect channels from packet losses.

With selective retransmission (Unicast Retransmission), NACK packets are sent to VQE Server to request retransmission of the lost packets whenever the receiver (VQE Client) detects dropped packets. Selective retransmission is very efficient in terms of bandwidth utilization in a unicast scenario, but may flood the network with control packets when errors are highly correlated in nature.

The application-layer FEC method of error repair is usually used for controlling errors in a one-way communication system. The FEC stream generator (for example, the Cisco DCM) sends FEC information along with the primary media stream. VQE Client uses the FEC data to detect and correct the lost packets. No feedback to VQE Server is needed. FEC is optimized for non-bursty (short burst, correlated errors). Unicast Retransmission is better for bursty, uncorrelated errors.

In addition to providing a flexible solution for error repair, VQE Hybrid Error Repair is also able to correct more lost-packet errors than when FEC is used alone. If VQE Client tries but is unable to retrieve lost packets using FEC, it can request that VQE Server selectively retransmit the dropped packets.

The VQE Hybrid Error Repair solution provides the flexibility to customize an error-repair scheme that best suits the network error characteristics and available access-link bandwidth.

VQE Rapid Channel Change

Channel change time is defined as the time from when a subscriber initiates a channel change to the time the video for the new channel is displayed. The Rapid Channel Change (RCC) functionality built into VQE Server and VQE Client reduces channel change time from several seconds to approximately one second.

There are several factors that contribute to channel change time:

- Multicast latency for “leaving” the old channel (IGMP leave latency)
- The time it takes for the set-top box to receive the information it needs to begin demultiplexing, decoding, decrypting and displaying the video stream. This time includes how long it takes to receive the following:
 - Program Association Tables (PAT), Program Map Tables (PMT), and Entitlement Control Messages (ECM) if decryption is required
 - Program Clock Reference (PCR) and sequence header information (for example, frame rate)
 - Random access point (such as I-frame) acquisition delay

- Network buffer delays, including delays caused by error-mitigation techniques (Unicast Retransmission or FEC)
- MPEG decoder buffer delay
- Multicast latency for “joining” the new channel (IGMP join latency)

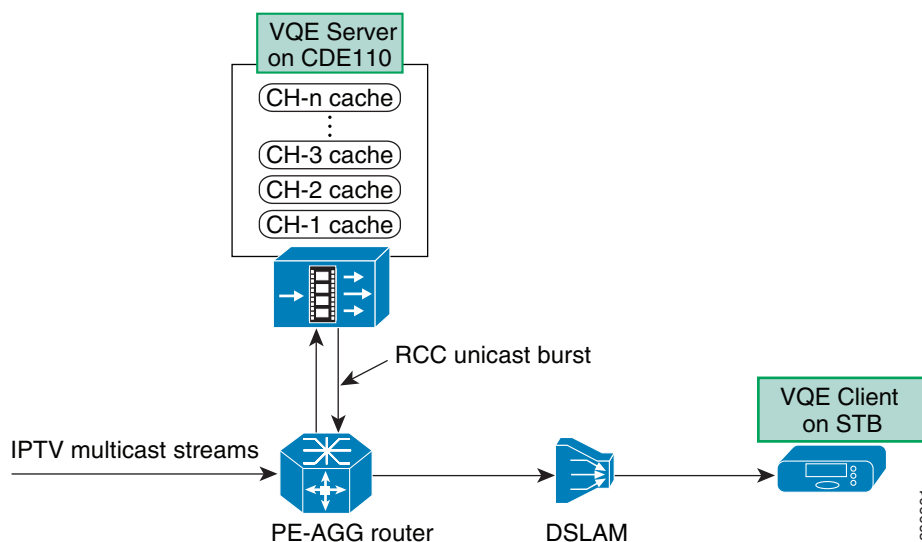
Not all of the above factors need to be addressed by RCC functionality. For example, many Digital Subscriber Line Access Multiplexers (DSLAMs) can provide fast leave for IGMP, which addresses the multicast leave latency factor.

The goal of RCC is to reduce or eliminate the main sources of channel change delay. With RCC, the resulting channel-change delay should be similar to or better than the delay observed in a typical digital broadcast.

For RCC, VQE Server caches multicast IPTV packets corresponding to each channel (Figure 1-4). Each cache holds a few GOPs of video data as well as PAT, PMT, ECM, PCR, and sequence information.

When the subscriber requests a channel change, VQE Client on the set-top box requests the IPTV packets for the new channel from its target VQE Server, using a specific RTCP message. After it has sent the RTCP message, the VQE Client issues an IGMP join for the new channel at an optimum point in time.

Figure 1-4 VQE Server Caches Multicast IPTV Packets for Rapid Channel Change



Upon receipt of the request, the VQE Server locates the appropriate channel cache, identifies the location of the IPTV packet carrying the beginning of a recent I-frame, and transmits a short unicast burst of packets starting with the I-frame to the requesting VQE Client.

Prior to sending the unicast burst, the VQE Server originates an RTCP message to the requesting VQE Client “priming” it with video parameters such as PAT, PMT, and ECM.

Because the incoming burst from the VQE Server contains an I-frame, the set-top box decoder can immediately start processing the MPEG information. This greatly reduces the time a subscriber waits before the image is rendered on the TV screen.

After a short period of time, multicast packets for the new channel start to arrive at the set-top box. The VQE Client monitors RTP sequence numbers from both unicast and multicast streams. It is likely that VQE Client will see a few packets with duplicate RTP sequence numbers before the unicast stream ends. During this period, the VQE Client will only forward one copy of the RTP packet to the MPEG demultiplexing stage.

The VQE Client is responsible for managing the seamless transition between unicast and multicast IPTV packets. The RCC unicast burst continues for up to the full duration of the IGMP join or until it is explicitly stopped by a message sent from the VQE Client to the VQE Server.

