



| cisco       | 5   |   |
|-------------|---|---|
|             |   |   |
| Nastar 🕘 🎈  |   | King and A King and A                               |
| ren 🥥 🧔     |   |   |
| Gysten 🕘 🧔  |   |   |
| Roset       | ato   |   |
| 1 n-+ n - 1 | 1 1 25 Y 2 A 26 Y 3 A 27 Y 4 A 26 Y 5 A 29 Y 6 A 30 Y 7 A 31 Y 8 A 32 Y 9 A 33 Y 10 A 34 Y 11 A 35 Y 12 A 36 Y 13 A 37 Y 14 A 38 Y 15 A 39 Y 16 A 40 Y 17 A 41 Y 18 A 42 Y 10 A 43 Y 20 A 44 Y 21 A 45 Y 22 A | 46 ¥ 23 A 47 ¥ 24 A 48 ¥ X31 A XG2 ¥ XG3 A XG4 ¥ 53 |

ADMINISTRATION GUIDE

**Cisco ESW2 Series Advanced Switches** 

| Chapter 1: Getting Started                                  | 1       |
|---|---------|
| Starting the Web-based Configuration Utility                | 1       |
| Launching the Configuration Utility                         | 2       |
| HTTP/HTTPS  | 3       |
| Logging Out   | 4<br>5  |
|   | 5       |
|   | 0       |
| Differences Between SX500, SG500X and the ESW2-550X Devices | 6       |
| Window Navigation   | 8       |
| Application Header<br>Management Buttons                    | 8<br>10 |
|   |         |
| Chapter 2: Status and Statistics                            | 12      |
| Viewing Ethernet Interfaces                                 | 12      |
| Viewing Etherlike Statistics                                | 13      |
| Viewing GVRP Statistics                                     | 15      |
| Viewing 802.1X EAP Statistics                               | 16      |
| Viewing TCAM Utilization[                                   | 17      |
| Managing RMON   | 18      |
| Viewing RMON Statistics                                     | 19      |
| Configuring RMON History                                    | 21      |
| Viewing the RMON History Table                              | 22      |
| Defining RMON Events Control                                | 23      |
| Viewing the RMON Events Logs                                | 24      |
| Defining RMON Alarms  | 24      |
| Chapter 3: Administration: System Log                       | 28      |
| Setting System Log Settings                                 | 28      |
| Setting Remote Logging Settings                             | 30      |
| Viewing Memory Logs   | 31      |
| RAM Memory  | 32      |
| Flash Memory  | 32      |

| Chapter 4: Administration: File Management            | 34 |
|---|----|
| System Files  | 34 |
| Upgrade/Backup Firmware/Language                      | 37 |
| Upgrade/Backing Firmware or Language File             | 38 |
| Active Image  | 41 |
| Download/Backup Configuration/Log                     | 42 |
| Configuration File Backwards Compatibility            | 42 |
| Downloading or Backing-up a Configuration or Log File | 43 |
| Configuration Files Properties                        | 48 |
| Copy/Save Configuration                               | 49 |
| DHCP Auto Configuration                               | 50 |
| DHCP Server Options                                   | 51 |
| Auto Configuration Download Protocol (TFTP or SCP)    | 52 |
| SSH Client Authentication Parameters                  | 52 |
| Auto Configuration Process                            | 53 |
| Configuring DHCP Auto Configuration                   | 54 |
| Chapter 5: Administration: Stack Management           | 58 |
| Overview  | 58 |
| Types of Units in Stack                               | 60 |
| Backward Compatibility of Number of Units in Stack    | 60 |
| Unit LEDs   | 61 |
| Stack Topology  | 62 |
| Types of Stack Topology                               | 62 |
| Topology Discovery                                    | 62 |
| Unit ID Assignment                                    | 63 |
| Duplicate Unit IDs                                    | 63 |
| Master Selection Process                              | 65 |
| Stack Changes   | 66 |
| Connecting a New Unit                                 | 66 |
| Unit Failure in Stack                                 | 68 |

| Failure of Master Unit                               | 68 |
|--|----|
| Master/Backup Switchover                             | 69 |
| Slave Unit Handling                                  | 69 |
| Reconnecting the Original Master Unit After Failover | 70 |
| Software Auto Synchronization in Stack               | 70 |
| Stack Unit Mode                                      | 70 |
| Stack Configuration Options                          | 71 |
| Consistency of Stack Unit Modes in the Stack         | 72 |
| Changing the Stack Unit Mode                         | 72 |
| Configuration After Reboot                           | 73 |
| Stack Ports  | 73 |
| Default Stack and Network Ports                      | 74 |
| Port Pairs   | 74 |
| Port Speeds  | 75 |
| Auto Selection of Port Speed                         | 75 |
| Connecting Units                                     | 75 |
|  | 75 |
|  | /8 |
| Interactions With Other Features                     | /8 |
| System Modes   | 78 |
| System Mode Backwards Compatibility                  | 79 |
| System Mode and Stack Management                     | 79 |
| Chapter 6: Administration: General Information       | 82 |
| Device Models  | 82 |
| System Information                                   | 84 |
| Displaying the System Summary                        | 84 |
| Configuring the System Settings                      | 87 |
| Console Settings (Autobaud Rate Support)             | 88 |
| Rebooting the Device                                 | 88 |
| Routing Resources                                    | 90 |
| Monitoring Fan Status                                | 03 |
|  | 30 |

| Defining Idle Ses                | sion Timeout                        | 95  |
|----------------------------------|-------------------------------------|-----|
| Pinging a Host                   |                                     | 95  |
| Traceroute                       |                                     | 97  |
| Chapter 7: Administration: Time  | Settings                            | 100 |
| System Time Op                   | tions                               | 101 |
| Time                             |                                     | 101 |
| Time 2                           | one and Daylight Savings Time (DST) | 102 |
| SNTP Modes                       |                                     | 102 |
| Configuring Syste                | em Time                             | 103 |
| Selecting Sou                    | rce of System Time                  | 103 |
| Adding a Unic                    | ast SNTP Server                     | 105 |
| Configuring the                  | e SNTP Mode                         | 108 |
| Defining SNT                     | <sup>2</sup> Authentication         | 108 |
| Time Range                       |                                     | 109 |
| Absolu                           | ite Time Range                      | 110 |
| Recur                            | ing Time Range                      | 111 |
| Chapter 8: Administration: Diagn | ostics                              | 112 |
| Testing Copper F                 | Ports                               | 112 |
| Displaying Optica                | al Module Status                    | 114 |
| MSA-o                            | compatible SFPs                     | 114 |
| Configuring Port                 | and VLAN Mirroring                  | 115 |
| Viewing CPU Util                 | ization and Secure Core Technology  | 117 |
| Chapter 9: Administration: Disco | very                                | 120 |
| Configuring Bonjo                | our Discovery                       | 120 |
| Bonjour in Lay                   | ver 2 System Mode                   | 120 |
| Bonjour in Lay                   | ver 3 System Mode                   | 121 |
| LLDP and CDP                     |                                     | 122 |
| Configuring LLDF                 | ,                                   | 123 |
| LLDP Overvie                     | W                                   | 124 |

Chapter 10:

| Setting LLDP Properties               | 125 |
|---------------------------------------|-----|
| Editing LLDP Port Settings            | 126 |
| LLDP MED Network Policy               | 128 |
| Configuring LLDP MED Port Settings    | 130 |
| Displaying LLDP Port Status           | 131 |
| Displaying LLDP Local Information     | 132 |
| Displaying LLDP Neighbors Information | 136 |
| Accessing LLDP Statistics             | 140 |
| LLDP Overloading                      | 141 |
| Configuring CDP                       | 143 |
| Setting CDP Properties                | 143 |
| Editing CDP Interface Settings        | 146 |
| Displaying CDP Local Information      | 147 |
| Displaying CDP Neighbors Information  | 149 |
| Viewing CDP Statistics                | 151 |
| Port Management                       | 152 |
| Configuring Ports                     | 152 |
| Setting Port Configuration            | 153 |
| Configuring Link Aggregation          | 156 |
| Link Aggregation Overview             | 157 |
| Load Balancing                        | 157 |
| Default Settings and Configuration    | 158 |
| Static and Dynamic LAG Workflow       | 158 |
| Defining LAG Management               | 159 |
| Configuring LAG Settings              | 160 |
| Configuring LACP                      | 162 |
| LACP Priority and Rules               | 162 |
| LACP With No Link Partner             | 162 |
| Configuring Green Ethernet            | 163 |
| Green Ethernet Overview               | 164 |
| Power Saving by Disabling Port LEDs   | 165 |
|                                       |     |

| 802.3az Energy Efficient Ethernet Feature                     | 166 |
|---|-----|
| Setting Global Green Ethernet Properties                      | 168 |
| Setting Green Ethernet Properties for Ports                   | 169 |
| Chapter 11: Smartport   | 172 |
| Overview  | 173 |
| What is a Smartport   | 174 |
| Smartport Types   | 174 |
| Special Smartport Types                                       | 176 |
| Smartport Macros  | 177 |
| Applying a Smartport Type to an Interface                     | 178 |
| Macro Failure and the Reset Operation                         | 178 |
| How the Smartport Feature Works                               | 179 |
| Auto Smartport  | 180 |
| Enabling Auto Smartport                                       | 180 |
| Identifying Smartport Type                                    | 180 |
| Using CDP/LLDP Information to Identify Smartport Types        | 181 |
| Multiple Devices Attached to the Port                         | 182 |
| Persistent Auto Smartport Interface                           | 183 |
| Error Handling  | 183 |
| Default Configuration   | 184 |
| Relationships with Other Features and Backwards Compatibility | 184 |
| Common Smartport Tasks  | 184 |
| Configuring Smartport Using The Web-based Interface           | 187 |
| Smartport Properties  | 187 |
| Smartport Type Settings                                       | 188 |
| Smartport Interface Settings                                  | 189 |
| Built-in Smartport Macros                                     | 192 |
| Chapter 12: Port Management: PoE                              |     |
| PoE on the Device   | 204 |
|   |     |

| PoE Features                                    | 204 |
|---|-----|
| PoE Operation                                   | 205 |
| PoE Configuration Considerations                | 205 |
| Configuring PoE Properties                      | 207 |
| Configuring PoE Settings                        | 208 |
| PoE priority example:                           | 209 |
| Chapter 13: VLAN Management                     | 212 |
| VLANs   | 212 |
| Configuring Default VLAN Settings               | 216 |
| Creating VLANs                                  | 217 |
| Configuring VLAN Interface Settings             | 218 |
| Defining VLAN Membership                        | 219 |
| Configuring Port to VLAN                        | 220 |
| Configuring VLAN Membership                     | 221 |
| GVRP Settings                                   | 223 |
| Defining GVRP Settings                          | 223 |
| VLAN Groups                                     | 224 |
| MAC-based Groups                                | 224 |
| Assigning MAC-based VLAN Groups                 | 225 |
| Mapping VLAN Group to VLAN Per Interface        | 225 |
| Protocol-based VLANs                            | 226 |
| Protocol-Based Groups                           | 226 |
| Protocol-Based Groups to VLAN Mapping           | 227 |
| Voice VLAN                                      | 228 |
| Voice VLAN Overview                             | 228 |
| Dynamic Voice VLAN Modes                        | 229 |
| Voice End-Points                                | 230 |
| Auto Voice VLAN, Auto Smartports, CDP, and LLDP | 230 |
| Voice VLAN QoS                                  | 232 |
| Voice VLAN Constraints                          | 233 |
| Voice VLAN Workflows                            | 233 |
| Configuring Voice VLAN                          | 234 |
| Configuring Voice VLAN Properties               | 235 |

|                  | Displaying Auto Voice VLAN Settings                | 236 |
|------------------|--|-----|
|                  | Configuring Telephony OUI                          | 238 |
|                  | Adding OUIs to the Telephony OUI Table             | 239 |
|                  | Adding Interfaces to Voice VLAN on Basis of OUIs   | 240 |
|                  | Access Port Multicast TV VLAN                      | 241 |
|                  | IGMP Snooping                                      | 242 |
|                  | Differences Between Regular and Multicast TV VLANs | 242 |
|                  | Configuration                                      | 243 |
|                  | Multicast TV Group to VLAN                         | 243 |
|                  | Port Multicast VLAN Membership                     | 244 |
|                  | Customer Port Multicast TV VLAN                    | 244 |
|                  | Mapping CPE VLANs to Multicast TV VLANs            | 245 |
|                  | CPE Port Multicast VLAN Membership                 | 246 |
| Chapter 14: Span | ning Tree  | 248 |
|                  | STP Flavors  | 248 |
|                  | Configuring STP Status and Global Settings         | 249 |
|                  | Defining Spanning Tree Interface Settings          | 251 |
|                  | Configuring Rapid Spanning Tree Settings           | 253 |
|                  | Multiple Spanning Tree                             | 256 |
|                  | Defining MSTP Properties                           | 256 |
|                  | Mapping VLANs to a MSTP Instance                   | 257 |
|                  | Defining MSTP Instance Settings                    | 258 |
|                  | Defining MSTP Interface Settings                   | 259 |
| Chapter 15: Mana | aging MAC Address Tables                           | 262 |
|                  | Types of MAC Addresses                             | 262 |
|                  | Configuring Static MAC Addresses                   | 263 |
|                  | Managing Dynamic MAC Addresses                     | 264 |
|                  | Configuring Dynamic MAC Address Aging Time         | 264 |
|                  | Querying Dynamic Addresses                         | 264 |
|                  | Defining Reserved MAC Addresses                    | 265 |

| Chapter 16: Multicast    |   | 266 |
|--------------------------|---|-----|
| Multica                  | st Forwarding                                     | 266 |
| Ту                       | pical Multicast Setup                             | 267 |
| Mu                       | Iticast Address Properties                        | 269 |
| Definin                  | g Multicast Properties                            | 269 |
| Adding                   | MAC Group Address                                 | 271 |
| Adding                   | IP Multicast Group Addresses                      | 273 |
| Config                   | uring IGMP Snooping                               | 274 |
| MLD S                    | nooping   | 277 |
| Queryi                   | ng IGMP/MLD IP Multicast Group                    | 279 |
| Definin                  | g Multicast Router Ports                          | 280 |
| Definin                  | g Forward All Multicast                           | 281 |
| Definin                  | g Unregistered Multicast Settings                 | 282 |
| Chapter 17: IP Configura | ntion   | 284 |
| Overvie                  | ew  | 284 |
|                          | Layer 2 IP Addressing                             | 285 |
|                          | Layer 3 IP Addressing                             | 286 |
| IPv4 M                   | anagement and Interfaces                          | 287 |
| IPv                      | 4 Interface                                       | 287 |
|                          | Defining an IPv4 Interface in Layer 2 System Mode | 287 |
|                          | Defining IPv4 Interface in Layer 3 System Mode    | 288 |
| IΡ\                      | 4 Routes  | 291 |
| RIF                      | 2v2   | 292 |
| Ac                       | cess List   | 292 |
| IΡ\                      | 4 VRRP Virtual Routers                            | 292 |
| AF                       | P   | 292 |
| AF                       | P Proxy   | 293 |
| UD                       | P Relay/IP Helper                                 | 294 |
| DF                       | CPv4 Snooping/Relay                               | 295 |
|                          | DHCPv4 Snooping                                   | 295 |
|                          | DHCPv4 Relay                                      | 295 |

| Transparent DHCP Relay  | 296 |
|---|-----|
| Interactions Between DHCPv4 Spooping DHCPv4 Relay and Option 82 | 290 |
| DHCP Spooping Binding Database                                  | 300 |
|   | 201 |
| How the DHCP Snooping Binding Database is Built                 | 301 |
| DHCP Snooping Along With DHCP Relay                             | 303 |
| DHCP Default Configuration                                      | 303 |
| Configuring DHCP Work Flow                                      | 303 |
| DHCP Snooping/Relay   | 304 |
| Properties  | 304 |
| Interface Settings  | 305 |
| DHCP Snooping Trusted Interfaces                                | 305 |
| DHCP Snooping Binding Database                                  | 306 |
| DHCP Server   | 307 |
| DHCP Options  | 307 |
| Dependencies Between Features                                   | 309 |
| Default Settings and Configurations                             | 309 |
| DHCPv4 Server   | 310 |
| Network Pool  | 310 |
| Excluded Addresses  | 312 |
| Static Hosts  | 312 |
| Address Binding   | 314 |
| IPV6 Management and Interfaces                                  | 315 |
| IPv6 Static Routing   | 316 |
| IPv6 Global Configuration                                       | 316 |
| IPv6 Interface  | 317 |
| IPv6 Tunnel   | 321 |
| Types of Tunnels  | 321 |
| Configuring Tunnels   | 321 |
| Defining IPv6 Addresses   | 324 |
| IPv6 Router Configuration                                       | 325 |
| Router Advertisement  | 325 |
| IPv6 Prefixes   | 327 |
| IPv6 Default Router List  | 329 |
| Defining IPv6 Neighbors Information                             | 331 |

Chapter 18:

| Viewing IPv6 Route Tables                          | 332 |
|--|-----|
| DHCPv6 Relay                                       | 334 |
| Dependencies with Other Features                   | 334 |
| Global Destinations                                | 334 |
| Interface Settings                                 | 335 |
| Domain Name  | 335 |
| DNS Settings                                       | 336 |
| Search List  | 337 |
| Host Mapping                                       | 338 |
| IP Configuration: RIPv2                            | 340 |
| Overview   | 340 |
| How RIP Operates on the Device                     | 341 |
| Enabling RIP                                       | 341 |
| Enabling RIP                                       | 341 |
| Offset Configuration                               | 341 |
| Passive Mode                                       | 342 |
| Filtering Routing Updates                          | 343 |
| Advertising Default Route Entries on IP Interfaces | 343 |
| Redistribution Feature                             | 343 |
| Using RIP in Network with Non-Rip Devices          | 345 |
| RIP Authentication                                 | 345 |
| RIP Statistical Counters                           | 346 |
| RIP Peers Database                                 | 346 |
| Configuring RIP                                    | 346 |
| RIPv2 Properties                                   | 347 |
| RIPv2 Settings on an IP Interface                  | 349 |
| Displaying RIPv2 Statistic Counters                | 350 |
| Displaying the RIPv2 Peers Database                | 351 |
| Access Lists                                       | 351 |
| Creating an Access List                            | 352 |
| Populate an Access List                            | 352 |
|  |     |

### Chapter 19: IP Configuration: IPv4 VRRP Virtual Routers

354

| Overview                                     | 354 |
|--|-----|
| Constraints                                  | 355 |
| VRRP Topology                                | 355 |
| Configurable Elements of VRRP                | 358 |
| Virtual Router Identification                | 358 |
| VRRP Versions                                | 358 |
| Virtual Router IP Addresses                  | 359 |
| Source IP Address In a VRRP Router           | 360 |
| VRRP Router Priority and Preemption          | 360 |
| VRRP Advertisements                          | 361 |
| Configuring VRRP                             | 361 |
| Chapter 20: Security                         | 364 |
| Defining Users                               | 365 |
| Setting User Accounts                        | 365 |
| Setting Password Complexity Rules            | 367 |
| Configuring TACACS+                          | 368 |
| Accounting Using a TACACS+ Server            | 369 |
| Defaults                                     | 370 |
| Interactions With Other Features             | 370 |
| Workflow                                     | 370 |
| Configuring a TACACS+ Server                 | 370 |
| Configuring RADIUS                           | 373 |
| Accounting Using a RADIUS Server             | 373 |
| Defaults                                     | 373 |
| Interactions With Other Features             | 374 |
| Radius Workflow                              | 374 |
| Key Management                               | 377 |
| Key Management                               | 377 |
| Creating a Key Chain                         | 377 |
| Creating a Key Settings                      | 378 |
| Configuring Management Access Authentication | 380 |
| Defining Management Access Method            | 381 |

| Active Access Profile                    | 382 |
|--|-----|
| Defining Profile Rules                   | 384 |
| SSL Server                               | 386 |
| SSL Overview                             | 386 |
| Default Settings and Configuration       | 387 |
| SSL Server Authentication Settings       | 387 |
| Configuring TCP/UDP Services             | 389 |
| Defining Storm Control                   | 390 |
| Configuring Port Security                | 391 |
| Configuring 802.1X                       | 394 |
| 802.1X Parameters Workflow               | 397 |
| Defining 802.1X Properties               | 397 |
| Defining 802.1X Port Authentication      | 399 |
| Defining Host and Session Authentication | 402 |
| Viewing Authenticated Hosts              | 404 |
| Defining Time Ranges                     | 404 |
| Denial of Service Prevention             | 405 |
| Secure Core Technology (SCT)             | 405 |
| Types of DoS Attacks                     | 405 |
| Defense Against DoS Attacks              | 406 |
| Dependencies Between Features            | 407 |
| Default Configuration                    | 407 |
| Configuring DoS Prevention               | 407 |
| Security Suite Settings                  | 407 |
| SYN Protection                           | 409 |
| Martian Addresses                        | 410 |
| SYN Filtering                            | 411 |
| SYN Rate Protection                      | 412 |
| IP Fragmented Filtering                  | 413 |
| IP Source Guard                          | 414 |
| Interactions with Other Features         | 414 |
| Filtering                                | 415 |
| -  |     |

| Col                      | nfiguring IP Source Guard Work Flow              | 415 |
|--------------------------|--|-----|
| Ena                      | abling IP Source Guard                           | 416 |
| Col                      | nfiguring IP Source Guard on Interfaces          | 416 |
| Bin                      | ding Database                                    | 417 |
| Dynami                   | c ARP Inspection                                 | 418 |
| Hov                      | w ARP Prevents Cache Poisoning                   | 419 |
| Inte                     | raction Between ARP Inspection and DHCP Snooping | 420 |
|                          | ARP Defaults                                     | 420 |
| AR                       | P Inspection Work Flow                           | 421 |
| Def                      | ining ARP Inspection Properties                  | 421 |
| Def                      | ining Dynamic ARP Inspection Interfaces Settings | 422 |
| Det                      | ining ARP Inspection Access Control              | 422 |
| Det                      | ining ARP Inspection Access Control Rules        | 423 |
| Def                      | ining ARP Inspection VLAN Settings               | 423 |
| Chapter 21: Security: SS | H Client   | 424 |
| Secure                   | Copy (SCP) and SSH                               | 424 |
| Protect                  | ion Methods                                      | 425 |
|                          | Passwords  | 425 |
|                          | Public/Private Keys                              | 426 |
|                          | Import Keys                                      | 426 |
| SSH Se                   | rver Authentication                              | 427 |
| SSH Cli                  | ent Authentication                               | 428 |
| Sup                      | oported Algorithms                               | 428 |
| Before                   | You Begin  | 429 |
| Commo                    | on Tasks   | 429 |
| SSH Cli                  | ent Configuration Through the GUI                | 431 |
| SS                       | H User Authentication                            | 431 |
| SS                       | H Server Authentication                          | 432 |
| Мо                       | difying the User Password on the SSH Server      | 432 |
|                          |  |     |

# Chapter 22: Security: SSH Server

434

|                 | Overview                                     | 434 |
|-----------------|--|-----|
|                 | Common Tasks                                 | 435 |
|                 | SSH Server Configuration Pages               | 436 |
|                 | SSH User Authentication                      | 436 |
|                 | SSH Server Authentication                    | 437 |
| Chapter 23: Sec | curity: Secure Sensitive Data Management     | 440 |
|                 | Introduction                                 | 440 |
|                 | SSD Management                               | 441 |
|                 | SSD Rules                                    | 441 |
|                 | Elements of an SSD Rule                      | 442 |
|                 | SSD Rules and User Authentication            | 445 |
|                 | Default SSD Rules                            | 445 |
|                 | SSD Default Read Mode Session Override       | 446 |
|                 | SSD Properties                               | 446 |
|                 | Passphrase                                   | 447 |
|                 | Default and User-defined Passphrases         | 447 |
|                 | Local Passphrase                             | 447 |
|                 | Configuration File Passphrase Control        | 448 |
|                 | Configuration File Integrity Control         | 448 |
|                 | Read Mode                                    | 449 |
|                 | Configuration Files                          | 449 |
|                 | File SSD Indicator                           | 449 |
|                 | SSD Control Block                            | 450 |
|                 | Startup Configuration File                   | 450 |
|                 | Running Configuration File                   | 451 |
|                 | Backup and Mirror Configuration File         | 452 |
|                 | Sensitive Data Zero-Touch Auto Configuration | 453 |
|                 | SSD Management Channels                      | 454 |
|                 | Menu CLI and Password Recovery               | 455 |
|                 | Configuring SSD                              | 455 |
|                 | SSD Properties                               | 455 |
|                 |  |     |

| SSD Rules                                 | 456 |
|---|-----|
| Chapter 24: Access Control                | 460 |
| Access Control Lists                      | 460 |
| Defining MAC-based ACLs                   | 462 |
| Adding Rules to a MAC-based ACL           | 463 |
| IPv4-based ACLs                           | 465 |
| Defining an IPv4-based ACL                | 465 |
| Adding Rules (ACEs) to an IPv4-Based ACL  | 466 |
| IPv6-Based ACLs                           | 469 |
| Adding Rules (ACEs) for an IPv6-Based ACL | 470 |
| Defining ACL Binding                      | 473 |
| Chapter 25: Quality of Service            | 476 |
| QoS Features and Components               | 477 |
| QoS Modes                                 | 477 |
| QoS Workflow                              | 478 |
| Configuring QoS - General                 | 479 |
| Setting QoS Properties                    | 480 |
| Configuring QoS Queues                    | 481 |
| Mapping CoS/802.1p to a Queue             | 482 |
| Mapping DSCP to Queue                     | 484 |
| Configuring Bandwidth                     | 487 |
| Configuring Egress Shaping per Queue      | 489 |
| Configuring VLAN Ingress Rate Limit       | 489 |
| TCP Congestion Avoidance                  | 491 |
| QoS Basic Mode                            | 491 |
| Workflow to Configure Basic QoS Mode      | 491 |
| Configuring Global Settings               | 492 |
| Interface QoS Settings                    | 493 |
| QoS Advanced Mode                         | 493 |
| Workflow to Configure Advanced QoS Mode   | 495 |

| Configuring Global Settings               | 495 |
|---|-----|
| Configuring Out-of-Profile DSCP Mapping   | 496 |
| Defining Class Mapping                    | 498 |
| QoS Policers                              | 499 |
| Defining Aggregate Policers               | 500 |
| Configuring a Policy                      | 501 |
| Policy Class Maps                         | 502 |
| Policy Binding                            | 504 |
| Managing QoS Statistics                   | 504 |
| Policer Statistics                        | 505 |
| Viewing Single Policer Statistics         | 505 |
| Viewing Aggregated Policer Statistics     | 506 |
| Viewing Queues Statistics                 | 506 |
| Chapter 26: SNMP                          | 510 |
| SNMP Versions and Workflow                | 510 |
| SNMPv1 and v2                             | 511 |
| SNMPv3                                    | 511 |
| SNMP Workflow                             | 511 |
| Supported MIBs                            | 513 |
| Model OIDs                                | 513 |
| SNMP Engine ID                            | 514 |
| Configuring SNMP Views                    | 516 |
| Creating SNMP Groups                      | 517 |
| Managing SNMP Users                       | 519 |
| Defining SNMP Communities                 | 521 |
| Defining Trap Settings                    | 523 |
| Notification Recipients                   | 523 |
| Defining SNMPv1,2 Notification Recipients | 524 |
| Defining SNMPv3 Notification Recipients   | 525 |
| SNMP Notification Filters                 | 527 |

1

# **Getting Started**

This section provides an introduction to the web-based configuration utility, and covers the following topics:

- Starting the Web-based Configuration Utility
- Quick Start Device Configuration
- Interface Naming Conventions
- Differences Between Sx500, SG500X and the ESW2-550X Devices
- Window Navigation

# **Starting the Web-based Configuration Utility**

This section describes how to navigate the web-based switch configuration utility.

If you are using a pop-up blocker, make sure it is disabled.

#### **Browser Restrictions**

- If you are using older versions of Internet Explorer, you cannot directly use an IPv6 address to access the device. You can, however, use the DNS (Domain Name System) server to create a domain name that contains the IPv6 address, and then use that domain name in the address bar in place of the IPv6 address.
- If you have multiple IPv6 interfaces on your management station, use the IPv6 global address instead of the IPv6 link local address to access the device from your browser.

#### Launching the Configuration Utility

To open the web-based configuration utility:

- STEP 1 Open a Web browser.
- **STEP 2** Enter the IP address of the device you are configuring in the address bar on the browser, and then press **Enter**.
  - **NOTE** When the device is using the factory default IP address of 192.168.1.254, its power LED flashes continuously. When the device is using a DHCP assigned IP address or an administrator-configured static IP address, the power LED is on solid.

#### Logging In

The default username is **cisco** and the default password is **cisco**. The first time that you log in with the default username and password, you are required to enter a new password.

**NOTE** If you have not previously selected a language for the GUI, the language of the Login page is determined by the language(s) requested by your browser and the languages configured on your device. If your browser requests Chinese, for example, and Chinese has been loaded into your device, the Login page is automatically displayed in Chinese. If Chinese has not been loaded into your device, the Login page appears in English.

The languages loaded into the device have a language and country code (en-US, en-GB and so on). For the Login page to be automatically displayed in a particular language, based on the browser request, both the language and country code of the browser request must match those of the language loaded on the device. If the browser request contains only the language code without a country code (for example: fr). The first embedded language with a matching language code is taken (without matching the country code, for example: fr\_CA).

To log in to the device configuration utility:

- STEP 1 Enter the username/password. The password can contain up to 64 ASCII characters. Password-complexity rules are described in the Setting Password Complexity Rules section of the Configuring Security chapter.
- **STEP 2** If you are not using English, select the desired language from the *Language* dropdown menu. To add a new language to the device or update a current one, refer to the Upgrade/Backup Firmware/Language section.

- **STEP 3** If this is the first time that you logged on with the default user ID (**cisco**) and the default password (**cisco**) or your password has expired, the Change Password Page appears. See Password Expiration for additional information.
- **STEP 4** Choose whether to select **Disable Password Complexity Enforcement** or not. For more information on password complexity, see the Setting Password Complexity Rules section.
- STEP 5 Enter the new password and click Apply.

When the login attempt is successful, the Getting Started page appears.

If you entered an incorrect username or password, an error message appears and the Login page remains displayed on the window. If you are having problems logging in, please see the Launching the Configuration Utility section in the Administration Guide for additional information.

Select **Don't show this page on startup** to prevent the Getting Started page from being displayed each time that you log on to the system. If you select this option, the System Summary page is opened instead of the Getting Started page.

#### **HTTP/HTTPS**

You can either open an HTTP session (not secured) by clicking **Log In**, or you can open an HTTPS (secured) session, by clicking **Secure Browsing (HTTPS)**. You are asked to approve the logon with a default RSA key, and an HTTPS session is opened.

**NOTE** There is no need to input the username/password prior to clicking the **Secure Browsing (HTTPS)** button.

For information on how to configure HTTPS, see **SSL Server**.

#### Password Expiration

The New Password page appears:

- The first time you access the device with the default username cisco and password cisco. This page forces you to replace the factory default password.
- When the password expires, this page forces you to select a new password.

#### Logging Out

By default, the application logs out after ten minutes of inactivity. You can change this default value as described in the **Defining Idle Session Timeout** section.



Unless the Running Configuration is copied to the Startup Configuration, rebooting the device will remove all changes made since the last time the file was saved. Save the Running Configuration to the Startup Configuration before logging off to preserve any changes you made during this session.

A flashing red X icon to the left of the **Save** application link indicates that Running Configuration changes have not yet been saved to the Startup Configuration file. The flashing can be disabled by clicking on the **Disable Save Icon Blinking** button on the **Copy/Save Configuration** page

When the device auto-discovers a device, such as an IP phone (see **What is a Smartport**), and it configures the port appropriately for the device. These configuration commands are written to the Running Configuration file. This causes the Save icon to begin blinking when the you log on even though you did not make any configuration changes.

When you click **Save**, the Copy/Save Configuration page appears. Save the Running Configuration file by copying it to the Startup Configuration file. After this save, the red X icon and the Save application link are no longer displayed.

To logout, click **Logout** in the top right corner of any page. The system logs out of the device.

When a timeout occurs or you intentionally log out of the system, a message appears and the Login page appears, with a message indicating the logged-out state. After you log in, the application returns to the initial page.

The initial page displayed depends on the "Do not show this page on startup" option in the Getting Started page. If you did not select this option, the initial page is the Getting Started page. If you did select this option, the initial page is the System Summary page.

# **Quick Start Device Configuration**

To simplify device configuration through quick navigation, the Getting Started page provides links to the most commonly used pages.

#### Links on the Getting Started page

| Category      | Link Name (on the Page)   | Linked Page                               |
|---------------|---|---|
| Initial Setup | Change System Mode and<br>Stack Management (not for<br>SG500X/ESW2-550X<br>devices) | System Mode and Stack<br>Management page  |
|               | Change Management<br>Applications and Services                                      | TCP/UDP Services page                     |
|               | Change Device IP Address  | IPv4 Interface page                       |
|               | Create VLAN   | Create VLAN page                          |
|               | Configure Port Settings   | Port Setting page                         |
| Device Status | System Summary  | System Summary page                       |
|               | Port Statistics   | Interface page                            |
|               | RMON Statistics   | Statistics page                           |
|               | View Log  | RAM Memory page                           |
| Quick Access  | Change Device Password  | User Accounts page                        |
|               | Upgrade Device Software   | Upgrade/Backup Firmware/<br>Language page |
|               | Backup Device Configuration   | Download/Backup<br>Configuration/Log page |
|               | Create MAC Based ACL  | MAC Based ACL page                        |
|               | Create IP Based ACL   | IPv4 Based ACL page                       |
|               | Configure QoS   | QoS Properties page                       |
|               | Configure Port Mirroring  | Port and VLAN Mirroring page              |

There are two hot links on the Getting Started page that take you to Cisco web pages for more information. Clicking on the **Support** link takes you to the device product support page, and clicking on the **Forums** link takes you to the Small Business Support Community page.

# **Interface Naming Conventions**

Within the GUI, interfaces are denoted by concatenating the following elements:

- Type of interface: The following types of interfaces are found on the various types of devices:
  - Fast Ethernet (10/100 bits)—These are displayed as FE.
  - Gigabit Ethernet ports (10/100/1000 bits)—These are displayed as GE.
  - Ten Gigabit Ethernet ports (10000 bits)—These are displayed as XG.
  - LAG (Port Channel)—These are displayed as LAG.
  - VLAN—These are displayed as VLAN.
  - Tunnel These are displayed as Tunnel.
- Unit Number—Unit in stack. In standalone models this is always 1.
- **Slot Number**—The slot number is either 1 or 2. Slot number 1 identifies an SG500, SG500X, or ESW2 -550 device. Slot number 2 identifies an SF500.
- Interface Number: Port, LAG, tunnel or VLAN ID

# Differences Between Sx500, SG500X and the ESW2-550X Devices

This guide is relevant for both Sx500, SG500X and ESW2-550X devices. Notes are provided when a feature is relevant for one but not both of these devices.

The following summarizes the differences between these devices:

 The RIP and VRRP features are only supported on SG500X and ESW2-550X devices running in standalone mode.

- TCAM size, see Viewing TCAM Utilization[
- System mode. The Sx500 devices can be set to run in either Layer 2 or Layer 3 system modes. The SG500X/ESW2-550X devices always run in both Layer 2 and Advanced Layer 3 system mode.
- Stack ports are different on these devices. See Stack Ports.
- Port speed availability per cable types are different on these devices. See Cables Types.
- Enabling IPv4 routing is done differently in the two types of devices, as follows:
  - SG500X/ESW2-550X—IPv4 routing must be enabled in the IPv4 Interface page.
  - Sx500—When the device is switched from Layer 2 to Layer 3 system mode, IPv4 routing is automatically enabled.

# **Window Navigation**

This section describes the features of the web-based switch configuration utility.

#### **Application Header**

The Application Header appears on every page. It provides the following application links:

#### **Application Links**

| Application Link<br>Name | Description   |
|--------------------------|---|
| Save                     | A flashing red X icon displayed to the left of the <b>Save</b><br>application link indicates that Running Configuration<br>changes have been made that have not yet been saved to<br>the Startup Configuration file. The flashing of the red X can<br>be disabled on the Copy/Save Configuration page.<br>Click <b>Save</b> to display the Copy/Save Configuration page.<br>Save the Running Configuration file by copying it to the<br>Startup Configuration file type on the device. After this<br>save, the red X icon and the Save application link are no<br>longer displayed. When the device is rebooted, it copies<br>the Startup Configuration file type to the Running<br>Configuration and sets the device parameters according<br>to the data in the Running Configuration. |
| Username                 | Displays the name of the user logged on to the device. The default username is <b>cisco</b> . (The default password is <b>cisco</b> ).  |

#### **Application Links (Continued)**

| Application Link<br>Name | Description   |  |
|--------------------------|---|--|
| Language Menu            | This menu provides the following options:   |  |
|                          | <ul> <li>Select a language: Select one of the languages that<br/>appear in the menu. This language will be the web-<br/>based configuration utility language.</li> </ul>  |  |
|                          | <ul> <li>Download Language: Add a new language to the device.</li> </ul>  |  |
|                          | <ul> <li>Delete Language: Deletes the second language on<br/>the device. The first language (English) cannot be<br/>deleted.</li> </ul>   |  |
|                          | • <b>Debug:</b> Used for translation purposes. If you select this option, all web-based configuration utility labels disappear and in their place are the IDs of the strings that correspond to the IDs in the language file.   |  |
|                          | <b>NOTE</b> To upgrade a language file, use the Upgrade/<br>Backup Firmware/Language page.  |  |
| Logout                   | Click to log out of the web-based switch configuration utility.   |  |
| About                    | Click to display the device name and device version number.   |  |
| Help                     | Click to display the online help.   |  |
| 2 Alert                  | The SYSLOG Alert Status icon appears when a SYSLOG<br>message, above the <i>critical</i> severity level, is logged. Click<br>the icon to open the RAM Memory page. After you access<br>this page, the SYSLOG Alert Status icon is no longer<br>displayed. To display the page when there is not an active<br>SYSLOG message, Click <b>Status and Statistics</b> > <b>View</b><br><b>Log</b> > <b>RAM Memory</b> . |  |

#### **Management Buttons**

The following table describes the commonly-used buttons that appear on various pages in the system.

#### **Management Buttons**

| Button Name                         | Description   |
|-------------------------------------|---|
| Showing 1-20 of 20 20 yer page      | Use the pull-down menu to configure the number of entries per page.   |
|                                     | Indicates a mandatory field.  |
| Add                                 | Click to display the related Add page and add an entry to a table. Enter the information and click <b>Apply</b> to save it to the Running Configuration. Click <b>Close</b> to return to the main page. Click <b>Save</b> to display the Copy/Save Configuration page and save the Running Configuration to the Startup Configuration file type on the device.                            |
| Apply                               | Click to apply changes to the Running Configuration on the<br>device. If the device is rebooted, the Running<br>Configuration is lost, unless it is saved to the Startup<br>Configuration file type or another file type. Click <b>Save</b> to<br>display the Copy/Save Configuration page and save the<br>Running Configuration to the Startup Configuration file<br>type on the device. |
| Cancel                              | Click to reset changes made on the page.  |
| Clear All<br>Interfaces<br>Counters | Click to clear the statistic counters for all interfaces.   |
| Clear Interface<br>Counters         | Click to clear the statistic counters for the selected interface.   |
| Clear Logs                          | Clears log files.   |
| Clear Table                         | Clears table entries.   |
| Close                               | Returns to main page. If any changes were not applied to the Running Configuration, a message appears.  |

#### **Management Buttons (Continued)**

| Button Name   | Description  |
|---------------|--|
| Copy Settings | A table typically contains one or more entries containing<br>configuration settings. Instead of modifying each entry<br>individually, it is possible to modify one entry and then<br>copy the selected entry to multiple entries, as described<br>below: |
|               | <ol> <li>Select the entry to be copied. Click Copy Settings to<br/>display the popup.</li> </ol>   |
|               | 2. Enter the destination entry numbers in the <b>to</b> field.   |
|               | <ol> <li>Click Apply to save the changes and click Close to<br/>return to the main page.</li> </ol>  |
| Delete        | After selecting an entry in the table, click <b>Delete</b> to remove.  |
| Details       | Click to display the details associated with the entry selected.   |
| Edit          | Select the entry and click <b>Edit</b> . The Edit page appears, and the entry can be modified.   |
|               | <ol> <li>Click <b>Apply</b> to save the changes to the Running<br/>Configuration.</li> </ol>   |
|               | 2. Click <b>Close</b> to return to the main page.  |
| Go            | Enter the query filtering criteria and click <b>Go</b> . The results are displayed on the page.  |
| Test          | Click <b>Test</b> to perform the related tests.  |

# 2

# **Status and Statistics**

This section describes how to view device statistics.

It covers the following topics:

- Viewing Ethernet Interfaces
- Viewing Etherlike Statistics
- Viewing GVRP Statistics
- Viewing 802.1X EAP Statistics
- Viewing TCAM Utilization[
- Managing RMON

# **Viewing Ethernet Interfaces**

The Interface page displays traffic statistics per port. The refresh rate of the information can be selected.

This page is useful for analyzing the amount of traffic that is both sent and received and its dispersion (Unicast, Multicast, and Broadcast).

To display Ethernet statistics and/or set the refresh rate:

#### **STEP 1** Click Status and Statistics > Interface.

**STEP 2** Enter the parameters.

- Interface—Select the type of interface and specific interface for which Ethernet statistics are to be displayed.
- **Refresh Rate**—Select the time period that passes before the interface Ethernet statistics are refreshed. The available options are:
  - No Refresh—Statistics are not refreshed.

- 15 Sec—Statistics are refreshed every 15 seconds.
- 30 Sec—Statistics are refreshed every 30 seconds.
- 60 Sec—Statistics are refreshed every 60 seconds.

The Receive Statistics area displays information about incoming packets.

- Total Bytes (Octets)—Octets received, including bad packets and FCS octets, but excluding framing bits.
- Unicast Packets—Good Unicast packets received.
- Multicast Packets—Good Multicast packets received.
- Broadcast Packets—Good Broadcast packets received.
- Packets with Errors—Packets with errors received.

The Transmit Statistics area displays information about outgoing packets.

- Total Bytes (Octets)—Octets transmitted, including bad packets and FCS octets, but excluding framing bits.
- Unicast Packets—Good Unicast packets transmitted.
- Multicast Packets—Good Multicast packets transmitted.
- Broadcast Packets—Good Broadcast packets transmitted.

To clear statistics counters:

- Click Clear Interface Counters to clear counters for the interface displayed.
- · Click View All Interfaces Statistics to see all ports on a single page.

