



# Guide to Cisco Multiservice Switch and Media Gateway Documentation (March 2004)

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Release notes and technical manuals for Cisco multiservice switches and media gateways are available at [www.cisco.com](http://www.cisco.com). The steps below explain how to access documentation for the following products:

- Cisco MGX 8xxx switches
- Cisco MGX 8880 Media Gateway
- Cisco WAN Manager (CWM) network management software
- Cisco BPX switches
- SES (Service Expansion Shelf)—a PNNI controller for BPX switches

## How to Find Customer Documents for Multiservice Switches Online

There are two main ways you can find customer documents online. Use the first way if you know the part number for the document you want; use the second way if you do not know the part number.

### If the Part Number Is Known

Use the following procedure if you know or can find the document's part number:

1. Obtain the document's part number, for example from the "Related Documentation" section in another manual or release note.
2. In your browser's URL field, type [www.cisco.com](http://www.cisco.com) to bring up the Cisco home page.
3. In the top right Search field, enter the document part number (for example, **OL-3847-01**) and click on GO. You can confirm that you have the correct document by verifying the part number that appears in the page footer of the PDF file.



**Tip**

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Each manual and each release note contain a "Related Documentation" section that lists all the manual titles and part numbers that support a particular release. You can make your search very specific by searching for an exact title or part number. Include the full part number in your search.

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## If the Part Number Is Not Known

Release notes are generally organized online as follows: *Product*, “*Release Notes*”, *version number*. Technical manuals are generally organized online as follows: *Product*, *version number*, *document title*. So in general, you can find MGX and CWM documentation as follows:

1. Go to [www.cisco.com](http://www.cisco.com).
2. Click on Technical Documentation.
3. Click on WAN Switches.
4. Choose the product name.

Use the following procedures if you do not know or cannot find the document’s part number.

### Finding Cisco WAN Manager Documents

To find Cisco WAN Manager customer documents online:

1. Go to <http://www.cisco.com/univercd/cc/td/doc/product/rtrmgmt/cwm>.
2. Look for the CWM release number.

### Finding MGX, BPX, and SES Switch Documents

To find Multiservice Switch customer documents online:

1. Go to <http://www.cisco.com/univercd/cc/td/doc/product/wanbu/index.htm>.
2. Look for the switch name and then the release number, for example, *MGX 8850 (PXM1E)*, then *Release 5*.

## To Download or Print Documentation

The following procedure works for downloading, saving, or printing PDF and HTML file formats:

1. Click on the PDF link for the full book or release note. The file opens.
2. Save the file to your hard disk (File/Save As), or print the file (File/Print).

## How To Access Additional Customer Documentation


Access the most current Cisco documentation on the World Wide Web at <http://www.cisco.com/univercd/home/home.htm>, or at the international Cisco website at [http://www.cisco.com/public/countries\\_languages.shtml](http://www.cisco.com/public/countries_languages.shtml).

We appreciate any comments you have about your experience finding or ordering product documentation. Please submit your comments to <http://forums.cisco.com/eforum/servlet/viewsflash?cmd=showform&pollid=rtgdoc01!rtgdoc>.

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