RTP and RTCP

VQE relies on Real-Time Transport Protocol (RTP) and RTP Control Protocol (RTCP). RTP is used to carry video packets over multicast streams from the video headend to the VQE Clients on the set-top boxes. It is also used to transport specific video packets between the VQE Server and a VQE Client. RTCP is a signaling protocol used between VQE devices. RTP is the transport baseline for application-layer FEC, Unicast Retransmission, and Rapid Channel Change.

RTP encapsulation is typically the responsibility of real-time encoders and specialized video products, such as a Cisco DCM. These devices often reside in the video headend office (VHO) or super headend (SHE). RTP sequence numbers are assigned to IPTV packets and are unique within a given multicast group or channel.

A growing number of real-time encoders support native RTP and SMPTE 2022 FEC. For those that support UDP only or RTP encapsulation, the Cisco DCM product is recommended. For FEC support, the DCM requires the GbE I/O Board with a FEC daughter card, and DCM software version 5 or higher.

VQE Web Browser-based Tools

VQE also provides two web browser-based tools: VQE Channel Provisioning Tool (VCPT) and VQE-S Application Monitoring Tool (AMT).

- VQE Channel Provisioning Tool is an optional channel-provisioning utility to aid with the channel lineup configuration required by both the VQE Server and VQE Client. The channel information is in Session Description Protocol (SDP) format. VQE Channel Provisioning Tool sends the channel information to the VQE Servers and VQE Client Channel Configuration Delivery Servers. The VQE Client Channel Configuration Delivery Servers provide the channel lineup to the VQE Clients on the set-top boxes.
- VQE-S Application Monitoring Tool is a browser-based GUI that displays configuration, status, and statistics on the VQE-S processes, the channel lineup, Unicast Retransmission, Rapid Channel Change, Multicast Load Balancer, and VQE-S RTCP Exporter. VQE-S Application Monitoring Tool also allows you to configure debugging and logging facilities.

VQE Server and VQE Channel Provisioning Tool are bundled software and hardware solutions. VQE Server and VQE Channel Provisioning Tool run on separate Cisco Content Delivery Engine 110 (CDE110) appliances. A typical network might consist of multiple CDE110s hosting VQE Server and one or two CDE110s hosting VQE Channel Provisioning Tool and VQE Client Channel Configuration Delivery Server.

Lookaside Mode and the Cisco CDE110

The VQE-S software functions in *lookaside mode* where the VQE Server is not directly in the video data path. Lookaside mode has these advantages:

- If the Cisco CDE110 appliance or VQE-S software should fail, there is no loss of IPTV service to the customer.

- Because no multicast forwarding is provided by VQE-S, more IPTV customers can be serviced by each VQE-S instance.
- The number of Cisco CDE110 appliances hosting VQE-S can be easily scaled up as subscriber count and the demand for VQE services increase.

The Cisco Content Delivery Engine 110 is a standalone, carrier-hardened appliance running the Linux operating system. The Cisco CDE110 is NEBS-compliant and suitable for central office lights-out locations. The Cisco CDE110 comes with the required software pre-installed: VQE Server or VQE Channel Provisioning Tool, Linux, Apache web server, and other software.

VQE Benefits

Cisco VQE, Release 3.0, provides the following benefits to the service provider:

- Supports Hybrid Error Repair allowing use of Unicast Retransmission or FEC or both
- Addresses noise issues associated with lossy DSL lines and home network wiring
- Reduces or eliminates the need for outside plant optimization, such as pair swapping, joint renewals, and drop-cable re-runs
- Increases addressable market consumer base because Hybrid Error Repair technology enables video service over noisier transmission lines, thus extending available footprint
- Reduces or eliminates the need to fragment video service into consumers that can and cannot receive service based on line quality attributes
- Supports Rapid Channel Change to effectively reduce or eliminate the main sources of channel-change delay
- Employs much of the same infrastructure and the same technology (RTCP) for Unicast Retransmission and Rapid Channel Change -- thereby reducing service-provider training time
- Reduces or eliminates quality-related service-center calls
- Establishes a video quality baseline for all consumers with granularity per set-top box
- Provides an end-to-end view of network characteristics from an IPTV delivery perspective
- Uses open, standards-based protocols

Cisco VQE also provides the subscriber with an enhanced video experience with higher and consistent visual and audio quality. Subscribers with noisier transmission lines or longer loop lengths can take advantage of the service provider's video offerings, bundles, and unique content.

VQE Server

The VQE Server (VQE-S) software is hosted on a Cisco CDE110 appliance running a standard Linux operating system. The Cisco CDE110 comes with the required software pre-installed: VQE-S, VQE-S Application Monitoring Tool, Linux, Apache web server, and other software.

VQE-S is responsible for the following functions:

- Creating a channel configuration database using the channel configuration information sent by the VQE Channel Provisioning Tool
- Maintaining per-channel and per-component state information

- Handling Unicast Retransmission by caching RTP data streams for channels and sending repair packets to the requesting VQE Clients on the set-top boxes
- Handling Rapid Channel Change by caching RTP data streams as well as PAT, PMT, ECM, PCR, and sequence information and sending RCC unicast bursts to requesting VQE Clients when a channel change occurs
- Load balancing VQE-S services across the Cisco CDE110 Ethernet interfaces
- Providing detailed statistics on IPTV delivery down to the set-top box VQE Client level
- Monitoring the health of VQE-S application processes

Like a regular IP host, VQE-S joins multicast groups using Internet Group Management Protocol (IGMP). VQE-S maintains a dedicated buffer for each channel. VQE-S receives the multicast stream for each channel from upstream, caching a few seconds of the most recently received program content from each. VQE-S can use the same cache of video to service both Unicast Retransmission requests and Rapid Channel Change requests.