## **Viewing Etherlike Statistics**

The Etherlike page displays statistics per port according to the Etherlike MIB standard definition. The refresh rate of the information can be selected. This page provides more detailed information regarding errors in the physical layer (Layer 1), which might disrupt traffic.

To view Etherlike Statistics and/or set the refresh rate:

#### **STEP 1** Click Status and Statistics > Etherlike.

- **STEP 2** Enter the parameters.
  - Interface—Select the type of interface and specific interface for which Ethernet statistics are to be displayed.
  - Refresh Rate—Select the amount of time that passes before the Etherlike statistics are refreshed.

The fields are displayed for the selected interface.

- Frame Check Sequence (FCS) Errors—Received frames that failed the CRC (cyclic redundancy checks).
- Single Collision Frames—Frames that were involved in a single collision, but were successfully transmitted.
- Late Collisions—Collisions that have been detected after the first 512 bits of data.
- Excessive Collisions—Number of transmissions rejected due to excessive collisions.
- Oversize Packets—Packets greater than 2000 octets received.
- Internal MAC Receive Errors—Frames rejected because of receiver errors.
- **Pause Frames Received**—Received flow control pause frames.
- Pause Frames Transmitted—Flow control pause frames transmitted from the selected interface.

To clear statistics counters:

- Click Clear Interface Counters to clear the selected interfaces counters.
- Click **View All Interfaces Statistics** to see all ports on a single page.

# **Viewing GVRP Statistics**

The GVRP page displays information regarding GARP VLAN Registration Protocol (GVRP) frames that were sent or received from a port. GVRP is a standards-based Layer 2 network protocol, for automatic configuration of VLAN information on switches. It was defined in the 802.1ak amendment to 802.1Q-2005.

GVRP statistics for a port are only displayed if GVRP is enabled globally and on the port. See the GVRP page.

To view GVRP statistics and/or set the refresh rate:

#### **STEP 1** Click Status and Statistics > GVRP.

- **STEP 2** Enter the parameters.
  - Interface—Select the specific interface for which GVRP statistics are to be displayed.
  - Refresh Rate—Select the time period that passes before the GVRP statistics page is refreshed.

The Attribute Counter block displays the counters for various types of packets per interface.

- Join Empty—Number of GVRP Join Empty packets received/transmitted.
- **Empty**—Number of GVRP empty packets received/transmitted.
- Leave Empty—Number of GVRP Leave Empty packets received/ transmitted.
- Join In—Number of GVRP Join In packets received/transmitted.
- Leave In—Number of GVRP Leave In packets received/transmitted.
- Leave All—Number of GVRP Leave All packets received/transmitted.

The GVRP Error Statistics section displays the GVRP error counters.

- Invalid Protocol ID—Invalid protocol ID errors.
- Invalid Attribute Type—Invalid attribute ID errors.
- Invalid Attribute Value—Invalid attribute value errors.
- Invalid Attribute Length—Invalid attribute length errors.
- Invalid Event—Invalid events.

To clear statistics counters:

- Click Clear Interface Counters to clear the selected counters.
- Click View All Interfaces Statistics to see all ports on a single page.

# **Viewing 802.1X EAP Statistics**

The 802.1x EAP page displays detailed information regarding the EAP (Extensible Authentication Protocol) frames that were sent or received. To configure the 802.1X feature, see the 802.1X Properties page.

To view the EAP Statistics and/or set the refresh rate:

- **STEP 1** Click Status and Statistics > 802.1x EAP.
- STEP 2 Select the Interface that is polled for statistics.
- **STEP 3** Select the time period (**Refresh Rate**) that passes before the EAP statistics are refreshed.

The values are displayed for the selected interface.

- EAPOL Frames Received—Valid EAPOL frames received on the port.
- **EAPOL Frames Transmitted**—Valid EAPOL frames transmitted by the port.
- EAPOL Start Frames Received—EAPOL Start frames received on the port.
- EAPOL Logoff Frames Received—EAPOL Logoff frames received on the port.
- EAP Response/ID Frames Received—EAP Resp/ID frames received on the port.
- **EAP Response Frames Received**—EAP Response frames received by the port (other than Resp/ID frames).
- EAP Request/ID Frames Transmitted—EAP Req/ID frames transmitted by the port.
- **EAP Request Frames Transmitted**—EAP Request frames transmitted by the port.

- Invalid EAPOL Frames Received—Unrecognized EAPOL frames received on this port.
- **EAP Length Error Frames Received**—EAPOL frames with an invalid Packet Body Length received on this port.
- Last EAPOL Frame Version—Protocol version number attached to the most recently received EAPOL frame.
- Last EAPOL Frame Source—Source MAC address attached to the most recently received EAPOL frame.

To clear statistics counters:

- Click Clear Interface Counters to clear the selected interfaces counters.
- Click Clear All Interface Counters to clear the counters of all interfaces.

# **Viewing TCAM Utilization[**

The device architecture uses a TCAM (Ternary Content Addressable Memory) to support packet actions in wire speed.

TCAM holds the rules produced by applications, such as ACLs (Access Control Lists), Quality of Service (QoS), IP Routing and user-created rules. The maximum number of TCAM rules that can be allocated by all applications on the device is 2048 for Sx500 devices and 3096 for SG500X/ESW2-550X devices.

Some applications allocate rules upon their initiation. Additionally, processes that initialize during system boot use some of their rules during the startup process.

To view TCAM utilization, click Status and Statistics > TCAM Utilization.

The following fields are displayed for SG500X devices and for Sx500 devices in Layer 3 system mode and when the device is part of a stack (per unit):

- **Unit No**—Unit in stack for which TCAM utilization appears. This is not displayed when the device is in standalone mode.
- Maximum TCAM Entries for IPv4 and IPv6 Routing—Maximum TCAM entries available.
- IPv4 Routing
  - In Use—Number of TCAM entries used for IPv4 routing.

- **Maximum**—Number of available TCAM entries that can be used for IPv4 routing.
- IPv6 Routing—Number of TCAM entries used for IPv6 routing.
  - In Use—Number of TCAM entries used for IPv6 routing.
  - **Maximum**—Number of available TCAM entries that can be used for IPv6 routing.
- Maximum TCAM Entries for Non-IP Rules—Maximum TCAM Entries available for non-IP rules.
- Non-IP Rules
  - In Use—Number of TCAM entries used for non-IP rules.
  - **Maximum**—Number of available TCAM entries that can be used for non-IP rules.

To view how the allocation among various processes can be changed (for the 500 series), see the **Router Resources** section.

# **Managing RMON**

RMON (Remote Networking Monitoring) is an SNMP specification that enables an SNMP agent in the device to proactively monitor traffic statistics over a given period and send traps to an SNMP manager. The local SNMP agent compares actual, real-time counters against predefined thresholds and generates alarms, without the need for polling by a central SNMP management platform. This is an effective mechanism for proactive management, provided that you have the correct thresholds set relative to your network's base line.

RMON decreases the traffic between the manager and the device because the SNMP manager does not have to poll the device frequently for information, and enables the manager to get timely status reports, because the device reports events as they occur.

With this feature, you can perform the following actions:

View the current statistics (since the counter values were cleared). You can
also collect the values of these counters over a period of time, and then
view the table of collected data, where each collected set is a single line of
the *History* tab.
Define interesting changes in counter values, such as "reached a certain number of late collisions" (defines the alarm), and then specify what action to perform when this event occurs (log, trap, or log and trap).

#### **Viewing RMON Statistics**

The Statistics page displays detailed information regarding packet sizes and information regarding physical layer errors. The information displayed is according to the RMON standard. An oversized packet is defined as an Ethernet frame with the following criteria:

- Packet length is greater than MRU byte size.
- Collision event has not been detected.
- Late collision event has not been detected.
- Received (Rx) error event has not been detected.
- Packet has a valid CRC.

To view RMON statistics and/or set the refresh rate:

- **STEP 1** Click Status and Statistics > RMON > Statistics.
- STEP 2 Select the Interface for which Ethernet statistics are to be displayed.
- **STEP 3** Select the **Refresh Rate**, the time period that passes before the interface statistics are refreshed.

The statistics are displayed for the selected interface.

- Bytes Received—Number of octets received, including bad packets and FCS octets, but excluding framing bits.
- Drop Events—Number of packets dropped.
- Packets Received—Number of good packets received, including Multicast and Broadcast packets.
- Broadcast Packets Received—Number of good Broadcast packets received. This number does not include Multicast packets.
- Multicast Packets Received—Number of good Multicast packets received.
- CRC & Align Errors—Number of CRC and Align errors that have occurred.

- **Undersize Packets**—Number of undersized packets (less than 64 octets) received.
- Oversize Packets—Number of oversized packets (over 2000 octets) received.
- Fragments—Number of fragments (packets with less than 64 octets, excluding framing bits, but including FCS octets) received.
- Jabbers—Total number received packets that were longer than 1632 octets. This number excludes frame bits, but includes FCS octets that had either a bad FCS (Frame Check Sequence) with an integral number of octets (FCS Error) or a bad FCS with a non-integral octet (Alignment Error) number. A Jabber packet is defined as an Ethernet frame that satisfies the following criteria:
  - Packet data length is greater than MRU.
  - Packet has an invalid CRC.
  - Received (Rx) Error Event has not been detected.
- Collisions—Number of collisions received. If Jumbo Frames are enabled, the threshold of Jabber Frames is raised to the maximum size of Jumbo Frames.
- Frames of 64 Bytes—Number of frames, containing 64 bytes that were received.
- Frames of 65 to 127 Bytes—Number of frames, containing 65-127 bytes that were received.
- Frames of 128 to 255 Bytes—Number of frames, containing 128-255 bytes that were received.
- Frames of 256 to 511 Bytes—Number of frames, containing 256-511 bytes that were received.
- Frames of 512 to 1023 Bytes—Number of frames, containing 512-1023 bytes that were received.
- Frames greater than 1024 Bytes—Number of frames, containing 1024-2000 bytes, and Jumbo Frames, that were received.

To clear statistics counters:

- Click Clear Interface Counters to clear the selected interfaces counters.
- Click View All Interfaces Statistics to see all ports on a single page.

## **Configuring RMON History**

The RMON feature enables monitoring statistics per interface.

The History Control Table page defines the sampling frequency, amount of samples to store and the port from where to gather the data.

After the data is sampled and stored, it appears in the History Table page that can be viewed by clicking **History Table**.

To enter RMON control information:

- STEP 1 Click Status and Statistics > RMON > History. The fields displayed on this page are defined in the Add RMON History page, below. The only field is that is on this page and not defined in the Add page is:
  - Current Number of Samples—RMON is allowed by standard to not grant all requested samples, but rather to limit the number of samples per request. Therefore, this field represents the sample number actually granted to the request that is equal or less than the requested value.
- STEP 2 Click Add.
- **STEP 3** Enter the parameters.
  - New History Entry—Displays the number of the new History table entry.
  - Source Interface—Select the type of interface from which the history samples are to be taken.
  - Max No. of Samples to Keep—Enter the number of samples to store.
  - **Sampling Interval**—Enter the time in seconds that samples are collected from the ports. The field range is 1-3600.
  - **Owner**—Enter the RMON station or user that requested the RMON information.
- **STEP 4** Click **Apply**. The entry is added to the History Control Table page, and the Running Configuration file is updated.
- STEP 5 Click History Table to view the actual statistics.

## **Viewing the RMON History Table**

The History Table page displays interface-specific statistical network samplings. The samples were configured in the History Control table described above.

To view RMON history statistics:

- **STEP 1** Click Status and Statistics > RMON > History.
- **STEP 2** Click **History Table**.
- STEP 3 From the History Entry No. list, select the entry number of the sample to display.

The fields are displayed for the selected sample.

- Owner—History table entry owner.
- Sample No.—Statistics were taken from this sample.
- Drop Events—Dropped packets due to lack of network resources during the sampling interval. This may not represent the exact number of dropped packets, but rather the number of times dropped packets were detected.
- Bytes Received—Octets received including bad packets and FCS octets, but excluding framing bits.
- Packets Received—Packets received, including bad packets, Multicast, and Broadcast packets.
- Broadcast Packets—Good Broadcast packets excluding Multicast packets.
- Multicast Packets—Good Multicast packets received.
- CRC Align Errors—CRC and Align errors that have occurred.
- Undersize Packets—Undersized packets (less than 64 octets) received.
- Oversize Packets—Oversized packets (over 2000 octets) received.
- Fragments—Fragments (packets with less than 64 octets) received, excluding framing bits, but including FCS octets.
- Jabbers—Total number of received packets that were longer than 2000 octets. This number excludes frame bits, but includes FCS octets that had either a bad FCS (Frame Check Sequence) with an integral number of octets (FCS Error) or a bad FCS with a non-integral octet (Alignment Error) number.
- Collisions—Collisions received.

• **Utilization**—Percentage of current interface traffic compared to maximum traffic that the interface can handle.

## **Defining RMON Events Control**

You can control the occurrences that trigger an alarm and the type of notification that occurs. This is performed as follows:

- **Events Page**—Configures what happens when an alarm is triggered. This can be any combination of logs and traps.
- Alarms Page—Configures the occurrences that trigger an alarm.

To define RMON events:

```
STEP 1 Click Status and Statistics > RMON > Events.
```

This page displays previously defined events.

- **STEP 2** Click **Add**.
- **STEP 3** Enter the parameters.
  - Event Entry—Displays the event entry index number for the new entry.
  - Community—Enter the SNMP community string to be included when traps are sent (optional).
  - **Description**—Enter a name for the event. This name is used in the Add RMON Alarm page to attach an alarm to an event.
  - Notification Type—Select the type of action that results from this event. Values are:
    - None—No action occurs when the alarm goes off.
    - Log (Event Log Table)—Add a log entry to the Event Log table when the alarm is triggered.
    - *Trap (SNMP Manager and SYSLOG Server)*—Send a trap to the remote log server when the alarm goes off.
    - Log and Trap—Add a log entry to the Event Log table and send a trap to the remote log server when the alarm goes off.

- **Time**—The time of the event. (This is a read-only table in the parent window and cannot be defined).
- **Owner**—Enter the device or user that defined the event.
- **STEP 4** Click **Apply**. The RMON event is saved to the Running Configuration file.
- **STEP 5** Click **Event Log Table** to display the log of alarms that have occurred and that have been logged (see description below).

#### **Viewing the RMON Events Logs**

The Event Log Table page displays the log of events (actions) that occurred. Two types of events can be logged: *Log* or *Log* and *Trap*. The action in the event is performed when the event is bound to an alarm (see the Alarms page) and the conditions of the alarm have occurred.

#### **STEP 1** Click Status and Statistics > RMON > Events.

**STEP 2** Click **Event Log Table**.

This page displays the following fields:

- Event Entry No.—Event's log entry number.
- Log No.—Log number (within the event).
- **Log Time**—Time that the log entry was entered.
- **Description**—Description of event that triggered the alarm.

#### **Defining RMON Alarms**

RMON alarms provide a mechanism for setting thresholds and sampling intervals to generate exception events on any counter or any other SNMP object counter maintained by the agent. Both the rising and falling thresholds must be configured in the alarm. After a rising threshold is crossed, no rising events are generated until the companion falling threshold is crossed. After a falling alarm is issued, the next alarm is issued when a rising threshold is crossed.

One or more alarms are bound to an event, which indicates the action to be taken when the alarm occurs.

The Alarms page provides the ability to configure alarms and to bind them with events. Alarm counters can be monitored by either absolute values or changes (delta) in the counter values.

To enter RMON alarms:

- STEP 1 Click Status and Statistics > RMON > Alarms. All previously-defined alarms are displayed. The fields are described in the Add RMON Alarm page below. In addition to those fields, the following field appears:
  - Counter Value—Displays the value of the statistic during the last sampling period.

**STEP 2** Click **Add**.

- **STEP 3** Enter the parameters.
  - Alarm Entry—Displays the alarm entry number.
  - Interface—Select the type of interface for which RMON statistics are displayed.
  - Counter Name—Select the MIB variable that indicates the type of occurrence measured.
  - Sample Type—Select the sampling method to generate an alarm. The options are:
    - Absolute—If the threshold is crossed, an alarm is generated.
    - Delta—Subtracts the last sampled value from the current value. The difference in the values is compared to the threshold. If the threshold was crossed, an alarm is generated.
  - **Rising Threshold**—Enter the value that triggers the rising threshold alarm.
  - **Rising Event**—Select an event to be performed when a rising event is triggered. Events are created in the Events page.
  - **Falling Threshold**—Enter the value that triggers the falling threshold alarm.
  - Falling Event—Select an event to be performed when a falling event is triggered.
  - Startup Alarm—Select the first event from which to start generation of alarms. Rising is defined by crossing the threshold from a low-value threshold to a higher-value threshold.
    - *Rising Alarm*—A rising value triggers the rising threshold alarm.

- Falling Alarm—A falling value triggers the falling threshold alarm.
- *Rising and Falling*—Both rising and falling values trigger the alarm.
- **Interval**—Enter the alarm interval time in seconds.
- **Owner**—Enter the name of the user or network management system that receives the alarm.
- **STEP 4** Click **Apply**. The RMON alarm is saved to the Running Configuration file.

3

# **Administration: System Log**

This section describes the System Log feature, which enables the device to generate several independent logs. Each log is a set of messages describing system events.

The device generates the following local logs:

- Log sent to the console interface.
- Log written into a cyclical list of logged events in the RAM and erased when the device reboots.
- Log written to a cyclical log-file saved to the Flash memory and persists across reboots.

In addition, you can send messages to remote SYSLOG servers in the form of SNMP traps and SYSLOG messages.

This section covers the following sections:

- Setting System Log Settings
- Setting Remote Logging Settings
- Viewing Memory Logs

## **Setting System Log Settings**

You can enable or disable logging on the Log Settings page, and select whether to aggregate log messages.

You can select the events by severity level. Each log message has a severity level marked with the first letter of the severity level concatenated with a dash (-) on each side (except for *Emergency* that is indicated by the letter F). For example, the log message "%INIT-I-InitCompleted: ... " has a severity level of **I**, meaning *Informational*.

The event severity levels are listed from the highest severity to the lowest severity, as follows:

- *Emergency*—System is not usable.
- Alert—Action is needed.
- *Critical*—System is in a critical condition.
- Error—System is in error condition.
- Warning—System warning has occurred.
- Notice—System is functioning properly, but a system notice has occurred.
- Informational—Device information.
- Debug—Detailed information about an event.

You can select different severity levels for RAM and Flash logs. These logs are displayed in the RAM Memory page and Flash Memory page, respectively.

Selecting a severity level to be stored in a log causes all of the higher severity events to be automatically stored in the log. Lower severity events are not stored in the log.

For example, if **Warning** is selected, all severity levels that are **Warning** and higher are stored in the log (Emergency, Alert, Critical, Error, and Warning). No events with severity level below **Warning** are stored (Notice, Informational, and Debug).

To set global log parameters:

#### **STEP 1** Click Administration > System Log > Log Settings.

- **STEP 2** Enter the parameters.
  - Logging—Select to enable message logging.
  - Syslog Aggregator—Select to enable the aggregation of SYSLOG messages and traps. If enabled, identical and contiguous SYSLOG messages and traps are aggregated over the specified Max Aggregation Time and sent in a single message. The aggregated messages are sent in the order of their arrival. Each message states the number of times it was aggregated.
  - **Max Aggregation Time**—Enter the interval of time that SYSLOG messages are aggregated.

- **Originator Identifier**—Enables adding an origin identifier to SYSLOG messages. The options are:
  - *None*—Do not include the origin identifier in SYSLOG messages.
  - Hostname—Include the system hostname in SYSLOG messages.
  - *IPv4 Address*—Include the IPv4 address of the sending interface in SYSLOG messages.
  - *IPv6 Address*—Include the IPv6 address of the sending interface in SYSLOG messages.
  - User Defined—Enter a description to be included in SYSLOG messages.
- **RAM Memory Logging**—Select the severity levels of the messages to be logged to the RAM.
- Flash Memory Logging—Select the severity levels of the messages to be logged to the Flash memory.
- **STEP 3** Click **Apply**. The Running Configuration file is updated.

# **Setting Remote Logging Settings**

The Remote Log Servers page enables defining remote SYSLOG servers where log messages are sent (using the SYSLOG protocol). For each server, you can configure the severity of the messages that it receives.

To define SYSLOG servers:

- **STEP 1** Click Administration > System Log > Remote Log Servers.
- STEP 2 Click Add.
- **STEP 3** Enter the parameters.
  - Server Definition—Select whether to identify the remote log server by IP address or name.
  - IP Version—Select the supported IP format.
  - IPv6 Address Type—Select the IPv6 address type (if IPv6 is used). The options are:

- Link Local—The IPv6 address uniquely identifies hosts on a single network link. A link local address has a prefix of FE80, is not routable, and can be used for communication only on the local network. Only one link local address is supported. If a link local address exists on the interface, this entry replaces the address in the configuration.
- Global—The IPv6 address is a global Unicast IPV6 type that is visible and reachable from other networks.
- Link Local Interface—Select the link local interface (if IPv6 Address Type Link Local is selected) from the list.
- Log Server IP Address/Name—Enter the IP address or domain name of the log server.
- **UDP Port**—Enter the UDP port to which the log messages are sent.
- **Facility**—Select a facility value from which system logs are sent to the remote server. Only one facility value can be assigned to a server. If a second facility code is assigned, the first facility value is overridden.
- **Description**—Enter a server description.
- Minimum Severity—Select the minimum level of system log messages to be sent to the server.
- **STEP 4** Click **Apply.** The Add Remote Log Server page closes, the SYSLOG server is added, and the Running Configuration file is updated.

# **Viewing Memory Logs**

The device can write to the following logs:

- Log in RAM (cleared during reboot).
- Log in Flash memory (cleared only upon user command).

You can configure the messages that are written to each log by severity, and a message can go to more than one log, including logs that reside on external SYSLOG servers.

#### **RAM Memory**

The RAM Memory page displays all messages that were saved in the RAM (cache) in chronological order. Entries are stored in the RAM log according to the configuration in the Log Settings page.

To view log entries, click Status and Statistics > View Log > RAM Memory.

The top of the page has a button that allows you to Disable Alert Icon Blinking. **Click** to toggle between disable and enable.

This page contains the following fields:

- Log Index—Log entry number.
- Log Time—Time when message was generated.
- Severity—Event severity.
- **Description**—Message text describing the event.

To clear the log messages, click **Clear Logs.** The messages are cleared.

#### **Flash Memory**

The Flash Memory page displays the messages that were stored in the Flash memory, in chronological order. The minimum severity for logging is configured in the Log Settings page. Flash logs remain when the device is rebooted. You can clear the logs manually.

To view the Flash logs, click Status and Statistics > View Log > Flash Memory.

This page contains the following fields:

- Log Index—Log entry number.
- Log Time—Time when message was generated.
- Severity—Event severity.
- **Description**—Message text describing the event.

To clear the messages, click **Clear Logs.** The messages are cleared.



# **Administration: File Management**

This section describes how system files are managed.

The following topics are covered:

- System Files
- Upgrade/Backup Firmware/Language
- Active Image
- Download/Backup Configuration/Log
- Configuration Files Properties
- Copy/Save Configuration
- DHCP Auto Configuration

## **System Files**

System files are files that contain configuration information, firmware images or boot code.

Various actions can be performed with these files, such as: selecting the firmware file from which the device boots, copying various types of configuration files internally on the device, or copying files to or from an external device, such as an external server.

The possible methods of file transfer are:

- Internal copy.
- HTTP/HTTPS that uses the facilities that the browser provides.
- TFTF/SCP client, requiring a TFTP/SCP server.

Configuration files on the device are defined by their *type*, and contain the settings and parameter values for the device.

When a configuration is referenced on the device, it is referenced by its *configuration file type (such as Startup Configuration or Running Configuration)*, as opposed to a file name that can be modified by the user.

Content can be copied from one configuration file type to another, but the names of the file types cannot be changed by the user.

Other files on the device include firmware, boot code, and log files, and are referred to as *operational files*.

The configuration files are text files and can be edited in a text editor, such as Notepad after they are copied to an external device, such as a PC.

#### Files and File Types

The following types of configuration and operational files are found on the device:

 Running Configuration—Contains the parameters currently being used by the device to operate. This is the only file type that is modified when you change parameter values on the device.

If the device is rebooted, the Running Configuration is lost. The Startup Configuration, stored in Flash, overwrites the Running Configuration, stored in RAM.

To preserve any changes you made to the device, you must save the Running Configuration to the Startup Configuration, or another file type.

 Startup Configuration—The parameter values that were saved by copying another configuration (usually the Running Configuration) to the Startup Configuration.

The Startup Configuration is retained in Flash and is preserved when the device is rebooted. At this time, the Startup Configuration is copied to RAM and identified as the Running Configuration.

- **Mirror Configuration**—A copy of the Startup Configuration, created by the device when the following conditions exist:
  - The device has been operating continuously for 24 hours.
  - No configuration changes have been made to the Running Configuration in the previous 24 hours.
  - The Startup Configuration is identical to the Running Configuration.

Only the system can copy the Startup Configuration to the Mirror Configuration. However, you can copy from the Mirror Configuration to other file types or to another device.

The option of automatically copying the Running Configuration to the mirror configuration can be disabled in the Configuration Files Properties page.

- Backup Configuration—A manual copy of a configuration file used for protection against system shutdown or for the maintenance of a specific operating state. You can copy the Mirror Configuration, Startup Configuration, or Running Configuration to a Backup Configuration file. The Backup Configuration exists in Flash and is preserved if the device is rebooted.
- **Firmware**—The program that controls the operations and functionality of the device. More commonly referred to as the *image*.
- Boot Code—Controls the basic system startup and launches the firmware image.
- Language File—The dictionary that enables the web-based configuration utility windows to be displayed in the selected language.
- Flash Log—SYSLOG messages stored in Flash memory.

#### File Actions

The following actions can be performed to manage firmware and configuration files:

- Upgrade the firmware or boot code, or replace a second language, as described in Upgrade/Backup Firmware/Language section.
- View the firmware image currently in use or select the image to be used in the next reboot as described in the Active Image section.
- Save configuration files on the device to a location on another device as described in the Download/Backup Configuration/Log section.
- Clear the Startup Configuration or Backup Configuration file types as described in the Configuration Files Properties section.
- Copy one configuration file type to another configuration file type as described in the Copy/Save Configuration section.
- Enable automatically uploading a configuration file from a DHCP server to the device, as described in the DHCP Auto Configuration section.

This section covers the following topics:

- Upgrade/Backup Firmware/Language
- Active Image
- Download/Backup Configuration/Log
- Configuration Files Properties
- Copy/Save Configuration
- DHCP Auto Configuration

# **Upgrade/Backup Firmware/Language**

The Upgrade/Backup Firmware/Language process can be used to:

- Upgrade or backup the firmware image.
- Upgrade or backup the boot code.
- Import or upgrade a second language file.

The following methods for transferring files are supported:

- HTTP/HTTPS that uses the facilities provided by the browser
- TFTP that requires a TFTP server
- Secure Copy Protocol (SCP) that requires an SCP server

If a new language file was loaded onto the device, the new language can be selected from the drop-down menu. (It is not necessary to reboot the device). This language file is automatically copied to all devices in the stack.

All software images on the stack must be identical to ensure the proper operation of the stack. If a device is added to a stack and its software image is not identical to the master's software image, the master automatically loads the correct image to the new device.

There are two different ways to update images across the stack:

- Image can be updated prior to connecting a unit to the stack. This is the recommended method.
- Upgrade device or stack. If the stack is updated, the slave units are automatically updated. This is done as follows:



- Copy image from TFTP/SCP server to master, using the Upgrade/ Backup Firmware/Language page.
- Change the active image, using the Active Image page.
- Reboot, using the Reboot page.

There are two firmware images stored on the device. One of the images is identified as the *active image* and other image is identified as the *inactive image*.

When you upgrade the firmware, the new image always replaces the image identified as the inactive image.

Even after uploading new firmware on the device, the device continues to boot by using the active image (the old version) until you change the status of the new image to be the active image by using the procedure in the **Active Image** section. Then boot the device.

**NOTE** If the device is running in stacking mode, the new firmware is pushed to all of the stack units. If there is a new device joining the stack with a different firmware version, the master unit syncs the firmware version automatically with this newly joined unit. This occurs transparently, without any manual intervention.

## **Upgrade/Backing Firmware or Language File**

To upgrade or backup a software image or language file:

- **STEP 1** Click Administration > File Management > Upgrade/Backup Firmware/ Language.
- **STEP 2** Click the Transfer Method. Proceed as follows:
  - If you selected TFTP, go to STEP 3.
  - If you selected via HTTP/HTTPS, go to STEP 4.
  - If you selected via SCP, go to STEP 5.
- STEP 3 If you selected via TFTP, enter the parameters as described in this step. Otherwise, skip to STEP 4.

Select one of the following Save Actions:

 Upgrade—Specifies that the file type on the device is to be replaced with a new version of that file type located on a TFTP server. • **Backup**—Specifies that a copy of the file type is to be saved to a file on another device.

Enter the following fields:

- **File Type**—Select the destination file type. Only valid file types are shown. (The file types are described in the **Files and File Types** section).
- **TFTP Server Definition**—Select whether to specify the TFTP server by IP address or domain name.
- IP Version—Select whether an IPv4 or an IPv6 address is used.
- IPv6 Address Type—Select the IPv6 address type (if IPv6 is used). The options are:
  - Link Local—The IPv6 address uniquely identifies hosts on a single network link. A link local address has a prefix of FE80, is not routable, and can be used for communication only on the local network. Only one link local address is supported. If a link local address exists on the interface, this entry replaces the address in the configuration.
  - **Global**—The IPv6 address is a global Unicast IPV6 type that is visible and reachable from other networks.
- Link Local Interface—Select the link local interface (if IPv6 is used) from the list.
- TFTP Server IP Address/Name—Enter the IP address or the domain name of the TFTP server.
- (For Upgrade) Source File Name—Enter the name of the source file.
- (For Backup) Destination File Name—Enter the name of the backup file.
- **STEP 4** If you selected **via HTTP/HTTPS**, you can only **Upgrade**. Enter the parameters as described in this step.
  - File Type—Select one of the following file types:
    - Firmware Image—Select this to upgrade the firmware image.
    - Language—Select this to upgrade the language file.
  - File Name—Click Browse to select a file or enter the path and source file name to be used in the transfer.
- STEP 5 If you selected via SCP (Over SSH), see SSH Client Authentication for instructions. Then, enter the following fields: (only unique fields are described, for non-unique fields, see the descriptions above)

Remote SSH Server Authentication—To enable SSH server authentication (which is disabled by default), click Edit. This takes you to the SSH Server Authentication page to configure the SSH server, and return to this page. Use the SSH Server Authentication page to select an SSH user authentication method (password or public/private key), set a username and password on the device (if the password method is selected), and generate an RSA or DSA key if required.

**SSH Client Authentication**—Client authentication can be done in one of the following ways:

- Use SSH Client System Credentials—Sets permanent SSH user credentials. Click System Credentials to go to the SSH User Authentication page where the user/password can be set once for all future use.
- Use SSH Client One-Time Credentials—Enter the following:
  - Username—Enter a username for this copy action.
  - Password—Enter a password for this copy.

**NOTE** The username and password for one-time credential will not saved in configuration file.

Select one of the following Save Actions:

- **Upgrade**—Specifies that the file type on the device is to be replaced with a new version of that file type located on a TFTP server.
- **Backup**—Specifies that a copy of the file type is to be saved to a file on another device.

Enter the following fields:

- **File Type**—Select the destination file type. Only valid file types are shown. (The file types are described in the **Files and File Types** section).
- SCP Server Definition—Select whether to specify the SCP server by IP address or by domain name.
- IP Version—Select whether an IPv4 or an IPv6 address is used.
- IPv6 Address Type—Select the IPv6 address type (if used). The options are:

- Link Local—The IPv6 address uniquely identifies hosts on a single network link. A link local address has a prefix of FE80, is not routable, and can be used for communication only on the local network. Only one link local address is supported. If a link local address exists on the interface, this entry replaces the address in the configuration.
- Global—The IPv6 address is a global Unicast IPv6 type that is visible and reachable from other networks.
- Link-Local Interface—Select the link local interface from the list.
- SCP Server IP Address/Name—Enter the IP address or domain name of the SCP server.
- (For Upgrade) Source File Name—Enter the name of the source file.
- (For Backup) Destination File Name—Enter the name of the backup file.
- **STEP 6** Click **Apply**. If the files, passwords and server addresses are correct, one of the following may happen:
  - If SSH server authentication is enabled (in the SSH Server Authentication page), and the SCP server is trusted, the operation succeeds. If the SCP server is not trusted, the operation fails and an error is displayed.
  - If SSH server authentication is not enabled, the operation succeeds for any SCP server.

# **Active Image**

There are two firmware images stored on the device. One of the images is identified as the *active image* and other image is identified as the *inactive image*. The device boots from the image you set as the *active image*. You can change the image identified as the *inactive image* to the *active image*. (You can reboot the device by using the process described in the **Rebooting the Device** section).

To select the active image:

#### **STEP 1** Click Administration > File Management > Active Image.

The page displays the following:

• Active Image—Displays the image file that is currently active on the device.

- **Active Image Version Number**—Displays the firmware version of the active image.
- Active Image After Reboot—Displays the image that is active after reboot.
- Active Image Version Number After Reboot—Displays the firmware version of the active image as it be after reboot.
- STEP 2 Select the image from the Active Image After Reboot menu to identify the firmware image that is used as the active image after the device is rebooted. The Active Image Version Number After Reboot displays the firmware version of the active image that is used after the device is rebooted.
- STEP 3 Click Apply. The active image selection is updated.

# **Download/Backup Configuration/Log**

The Download/Backup Configuration/Log page enables:

- Backing up configuration files or logs from the device to an external device.
- Restoring configuration files from an external device to the device.
- **NOTE** If the device is working in stacking mode, the configuration files are taken from the master unit.

When restoring a configuration file to the Running Configuration, the imported file *adds* any configuration commands that did not exist in the old file and *overwrites* any parameter values in the existing configuration commands.

When restoring a configuration file to the Startup Configuration or a backup configuration file, the new file *replaces* the previous file.

When restoring to Startup Configuration, the device must be rebooted for the restored Startup Configuration to be used as the Running Configuration. You can reboot the device by using the process described in the **Rebooting the Device** section.

## **Configuration File Backwards Compatibility**

When restoring configuration files from an external device to the device, the following compatibility issues might arise:

- Change Queues Mode from 4 to 8—Queue-related configurations must be examined and adjusted to meet QoS objectives with the new Queues mode. See the CLI Reference Guide for a listing of these QoS commands.
- Change Queues Mode from 8 to 4—Queue-related configuration commands that conflict with the new Queues mode are rejected, meaning that the download of the configuration file fails. Use the System Mode and Stack Management page to change the Queues mode.
- Change the System Mode—If the System mode is contained in a configuration file that is downloaded to the device, and the file's System mode matches the current System mode, this information is ignored. Otherwise, if the System mode is changed, the following cases are possible:
  - If the configuration file is downloaded onto the device (using the Download/Backup Configuration/Log page), the operation is aborted, and a message is displayed indicating that the System mode must be changed in the System Mode and Stack Management page.
  - If the configuration file is downloaded during an automatic configuration process, the Startup Configuration file is deleted and the device reboots automatically in the new System mode. The device is configured with an empty configuration file. See DHCP Auto Configuration.
- See Configuration After Reboot for a description of what happens when the stacking modes are changed.

## Downloading or Backing-up a Configuration or Log File

To backup or restore the system configuration file:

- **STEP 1** Click Administration > File Management > Download/Backup Configuration/ Log.
- **STEP 2** Select the **Transfer Method**.
- STEP 3 If you selected via TFTP, enter the parameters. Otherwise, skip to STEP 4.

Select either Download or Backup as the Save Action.

**Download Save Action**—Specifies that the file on another device replaces a file type on the device. Enter the following fields:

- a. **Server Definition**—Select whether to specify the TFTP server by IP address or by domain name.
- b. IP Version—Select whether an IPv4 or an IPv6 address is used.

**NOTE** If the server is selected by name in the Server Definition, there is no need to select the IP Version related options.

- c. IPv6 Address Type—Select the IPv6 address type (if used). The options are:
  - Link Local—The IPv6 address uniquely identifies hosts on a single network link. A link local address has a prefix of **FE80**, is not routable, and can be used for communication only on the local network. Only one link local address is supported. If a link local address exists on the interface, this entry replaces the address in the configuration.
  - Global—The IPv6 address is a global Unicast IPV6 type that is visible and reachable from other networks.
- d. Link-Local Interface—Select the link local interface from the list.
- e. TFTP Server—Enter the IP address of the TFTP server.
- f. **Source File Name**—Enter the source file name. File names cannot contain slashes (\ or /), cannot start with a period (.), and must include between 1 and 160 characters. (Valid characters: A-Z, a-z, 0-9, ".", "-", "\_").
- g. Destination File Type—Enter the destination configuration file type. Only valid file types are displayed. (The file types are described in the Files and File Types section).

**Backup Save Action**—Specifies that a file type is to be copied to a file on another device. Enter the following fields:

- a. **Server Definition**—Select whether to specify the TFTP server by IP address or by domain name.
- b. IP Version—Select whether an IPv4 or an IPv6 address is used.
- c. IPv6 Address Type—Select the IPv6 address type (if used). The options are:

- Link Local—The IPv6 address uniquely identifies hosts on a single network link. A link local address has a prefix of FE80, is not routable, and can be used for communication only on the local network. Only one link local address is supported. If a link local address exists on the interface, this entry replaces the address in the configuration.
- Global—The IPv6 address is a global Unicast IPV6 type that is visible and reachable from other networks.
- d. Link-Local Interface—Select the link local interface from the list.
- e. **TFTP Server IP Address/Name**—Enter the IP address or domain name of the TFTP server.
- f. **Source File Type**—Enter the source configuration file type. Only valid file types are displayed. (The file types are described in the **Files and File Types** section).
- g. **Sensitive Data**—Select how sensitive data should be included in the backup file. The following options are available:
  - *Exclude*—Do not include sensitive data in the backup.
  - *Encrypted*—Include sensitive data in the backup in its encrypted form.
  - Plaintext—Include sensitive data in the backup in its plaintext form.

**NOTE** The available sensitive data options are determined by the current user SSD rules. For details, refer to Secure Sensitive Data Management > SSD Rules page.

- h. Destination File Name—Enter the destination file name. File names cannot contain slashes (\ or /), the leading letter of the file name must not be a period (.), and the file name must be between 1 and 160 characters. (Valid characters: A-Z, a-z, 0-9, ".", "-", "\_").
- i. Click Apply. The file is upgraded or backed up.

#### STEP 4 If you selected via HTTP/HTTPS, enter the parameters as described in this step.

Select the Save Action.

If **Save Action** is *Download* (replacing the file on the device with a new version from another device), do the following. Otherwise, go to the next procedure in this step.

- a. **Source File Name**—Click **Browse** to select a file or enter the path and source file name to be used in the transfer.
- b. **Destination File Type**—Select the configuration file type. Only valid file types are displayed. (The file types are described in the **Files and File Types** section).
- c. Click Apply. The file is transferred from the other device to the device.
- If Save Action is Backup (copying a file to another device), do the following:
- a. **Source File Type**—Select the configuration file type. Only valid file types are displayed. (The file types are described in the **Files and File Types** section).
- b. **Sensitive Data**—Select how sensitive data should be included in the backup file. The following options are available:
  - Exclude—Do not include sensitive data in the backup.
  - Encrypted—Include sensitive data in the backup in its encrypted form.
  - *Plaintext*—Include sensitive data in the backup in its plaintext form.

**NOTE** The available sensitive data options are determined by the current user SSD rules. For details, refer to Secure Sensitive Data Management > SSD Rules page.

- c. Click Apply. The file is upgraded or backed up.
- STEP 5 If you selected via SCP (Over SSH), see SSH Client Configuration Through the GUI for instructions. Then enter the following fields:
  - Remote SSH Server Authentication—To enable SSH server authentication (it is disabled by default), click Edit, which takes you to the SSH Server Authentication page to configure this, and return to this page. Use the SSH Server Authentication page to select an SSH user authentication method (password or public/private key), set a username and password on the device, if the password method is selected, and generate an RSA or DSA key if required.

**SSH Client Authentication**—Client authentication can be done in one of the following ways:

- Use SSH Client—Sets permanent SSH user credentials. Click System Credentials to go to the SSH User Authentication page where the user/ password can be set once for all future use.
- Use SSH Client One-Time Credentials—Enter the following:
  - Username—Enter a username for this copy action.
  - Password—Enter a password for this copy.
- SCP Server Definition—Select whether to specify the TFTP server by IP address or by domain name.
- IP Version—Select whether an IPv4 or an IPv6 address is used.
- IPv6 Address Type—Select the IPv6 address type (if used). The options are:
  - Link Local—The IPv6 address uniquely identifies hosts on a single network link. A link local address has a prefix of FE80, is not routable, and can be used for communication only on the local network. Only one link local address is supported. If a link local address exists on the interface, this entry replaces the address in the configuration.
  - *Global*—The IPv6 address is a global Unicast IPV6 type that is visible and reachable from other networks.
- Link-Local Interface—Select the link local interface from the list.
- SCP Server IP Address/Name—Enter the IP address or domain name of the TFTP server.

If **Save Action** is *Download* (replacing the file on the device with a new version from another device), enter the following fields.

- Source File Name—Enter the name of the source file.
- Destination File Type—Select the configuration file type. Only valid file types are displayed. (The file types are described in the Files and File Types section).

If **Save Action** is *Backup* (copying a file to another device), enter the following fields (in addition to those fields listed above):

- Source File Type—Select the configuration file type. Only valid file types are displayed. (The file types are described in the Files and File Types section).
- Sensitive Data—Select how sensitive data should be included in the backup file. The following options are available:
  - Exclude—Do not include sensitive data in the backup.
  - Encrypted—Include sensitive data in the backup in its encrypted form.
  - Plaintext—Include sensitive data in the backup in its plaintext form.

**NOTE** The available sensitive data options are determined by the current user SSD rules. For details, refer to Secure Sensitive Data Management > SSD Rules page.

- **Destination File Name**—Name of file being copied to.
- **STEP 6** Click **Apply**. The file is upgraded or backed up.

# **Configuration Files Properties**

The Configuration Files Properties page allows you to see when various system configuration files were created. It also enables deleting the Startup Configuration and Backup Configuration files. You cannot delete the other configuration file types.

**NOTE** If the device is working in stack mode, the configuration files are taken from the master unit.

To set whether mirror configuration files will be created, clear configuration files and see when configuration files were created:

- **STEP 1** Click Administration > File Management > Configuration Files Properties.
- **STEP 2** If required, disable **Auto Mirror Configuration**. This disables the automatic creation of mirror configuration files. When disabling this feature, the mirror configuration file, if it exists, is deleted. See **System Files** for a description of



mirror files and why you might not want to automatically create mirror configuration files.