For Unicast Retransmission, when a VQE Client requests retransmission of missing packets, VQE-S locates them in its cache and, if found, delivers them to the set-top box through an associated RTP retransmission stream. A single VQE Server can process up to 10,000 inbound repair requests per second. A repair request may support up to 17 packet retransmissions in a single transaction.

A number of factors affect how many errors a single VQE Server can repair for a single VQE Client. These factors include the distribution of errors, the bandwidth of the channel, and the size of the jitter buffer in the set-top box. The VQE-S software includes global and per-client policers to provide sensible rate limits for the traffic associated with Unicast Retransmission.

For Rapid Channel Change, VQE Server uses much the same infrastructure as Unicast Retransmission with some major additions. VQE-S can use the same cache of video data for both Unicast Retransmission and Rapid Channel Change. Instead of requesting repair of a specific packet, the VQE Client sends VQE-S an RTCP messages requesting a unicast burst of IPTV packets for a new channel.

In addition, VQE-S uses its MPEG Parser component to choose the start point of the RCC burst for the new channel. To properly form the RCC burst, the MPEG Parser examines the video data for several pieces of crucial information, caches the information, and provides it to other VQE-S components upon receipt of an RCC request. Before play-out can begin, VQE Client must receive this information (for example, PAT, PMT, and PCR) to properly display the video. This additional data is sent out of band of the RCC burst and is used to prime the MPEG decoder on the client side.

VQE Server supports setting Differentiated Services Code Point (DSCP) values on IPTV-related packets so that specific levels of service can be assigned to different types packets. The service provider can configure DSCP values with the VQE Configuration Tool for RTCP and RTP traffic types.

VQE-S High Availability

VQE-S provides a number of high-availability mechanisms for resiliency and redundancy:

- The VQE-S processes (Control Plane, Data Plane, Multicast Load Balancer, and STUN Server) are constantly monitored by the VQE monitoring process—Process Monitor. If a VQE-S process fails, Process Monitor automatically attempts to restart it.
- If Process Monitor itself fails, the Linux initialization process detects this failure and restarts the VQE-S service (Process Monitor).

For Multicast Load Balancing, when a multicast stream used for caching on the VQE-S host starts or stops, VQE-S determines the best Cisco CDE110 Ethernet interface on which to join or leave the multicast group. The VQE-S software distributes the joins across available Ethernet interfaces to avoid oversubscription. VQE-S also monitors the status of these interfaces, moving the streams to other interfaces in case of interface failure.

VQE-S uses Linux system and network services for system initialization, network access, interface status monitoring, and multicast stream reception.

VQE-S and VQE-C Support for All NAT Mapping Types

VQE supports all Network Address Translation (NAT) mapping types, including address and port-dependent mapping (symmetric NAT). Symmetric NAT is the most restrictive form of NAT behavior.

Deployments where a CPE device is behind a NAT device require a NAT transversal mechanism, such as a Simple Traversal of UDP (User Data Protocol) through NATs (STUN) Server. The STUN Server is included with the VQE-S software, and a STUN Client is included with VQE-C. When VQE-C tunes to a new channel, it sends STUN binding requests to the STUN Server on the VQE-S host. VQE-C sends the requests to the channel's Feedback Target IP address and RTP/RTCP retransmission ports as configured on the VQE Server. VQE-C uses the STUN Server responses to determine whether it is behind a NAT device and what type of NAT device it is.

VQE-C is optimized to handle a variety of NAT configurations. For example, if VQE-C determines from the initial STUN responses that it is not behind a NAT device, it turns off NAT mode so that VQE-C does not send further STUN messages.

The STUN Server that is included with VQE-S can be turned on or off using a configurable option in the VQE-S configuration file. Unless it is certain that no set-top boxes being serviced by VQE-S are behind a NAT device, Cisco recommends that you enable the STUN Server. For information on enabling the STUN Server, see the [“VQE STUN Server Is Enabled By Default” section on page D-10](#).

VQE Client

The VQE Client (VQE-C) software runs on customer premises equipment (CPE), such as a set-top box. VQE Client supports Unicast Retransmission, FEC, Rapid Channel Change, and video-quality statistics by providing the following:

- CPE interface to VQE-S for Unicast Retransmission and Rapid Channel Change
- FEC functionality to receive and decode FEC packets for error repair
- RTP packet reordering
- RTP data plane jitter buffer and de-jittering
- IPTV Packet Loss Monitoring

For Unicast Retransmission, if an error in video transmission occurs, the VQE-C software detects the packet loss and requests a retransmission while holding the video sequence in queue. VQE Server automatically repairs the error by transmitting the missing packet, which is resequenced by the set-top box without interruption. The entire error-repair cycle is imperceptible to the viewer.

For Rapid Channel Change, when a subscriber selects a new channel, VQE-C sends to the VQE Server a special RTCP packet requesting a unicast burst of the IPTV packets for the new channel. As soon as the unicast IPTV packets arrive, the VQE-C software is responsible for sending the packets to the

decoder. When the multicast IPTV packets for the new channel begin to arrive, VQE-C manages the seamless transition between unicast packets from VQE Server and multicast packets from the headend encoder.

VQE Clients can get channel configuration information from a VQE Client Channel Configuration Delivery Server or from a centralized network management/configuration server that supports the DESCRIBE request of the RTSP protocol. For information on the interactions between a VQE Client and a VQE Client Channel Configuration Delivery Server, see the [“VQE Channel Provisioning Tool and Channel Information” section on page 1-14](#).