**STEP 3** If required, select either the Startup Configuration, Backup Configuration or both and click **Clear Files** to delete these files.

This page provides the following fields:

- Configuration File Name—Displays the type of file.
- Creation Time—Displays the date and time that file was modified.

# **Copy/Save Configuration**

When you click **Apply** on any window, changes that you made to the device configuration settings are stored *only* in the Running Configuration. To preserve the parameters in the Running Configuration, the Running Configuration must be copied to another configuration type or saved on another device.



**CAUTION** Unless the Running Configuration is copied to the Startup Configuration or another configuration file, all changes made since the last time the file was copied are lost when the device is rebooted.

The following combinations of copying internal file types are allowed:

- From the Running Configuration to the Startup Configuration or Backup Configuration.
- From the Startup Configuration to the Running Configuration, Startup Configuration or Backup Configuration.
- From the Backup Configuration to the Running Configuration, Startup Configuration or Backup Configuration.
- From the Mirror Configuration to the Running Configuration, Startup Configuration or Backup Configuration.



To copy one type of configuration file to another type of configuration file:

- **STEP 1** Click Administration > File Management > Copy/Save Configuration.
- STEP 2 Select the Source File Name to be copied. Only valid file types are displayed (described in the Files and File Types section).
- **STEP 3** Select the **Destination File Name** to be overwritten by the source file.
  - If you are backing up a configuration file, select one of the following formats for the backup file.
    - **Exclude**—Sensitive data is not included in the backup file.
    - Encrypted—Sensitive data is included in the backup file in encrypted form.
    - **Plaintext**—Sensitive data is included in the backup file in plain text.

**NOTE** The available sensitive data options are determined by the current user SSD rules. For details, refer to Secure Sensitive Data Management > SSD Rules page.

- STEP 4 The Save Icon Blinking field indicates whether an icon blinks when there is unsaved data. To disable/enable this feature, click Disable/Enable Save Icon Blinking.
- **STEP 5** Click **Apply**. The file is copied.

## **DHCP** Auto Configuration

Auto configuration enables passing configuration information to hosts on a TCP/IP network. Based on this protocol, the Auto Configuration feature enables a device to download configuration files from a TFTP/SCP server.

The device can be configured as a DHCPv4 client in which auto configuration from a DHCPv4 server is supported and/or a DHCPv6 client in which auto configuration from a DHCPv6 server is supported.

By default, the device is enabled as a DHCP client when the Auto Configuration feature is enabled.

The Auto Configuration process also supports downloading a configuration file that includes sensitive information, such as RADIUS server keys and SSH/SSL keys, by using the Secured Copy Protocol (SCP) and the Secure Sensitive Data (SSD) feature (See Security: Secure Sensitive Data Management).

DHCPv4 Auto Configuration is triggered in the following cases:

- After reboot when an IP address is allocated or renewed dynamically (using DHCPv4).
- Upon an explicit DHCPv4 renewal request and if the device and the server are configured to do so.
- Upon automatic renewal of the DHCPv4 lease.

DHCPv6 Auto Configuration is triggered when the following conditions are fulfilled:

- When a DHCPv6 server sends information to the device. This occurs in the following cases:
  - When an interface, which is IPv6 enabled, is defined as a DHCPv6 stateless configuration client.
  - When DHCPv6 messages are received from the server (for example, when you press the **Restart** button on IPv6 Interfaces page,
  - When DHCPv6 information is refreshed by the device.
  - After rebooting the device when stateless DHCPv6 client is enabled.
- When the DHCPv6 server packets contain the configuration filename option.

#### **DHCP Server Options**

DHCP messages might contain the configuration server name/address and the configuration file name/path (these are optional options). These options are found in the **Offer** message coming from the DHCPv4 servers and in the **Information Reply** messages coming from DHCPv6 servers.

Backup information (configuration server name/address and configuration file name/path) can be configured in the Auto Configuration page. This information is used when the DHCPv4 message does not contain this information (but it is not used by DHCPv6).

## Auto Configuration Download Protocol (TFTP or SCP)

The Auto Configuration download protocol can be configured, as follows:

- Auto By File Extension—(Default) If this option is selected, a user-defined file extension indicates that files with this extension are downloaded using SCP (over SSH), while files with other extensions are downloaded using TFTP. For example, if the file extension specified is.*xyz*, files with the *.xyz* extension are downloaded using SCP, and files with the other extensions are downloaded using TFTP.
- **TFTP Only**—The download is done through TFTP regardless of the file extension of the configuration file name.
- **SCP Only**—The download is done through SCP (over SSH) regardless of the file extension of the configuration file name.

## **SSH Client Authentication Parameters**

By default, remote SSH server authentication is disabled, so that the device accepts any remote SSH server out of the box. You can enable remote SSH server authentication to only allow connections from servers found in the trusted server list.

SSH Client Authentication parameters are required to access the SSH server by the client (which is the device). The default SSH Client authentication parameters are:

- SSH Authentication method: by username/password
- SSH username: anonymous
- SSH password: anonymous
- **NOTE** The SSH Client authentication parameters can also be used when downloading a file for manual download (a download that is not performed through the DHCP Auto Configuration feature).



#### **Auto Configuration Process**

When the Auto Configuration process is triggered, the following sequence of events occurs:

- The DHCP server is accessed to acquire the TFTP/SCP server name/ address and configuration file name/path (DHCPv4 options: 66,150, and 67, DHCPv6 options: 59 and 60).
- If a server and configuration file options were not supplied by the DHCP server, then:
  - For DHCPv4: The user-defined, backup configuration file name is used.
  - For DHCPv6: The process is halted.
- If the DHCP server did not send these options and the backup TFTP/SCP server address parameter is empty then:
  - For DHCPv4:

SCP—The Auto Configuration process is halted.

*TFTP*—The device sends TFTP Request messages to a limited Broadcast address (for IPv4) or ALL NODES address (for IPv6) on its IP interfaces and continues the process of Auto Configuration with the first answering TFTP server.

- For DHCPv6: The Auto Configuration process is halted.
- If the configuration filename was supplied by the DHCP server (DHCPv4: option 67, DHCPv6: option 60), then the copy protocol (SCP/TFTP) is selected as described in Auto Configuration Download Protocol (TFTP or SCP).
- When downloading using SCP, the device accepts any specified SCP/SSH server (without authentication) if either of the following is true:
  - The SSH server authentication process is disabled. Note that by default the SSH server authentication is disabled in order to allow downloading configuration file for devices with factory default configuration (for example out-of-box devices).
  - The SSH Server is configured in the SSH Trusted Servers list.

If the SSH server authentication process is enabled, and the SSH server is not found in the SSH Trusted Servers list, the Auto Configuration process is halted. If the information is available, the TFTP/SCP server is accessed to download the file from it.

The download process is done only if the new configuration filename is different from the current configuration filename (even if the current configuration file is empty).

• A SYSLOG message is generated acknowledging that the Auto Configuration process is completed.

## **Configuring DHCP Auto Configuration**

#### Workflow

To configure DHCP Auto Configuration.

- 1. Configure the DHCPv4 and/or DHCPv6 servers to send the required options. this process is not described in this guide.
- 2. Configure Auto Configuration parameters.
- Define the device as a DHCPv4 client in the Defining an IPv4 Interface in Layer 2 System Mode or Defining IPv4 Interface in Layer 3 System Mode pages, and/or define the device as a DHCPv6 client in the IPv6 Interface page.

#### Web Configuration

The DHCP Auto Configuration page is used to perform the following actions when the information is not provided in a DHCP message:

- Enable the DHCP auto configuration feature.
- Specify the download protocol.
- Configure the device to receive configuration information from a specific file on a specific server.

Note the following regarding the DHCP auto configuration process:

- A configuration file that is placed on the TFTP/SCP server must match the form and format requirements of the supported configuration file. The form and format of the file are checked, but the validity of the configuration *parameters* is not checked prior to loading it to the Startup Configuration.
- In IPv4, to ensure that the device configuration functions as intended, due to allocation of different IP addresses with each DHCP renew cycle, it is recommended that IP addresses be bound to MAC addresses in the DHCP


server table. This ensures that each device has its own reserved IP address and other relevant information.

To configure auto configuration:

#### **STEP 1** Click Administration > File Management > DHCP Auto Configuration.

- **STEP 2** Enter the values.
  - Auto Configuration Via DHCP—Select this field to enable DHCP Auto Configuration. This feature is enabled by default, but can be disabled here.
  - Download Protocol—Select one of the following options:
    - Auto By File Extension—Select to indicate that auto configuration uses the TFTP or SCP protocol depending on the extension of the configuration file. If this option is selected, the extension of the configuration file does not necessarily have to be given. If it is not given, the default extension is used (as indicated below).
    - File Extension for SCP—If Auto By File Extension is selected, you can indicate a file extension here. Any file with this extension is downloaded using SCP. If no extension is entered, the default file extension.scp is used.
    - *TFTP Only*—Select to indicate that only the TFTP protocol is to be used for auto configuration.
    - *SCP Only*—Select to indicate that only the SCP protocol is to be used for auto configuration.
  - **SSH Settings for SCP**—When using SCP for downloading the configuration files, select one of the following options:
    - Remote SSH Server Authentication—Click on the Enable/Disable link to navigate to the SSH Server Authentication page. There you can enable authentication of the SSH server to be used for the download and enter the trusted SSH server if required.
    - *SSH Client Authentication*—Click on the System Credentials link to enter user credentials in the SSH User Authentication page.
- **STEP 3** Enter the following optional information to be used if no configuration file name was received from the DHCP server.
  - Backup Server Definition—Select By IP address or By name to configure the server.



- IP Version—Select whether an IPv4 or an IPv6 address is used.
- IPv6 Address Type—Select the IPv6 address type (if IPv6 is used). The options are:
  - Link Local—The IPv6 address uniquely identifies hosts on a single network link. A link local address has a prefix of FE80, is not routable, and can be used for communication only on the local network. Only one link local address is supported. If a link local address exists on the interface, this entry replaces the address in the configuration.
  - **Global**—The IPv6 address is a global Unicast IPV6 type that is visible and reachable from other networks.
- Link Local Interface—Select the link local interface (if IPv6 is used) from the list.
- Backup Server IP Address/Name—Enter the IP address or the name of the server to be used if no server IP address was specified in the DHCP message.
- **Backup Configuration File Name**—Enter the path and file name of the file to be used if no configuration file name was specified in the DHCP message.
- **STEP 4** Click **Apply**. The parameters are copied to the Running Configuration file.



5

# **Administration: Stack Management**

This section describes how stacks are managed. It covers the following topics:

- Overview
- Types of Units in Stack
- Stack Topology
- Unit ID Assignment
- Master Selection Process
- Stack Changes
- Unit Failure in Stack
- Software Auto Synchronization in Stack
- Stack Unit Mode
- Stack Ports
- Default Configuration
- Interactions With Other Features
- System Modes

## **Overview**

Devices can either function on their own (Standalone mode), or they can be connected into a stack of up to eight devices in various stacking modes (see **Stack Unit Mode**).

The devices (units) in a stack are connected through stack ports. These devices are then collectively managed as a single logical device.

The stack is based on a single master/backup and multiple slaves model.

An example of eight devices connected into a stack is shown in the following:

#### Stack Architecture (Chain Topology)



A stack provides the following benefits:

- Network capacity can be expanded or contracted dynamically. By adding a unit, the administrator can dynamically increase the number of ports in the stack while maintaining a single, logically-managed device. Similarly, units can be removed to decrease network capacity.
- The stacked system supports redundancy in the following ways:
  - The backup unit becomes the master of the stack if the original master fails.
  - The stack system supports two types of topologies: chain (see "Stack Architecture (Chain Topology)" and ring (see "Stack in Ring Topology"). In ring topology, if one of the stack ports fails, the stack continues to function in chain topology (see Stack Topology).
  - A process known as Fast Stack Link Failover is supported on the ports in a ring stack to reduce the duration of data packet loss when one of the stack ports link fails. Until the stack recovers to the new chain topology, the stack port that is currently down, loops back the packets that were supposed to be sent through it, so that the packets arrive at their destination using the remaining stacking links. During Fast Stack Link failover, the master/backup units remain active and functioning.

# **Types of Units in Stack**

A stack consists of a maximum of eight units. A unit in a stack is one of the following types:

- **Master**—The master unit's ID must be either 1 or 2. The stack is managed through the master unit that manages itself, the backup unit and the slave units.
- **Backup**—If the master unit fails, the backup unit assumes the master role (switchover). The backup unit's ID must be either 1 or 2.
- Slave—These units are managed by the master unit.

In order for a group of units to function as a stack, there must be a master-enabled unit. When the master-enabled unit fails, the stack continues to function as long as there is a backup unit (the active unit that assumes the master role).

If the backup unit fails, in addition to the master, and the only functioning units are the slave units, these also stop functioning after one minute. This means for example, that if after 1 minute, you plug in a cable to one of the slave units that was running without a master, the link will not come up.

### **Backward Compatibility of Number of Units in Stack**

Previous versions of the device supported a maximum of four units as opposed to the current version that supports eight units. Upgrading from earlier software releases can be done without changing the configuration files.

When a firmware version, which does not support the hybrid stack modes is loaded to the stack and the stack is rebooted, the stack reverts to Native Stack mode. When device in Hybrid stack mode is loaded with firmware version that does not support Hybrid stack mode, its system mode will revert to the default system mode (SG500X: L3 and L2, Sx500: L2).

If a stack whose unit IDs are manually-configured, those units whose ID is greater than 4 are switched to auto numbering.

### **Unit LEDs**

The device has 4 LEDs marked as 1, 2, 3, 4, which are used to display the unit ID of each unit (e.g. on Unit ID 1, LED 1 is ON and the other LEDs are OFF). To support unit IDs greater than 4, the LED display is changed in accordance to the below definition:

- Units 1-4: LEDs 1-4 are lit, respectively.
- Unit 5: LED 1 and 4 are lit.
- Unit 6: LED 2 and 4 are lit.
- Unit 7: LED 3 and 4 are lit.
- Unit 8: LED 1, 3, and 4 are lit.



# **Stack Topology**

### **Types of Stack Topology**

The units in a stack can be connected in one of the following types of topologies:

Chain Topology—One stack port (either left or right) of the first unit is connected to the stack port in the second unit. All units in the stack are connected to the stack port in the next unit except for the first and last unit. "Stack Architecture (Chain Topology)" shows a chain topology.

**Ring** Topology—All the units in the stack are connected in a chain. The last unit is connected to the first unit. The following shows a ring topology of an eight-unit stack:

### **Stack in Ring Topology**



A ring topology is more reliable than a chain topology. The failure of one link in a ring does not affect the function of the stack, whereas the failure of one link in a chain connection might cause the stack to be split.

### **Topology Discovery**

A stack is established by a process called topology discovery. This process is triggered by a change in the up/down status of a stack port.

The following are examples of events that trigger this process:

- Changing the stack topology from a ring to a chain
- Merging two stacks into a single stack

- Splitting the stack
- Inserting other slave units to the stack, for instance because the units were previously disconnected from the stack due to a failure. This can happen in a chain topology if a unit in the middle of the stack fails.

During topology discovery, each unit in a stack exchanges packets, which contain topology information.

After the topology discovery process is completed, each unit contains the stack mapping information of all units in the stack.

# **Unit ID Assignment**

After topology discovery is completed, each unit in a stack is assigned a unique unit ID.

The unit ID is set in the System Mode and Stack Management page in one of the following ways:

- **Automatically (Auto)**—The Unit ID is assigned by the topology discovery process. This is the default setting.
- **Manually**—The unit ID is manually set to an integer from 1-8. In addition, manual numbering includes the following options:
  - 1 Force Master—Forces unit 1 to be the master.
  - 2 Force Master—Forces unit 2 to be the master.

### **Duplicate Unit IDs**

If you assign the same unit ID to two separate units, only one of them can join the stack with that unit ID.

If auto numbering has been selected, the duplicate unit is assigned a new unit number. If auto numbering was not selected, the duplicate unit is shut down.

The following examples show where unit ID duplication might occur.

The following shows a case where two units were manually assigned the same unit ID. Unit 1 does not join the stack and is shut down. It did not win the master selection process between the master-enabled units (1 or 2).

### **Duplicate Unit Shut Down**



The following shows a case where one of the duplicate units (auto-numbered) is renumbered.

#### **Duplicate Unit Renumbered**



second unit 1 become unit 2

The following shows a case where one of the duplicate units is renumbered. The one with the lower MAC retains its unit ID (see **Master Selection Process** for a description of this process).



### Duplication Between Two Units With Auto Number Unit ID

**NOTE** If a new stack has more than the maximum number of units (8), all extra units are shut down.

# **Master Selection Process**

The master unit is selected from the master-enabled units (1 or 2). The factors in selecting the master unit are taken into account in the following priority:

- Force Master—If Force Master is activated on a unit, it is selected.
- System Up Time—The master-enabled units exchange up-time, which is measured in segments of 10 minutes. The unit with the higher number of segments is selected. If both units have the same number of time segments, and the unit ID of one of the units was set manually while the other unit's unit ID was set automatically, the unit with the manually-defined unit ID is selected; otherwise the unit with the lowest unit ID is selected. If both units IDs are the same, the unit with the lowest MAC address is chosen. Note: The up time of the backup unit is retained when it is selected as master in the switch failover process.

- **Unit ID**—f both units have the same number of time segments, the unit with the lowest unit ID is selected.
- MAC Address—If both units IDs are the same, the unit with the lowest MAC address is chosen.
- **NOTE** For a stack to operate, it must have a master unit. A master unit is defined as the active unit that assumes the master role. The stack must contain a unit 1 and/or unit 2 after the master selection process. Otherwise, the stack and all its units are partially shut down, not as a complete power-off, but with traffic-passing capabilities halted.

# **Stack Changes**

This section describes various events that can cause a change to the stack. A stack topology changes when one of the following occurs:

- One or more units are connecting and/or disconnecting to and from the stack.
- Any of its stack ports has a link up or down.
- The stack changes between ring and chain formation.

When units are added or removed to and from a stack, it triggers topology changes, master election process, and/or unit ID assignment.

### **Connecting a New Unit**

When a unit is inserted into the stack, a stack topology change is triggered. The unit ID is assigned (in case of auto numbering), and the unit is configured by the master.

One of the following cases can occur when connecting a new unit to an existing stack:

- No duplicate unit IDs exist.
  - Units with user-defined IDs retain their unit ID.
  - Units with automatically-assigned IDs retain their unit ID.
  - Factory default units receive unit IDs automatically, beginning from the lowest available ID.

- One or more duplicate unit IDs exist. Auto numbering resolves conflicts and assigns unit IDs. In case of manual numbering, only one unit retains its unit ID and the other(s) are shutdown.
- The number of units in the stack exceeds the maximum number of units allowed. The new units that joined the stack are shut down, and a SYSLOG message is generated and appears on the master unit.

The following shows an example of auto numbering when a master-enabled unit joins the stack. There are two units with unit ID = 1. The master selection process selects the best unit to be the master unit. The best unit is the unit with the higher uptime in segments of 10 minutes. The other unit is made the backup.

### Auto-numbered Master-enabled Unit



The following shows an example of auto numbering when a new unit joins the stack. The existing units retain their ID. The new unit receives the lowest available ID.

### **Auto Number Unit**



The following shows what happens when a user-assigned, master-enabled unit with Unit ID 1 joins a stack that already has a master unit with user-assigned unit ID 1. The newer Unit 1 does not join the stack and is shutdown.

#### **User-assigned Master-enabled Unit**



# **Unit Failure in Stack**

### **Failure of Master Unit**

If the Master fails, the backup unit takes over the master role and continues to operate the stack normally.

In order for the backup to be able to take the place of the master, both units maintain a warm standby at all times. In warm standby, the master and its backup units are synchronized with the static configuration (contained in both the Startup and Running configuration files). Backup configuration files are not synchronized. The backup configuration file remains on the previous master.

Dynamic process-state information, such as the STP state table, dynamicallylearned MAC addresses, dynamically-learned Smartport types, MAC Multicast tables, LACP, and GVRP are not synchronized.

When a master is being configured, it synchronizes the backup immediately. Synchronization is performed as soon as a command is executed. This is transparent. If a unit is inserted into a running stack, and is selected as a backup unit, the master synchronizes it so that it has an up-to date configuration, and then generates a SYNC COMPLETE SYSLOG message. This is a unique SYSLOG message that appears only when backup is converging with the master unit, and looks like this: %DSYNCH-I-SYNCH\_SUCCEEDED: Synchronization with unit 2 is finished successfully.

### Master/Backup Switchover

When a master fails or when you configure a force master on the backup unit, a switchover occurs.

The backup unit becomes the master, and all of its processes and protocol stacks are initialized to take responsibility for the entire stack. As a result, there is temporarily no traffic forwarding in this unit, but slave units remain active.

**NOTE** When STP is used and the ports are in link up, the STP port's state is temporarily Blocking, and it cannot forward traffic or learn MAC addresses. This is to prevent spanning tree loops between active units.

### **Slave Unit Handling**

While the backup becomes the master, the active slave units remain active and continue to forward packets based on the configuration from the original master. This minimizes data traffic interruption in units.

After the backup unit has completed the transition to the master state, it initializes the slave units one at a time by performing the following operations:

- Clear and reset the configuration of the slave unit to default (to prevent an incorrect configuration from the new master unit). As a result, there is no traffic forwarding on the slave unit.
- Apply related user configurations to the slave unit.
- Exchange dynamic information such as port STP state, dynamic MAC addresses, and link up/down status between the master and the slave unit. Packet forwarding on the slave unit resumes after the state of its ports are set to forwarding by the master according to STP.

**NOTE** Packet flooding to unknown unicast MAC addresses occurs until the MAC addresses are learned or relearned.

### **Reconnecting the Original Master Unit After Failover**

After failover, if the original master is connected again, the master selection process is performed. If the original master (unit 1) is reselected to be the master, the current master (unit 2, which was the original backup unit) is rebooted and becomes the backup once again.

NOTE During master/backup failover, the up time of the backup unit is retained.

# **Software Auto Synchronization in Stack**

All the units in the stack must run the same software version (firmware and bootcode). Each unit in a stack automatically downloads firmware and bootcode from the master unit if the firmware and/or boot code that the unit and the master are running is different. The unit automatically reboots itself to run the new version.

# **Stack Unit Mode**

A device has a Stack Unit mode that indicates whether the device is or will be part of a stack or whether it is operating on its own.

Devices can operate in one of the following Stack Unit modes:

- **Standalone**—A device in Standalone Stack Unit mode is not connected to any other device and does not have a stack port.
- Native Stacking—A device in Native Stacking mode can be connected to other devices of the same type through its stack ports to form a stack. All units in a native stack must be of the same type (either all Sx500s or all SG500Xs).
- Basic Hybrid—A device in Basic Hybrid mode can be connected to other devices of all types to form a stack. The only limitation (and the reason that this mode is called Basic Hybrid as opposed to Advanced Hybrid) is that there is no support for VRRP or RIP. The GUI displays the pages of Sx500, even if the stack master is SG500X, since the feature set is that of the Sx500.

In this mode, any type of device can take the master/backup roles. Only the 5G stacking ports can be used as stack ports.

 Advanced Hybrid—A device in Advanced Hybrid mode can be connected to other devices of all types to form a stack. In this mode, VRRP and/or RIP are supported. In this mode, auto numbering of units is not supported, because only the SG500X devices can function as master/backup.

The master and backup master units must be SG500X devices. Sx500 devices can only be slaves, therefore up to 6 Sx500 units can be stacked together with two SG500X devices.

### **Stack Configuration Options**

The following describes some typical stack configurations:

| Possible Stack Configuration                                  | Possible RIP/<br>VRRP<br>Support | Stack Ports Speed                           |
|---|----------------------------------|---|
| Stack consists of all SG500Xs in Native Stacking mode.        | Enabled/<br>Disabled             | 1G/10G or 1G/5G                             |
| Stack consists of all Sx500s in Native Stacking mode.         | Not<br>supported.                | 1G/5G (default) or 1G<br>Copper/SFP (Combo) |
| Stack consists of mixed device types in Basic Hybrid mode.    | Not<br>supported.                | 1G/5G                                       |
| <ul> <li>Master: Either type of<br/>device</li> </ul>         |                                  |   |
| <ul> <li>Backup: Either type of<br/>device</li> </ul>         |                                  |   |
| • Slaves: Either type of device                               |                                  |   |
| Stack consists of mixed device types in Advanced Hybrid mode. | Enabled/<br>Disabled             | 1G/5G                                       |
| <ul> <li>Master: SG500X</li> </ul>                            |                                  |   |
| <ul> <li>Backup: SG500X</li> </ul>                            |                                  |   |
| Slaves: Either type of device                                 |                                  |   |

### **Consistency of Stack Unit Modes in the Stack**

All units in the stack must have the same Stack Unit mode.

When the stack is initialized, it runs a topology discovery algorithm that collects information on the units of the stack.

After a unit is selected to become the master, it can reject its neighbor's request to join the stack if it has an inconsistent Stack Unit mode. When a unit is rejected because of its Stack Unit mode, it is logically shutdown (the ports cannot send/ receive traffic) and all its LEDs (system, FAN, unit IDs, network ports and stack ports LEDs) are turned on. The information regarding the Stack Unit mode is displayed as a SYSLOG error in the master unit.

Note that the only way for the unit to recover from this mode is by unplugging its electricity and plugging it back in.

### **Changing the Stack Unit Mode**

Change the Stack Unit mode of a device to remove it from a stack (by changing its Stack Unit mode to Standalone), or when configuring it to become part of a stack (by changing its Stack Unit mode to Native Stacking, Basic Hybrid Stacking or Advanced Hybrid Stacking).

The following sections describe the System mode and configuration of the devices after reboot when the Stack Unit mode is changed.

### System Mode (Sx500 Devices) After Reboot

When the Stack Unit mode of a device is changed, the System mode of the device is as follows after reboot:

- Sx500 devices—The System mode (Layer 2 or Layer 3) of the backup and slave Sx500 units is taken from the master-enabled unit. If the System mode is not specifically set before reboot, it is Layer 2 after reboot (this is the default). If you want the device to be in Layer 3 mode after reboot, this must be specifically set before reboot.
- SG500X devices—If the device is in Standalone or Native Stacking mode, its System mode is always Layer 2 and 3. When the device is in Basic or Advanced Hybrid mode, it behaves as described above for Sx500 devices.

### **Configuration After Reboot**

When you change the Stack Unit mode and reboot the device, the Startup Configuration file is usually **removed**.

The Startup Configuration file is retained after bootup in the following cases:

- SG500X devices:
  - Standalone to Native Stacking—Retained only when the unit is forced to become master
  - Basic Hybrid to Advanced Hybrid—Retained only when the unit is forced to become master
- Sx500 devices:
  - **Standalone to Native Stacking**—Retained only when the unit is forced to become master
  - Standalone to Basic Hybrid—Retained only when the unit is forced to become master
  - Native Stacking to Basic Hybrid—Retained only when the unit is forced to become master

# **Stack Ports**

Ports in a stack must be reserved to be one of the following port types:

- **Network Ports**—Also known as uplink ports. These are ports that are connected to the network.
- Stack Ports—Ports that connect two units in a stack. Stack ports are used to transfer data and protocol packets among the units.

You must indicate to the system (reserve) which ports you plan to use as stack ports (in the System Mode and Stack Management page). All ports that are not reserved to be stack ports, are considered to be network ports.

### **Default Stack and Network Ports**

The following are the default stack and network ports:

- Sx500 Devices—When an Sx500 device operates in Native Stacking mode, S1 and S2 operate as regular network ports, and S3 and S4 operate as stack ports by default.
- **SG500X Devices**—S1 and S2 are stack ports by default. You can manually reconfigure S1/S2 and S3/S4 as network ports or stack ports.

When you convert a device from one of the Stacking modes to Standalone mode, all its stack ports automatically become regular network ports.

### **Port Pairs**

The following table describes pairs of ports that are available on the device in the various Stack Unit modes:

| Device Type/<br>Port Pair                               | Stacking  | Standalone                       |
|---|---|----------------------------------|
| <b>Sx500</b><br>5G slot (S3, S4)                        | <ul> <li>Native Stacking mode: Available<br/>as both network and stack ports</li> <li>Hybrid Modes: Available as stack<br/>ports</li> </ul>   | Not<br>available                 |
| Sx500<br>Combo slot 1G<br>Fiber/Copper (S1,<br>S2)      | <ul> <li>Native Stacking mode: Available<br/>as both network and stack ports</li> <li>Hybrid Modes: Available as<br/>network ports</li> </ul> | Availableas<br>network<br>port   |
| <b>SG500X</b><br>Either 5G slot or<br>10G slot (S1, S2) | <ul> <li>Native Stacking mode: 5G slot or<br/>10G slot available.</li> <li>Hybrid Modes: Only 5G slot<br/>available.</li> </ul>               | Only<br>available as<br>10G slot |
| SG500X<br>10G slot (XG1,<br>XG1 network<br>ports)       | Available as network ports  | Availableas<br>network<br>ports  |

### **Port Pairs**

### **Port Speeds**

The speed of stack ports can be set manually or set to auto selection. The following describes the available types of stack ports and their speeds on the various types of devices:

#### **Stack Port Speeds**

| Device Type | Port Pair   | Possible Speeds in<br>Stack | Auto Speed<br>Selection<br>Available |
|-------------|-------------|-----------------------------|--------------------------------------|
| Sx500       | S1, S2      | 1G                          | No                                   |
| Sx500       | S3, S4      | 5G/1G                       | Yes                                  |
| SG500X      | S1, S2 - XG | 10G/1G                      | Yes                                  |
| SG500X      | S1, S2 - 5G | 5G/1G                       | Yes                                  |

### **Auto Selection of Port Speed**

You can set the stacking cable type to be discovered automatically when the cable is connected to the port (auto-discovery is the default setting). The system automatically identifies the stack cable type and selects the highest speed supported by the cable and the port.

A SYSLOG message (informational level) requesting that the user configures the port speed manually is displayed when the cable type is not recognized.

### **Connecting Units**

Two units can only be connected in a stack if the ports on both ends of the link are of the same speed. This is done by configuring the stack ports speed to:

- Auto Speed mode
- Same speed on each side of the connection

### **Cables Types**

Each type of stack port can be used with specific cable types.

When the Stack Unit mode is set to Native Stacking, you can use either a fiber or copper cable as a stacking cable. If both cables (Fiber and Copper) are connected, fiber is the preferred media. Dual connection can be used for redundancy. When a media change occurs, for example you disconnect the fiber stacking cable and the copper stacking cable becomes active, the system initiates a topology change event.

The following describes the possible combinations of cables types and ports.

#### Port Speeds Available per Cable Type

| Stack Ports   |   |                    | Network Ports           |  |                   |                         |
|---|---|--------------------|-------------------------|--|-------------------|-------------------------|
| Connector Type  | S1,S2 - 5G<br>for SG500X<br>and S3, S4<br>for Sx500 | S1, S2 in<br>Sx500 | S1,S2 - XG<br>in SG500X | <b>S1,S2 - 5G</b><br>for<br><b>SG500X</b><br>and <b>S3, S4</b><br>for <b>Sx500</b> | S1,S2 in<br>Sx500 | S1,S2 - XG<br>in SG500X |
| Cisco SFP-<br>H10GB-CU1M –<br>Passive Copper<br>Cable | 5G  | 1G                 | 10G                     | 1G   | 1G                | 10G                     |
| Cisco SFP-<br>H10GB-CU3M –<br>Passive Copper<br>Cable | 5G  | 1G                 | 10G                     | 1G   | 1G                | 10G                     |
| Cisco SFP-<br>H10GB-CU5M –<br>Passive Copper<br>Cable | 5G  | 1G                 | 10G                     | 1G   | 1G                | 10G                     |
| Cisco SFP-10G-<br>SR                                  | Not<br>supported                                    | Not<br>supported   | 10G                     | Not<br>supported   | Not<br>supported  | 10G                     |
| Cisco SFP-10G-<br>LRM                                 | Not<br>supported                                    | Not<br>supported   | 10G                     | Not<br>supported   | Not<br>supported  | 10G                     |
| Cisco SFP-10G-<br>LR                                  | Not<br>supported                                    | Not<br>supported   | 10G                     | Not<br>supported   | Not<br>supported  | 10G                     |
| 1G SFP Module<br>MGBSX1                               | 1G  | 1G                 | 1G                      | 1G   | 1G                | 1G                      |
| 1G SFP Module<br>MGBT1                                | 1G  | 1G                 | 1G                      | 1G   | 1G                | 1G                      |
| 1G SFP Module<br>MGBLX1                               | 1G  | 1G                 | 1G                      | 1G   | 1G                | 1G                      |

### Port Speeds Available per Cable Type

|                             | Stack Ports   |                      | Network Ports           |  |                      |                         |
|-----------------------------|---|----------------------|-------------------------|--|----------------------|-------------------------|
| Connector Type              | S1,S2 - 5G<br>for SG500X<br>and S3, S4<br>for Sx500 | S1, S2 in<br>Sx500   | S1,S2 - XG<br>in SG500X | <b>S1,S2 - 5G</b><br>for<br><b>SG500X</b><br>and <b>S3, S4</b><br>for <b>Sx500</b> | S1,S2 in<br>Sx500    | S1,S2 - XG<br>in SG500X |
| 1G SFP Module<br>MGBBX1     | 1G  | 1G                   | 1G                      | 1G   | 1G                   | 1G                      |
| 100Mbs SFP<br>Module MFELX1 | Not<br>supported                                    | Not<br>supported     | Not<br>supported        | Not<br>supported   | 100Mbs               | Not<br>supported        |
| 100Mbs SFP<br>Module MFEFX1 | Not<br>supported                                    | Not<br>supported     | Not<br>supported        | Not<br>supported   | 100Mbs               | Not<br>supported        |
| 100Mbs SFP<br>Module MFEBX1 | Not<br>supported                                    | Not<br>supported     | Not<br>supported        | Not<br>supported   | 100Mbs               | Not<br>supported        |
| Other SFPs                  | 1G  | According<br>to:     | According<br>to:        | 1G   | According<br>to:     | According<br>to:        |
|                             |   | Forced user<br>speed | Forced user<br>speed    |  | Forced<br>user speed | Forced<br>user speed    |
|                             |   | EEPROM<br>speed      | EEPROM<br>speed         |  | EEPROM<br>speed      | EEPROM<br>speed         |
|                             |   | 1G speed             | 1G speed                |  | 1G speed             | 10G speed               |

# **Default Configuration**

The following are the defaults for the various types of devices in the various stacking modes:

| Device<br>Type | Stack Unit Mode | Default Stack Ports | Default<br>System<br>Mode |
|----------------|-----------------|---------------------|---------------------------|
| Sx500          | Native Stack    | S3-S4 5G Stack      | Layer 2                   |
|                | Basic Hybrid    | S3-S4 5G Stack      | Layer 2                   |
|                | Advanced Hybrid | S3-S4 5G Stack      | Layer 2                   |
| SG500X         | Native Stack    | S1-S2 10G Stack     | Layer 2                   |
|                | Basic Hybrid    | S1-S2 5G Stack      | Layer 2                   |
|                | Advanced Hybrid | S1-S2 5G Stack      | Layer 2                   |

# **Interactions With Other Features**

RIP and VRRP are not supported in Basic Hybrid Stack Unit mode.

# **System Modes**

Use the System Mode and Stack Management page to perform the following:

- Change the Stack Unit mode of a device to Standalone.
- Change the Stack Unit mode of a device to one of the stacking modes, change the stack unit ID, stack ports, and the bit rate of the stack port of all the devices in a stack.
- Change the System mode (Layer 2/3) of a standalone device or of the stack.
- Change the Queues mode from 4 to 8 supported queues or vice versa.

Information about these modes is stored in the configuration file, as follows:

- **Configuration File Header**—Contains the System mode and the Queues mode (even if these are the default values).
- Configuration File Body—Contains configuration commands.

### System Mode Backwards Compatibility

The following modes have been expanded in the current software version of the device. Care must be taken when using these features in previous software versions:

- Queues Mode—This mode can be changed from 4 QoS queues to 8 QoS queues. There is no issue when upgrading from previous software versions that did not support 8 queues, since the 4-queue mode is the default Queues mode in the current software version. However, when changing the Queues mode to 8 queues, the configuration must be examined and adjusted to meet the desired QoS objectives with the new Queues mode. Changing the Queues mode takes effect after rebooting the system. Queue-related configuration that conflicts with the new Queues mode is rejected.
- Stacking Mode—The Stacking mode has been expanded to include hybrid stacking modes. There is no issue in upgrading from previous software versions, since the device will boot with an existing stacking mode (Native Stacking mode). If you want to downgrade software from a device that was configured in a hybrid stacking mode to a software version that does not support hybrid stacking, configure the device to Native Stacking mode first.

### **System Mode and Stack Management**

To configure the stack:

#### **STEP 1** Click Administration > System Mode and Stack Management.

The operational status of a standalone device or a stack is displayed in the **Operational Status** block:

- Stack Unit Mode—Displays one of the following values for the device:
  - Standalone—Device is not part of a stack.
  - *Native Stacking*—Device is part of a stack in which all of the units are either SG500Xs or Sx500Xs.

- *Basic Hybrid*—Device is part of a stack that can consist of both SG500X and Sx500 devices with the Sx500 feature set.
- Advanced Hybrid—Device is part of a stack that can consist of both SG500X and Sx500 devices with the SG500X feature set.
- Stack Topology—Displays which topology is in use with the stack, Chain or Ring.
- System Mode—Displays whether the stack/standalone devices are operating in Layer 2 or Layer 3 System mode. For SG500X devices in Standalone or Native Stacking mode, this always displays that the device is operating in Layer 3 mode. In the hybrid stacking modes, the SG500X can also be in both Layer 2 or Layer 3 mode.
- Stack Master—Displays the unit ID of the master unit of the stack.
- Master Election Status—Displays how the stack master unit was selected. See Master Selection Process.
- STEP 2 (For Sx500 devices only) To configure the System mode after reboot, select either Layer 2 or Layer 3 mode. SG500X devices are always in Layer 3 mode.
- **STEP 3** To configure the Queues Mode after reboot, select whether to configure 4 or 8 QoS queues on the device. See **Configuring QoS Queues**.
- **STEP 4** Configure the units in a stack in the **Stack Administrative Settings Table.** These changes become effective after reboot.

**NOTE** If the device is an Sx500 and if the Stack Unit mode is changed from Native Stacking to Standalone, the device will be in Layer 2 System mode after reboot, unless you change the **System Mode** field to Layer 3 at this time.

The following operational status of every unit in a stack is displayed in the table.

- Stack Unit Number—Displays the unit ID of a known and active unit.
- Model Name—Model name of a known and active unit.
- Stack Connection 1—Information for the first stack connection:
  - Port—The type of the stack port that is connected.
  - Speed—The speed of the stack port that is connected.
  - Neighbor—Unit ID of the connected stack unit.
- Stack Connection 2—Information for the second stack connection:
  - Port—The type of the stack port that is connected.

- Speed—The speed of the stack port that is connected.
- Neighbor—Unit ID of the connected stack unit.

The configurable parameters for the units in a stack are as follows (applicable after reboot):

- **Stack Unit Mode**—Select the Stack Unit mode of the unit after reboot (see the possible values in the Stack Unit mode field above).
- Stack Unit Number—The unit ID of the unit after reboot. The following options are available:
  - Auto—The unit ID of the unit is automatically assigned by the master of the stack.
  - 1 8—The unit ID of the unit is manually assigned to either 1, 2, 3 ... 8.
  - 1 Force Master—The unit ID of the unit is manually assigned to 1 and the unit is forced to take on the master role after reboot.
  - 2 Force Master—The unit ID of the unit is manually assigned to 2 and the unit is forced to take on the master role after reboot.
- **Stack Ports**—The pair of ports being reserved to link units in the stack, if the unit is to remain in one of the stacking modes after reboot.
- **Stack Ports Speed**—The speed of the network ports for connecting to neighbor units in the stack after reboot.
- STEP 5 Click Apply and Reboot to reboot the device with the new settings.



# **Administration: General Information**

This section describes how to view system information and configure various options on the device.

It covers the following topics:

- Device Models
- System Information
- Console Settings (Autobaud Rate Support)
- Rebooting the Device
- Routing Resources
- Monitoring Fan Status
- Defining Idle Session Timeout
- Pinging a Host
- Traceroute

# **Device Models**

All models can be fully managed through the web-based switch configuration utility.

**NOTE** Each model can be set to Layer 3 system mode by using the System Mode and Stack Management page, except for the SG500X/ESW2-550X models that always run in both Layer 2 and Layer 3 system mode.

When the device operates in Layer 3 system mode, the VLAN Rate Limit, and QoS policers are not operational. Other QoS Advanced mode features are operational.

Only the SG500X/ESW2-550X models support Virtual Router Redundancy Protocol (VRRP), and Routing Information Protocol (RIP).

**NOTE** The following port conventions are used:

- GE is used for Gigabit Ethernet (10/100/1000) ports.
- FE is used for Fast Ethernet (10/100) ports.
- XG is used for 10 Gigabit Ethernet ports.

The following table describes the various models, the number and type of ports on them and their PoE information.