VQE Client supports setting Differentiated Services Code Point (DSCP) values on IPTV-related packets it sends so that specific levels of service can be assigned to packets. DSCP values can be configured with the `rtcp_dscp_value` parameter in the VQE-C system configuration file. The setting of `rtcp_dscp_value` applies to both the RTCP messages and the STUN messages.

VQE Client is available in two deployment models:

- VQE Client is integrated into selected Cisco set-top boxes.
- The VQE-C code is offered through an open-source program for integration with set-top boxes from third-party vendors.

For information on VQE-C deployment models, see the [“VQE Deployment Options and Requirements” section on page 1-13](#).

VQE-C Forward Error Correction

VQE Client supports both one-dimension FEC (one FEC stream) and two-dimension FEC streams (two FEC streams). The Cisco DCM or other SMPTE 2022 compliant FEC stream generator sends one primary media stream and one or two FEC streams over different UDP ports to VQE-C. The VQE-C receives and processes these FEC streams to provide packet-level error repair.

Before receiving the FEC packets, the VQE-C must learn some basic information about the FEC session, such as the IP address and port numbers of FEC streams. This information is obtained through the channel configuration file that is sent to the VQE-C from the channel provisioning server, such as VQE Client Channel Configuration Delivery Server. The FEC streams are configured on a per-channel basis.

When a VQE Client detects packet loss on a channel that is configured for FEC and Unicast Retransmission, the following occurs:

- VQE Client first tries to repair the lost packets using the FEC streams.
- If some packet losses cannot be corrected by FEC, VQE Client requests a Unicast Retransmission of the missing packets from VQE Server.

The use of one-dimension (1-D) or two-dimension (2-D) FEC is configured when the channel is defined. 1-D FEC uses one FEC stream, and 2-D FEC uses two FEC streams. While 2-D FEC can correct more packet losses than 1-D FEC, 2-D FEC sometimes requires more intensive processing of both FEC streams to maximize the number of packets recovered. FEC bandwidth overheads may be too high in some deployments for full FEC-based error repair deployment. FEC can be turned on or off on a per-channel basis through the VQE-C channel configuration file.

VQE-C supports a number of extensions to the SMPTE 2022 standard. VQE-C autodetects L (column) and D (row) values, and allows any combination of L and D sizes where $L * D \leq 256$. This is an extension of the SMPTE 2022 limit of $L * D \leq 100$. VQE-C also allows any payload value to identify FEC packets where the standard says the value must be equal to 96.

VQE-C supports SMPTE 2022 Annex A and Annex B stream orderings. For detailed information on 1-D and 2-D FEC, see the SMPTE standard *Forward Error Correction for Real-Time Video/Audio Transport Over IP Networks* (SMPTE 2022-1-2007). The standard is available for purchase at this URL:

<http://www.smpte.org/standards>

VQE-C IPTV Packet Loss Monitoring

When used with VQE-S RTCP Exporter, the VQE-C software also provides the instrumentation for IPTV Packet Loss Monitoring and valuable “last hop” analysis. VQE Clients generate RTP packet-level statistics for packet loss, jitter, delay, and other quality measurements. VQE Clients provide statistics on both Unicast Retransmission and FEC. For the RTCP reports, VQE Clients transmit RTCP compound packets to their target VQE-S. Each compound packet contains an RTCP receiver report as well as other information.

For more information on IPTV Packet Loss Monitoring, see the “VQE-S RTCP Exporter for Video-Quality Monitoring” section on page 1-19.

VQE-C Software Development Kit and Documentation

VQE-C consists of a software development kit (SDK), which can be used for VQE-C integration into set-top boxes from third-party vendors. The VQE-C code and SDK is available to third-party vendors through an open-source program. The VQE-C code resembles a standard Linux software component. The VQE-C source code is currently supported for the Linux operating system. For information on support for other operating systems, contact your Cisco account representative.

The VQE-C library provides a set of high-level APIs designed to support easy integration into an existing set-top box (STB) software base. The programmatic interface provides a “socket replacement” interface, which is used to get packets from a repaired VQE Server-enhanced video stream. VQE-C also provides APIs for updating its channel configuration data and acquiring statistics on error repairs.

The integrator configures the VQE-C through system configuration file parameters. The parameters allow customizing of many elements of the VQE-C system (for example, number concurrent streams and client policing). The configuration of a VQE Client must be coordinated with the configuration of VQE Server. Certain features are operational only when they are enabled on both VQE-C and VQE-S.

The VQE-C command-line interface (CLI), based on the open source library libcli (<http://sourceforge.net/projects/libcli>), is designed primarily for testing and debugging the VQE-C software on the set-top box. The scope of the CLI is limited to the VQE-C software only. The CLI is accessible by telnet.

The VQE-C SDK and documentation can be downloaded from Cisco.com. [Table 1-1](#) lists the VQE-C documentation that is provided.

Table 1-1 VQE-C Documentation

VQE-C Document	Description
<i>VQE-C Release Notes</i>	Provides release-specific information on VQE-C.
<i>VQE-C System Integration Reference</i>	Provides information on VQE-C components, architecture, integration, and APIs. Also includes a VQE-C quick-start guide.

Table 1-1 VQE-C Documentation

VQE-C Document	Description
<i>VQE-C System Configuration Guide</i>	Explains certain factors to consider when configuring and deploying VQE-C. Also provides reference information on the VQE-C configuration file parameters.
<i>VQE-C CLI Command Reference</i>	Provides reference information on the VQE-C command-line interface.

VQE Deployment Options and Requirements

The two basic deployment options for VQE are as follows:

- VQE reference architecture model—For existing IPTV deployments or new IPTV deployments that do not use Cisco set-top boxes
- Cisco end-to-end IPTV solution model—For new IPTV opportunities

With both deployment options, VQE Server is deployed on a Cisco CDE110 appliance running Linux.

VQE Reference Architecture Model

The VQE reference architecture model is designed for existing IPTV deployments or new IPTV deployments that do not use Cisco set-top boxes. Cisco offers VQE-C as open-source software. VQE-C is implemented so that service providers and CPE device vendors can integrate the VQE-C software with third-party set-top boxes. Appropriate development-level documentation is available along with the VQE-C code.

With this model, the service provider uses the VQE Channel Provisioning Tool to define channels and servers and to create channel lineups for different subscriber regions. The VQE Channel Provisioning Tool sends the channel information to the VQE Servers and to the VQE Client Channel Configuration Delivery Servers from which each VQE Client gets its channel information. The channel information is in the Session Description Protocol (SDP) format required by VQE-S and VQE Client Channel Configuration Delivery Server.

Cisco End-to-End IPTV Solution Model

The Cisco end-to-end IPTV solution model is designed for new or “greenfield” IPTV opportunities. VQE technology is included as an integral part of the Cisco end-to-end video solution.

In this model, VQE-C is integrated with selected Cisco set-top boxes. The main difference between the Cisco end-to-end IPTV solution and the VQE reference architecture models lies with the integration responsibility of VQE-C.

- For the Cisco end-to-end IPTV solution model, Cisco is responsible for the integration and testing of VQE-C.
- For the VQE reference architecture model, the third-party vendor is responsible for the integration and testing of VQE-C.

For the Cisco end-to-end IPTV solution, contact your Cisco representative for details of the set-top box models and software versions supported.

VQE Deployment Requirements

To deploy VQE, the following prerequisites must be met:

- Real-Time Transport Protocol (RTP) support—Video streams from the headend must be encapsulated in RTP. Service providers can deploy products such as the Cisco Digital Content Manager (DCM) to provide RTP encapsulation capabilities at the video headend.
- VQE-C and CPE integration—VQE-C must be integrated with the software of the CPE device (set-top box).
- TV channel information—VQE-C and VQE-S require details of network-level TV channel lineup information. This includes per-channel IP multicast addresses, port numbers, and some other parameters. The information must be presented to the VQE-C and VQE-S components in Session Description Protocol (SDP) format. The VQE Channel Provisioning Tool is designed specifically for this purpose.
- If forward error correction is used, an SMPTE 2022 compatible device, such as an encoder or Cisco DCM, is required to transmit FEC streams to VQE-C.
- VQE-S network connectivity—VQE-S requires a connection to the edge router for the purposes of joining and receiving Internet Group Management Protocol (IGMP) multicast groups (channels). A direct, Layer-3 connection between VQE-S and the edge router is preferred.
- VQE-C network connectivity—VQE-C requires an IP unicast path to and from its designated VQE-S. The path is used for RTP Control Protocol (RTCP) signaling between the VQE-C and VQE-S, and for sending RTP data packets from VQE-S to VQE-C.
- All versions of IGMP are supported by VQE-S and VQE-C.

VQE Channel Provisioning Tool and Channel Information

The VQE Channel Provisioning Tool (VCPT) is responsible for the creation, maintenance, and distribution of the channel information containing channel-lineup data. VCPT includes a browser-based GUI that allows the service provider to provision the following:

- Channel definitions—Information on the channels that will be serviced by VQE
- Server definitions—Information on each VQE Server and VQE Client Channel Configuration Delivery Server that will receive the channel information
- Channel lineups—Associations between channels and the VQE Servers and VQE Client Channel Configuration Delivery Servers

Figure 1-5 shows the details that the service provider defines for each channel using VCPT. The channel details include information that is used for VQE error repair—both Unicast Retransmission and FEC—and for Rapid Channel Change.

Figure 1-5 VCPT Channel Definition

The screenshot shows a 'Details' window for defining a VCPT channel. The window is divided into several sections:

- Channel Details:** Channel Name: Channel 14; Feedback Target IP: 10.1.7.1
- Original Stream:** Multicast IP: 224.1.1.7; Source IP: 10.10.10.5; RTP Port: 1025; Bit Rate: 4000 (Kbps); RTCP Port: 1026
- Unicast Retransmission Stream:** Source IP: 10.1.7.1; RTP Port: 50012; RTCP Port: 50013
- FEC 1 Stream:** Source IP: 10.10.10.5; Multicast IP: 224.1.8.1; RTP Port: 1027
- FEC 2 Stream:** Source IP: 10.10.10.5; Multicast IP: 224.1.8.1; RTP Port: 1028
- Channel Features:**
 - Enable RTCP
 - Enable Error Repair
 - Enable Rapid Channel Change
 - Enable Extended RTCP Reports
 - Enable FEC 1 Stream
 - Enable FEC 2 Stream

Buttons for 'Update' and 'Cancel' are located at the bottom right. A vertical label '281149' is on the right edge of the window.

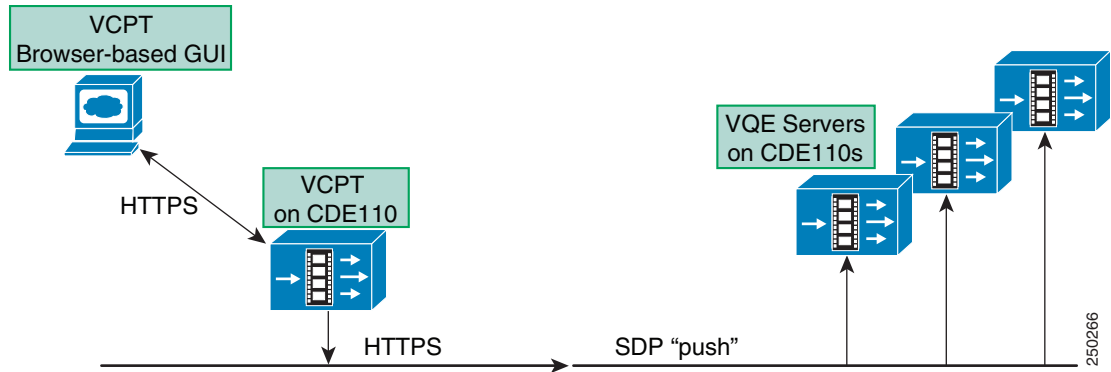
The VCPT GUI has a clone capability to simplify and expedite channel information. When the service provider uses VCPT to define the set of VQE Servers that receive the channel information, the VQE Servers can be grouped based on channel lineups. Using separate VCPT configuration files makes it possible to manage multiple deployments. For example, one VCPT configuration file might be for the channel lineup in one metro region, and another VCPT configuration file might be for the channel lineup in another metro region.