#### **Stackable Managed Device Models**

| Model Name | Product ID (PID) | Description of Ports on Device   | Power<br>Dedicated<br>to PoE | No. of<br>Ports that<br>Support<br>PoE |
|------------|------------------|--|------------------------------|--|
| SF500-24   | SF500-24-K9      | 24-Port 10/100 Stackable<br>Managed Switch                                 | N/A                          | N/A                                    |
| SF500-24P  | SF500-24P-K9     | 24-Port 10/100 PoE Stackable<br>Managed Switch                             | 180W                         | 24                                     |
| SF500-48   | SF500-48-K9      | 48-Port 10/100 Stackable<br>Managed Switch                                 | N/A                          | N/A                                    |
| SF500-48P  | SF500-48P-K9     | 48-Port 10/100 PoE Stackable<br>Managed Switch                             | 375W                         | 48                                     |
| SG500-28   | SG5000-28-K9     | 28-Port Gigabit Stackable<br>Managed Switch                                | N/A                          | N/A                                    |
| SG500-28P  | SG500-28P-K9     | 28-Port Gigabit PoE Stackable<br>Managed Switch                            | 180W                         | 24                                     |
| SG500-52   | SG500-52-K9      | 52-Port Gigabit Stackable<br>Managed Switch                                | N/A                          | N/A                                    |
| SG500-52P  | SG500-52P-K9     | 52-Port Gigabit PoE Stackable<br>Managed Switch                            | 375W                         | 48                                     |
| SG500X-24  | SG500X-24-K9     | 24-Port Gigabit with 4-Port 10-<br>Gigabit Stackable Managed Switch        | N/A                          | N/A                                    |
| SG500X-24P | SG500X-24P-K9    | 24-Port Gigabit with 4-Port 10-<br>Gigabit PoE Stackable Managed<br>Switch | 375W                         | 24                                     |
| SG500X-48  | SG500X-48-K9     | 48-Port Gigabit with 4-Port 10-<br>Gigabit Stackable Managed Switch        | N/A                          | N/A                                    |

#### **Stackable Managed Device Models (Continued)**

| Model Name         | Product ID (PID)      | Description of Ports on Device   | Power<br>Dedicated<br>to PoE | No. of<br>Ports that<br>Support<br>PoE |
|--------------------|-----------------------|--|------------------------------|--|
| SG500X-48P         | SG500X-48P-K9         | 48-Port Gigabit with 4-Port 10-<br>Gigabit PoE Stackable Managed<br>Switch | 375W                         | 48                                     |
| ESW2-550X-48       | ESW2-550X-48-<br>K9   | 48-Port Gigabit with 4-Port 10-<br>Gigabit Stackable Managed Switch        | N/A                          | N/A                                    |
| ESW2-550X-<br>48DC | ESW2-550X-<br>48DC-K9 | 48-Port Gigabit with 4-Port 10-<br>Gigabit Stackable Managed Switch        | N/A                          | N/A                                    |

# **System Information**

The System Summary page provides a graphic view of the device, and displays device status, hardware information, firmware version information, general PoE status, and other items.

### **Displaying the System Summary**

To view system information, click Status and Statistics > System Summary.

The System Summary page contains system and hardware information.

### System Information:

 Base MAC Address—Device MAC address. If the system is in stack mode, the base MAC address of the master unit is displayed.

**NOTE** If the system is in Native Stacking mode, the Firmware Version number shown is based on the version of the master.

 Firmware Version (Non-active Image)—Firmware version number of the non-active image. If the system is in Native Stacking mode, the version of the master unit is displayed.

- System Stack Mode—Displays whether the device is part of a stack (Native Stacking or Standalone). The following options are available:
- System Operational Mode—Specifies whether the system is operating in Layer 2 or Layer 3 system mode for 500 devices. SG500X/ESW2-550X devices also operate in both Layer 2 and Layer 3 system mode, but the system mode cannot be changed. It is always Layer 3.
- System Description—A description of the system.
- System Location—Physical location of the device. Click Edit to go the System Settings page to enter this value.
- System Contact—Name of a contact person. Click Edit to go the System Settings page to enter this value.
- Host Name—Name of the device. Click Edit to go the System Settings
  page to enter this value. By default, the device hostname is composed of
  the word switch concatenated with the three least significant bytes of the
  device MAC address (the six furthest right hexadecimal digits).
- **System Object ID**—Unique vendor identification of the network management subsystem contained in the entity (used in SNMP).
- System Uptime—Time that has elapsed since the last reboot.
- **Current Time**—Current system time.
- Base MAC Address—Device MAC address. If the system is in stack mode, the base MAC address of the master unit is displayed.
- Jumbo Frames—Jumbo frame support status. This support can be enabled or disabled by using the Port Settings page of the Port Management menu.

**NOTE** Jumbo frames support takes effect only after it is enabled, and after the device is rebooted.

### Software Information:

• Firmware Version (Active Image)—Firmware version number of the active image.

**NOTE** If the system is in stack mode (Native Stacking mode), the Firmware Version number shown is based on the version of the master. See the **Stack Unit Mode** section for more information about stack modes.

- Firmware MD5 Checksum (Active Image)—MD5 checksum of the active image.
- Firmware Version (Non-active Image)—Firmware version number of the non-active image. If the system is in stack mode, the version of the master unit is displayed.
- Firmware MD5 Checksum (Non-active Image)—MD5 checksum of the non-active image.
- Boot Version—Boot version number.
- Boot MD5 Checksum—MD5 checksum of the boot version.
- Locale—Locale of the first language. (This is always English.)
- Language Version—Language package version of the first or English language.
- Language MD5 Checksum—MD5 checksum of the language file.

### TCP/UDP Services Status:

- HTTP Service—Displays whether HTTP is enabled/disabled.
- HTTPS Service—Displays whether HTTPS is enabled/disabled.
- SNMP Service—Displays whether SNMP is enabled/disabled.
- Telnet Service—Displays whether Telnet is enabled/disabled.
- SSH Service—Displays whether SSH is enabled/disabled.

### PoE Power Information on Master Unit:

- Maximum Available PoE Power (W)—Maximum available power that can be delivered by the PoE.
- Total PoE Power Consumption (W)—Total PoE power delivered to connected PoE devices.
- **PoE Power Mode**—Port Limit or Class Limit.

There is a *Detail* link next to **PoE Power Information on Master Unit** that, when selected, takes you directly to the Port Management > PoE > Properties page. This page shows the PoE power information on a per-unit basis.

The units in the stack are displayed graphically, along with the following information for each unit:

- Unit ID of Master Unit
- Model Description—Device model description.
- Serial Number—Serial number.
- **PID VID**—Part number and version ID.

### **Configuring the System Settings**

To enter system settings:

- **STEP 1** Click Administration > System Settings.
- **STEP 2** View or modify the system settings.
  - System Description—Displays a description of the device.
  - System Location—Enter the location where the device is physically located.
  - System Contact—Enter the name of a contact person.
  - Host Name—Select the host name of this device. This is used in the prompt of CLI commands:
    - Use Default—The default hostname (System Name) of these switches is: switch123456, where 123456 represents the last three bytes of the device MAC address in hex format.
    - User Defined—Enter the hostname. Use only letters, digits, and hyphens. Host names cannot begin or end with a hyphen. No other symbols, punctuation characters, or blank spaces are permitted (as specified in RFC1033, 1034, 1035).
  - Custom Login Screen Settings—To display text on the Login page, enter the text in the Login Banner text box. Click Preview to view the results.

**NOTE** When you define a login banner from the web-based configuration utility, it also activates the banner for the CLI interfaces (Console, Telnet, and SSH).

**STEP 3** Click **Apply** to save the values in the Running Configuration file.

6

# **Console Settings (Autobaud Rate Support)**

The console port speed can be set to one of the following speeds: 4800, 9600, 19200, 38400, 57600, and 115200 or to Auto Detection.

Auto Detection enables the device to detect your console speed automatically, so that you are not required to set it explicitly.

When Auto Detection is not enabled, the console port speed is automatically set to the last speed that was set manually at (115,200 by default).

When Auto Detection is enabled but the console baud-rate was not yet discovered, the system uses speed 115,200 for displaying text (for example, the boot-up information).

After Auto Detection is enabled in the Console Settings page, it can be activated by connecting the console to the device and press the Enter key twice. The device detects the baud rate automatically.

To enable Auto Detection or to manually set the baud rate of the console:

#### **STEP 1** Click Administration > Console Settings.

- **STEP 2** Select one of the following:
  - Auto Detection—The console baud rate is detected automatically.
  - Static—Select one of the available speeds.

# **Rebooting the Device**

Some configuration changes, such as enabling jumbo frame support, require the system to be rebooted before they take effect. However, rebooting the device deletes the Running Configuration, so it is critical that the Running Configuration is saved to the Startup Configuration before the device is rebooted. Clicking **Apply** does not save the configuration to the Startup Configuration. For more information on files and file types, see the **System Files** section.

You can back up the configuration by using *Administration > File Management > Copy/Save Configuration* or clicking **Save** at the top of the window. You can also upload the configuration from a remote device. See the **Download/Backup Configuration/Log** section.

There are cases when you might prefer to set the time of the reboot for some time in the future. This could happen for example in one of the following cases:

- You are performing actions on a remote device, and these actions might create loss of connectivity to the remote device. Pre-scheduling a reboot restores the working configuration and enables restoring the connectivity to the remote device. If these actions are successful, the delayed reboot can be cancelled.
- Reloading the device cause loss of connectivity in the network, thus by using delayed reboot, you can schedule the reboot to a time that is more convenient for the users (e.g. late night).

To reboot the device:

#### **STEP 1** Click Administration > Reboot.

- STEP 2 Click one of the Reboot buttons to reboot the device.
  - Reboot—Reboots the device. Since any unsaved information in the Running Configuration is discarded when the device is rebooted, you must click Save in the upper-right corner of any window to preserve current configuration across the boot process. If the Save option is not displayed, the Running Configuration matches the Startup Configuration and no action is necessary.

The following options are available:

- Immediate—Reboot immediately.
- Date—Enter the date (month/day) and time (hour and minutes) of the schedule reboot. This schedules a reload of the software to take place at the specified time (using a 24-hour clock). If you specify the month and day, the reload is scheduled to take place at the specified time and date. If you do not specify the month and day, the reload takes place at the specified time on the current day (if the specified time is later than the current time) or on the next day (if the specified time is earlier than the current time). Specifying 00:00 schedules the reload for midnight. The reload must take place within 24 days.

**NOTE** This option can only be used if the system time has either been set manually or by SNTP.

- *In*—Reboot within the specified number of hours and minutes. The maximum amount of time that can pass is 24 days.

 Reboot to Factory Defaults—Reboots the device by using the factory default configuration. This process erases the Startup Configuration file and the backup configuration file.

The stack unit ID is set to auto, and in Sx500, the system mode is set to Layer 2.

The mirror configuration file is not deleted when restoring to factory defaults.

 Clear Startup Configuration File—Check to clear the startup configuration on the device for the next time it boots up.

**NOTE** If the device is in Native Stacking mode, this button restores factory defaults on the entire stack.

**NOTE** Clearing the Startup Configuration File and Rebooting is not the same as Rebooting to Factory Defaults. Rebooting to Factory Defaults is more intrusive.

### **Routing Resources**

TCAM allocation is handled differently in Sx500 and SG500X/ESW2-550X devices. The Sx500 has a single TCAM that is used for all routing and ACL rules. The SG500X/ESW2-550X devices have two TCAMs; one TCAM is devoted to routing and the other is devoted to ACL rules.

When SG500X/ESW2-550X devices are in Hybrid stacking mode, they only have a single TCAM (just like Sx500 devices). See **Stack Unit Mode**.

TCAM entries are divided into the following groups:

- IP Entries—TCAM entries reserved for IP static routes, IP interfaces, and IP hosts.
- Non-IP Entries—TCAM entries reserved for other applications, such as ACL rules, CoS policers, and VLAN rate limits.

If IPv4 routing is enabled on the device, the following table describes the number of TCAM entries used by the various features:

| Logical Entity | IPv4    |
|----------------|---------|
| IP Neighbor    | 1 entry |
| Logical Entity             | IPv4      |
|----------------------------|-----------|
| IP Address on an interface | 2 entries |
| IP Remote Route            | 1 entry   |

If IPv6 routing is enabled on the device, the following table describes the number of TCAM entries used by the various features:

| Logical Entity             | IPv4      | IPv6 (PCL<br>TCAM) | IPv6 (Router<br>TCAM) |
|----------------------------|-----------|--------------------|-----------------------|
| IP Neighbor                | 1 entry   | 1 entry            | 4 Entries             |
| IP Address on an interface | 2 entries | 2 entries          | 8 entries             |
| IP Remote Route            | 1 entry   | 1 entry            | 4 Entries             |
| On-Link-Prefix             |           | 1 Entry            | 4 Entries             |

The Router Resources page enables you to adjust the TCAM allocation.

If you change the TCAM allocation incorrectly, an error message is displayed. If your TCAM allocation is feasible, a message is displayed that an automatic reboot will be performed with the new settings. Router resources can be modified incorrectly, in one of the following ways:

- The number of TCAM entries you allocate is less than the number currently in use.
- The number of TCAM entries that you allocate is greater than the maximum available for that category (maximum values are displayed on the page).

To view and modify router resources:

#### **STEP 1** Click Administration > Router Resources.

The following fields are displayed for IPv4 routing:

- Neighbors—Count is the number of neighbors recorded on the device and TCAM Entries is the number of TCAM entries being used for the neighbors.
- Interfaces—Count is the number of IP addresses on interfaces on the device and TCAM Entries is the number of TCAM entries being used for the IP addresses.
- Routes—Count is the number of routes recorded on the device and TCAM
   Entries is the number of TCAM entries being used for the routes.

- **Total**—Displays the number of TCAM entries which are currently being used.
- Maximum Entries—Select one of the following options:
  - Use Default—On Sx500 the number of TCAM entries is 25% of the TCAM size (512). On SG500X the number of Router TCAM entries is 50% of the Router TCAM size (4096).
  - User Defined—Enter a value up to 2048 entries on Sx500 and up to 8192 on SG500X.

The following fields are displayed for IPv6 routing:

- Neighbors—Count is the number of neighbors recorded on the device and TCAM Entries is the number of TCAM entries being used for the neighbors.
- Interfaces—Count is the number of IP addresses on interfaces on the device and TCAM Entries is the number of TCAM entries being used for the IP addresses.
- On Link Prefixes—Count is the number of prefixes defined on the device and TCAM Entries is the number of TCAM entries being used for the prefixes.
- Routes—Count is the number of routes recorded on the device and TCAM
   Entries is the number of TCAM entries being used for the routes.
- Total—Displays the number of TCAM entries which are currently being used.
- Maximum Entries—Select one of the following options:
  - Use Default—On Sx500 the number of TCAM entries is 25% of the TCAM size (512). On SG500X the number of Router TCAM entries is 50% of the Router TCAM size (4096).
  - User Defined—Enter a value up to 2048 entries on Sx500 and up to 8192 on SG500X.
- **STEP 2** Save the new settings by clicking **Apply**. This checks the feasibility of the router resources settings. If it is incorrect, an error message is displayed. If it is correct, the settings are copied to the Running Configuration file.

**NOTE** A summary of the TCAM entries actually in use and available is displayed at the bottom of this page. For an explanation of the fields, see **Viewing TCAM Utilization**[.

**STEP 3** Save the new settings by clicking **Apply**. This checks the feasibility of the TCAM allocation. If it is incorrect, an error message is displayed. If it is correct, the allocation is saved to the Running Configuration file and a reboot is performed.

## **Monitoring Fan Status**

The Health page displays the fan status on all devices with fans. Depending on the model, there are one or more fans on a device. Some models have no fans at all.

On devices on which a temperature sensor is assembled, for protecting the device hardware in case it overheats, the following actions are performed by the device if it overheats and during the cool down period after overheating:

| Event  | Action   |  |
|--|--|--|
| At least one temperature<br>sensor exceeds the<br>Warning threshold  | The following are generated:   |  |
|  | <ul> <li>SYSLOG message</li> </ul>   |  |
|  | <ul> <li>SNMP trap</li> </ul>  |  |
| At least one temperature<br>sensor exceeds the Critical<br>threshold | The following are generated:   |  |
|  | <ul> <li>SYSLOG message</li> </ul>   |  |
|  | <ul> <li>SNMP trap</li> </ul>  |  |
|  | The following actions are performed:   |  |
|  | <ul> <li>System LED is set to solid amber (if hardware<br/>supports this).</li> </ul>  |  |
|  | <ul> <li>Disable Ports — When the Critical<br/>temperature has been exceeded for two<br/>minutes, all ports will be shut down.</li> </ul>    |  |
|  | <ul> <li>(On devices that support PoE) Disable the<br/>PoE circuitry so that less power is consumed<br/>and less heat is emitted.</li> </ul> |  |

| Event   | Action  |
|---|---|
| Cool down period after the<br>Critical threshold was<br>exceeded (all sensors are<br>lower than the Warning<br>threshold - 2 °C). | After all the sensors cool down to Warning<br>Threshold minus 2 degree C, the PHY will be re-<br>enabled, and all ports brought back up.<br>If FAN status is OK, the ports are enabled. |
|   | (On devices that support PoE) the PoE circuitry is enabled.   |

To view the device health parameters, click Status and Statistics > Health.

If the device is in Standalone mode, the following fields are displayed:

- Fan Status—Fan status. The following values are possible:
  - OK—Fan(s) are operating normally.
  - Fail—Fan(s) are not operating correctly.
  - N/A—Fan is not applicable for the specific model.
- Fan Direction—The direction that the fans are working in.

If the device is in Native Stack mode, the Health page displays the following fields for each unit:

- **Unit**—Unit number.
- Fan Status—Fan(s) status. There are columns for 4 fans, but information is only shown for the fans that exist on the specific device model. The following values are possible:
  - OK—Fan(s) are operating normally.
  - Fail—Fan(s) are not operating correctly.
  - N/A—Fan ID(s) are not applicable for the specific model.
- Fan Direction—The direction that the fans are working in.

## **Defining Idle Session Timeout**

The *Idle Session Timeout* configures the time intervals that the management sessions can remain idle before they timeout and you must log in again to reestablish one of the following sessions:

- HTTP Session Timeout
- HTTPS Session Timeout
- Console Session Timeout
- Telnet Session Timeout
- SSH Session Timeout

To set the idle session timeout for various types of sessions:

- **STEP 1** Click Administration > Idle Session Timeout.
- **STEP 2** Select the timeout for the each session from the corresponding list. The default timeout value is 10 minutes.
- **STEP 3** Click **Apply** to set the configuration settings on the device.

## **Pinging a Host**

Ping is a utility used to test if a remote host can be reached and to measure the round-trip time for packets sent from the device to a destination device.

Ping operates by sending Internet Control Message Protocol (ICMP) echo request packets to the target host and waiting for an ICMP response, sometimes called a pong. It measures the round-trip time and records any packet loss.

To ping a host:

- **STEP 1** Click **Administration > Ping**.
- **STEP 2** Configure ping by entering the fields:
  - Host Definition—Select whether to specify hosts by their IP address or name.

- **IP Version**—If the host is identified by its IP address, select either IPv4 or IPv6 to indicate that it will be entered in the selected format.
- **IPv6 Address Type**—Select Link Local or Global as the type of IPv6 address to enter.
  - Link Local—The IPv6 address uniquely identifies hosts on a single network link. A link local address has a prefix of **FE80**, is not routable, and can be used for communication only on the local network. Only one link local address is supported. If a link local address exists on the interface, this entry replaces the address in the configuration.
  - *Global*—The IPv6 address is a global Unicast IPV6 type that is visible and reachable from other networks.
- Link Local Interface—If the IPv6 address type is Link Local, select from where it is received.
- Host IP Address/Name—Address or host name of the device to be pinged.
   Whether this is an IP address or host name depends on the Host Definition.
- Ping Interval—Length of time the system waits between ping packets. Ping is repeated the number of times configured in the "Number of Pings" field, whether the ping succeeds or not. Choose to use the default interval or specify your own value.
- **Number of Pings**—The number of times the ping operation is performed. Choose to use the default or specify your own value.
- Status—Displays whether the ping succeeded or failed.
- **STEP 3** Click **Activate Ping** to ping the host. The ping status appears and another message is added to the list of messages, indicating the result of the ping operation.
- **STEP 4** View the results of ping in the **Ping Counters and Status** section of the page.

## **Traceroute**

Traceroute discovers the IP routes along which packets were forwarded by sending an IP packet to the target host and back to the device. The Traceroute page shows each hop between the device and a target host, and the round-trip time to each such hop.

#### **STEP 1** Click Administration > Traceroute.

- **STEP 2** Configure Traceroute by entering information into the following fields:
  - Host Definition—Select whether hosts are identified by their IP address or name.
  - IP Version—If the host is identified by its IP address, select either IPv4 or IPv6 to indicate that it will be entered in the selected format.
  - IPv6 Address Type—Select Link Local or Global as the type of IPv6 address to enter.
    - Link Local—The IPv6 address uniquely identifies hosts on a single network link. A link local address has a prefix of FE80, is not routable, and can be used for communication only on the local network. Only one link local address is supported. If a link local address exists on the interface, this entry replaces the address in the configuration.
    - Global—The IPv6 address is a global Unicast IPV6 type that is visible and reachable from other networks.
  - Link Local Interface—If the IPv6 address type is Link Local, select from where it is received.
  - Host IP Address/Name—Enter the host address or name.
  - TTL—Enter the maximum number of hops that Traceroute permits. This is used to prevent a case where the sent frame gets into an endless loop. The Traceroute command terminates when the destination is reached or when this value is reached. To use the default value (30), select Use Default.
  - **Timeout**—Enter the length of time that the system waits for a frame to return before declaring it lost, or select **Use Default**.
- STEP 3 Click Activate Traceroute. The operation is performed.

A page appears showing the Round Trip Time (RTT) and status for each trip in the fields:

- **Index**—Displays the number of the hop.
- **Host**—Displays a stop along the route to the destination.
- **Round Trip Time** (1-3)—Displays the round trip time in (ms) for the first through third frame and the status of the first through third operation.

# 7

## **Administration: Time Settings**

Synchronized system clocks provide a frame of reference between all devices on the network. Network time synchronization is critical because every aspect of managing, securing, planning, and debugging a network involves determining when events occur. Without synchronized clocks, accurately correlating log files between devices when tracking security breaches or network usage is impossible.

Synchronized time also reduces confusion in shared file systems, as it is important for the modification times to be consistent, regardless of the machine on which the file systems reside.

For these reasons, it is important that the time configured on all of the devices on the network is accurate.

**NOTE** The device supports Simple Network Time Protocol (SNTP) and when enabled, the device dynamically synchronizes the device time with time from an SNTP server. The device operates only as an SNTP client, and cannot provide time services to other devices.

This section describes the options for configuring the system time, time zone, and Daylight Savings Time (DST). It covers the following topics:

- System Time Options
- SNTP Modes
- Configuring System Time

## **System Time Options**

System time can be set manually by the user, dynamically from an SNTP server, or synchronized from the PC running the GUI. If an SNTP server is chosen, the manual time settings are overwritten when communications with the server are established.

As part of the boot process, the device always configures the time, time zone, and DST. These parameters are obtained from the PC running the GUI, SNTP, values set manually, or if all else fails, from the factory defaults.

#### Time

The following methods are available for setting the system time on the device:

- Manual—You must manually sets the time.
- From PC—Time can be received from the PC by using browser information.

The configuration of time from the computer is saved to the Running Configuration file. You must copy the Running Configuration to the Startup Configuration in order to enable the device to use the time from the computer after reboot. The time after reboot is set during the first WEB login to the device.

When you configure this feature for the first time, if the time was not already set, the device sets the time from the PC.

This method of setting time works with both HTTP and HTTPS connections.

- SNTP—Time can be received from SNTP time servers. SNTP ensures accurate network time synchronization of the device up to the millisecond by using an SNTP server for the clock source. When specifying an SNTP server, if choosing to identify it by hostname, three suggestions are given in the GUI:
  - time-a.timefreq.bldrdoc.gov
  - time-b.timefreq.bldrdoc.gov
  - time-c.timefreq.bldrdoc.gov

After the time has been set by any of the above sources, it is not set again by the browser.

**NOTE** SNTP is the recommended method for time setting.

#### Time Zone and Daylight Savings Time (DST)

The Time Zone and DST can be set on the device in the following ways:

- Dynamic configuration of the device through a DHCP server, where:
  - Dynamic DST, when enabled and available, always takes precedence over the manual configuration of DST.
  - If the server supplying the source parameters fails, or dynamic configuration is disabled by the user, the manual settings are used.
  - Dynamic configuration of the time zone and DST continues after the IP address lease time has expired.
- Manual configuration of the time zone and DST becomes the Operational time zone and DST, only if the dynamic configuration is disabled or fails.

**NOTE** The DHCP server must supply DHCP option 100 in order for dynamic time zone configuration to take place.

## **SNTP Modes**

The device can receive the system time from an SNTP server in one of the following ways:

Client Broadcast Reception (passive mode)

SNTP servers broadcast the time, and the device listens to these broadcasts. When the device is in this mode, there is no need to define a Unicast SNTP server.

- Client Broadcast Transmission (active mode)—The device, as an SNTP client, periodically requests SNTP time updates. This mode works in either of the following ways:
  - **SNTP Anycast Client Mode**—The device broadcasts time request packets to all SNTP servers in the subnet, and waits for a response.
  - Unicast SNTP Server Mode—The device sends Unicast queries to a list of manually-configured SNTP servers, and waits for a response.

The device supports having all of the above modes active at the same time and selects the best system time received from an SNTP server, according to an algorithm based on the closest stratum (distance from the reference clock).

## **Configuring System Time**

## **Selecting Source of System Time**

Use the System Time page to select the system time source. If the source is manual, you can enter the time here.



**CAUTION** If the system time is set manually and the device is rebooted, the manual time settings must be reentered.

To define system time:

#### **STEP 1** Click Administration > Time Settings > System Time.

The following fields are displayed:

- Actual Time (Static)—System time on the device. This shows the DHCP time zone or the acronym for the user-defined time zone if these were defined.
- Last Synchronized Server—Address, stratum and type of the SNTP server from which time was last taken.
- **STEP 2** Enter these parameters:

Clock Source Settings—Select the source used to set the system clock.

- Main Clock Source (SNTP Servers)—If you enable this, the system time is obtained from an SNTP server. To use this feature, you must also configure a connection to an SNTP server in the SNTP Interface Settings page.
   Optionally, enforce authentication of the SNTP sessions by using the SNTP Authentication page.
- Alternate Clock Source (PC via active HTTP/HTTPS sessions)—Select to set the date and time from the configuring computer using the HTTP protocol.

**NOTE** The Clock Source Setting needs to be set to either of the above in order for RIP MD5 authentication to work. This also helps features that associate with time, for example: Time Based ACL, Port, 802.1 port authentication that are supported on some devices.

**Manual Settings**—Set the date and time manually. The local time is used when there is no alternate source of time, such as an SNTP server:

- **Date**—Enter the system date.
- **Local Time**—Enter the system time.

**Time Zone Settings**—The local time is used via the DHCP server or Time Zone offset.

 Get Time Zone from DHCP—Select to enable dynamic configuration of the time zone and the DST from the DHCP server. Whether one or both of these parameters can be configured depends on the information found in the DHCP packet. If this option is enabled, you must also enable DHCP client on the device.

**NOTE** The DHCP Client supports Option 100 providing dynamic time zone setting.

- **Time Zone from DHCP**—Displays the acronym of the time zone configured from the DHCP server. This acronym appears in the **Actual Time** field
- Time Zone Offset—Select the difference in hours between Greenwich Mean Time (GMT) and the local time. For example, the Time Zone Offset for Paris is GMT + 1, while the Time Zone Offset for New York is GMT – 5.
- **Time Zone Acronym**—Enter a user-defined name that represents the time zone you have configured. This acronym appears in the **Actual Time** field.

Daylight Savings Settings—Select how DST is defined:

- Daylight Savings—Select to enable Daylight Saving Time.
- **Time Set Offset**—Enter the number of minutes offset from GMT ranging from 1—1440. The default is 60.
- Daylight Savings Type—Click one of the following:
  - USA—DST is set according to the dates used in the USA.
  - *European*—DST is set according to the dates used by the European Union and other countries that use this standard.
  - *By Dates*—DST is set manually, typically for a country other than the USA or a European country. Enter the following parameters:
  - Recurring—DST occurs on the same date every year.

Selecting By Dates allows customization of the start and stop of DST:

- From—Day and time that DST starts.
- **To**—Day and time that DST ends.

Selecting *Recurring* allows different customization of the start and stop of DST:

- From—Date when DST begins each year.
  - Day—Day of the week on which DST begins every year.
  - Week—Week within the month from which DST begins every year.
  - Month—Month of the year in which DST begins every year.
  - Time—The time at which DST begins every year.
- **To**—Date when DST ends each year. For example, DST ends locally every fourth Friday in October at 5:00 am. The parameters are:
  - Day—Day of the week on which DST ends every year.
  - Week—Week within the month from which DST ends every year.
  - Month—Month of the year in which DST ends every year.
  - Time—The time at which DST ends every year.
- STEP 3 Click Apply. The system time values are written to the Running Configuration file.

### Adding a Unicast SNTP Server

Up to 16 Unicast SNTP servers can be configured.

**NOTE** To specify a Unicast SNTP server by name, you must first configure DNS server(s) on the device (see **DNS Settings**). In order to add a Unicast SNTP server, check the box to enable **SNTP Client Unicast**.

To add a Unicast SNTP server:

#### **STEP 1** Click Administration > Time Settings > SNTP Unicast.

This page contains the following information for each Unicast SNTP server:

• **SNTP Server**—SNTP server IP address. The preferred server, or hostname, is chosen according to its stratum level.

- Poll Interval—Displays whether polling is enabled or disabled.
- Authentication Key ID—Key Identification used to communicate between the SNTP server and device.
- Stratum Level—Distance from the reference clock expressed as a numerical value. An SNTP server cannot be the primary server (stratum level 1) unless polling interval is enabled.
- Status—SNTP server status. The possible values are:
  - Up—SNTP server is currently operating normally.
  - Down—SNTP server is currently not available.
  - Unknown—SNTP server is currently being searched for by the device.
  - *In Process*—Occurs when the SNTP server has not fully trusted its own time server (i.e. when first booting up the SNTP server).
- **Last Response**—Date and time of the last time a response was received from this SNTP server.
- Offset—The estimated offset of the server's clock relative to the local clock, in milliseconds. The host determines the value of this offset using the algorithm described in RFC 2030.
- Delay—The estimated round-trip delay of the server's clock relative to the local clock over the network path between them, in milliseconds. The host determines the value of this delay using the algorithm described in RFC 2030.
- Source—How SNTP server was defined, for example: manually or from DHCPv6 server.
- Interface—Interface on which packets are received.
- STEP 2 To add a Unicast SNTP server, enable SNTP Client Unicast.
- STEP 3 Click Add.
- **STEP 4** Enter the following parameters:
  - Server Definition—Select if the SNTP server is going to be identified by its IP address or if you are going to select a well-known SNTP server by name from the list.

**NOTE** To specify a well-known SNTP server, the device must be connected to the Internet and configured with a DNS server or configured so that a DNS server is identified by using DHCP. (See **DNS Settings**)

- IP Version—Select the version of the IP address: Version 6 or Version 4.
- IPv6 Address Type—Select the IPv6 address type (if IPv6 is used). The options are
  - Link Local—The IPv6 address uniquely identifies hosts on a single network link. A link local address has a prefix of **FE80**, is not routable, and can be used for communication only on the local network. Only one link local address is supported. If a link local address exists on the interface, this entry replaces the address in the configuration.
  - *Global*—The IPv6 address is a global Unicast IPV6 type that is visible and reachable from other networks.
- Link Local Interface—Select the link local interface (if IPv6 Address Type Link Local is selected) from the list.
- **SNTP Server IP Address**—Enter the SNTP server IP address. The format depends on which address type was selected.
- SNTP Server—Select the name of the SNTP server from a list of well-known NTP servers. If other is chosen, enter name of SNTP server in the adjacent field.
- Poll Interval—Select to enable polling of the SNTP server for system time information. All NTP servers that are registered for polling are polled, and the clock is selected from the server with the lowest stratum level (distance from the reference clock) that is reachable. The server with the lowest stratum is considered to be the primary server. The server with the next lowest stratum is a secondary server, and so forth. If the primary server is down, the device polls all servers with the polling setting enabled, and selects a new primary server with the lowest stratum.
- Authentication—Select the check box to enable authentication.
- Authentication Key ID—If authentication is enabled, select the value of the key ID. (Create the authentication keys using the SNTP Authentication page.)
- **STEP 5** Click **Apply**. The STNP server is added, and you are returned to the main page.

### **Configuring the SNTP Mode**

The device can be in active and/or passive mode (see **SNTP Modes** for more information).

To enable receiving SNTP packets from all servers on the subnet and/or to enable transmitting time requests to SNTP servers:

#### **STEP 1** Click Administration > Time Settings > SNTP Multicast/Anycast.

- **STEP 2** Select from the following options:
  - SNTP IPv4 Multicast Client Mode (Client Broadcast Reception)—Select to receive system time IPv4 Multicast transmissions from any SNTP server on the subnet.
  - SNTP IPv6 Multicast Client Mode (Client Broadcast Reception)—Select to receive system time IPv6 Multicast transmissions from any SNTP server on the subnet.
  - SNTP IPv4 Anycast Client Mode (Client Broadcast Transmission)—Select to transmit SNTP IPv4 synchronization packets requesting system time information. The packets are transmitted to all SNTP servers on the subnet.
  - SNTP IPv6 Anycast Client Mode (Client Broadcast Transmission)—Select to transmit SNTP IPv6 synchronization packets requesting system time information. The packets are transmitted to all SNTP servers on the subnet.
- **STEP 3** If the system is in Layer 3 system mode, click **Add** to enter the interface for SNTP reception/transmission.

Select an interface and select the reception/transmission options.

**STEP 4** Click **Apply** to save the settings to the Running Configuration file.

## **Defining SNTP Authentication**

SNTP clients can authenticate responses by using HMAC-MD5. An SNTP server is associated with a key, which is used as input together with the response itself to the MD5 function; the result of the MD5 is also included in the response packet.

The SNTP Authentication page enables configuration of the authentication keys that are used when communicating with an SNTP server that requires authentication.

The authentication key is created on the SNTP server in a separate process that depends on the type of SNTP server you are using. Consult with the SNTP server system administrator for more information.

#### Workflow

- **STEP 1** Enable authentication in the SNTP Authentication page.
- **STEP 2** Create a key in the SNTP Authentication page.
- **STEP 3** Associate this key with an SNTP server in the SNTP Unicast page.

To enable SNTP authentication and define keys:

- **STEP 1** Click Administration > Time Settings > SNTP Authentication.
- **STEP 2** Select **SNTP Authentication** to support authentication of an SNTP session between the device and an SNTP server.
- **STEP 3** Click **Apply** to update the device.
- STEP 4 Click Add.
- **STEP 5** Enter the following parameters:
  - Authentication Key ID—Enter the number used to identify this SNTP authentication key internally.
  - Authentication Key—Enter the key used for authentication (up to eight characters). The SNTP server must send this key for the device to synchronize to it.
  - **Trusted Key**—Select to enable the device to receive synchronization information only from a SNTP server by using this authentication key.
- **STEP 6** Click **Apply**. The SNTP Authentication parameters are written to the Running Configuration file.

## **Time Range**

Time ranges can be defined and associated with the following types of commands, so that they are applied only during that time range:

ACLs

- 8021X Port Authentication
- Port Stat
- Time-Based PoE

There are two types of time ranges:

- Absolute This type of time range begins on a specific date or immediately and ends on a specific date or extends infinitely. It is created in the Time Range pages. A recurring element can be added to it.
- Recurring This type of time range contains a time range element that is added to an absolute range, and begins and ends on a recurring basis. It is defined in the Recurring Range pages.

If a time range includes both absolute and recurring ranges, the process associated with it is activated only if both absolute start time and the recurring time range have been reached. The process is deactivated when either of the time ranges is reached.

The device supports a maximum of 10 absolute time ranges.

All time specifications are interpreted as local time (Daylight Saving Time does not affect this).

To ensure that the time range entries take effect at the desired times, the system time must be set.

The time-range feature can be used for the following:

- Limit access of computers to the network during business hours (for example), after which the network ports are locked, and access to the rest of the network is blocked (see Chapter 10, "Configuring Ports" and Chapter 10, "Configuring LAG Settings")
- Limit PoE operation to a specified period.

#### **Absolute Time Range**

To define an absolute time range:

**STEP 1** Click Administration > Time Settings > Time Range.

The existing time ranges are displayed.

- **STEP 2** To add a new time range, click **Add**.
- **STEP 3** Enter the following fields:

- **Time Range Name**—Enter a new time range name.
- Absolute Starting Time—To define the start time, enter the following:
  - Immediate—Select for the time range to start immediately.
  - Date, Time—Enter the date and time that the Time Range begins.
- Absolute Ending Time—To define the start time, enter the following:
  - Infinite—Select for the time range to never end.
  - Date, Time—Enter the date and time that the Time Range ends.
- **STEP 4** To add a recurring time range, click **Recurring Range**.

#### **Recurring Time Range**

A recurring time element can be added to an absolute time range. This limits the operation to certain time periods within the absolute range.

To add a recurring time range element to an absolute time range:

**STEP 1** Click Administration > Time Settings > Recurring Range.

The existing recurring time ranges are displayed (filtered per a specific, absolute time range.)

- **STEP 2** Select the absolute time range to which to add the recurring range.
- **STEP 3** To add a new recurring time range, click Add.
- **STEP 4** Enter the following fields:
  - **Recurring Starting Time**—Enter the date and time that the Time Range begins on a recurring basis.
  - Recurring Ending Time—Enter the date and time that the Time Range ends on a recurring basis.



# **Administration: Diagnostics**

This section contains information for configuring port mirroring, running cable tests, and viewing device operational information.

It covers the following topics:

- Testing Copper Ports
- Displaying Optical Module Status
- Configuring Port and VLAN Mirroring
- Viewing CPU Utilization and Secure Core Technology

## **Testing Copper Ports**

The Copper Test page displays the results of integrated cable tests performed on copper cables by the Virtual Cable Tester (VCT).

VCT performs two types of tests:

- Time Domain Reflectometry (TDR) technology tests the quality and characteristics of a copper cable attached to a port. Cables of up to 140 meters long can be tested. These results are displayed in the Test Results block of the Copper Test page.
- DSP-based tests are performed on active GE links to measure cable length.
   These results are displayed in the Advanced Information block of the Copper Test page.

#### Preconditions to Running the Copper Port Test

Before running the test, do the following:

 (Mandatory) Disable Short Reach mode (see the Port Management > Green Ethernet > Properties page)  (Optional) Disable EEE (see the Port Management > Green Ethernet > Properties page)

Use a CAT5 data cable when testing cables using (VCT).

Accuracy of the test results can have an error range of +/-10 for Advanced Testing and +/-2 for basic testing.



**CAUTION** When a port is tested, it is set to the Down state and communications are interrupted. After the test, the port returns to the Up state. It is not recommended that you run the copper port test on a port you are using to run the web-based switch configuration utility, because communications with that device are disrupted.

To test copper cables attached to ports:

- **STEP 1** Click Administration > Diagnostics > Copper Test.
- **STEP 2** Select the port on which to run the test.
- **STEP 3** Click **Copper Test**.
- **STEP 4** When the message appears, click **OK** to confirm that the link can go down or **Cancel** to abort the test.

The following fields are displayed in the Test Results block:

- Last Update—Time of the last test conducted on the port.
- Test Results—Cable test results. Possible values are:
  - OK—Cable passed the test.
  - No Cable—Cable is not connected to the port.
  - Open Cable—Cable is connected on only one side.
  - Short Cable—Short circuit has occurred in the cable.
  - Unknown Test Result—Error has occurred.
- Distance to Fault—Distance from the port to the location on the cable where the fault was discovered.
- **Operational Port Status**—Displays whether port is up or down.

If the port being tested is a Giga port, the **Advanced Information** block contains the following information, which is refreshed each time you enter the page:

- Cable Length: Provides an estimate for the length.
- **Pair**—Cable wire pair being tested.
- Status—Wire pair status. Red indicates fault and Green indicates status OK.
- Channel—Cable channel indicating whether the wires are straight or crossover.
- Polarity—Indicates if automatic polarity detection and correction has been activated for the wire pair.
- Pair Skew—Difference in delay between wire pairs.
- **NOTE** TDR tests cannot be performed when the port speed is 10Mbit/Sec.

## **Displaying Optical Module Status**

The Optical Module Status page displays the operating conditions reported by the SFP (Small Form-factor Pluggable) transceiver. Some information might not be available for SFPs that do not support the digital diagnostic monitoring standard SFF-8472.

#### **MSA-compatible SFPs**

The following FE SFP (100Mbps) transceivers are supported:

- MFEBX1: 100BASE-BX-20U SFP transceiver for single-mode fiber, 1310 nm wavelength, supports up to 20 km.
- MFEFX1: 100BASE-FX SFP transceiver, for multimode fiber, 1310 nm wavelength, supports up to 2 km.
- MFELX1: 100BASE-LX SFP transceiver, for single-mode fiber, 1310 nm wavelength, supports up to 10 km.

The following GE SFP (1000Mbps) transceivers are supported:

 MGBBX1: 1000BASE-BX-20U SFP transceiver, for single-mode fiber, 1310 nm wavelength, supports up to 40 km.

- MGBLH1: 1000BASE-LH SFP transceiver, for single-mode fiber, 1310 nm wavelength, supports up to 40 km.
- MGBLX1: 1000BASE-LX SFP transceiver, for single-mode fiber, 1310 nm wavelength, supports up to 10 km.
- MGBSX1:1000BASE-SX SFP transceiver, for multimode fiber, 850 nm wavelength, supports up to 550 m.
- MGBT1: 1000BASE-T SFP transceiver for category 5 copper wire, supports up to 100 m.

To view the results of optical tests, click **Administration** > **Diagnostics** > **Optical Module Status**.

This page contains the following fields:

- Port—Port number on which the SFP is connected.
- **Temperature**—Temperature (Celsius) at which the SFP is operating.
- Voltage—SFP's operating voltage.
- **Current**—SFP's current consumption.
- Output Power—Transmitted optical power.
- Input Power—Received optical power.
- Transmitter Fault—Remote SFP reports signal loss. Values are True, False, and No Signal (N/S).
- **Loss of Signal**—Local SFP reports signal loss. Values are True and False.
- Data Ready—SFP is operational. Values are True and False

## **Configuring Port and VLAN Mirroring**

Port mirroring is used on a network device to send a copy of network packets seen on one device port, multiple device ports, or an entire VLAN to a network monitoring connection on another port on the device. This is commonly used for network appliances that require monitoring of network traffic, such as an intrusiondetection system. A network analyzer connected to the monitoring port processes the data packets for diagnosing, debugging, and performance monitoring. Up to eight sources can be mirrored. This can be any combination of eight individual ports and/or VLANs. A packet that is received on a network port assigned to a VLAN that is subject to mirroring is mirrored to the analyzer port even if the packet was eventually trapped or discarded. Packets sent by the device are mirrored when Transmit (Tx) mirroring is activated.

Mirroring does not guarantee that all traffic from the source port(s) is received on the analyzer (destination) port. If more data is sent to the analyzer port than it can support, some data might be lost.

VLAN mirroring is not active on a VLAN that was not manually created. For example, if VLAN 23 was created by GVRP, and you manually created VLAN 34, and you create port mirroring that includes VLAN 23, VLAN 34, or both, and later on delete VLAN 34, the status in port mirroring is set to **Not Ready**, because the VLAN34 is no longer in the database and VLAN23 was not created manually.

Only one instance of mirroring is supported system-wide. The analyzer port (or target port for VLAN mirroring or port mirroring) is the same for all the mirrored VLANs or ports.