The VCPT channel-provisioning process creates a persistent local database, which is stored on the Cisco CDE110 appliance. When the Cisco CDE110 or VCPT is restarted, channel data and server grouping information is read from the local database.

When the user completes channel, server, and channel-lineup configuration and initiates the VCPT send operation, VCPT sends the channel information in Session Description Protocol (SDP) format to the set of VQE Servers and to the VQE Client Channel Configuration Delivery Server.

VCPT sends or “pushes” the channel information to all VQE Servers that are defined in the current VCPT configuration file. The channel information is sent to the VQE Servers over secure HTTPS. VCPT contains a secure HTTPS client, and each VQE Server has an embedded web server running. Each VQE Server stores its own local copy of the channel information. [Figure 1-6](#) shows the interactions between VCPT and the VQE Servers. For information on the VQE Servers, see the “VQE Server” section on [page 1-8](#).

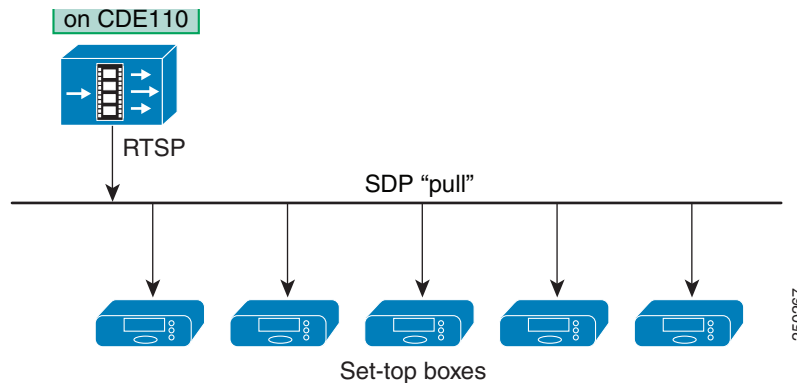
Figure 1-6 VCPT: Sending Channel Information to VQE Servers



VQE Client Channel Configuration Delivery Server (VCDS) is a software component installed on the Cisco CDE110 that hosts VCPT. When the user initiates the VCPT send operation, VCPT “pushes” the channel information to the VQE Client Channel Configuration Delivery Servers. VCPT sends the channel information in SDP format through HTTPS similar to the way it is sent to the VQE Servers.

Each VQE Client running in a CPE device, such as a set-top box, uses a Real Time Streaming Protocol (RTSP) “pull” operation to receive the channel information. The VQE Client learns the name of the VQE Client Channel Configuration Delivery Server through a Domain Name System (DNS) server. After the VQE Client learns the VQE Client Channel Configuration Delivery Server name, it sends out an RTSP DESCRIBE request, asking for information on channels. The VQE Client Channel Configuration Delivery Server sends the channel configuration data for the entire channel set in SDP format. [Figure 1-7](#) shows the interaction between a VQE Client Channel Configuration Delivery Server (VCDS) and the VQE Clients on the subscriber set-top boxes.

Figure 1-7 VQE-C on Set-Top Box: Receiving Channel Information from VCDS



For information on the interactions between the VQE Client Channel Configuration Delivery Server (VCDS) and the other components in the channel delivery infrastructure, see [Appendix E, “Configuring DHCP and DNS Servers for VCDS.”](#)

VQE-S Application Monitoring Tool

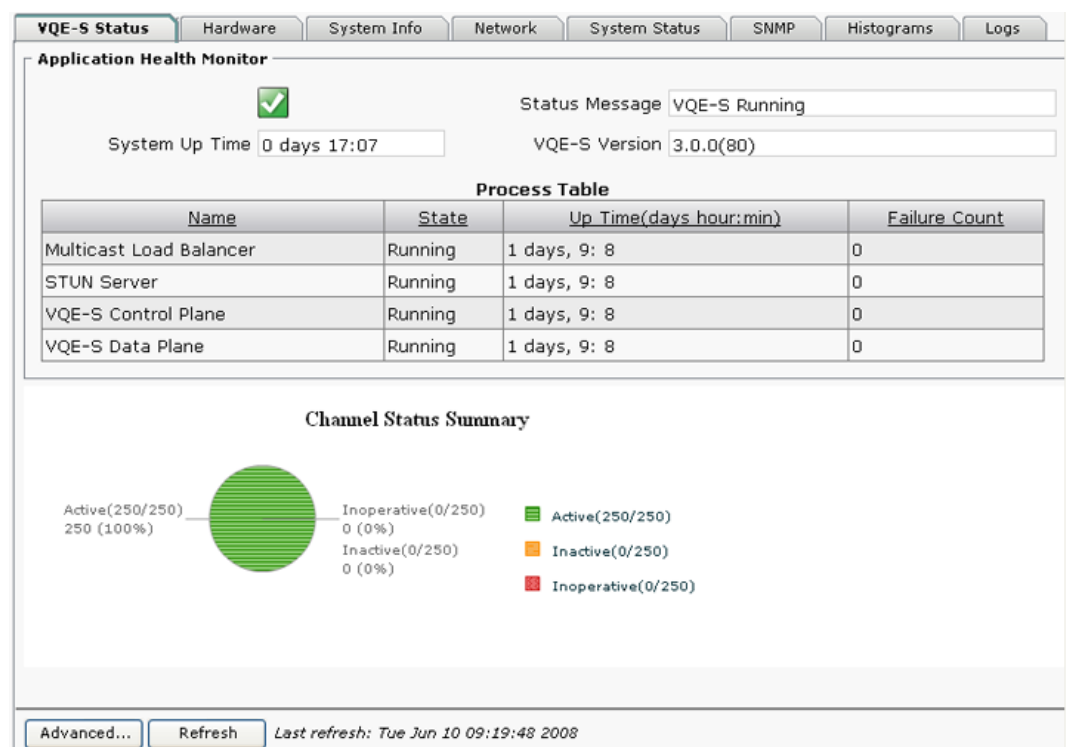
The VQE-S Application Monitoring Tool (VQE-S AMT or AMT) is a browser-based GUI that allows the service-provider operator to do the following:

- Monitor the health of the VQE-S processes
- View channel configuration details, status, and statistics
- Monitor statistics for Unicast Retransmission and Rapid Channel Change
- Monitor statistics for STUN Server usage
- View configuration details, status, and statistics for:
 - Multicast Load Balancer
 - VQE-S RTCP Exporter
- Configure VQE-S logging levels and debugging options

The next paragraphs provide a few examples of VQE-S AMT functionality.

When you log in to VQE-S AMT, the initial window (Figure 1-8) shows the health of VQE-S processes and other status information.

Figure 1-8 Monitoring VQE-S Processes



With VQE-S AMT, you can view the channel lineup that was sent from the VQE Channel Provisioning Tool. Figure 1-9 shows a partial example of the channel lineup with usage statistics that VQE-S AMT displays.

Figure 1-9 Viewing Channel Lineups with Usage Statistics

Channel Lineups <small>Last update: 2008-07-08T14:44:14, Total Channels: 250, Active Channels: 240 Aggregated Bandwidth: 1215000(kbits/sec), Total Receivers: 1040</small>							
Name	Status	Original Multicast	Feedback Target	Bit Rate (Kbps)	Repair Enabled	RCC Enabled	Member Receiver Population
Channel 229.1.1.1	✓	229.1.1.1:53170	11.112.1.1:53171	4000	true	true	400
Channel 229.1.1.10	✓	229.1.1.10:53206	11.112.1.10:53207	13000	true	true	0
Channel 229.1.1.11	✓	229.1.1.11:53210	11.112.1.11:53211	4000	true	true	0
Channel 229.1.1.12	✓	229.1.1.12:53214	11.112.1.12:53215	4000	true	true	0
Channel 229.1.1.13	✓	229.1.1.13:53218	11.112.1.13:53219	4000	true	true	0
Channel 229.1.1.14	✓	229.1.1.14:53222	11.112.1.14:53223	4000	true	true	0
Channel 229.1.1.15	✓	229.1.1.15:53226	11.112.1.15:53227	2000	true	true	0

281142

In [Figure 1-9](#), the channel-lineup summary data indicates when the lineup was last updated (for example, with VCPT) and provides totals for all channels and active channels as well as aggregated bandwidth and total receivers:

```
Last update: 2008-07-08T14:44:14, Total Channels: 250, Active Channels: 240
Aggregated Bandwidth: 1215000 (kbits/sec), Total Receivers: 1040
```

In the channel-lineup summary data, the rightmost column, Member Receiver Population, is the number of VQE Clients that are currently receiving this multicast stream.

VQE-S AMT uses the Unicast Retransmission and Rapid Channel Change counters kept by the VQE Server to display a variety of data. For Unicast Retransmissions, the counters include NACK messages received from VQE Clients, RTP packets requested and sent, and error repair rates. For Rapid Channel Change, the counters are for RCCs requested, accepted, and refused.

For Cisco VQE AMT provides limited configuration capabilities. The items that can be configured with AMT include parameters for the following:

- Logging priority level for VQE-S processes
- Debugging options for VQE-S-related functions, including RTP/RTCP packets, events, and errors

The VQE Server channel lineup is stored locally on the Cisco CDE110 appliance. If VQE-S is restarted, the channel lineup is read from the local repository. The VQE-S counters for statistics that AMT displays are reset to zero when VQE-S is restarted.

VQE-S AMT is a web application that uses the application server and web server that are pre-installed on the Cisco CDE110 where VQE-S runs. VQE-S AMT has an XML-RPC client that communicates with multiple internal applications, such as VQE-S processes, to send and receive application management data.

VQE-S RTCP Exporter for Video-Quality Monitoring

VQE-S provides a variety of data for monitoring IPTV packet delivery and for fault isolation. VQE-S receives RTCP reports from VQE Clients on the CPE devices and from reports generated by the VQE-S itself. In those reports, VQE Clients provide statistics for RTP packet loss, jitter, delay, and other quality measurements. VQE Clients also provide statistics on Unicast Retransmission.

For the RTCP reports, each VQE Client periodically transmits RTCP compound packets to its target VQE-S. Each compound packet contains an RTCP receiver report as well as other information. Each VQE Client sends additional RTCP reports every time a Unicast Retransmission request is made.

The service provider can use VQE-S RTCP Exporter to export the RTCP compound packets to a video-quality monitoring (VQM) application. The VQM application can collect the exported data in a database for use in video-quality analysis. The video-quality monitoring application is outside the scope of the VQE solution. The VQE documentation set includes detailed information on the data collected and the formats used in the RTCP reports.