To enable mirroring:

#### **STEP 1** Click Administration > Diagnostics > Port and VLAN Mirroring.

This page contains the following fields:

- Destination Port—Port to which traffic is to be copied; the analyzer port.
- Source Interface—Interface, port, or VLAN from which traffic is sent to the analyzer port.
- **Type**—Type of monitoring: incoming to the port (Rx), outgoing from the port (Tx), or both.
- Status— Displays one of the following values:
  - Active—Both source and destination interfaces are up and forwarding traffic.
  - Not Ready—Either source or destination (or both) are down or not forwarding traffic for some reason.
- STEP 2 Click Add to add a port or VLAN to be mirrored.
- **STEP 3** Enter the parameters:

- Destination Port—Select the analyzer port to where packets are copied. A
  network analyzer, such as a PC running Wireshark, is connected to this port.
  If a port is identified as an analyzer destination port, it remains the analyzer
  destination port until all entries are removed.
- **Source Interface**—Select the source port or source VLAN from where traffic is to be mirrored.
- **Type**—Select whether incoming, outgoing, or both types of traffic are mirrored to the analyzer port. If **Port** is selected, the options are:
  - *Rx Only*—Port mirroring on incoming packets.
  - *Tx Only*—Port mirroring on outgoing packets.
  - *Tx and Rx*—Port mirroring on both incoming and outgoing packets.
- **STEP 4** Click **Apply**. Port mirroring is added to the Running Configuration.

## Viewing CPU Utilization and Secure Core Technology

This section describes the Secure Core Technology (SCT) and how to view CPU usage.

The device handles the following types of traffic, in addition to end-user traffic:

- Management traffic
- Protocol traffic
- Snooping traffic

Excessive traffic burdens the CPU, and might prevent normal device operation. The device uses the Secure Core Technology (SCT) feature to ensure that the device receives and processes management and protocol traffic, no matter how much total traffic is received. SCT is enabled by default on the device and cannot be disabled.

There are no interactions with other features.

To display CPU utilization:

#### **STEP 1** Click Administration > Diagnostics > CPU Utilization.

The CPU Utilization page appears.

The CPU Input Rate field displays the rate of input frames to the CPU per second.

The window contains a graph of the CPU utilization. The Y axis is percentage of usage, and the X axis is the sample number.

**STEP 2** Select the **Refresh Rate** (time period in seconds) that passes before the statistics are refreshed. A new sample is created for each time period

# 9

## **Administration: Discovery**

This section provides information for configuring Discovery.

It covers the following topics:

- Configuring Bonjour Discovery
- LLDP and CDP
- Configuring LLDP
- Configuring CDP

## **Configuring Bonjour Discovery**

As a Bonjour client, the device periodically broadcasts Bonjour Discovery protocol packets to directly-connected IP subnet(s), advertising its existence and the services that it provides; for example, HTTP, HTTPs, and Telnet. (Use the Security > TCP/UDP Services page to enable or disable the device services.) The device can be discovered by a network management system or other third-party applications. By default, Bonjour is enabled on the Management VLAN. The Bonjour console automatically detects the device and displays it.

#### **Bonjour in Layer 2 System Mode**

When the device is in Layer 2 system mode, Bonjour Discovery is enabled globally; it cannot be enabled on a per-port or per-VLAN basis. The device advertises all of the services that have been turned on by the administrator based on the configuration on the Services page.

When Bonjour Discovery and IGMP are both enabled, the IP Multicast address of Bonjour appears on the Adding IP Multicast Group Address page.

When Bonjour Discovery is disabled, the device stops any service type advertisements and does not respond to requests for service from network management applications.

To globally enable Bonjour when the system is in Layer 2 system mode:

- **STEP 1** Click Administration > Discovery Bonjour.
- **STEP 2** Select **Enable** to enable Bonjour Discovery globally on the device.
- **STEP 3** Click **Apply**. Bonjour is enabled or disabled on the device according to the selection.

#### **Bonjour in Layer 3 System Mode**

In Layer 3 system mode, each interface (VLAN, port, or LAG) can be assigned an IP address. When Bonjour is enabled, the device can send Bonjour Discovery packets on all interfaces that have IP addresses. Bonjour can individually be assigned on a per-port and/or per-VLAN basis. When Bonjour is enabled, the device can send Bonjour Discovery packets to interfaces with IP addresses that have been associated with Bonjour on the Bonjour Discovery Interface Control table. (When the device is operating in Layer 3 system mode, go to **IP Configuration** > **Management and IP Interface** > **IPv4 Interface** to configure an IP address to an interface.)

If an interface, such as a VLAN, is deleted, Goodbye packets are sent to deregister services the device is advertising from the neighboring cache table within the local network. The Bonjour Discovery Interface Control Table shows interfaces with IP addresses that are associated with the Bonjour feature. Any Bonjour advertisement can only be broadcasted to interfaces listed in this table. (See the Bonjour Discovery Interface Control Table on the Administration > Discovery - Bonjour page. If the available services are changed, those changes are advertised, deregistering services that are turned off and registering services that are turned on. If an IP address is changed, that change is advertised.

If Bonjour is disabled, the device does not send Bonjour Discovery advertisements and it does not listen for Bonjour Discovery advertisements sent by other devices.

To configure Bonjour when the device is in Layer 3 system mode:

#### **STEP 1** Click Administration > Discovery - Bonjour.

STEP 2 Select Enable to enable Bonjour discovery globally.

- **STEP 3** Click **Apply** to update the Running Configuration file.
- STEP 4 To enable Bonjour on an interface, click Add.
- STEP 5 Select the interface, and click Apply.
  - **NOTE** Click **Delete** to disable Bonjour on an interface (this performs the delete operation without any additional operation, such as Apply).

## LLDP and CDP

LLDP (Link Layer Discovery Protocol) and CDP (Cisco Discovery Protocol) are link layer protocols for directly-connected LLDP and CDP-capable neighbors to advertise themselves and their capabilities to each other. By default, the device sends an LLDP/CDP advertisement periodically to all its interfaces and terminates and processes incoming LLDP and CDP packets as required by the protocols. In LLDP and CDP, advertisements are encoded as TLV (Type, Length, Value) in the packet.

The following CDP/LLDP configuration notes apply:

- CDP/LLDP can be globally enabled or disabled and enabled/disabled per port. The CDP/LLDP capability of a port is relevant only if CDP/LLDP is globally enabled.
- If CDP/LLDP is globally enabled, the device filters out incoming CDP/LLDP packets from ports that are CDP/LLDP-disabled.
- If CDP/LLDP is globally disabled, the device can be configured to discard, VLAN-aware flooding, or VLAN-unaware flooding of all incoming CDP/LLDP packets. VLAN-aware flooding floods an incoming CDP/LLDP packet to the VLAN where the packet is received excluding the ingress port. VLANunaware flooding floods an incoming CDP/LLDP packet to all the ports excluding the ingress port. The default is to discard CDP/LLDP packets when CDP/LLDP is globally disabled. You can configure the discard/ flooding of incoming CDP and LLDP packets from the CDP Properties page and the LLDP Properties page respectively.
- Auto Smartport requires CDP and/or LLDP to be enabled. Auto Smartport automatically configures an interface based on the CDP/LLDP advertisement received from the interface.

- CDP and LLDP end devices, such as IP phones, learn the voice VLAN configuration from CDP and LLDP advertisements. By default, the device is enabled to send out CDP and LLDP advertisement based on the voice VLAN configured at the device. Refer to the Voice VLAN and Auto Voice VLAN sections for details.
- **NOTE** CDP/LLDP does not distinguish if a port is in a LAG. If there are multiple ports in a LAG, CDP/LLDP transmit packets on each port without taking into account the fact that the ports are in a LAG.

The operation of CDP/LLDP is independent of the STP status of an interface.

If 802.1x port access control is enabled at an interface, the device transmits and receives CDP/LLDP packets to and from the interface only if the interface is authenticated and authorized.

If a port is the target of mirroring, then according to CDP/LLDP it is considered down.

**NOTE** CDP and LLDP are link layer protocols for directly-connected CDP/LLDP capable devices to advertise themselves and their capabilities. In deployments where the CDP/LLDP-capable devices are not directly connected and are separated with CDP/LLDP-incapable devices, the CDP/LLDP-capable devices may be able to receive the advertisement from other device(s) only if the CDP/LLDP-incapable devices flood the CDP/LLDP packets they receives. If the CDP/LLDP-incapable devices can hear each other only if they are in the same VLAN. A CDP/LLDP-capable device may receive advertisement from more than one device if the CDP/LLDP-incapable devices flood the CDP/LLDP packets.

## **Configuring LLDP**

This section describes how to configure LLDP. It covers the following topics:

- LLDP Overview
- Setting LLDP Properties
- Editing LLDP Port Settings
- LLDP MED Network Policy
- Configuring LLDP MED Port Settings
- Displaying LLDP Port Status

- Displaying LLDP Local Information
- Displaying LLDP Neighbors Information
- Accessing LLDP Statistics
- LLDP Overloading

### **LLDP** Overview

LLDP is a protocol that enables network managers to troubleshoot and enhance network management in multi-vendor environments. LLDP standardizes methods for network devices to advertise themselves to other systems, and to store discovered information.

LLDP enables a device to advertise its identification, configuration, and capabilities to neighboring devices that then store the data in a Management Information Base (MIB). The network management system models the topology of the network by querying these MIB databases.

LLDP is a link layer protocol. By default, the device terminates and processes all incoming LLDP packets as required by the protocol.

The LLDP protocol has an extension called LLDP Media Endpoint Discovery (LLDP-MED), which provides and accepts information from media endpoint devices such as VoIP phones and video phones. For further information about LLDP-MED, see **LLDP MED Network Policy**.

#### LLDP Configuration Workflow

Following are examples of actions that can be performed with the LLDP feature and in a suggested order. You can refer to the LLDP/CDP section for additional guidelines on LLDP configuration. LLDP configuration pages are accessible under the **Administration > Discovery LLDP** menu.

- 1. Enter LLDP global parameters, such as the time interval for sending LLDP updates using the LLDP Properties page.
- 2. Configure LLDP per port by using the Port Settings page. On this page, interfaces can be configured to receive/transmit LLDP PDUs, send SNMP notifications, specify which TLVs to advertise, and advertise the device's management address.
- 3. Create LLDP MED network policies by using the LLDP MED Network Policy page.

- 4. Associate LLDP MED network policies and the optional LLDP-MED TLVs to the desired interfaces by using the LLDP MED Port Settings page.
- 5. If Auto Smartport is to detect the capabilities of LLDP devices, enable LLDP in the Smartport Properties page.
- 6. Display overloading information by using the LLDP Overloading page.

## **Setting LLDP Properties**

The LLDP Properties page enables entering LLDP general parameters, such as enabling/disabling the feature globally and setting timers.

To enter LLDP properties:

#### **STEP 1** Click Administration > Discovery - LLDP > Properties.

- **STEP 2** Enter the parameters.
  - LLDP Status—Select to enable LLDP on the device (enabled by default).
  - **LLDP Frames Handling**—If LLDP is not enabled, select the action to be taken if a packet that matches the selected criteria is received:
    - Filtering—Delete the packet.
    - *Flooding*—Forward the packet to all VLAN members.
  - TLV Advertise Interval—Enter the rate in seconds at which LLDP advertisement updates are sent, or use the default.
  - Topology Change SNMP Notification Interval—Enter the minimum time interval between SNMP notifications.
  - Hold Multiplier—Enter the amount of time that LLDP packets are held before the packets are discarded, measured in multiples of the TLV Advertise Interval. For example, if the TLV Advertise Interval is 30 seconds, and the Hold Multiplier is 4, then the LLDP packets are discarded after 120 seconds.
  - Reinitializing Delay—Enter the time interval in seconds that passes between disabling and reinitializing LLDP, following an LLDP enable/disable cycle.
  - Transmit Delay—Enter the amount of time in seconds that passes between successive LLDP frame transmissions due to changes in the LLDP local systems MIB.

- **STEP 3** In the **Fast Start Repeat Count** field, enter the number of times LLDP packets are sent when the LLDP-MED Fast Start mechanism is initialized. This occurs when a new endpoint device links to the device. For a description of LLDP MED, refer to the LLDP MED Network Policy section.
- **STEP 4** Click **Apply**. The LLDP properties are added to the Running Configuration file.

## **Editing LLDP Port Settings**

The Port Settings page enables activating LLDP and SNMP notification per port, and entering the TLVs that are sent in the LLDP PDU.

The LLDP-MED TLVs to be advertised can be selected in the LLDP MED Port Settings page, and the management address TLV of the device may be configured.

To define the LLDP port settings:

**STEP 1** Click Administration > Discovery - LLDP > Port Settings.

This page contains the port LLDP information.

**STEP 2** Select a port and click **Edit.** 

This page provides the following fields:

- Interface—Select the port to edit.
- Administrative Status—Select the LLDP publishing option for the port. The values are:
  - Tx Only—Publishes but does not discover.
  - Rx Only—Discovers but does not publish.
  - *Tx & Rx*—Publishes and discovers.
  - Disable—Indicates that LLDP is disabled on the port.
- SNMP Notification—Select Enable to send notifications to SNMP notification recipients; for example, an SNMP managing system, when there is a topology change.
The time interval between notifications is entered in the Topology Change SNMP Notification Interval field in the LLDP Properties page. Define SNMP Notification Recipients by using the SNMP > Notification Recipient v1,2 and/or SNMP > Notification Recipient v3 page.

- Available Optional TLVs—Select the information to be published by the device by moving the TLV to the Selected Optional TLVs list. The available TLVs contain the following information:
  - *Port Description*—Information about the port, including manufacturer, product name and hardware/software version.
  - *System Name*—System's assigned name (in alpha-numeric format). The value equals the sysName object.
  - System Description—Description of the network entity (in alphanumeric format). This includes the system's name and versions of the hardware, operating system, and networking software supported by the device. The value equals the sysDescr object.
  - System Capabilities—Primary functions of the device, and whether or not these functions are enabled in the device. The capabilities are indicated by two octets. Bits 0 through 7 indicate Other, Repeater, Bridge, WLAN AP, Router, Telephone, DOCSIS cable device, and station respectively. Bits 8 through 15 are reserved.
  - 802.3 MAC-PHY—Duplex and bit rate capability and the current duplex and bit rate settings of the sending device. It also indicates whether the current settings are due to auto-negotiation or manual configuration.
  - 802.3 Link Aggregation—Whether the link (associated with the port on which the LLDP PDU is transmitted) can be aggregated. It also indicates whether the link is currently aggregated, and if so, provides the aggregated port identifier.
  - 802.3 Maximum Frame—Maximum frame size capability of the MAC/ PHY implementation.

The following fields relate to the Management Address:

- Advertisement Mode—Select one of the following ways to advertise the IP management address of the device:
  - Auto Advertise—Specifies that the software would automatically choose a management address to advertise from all the IP addresses of the product. In case of multiple IP addresses the software chooses the

lowest IP address among the dynamic IP addresses. If there are no dynamic addresses, the software chooses the lowest IP address among the static IP addresses.

- None—Do not advertise the management IP address.
- Manual Advertise—Select this option and the management IP address to be advertised. We recommend you select this option when the device is in Layer 3 system mode and the device is configured with multiple IP addresses (this is always true on SG500X/ESW2-550X devices).
- IP Address—If Manual Advertise was selected, select the Management IP address from the addresses provided.
- **STEP 3** Enter the relevant information, and click **Apply**. The port settings are written to the Running Configuration file.

#### **LLDP MED Network Policy**

*LLDP Media Endpoint Discovery* (LLDP-MED) is an extension of LLDP that provides the following additional capabilities to support media endpoint devices. Some of the features of the LLDP Med Network Policy are:

- Enables the advertisement and discovery of network polices for real-time applications such as voice and/or video.
- Device location discovery to allow creation of location databases and, in the case of Voice over Internet Protocol (VoIP), Emergency Call Service (E-911) by using IP Phone location information.
- Troubleshooting information. LLDP MED sends alerts to network managers upon:
  - Port speed and duplex mode conflicts
  - QoS policy misconfigurations

#### Setting LLDP MED Network Policy

An LLDP-MED network policy is a related set of configuration settings for a specific real-time application such as voice, or video. A network policy, if configured, can be included in the outgoing LLDP packets to the attached LLDP media endpoint device. The media endpoint device must send its traffic as specified in the network policy it receives. For example, a policy can be created for VoIP traffic that instructs VoIP phone to:

- Send voice traffic on VLAN 10 as tagged packet and with 802.1p priority 5.
- Send voice traffic with DSCP 46.

Network policies are associated with ports by using the LLDP MED Port Settings page. An administrator can manually configure one or more network policies and the interfaces where the policies are to be sent. It is the administrator's responsibility to manually create the VLANs and their port memberships according to the network policies and their associated interfaces.

In addition, an administrator can instruct the device to automatically generate and advertise a network policy for voice application based on the voice VLAN maintained by the device. Refer the Auto Voice VLAN section for details on how the device maintains its voice VLAN.

To define an LLDP MED network policy:

#### **STEP 1** Click Administration > Discovery - LLDP > LLDP MED Network Policy.

This page contains previously-created network policies.

- **STEP 2** Select **Auto** for LLDP-MED Network Policy for Voice Application if the device is to automatically generate and advertise a network policy for voice application based on the voice VLAN maintained by the device.
  - **NOTE** When this box is checked, you may not manually configure a voice network policy.
- **STEP 3** Click **Apply** to add this setting to the Running Configuration file.
- **STEP 4** To define a new policy, click **Add**.
- **STEP 5** Enter the values:
  - Network Policy Number—Select the number of the policy to be created.
  - Application—Select the type of application (type of traffic) for which the network policy is being defined.
  - VLAN ID—Enter the VLAN ID to which the traffic must be sent.

- VLAN Tag—Select whether the traffic is Tagged or Untagged.
- **User Priority**—Select the traffic priority applied to traffic defined by this network policy. This is the CoS value.
- DSCP Value—Select the DSCP value to associate with application data sent by neighbors. This informs them how they must mark the application traffic they send to the device.
- STEP 6 Click Apply. The network policy is defined.

**NOTE** You must manually configure the interfaces to include the desired manually-defined network policies for the outgoing LLDP packets using the LLDP MED Port Settings.

#### **Configuring LLDP MED Port Settings**

The LLDP MED Port Settings page enables the selection of the LLDP-MED TLVs and/or the network policies to be included in the outgoing LLDP advertisement for the desired interfaces. Network Policies are configured using the LLDP MED Network Policy page.

**NOTE** If LLDP-MED Network Policy for Voice Application (LLDP-MED Network Policy Page) is Auto and Auto Voice VLAN is in operation, then the device automatically generates an LLDP-MED Network Policy for Voice Application for all the ports that are LLDP-MED enabled and are members of the voice VLAN.

To configure LLDP MED on each port:

#### **STEP 1** Click Administration > Discovery - LLDP > LLDP MED Port Settings.

This page contains LLDP MED settings, including enabled TLVs, for all ports.

- STEP 2 The message at the top of the page indicates whether the generation of the LLDP MED Network Policy for the voice application is automatic or not (see LLDP Overview). Click on the link to change the mode.
- **STEP 3** To associate additional LLDP MED TLV and/or one or more user-defined LLDP MED Network Policies to a port, select it, and click **Edit.**
- **STEP 4** Enter the parameters:
  - Interface—Select the interface to configure.
  - LLDP MED Status—Enable/disable LLDP MED on this port.

- **SNMP Notification**—Select whether SNMP notification is sent on a per-port basis when an end station that supports MED is discovered; for example a SNMP managing system, when there is a topology change.
- Available Optional TLVs—Select the TLVs that can be published by the device by moving them to the Selected Optional TLVs list.
- Available Network Policies—Select the LLDP MED policies to be published by LLDP by moving them to the Selected Network Policies list. These were created in the LLDP MED Network Policy page. To include one or more userdefined network polices in the advertisement, you must also select *Network Policy* from the Available Optional TLVs.

**NOTE** The following fields must be entered in hexadecimal characters in the exact data format that is defined in the LLDP-MED standard (ANSI-TIA-1057\_final\_for\_publication.pdf):

- Location Coordinate—Enter the coordinate location to be published by LLDP.
- **Location Civic Address**—Enter the civic address to be published by LLDP.
- Location (ECS) ELIN—Enter the Emergency Call Service (ECS) ELIN location to be published by LLDP.
- **STEP 5** Click **Apply**. The LLDP MED port settings are written to the Running Configuration file.

#### **Displaying LLDP Port Status**

The LLDP Port Status Table page contains the LLDP global information for every port.

- **STEP 1** To view the LLDP port status, click **Administration** > **Discovery LLDP** > **LLDP Port Status**.
- **STEP 2** Click **LLDP Local Information Detail** to see the details of the LLDP and LLDP-MED TLVs sent to the neighbor.
- **STEP 3** Click **LLDP Neighbor Information Detail** to see the details of the LLDP and LLDP-MED TLVs received from the neighbor.

#### **LLDP Port Status Global Information**

- Chassis ID Subtype—Type of chassis ID (for example, MAC address).
- Chassis ID—Identifier of chassis. Where the chassis ID subtype is a MAC address, the MAC address of the device appears.
- System Name—Name of device.
- System Description—Description of the device (in alpha-numeric format).
- Supported System Capabilities—Primary functions of the device, such as Bridge, WLAN AP, or Router.
- Enabled System Capabilities—Primary enabled function(s) of the device.
- Port ID Subtype—Type of the port identifier that is shown.

#### **LLDP Port Status Table**

- Interface—Port identifier.
- LLDP Status—LLDP publishing option.
- LLDP MED Status—Enabled or disabled.
- Local PoE—Local PoE information advertised.
- Remote PoE—PoE information advertised by the neighbor.
- # of neighbors—Number of neighbors discovered.
- Neighbor Capability of 1st Device—Displays the primary functions of the neighbor; for example: Bridge or Router.

#### **Displaying LLDP Local Information**

To view the LLDP local port status advertised on a port:

- **STEP 1** Click Administration > Discovery LLDP > LLDP Local Information.
- STEP 2 On the bottom of the page, click LLDP Port Status Table.

Click **LLDP Local Information Details** to see the details of the LLDP and LLDP MED TLVs sent to the neighbor.

Click **LLDP Neighbor Information Details** to see the details of the LLDP and LLDP-MED TLVs received from the neighbor.

STEP 3 Select the desired port from the Port list.

This page provides the following fields:

#### Global

- Chassis ID Subtype—Type of chassis ID. (For example, the MAC address.)
- Chassis ID—Identifier of chassis. Where the chassis ID subtype is a MAC address, the MAC address of the device appears.
- System Name—Name of device.
- System Description—Description of the device (in alpha-numeric format).
- Supported System Capabilities—Primary functions of the device, such as Bridge, WLAN AP, or Router.
- Enabled System Capabilities—Primary enabled function(s) of the device.
- Port ID Subtype—Type of the port identifier that is shown.
- Port ID—Identifier of port.
- **Port Description**—Information about the port, including manufacturer, product name and hardware/software version.

#### Management Address

Displays the table of addresses of the local LLDP agent. Other remote managers can use this address to obtain information related to the local device. The address consists of the following elements:

- Address Subtype—Type of management IP address that is listed in the Management Address field; for example, IPv4.
- Address—Returned address most appropriate for management use,typically a Layer 3 address.
- Interface Subtype—Numbering method used for defining the interface number.
- Interface Number—Specific interface associated with this management address.

#### MAC/PHY Details

- Auto-Negotiation Supported—Port speed auto-negotiation support status.
- Auto-Negotiation Enabled—Port speed auto-negotiation active status.

- **Auto-Negotiation Advertised Capabilities**—Port speed auto-negotiation capabilities; for example, 1000BASE-T half duplex mode, 100BASE-TX full duplex mode.
- Operational MAU Type—Medium Attachment Unit (MAU) type. The MAU performs physical layer functions, including digital data conversion from the Ethernet interfaces' collision detection and bit injection into the network; for example, 100BASE-TX full duplex mode.

#### 802.3 Details

802.3 Maximum Frame Size—The maximum supported IEEE 802.3 frame size.

#### 802.3 Link Aggregation

- Aggregation Capability—Indicates whether the interface can be aggregated.
- Aggregation Status—Indicates whether the interface is aggregated.
- Aggregation Port ID—Advertised aggregated interface ID.

#### 802.3 Energy Efficient Ethernet (EEE) (If device supports EEE)

- Local Tx—Indicates the time (in micro seconds) that the transmitting link partner waits before it starts transmitting data after leaving Low Power Idle (LPI mode).
- Local Rx—Indicates the time (in micro seconds) that the receiving link partner requests that the transmitting link partner waits before transmission of data following Low Power Idle (LPI mode).
- **Remote Tx Echo**—Indicates the local link partner's reflection of the remote link partner's Tx value.
- Remote Rx Echo—Indicates the local link partner's reflection of the remote link partner's Rx value.

#### MED Details

- Capabilities Supported—MED capabilities supported on the port.
- Current Capabilities—MED capabilities enabled on the port.
- Device Class—LLDP-MED endpoint device class. The possible device classes are:

- *Endpoint Class 2*—Indicates a media endpoint class, offering media streaming capabilities, as well as all Class 1 features.
- *Endpoint Class 3*—Indicates a communications device class, offering all Class 1 and Class 2 features plus location, 911, Layer 2 device support, and device information management capabilities.
- **PoE Device Type**—Port PoE type; for example, powered.
- **PoE Power Source**—Port power source.
- PoE Power Priority—Port power priority.
- **PoE Power Value**—Port power value.
- Hardware Revision—Hardware version.
- Firmware Revision—Firmware version.
- Software Revision—Software version.
- Serial Number—Device serial number.
- Manufacturer Name—Device manufacturer name.
- **Model Name**—Device model name.
- Asset ID—Asset ID.

#### Location Information

- Civic—Street address.
- **Coordinates**—Map coordinates: latitude, longitude, and altitude.
- ECS ELIN—Emergency Call Service (ECS) Emergency Location Identification Number (ELIN).

#### Network Policy Table

- Application Type—Network policy application type; for example, Voice.
- VLAN ID—VLAN ID for which the network policy is defined.
- **VLAN Type**—VLAN type for which the network policy is defined. The possible field values are:
  - *Tagged*—Indicates the network policy is defined for tagged VLANs.

- Untagged—Indicates the network policy is defined for untagged VLANs.
- User Priority—Network policy user priority.
- DSCP—Network policy DSCP.

#### **Displaying LLDP Neighbors Information**

The LLDP Neighbors Information page contains information that was received from neighboring devices.

After timeout (based on the value received from the neighbor Time To Live TLV during which no LLDP PDU was received from a neighbor), the information is deleted.

To view the LLDP neighbors information:

#### **STEP 1** Click Administration > Discovery - LLDP > LLDP Neighbors Information.

This page contains the following fields:

- Local Port—Number of the local port to which the neighbor is connected.
- Chassis ID Subtype—Type of chassis ID (for example, MAC address).
- Chassis ID—Identifier of the 802 LAN neighboring device's chassis.
- **Port ID Subtype**—Type of the port identifier that is shown.
- **Port ID**—Identifier of port.
- System Name—Published name of the device.
- Time to Live—Time interval (in seconds) after which the information for this neighbor is deleted.
- **STEP 2** Select a local port, and click **Details**.

This page contains the following fields:

#### Port Details

- Local Port—Port number.
- MSAP Entry—Device Media Service Access Point (MSAP) entry number.

#### **Basic Details**

- Chassis ID Subtype—Type of chassis ID (for example, MAC address).
- Chassis ID—Identifier of the 802 LAN neighboring device chassis.
- Port ID Subtype—Type of the port identifier that is shown.
- Port ID—Identifier of port.
- **Port Description**—Information about the port, including manufacturer, product name and hardware/software version.
- System Name—Name of system that is published.
- System Description—Description of the network entity (in alpha-numeric format). This includes the system name and versions of the hardware, operating system, and networking software supported by the device. The value equals the sysDescr object.
- Supported System Capabilities—Primary functions of the device. The capabilities are indicated by two octets. Bits 0 through 7 indicate Other, Repeater, Bridge, WLAN AP, Router, Telephone, DOCSIS cable device, and station, respectively. Bits 8 through 15 are reserved.
- **Enabled System Capabilities**—Primary enabled function(s) of the device.

#### Management Address Table

- Address Subtype—Managed address subtype; for example, MAC or IPv4.
- Address—Managed address.
- Interface Subtype—Port subtype.
- Interface Number—Port number.

#### MAC/PHY Details

- Auto-Negotiation Supported—Port speed auto-negotiation support status. The possible values are True and False.
- Auto-Negotiation Enabled—Port speed auto-negotiation active status. The possible values are True and False.
- Auto-Negotiation Advertised Capabilities—Port speed auto-negotiation capabilities, for example, 1000BASE-T half duplex mode, 100BASE-TX full duplex mode.

**Operational MAU Type**—Medium Attachment Unit (MAU) type. The MAU performs physical layer functions, including digital data conversion from the Ethernet interfaces' collision detection and bit injection into the network; for example, 100BASE-TX full duplex mode.

#### 802.3 Power via MDI

- MDI Power Support Port Class—Advertised power support port class.
- **PSE MDI Power Support**—Indicates if MDI power is supported on the port.
- PSE MDI Power State—Indicates if MDI power is enabled on the port.
- PSE Power Pair Control Ability—Indicates if power pair control is supported on the port.
- **PSE Power Pair**—Power pair control type supported on the port.
- PSE Power Class—Advertised power class of the port.

#### 802.3 Details

802.3 Maximum Frame Size—Advertised maximum frame size that is supported on the port.

#### 802.3 Link Aggregation

- Aggregation Capability—Indicates if the port can be aggregated.
- Aggregation Status—Indicates if the port is currently aggregated.
- Aggregation Port ID—Advertised aggregated port ID.

#### 802.3 Energy Efficient Ethernet (EEE)

- Remote Tx—Indicates the time (in micro seconds) that the transmitting link partner waits before it starts transmitting data after leaving Low Power Idle (LPI mode).
- Remote Rx—Indicates the time (in micro seconds) that the receiving link partner requests that the transmitting link partner waits before transmission of data following Low Power Idle (LPI mode).
- Local Tx Echo—Indicates the local link partner's reflection of the remote link partner's Tx value.
- Local Rx Echo—Indicates the local link partner's reflection of the remote link partner's Rx value.

#### MED Details

- Capabilities Supported—MED capabilities enabled on the port.
- Current Capabilities—MED TLVs advertised by the port.
- Device Class—LLDP-MED endpoint device class. The possible device classes are:
  - *Endpoint Class 1*—Indicates a generic endpoint class, offering basic LLDP services.
  - *Endpoint Class 2*—Indicates a media endpoint class, offering media streaming capabilities as well as all Class 1 features.
  - Endpoint Class 3—Indicates a communications device class, offering all Class 1 and Class 2 features plus location, 911, Layer 2 switch support and device information management capabilities.
- **PoE Device Type**—Port PoE type, for example, powered.
- **PoE Power Source**—Port's power source.
- PoE Power Priority—Port's power priority.
- **PoE Power Value**—Port's power value.
- Hardware Revision Hardware version.
- Firmware Revision—Firmware version.
- Software Revision—Software version.
- Serial Number—Device serial number.
- Manufacturer Name—Device manufacturer name.
- Model Name—Device model name.
- Asset ID—Asset ID.

#### 802.1 VLAN and Protocol

PVID—Advertised port VLAN ID.

#### **PPVID** Table

- VID—Protocol VLAN ID.
- Supported—Supported Port and Protocol VLAN IDs.

• Enabled—Enabled Port and Protocol VLAN IDs.

#### VLAN IDs

- **VID**—Port and Protocol VLAN ID.
- VLAN Names—Advertised VLAN names.

#### Protocol IDs

Protocol ID Table—Advertised protocol IDs.

#### Location Information

Enter the following data structures in hexadecimal as described in section 10.2.4 of the ANSI-TIA-1057 standard:

- Civic—Civic or street address.
- **Coordinates**—Location map coordinates—latitude, longitude, and altitude.
- ECS ELIN—Device's Emergency Call Service (ECS) Emergency Location Identification Number (ELIN).
- **Unknown**—Unknown location information.

#### **Network Policies**

- Application Type—Network policy application type, for example, Voice.
- VLAN ID—VLAN ID for which the network policy is defined.
- VLAN Type—VLAN type, Tagged or Untagged, for which the network policy is defined.
- User Priority—Network policy user priority.
- DSCP—Network policy DSCP.

#### **Accessing LLDP Statistics**

The LLDP Statistics page displays LLDP statistical information per port.

To view the LLDP statistics:

#### **STEP 1** Click Administration > Discovery - LLDP > LLDP Statistics.

For each port, the fields are displayed:

- Interface—Identifier of interface.
- Tx Frames Total—Number of transmitted frames.
- Rx Frames
  - *Total*—Number of received frames.
  - Discarded—Total number of received frames that were discarded.
  - Errors—Total number of received frames with errors.
- Rx TLVs
  - *Discarded*—Total number of received TLVs that were discarded.
  - Unrecognized—Total number of received TLVs that were unrecognized.
- Neighbor's Information Deletion Count—Number of neighbor ageouts on the interface.
- **STEP 2** Click **Refresh** to view the latest statistics.

#### **LLDP Overloading**

LLDP adds information as LLDP and LLDP-MED TLVs into the LLDP packets. LLDP overload occurs when the total amount of information to be included in a LLDP packet exceed the maximum PDU size supported by an interface.

The LLDP Overloading page displays the number of bytes of LLDP/LLDP-MED information, the number of available bytes for additional LLDP information, and the overloading status of every interface.

To view LLDP overloading information:

#### **STEP 1** Click Administration > Discovery - LLDP > LLDP Overloading.

This page contains the following fields for each port:

- Interface—Port identifier.
- Total (Bytes)—Total number of bytes of LLDP information in each packet

- Left to Send (Bytes)—Total number of available bytes left for additional LLDP information in each packet.
- **Status**—Whether TLVs are being transmitted or if they are overloaded.
- STEP 2 To view the overloading details for a port, select it and click **Details**.

This page contains the following information for each TLV sent on the port:

#### LLDP Mandatory TLVs

- Size (Bytes)—Total mandatory TLV byte size.
- *Status*—If the mandatory TLV group is being transmitted, or if the TLV group was overloaded.
- LLDP MED Capabilities
  - Size (Bytes)—Total LLDP MED capabilities packets byte size.
  - *Status*—If the LLDP MED capabilities packets were sent, or if they were overloaded.

#### LLDP MED Location

- Size (Bytes)—Total LLDP MED location packets byte size.
- *Status*—If the LLDP MED locations packets were sent, or if they were overloaded.
- LLDP MED Network Policy
  - Size (Bytes)—Total LLDP MED network policies packets byte size.
  - *Status*—If the LLDP MED network policies packets were sent, or if they were overloaded.
- LLDP MED Extended Power via MDI
  - *Size (Bytes)*—Total LLDP MED extended power via MDI packets byte size.
  - *Status*—If the LLDP MED extended power via MDI packets were sent, or if they were overloaded.

#### 802.3 TLVs

- Size (Bytes)—Total LLDP MED 802.3 TLVs packets byte size.
- *Status*—If the LLDP MED 802.3 TLVs packets were sent, or if they were overloaded.

- LLDP Optional TLVs
  - *Size (Bytes)*—Total LLDP MED optional TLVs packets byte size.
  - *Status*—If the LLDP MED optional TLVs packets were sent, or if they were overloaded.
- LLDP MED Inventory
  - *Size (Bytes)*—Total LLDP MED inventory TLVs packets byte size.
  - *Status*—If the LLDP MED inventory packets were sent, or if they were overloaded.
- Total (Bytes)—Total number of bytes of LLDP information in each packet
- Left to Send (Bytes)—Total number of available bytes left for additional LLDP information in each packet.

# **Configuring CDP**

This section describes how to configure CDP.

It covers the following topics:

- Setting CDP Properties
- Editing CDP Interface Settings
- Displaying CDP Local Information
- Displaying CDP Neighbors Information
- Viewing CDP Statistics

#### **Setting CDP Properties**

Similar to LLDP, CDP (Cisco Discovery Protocol) is a link layer protocol for directly connected neighbors to advertise themselves and their capabilities to each other. Unlike LLDP, CDP is a Cisco proprietary protocol.

#### **CDP** Configuration Workflow

The followings is sample workflow in configuring CDP on the device. You can also find additional CDP configuration guidelines in the LLDP/CDP section.

- STEP 1 Enter the CDP global parameters using the CDP Properties page
- STEP 2 Configure CDP per interface using the Interface Setting page
- **STEP 3** If Auto Smartport is to detect the capabilities of CDP devices, enable CDP in the Smartport Properties page.

See **Identifying Smartport Type** for a description of how CDP is used to identify devices for the Smartport feature.

To enter CDP general parameters:

- **STEP 1** Click Administration > Discovery CDP > Properties.
- **STEP 2** Enter the parameters.
  - CDP Status—Select to enable CDP on the device.
  - CDP Frames Handling—If CDP is not enabled, select the action to be taken if a packet that matches the selected criteria is received:
    - Bridging—Forward the packet based on the VLAN.
    - Filtering—Delete the packet.
    - *Flooding*—VLAN unaware flooding that forwards incoming CDP packets to all the ports excluding the ingress ports.
  - CDP Voice VLAN Advertisement—Select to enable the device to advertise the voice VLAN in CDP on all of the ports that are CDP enabled, and are member of the voice VLAN. The voice VLAN is configured in the Voice VLAN Properties page.
  - CDP Mandatory TLVs Validation—If selected, incoming CDP packets not containing the mandatory TLVs are discarded and the invalid error counter is incremented.
  - **CDP Version**—Select the version of CDP to use.

- CDP Hold Time—Amount of time that CDP packets are held before the packets are discarded, measured in multiples of the TLV Advertise Interval. For example, if the TLV Advertise Interval is 30 seconds, and the Hold Multiplier is 4, then the LLDP packets are discarded after 120 seconds. The following options are possible:
  - Use Default—Use the default time (180 seconds)
  - User Defined—Enter the time in seconds.
- CDP Transmission Rate—The rate in seconds at which CDP advertisement updates are sent. The following options are possible:
  - Use Default—Use the default rate (60 seconds)
  - User Defined—Enter the rate in seconds.
- Device ID Format—Select the format of the device ID (MAC address or serial number).
- Source Interface—IP address to be used in the TLV of the frames. The following options are possible:
  - Use Default—Use the IP address of the outgoing interface.
  - User Defined—Use the IP address of the interface (in the **Interface** field) in the address TLV.
- Interface—IF User Defined was selected for Source Interface, select the interface.
- Syslog Voice VLAN Mismatch—Check to send a SYSLOG message when a voice VLAN mismatch is detected. This means that the voice VLAN information in the incoming frame does not match what the local device is advertising.
- Syslog Native VLAN Mismatch—Check to send a SYSLOG message when a native VLAN mismatch is detected. This means that the native VLAN information in the incoming frame does not match what the local device is advertising.
- Syslog Duplex Mismatch—Check to send a SYSLOG message when duplex information is mismatched. This means that the duplex information in the incoming frame does not match what the local device is advertising.
- **STEP 3** Click **Apply**. The LLDP properties are defined.

#### **Editing CDP Interface Settings**

The Interface Settings page enables administrators to enable/disable CDP per port. Notifications can also be triggered when there are conflicts with CDP neighbors. The conflict can be Voice VLAN data, Native VLAN, or Duplex.

By setting these properties it is possible to select the types of information to be provided to devices that support the LLDP protocol.

The LLDP-MED TLVs to be advertised can be selected in the LLDP MED Interface Settings page.

To define the CDP interface settings:

#### **STEP 1** Click Administration > Discovery - CDP > Interface Settings.

This page contains the following CDP information for each interface.

- **CDP Status**—CDP publishing option for the port.
- Reporting Conflicts with CDP Neighbors—Displays the status of the reporting options that are enabled/disabled in the Edit page (Voice VLAN/ Native VLAN/Duplex).
- **No. of Neighbors**—Number of neighbors detected.

The bottom of the page has four buttons:

- Copy Settings—Select to copy a configuration from one port to another.
- Edit—Fields explained in Step 2 below.
- CDP Local Information Details—Takes you to the Administration > Discovery
   CDP > CDP Local Information page.
- CDP Neighbor Information Details—Takes you to the Administration > Discovery - CDP > CDP Neighbor Information page.

**STEP 2** Select a port and click **Edit.** 

This page provides the following fields:

- **Interface**—Select the interface to be defined.
- CDP Status—Select to enable/disable the CDP publishing option for the port.

**NOTE** The next three fields are operational when the device has been set up to send traps to the management station.

- Syslog Voice VLAN Mismatch—Select to enable the option of sending a SYSLOG message when a voice VLAN mismatch is detected This means that the voice VLAN information in the incoming frame does not match what the local device is advertising.
- Syslog Native VLAN Mismatch—Select to enable the option of sending a SYSLOG message when a native VLAN mismatch is detected. This means that the native VLAN information in the incoming frame does not match what the local device is advertising.
- Syslog Duplex Mismatch—Select to enable the option of sending a SYSLOG message when duplex information mismatch is detected. This means that the duplex information in the incoming frame does not match what the local device is advertising.
- **STEP 3** Enter the relevant information, and click **Apply**. The port settings are written to the Running Configuration.

#### **Displaying CDP Local Information**

To view information that is advertised by the CDP protocol about the local device:

- **STEP 1** Click Administration > Discovery CDP > CDP Local Information.
- **STEP 2** Select a local port, and the following fields are displayed:
  - Interface—Number of the local port.
  - CDP State—Displays whether CDP is enabled or not.
  - Device ID TLV
    - Device ID Type—Type of the device ID advertised in the device ID TLV.
    - **Device ID**—Device ID advertised in the device ID TLV.
  - System Name TLV
    - System Name—System name of the device.
  - Address TLV
    - Address1-3—IP addresses (advertised in the device address TLV).
  - Port TLV

- Port ID—Identifier of port advertised in the port TLV.
- Capabilities TLV
  - Capabilities—Capabilities advertised in the port TLV)
- Version TLV
  - Version—Information about the software release on which the device is running.
- Platform TLV
  - Platform—Identifier of platform advertised in the platform TLV.
- Native VLAN TLV
  - Native VLAN—The native VLAN identifier advertised in the native VLAN TLV.
- Full/Half Duplex TLV
  - Duplex—Whether port is half or full duplex advertised in the full/half duplex TLV.
- Appliance TLV
  - **Appliance ID**—Type of device attached to port advertised in the appliance TLV.
  - Appliance VLAN ID—VLAN on the device used by the appliance, for instance if the appliance is an IP phone, this is the voice VLAN.
- Extended Trust TLV
  - Extended Trust—Enabled indicates that the port is trusted, meaning that the host/server from which the packet is received is trusted to mark the packets itself. In this case, packets received on such a port are not remarked. Disabled indicates that the port is not trusted in which case, the following field is relevant.
- CoS for Untrusted Ports TLV
  - CoS for Untrusted Ports—If Extended Trust is disabled on the port, this fields displays the Layer 2 CoS value, meaning, an 802.1D/802.1p priority value. This is the COS value with which all packets received on an untrusted port are remarked by the device.
- Power TLV

- **Power Management ID**—Value incremented by 1 (or 2, to avoid 0) each time any one of the following events occur:

Available-Power or Management Power Level fields change value

A Power Requested TLV is received with a Request-ID field which is different from the last-received set (or when the first value is received)

The interface transitions to Down

- Available Power—Amount of power consumed by port.
- **Management Power Level**—Displays the supplier's request to the powered device for its Power Consumption TLV. The device always displays "No Preference" in this field.

#### **Displaying CDP Neighbors Information**

The CDP Neighbors Information page displays CDP information received from neighboring devices.

After timeout (based on the value received from the neighbor Time To Live TLV during which no CDP PDU was received from a neighbor), the information is deleted.

To view the CDP neighbors information:

#### **STEP 1** Click Administration > Discovery - CDP > CDP Neighbor Information.

This page contains the following fields for the link partner (neighbor):

- Device ID—Neighbors device ID.
- System name—Neighbors system name.
- Local Interface—Number of the local port to which the neighbor is connected.
- Advertisement Version—CDP protocol version.
- Time to Live (sec)—Time interval (in seconds) after which the information for this neighbor is deleted.

- Capabilities—Capabilities advertised by neighbor.
- **Platform**—Information from Platform TLV of neighbor.
- **Neighbor Interface**—Outgoing interface of the neighbor.
- **STEP 2** Select a device, and click **Details**.

This page contains the following fields about the neighbor:

- **Device ID**—Identifier of the neighboring device ID.
- Local Interface—Interface number of port through which frame arrived.
- Advertisement Version—Version of CDP.
- Time to Live—Time interval (in seconds) after which the information for this neighbor is deleted.
- Capabilities—Primary functions of the device. The capabilities are indicated by two octets. Bits 0 through 7 indicate Other, Repeater, Bridge, WLAN AP, Router, Telephone, DOCSIS cable device, and station respectively. Bits 8 through 15 are reserved.
- **Platform**—Identifier of the neighbors platform.
- Neighbor Interface—Interface number of the neighbor through which frame arrived.
- Native VLAN—Neighbors native VLAN.
- Duplex—Whether neighbors interface is half or full duplex.
- Addresses—Neighbors addresses.
- **Power Drawn**—Amount of power consumed by neighbor on the interface.
- Version—Neighbors software version.
- **NOTE** Clicking on the **Clear Table** button disconnect all connected devices if from CDP, and if Auto Smartport is enabled change all port types to default.

#### **Viewing CDP Statistics**

The CDP Statistics page displays information regarding Cisco Discovery Protocol (CDP) frames that were sent or received from a port. CDP packets are received from devices attached to the switches interfaces, and are used for the Smartport feature. See **Configuring CDP** for more information.

CDP statistics for a port are only displayed if CDP is enabled globally and on the port. This is done in the CDP Properties page and the CDP Interface Settings page.

To view CDP statistics:

#### **STEP 1** Click Administration > Discovery - CDP > CDP Statistics.

The following fields are displayed for every interface:.

#### Packets Received/Transmitted:

- Version 1—Number of CDP version 1 packets received/transmitted.
- Version 2—Number of CDP version 2 packets received/transmitted.
- Total—Total number of CDP packets received/transmitted.

The CDP Error Statistics section displays the CDP error counters.

- Illegal Checksum—Number of packets received with illegal checksum value.
- Other Errors—Number of packets received with errors other than illegal checksums.
- Neighbors Over Maximum—Number of times that packet information could not be stored in cache because of lack of room.

To clear all counters on all interfaces, click **Clear All Interface Counters**. To clear all counters on an interface, select it and click **Clear All Interface Counters**.

# 10

# **Port Management**

This section describes port configuration, link aggregation, and the Green Ethernet feature.

It covers the following topics:

- Configuring Ports
- Setting Port Configuration
- Configuring Link Aggregation
- Configuring Green Ethernet

# **Configuring Ports**

To configure ports, perform the following actions:

- 1. Configure port by using the Port Settings page.
- 2. Enable/disable the Link Aggregation Control (LAG) protocol, and configure the potential member ports to the desired LAGs by using the LAG Management page. By default, all LAGs are empty.
- 3. Configure the Ethernet parameters, such as speed and auto-negotiation for the LAGs by using the LAG Settings page.
- 4. Configure the LACP parameters for the ports that are members or candidates of a dynamic LAG by using the LACP page.
- 5. Configure Green Ethernet and 802.3 Energy Efficient Ethernet by using the Properties page.
- 6. Configure Green Ethernet energy mode and 802.3 Energy Efficient Ethernet per port by using the Port Settings page.
- 7. If PoE is supported and enabled for the device, configure the device as described in **Port Management: PoE.**

### **Setting Port Configuration**

The Port Settings page displays the global and per port setting of all the ports. This page enables you to select and configure the desired ports from the Edit Port Settings page.

To configure port settings:

- **STEP 1** Click **Port Management** > **Port Settings**.
- **STEP 2** Select **Jumbo Frames** to support packets of up to 10 Kb in size. If **Jumbo Frames** is not enabled (default), the system supports packet size up to 2,000 bytes. For jumbo frames to take effect, the device must be rebooted after the feature is enabled.
- STEP 3 Click Apply to update the global setting.

Jumbo frames configuration changes take effect *only* after the Running Configuration is explicitly saved to the Startup Configuration File using the Copy/ Save Configuration page, and the device is rebooted.

- STEP 4 To update the port settings, select the desired port, and click Edit.
- **STEP 5** Modify the following parameters:
  - Interface—Select the port number.
  - **Port Type**—Displays the port type and speed. The possible options are:
    - *Copper Ports*—Regular, not Combo, support the following values: 10M, 100M, and 1000M (type: Copper).
    - Combo Ports Copper—Combo port connected with copper CAT5 cable, supports the following values: 10M, 100M, and 1000M (type: ComboC).
    - Combo Fiber—SFP Fiber Gigabit Interface Converter Port with the following values: 100M and 1000M (type: ComboF).
    - 10G-Fiber Optics—Ports with speed of either 1G or 10G.

**NOTE** SFP Fiber takes precedence in Combo ports when both ports are being used.

- Port Description—Enter the port user-defined name or comment.
- Administrative Status—Select whether the port must be Up or Down when the device is rebooted.

- **Operational Status**—Displays whether the port is currently Up or Down. If the port is down because of an error, the description of the error is displayed.
- **Time Range**—Select to enable the time range during which the port is in Up state. When the time range is not active, the port is in shutdown. If a time range is configured, it is effective only when the port is administratively Up. If a time range is not yet defined, click **Edit** to go to the Time Range page.
- **Time Range Name**—Select the profile that specifies the time range.
- Operational Time-Range State—Displays whether the time range is currently active or inactive.
- Reactivate Suspended Port—Select to reactivate a port that has been suspended. There are numerous ways that a port can be suspended, such as through the locked port security option, dot1x single host violation, loopback detection, STP loopback guard or Access Control List (ACL) configurations. The reactivate operation brings the port up without regard to why the port was suspended.
- Auto-Negotiation—Select to enable auto-negotiation on the port. Autonegotiation enables a port to advertise its transmission speed, duplex mode, and Flow Control abilities to the port link partner.
- **Operational Auto-Negotiation**—Displays the current auto-negotiation status on the port.
- Administrative Port Speed—Configure the speed of the port. The port type determines which the available speeds. You can designate Administrative Speed only when port auto-negotiation is disabled.
- Operational Port Speed—Displays the current port speed that is the result of negotiation.
- Administrative Duplex Mode—Select the port duplex mode. This field is configurable only when auto-negotiation is disabled, and the port speed is set to 10M or 100M. At port speed of 1G, the mode is always full duplex. The possible options are:
  - *Full*—The interface supports transmission between the device and the client in both directions simultaneously.
  - *Half*—The interface supports transmission between the device and the client in only one direction at a time.
- **Operational Duplex Mode**—Displays the ports current duplex mode.

- Auto Advertisement—Select the capabilities advertised by autonegotiation when it is enabled. The options are:
  - *Max Capability*—All port speeds and duplex mode settings can be accepted.
  - 10 Half—10 Mbps speed and Half Duplex mode.
  - 10 Full—10 Mbps speed and Full Duplex mode.
  - 100 Half—100 Mbps speed and Half Duplex mode.
  - 100 Full—100 Mbps speed and Full Duplex mode.
  - 1000 Full—1000 Mbps speed and Full Duplex mode.
- **Operational Advertisement**—Displays the capabilities currently published to the ports neighbor. The possible options are those specified in the *Administrative Advertisement* field.
- Neighbor Advertisement—Displays the capabilities advertised by the neighboring device (link partner).
- Back Pressure—Select the Back Pressure mode on the port (used with Half Duplex mode) to slow down the packet reception speed when the device is congested. It disables the remote port, preventing it from sending packets by jamming the signal.
- **Flow Control**—Enable or disable 802.3x Flow Control, or enable the autonegotiation of Flow Control on the port (only when in Full Duplex mode).
- **MDI/MDIX**—the Media Dependent Interface (MDI)/Media Dependent Interface with Crossover (MDIX) status on the port.

The options are:

- *MDIX*—Select to swap the port's transmit and receives pairs.
- *MDI*—Select to connect this device to a station by using a straight through cable.
- *Auto*—Select to configure this device to automatically detect the correct pinouts for the connection to another device.
- Operational MDI/MDIX—Displays the current MDI/MDIX setting.
- Protected Port—Select to make this a protected port. (A protected port is also referred as a Private VLAN Edge (PVE).) The features of a protected port are as follows:

- Protected Ports provide Layer 2 isolation between interfaces (Ethernet ports and LAGs) that share the same VLAN.
- Packets received from protected ports can be forwarded only to unprotected egress ports. Protected port filtering rules are also applied to packets that are forwarded by software, such as snooping applications.
- Port protection is not subject to VLAN membership. Devices connected to protected ports are not allowed to communicate with each other, even if they are members of the same VLAN.
- Both ports and LAGs can be defined as protected or unprotected.
  Protected LAGs are described in the Configuring LAG Settings section.
- **Member in LAG**—If the port is a member of a LAG, the LAG number appears; otherwise this field is left blank.
- **STEP 6** Click **Apply**. The Port Settings are written to the Running Configuration file.

# **Configuring Link Aggregation**

This section describes how to configure LAGs. It covers the following topics:

- Link Aggregation Overview
- Static and Dynamic LAG Workflow
- Defining LAG Management
- Configuring LAG Settings
- Configuring LACP

#### Link Aggregation Overview

Link Aggregation Control Protocol (LACP) is part of the IEEE specification (802.3az) that enables you to bundle several physical ports together to form a single logical channel (LAG). LAGs multiply the bandwidth, increase port flexibility, and provide link redundancy between two devices.

Two types of LAGs are supported:

- Static—A LAG is static if the LACP is disabled on it. The group of ports assigned to a static LAG are always active members. After a LAG is manually created, the LACP option cannot be added or removed, until the LAG is edited and a member is removed (which can be added prior to applying), then the LACP button become available for editing.
- Dynamic—A LAG is dynamic if LACP is enabled on it. The group of ports assigned to dynamic LAG are candidate ports. LACP determines which candidate ports are active member ports. The non-active candidate ports are standby ports ready to replace any failing active member ports.

#### Load Balancing

Traffic forwarded to a LAG is load-balanced across the active member ports, thus achieving an effective bandwidth close to the aggregate bandwidth of all the active member ports of the LAG.

Traffic load balancing over the active member ports of a LAG is managed by a hash-based distribution function that distributes Unicast and Multicast traffic based on Layer 2 or Layer 3 packet header information.

The device supports two modes of load balancing:

- **By MAC Addresses**—Based on the destination and source MAC addresses of all packets.
- By IP and MAC Addresses—Based on the destination and source IP addresses for IP packets, and destination and source MAC addresses for non-IP packets.

#### LAG Management

In general, a LAG is treated by the system as a single logical port. In particular, the LAG has port attributes similar to a regular port, such as state and speed.

The device supports 32 LAGs with up to 8 ports in a LAG group.

Every LAG has the following characteristics:

- All ports in a LAG must be of the same media type.
- To add a port to the LAG, it cannot belong to any VLAN except the default VLAN.
- Ports in a LAG must not be assigned to another LAG.
- No more than eight ports are assigned to a static LAG and no more than 16 ports can be candidates for a dynamic LAG.
- All the *ports* in a LAG must have auto-negotiation disabled, although the *LAG* can have auto-negotiation enabled.
- When a port is added to a LAG, the configuration of the LAG is applied to the port. When the port is removed from the LAG, its original configuration is reapplied.
- Protocols, such as Spanning Tree, consider all the ports in the LAG to be one port.

#### **Default Settings and Configuration**

Ports are not members of a LAG and are not candidates to become part of a LAG.

#### Static and Dynamic LAG Workflow

After a LAG has been manually created, LACP cannot be added or removed until the LAG is edited and a member is removed. Only then the LACP button become available for editing.

To configure a static LAG, perform the following actions:

- Disable LACP on the LAG to make it static. Assign up to eight member ports to the static LAG by selecting and moving the ports from the **Port List** to the LAG Members list. Select the load balancing algorithm for the LAG. Perform these actions in the LAG Management page.
- 2. Configure various aspects of the LAG, such as speed and flow control by using the LAG Settings page.

To configure a **dynamic** LAG, perform the following actions:

- 1. Enable LACP on the LAG. Assign up to 16 candidates ports to the dynamic LAG by selecting and moving the ports from the **Port List** to the **LAG Members** List by using the LAG Management page.
- 2. Configure various aspects of the LAG, such as speed and flow control by using the LAG Settings page.
- 3. Set the LACP priority and timeout of the ports in the LAG by using the LACP page.

#### **Defining LAG Management**

The LAG Management page displays the global and per LAG settings. The page also enables you to configure the global setting and to select and edit the desired LAG on the Edit LAG Membership page.

To select the load balancing algorithm of the LAG:

- **STEP 1** Click **Port Management** > Link Aggregation > LAG Management.
- **STEP 2** Select one of the following **Load Balance Algorithms**:
  - MAC Address—Perform load balancing by source and destination MAC addresses on all packets.
  - IP/MAC Address—Perform load balancing by the source and destination IP addresses on IP packets, and by the source and destination MAC addresses on non-IP packets
- STEP 3 Click Apply. The Load Balance Algorithm is saved to the Running Configuration file.

To define the member or candidate ports in a LAG.

- **STEP 1** Select the LAG to be configured, and click **Edit.**
- **STEP 2** Enter the values for the following fields:
  - **LAG**—Select the LAG number.
  - LAG Name—Enter the LAG name or a comment.
  - **LACP**—Select to enable LACP on the selected LAG. This makes it a dynamic LAG. This field can only be enabled after moving a port to the LAG in the next field.

- **Unit/Slot**—Displays the stacking member for which LAG information is defined.
- Port List—Move those ports that are to be assigned to the LAG from the Port List to the LAG Members list. Up to eight ports per static LAG can be assigned, and 16 ports can be assigned to a dynamic LAG.
- **STEP 3** Click **Apply**. LAG membership is saved to the Running Configuration file.

#### **Configuring LAG Settings**

The LAG Settings page displays a table of current settings for all LAGs. You can configure the settings of selected LAGs, and reactivate suspended LAGs by launching the Edit LAG Settings page.

To configure the LAG settings or reactivate a suspended LAG:

- **STEP 1** Click **Port Management** > Link Aggregation > LAG Settings.
- **STEP 2** Select a LAG, and click **Edit**.
- **STEP 3** Enter the values for the following fields:
  - LAG—Select the LAG ID number.
  - **Description**—Enter the LAG name or a comment.
  - **LAG Type**—Displays the port type that comprises the LAG.
  - Administrative Status—Set the selected LAG to be Up or Down.
  - Operational Status—Displays whether the LAG is currently operating.
  - **Time Range**—Select to enable the time range during which the port is in Up state. When the time range is not active, the port is in shutdown. If a time range is configured, it is effective only when the port is administratively Up. If a time range is not yet defined, click **Edit** to go to the Time Range page.
  - **Time Range Name**—Select the profile that specifies the time range.
  - **Operational Time-Range State**—Displays whether the time range is currently active or inactive.
  - Reactivate Suspended LAG—Select to reactivate a port if the LAG has been disabled through the locked port security option or through ACL configurations.

- Administrative Auto Negotiation—Enables or disable auto-negotiation on the LAG. Auto-negotiation is a protocol between two link partners that enables a LAG to advertise its transmission speed and flow control to its partner (the Flow Control default is *disabled*). It is recommended to keep auto-negotiation enabled on both sides of an aggregate link, or disabled on both sides, while ensuring that link speeds are identical.
- Operational Auto Negotiation—Displays the auto-negotiation setting.
- Administrative Speed—Select the LAG speed.
- Operational LAG Speed—Displays the current speed at which the LAG is operating.
- Administrative Advertisement—Select the capabilities to be advertised by the LAG. The options are:
  - Max Capability—All LAG speeds and both duplex modes are available.
  - 10 Full—The LAG advertises a 10 Mbps speed and the mode is full duplex.
  - 100 Full—The LAG advertises a 100 Mbps speed and the mode is full duplex.
  - 1000 Full—The LAG advertises a 1000 Mbps speed and the mode is full duplex.
- Operational Advertisement—Displays the Administrative Advertisement status. The LAG advertises its capabilities to its neighbor LAG to start the negotiation process. The possible values are those specified in the Administrative Advertisement field.
- Administrative Flow Control—Set Flow Control to either Enable or Disable or enable the Auto-Negotiation of Flow Control on the LAG.
- Operational Flow Control—Displays the current Flow Control setting.
- Protected LAG—Select to make the LAG a protected port for Layer 2 isolation. See the Port Configuration description in Setting Basic Port Configuration for details regarding protected ports and LAGs.
- STEP 4 Click Apply. The Running Configuration file is updated.

#### **Configuring LACP**

A dynamic LAG is LACP-enabled, and LACP is run on every candidate port defined in the LAG.

#### **LACP Priority and Rules**

LACP system priority and LACP port priority are both used to determine which of the candidate ports become active member ports in a dynamic LAG configured with more than eight candidate ports.

The selected candidate ports of the LAG are all connected to the same remote device. Both the local and remote switches have a LACP system priority.

The following algorithm is used to determine whether LACP port priorities are taken from the local or remote device: the local LACP System Priority is compared to the remote LACP System Priority. The device with the lowest priority controls candidate port selection to the LAG. If both priorities are the same, the local and remote MAC addresses are compared. The priority of the device with the lowest MAC address controls candidate port selection to the LAG.

A dynamic LAG can have up to 16 Ethernet ports of the same type. Up to eight ports can be active, and up to eight ports can be in standby mode. When there are more than eight ports in the dynamic LAG, the device on the controlling end of the link uses port priorities to determine which ports are bundled into the LAG and which ports are put in hot-standby mode. Port priorities on the other device (the non-controlling end of the link) are ignored.

The following are additional rules used to select the active or standby ports in a dynamic LACP:

- Any link operating at a different speed from the highest-speed active member or operating at half-duplex is made standby. All the active ports in a dynamic LAG operate at the same baud rate.
- If the port LACP priority of the link is lower than that of the currently-active link members, and the number of active members is already at the maximum number, the link is made inactive, and placed in standby mode.

#### **LACP With No Link Partner**

In order for LACP to create a LAG, the ports on both link ends should be configured for LACP, meaning that the ports send LACP PDUs and handle received PDUs.
However, there are cases when one link partner is temporarily not configured for LACP. One example for such case is when the link partner is on a device, which is in the process of receiving its configuration using the auto-config protocol. This device's ports are not yet configured to LACP. If the LAG link cannot come up, the device cannot ever become configured. A similar case occurs with dual-NIC network-boot computers (e.g. PXE), which receive their LAG configuration only after they bootup.

When several LACP-configured ports are configured, and the link comes up in one or more ports but there are no LACP responses from the link partner for those ports, the first port that had link up is added to the LACP LAG and becomes active (the other ports become non-candidates). In this way, the neighbor device can, for example, get its IP Address using DHCP and get its configuration using auto-configuration.

#### **Setting LACP Parameter Settings**

Use the LACP page to configure the candidate ports for the LAG and to configure the LACP parameters per port.

With all factors equal, when the LAG is configured with more candidate ports than the maximum number of active ports allowed (8), the device selects ports as active from the dynamic LAG on the device that has the highest priority.

**NOTE** The LACP setting is irrelevant on ports that are not members of a dynamic LAG.

To define the LACP settings:

- **STEP 1** Click **Port Management** > Link Aggregation > LACP.
- STEP 2 Enter the LACP System Priority. See LACP Priority and Rules.
- STEP 3 Select a port, and click Edit.
- **STEP 4** Enter the values for the following fields:
  - Port—Select the port number to which timeout and priority values are assigned.
  - LACP Port Priority—Enter the LACP priority value for the port. See Setting LACP Parameter Settings.
  - **LACP Timeout**—Time interval between the sending and receiving of consecutive LACP PDUs. Select the periodic transmissions of LACP PDUs, which occur at either a **Long** or **Short** transmission speed, depending upon the expressed LACP timeout preference.

**STEP 5** Click **Apply**. The Running Configuration file is updated.

# **Configuring Green Ethernet**

This section describes the Green Ethernet feature that is designed to save power on the device.

It contains the following sections:

- Green Ethernet Overview
- Setting Global Green Ethernet Properties
- Setting Green Ethernet Properties for Ports

#### **Green Ethernet Overview**

Green Ethernet is a common name for a set of features that is designed to be environmentally friendly, and to reduce the power consumption of a device. Green Ethernet is different from EEE in that green ethernet energy-detect is enabled on all devices where only the Gigabyte ports are enable with EEE.

The Green Ethernet feature can reduce overall power usage in the following ways:

- Energy-Detect Mode—On an inactive link, the port moves into inactive mode, saving power while keeping the Administrative status of the port Up. Recovery from this mode to full operational mode is fast, transparent, and no frames are lost. This mode is supported on both GE and FE ports.
- Short-Reach Mode—This feature provides for power savings on a short length of cable. After cable length is analyzed, the power usage is adjusted for various cable lengths. If the cable is shorter than 50 meters, the device uses less power to send frames over the cable, thus saving energy. This mode is only supported on RJ45 GE ports; it does not apply to Combo ports.

This mode is globally disabled by default. It cannot be enabled if EEE mode is enabled (see below).

In addition to the above Green Ethernet features, the **802.3az Energy Efficient Ethernet (EEE)** is found on devices supporting GE ports. EEE reduces power consumption when there is no traffic on the port. See **802.3az Energy Efficient Ethernet Feature** for more information (available on GE models only).

EEE is enabled globally by default. On a given port, if EEE is enabled, short reach mode be disabled. If Short Reach Mode is enabled, EEE be grayed out.

These modes are configured per port, without taking into account the LAG membership of the ports.

The device LEDs are power consumers. Since most of the time the devices are in an unoccupied room, having these LEDs lit is a waste of energy. The Green Ethernet feature enables you to disable the port LEDs (for link, speed, and PoE) when they are not required, and to enable the LEDs if they are needed (debugging, connecting additional devices etc.).

On the System Summary page, the LEDs that are displayed on the device board pictures are not affected by disabling the LEDs.

Power savings, current power consumption and cumulative energy saved can be monitored. The total amount of saved energy can be viewed as a percentage of the power that would have been consumed by the physical interfaces had they not been running in Green Ethernet mode.

The saved energy displayed is only related to Green Ethernet. The amount of energy saved by EEE is not displayed.

#### **Power Saving by Disabling Port LEDs**

The Disable Port LEDs feature allows the user to save extra power consumed by device LEDs. Since most of the time the devices are in an unoccupied room, having these LEDs lit is a waste of energy. The Green Ethernet feature enables you to disable the port LEDs (for link, speed, and PoE) when they are not required, and to enable the LEDs if they are needed (debugging, connecting additional devices etc.).

On the System Summary page, the LEDs that are displayed on the device board pictures are not affected by disabling the LEDs.

On the Green Ethernet -> Properties page, the device enables the user to disable the ports LEDs in order to save power.

#### 802.3az Energy Efficient Ethernet Feature

This section describes the 802.3az Energy Efficient Ethernet (EEE) feature.

It covers the following topics:

- 802.3az EEE Overview
- Advertise Capabilities Negotiation
- Link Level Discovery for 802.3az EEE
- Availability of 802.3az EEE
- Default Configuration
- Interactions Between Features
- 802.3az EEE Configuration Workflow

#### 802.3az EEE Overview

802.3az EEE is designed to save power when there is no traffic on the link. In Green Ethernet, power is reduced when the port is down. With 802.3az EEE, power is reduced when the port is up, but there is no traffic on it.

802.3az EEE is only supported on devices with GE ports.

When using 802.3az EEE, systems on both sides of the link can disable portions of their functionality and save power during periods of no traffic.

802.3az EEE supports IEEE 802.3 MAC operation at 100 Mbps and 1000 Mbps:

LLDP is used to select the optimal set of parameters for both devices. If LLDP is not supported by the link partner, or is disabled, 802.3az EEE still be operational, but it might not be in the optimal operational mode.

The 802.3az EEE feature is implemented using a port mode called Low Power Idle (LPI) mode. When there is no traffic and this feature is enabled on the port, the port is placed in the LPI mode, which reduces power consumption dramatically.

Both sides of a connection (device port and connecting device) must support 802.3az EEE for it to work. When traffic is absent, both sides send signals indicating that power is about to be reduced. When signals from both sides are received, the Keep Alive signal indicates that the ports are in LPI status (and not in Down status), and power is reduced.

For ports to stay in LPI mode, the Keep Alive signal must be received continuously from both sides.

## Advertise Capabilities Negotiation

802.3az EEE support is advertised during the Auto-Negotiation stage. Auto-Negotiation provides a linked device with the capability to detect the abilities (modes of operation) supported by the device at the other end of the link, determine common abilities, and configure itself for joint operation. Auto-Negotiation is performed at the time of link-up, on command from management, or upon detection of a link error. During the link establishment process, both link partners to exchange their 802.3az EEE capabilities. Auto-Negotiation functions automatically without user interaction when it is enabled on the device.

**NOTE** If Auto-Negotiation is not enabled on a port, the EEE is disabled. The only exception is if the link speed is 1GB, then EEE still e enabled even though Auto-Negotiation is disabled.

#### Link Level Discovery for 802.3az EEE

In addition to the capabilities described above, 802.3az EEE capabilities and settings are also advertised using frames based on the organizationally-specific TLVs defined in Annex G of IEEE Std 802.1AB protocol (LLDP). LLDP is used to further optimize 802.3az EEE operation after auto-negotiation is completed. The 802.3az EEE TLV is used to fine tune system wake-up and refresh durations.

#### Availability of 802.3az EEE

Please check the release notes for a complete listing of products that support EEE.

#### **Default Configuration**

By default, 802.3az EEE and EEE LLDP are enabled globally and per port.

#### Interactions Between Features

The following describe 802.3az EEE interactions with other features:

- If auto-negotiation is not enabled on the port, the 802.3az EEE operational status is disabled. The exception to this rule is that if the link speed is 1gigabyte, EEE still be enabled even though Auto-Negotiation is disabled.
- If 802.3az EEE is enabled and the port is going Up, it commences to work immediately in accordance with the maximum wake time value of the port.
- On the GUI, the EEE field for the port is not available when the Short Reach Mode option on the port is checked.
- If the port speed on the GE port is changed to 10Mbit, 802.3az EEE is disabled. This is supported in GE models only.

#### 802.3az EEE Configuration Workflow

This section describes how to configure the 802.3az EEE feature and view its counters.

- **STEP 1** Ensure that auto-negotiation is enabled on the port by opening the **Port Management > Port Settings** page.
  - a. Select a port and open the Edit Port Setting page.
  - b. Select Auto Negotiation field to ensure that it is Enabled.
- STEP 2 Ensure that 802.3 Energy Efficient Ethernet (EEE) is globally enabled in the Port Management > Green Ethernet > Properties page (it is enabled by default). This page also displays how much energy has been saved.
- **STEP 3** Ensure that 802.3az EEE is enabled on a port by opening the Green Ethernet > Port Settings page.
  - a. Select a port, open the Edit Port Setting page.
  - b. Check the **802.3 Energy Efficient Ethernet (EEE)** mode on the port (it is enabled by default).
  - c. Select whether to enable or disable advertisement of 802.3az EEE capabilities through LLDP in **802.3 Energy Efficient Ethernet (EEE) LLDP** (it is enabled by default).
- **STEP 4** To see 802.3 EEE-related information on the local device, open the Administration > Discovery LLDP >LLDP Local Information page, and view the information in the 802.3 Energy Efficient Ethernet (EEE) block.
- STEP 5 To display 802.3az EEE information on the remote device, open the Administration > Discovery LLDP > LLDP Neighbor Information pages, and view the information in the 802.3 Energy Efficient Ethernet (EEE) block.

## **Setting Global Green Ethernet Properties**

The Properties page displays and enables configuration of the Green Ethernet mode for the device. It also displays the current power savings.

To enable Green Ethernet and EEE and view power savings:

#### **STEP 1** Click **Port Management** > **Green Ethernet** > **Properties**.

**STEP 2** Enter the values for the following fields:

- Energy Detect Mode—Disabled by default. Click the checkbox to enable.
- **Short Reach**—Globally enable or disable Short Reach mode if there are GE ports on the device.

**NOTE** If Short Reach is enabled, EEE must be disabled.

- Power Savings—Displays the percentage of power saved by running Green Ethernet and Short Reach. The power savings displayed is only relevant to the power saved by Short Reach and Energy Detect modes. The EEE power savings is dynamic by nature since it is based on port utilization and is therefore not taken into consideration. The power saving calculation is performed by comparing the maximum power consumption without power savings to the current consumption.
- Cumulative Energy Saved—Displays the amount of energy saved from the last device reboot. This value is updated each time there is an event that affects power saving.
- **802.3 Energy Efficient Ethernet (EEE)** Globally enable or disable EEE mode (only available if there are GE ports on the device).
- Port LEDs—Select to enable the port LEDs. When these are disabled, they
  do not display link status, activity, etc.
- **STEP 3** Click **Apply**. The Green Ethernet Properties are written to the Running Configuration file.

## **Setting Green Ethernet Properties for Ports**

The Port Settings page displays the current Green Ethernet and EEE modes per port, and enables configuring Green Ethernet on a port using the Edit Port Setting page. For the Green Ethernet modes to operate on a port, the corresponding modes must be activated globally in the Properties page.

Note that EEE settings are only displayed for devices that have GE ports. EEE works only when ports are set to Auto negotiation. The exception is that EEE is still functional even when Auto Negotiation is disabled, but the port is at 1GB or higher.

To define per port Green Ethernet settings:

#### **STEP 1** Click **Port Management** > Green Ethernet > Port Settings.

The Port Settings page displays the following:

Global Parameter Status—Describes the enabled features.

For each port the following fields are described:

- **Port**—The port number.
- Energy Detect—State of the port regarding Energy Detect mode:
  - Administrative—Displays whether Energy Detect mode was enabled.
  - Operational—Displays whether Energy Detect mode is currently operating.
  - *Reason*—If Energy Detect mode is not operational, displays the reason.
- Short Reach—State of the port regarding Short Reach mode:
  - Administrative—Displays whether Short Reach mode was enabled.
  - Operational—Displays whether Short Reach mode is currently operating.
  - Reason—If Short-Reach mode is not operational, displays the reason.
  - Cable Length—Displays VCT-returned cable length in meters.

**NOTE** Short-reach mode is only supported on RJ45 GE ports; it does not apply to Combo ports.

- 802.3 Energy Efficient Ethernet (EEE)—State of the port regarding the EEE feature:
  - Administrative—Displays whether EEE was enabled.
  - Operational—Displays whether EEE is currently operating on the local port. This is a function of whether it has been enabled (Administrative Status), whether it has been enabled on the local port and whether it is operational on the local port.
  - LLDP Administrative—Displays whether advertising EEE counters through LLDP was enabled.
  - *LLDP Operational*—Displays whether advertising EEE counters through LLDP is currently operating.

- *EEE Support on Remote*—Displays whether EEE is supported on the link partner. EEE must be supported on both the local and remote link partners.

**NOTE** The window displays the Short Reach, Energy Detect and EEE settings for each port; however, they are not enabled on any port unless they are also enabled globally by using the Properties page. To enable Short Reach and EEE globally, see **Setting Global Green Ethernet Properties**.

- STEP 2 Select a Port and click Edit.
- **STEP 3** Select to enable or disable Energy Detect mode on the port.
- **STEP 4** Select to enable or disable Short Reach mode on the port if there are GE ports on the device.
- **STEP 5** Select to enable or disable 802.3 Energy Efficient Ethernet (EEE) mode on the port if there are GE ports on the device.
- STEP 6 Select to enable or disable 802.3 Energy Efficient Ethernet (EEE) LLDP mode on the port (advertisement of EEE capabilities through LLDP) if there are GE ports on the device.
- **STEP 7** Click **Apply**. The Green Ethernet port settings are written to the Running Configuration file.

# 11

# Smartport

This document describes the Smartports feature.

It contains the following topics:

- Overview
- What is a Smartport
- Smartport Types
- Smartport Macros
- Macro Failure and the Reset Operation
- How the Smartport Feature Works
- Auto Smartport
- Error Handling
- Default Configuration
- Relationships with Other Features and Backwards Compatibility
- Common Smartport Tasks
- Configuring Smartport Using The Web-based Interface
- Built-in Smartport Macros

# **Overview**

The Smartport feature provides a convenient way to save and share common configurations. By applying the same Smartport macro to multiple interfaces, the interfaces share a common set of configurations. A Smartport macro is a script of CLI (Command Line Interface) commands

A Smartport macro can be applied to an interface by the macro name, or by the Smartport type associated with the macro. Applying a Smartport macro by macro name can be done only through CLI. Refer to the CLI guide for details.

There are two ways to apply a Smartport macro by Smartport type to an interface:

- **Static Smartport**—You manually assign a Smartport type to an interface. The result is the corresponding Smartport macro is applied to the interface.
- Auto Smartport—Auto Smartport waits for a device to be attached to the interface before applying a configuration. When a device is detected from an interface, the Smartport macro (if assigned) that corresponds to the Smartport type of the attaching device is automatically applied.

The Smartport feature consists of various components and works in conjunction with other features on the device. These components and features are described in the following sections:

- Smartport, Smartport types and Smartport macros, described in this section.
- Voice VLAN and Smartport, described in the Voice VLAN section.
- LLDP/CDP for Smartport, described in the Configuring LLDP and Configuring CDP sections, respectively.

Additionally, typical work flows are described in the **Common Smartport Tasks** section.

# What is a Smartport

A Smartport is an interface to which a built-in (or user-defined) macro may be applied. These macros are designed to provide a means of quickly configuring the device to support the communication requirements and utilize the features of various types of network devices. The network access and QoS requirements vary if the interface is connected to an IP phone, a printer, or a router and/or Access Point (AP).

# **Smartport Types**

Smartport types refers to the types of devices attached, or to be attached to Smartports. The device supports the following Smartport types:

- Printer
- Desktop
- Guest
- Server
- Host
- IP Camera
- IP phone
- IP Phone+Desktop
- Switch
- Router
- Wireless Access Point

Smartport types are named so that they describe the type of device connected to an interface. Each Smartport type is associated with two Smartport macros. One macro, called "the macro" serves to apply the desired configuration. The other, called "the anti-macro," serves to undo all configuration performed by "the macro" when that interface happens to become a different Smartport type.

You can apply a Smartport macro by the following methods:

The associated Smartport type.

• Statically from a Smartport macro by name only from the CLI.

A Smartport macro can be applied by its Smartport type statically from CLI and GUI, and dynamically by Auto Smartport. Auto Smartport derives the Smartport types of the attached devices based on CDP capabilities, LLDP system capabilities, and/or LLDP-MED capabilities.

The following describes the relationship of Smartport types and Auto Smartport

| Smartport Type           | Supported by Auto<br>Smartport | Supported by Auto<br>Smartport by default |
|--------------------------|--------------------------------|---|
| Unknown                  | No                             | No  |
| Default                  | No                             | No  |
| Printer                  | No                             | No  |
| Desktop                  | No                             | No  |
| Guest                    | No                             | No  |
| Server                   | No                             | No  |
| Host                     | Yes                            | No  |
| IP camera                | No                             | No  |
| IP phone                 | Yes                            | Yes                                       |
| IP phone desktop         | Yes                            | Yes                                       |
| Switch                   | Yes                            | Yes                                       |
| Router                   | Yes                            | No  |
| Wireless Access<br>Point | Yes                            | Yes                                       |

#### **Smartport and Auto Smartport Types**

## **Special Smartport Types**

There are two special Smartport types; *default* and *unknown*. These two types are not associated with macros, but they exist to signify the state of the interface regarding Smartport.

The following describe these special Smartport types:

Default

An interface that does not (yet) have a Smartport type assigned to it has the Default Smartport status.

If Auto Smartport assigns a Smartport type to an interface and the interface is not configured to be Auto Smartport Persistent, then its Smartport type is re-initialized to Default in the following cases:

- A link down/up operation is performed on the interface.
- The device is restarted.
- All devices attached to the interface have aged out, which is defined as the absence of CDP and/or LLDP advertisement from the device for a specified time period.
- Unknown

If a Smartport macro is applied to an interface and an error occurs, the interface is assigned the Unknown status. In this case, the Smartport and Auto Smartport features do not function on the interface until you correct the error and applies the Reset action (performed in the Interface Settings pages) that resets the Smartport status.

See the workflow area in **Common Smartport Tasks** section for troubleshooting tips.

**NOTE** Throughout this section, the term "aged out" is used to describe the LLDP and CDP messages via their TTL. If Auto Smartport is enabled, and persistent status is disabled, and no more CDP or LLDP messages are received on the interface before both TTLs of the most recent CDP and LLDP packets decrease to 0, then the anti-macro is run, and the Smartport type returns to default.

# **Smartport Macros**

A Smartport macro is a script of CLI commands that configure an interface appropriately for a particular network device.

Smartport macros should not be confused with global macros. Global macros configure the device globally, however, the scope of a Smartport macro is limited to the interface on which it is applied.

The macro source may be found by running the show parser macro name [macro\_name] command in privileged exec mode of the CLI or by clicking the **View Macro Source** button on the Smartport Type Settings page.

A macro and the corresponding anti-macro are paired together in association with each Smartport type. The macro applies the configuration and the anti-macro removes it.

There are two types of Smartport macros:

- Built-In—These are macros provided by the system. One macro applies the configuration profile and the other removes it. The macro names of the builtin Smartport macros and the Smartport type they are associated with as follows
  - macro-name (for example: printer)
  - no\_macro-name (for example: no\_printer)
- User-Defined—These are macros written by the users. See the CLI Reference Guide for more information about these. To associate a user defined macro to a Smartport type, its anti macro must be defined as well.
  - smartport-type-name (for example: my\_printer)
  - no\_smartport-type-name (for example: no\_my\_printer)

Smartport macros are bound to Smartport types in the Edit Smartport Type Setting page.

See **Built-in Smartport Macros** for a listing of the built-in Smartport macros for each device type.

## Applying a Smartport Type to an Interface

When Smartport types are applied to interfaces, the Smartport types and configuration in the associated Smartport macros are saved in the Running Configuration File. If the administrator saves the Running Configuration File into the Startup Configuration File, the device applies the Smartport types and the Smartport macros to the interfaces after reboot as follows:

- If the Startup Configuration File does not specify a Smartport type for an interface, its Smartport type is set to Default.
- If the Startup Configuration File specifies a static Smartport type, the Smartport type of the interface is set to this static type.
- If the Startup Configuration File specifies a Smartport type that was dynamically assigned by Auto Smartport:
  - If the Auto Smartport Global Operational state, the interface Auto Smartport state, and the Persistent Status are all **Enable**, the Smartport type is set to this dynamic type.
  - Else the corresponding anti-macro is applied and the interfaces status is set to Default.

# **Macro Failure and the Reset Operation**

A Smartport macro might fail if there is a conflict between the existing configuration of the interface and a Smartport macro.

When a Smartport macro fails, a SYSLOG message containing the following parameters is sent:

- Port number
- Smartport type
- The line number of the failed CLI command in the macro

When a Smartport macro fails on an interface, the status of the interface is set to *Unknown*. The reason for the failure can be displayed in the Interface Settings page, **Show Diagnostics** popup.

After the source of the problem is determined and the existing configuration or Smartport macro is corrected, you must perform a reset operation to reset the interface before it can be reapplied with a Smartport type (in the Interface Settings pages). See the workflow area in **Common Smartport Tasks** section for troubleshooting tips.

# **How the Smartport Feature Works**

You can apply a Smartport macro to an interface by the macro name, or by the Smartport type associated with the macro. Applying a Smartport macro by macro name can be done only through the CLI, you should refer to the CLI guide for details.

Because support is provided for Smartport types which correspond to devices that do not allow themselves to be discovered via CDP and/or LLDP, these Smartport types must be statically assigned to the desired interfaces. This can be done by navigating to the Smartport Interface Settings page, selecting the radio button of the desired interface, and clicking **Edit**. Then, select the Smartport type you want to assign and adjust the parameters as necessary before clicking **Apply**.

There are two ways to apply a Smartport macro by Smartport type to an interface:

#### Static Smartport

You manually assign a Smartport type to an interface. The corresponding Smartport macro is applied to the interface. You can manually assign a Smartport type to an interface from the Smartport Interface Settings Page.

#### Auto Smartport

When a device is detected from an interface, the Smartport macro, if any, that corresponds to the Smartport type of the attaching device is automatically applied. Auto Smartport is enabled by default globally, and at the interface level.

In both cases, the associated anti-macro is run when the Smartport type is removed from the interface, and the anti-macro runs in exactly the same manner, removing all of the interface configuration.

# **Auto Smartport**

In order for Auto Smartport to automatically assign Smartport types to interfaces, the Auto Smartport feature must be enabled globally and on the relevant interfaces which Auto Smartport should be allowed to configure. By default, Auto Smartport is enabled and allowed to configure all interfaces. The Smartport type assigned to each interface is determined by the CDP and LLDP packets received on the each interface respectively.

- If multiple devices are attached to an interface, a configuration profile that is appropriate for all of the devices is applied to the interface if possible.
- If a device is aged out (no longer receiving advertisements from other devices), the interface configuration is changed according to its Persistent Status. If the Persistent Status is enabled, the interface configuration is retained. If not, the Smartport Type reverts to Default.