VQE-S RTCP Exporter is responsible for sending the RTCP compound packets to an external device, which typically hosts the video-quality monitoring application. The compound packets are sent over a TCP socket to a configurable location. The monitoring application is identified by IP address or Internet domain name and a TCP port number.

The data in the RTCP compound packets are very useful for determining the quality of video service and for isolating faults. The data help the service provider to measure, baseline, and pinpoint problem areas of the video infrastructure, including transmission lines and home networks. The granularity of the data is per set-top box. The data could be stored in a database and searched for answers to questions of interest, such as whether packet loss and jitter events have occurred in the network and, if so, where and when the events have occurred.

Starting with VQE, Release 3.0, RTCP Extended Reports and the Extended Report (XR) packet type are supported. Three XR report block types are supported:

- Loss RLE (run-length encoded)
- Statistics Summary
- Post-Repair Loss RLE

Extended Reports provide information that supplements the statistics contained in the report blocks used by the RTCP sender and receiver reports. For example, the Loss RLE report block type provides much more detailed reporting on individual packets and loss events than is provided in standard RTCP reports. VQE Channel Provisioning Tool allows the service provider to specify whether or not RTCP Extended Reports will be used for each channel.

The following documents, which are available from the [Internet FAQ Archives](#), provide more information on RTCP reports:

- RTCP reports are described in RFC 3550.
- RTCP Extended Reports are described in RFC 3611

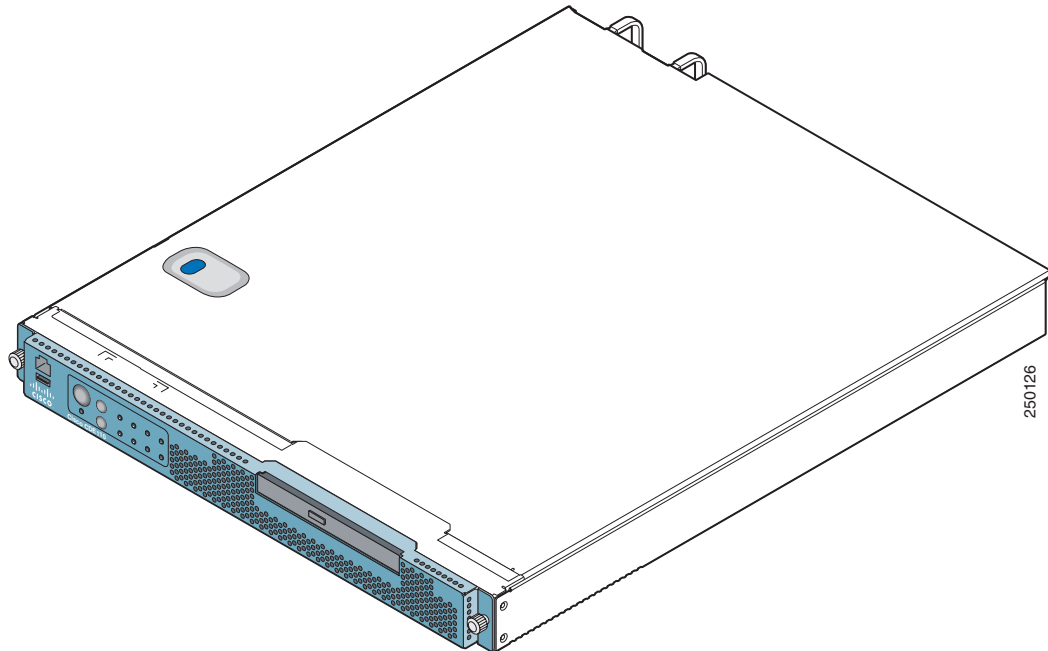
The new Post-Repair Loss RLE report block type contains information on individual packet receipt and loss events, after packet recovery techniques (Unicast Retransmission or FEC or both) have been applied. For more information, see the document *Post-Repair Loss RLE Report Block Type for RTCP XR* at:

<http://tools.ietf.org/html/draft-begen-avt-post-repair-rtcp-xr-01>

Content Delivery Engine 110

Each VQE Server runs on one Cisco Content Delivery Engine 110 (CDE110). If VQE Channel Provisioning Tool and VQE Client Channel Configuration Deliver Server are used, another Cisco CDE110 hosts these two facilities. The Cisco CDE110 (Figure 1-10) comes with the Red Hat Enterprise Linux 5.1 operating system and either the VQE-S or VCPT and VQE Client Channel Configuration Deliver Server software pre-installed.

Figure 1-10 Content Delivery Engine 110



The Cisco CDE110 appliance is a NEBS-3 and ETSI-compliant carrier-grade rack server. It is powered by two 64-bit Dual-Core Intel Xeon processor LV 5148 processors. For maximized bandwidth, it contains 4 GB of dual-channel Fully Buffered DIMM (FB-DIMM) memory at 667 MHz. For storage, the Cisco CDE110 has one 36-GB simple-swap, serial attached SCSI (SAS) hard disk drive. The optical drive is a CD/DVD RW combination drive.

The Cisco CDE110 has four integrated 10/100/1000 Mb Ethernet ports and a serial port for the system console. The Ethernet ports can be load-balanced for incoming multicast IPTV streams and for outgoing Unicast Retransmission and Rapid Channel Change streams to the VQE Clients.

The Cisco CDE110 has a 1-RU form factor and is available with redundant AC or DC hot-swappable power supplies. The Cisco CDE110's Telco Alarm Management features provide visual, audible (optional), and SNMP event indications of faults, consistent with the rigid requirements of the telecom central office environment.

For complete information on the Cisco CDE110, see the *Cisco Content Delivery Engine 110 Hardware Installation Guide*.