## **Enabling Auto Smartport**

Auto Smartport can be enabled globally in the Properties page in the following ways:

- Enabled—This manually enables Auto Smartport and places it into operation immediately.
- Enable by Auto Voice VLAN—This enables Auto Smartport to operate if Auto Voice VLAN is enabled and in operation. Enable by Auto Voice VLAN is the default.
- **NOTE** In addition to enabling Auto Smartport globally, you must enable Auto Smartport at the desired interface as well. By default, Auto Smartport is enabled at all the interfaces.

See Voice VLAN for more information on enabling Auto Voice VLAN

## **Identifying Smartport Type**

If Auto Smartport is globally enabled (in the Properties page), and at an interface (in the Interface Settings page), the device applies a Smartport macro to the interface based on the Smartport type of the attaching device. Auto Smartport derives the Smartport types of attaching devices based on the CDP and/or LLDP the devices advertise. If, for example, an IP phone is attached to a port, it transmits CDP or LLDP packets that advertise its capabilities. After reception of these CDP and/or LLDP packets, the device derives the appropriate Smartport type for phone and applies the corresponding Smartport macro to the interface where the IP phone attaches.

Unless Persistent Auto Smartport is enabled on an interface, the Smartport type and resulting configuration applied by Auto Smartport is removed if the attaching device(s) ages out, links down, reboots, or conflicting capabilities are received. Aging out times are determined by the absence of CDP and/or LLDP advertisements from the device for a specified time period.

### Using CDP/LLDP Information to Identify Smartport Types

The device detects the type of device attached to the port, based on the CDP/LLDP capabilities.

This mapping is shown in the following tables:

| Capability Name            | CDP Bit | Smartport Type        |
|----------------------------|---------|-----------------------|
| Router                     | 0x01    | Router                |
| TB Bridge                  | 0x02    | Wireless Access Point |
| SR Bridge                  | 0x04    | Ignore                |
| Switch                     | 0x08    | Switch                |
| Host                       | 0x10    | Host                  |
| IGMP conditional filtering | 0x20    | Ignore                |
| Repeater                   | 0x40    | Ignore                |
| VoIP Phone                 | 0x80    | ip_phone              |
| Remotely-Managed Device    | 0x100   | Ignore                |
| CAST Phone Port            | 0x200   | Ignore                |
| Two-Port MAC Relay         | 0x400   | Ignore                |

#### **CDP Capabilities Mapping to Smartport Type**

#### LLDP Capabilities Mapping to Smartport Type

| Capability Name  | LLDP Bit | Smartport Type           |
|--|----------|--------------------------|
| Other  | 1        | Ignore                   |
| Repeater IETF RFC 2108                                 | 2        | Ignore                   |
| MAC Bridge IEEE Std. 802.1D                            | 3        | Switch                   |
| WLAN Access Point IEEE Std. 802.11<br>MIB              | 4        | Wireless Access<br>Point |
| Router IETF RFC 1812                                   | 5        | Router                   |
| Telephone IETF RFC 4293                                | 6        | ip_phone                 |
| DOCSIS cable device IETF RFC 4639<br>and IETF RFC 4546 | 7        | Ignore                   |
| Station Only IETF RFC 4293                             | 8        | Host                     |
| C-VLAN Component of a VLAN Bridge<br>IEEE Std. 802.1Q  | 9        | Switch                   |
| S-VLAN Component of a VLAN Bridge<br>IEEE Std. 802.1Q  | 10       | Switch                   |
| Two-port MAC Relay (TPMR) IEEE Std.<br>802.1Q          | 11       | Ignore                   |
| Reserved   | 12-16    | Ignore                   |

**NOTE** If only the IP Phone and Host bits are set, then the Smartport type is ip\_phone\_desktop.

## **Multiple Devices Attached to the Port**

The device derives the Smartport type of a connected device via the capabilities the device advertises in its CDP and/or LLDP packets.

If multiple devices are connected to the device through one interface, Auto Smartport considers each capability advertisement it receives through that interface in order to assign the correct Smartport type. The assignment is based on the following algorithm:

- If all devices on an interface advertise the same capability (there is no conflict) the matching Smartport type is applied to the interface.
- If one of the devices is a switch, the *Switch* Smartport type is used.
- If one of the devices is an AP, the Wireless Access Point Smartport type is used.
- If one of the devices is an IP phone and another device is a host, the ip\_phone\_desktop Smartport type is used.
- If one of the devices is an IP phone desktop and the other is an IP phone or host, the *ip\_phone\_desktop* Smartport type is used.
- In all other cases the default Smartport type is used.

For more information about LLDP/CDP refer to the **Configuring LLDP** and **Configuring CDP** sections, respectively.

## **Persistent Auto Smartport Interface**

If the Persistent status of an interface is enabled, its Smartport type and the configuration that is already applied dynamically by Auto Smartport remains on the interface even after the attaching device ages out, the interface goes down, and the device is rebooted (assuming the configuration was saved). The Smartport type and the configuration of the interface are not changed unless Auto Smartport detects an attaching device with a different Smartport type. If the Persistent status of an interface is disabled, the interface reverts to the default Smartport type when the attaching device to it ages out, the interface goes down, or the device is rebooted. Enabling Persistent status on an interface eliminates the device detection delay that otherwise occurs.

**NOTE** The persistence of the Smartport types applied to the interfaces are effective between reboots only if the running configuration with the Smartport type applied at the interfaces is saved to the startup configuration file.

# **Error Handling**

When a smart port macro fails to apply to an interface, you can examine the point of the failure in the Interface Settings page and reset the port and reapply the macro after the error is corrected from the Interface Settings and Interface Settings Edit pages.

# **Default Configuration**

Smartport is always available. By default, Auto Smartport is enabled by Auto Voice VLAN, relies on both CDP and LLDP to detect attaching device's Smartport type, and detects Smartport type IP phone, IP phone + Desktop, Switch, and Wireless Access Point.

See Voice VLAN for a description of the voice factory defaults.

# **Relationships with Other Features and Backwards Compatibility**

Auto Smartport is enabled by default and may be disabled. Telephony OUI cannot function concurrently with Auto Smartport, and Auto Voice VLAN. Auto Smartport must be disabled before enabling Telephony OUI.

## **Common Smartport Tasks**

This section describes some common tasks to setup Smartport and Auto Smartport.

*Workflow1: To globally enable Auto Smartport on the device, and to configure a port with Auto Smartport, perform the following steps:* 

- STEP 1 To enable the Auto Smartport feature on the device, open the Smartport > Properties page. Set Administrative Auto Smartport to Enable or Enable by Voice VLAN.
- **STEP 2** Select whether the device is to process CDP and/or LLDP advertisements from connected devices.
- **STEP 3** Select which type of devices are to be detected in the **Auto Smartport Device Detection** field.
- **STEP 4** Click **Apply**
- **STEP 5** To enable the Auto Smartport feature on one or more interfaces, open the Smartport > Interface Settings page.
- STEP 6 Select the interface, and click Edit.

- **STEP 7** Select Auto Smartport in the **Smartport Application** field.
- **STEP 8** Check or uncheck **Persistent Status** if desired.
- **STEP 9** Click **Apply**.

Workflow2: To configure an interface as a static Smartport, perform the following steps:

- **STEP 1** To enable the Smartport feature on the interface, open the Smartport > Interface Settings page.
- **STEP 2** Select the interface, and click **Edit**.
- **STEP 3** Select the Smartport type that is to be assigned to the interface in the **Smartport Application** field.
- **STEP 4** Set the macro parameters as required.
- **STEP 5** Click **Apply**.

Workflow3: To adjust Smartport macro parameter defaults and/or bind a user-defined macro pair to a Smartport type, perform the following steps:

Through this procedure you can accomplish the following:

- View the macro source.
- Change parameter defaults.
- Restore the parameter defaults to the factory settings.
- Bind a user-defined macro pair (a macro and its corresponding anti-macro) to a Smartport type.
- 1. Open the Smartport > Smartport Type Settings page.
- 2. Select the Smartport Type.
- 3. Click **View Macro Source** to view the current Smartport macro that is associated with the selected Smartport Type.
- 4. Click **Edit** to open a new window in which you can bind user-defined macros to the selected Smartport type and/or modify the default values of the parameters in the macros bound to that Smartport type. These parameter default values are used when Auto Smartport applies the selected Smartport type (if applicable) to an interface.

- 5. In the Edit page, modify the fields.
- 6. Click **Apply** to rerun the macro if the parameters were changed, or **Restore Defaults** to restore default parameter values to built-in macros if required.

Workflow4: To rerun a Smartport macro after it has failed, perform the following steps:

- **STEP 1** In the Interface Settings page, select an interface with Smartport type Unknown.
- **STEP 2** Click **Show Diagnostics** to see the problem.
- **STEP 3** Troubleshoot, then correct the problem. Consider the troubleshooting tip below.
- **STEP 4** Click **Edit.** A new window appears in which you can click **Reset** to reset the interface.
- **STEP 5** Return to the main page and reapply the macro using either **Reapply** (for devices that are not switches, routers or APs) or **Reapply Smartport Macro** (for switches, routers or APs) to run the Smartport Macro on the interface.

A second method of resetting single or multiple unknown interfaces is:

- **STEP 1** In the Interface Settings page, select the Port Type equals to checkbox.
- STEP 2 Select Unknown and click Go.
- STEP 3 Click Reset All Unknown Smartports. Then reapply the macro as described above.
  - **TIP** The reason that the macro failed might be a conflict with a configuration on the interface made prior to applying the macro (most often encountered with security and storm-control settings), a wrong port type, a typo or an incorrect command within the user-defined macro, or an invalid parameter setting. Parameters are checked for neither type nor boundary prior to the attempt to apply the macro, therefore, an incorrect or invalid input to a parameter value will almost assuredly cause failure when applying the macro.

# **Configuring Smartport Using The Web-based Interface**

The Smartport feature is configured in the Smartport > Properties, Smartport Type Settings and Interface Settings pages.

For Voice VLAN configuration, see Voice VLAN.

For LLDP/CDP configuration, see the **Configuring LLDP** and **Configuring CDP** sections, respectively.

## **Smartport Properties**

To configure the Smartport feature globally:

#### **STEP 1** Click **Smartport > Properties**.

- **STEP 2** Enter the parameters.
  - Administrative Auto Smartport—Select to globally enable or disable Auto Smartport. The following options are available:
    - Disable—Select to disable Auto Smartport on the device.
    - Enable—Select to enable Auto Smartport on the device.
    - Enable by Auto Voice VLAN—This enables Auto Smartport, but puts it in operation only when Auto Voice VLAN is also enabled and in operation. Enable by Auto Voice VLAN is the default.
  - Auto Smartport Device Detection Method—Select whether incoming CDP, LLDP, or both types of packets are used to detect the Smartport type of the attaching device(s). At least one must be checked in order for Auto Smartport to identify devices.
  - Operational CDP Status—Displays the operational status of CDP. Enable CDP if Auto Smartport is to detect the Smartport type based on CDP advertisement.
  - Operational LLDP Status—Displays the operational status of LLDP. Enable LLDP if Auto Smartport is to detect the Smartport type based on LLDP/ LLDP-MED advertisement.
  - Auto Smartport Device Detection—Select each type of device for which Auto Smartport can assign Smartport types to interfaces. If unchecked, Auto Smartport does not assign that Smartport type to any interface.

**STEP 3** Click **Apply**. This sets the global Smartport parameters on the device.

## **Smartport Type Settings**

Use the Smartport Type Settings page to edit the Smartport Type settings and view the Macro Source.

By default, each Smartport type is associated with a pair of built-in Smartport macros. See **Smartport Types** for further information on macro versus anti-macro. Alternatively, you can associate your own pair of user-defined macros with customized configurations to a Smartport type. User-defined macros can be prepared only through CLI. You should refer to the CLI reference guide for details.

Built-in or user-defined macros can have parameters. The built-in macros have up to three parameters.

Editing these parameters for the Smartport types applied by Auto Smartport from the Smartport Type Settings page configures the default values for these parameters. These defaults are used by Auto Smartport.

- **NOTE** Changes to Auto Smartport types cause the new settings to be applied to interfaces which have already been assigned that type by Auto Smartport. In this case, binding an invalid macro or setting an invalid default parameter value causes all ports of this Smartport type to become unknown.
- **STEP 1** Click **Smartport > Smartport Type Settings**.
- **STEP 2** To view the Smartport macro associated with a Smartport type, select a Smartport type and click **View Macro Source**.
- **STEP 3** To modify the parameters of a macro or assign a user-defined macro, select a Smartport type and click **Edit**.

**STEP 4** Enter the fields.

- **Port Type**—Select a Smartport type.
- Macro Name—Displays the name of the Smartport macro currently associated with the Smartport type.
- Macro Type—Select whether the pair of macro and anti-macro associated with this Smartport type is built-in or user-defined.

• User Defined Macro—If desired, select the user-defined macro that is to be associated with the selected Smartport type. The macro must have already been paired with an anti-macro.

Pairing of the two macros is done by name and is described in the Smartport Macro section.

- Macro Parameters—Displays the following fields for three parameters in the macro:
  - Parameter Name—Name of parameter in macro.
  - *Parameter Value*—Current value of parameter in macro. This can be changed here.
  - Parameter Description—Description of parameter.

You can restore the default parameter values by clicking Restore Defaults.

- STEP 5 Click Apply to save the changes to the running configuration. If the Smartport macro and/or its parameter values associated with the Smartport type are modified, Auto Smartport automatically reapplies the macro to the interfaces currently assigned with the Smartport type by Auto Smartport. Auto Smartport does not apply the changes to interfaces that were statically assigned a Smartport type.
  - **NOTE** There is no method to validate macro parameters because they do not have a type association. Therefore, any entry is valid at this point. However, invalid parameter values may cause errors to occur when the Smartport type is assigned to an interface, applying the associated macro.

## **Smartport Interface Settings**

Use the Interface Settings page to perform the following tasks:

- Statically apply a specific Smartport type to an interface with interface specific values for the macro parameters.
- Enable Auto Smartport on an interface.
- Diagnose a Smartport macro that failed upon application, and caused the Smartport type to become Unknown.
- Reapply a Smartport macro after it fails for one of the following types of interfaces: switch, router and AP. It is expected that the necessary

corrections have been made prior to clicking **Reapply**. See the workflow area in **Common Smartport Tasks** section for troubleshooting tips.

- Reapply a Smartport macro to an interface. In some circumstances, you
  may want to reapply a Smartport macro so that the configuration at an
  interface is up to date. For instance, reapplying a switch Smartport macro
  at a device interface makes the interface a member of the VLANs created
  since the last macro application. You have to be familiar with the current
  configurations on the device and the definition of the macro to determine if
  a reapplication has any impact on the interface.
- Reset unknown interfaces. This sets the mode of Unknown interfaces to Default.

To apply a Smartport macro:

#### **STEP 1** Click **Smartport > Interface Settings**.

Reapply the associated Smartport macro in the following ways:

- Select a group of Smartport types (switches, routers or APs) and click Reapply Smartport Macro. The macros are applied to all selected interface types.
- Select an interface that is UP and click **Reapply** to reapply the last macro that was applied to the interface.

The **Reapply** action also adds the interface to all newly-created VLANs.

**STEP 2** Smartport Diagnostic.

If a Smartport macro fails, the Smartport Type of the interface is Unknown. Select an interface which is of unknown type and click **Show Diagnostic.** This displays the command at which application of the macro failed. See the workflow area in **Common Smartport Tasks** section for troubleshooting tips. Proceed to reapply the macro after correcting the problem.

#### **STEP 3** Resetting all Unknown interfaces to Default type.

- Select the *Port Type equals to* checkbox.
- Select *Unknown* and click **Go**.
- Click Reset All Unknown Smartports. Then reapply the macro as described above. This performs a reset on all interfaces with type Unknown, meaning that all interfaces are returned to the Default type. After correcting the error in the macro or on the current interface configuration or both, a new macro may be applied.

**NOTE** Resetting the interface of unknown type does not reset the configuration performed by the macro that failed. This clean up must be done manually.

To assign a Smartport type to an interface or activate Auto Smartport on the interface:

- STEP 1 Select an interface and click Edit.
- **STEP 2** Enter the fields.
  - Interface—Select the port or LAG.
  - Smartport Type—Displays the Smartport type currently assigned to the port/LAG.
  - **Smartport Application**—Select the Smartport type from the Smartport Application pull-down.
  - Smartport Application Method— If Auto Smartport is selected, Auto Smartport automatically assigns the Smartport type based on the CDP and/ or LLDP advertisement received from the connecting devices as well as applying the corresponding Smartport macro. To statically assign a Smartport type and apply the corresponding Smartport macro to the interface, select the desired Smartport type.
  - Persistent Status—Select to enable the Persistent status. If enabled, the
    association of a Smartport type to an interface remains even if the interface
    goes down, or the device is rebooted. Persistent is applicable only if the
    Smartport Application of the interface is Auto Smartport. Enabling Persistent
    at an interface eliminates the device detection delay that otherwise occurs.
  - Macro Parameters—Displays the following fields for up to three parameters in the macro:
    - Parameter Name—Name of parameter in macro.
    - *Parameter Value*—Current value of parameter in macro. This can be changed here.
    - Parameter Description—Description of parameter.
- **STEP 3** Click **Reset** to set an interface to Default if it is in Unknown status (as a result of an unsuccessful macro application). The macro can be reapplied on the main page.
- **STEP 4** Click **Apply** to update the changes and assign the Smartport type to the interface.

# **Built-in Smartport Macros**

The following describes the pair of built-in macros for each Smartport type. For each Smartport type there is a macro to configure the interface and an anti macro to remove the configuration.

Macro code for the following Smartport types are provided:

- desktop
- printer
- guest
- server
- host
- ip\_camera
- ip\_phone
- ip\_phone\_desktop
- switch
- router
- ap

#### desktop

```
[desktop]
#interface configuration, for increased network security and reliability when
connecting a desktop device, such as a PC, to a switch port.
#macro description Desktop
#macro keywords $native_vlan $max_hosts
#
#macro key description:
                          $native_vlan: The untag VLAN which will be
configured on the port
                        $max_hosts: The maximum number of allowed devices on
#
the port
#Default Values are
#$native_vlan = Default VLAN
\#smax_hosts = 10
#
#the port type cannot be detected automatically
#
#the default mode is trunk
smartport switchport trunk native vlan $native_vlan
#
port security max $max_hosts
```

```
port security mode max-addresses
port security discard trap 60
#
smartport storm-control broadcast level 10
smartport storm-control include-multicast
smartport storm-control broadcast enable
#
spanning-tree portfast
#
@
```

#### no\_desktop

```
[no_desktop]
#macro description No Desktop
#
no smartport switchport trunk native vlan
smartport switchport trunk allowed vlan remove all
#
no port security
no port security mode
no port security max
#
no smartport storm-control broadcast enable
no smartport storm-control broadcast level
no smartport storm-control include-multicast
#
spanning-tree portfast auto
#
@
```

#### printer

```
[printer]
#macro description printer
#macro keywords $native_vlan
#
#macro key description: $native_vlan: The untag VLAN which will be configured
on the port
#Default Values are
#$native_vlan = Default VLAN
#
#the port type cannot be detected automatically
switchport mode access
switchport access vlan $native_vlan
#
#single host
port security max 1
port security mode max-addresses
port security discard trap 60
```

#### #

```
smartport storm-control broadcast level 10
smartport storm-control include-multicast
smartport storm-control broadcast enable
#
spanning-tree portfast
#
@
```

#### no\_printer

```
[no_printer]
#macro description No printer
#
no switchport access vlan
no switchport mode
#
no port security
no port security mode
#
no smartport storm-control broadcast enable
no smartport storm-control broadcast level
no smartport storm-control include-multicast
#
spanning-tree portfast auto
#
@
```

#### guest

```
[guest]
#macro description guest
#macro keywords $native_vlan
#
#macro key description: $native_vlan: The untag VLAN which will be
configured on the port
#Default Values are
#$native_vlan = Default VLAN
#
#the port type cannot be detected automatically
#
switchport mode access
switchport access vlan $native_vlan
#
#single host
port security max 1
port security mode max-addresses
port security discard trap 60
#
smartport storm-control broadcast level 10
smartport storm-control include-multicast
```

```
smartport storm-control broadcast enable
#
spanning-tree portfast
#
@
```

#### no\_guest]]

```
[no_guest]
#macro description No guest
#
no switchport access vlan
no switchport mode
#
no port security
no port security mode
#
no smartport storm-control broadcast enable
no smartport storm-control broadcast level
no smartport storm-control include-multicast
#
spanning-tree portfast auto
#
@
```

#### server

```
[server]
#macro description server
#macro keywords $native_vlan $max_hosts
#
                          $native_vlan: The untag VLAN which will be
#macro key description:
configured on the port
                         $max_hosts: The maximum number of allowed devices on
#
the port
#Default Values are
#$native_vlan = Default VLAN
\#smax_hosts = 10
#
#the port type cannot be detected automatically
#
#the default mode is trunk
smartport switchport trunk native vlan $native_vlan
#
port security max $max_hosts
port security mode max-addresses
port security discard trap 60
#
smartport storm-control broadcast level 10
smartport storm-control broadcast enable
#
```

spanning-tree portfast
#
@

#### no\_server

```
[no_server]
#macro description No server
#
no smartport switchport trunk native vlan
smartport switchport trunk allowed vlan remove all
#
no port security
no port security mode
no port security max
#
no smartport storm-control broadcast enable
no smartport storm-control broadcast level
#
spanning-tree portfast auto
#
@
```

#### host

```
[host]
#macro description host
#macro keywords $native_vlan $max_hosts
#
#macro key description:
                          $native_vlan: The untag VLAN which will be
configured on the port
#
                        $max_hosts: The maximum number of allowed devices on
the port
#Default Values are
#$native_vlan = Default VLAN
\#max_hosts = 10
#
#the port type cannot be detected automatically
#
#the default mode is trunk
smartport switchport trunk native vlan $native_vlan
port security max $max_hosts
port security mode max-addresses
port security discard trap 60
#
smartport storm-control broadcast level 10
smartport storm-control include-multicast
smartport storm-control broadcast enable
#
spanning-tree portfast
```

# @

#### no\_host

```
[no_host]
#macro description No host
#
no smartport switchport trunk native vlan
smartport switchport trunk allowed vlan remove all
#
no port security
no port security mode
no port security max
#
no smartport storm-control broadcast enable
no smartport storm-control broadcast level
no smartport storm-control include-multicast
#
spanning-tree portfast auto
#
@
```

#### ip\_camera

```
[ip_camera]
#macro description ip_camera
#macro keywords $native_vlan
#
#macro key description: $native_vlan: The untag VLAN which will be
configured on the port
#Default Values are
#$native_vlan = Default VLAN
#
switchport mode access
switchport access vlan $native_vlan
#
#single host
port security max 1
port security mode max-addresses
port security discard trap 60
#
smartport storm-control broadcast level 10
smartport storm-control include-multicast
smartport storm-control broadcast enable
#
spanning-tree portfast
#
@
```

#### no\_ip\_camera

```
[no_ip_camera]
#macro description No ip_camera
#
no switchport access vlan
no switchport mode
#
no port security
no port security mode
#
no smartport storm-control broadcast enable
no smartport storm-control broadcast level
no smartport storm-control include-multicast
#
spanning-tree portfast auto
#
@
```

#### ip\_phone

```
[ip_phone]
#macro description ip_phone
#macro keywords $native_vlan $voice_vlan $max_hosts
#
#macro key description:
                          $native_vlan: The untag VLAN which will be
configured on the port
                          $voice_vlan: The voice VLAN ID
#
#
                        $max_hosts: The maximum number of allowed devices on
the port
#Default Values are
#$native_vlan = Default VLAN
#$voice_vlan = 1
\#smax_hosts = 10
#
#the default mode is trunk
smartport switchport trunk allowed vlan add $voice_vlan
smartport switchport trunk native vlan $native_vlan
#
port security max $max_hosts
port security mode max-addresses
port security discard trap 60
#
smartport storm-control broadcast level 10
smartport storm-control include-multicast
smartport storm-control broadcast enable
#
spanning-tree portfast
#
@
```
#### no\_ip\_phone

```
[no_ip_phone]
#macro description no ip_phone
#macro keywords $voice_vlan
#
#macro key description:
                          $voice_vlan: The voice VLAN ID
#Default Values are
#$voice_vlan = 1
#
smartport switchport trunk allowed vlan remove $voice_vlan
no smartport switchport trunk native vlan
smartport switchport trunk allowed vlan remove all
#
no port security
no port security mode
no port security max
#
no smartport storm-control broadcast enable
no smartport storm-control broadcast level
no smartport storm-control include-multicast
#
spanning-tree portfast auto
#
@
```

# ip\_phone\_desktop

```
[ip_phone_desktop]
#macro description ip_phone_desktop
#macro keywords $native_vlan $voice_vlan $max_hosts
#
                          $native_vlan: The untag VLAN which will be
#macro key description:
configured on the port
#
                          $voice_vlan: The voice VLAN ID
#
                         $max_hosts: The maximum number of allowed devices on
the port
#Default Values are
#$native_vlan = Default VLAN
#$voice_vlan = 1
\#max_hosts = 10
#
#the default mode is trunk
smartport switchport trunk allowed vlan add $voice_vlan
smartport switchport trunk native vlan $native_vlan
#
port security max $max_hosts
port security mode max-addresses
port security discard trap 60
#
smartport storm-control broadcast level 10
smartport storm-control include-multicast
```

```
smartport storm-control broadcast enable
#
spanning-tree portfast
#
@
```

#### no\_ip\_phone\_desktop

```
[no_ip_phone_desktop]
#macro description no ip_phone_desktop
#macro keywords $voice_vlan
#
#macro key description:
                         $voice_vlan: The voice VLAN ID
#
#Default Values are
#$voice_vlan = 1
#
smartport switchport trunk allowed vlan remove $voice_vlan
no smartport switchport trunk native vlan
smartport switchport trunk allowed vlan remove all
#
no port security
no port security mode
no port security max
#
no smartport storm-control broadcast enable
no smartport storm-control broadcast level
no smartport storm-control include-multicast
#
spanning-tree portfast auto
#
@
```

#### switch

```
[switch]
#macro description switch
#macro keywords $native_vlan $voice_vlan
#
#macro key description: $native_vlan: The untag VLAN which will be
configured on the port
                         $voice_vlan: The voice VLAN ID
#
#Default Values are
#$native_vlan = Default VLAN
#$voice_vlan = 1
#
#the default mode is trunk
smartport switchport trunk allowed vlan add all
smartport switchport trunk native vlan $native_vlan
#
spanning-tree link-type point-to-point
```

# @

#### no\_switch

```
[no_switch]
#macro description No switch
#macro keywords $voice_vlan
#
#macro key description: $voice_vlan: The voice VLAN ID
#
no smartport switchport trunk native vlan
smartport switchport trunk allowed vlan remove all
#
no spanning-tree link-type
#
@
```

#### router

```
[router]
#macro description router
#macro keywords $native_vlan $voice_vlan
#
#macro key description:
                        $native_vlan: The untag VLAN which will be
configured on the port
#
                         $voice_vlan: The voice VLAN ID
#
#Default Values are
#$native_vlan = Default VLAN
#$voice_vlan = 1
#
#the default mode is trunk
smartport switchport trunk allowed vlan add all
smartport switchport trunk native vlan $native_vlan
#
smartport storm-control broadcast level 10
smartport storm-control broadcast enable
#
spanning-tree link-type point-to-point
#
@
```

#### no\_router

[no\_router]

#macro description No router

#macro keywords \$voice\_vlan
#
#macro key description: \$voice\_vlan: The voice VLAN ID
#
no smartport switchport trunk native vlan
smartport switchport trunk allowed vlan remove all
#
no smartport storm-control broadcast enable
no smartport storm-control broadcast level
#

no spanning-tree link-type

#

@

#### ар

```
[ap]
#macro description ap
#macro keywords $native_vlan $voice_vlan
#
#macro key description: $native_vlan: The untag VLAN which will be
configured on the port
```

# 12

# **Port Management: PoE**

The Power over Ethernet (PoE) feature is only available on PoE-based devices. For a list of PoE-based devices, refer to the **Device Models** section.

This section describes how to use the PoE feature.

It covers the following topics:

- PoE on the Device
- Configuring PoE Properties
- Configuring PoE Settings

# **PoE on the Device**

A PoE device is PSE (Power Sourcing Equipment) that delivers electrical power to connected PD (Powered Devices) over existing copper cables without interfering with the network traffic, updating the physical network or modifying the network infrastructure.

See **Device Models** for information concerning PoE support on various models.

#### **PoE Features**

PoE provides the following features:

- Eliminates the need to run 110/220 V AC power to all devices on a wired LAN.
- Removes the necessity for placing all network devices next to power sources.
- Eliminates the need to deploy double cabling systems in an enterprise significantly decreasing installation costs.

Power over Ethernet can be used in any enterprise network that deploys relatively low-powered devices connected to the Ethernet LAN, such as:

- IP phones
- Wireless access points
- IP gateways
- Audio and video remote monitoring devices

# **PoE Operation**

PoE implements in the following stages:

- Detection—Sends special pulses on the copper cable. When a PoE device is located at the other end, that device responds to these pulses.
- Classification—Negotiation between the Power Sourcing Equipment (PSE) and the Powered Device (PD) commences after the Detection stage. During negotiation, the PD specifies its class, which is the amount of maximum power that the PD consumes.
- Power Consumption—After the classification stage completes, the PSE provides power to the PD. If the PD supports PoE, but without classification, it is assumed to be class 0 (the maximum). If a PD tries to consume more power than permitted by the standard, the PSE stops supplying power to the port.

PoE supports two modes:

- Port Limit—The maximum power the device agrees to supply is limited to the value the system administrator configures, regardless of the Classification result.
- Class Power Limit—The maximum power the device agrees to supply is determined by the results of the Classification stage. This means that it is set as per the Client's request.

# **PoE Configuration Considerations**

There are two factors to consider in the PoE feature:

- The amount of power that the PSE can supply
- The amount of power that the PD is actually attempting to consume

You can decide the following:

- Maximum power a PSE is allowed to supply to a PD
- During device operation, to change the mode from Class Power Limit to Port Limit and vice versa. The power values per port that were configured for the Port Limit mode are retained.

**NOTE** Changing the mode from Class Limit to Port limit and vice versa when the device is operational forces the Powered Device to reboot.

- Maximum port limit allowed as a per-port numerical limit in mW (Port Limit mode).
- To generate a trap when a PD tries to consume too much and at what percent of the maximum power this trap is generated.

The PoE-specific hardware automatically detects the PD class and its power limit according to the class of the device connected to each specific port (Class Limit mode).

If at any time during the connectivity an attached PD requires more power from the device than the configured allocation allows (no matter if the device is in Class Limit or Port Limit mode), the device does the following:

- Maintains the up/down status of the PoE port link
- Turns off power delivery to the PoE port
- Logs the reason for turning off power
- Generates an SNMP trap

**NOTE** When a lower voltage PoE device is connected to the SG500 series device with PoE, and connected via PoE enabled ports on both ends of the connection, the lower voltage device lose its ability to power any powered device. To avoid this condition, either disable PoE support on the SG500 or use a non-PoE port.



CAUTION Consider the following when connecting switches capable of supplying PoE:

The PoE models of the Sx200, Sx300, and Sx500 series switches are PSE (Power Sourcing Equipment) that are capable of supplying DC power to attaching PD (Powered Devices). These devices include VoIP phones, IP cameras, and wireless access points. The PoE switches can detect and supply power to pre-standard legacy PoE Powered Devices. Due to the support of legacy PoE, it is possible that a PoE device acting as a PSE may mistakenly detect and supply power to an attaching PSE, including other PoE switches, as a legacy PD.

Even though Sx200/300/500 PoE switches are PSE, and as such should be powered by AC, they could be powered up as a legacy PD by another PSE due to false detection. When this happens, the PoE device may not operate properly and may not be able to properly supply power to its attaching PDs.

To prevent false detection, you should disable PoE on the ports on the PoE switches that are used to connect to PSEs. You should also first power up a PSE device before connecting it to a PoE device. When a device is being falsely detected as a PD, you should disconnect the device from the PoE port and power recycle the device with AC power before reconnecting its PoE ports.

# **Configuring PoE Properties**

The PoE Properties page enables selecting either the Port Limit or Class Limit PoE mode and specifying the PoE traps to be generated.

These settings are entered in advance. When the PD actually connects and is consuming power, it might consume much less than the maximum power allowed.

Output power is disabled during power-on reboot, initialization, and system configuration to ensure that PDs are not damaged.

To configure PoE on the device and monitor current power usage:

# **STEP 1** Click **Port Management > PoE > Properties.**

- **STEP 2** Enter the values for the following fields:
  - Power Mode—Select one of the following options:
    - *Port Limit*—The maximum power limit per each port is configured by the user.
    - *Class Limit*—The maximum power limit per port is determined by the class of the device, which results from the Classification stage.

**NOTE** When you change from Port Limit to Class Limit or vice versa, you must disable PoE ports, and enable them after changing the power configuration.

- **Traps**—Enable or disable traps. If traps are enabled, you must also enable SNMP and configure at least one SNMP Notification Recipient.
- **Power Trap Threshold**—Enter the usage threshold that is a percentage of the power limit. An alarm is initiated if the power exceeds this value.

The following counters are displayed for each device or for all the units of the stack:

- Nominal Power—The total amount of power the device can supply to all the connected PDs.
- **Consumed Power**—Amount of power currently being consumed by the PoE ports.
- Available Power—Nominal power minus the amount of consumed power.

**STEP 3** Click **Apply** to save the PoE properties.

# **Configuring PoE Settings**

The PoE Settings page displays system PoE information for enabling PoE on the interfaces and monitoring the current power usage and maximum power limit per port.

**NOTE** PoE can be configured on the device for a specific period. This feature enables you to define, per port, the days in the week and the hours that PoE is enabled. When the time range is not active, PoE is disabled. To use this feature, a time range must first be defined in the **Time Range** page.

#### Click Port Management > PoE > Settings.

This page limits the power per port in two ways depending on the Power Mode:

 Port Limit: Power is limited to a specified wattage. For these settings to be active, the system must be in PoE Port Limit mode. That mode is configured in the PoE Properties page.

When the power consumed on the port exceeds the port limit, the port power is turned off.

Class Limit: Power is limited based on the class of the connected PD. For these settings to be active, the system must be in PoE Class Limit mode. That mode is configured in the PoE Properties page.

When the power consumed on the port exceeds the class limit, the port power is turned off.

# **PoE priority example:**

Given: A 48 port device is supplying a total of 375 watts.

The administrator configures all ports to allocate up to 30 watts. This results in 48 times 30 ports equaling 1440 watts, which is too much. The device cannot provide enough power to each port, so it provides power according to the priority.

The administrator sets the priority for each port, allocating how much power it can be given.

These priorities are entered in the PoE Settings page.

See **Device Models** for a description of the device models that support PoE and the maximum power that can be allocated to PoE ports.

To configure PoE port settings:

- **STEP 1** Click **Port Management > PoE > Settings**. The list of fields below is for Port Limit Power Mode. The fields are slightly different if the Power Mode is Class Limit.
- **STEP 2** Select a port and click **Edit.** The list of fields below is for Port Limit Power Mode. The fields are slightly different if the Power Mode is Class Limit.
- **STEP 3** Enter the value for the following field:
  - Interface—Select the port to configure.
  - **PoE Administrative Status**—Enable or disable PoE on the port.
  - **Time Range**—Select to enabled PoE on the port.
  - **Time Range Name**—If Time Range has been enabled, select the time range to be used. Time ranges are defined in the **Time Range** page.
  - Power Priority Level—Select the port priority: low, high, or critical, for use when the power supply is low. For example, if the power supply is running at 99% usage and port 1 is prioritized as high, but port 3 is prioritized as low, port 1 receives power and port 3 might be denied power.

- Administrative Power Allocation—This field appears only if the Power Mode set in the PoE Properties page is Port Limit. If the Power mode is Power Limit, enter the power in milliwatts allocated to the port.
- Max Power Allocation—Displays the maximum amount of power permitted on this port.
- Class—This field appears only if the Power Mode set in the PoE Properties page is Class Limit. The class determines the power level:

| Class | Maximum Power Delivered by Device Port |
|-------|--|
| 0     | 15.4 watt                              |
| 1     | 4.0 watt                               |
| 2     | 7.0 watt                               |
| 3     | 15.4 watt                              |
| 4     | 30.0 watt                              |

- Power Consumption—Displays the amount of power in milliwatts assigned to the powered device connected to the selected interface.
- Overload Counter—Displays the total number of power overload occurrences.
- Short Counter—Displays the total number of power shortage occurrences.
- Denied Counter—Displays number of times the powered device was denied power.
- Absent Counter—Displays the number of times that power was stopped to the powered device, because the powered device was no longer detected.
- Invalid Signature Counter—Displays the times an invalid signature was received. Signatures are the means by which the powered device identifies itself to the PSE. Signatures are generated during powered device detection, classification, or maintenance.
- **STEP 4** Click **Apply**. The PoE settings for the port are written to the Running Configuration file.

# 13

# **VLAN Management**

This section covers the following topics:

- VLANs
- Configuring Default VLAN Settings
- Creating VLANs
- Configuring VLAN Interface Settings
- Defining VLAN Membership
- GVRP Settings
- VLAN Groups
- Voice VLAN
- Access Port Multicast TV VLAN
- Customer Port Multicast TV VLAN

# **VLANs**

A VLAN is a logical group of ports that enables devices associated with it to communicate with each other over the Ethernet MAC layer, regardless of the physical LAN segment of the bridged network to which they are connected.

# VLAN Description

Each VLAN is configured with a unique VID (VLAN ID) with a value from 1 to 4094. A port on a device in a bridged network is a member of a VLAN if it can send data to and receive data from the VLAN. A port is an untagged member of a VLAN if all packets destined for that port into the VLAN have no VLAN tag. A port is a tagged member of a VLAN if all packets destined for that port into the VLAN have a VLAN tag. A port can be a member of one untagged VLAN and can be a member of several tagged VLANs.

A port in VLAN Access mode can be part of only one VLAN. If it is in General or Trunk mode, the port can be part of one or more VLANs.

VLANs address security and scalability issues. Traffic from a VLAN stays within the VLAN, and terminates at devices in the VLAN. It also eases network configuration by logically connecting devices without physically relocating those devices.

If a frame is VLAN-tagged, a four-byte VLAN tag is added to each Ethernet frame. The tag contains a VLAN ID between 1 and 4094, and a VLAN Priority Tag (VPT) between 0 and 7. See **Quality of Service** for details about VPT.

When a frame enters a VLAN-aware device, it is classified as belonging to a VLAN, based on the four-byte VLAN tag in the frame.

If there is no VLAN tag in the frame or the frame is priority-tagged only, the frame is classified to the VLAN based on the PVID (Port VLAN Identifier) configured at the ingress port where the frame is received.

The frame is discarded at the ingress port if Ingress Filtering is enabled and the ingress port is not a member of the VLAN to which the packet belongs. A frame is regarded as priority-tagged only if the VID in its VLAN tag is 0.

Frames belonging to a VLAN remain within the VLAN. This is achieved by sending or forwarding a frame only to egress ports that are members of the target VLAN. An egress port may be a tagged or untagged member of a VLAN.

The egress port:

- Adds a VLAN tag to the frame if the egress port is a tagged member of the target VLAN, and the original frame does not have a VLAN tag.
- Removes the VLAN tag from the frame if the egress port is an untagged member of the target VLAN, and the original frame has a VLAN tag.

# VLAN Roles

VLANs function at Layer 2. All VLAN traffic (Unicast/Broadcast/Multicast) remains within its VLAN. Devices attached to different VLANs do not have direct connectivity to each other over the Ethernet MAC layer. Devices from different VLANs can communicate with each other only through Layer 3 routers. An IP router, for example, is required to route IP traffic between VLANs if each VLAN represents an IP subnet.

The IP router might be a traditional router, where each of its interfaces connects to only one VLAN. Traffic to and from a traditional IP router must be VLAN untagged. The IP router can be a VLAN-aware router, where each of its interfaces can connect to one or more VLANs. Traffic to and from a VLAN-aware IP router can be VLAN tagged or untagged.

Adjacent VLAN-aware devices exchange VLAN information with each other by using Generic VLAN Registration Protocol (GVRP). As a result, VLAN information is propagated through a bridged network.

VLANs on a device can be created statically or dynamically, based on the GVRP information exchanged by devices. A VLAN can be static or dynamic (from GVRP), but not both. For more information about GVRP, refer to the GVRP Settings section.

Some VLANs can have additional roles, including:

- Voice VLAN: For more information refer to the Voice VLAN section.
- Guest VLAN: Set in the Edit VLAN Authentication page.
- Default VLAN: For more information refer to the Configuring Default VLAN Settings section.
- Management VLAN (in Layer 2-system-mode systems): For more information refer to the Layer 2 IP Addressing section.

# QinQ

QinQ provides isolation between service provider networks and customers' networks. The device is a provider bridge that supports port-based c-tagged service interface.

With QinQ, the device adds an ID tag known as Service Tag (S-tag) to forward traffic over the network. The S-tag is used to segregate traffic between various customers, while preserving the customer VLAN tags.

Customer traffic is encapsulated with an S-tag with TPID 0x8100, regardless of whether it was originally c-tagged or untagged. The S-tag allows this traffic to be treated as an aggregate within a provider bridge network, where the bridging is based on the S-tag VID (S-VID) only.

The S-Tag is preserved while traffic is forwarded through the network service provider's infrastructure, and is later removed by an egress device.

An additional benefit of QinQ is that there is no need to configure customers' edge devices.

QinQ is enabled in the VLAN Management > Interface Settings page.

# VLAN Configuration Workflow

To configure VLANs:

- 1. If required, change the default VLAN by using the **Configuring Default VLAN Settings** section.
- 2. Create the required VLANs by using the Creating VLANs section.
- 3. Set the desired VLAN-related configuration for ports and enable QinQ on an interface using the **Configuring VLAN Interface Settings** section.
- 4. Assign interfaces to VLANs by using the **Configuring Port to VLAN** section or the **Configuring VLAN Membership** section.
- 5. View the current VLAN port membership for all the interfaces in the **Configuring VLAN Membership** section.
- 6. If required, configure VLAN groups as described in the MAC-based Groups and Protocol-based VLANs sections.
- 7. If required, configure TV VLAN as described in the Access Port Multicast TV VLAN and Customer Port Multicast TV VLAN sections.

# **Configuring Default VLAN Settings**

When using factory default settings, the device automatically creates VLAN 1 as the default VLAN, the default interface status of all ports is Trunk, and all ports are configured as untagged members of the default VLAN.

The default VLAN has the following characteristics:

- It is distinct, non-static/non-dynamic, and all ports are untagged members by default.
- It cannot be deleted.
- It cannot be given a label.
- It cannot be used for any special role, such as unauthenticated VLAN or Voice VLAN. This is only relevant for OUI-enabled voice VLAN.
- If a port is no longer a member of any VLAN, the device automatically configures the port as an untagged member of the default VLAN. A port is no longer a member of a VLAN if the VLAN is deleted or the port is removed from the VLAN.
- RADIUS servers cannot assign the default VLAN to 802.1x supplicants by using Dynamic VLAN Assignment.

When the VID of the default VLAN is changed, the device performs the following on all the ports in the VLAN, after saving the configuration and rebooting the device:

- Removes VLAN membership of the ports from the original default VLAN (possible only after reboot).
- Changes the PVID (Port VLAN Identifier) of the ports to the VID of the new default VLAN.
- The original default VLAN ID is removed from the device. To be used, it must be recreated.
- Adds the ports as untagged VLAN members of the new default VLAN.

To change the default VLAN:

#### **STEP 1** Click VLAN Management > Default VLAN Settings.

- **STEP 2** Enter the value for the following field:
  - Current Default VLAN ID—Displays the current default VLAN ID.

- **Default VLAN ID After Reboot**—Enter a new VLAN ID to replace the default VLAN ID after reboot.
- **STEP 3** Click **Apply**.
- **STEP 4** Click **Save** (in the upper-right corner of the window) and save the Running Configuration to the Startup Configuration.

The **Default VLAN ID After Reset** becomes the **Current Default VLAN ID** after you reboot the device.

# **Creating VLANs**

You can create a VLAN, but this has no effect until the VLAN is attached to at least one port, either manually or dynamically. Ports must always belong to one or more VLANs.

Each VLAN must be configured with a unique VID (VLAN ID) with a value from 1 to 4094. The device reserves VID 4095 as the Discard VLAN. All packets classified to the Discard VLAN are discarded at ingress, and are not forwarded to a port.

To create a VLAN:

# **STEP 1** Click VLAN Management > Create VLAN.

The Create VLAN page contains the following fields for all VLANs:

- VLAN ID—User-defined VLAN ID.
- VLAN Name—User-defined VLAN name.
- Type—VLAN type:
  - Dynamic—VLAN was dynamically created through Generic VLAN Registration Protocol (GVRP).
  - Static—VLAN is user-defined.
  - Default—VLAN is the default VLAN.
- **STEP 2** Click **Add** to add a new VLAN or select an existing VLAN and click **Edit** to modify the VLAN parameters.

The page enables the creation of either a single VLAN or a range of VLANs.

**STEP 3** To create a single VLAN, select the **VLAN** radio button, enter the VLAN ID (VID), and optionally the VLAN Name.

To create a range of VLANs, select the **Range** radio button, and specify the range of VLANs to be created by entering the Starting VID and Ending VID, inclusive. When using the **Range** function, the maximum number of VLANs you can create at one time is 100.

**STEP 4** Click **Apply** to create the VLAN(s).

# **Configuring VLAN Interface Settings**

The Interface Settings page displays and enables configuration of VLAN-related parameters for all interfaces

To configure the VLAN settings:

- **STEP 1** Click VLAN Management > Interface Settings.
- **STEP 2** Select an interface type (Port or LAG), and click **Go**. Ports or LAGs and their VLAN parameters are displayed.
- STEP 3 To configure a Port or LAG, select it and click Edit.
- **STEP 4** Enter the values for the following fields:
  - Interface—Select a Port/LAG.
  - Interface VLAN Mode—Select the interface mode for the VLAN. The options are:
    - General—The interface can support all functions as defined in the IEEE 802.1q specification. The interface can be a tagged or untagged member of one or more VLANs.
    - Access—The interface is an untagged member of a single VLAN. A port configured in this mode is known as an access port.
    - Trunk—The interface is an untagged member of one VLAN at most, and is a tagged member of zero or more VLANs. A port configured in this mode is known as a trunk port.

- *Customer*—Selecting this option places the interface in QinQ mode. This enables you to use your own VLAN arrangements (PVID) across the provider network. The device is in Q-in-Q mode when it has one or more customer ports. See **QinQ**.
- Administrative PVID—Enter the Port VLAN ID (PVID) of the VLAN to which incoming untagged and priority tagged frames are classified. The possible values are 1 to 4094.
- **Frame Type**—Select the type of frame that the interface can receive. Frames that are not of the configured frame type are discarded at ingress. These frame types are only available in General mode. Possible values are:
  - *Admit All*—The interface accepts all types of frames: untagged frames, tagged frames, and priority tagged frames.
  - Admit Tagged Only—The interface accepts only tagged frames.
  - Admit Untagged Only—The interface accepts only untagged and priority frames.
- Ingress Filtering—(Available only in General mode) Select to enable ingress filtering. When an interface is ingress filtering enabled, the interface discards all incoming frames that are classified as VLANs of which the interface is not a member. Ingress filtering can be disabled or enabled on general ports. It is always enabled on access ports and trunk ports.
- **STEP 5** Click **Apply**. The parameters are written to the Running Configuration file.

# **Defining VLAN Membership**

The Port to VLAN and Port VLAN Membership pages display the VLAN memberships of the ports in various presentations. You can use them to add or remove memberships to or from the VLANs.

When a port is forbidden default VLAN membership, that port is not allowed membership in any other VLAN. An internal VID of 4095 is assigned to the port.

To forward the packets properly, intermediate VLAN-aware devices that carry VLAN traffic along the path between end nodes must either be manually configured or must dynamically learn the VLANs and their port memberships from Generic VLAN Registration Protocol (GVRP).

Untagged port membership between two VLAN-aware devices with no intervening VLAN-aware devices, must be to the same VLAN. In other words, the PVID on the ports between the two devices must be the same if the ports are to send and receive untagged packets to and from the VLAN. Otherwise, traffic might leak from one VLAN to another.

Frames that are VLAN-tagged can pass through other network devices that are VLAN-aware or VLAN-unaware. If a destination end node is VLAN-unaware, but is to receive traffic from a VLAN, then the last VLAN-aware device (if there is one), must send frames of the destination VLAN to the end node untagged.

# **Configuring Port to VLAN**

Use the Port to VLAN page to display and configure the ports within a specific VLAN.

To map ports or LAGs to a VLAN:

# **STEP 1** Click VLAN Management > Port to VLAN.

**STEP 2** Select a VLAN and the interface type (Port or LAG), and click **Go** to display or to change the port characteristic with respect to the VLAN.

The port mode for each port or LAG appears with its current port mode (Access, Trunk or General) configured from the Interface Settings page.

Each port or LAG appears with its current registration to the VLAN.

- **STEP 3** Change the registration of an interface to the VLAN by selecting the desired option from the following list:
  - Forbidden—The interface is not allowed to join the VLAN even from GVRP registration. When a port is not a member of any other VLAN, enabling this option on the port makes the port part of internal VLAN 4095 (a reserved VID).
  - **Excluded**—The interface is currently not a member of the VLAN. This is the default for all the ports and LAGs. The port can join the VLAN through GVRP registration.
  - Tagged—The interface is a tagged member of the VLAN.
  - **Untagged**—The interface is an untagged member of the VLAN. Frames of the VLAN are sent untagged to the interface VLAN.
  - Multicast TV VLAN—The interface used for Digital TV using Multicast IP.

- PVID—Select to set the PVID of the interface to the VID of the VLAN. PVID is a per-port setting.
- **STEP 4** Click **Apply**. The interfaces are assigned to the VLAN, and written to the Running Configuration file.

You can continue to display and/or configure port membership of another VLAN by selecting another VLAN ID.

# **Configuring VLAN Membership**

The Port VLAN Membership page displays all ports on the device along with a list of VLANs to which each port belongs.

If the port-based authentication method for an interface is 802.1x and the Administrative Port Control is Auto, then:

- Until the port is authenticated, it is excluded from all VLANs, except guest and unauthenticated ones. In the VLAN to Port page, the port is marked with an upper case P.
- When the port is authenticated, it receives membership in the VLAN in which it was configured.

To assign a port to one or more VLANs:

- **STEP 1** Click VLAN Management > Port VLAN Membership.
- **STEP 2** Select interface type (Port or LAG), and click **Go**. The following fields are displayed for all interfaces of the selected type:
  - Interface—Port/LAG ID.
  - Mode—Interface VLAN mode that was selected in the Interface Settings page.
  - Administrative VLANs—Drop-down list that displays all VLANs of which the interface might be a member.
  - Operational VLANs—Drop-down list that displays all VLANs of which the interface is currently a member.
  - LAG—If interface selected is Port, displays the LAG in which it is a member.
- STEP 3 Select a port, and click the Join VLAN button.

**STEP 4** Enter the values for the following fields:

- Interface—Select a Port or LAG. Select the Unit/Slot on a 500 Series device.
- Mode—Displays the port VLAN mode that was selected in the Interface Settings page.
- Select VLAN—To associate a port with a VLAN(s), move the VLAN ID(s) from the left list to the right list by using the arrow buttons. The default VLAN might appear in the right list if it is tagged, but it cannot be selected.
- Tagging—Select one of the following tagging/PVID options:
  - Forbidden—The interface is not allowed to join the VLAN even from GVRP registration. When a port is not a member of any other VLAN, enabling this option on the port makes the port part of internal VLAN 4095 (a reserved VID).
  - **Excluded**—The interface is currently not a member of the VLAN. This is the default for all the ports and LAGs. The port can join the VLAN through GVRP registration
  - **Tagged**—Select whether the port is tagged. This is not relevant for Access ports.
  - **Untagged**—Select whether port is untagged. This is not relevant for Access ports.
  - PVID—Port PVID is set to this VLAN. If the interface is in access mode or trunk mode, the device automatically makes the interface an untagged member of the VLAN. If the interface is in general mode, you must manually configure VLAN membership.
- **STEP 5** Click **Apply**. The settings are modified and written to the Running Configuration file.
- **STEP 6** To see the administrative and operational VLANs on an interface, click **Details**.

# **GVRP Settings**

Adjacent VLAN-aware devices can exchange VLAN information with each other by using the Generic VLAN Registration Protocol (GVRP). GVRP is based on the Generic Attribute Registration Protocol (GARP) and propagates VLAN information throughout a bridged network.

Since GVRP requires support for tagging, the port must be configured in Trunk or General mode.

When a port joins a VLAN by using GVRP, it is added to the VLAN as a dynamic member, unless this was expressly forbidden in the Port VLAN Membership page. If the VLAN does not exist, it is dynamically created when Dynamic VLAN creation is enabled for this port (in the GVRP Settings page).

GVRP must be activated globally as well as on each port. When it is activated, it transmits and receives GARP Packet Data Units (GPDUs). VLANs that are defined but not active are not propagated. To propagate the VLAN, it must be up on at least one port.

By default, GVRP is disabled globally and on ports.

# **Defining GVRP Settings**

To define GVRP settings for an interface:

- **STEP 1** Click VLAN Management > GVRP Settings.
- STEP 2 Select GVRP Global Status to enable GVRP globally.
- **STEP 3** Click **Apply** to set the global GVRP status.
- **STEP 4** Select an interface type (Port or LAG), and click **Go t**o display all interfaces of that type.
- STEP 5 To define GVRP settings for a port, select it, and click Edit.
- **STEP 6** Enter the values for the following fields:
  - Interface—Select the interface (Port or LAG) to be edited.
  - GVRP State—Select to enable GVRP on this interface.
  - Dynamic VLAN Creation—Select to enable Dynamic VLAN Creation on this interface.

- GVRP Registration—Select to enable VLAN Registration using GVRP on this interface.
- **STEP 7** Click **Apply**. GVRP settings are modified, and written to the Running Configuration file.

# **VLAN Groups**

VLAN groups are used for load balancing of traffic on a Layer 2 network.

Packets are assigned a VLAN according to various classifications that have been configured (such as VLAN groups).

If several classifications schemes are defined, packets are assigned to a VLAN in the following order:

- **TAG:** If the packet is tagged, the VLAN is taken from the tag.
- MAC-Based VLAN: If a MAC-based VLAN has been defined, the VLAN is taken from the source MAC-to-VLAN mapping of the ingress interface.
- Protocol-Based VLAN: If a protocol-based VLAN has been defined, the VLAN is taken from the (Ethernet type) protocol-to-VLAN mapping of the ingress interface.
- **PVID:** VLAN is taken from the port default VLAN ID.

# **MAC-based Groups**

MAC-based VLAN classification enable packets to be classified according to their source MAC address. You can then define MAC-to-VLAN mapping per interface.

You can define several MAC-based VLAN groups, which each group containing different MAC addresses.

These MAC-based groups can be assigned to specific ports/LAGs. MAC-based VLAN groups cannot contain overlapping ranges of MAC addresses on the same port.

# Workflow

To define a MAC-based VLAN group:

- 1. Assign a MAC address to a VLAN group ID (using the MAC-Based Groups page).
- 2. For each required interface:
  - a. Assign the VLAN group to a VLAN (using Mac-Based Groups to VLAN page). The interfaces must be in General mode.
  - b. If the interface does not belong to the VLAN, manually assign it to the VLAN using the Port to VLAN page.

# Assigning MAC-based VLAN Groups

On Sx500 devices, this feature is only available when the device is in Layer 2 system mode. On SG500X/ESW2-550X devices, it is always available.

To assign a MAC address to a VLAN Group:

- **STEP 1** Click VLAN Management > VLAN Groups > MAC-Based Groups.
- **STEP 2** Click **Add**.
- **STEP 3** Enter the values for the following fields:
  - **MAC Address**—Enter a MAC address to be assigned to a VLAN group.

**NOTE** This MAC address cannot be assigned to any other VLAN group.

- **Prefix Mask**—Enter one of the following:
  - Host—Source host of the MAC address
  - Length—Prefix of the MAC address
- Group ID—Enter a user-created VLAN group ID number.
- **STEP 4** Click **Apply**. The MAC address is assigned to a VLAN group.

# Mapping VLAN Group to VLAN Per Interface

On Sx500 devices, this feature is only available when the device is in Layer 2 system mode. On SG500X/ESW2-550X devices, it is always available.

Ports/LAGs must be in General mode.

To assign a MAC-based VLAN group to a VLAN on an interface:

# **STEP 1** Click VLAN Management > VLAN Groups > MAC-Based Groups to VLAN.

- **STEP 2** Click **Add**.
- **STEP 3** Enter the values for the following fields:
  - Group Type—Displays that the group is MAC-Based.
  - Interface—Enter a general interface (port/LAG) through which traffic is received.
  - Group ID—Select a VLAN group, defined in the MAC-Based Groups page.
  - VLAN ID—Select the VLAN to which traffic from the VLAN group is forwarded.
- **STEP 4** Click **Apply** to set the mapping of the VLAN group to the VLAN. This mapping does not bind the interface dynamically to the VLAN; the interface must be manually added to the VLAN.)

# **Protocol-based VLANs**

Groups of protocols can be defined and then bound to a port. After the protocol group is bound to a port, every packet originating from a protocol in the group is assigned the VLAN that is configured in the Protocol-Based Groups page.

# Workflow

To define a protocol-based VLAN group:

- 1. Define a protocol group (using the Protocol-Based Groups page).
- 2. For each required interface, assign the protocol group to a VLAN (using Protocol-Based Groups to VLAN page). The interfaces must be in General mode and cannot have a Dynamic VLAN (DVA) assigned to it.

# **Protocol-Based Groups**

Use the Protocol-Based Groups page to define a set of protocols.

STEP 1 Click VLAN Management > VLAN Groups > Protocol-Based Groups.

The Protocol-Based Groups Page contains the following fields:

• Encapsulation—Displays the protocol on which the VLAN group is based.

- Protocol/DSAP-SSAP—Displays the Ethernet type (two-octet field in the Ethernet frame used to indicate which protocol is encapsulated in the payload of the Ethernet packet) for the VLAN group.
- **Group ID**—Displays the protocol group ID to which the interface is added.
- STEP 2 Click the Add Button. The Add Protocol-Based Group page appears
- **STEP 3** Enter the following fields:.
  - Encapsulation—Protocol Packet type. The following options are available:
    - *Ethernet V2*—If this is selected, select the **Ethernet Type**.
    - LLC-SNAP (rfc1042)—If this is selected, enter the Protocol Value.
    - *LLC*—If this is selected, select the **DSAP-SSAP Values**.
  - Group ID—Enter a protocol group ID.
- **STEP 4** Click **Apply**. The Protocol Group is added, and written to the Running Configuration file.

# **Protocol-Based Groups to VLAN Mapping**

To map a protocol group to a port, the port must be in General mode and not have DVA configured on it (see **Configuring VLAN Interface Settings**).

Several groups can be bound to a single port, with each port being associated to its own VLAN.

It is possible to map several groups to a single VLAN as well.

To map the protocol port to a VLAN:

**STEP 1** Click VLAN Management > VLAN Groups > Protocol-Based Groups to VLAN.

The currently-defined mappings are displayed.

- STEP 2 To associate an interface with a protocol-based group and VLAN, click Add.
- **STEP 3** Enter the following fields.
  - Interface—Port or LAG number assigned to VLAN according to protocolbased group.
  - Group ID—Protocol group ID.

- VLAN ID—Attaches the interface to a user-defined VLAN ID.
- **STEP 4** Click **Apply**. The protocol ports are mapped to VLANs, and written to the Running Configuration file.

# **Voice VLAN**

In a LAN, voice devices, such as IP phones, VoIP endpoints, and voice systems are placed into the same VLAN. This VLAN is referred as the voice VLAN. If the voice devices are in different voice VLANs, IP (Layer 3) routers are needed to provide communication.

This section covers the following topics:

- Voice VLAN Overview
- Configuring Voice VLAN

# **Voice VLAN Overview**

This section covers the following topics:

- Dynamic Voice VLAN Modes
- Auto Voice VLAN, Auto Smartports, CDP, and LLDP
- Voice VLAN QoS
- Voice VLAN Constraints
- Voice VLAN Workflows

The following are typical voice deployment scenarios with appropriate configurations:

- UC3xx/UC5xx hosted: All Cisco phones and VoIP endpoints support this deployment model. For this model, the UC3xx/UC5xx, Cisco phones and VoIP endpoints reside in the same voice VLAN. The voice VLAN of UC3xx/ UC5xx defaults to VLAN 100.
- Third-party IP PBX-hosted: Cisco SBTG CP-79xx, SPA5xx phones and SPA8800 endpoints support this deployment model. In this model, the VLAN used by the phones is determined by the network configuration.

There may or may not be separate voice and data VLANs. The phones and VoIP endpoints register with an on-premise IP PBX.

 IP Centrex/ITSP hosted: Cisco CP-79xx, SPA5xx phones and SPA8800 endpoints support this deployment model. For this model, the VLAN used by the phones is determined by the network configuration. There may or may not be separate voice and data VLANs. The phones and VoIP endpoints register with an off-premise SIP proxy in "the cloud".

From a VLAN perspective, the above models operate in both VLAN-aware and VLAN-unaware environments. In the VLAN-aware environment, the voice VLAN is one of the many VLANs configured in an installation. The VLAN-unaware scenario is equivalent to a VLAN-aware environment with only one VLAN.

The device always operates as a VLAN-aware switch.

The device supports a single voice VLAN. By default, the voice VLAN is VLAN 1. The voice VLAN is defaulted to VLAN 1. A different voice VLAN can be manually configured. It can also be dynamically learned when Auto Voice VLAN is enabled.

Ports can be manually added to the voice VLAN by using basic VLAN configuration described in the Configuring VLAN Interface Setting section, or by manually applying voice-related Smartport macro to the ports. Alternatively, they can be added dynamically if the device is in Telephony OUI mode, or has Auto Smartports enabled.

# **Dynamic Voice VLAN Modes**

The device supports two dynamic voice VLAN modes: Telephony OUI (Organization Unique Identifier) mode and Auto Voice VLAN mode. The two modes affect how voice VLAN and/or voice VLAN port memberships are configured. The two modes are mutually exclusive to each other.

# Telephony OUI

In Telephony OUI mode, the voice VLAN must be a manually-configured VLAN, and cannot be the default VLAN.

When the device is in Telephony OUI mode and a port is manually configured as a candidate to join the voice VLAN, the device dynamically adds the port to the voice VLAN if it receives a packet with a source MAC address matching to one of the configured telephony OUIs. An OUI is the first three bytes of an Ethernet MAC address. For more information about Telephony OUI, see **Configuring Telephony OUI**.

#### Auto Voice VLAN

In Auto Voice VLAN mode, the voice VLAN can be either the default voice VLAN, manually configured, or learned from external devices such as UC3xx/5xx and from switches that advertise voice VLAN in CDP or VSDP. VSDP is a Cisco defined protocol for voice service discovery.

Unlike Telephony OUI mode that detects voice devices based on telephony OUI, Auto Voice VLAN mode depends on Auto Smartport to dynamically add the ports to the voice VLAN. Auto Smartport, if enabled, adds a port to the voice VLAN if it detects an attaching device to the port that advertises itself as a phone or media end points through CDP and/or LLDP-MED.

# **Voice End-Points**

To have a voice VLAN work properly, the voice devices, such as Cisco phones and VoIP endpoints, must be assigned to the voice VLAN where it sends and receives its voice traffic. Some of the possible scenarios are as follows:

- A phone/endpoint may be statically configured with the voice VLAN.
- A phone/endpoint may obtain the voice VLAN in the boot file it downloads from a TFTP server. A DHCP server may specify the boot file and the TFTP server when it assigns an IP address to the phone.
- A phone/endpoint may obtain the voice VLAN information from CDP and LLDP-MED advertisements it receives from their neighbor voice systems and switches.

The device expects the attaching voice devices to send voice VLAN, tagged packets. On ports where the voice VLAN is also the native VLAN, voice VLAN untagged packets are possible.

# Auto Voice VLAN, Auto Smartports, CDP, and LLDP

# Defaults

By factory defaults, CDP, LLDP, and LLDP-MED on the device are enabled, auto Smartport mode is enabled, Basic QoS with trusted DSCP is enabled, and all ports are members of default VLAN 1, which is also the default Voice VLAN.

In addition, Dynamic Voice VLAN mode is the default to Auto Voice VLAN with enabling based on trigger, and Auto Smartport is the default to be enabled depending on Auto Voice VLAN.

# Voice VLAN Triggers

When the Dynamic Voice VLAN mode is Enable Auto Voice VLAN, Auto Voice VLAN becomes operational only if one or more triggers occur. Possible triggers are static voice VLAN configuration, voice VLAN information received in neighbor CDP advertisement, and voice VLAN information received in the Voice VLAN Discovery Protocol (VSDP). If desired, you can activate Auto Voice VLAN immediately without waiting for a trigger.

When Auto Smartport is enabled, depending on Auto Voice VLAN mode, Auto Smartport is enabled when Auto Voice VLAN becomes operational. If desired, you can make Auto Smartport independent of Auto Voice VLAN.

- **NOTE** The default configuration list here applies to switches whose firmware version supports Auto Voice VLAN out of the box. It also applies to unconfigured switches that have been upgraded to the firmware version that supports Auto Voice VLAN.
- **NOTE** The defaults and the voice VLAN triggers are designed to have no effect on any installations without a voice VLAN and on switches that have already been configured. You may manually disable and enable Auto Voice VLAN and/or Auto Smartport to fit your deployment if needed.

# Auto Voice VLAN

Auto Voice VLAN is responsible to maintain the voice VLAN, but depends on Auto Smartport to maintain the voice VLAN port memberships. Auto Voice VLAN performs the following functions when it is in operation:

- It discovers voice VLAN information in CDP advertisements from directly connected neighbor devices.
- If multiple neighbor switches and/or routers, such as Cisco Unified Communication (UC) devices, are advertising their voice VLAN, the voice VLAN from the device with the lowest MAC address is used.

**NOTE** If connecting the device to a Cisco UC device, you may need to configure the port on the UC device using the *switchport voice vlan* command to ensure the UC device advertises its voice VLAN in CDP at the port.

 It synchronizes the voice VLAN-related parameters with other Auto Voice VLAN-enabled switches, using Voice Service Discovery Protocol (VSDP). The device always configures itself with the voice VLAN from the highest priority source it is aware of. The priority is based on the source type and MAC address of the source providing the voice VLAN information. Source type priority from high to low are static VLAN configuration, CDP advertisement, and default configuration based on changed default VLAN, and default voice VLAN. A numeric low MAC address is of higher priority than a numeric high MAC address.

- It maintains the voice VLAN until a new voice VLAN from a higher priority source is discovered or until the Auto Voice VLAN is restarted by the user. When restarted, the device resets the voice VLAN to the default voice VLAN and restarts the Auto Voice VLAN discovery.
- When a new voice VLAN is configured/discovered, the device automatically creates it, and replaces all the port memberships of the existing voice VLAN to the new voice VLAN. This may interrupt or terminate existing voice sessions, which is expected when network topology is altered.

**NOTE** If the device is in Layer 2 system mode, it can synchronize with only VSDP capable switches in the same management VLAN. If the device is in Layer 3 system mode, it can synchronize with VSDP capable switches that are in the directly-connected IP subnets configured at the device.

Auto Smartport works with CDP/LLDP to maintain the port memberships of the voice VLAN when voice end-points are detected from the ports:

- When CDP and LLDP are enabled, the device sends out CDP and LLDP packets periodically to advertise the voice VLAN to the voice endpoints to use.
- When a device attaching to a port advertises itself as a voice endpoint through CDP and/or LLDP, the Auto Smartport automatically adds the port to the voice VLAN by applying the corresponding Smartport macro to the port (if there is no other devices from the port advertising a conflicting or superior capability). If a device advertises itself as a phone, the default Smartport macro is phone. If a device advertises itself as a phone and host or phone and bridge, the default Smartport macro is phone+desktop.

# **Voice VLAN QoS**

Voice VLAN can propagate the CoS/802.1p and DSCP settings by using LLDP-MED Network policies. The LLDP-MED is set by default to response with the Voice QoS setting if an appliance sends LLDP-MED packets. MED-supported devices must send their voice traffic with the same CoS/802.1p and DSCP values, as received with the LLDP-MED response.

You can disable the automatic update between Voice VLAN and LLDP-MED and use his own network policies.

Working with the OUI mode, the device can additionally configure the mapping and remarking (CoS/802.1p) of the voice traffic based on the OUI.

By default, all interfaces are CoS/802.1p trusted. The device applies the quality of service based on the CoS/802.1p value found in the voice stream. In Auto Voice VLAN, you can override the value of the voice streams using advanced QoS. For Telephony OUI voice streams, you can override the quality of service and optionally remark the 802.1p of the voice streams by specifying the desired CoS/ 802.1p values and using the remarking option under Telephony OUI.

# **Voice VLAN Constraints**

The following constraints exist:

- Only one Voice VLAN is supported.
- A VLAN that is defined as a Voice VLAN cannot be removed

In addition the following constraints are applicable for Telephony OUI:

- The Voice VLAN cannot be VLAN1 (the default VLAN).
- The Voice VLAN cannot be Smartport enabled.
- The Voice VLAN cannot support DVA (Dynamic VLAN assignment).
- The Voice VLAN cannot be the Guest VLAN if the voice VLAN mode is OUI. If the voice VLAN mode is Auto, then the Voice VLAN can be the Guest VLAN.
- The Voice VLAN QoS decision has priority over any other QoS decision, except for the Policy/ACL QoS decision.
- A new VLAN ID can be configured for the Voice VLAN only if the current Voice VLAN does not have candidate ports.
- The interface VLAN of a candidate port must be in General or Trunk mode.
- The Voice VLAN QoS is applied to candidate ports that have joined the Voice VLAN, and to static ports.
- The voice flow is accepted if the MAC address can be learned by the Forwarding Database (FDB). (If there is no free space in FDB, no action occurs).

# **Voice VLAN Workflows**

The device default configuration on Auto Voice VLAN, Auto Smartports, CDP, and LLDP cover most common voice deployment scenarios. This section describes how to deploy voice VLAN when the default configuration does not apply.

Workflow1: To configure Auto Voice VLAN:

- **STEP 1** Open the VLAN Management > Voice VLAN > Properties page.
- STEP 2 Select the Voice VLAN ID. It cannot be set to VLAN ID 1 (this step is not required for dynamic Voice VLAN).
- **STEP 3** Set Dynamic Voice VLAN to Enable Auto Voice VLAN.
- **STEP 4** Select the Auto Voice VLAN Activation method.

**NOTE** If the device is currently in Telephony OUI mode, you must disable it before you can configure Auto Voice Vlan

- STEP 5 Click Apply.
- STEP 6 Configure Smartports as described in the Common Smartport Tasks section.
- STEP 7 Configure LLDP/CDP as described in the Configuring LLDP and Configuring CDP sections, respectively.
- **STEP 8** Enable the Smartport feature on the relevant ports using the Smartport > Interface Settings page.

**NOTE** Step 7 and Step 8 are optional as they are enabled by default.

# Workflow2: To configure the Telephony OUI Method

STEP 1 Open the VLAN Management > Voice VLAN > Properties page. Set Dynamic Voice VLAN to Enable Telephony OUI.

**NOTE** If the device is currently in Auto Voice VLAN mode, you must disable it before you can enable Telephony OUI.

- STEP 2 Configure Telephony OUI in the Telephony OUI page.
- **STEP 3** Configure Telephony OUI VLAN membership for ports in the Telephony OUI Interface page.

# **Configuring Voice VLAN**

This section describes how to configure voice VLAN. It covers the following topics:
- Configuring Voice VLAN Properties
- Displaying Auto Voice VLAN Settings
- Configuring Telephony OUI

#### **Configuring Voice VLAN Properties**

Use the Voice VLAN Properties page for the following:

- View how voice VLAN is currently configured.
- Configure the VLAN ID of the Voice VLAN.
- Configure voice VLAN QoS settings.
- Configure the voice VLAN mode (Telephony OUI or Auto Voice VLAN).
- Configure how Auto Voice VLAN is triggered.

To view and configure Voice VLAN properties:

#### **STEP 1** Click VLAN Management > Voice VLAN > Properties.

- The voice VLAN settings configured on the device are displayed in the Voice VLAN Settings (Administrative Status) block.
- The voice VLAN settings that are actually being applied to the voice VLAN deployment are displayed in the Voice VLAN Settings (Operational Status) block.

#### **STEP 2** Enter values for the following fields:

• Voice VLAN ID—Enter the VLAN that is to be the Voice VLAN.

**NOTE** Changes in the voice VLAN ID, CoS/802.1p, and/or DSCP cause the device to advertise the administrative voice VLAN as a static voice VLAN. If the option *Auto Voice VLAN Activation* triggered by external Voice VLAN is selected, then the default values need to be maintained.

- CoS/802.1p —Select a CoS/802.1p value that to be used by LLDP-MED as a voice network policy. Refer to *Administration > Discovery > LLDP > LLDP MED Network Policy* for additional details.
- DSCP—Selection of DSCP values that to be used by the LLDP-MED as a voice network policy. Refer to *Administration > Discovery > LLDP > LLDP MED Network Policy* for additional details.

- **Dynamic Voice VLAN**—Select this field to disable or enable voice VLAN feature in one of the following ways:
  - *Enable Auto Voice VLAN*—Enable Dynamic Voice VLAN in Auto Voice VLAN mode.
  - *Enable Telephony OUI*—Enable Dynamic Voice VLAN in Telephony OUI mode.
  - *Disable*—Disable Auto Voice Vlan or Telephony OUI.
- **Auto Voice VLAN Activation**—If Auto Voice VLAN was enabled, select one of the following options to activate Auto Voice VLAN:
  - *Immediate*—Auto Voice VLAN on the device is to be activated and put into operation immediately if enabled.
  - *By External Voice VLAN Trigger*—Auto Voice VLAN on the device is activated and put into operation only if the device detects a device advertising the voice VLAN.

**NOTE** Manually re-configuring the voice VLAN ID, CoS/802.1p, and/or DSCP from their default values results in a static voice VLAN, which has higher priority than auto voice VLAN that was learned from external sources.

STEP 3 Click Apply. The VLAN properties are written to the Running Configuration file.

#### **Displaying Auto Voice VLAN Settings**

If Auto Voice VLAN mode is enabled, use the Auto Voice VLAN page to view the relevant global and interface parameters.

You can also use this page to manually restart Auto Voice VLAN, by clicking **Restart Auto Voice VLAN**. After a short delay, this resets the voice VLAN to the default voice VLAN and restarts the Auto Voice VLAN discovery and synchronization process on all the switches in the LAN that are Auto Voice VLAN enabled.

**NOTE** This only resets the voice VLAN to the default voice vlan if the Source Type is in the *lnactive* state.

To view Auto Voice VLAN parameters:

#### **STEP 1** Click VLAN Management > Voice VLAN > Auto Voice VLAN.

The Operation Status block on this page shows the information about the current voice VLAN and its source:

- Auto Voice VLAN Status—Displays whether Auto Voice VLAN is enabled.
- Voice VLAN ID—The identifier of the current voice VLAN
- Source Type—Displays the type of source where the voice VLAN is discovered by the root device.
- CoS/802.1p—Displays CoS/802.1p values to be used by the LLDP-MED as a voice network policy.
- DSCP—Displays DSCP values to be used by the LLDP-MED as a voice network policy.
- Root Switch MAC Address—The MAC address of the Auto Voice VLAN root device that discovers or is configured with the voice VLAN from which the voice VLAN is learned.
- Switch MAC Address—Base MAC address of the device. If the device's Switch MAC address is the Root Switch MAC Address, the device is the Auto Voice VLAN root device.
- Voice VLAN ID Change Time—Last time that voice VLAN was updated.
- **STEP 2** Click **Restart Auto Voice VLAN** to reset the voice VLAN to the default voice VLAN and restart Auto Voice VLAN discovery on all the Auto-Voice-VLAN-enabled switches in the LAN.

The Voice VLAN Local Table displays voice VLAN configured on the device, as well as any voice VLAN configuration advertised by directly-connected neighbor devices. It contains the following fields:

- Interface—Displays the interface on which voice VLAN configuration was received or configured. If N/A appears, the configuration was done on the device itself. If an interface appears, a voice configuration was received from a neighbor.
- Source MAC Address— MAC address of a UC from which the voice configuration was received.
- **Source Type** Type of UC from which voice configuration was received. The following options are available:
  - Default—Default voice VLAN configuration on the device

- Static—User-defined voice VLAN configuration defined on the device.
- CDP—UC that advertised voice VLAN configuration is running CDP.
- LLDP—UC that advertised voice VLAN configuration is running LLDP.
- Voice VLAN ID—The identifier of the advertised or configured voice VLAN
- Voice VLAN ID—The identifier of the current voice VLAN.
- CoS/802.1p—The advertised or configured CoS/802.1p values that are used by the LLDP-MED as a voice network policy.
- DSCP—The advertised or configured DSCP values that are used by the LLDP-MED as a voice network policy.
- Best Local Source—Displays whether this voice VLAN was used by the device. The following options are available:
  - Yes—The device uses this voice VLAN to synchronize with other Auto Voice VLAN-enabled switches. This voice VLAN is the voice VLAN for the network unless a voice VLAN from a higher priority source is discovered. Only one local source is the best local source.
  - No—This is not the best local source.
- STEP 3 Click Refresh to refresh the information on the page

### **Configuring Telephony OUI**

OUIs are assigned by the Institute of Electrical and Electronics Engineers, Incorporated (IEEE) Registration Authority. Since the number of IP phone manufacturers is limited and well-known, the known OUI values cause the relevant frames, and the port on which they are seen, to be automatically assigned to a Voice VLAN.

The OUI Global table can hold up to 128 OUIs.

This section covers the following topics:

- Adding OUIs to the Telephony OUI Table
- Adding Interfaces to Voice VLAN on Basis of OUIs

#### Adding OUIs to the Telephony OUI Table

Use the Telephony OUI page to configure Telephony OUI QoS properties. In addition, the Auto Membership Aging time can be configured. If the specified time period passes with no telephony activity, the port is removed from the Voice VLAN.

Use the Telephony OUI page to view existing OUIs, and add new OUIs.

To configure Telephony OUI and/or add a new Voice VLAN OUI:

#### **STEP 1** Click VLAN Management > Voice VLAN > Telephony OUI.

The Telephony OUI page contains the following fields:

- Telephony OUI Operational Status—Displays whether OUIs are used to identify voice traffic.
- CoS/802.1p—Select the CoS queue to be assigned to voice traffic.
- Remark CoS/802.1p—Select whether to remark egress traffic.
- Auto Membership Aging Time—Enter the time delay to remove a port from the voice VLAN after all of the MAC addresses of the phones detected on the ports have aged out.
- STEP 2 Click Apply to update the Running Configuration of the device with these values.

The Telephony OUI table appears:

- Telephony OUI—First six digits of the MAC address that are reserved for OUIs.
- **Description**—User-assigned OUI description.
- **STEP 3** Click **Restore OUI Defaults** to delete all of the user-created OUIs, and leave only the default OUIs in the table.

To delete all the OUIs, select the top checkbox. All the OUIs are selected and can be deleted by clicking **Delete**. If you then click **Restore**, the system recovers the known OUIs.

- STEP 4 To add a new OUI, click Add.
- **STEP 5** Enter the values for the following fields:
  - **Telephony OUI**—Enter a new OUI.
  - **Description**—Enter an OUI name.

**STEP 6** Click **Apply**. The OUI is added to the Telephony OUI Table.

#### Adding Interfaces to Voice VLAN on Basis of OUIs

The QoS attributes can be assigned per port to the voice packets in one of the following modes:

- All—Quality of Service (QoS) values configured to the Voice VLAN are applied to all of the incoming frames that are received on the interface and are classified to the Voice VLAN.
- Telephony Source MAC Address (SRC)—The QoS values configured for the Voice VLAN are applied to any incoming frame that is classified to the Voice VLAN and contains an OUI in the source MAC address that matches a configured telephony OUI.

Use the Telephony OUI Interface page to add an interface to the voice VLAN on the basis of the OUI identifier and to configure the OUI QoS mode of voice VLAN.

To configure Telephony OUI on an interface:

#### **STEP 1** Click VLAN Management > Voice VLAN > Telephony OUI Interface.

The Telephony OUI Interface page contains voice VLAN OUI parameters for all interfaces.

- STEP 2 To configure an interface to be a candidate port of the telephony OUI-based voice VLAN, click Edit.
- **STEP 3** Enter the values for the following fields:
  - Interface—Select an interface.
  - Telephony OUI VLAN Membership—If enabled, the interface is a candidate port of the telephony OUI based voice VLAN. When packets that match one of the configured telephony OUI are received, the port is added to the voice VLAN.
  - Voice VLAN QoS Mode—Select one of the following options:
    - *All*—QoS attributes are applied on all packets that are classified to the Voice VLAN.
    - Telephony Source MAC Address—QoS attributes are applied only on packets from IP phones.

**STEP 4** Click **Apply**. The OUI is added.

## **Access Port Multicast TV VLAN**

Multicast TV VLANs enable Multicast transmissions to subscribers who are not on the same data VLAN (Layer 2-isolated), without replicating the Multicast transmission frames for each subscriber VLAN.

Subscribers, who are not on the same data VLAN (Layer 2-isolated) and are connected to the device with different VLAN ID membership. can share the same Multicast stream by joining the ports to the same Multicast VLAN ID.

The network port, connected to the Multicast server, is statically configured as a member in the Multicast VLAN ID.

The network ports, which through subscribers communicate with the Multicast server (by sending IGMP messages), receive the Multicast streams from the Multicast server, while including the Multicast TV VLAN in the Multicast packet header. For this reasons, the network ports must be statically configured as the following:

- Trunk or general port type (see Configuring VLAN Interface Settings)
- Member on the Multicast TV VLAN

The subscriber receiver ports can be associated with the Multicast TV VLAN only if it is defined in one of the two following types:

- Access port
- Customer port (see Customer Port Multicast TV VLAN)

One or more IP Multicast address groups can be associated with the same Multicast TV VLAN.

Any VLAN can be configured as a Multicast-TV VLAN. A port assigned to a Multicast-TV VLAN:

- Joins the Multicast-TV VLAN.
- Packets passing through egress ports in the Multicast TV VLAN are untagged.

 The port's Frame Type parameter is set to Admit All, allowing untagged packets (see Configuring VLAN Interface Settings).

The Multicast TV VLAN configuration is defined per port. Customer ports are configured to be member of Multicast TV VLANs using the Multicast TV VLAN Page.

## **IGMP Snooping**

Multicast TV VLAN relies on IGMP snooping, which means that:

- Subscribers use IGMP messages to join or leave a Multicast group.
- Device performs IGMP snooping and configures the access port according to its Multicast membership on Multicast TV VLAN.

The device decides for each IGMP packet that is received on an access port whether to associate it with the access VLAN or with the Multicast TV VLAN according to the following rules:

- If an IGMP message is received on an access port, with destination Multicast IP address that is associated with the port's Multicast TV VLAN, then the software associates the IGMP packet with the Multicast TV VLAN.
- Otherwise the IGMP message is associated to the access VLAN and the IGMP message is only forwarded within that VLAN.
- The IGMP message is discarded if:
  - The STP/RSTP state on the access port is discard.
  - The MSTP state for the access VLAN is **discard**.
  - The MSTP state for the Multicast TV VLAN is **discard**, and the IGMP message is associated with this Multicast TV VLAN.

## **Differences Between Regular and Multicast TV VLANs**

|                 | Regular VLAN   | Multicast TV VLAN  |
|-----------------|--|--|
| VLAN Membership | Source and all receiver<br>ports must be static<br>members in the same<br>data VLAN. | Source and receiver ports cannot be members in the same data VLAN. |

#### Characteristics of Regular vs. Multicast TV VLANs

|                           | Regular VLAN   | Multicast TV VLAN   |
|---------------------------|--|---|
| Group registration        | All Multicast group registration is dynamic.   | Groups must be associated<br>to Multicast VLAN statically,<br>but actual registration of<br>station is dynamic. |
| Receiver ports            | VLAN can be used to<br>both send and receive<br>traffic (both Multicast and<br>Unicast).                     | Multicast VLAN can only be<br>used to receive traffic by the<br>stations on the port (only<br>Multicast).       |
| Security and<br>Isolation | Receivers of same<br>multicast stream are on<br>the same data VLAN and<br>can communicate with<br>each other | Receivers of same multicast<br>stream are in different<br>Access VLANs and isolated<br>from each other          |

## Configuration

#### Workflow

Configure TV VLAN with the following steps:

- 1. Define a TV VLAN by associating a Multicast group to a VLAN (using the Multicast Group to VLAN page).
- 2. Specify the access ports in each Multicast VLAN (using the Port Multicast VLAN Membership page.

## **Multicast TV Group to VLAN**

To define the Multicast TV VLAN configuration:

## STEP 1 Click VLAN Management > Access Port Multicast TV VLAN > Multicast Group to VLAN.

The following fields are displayed:

- Multicast Group—IP address of the Multicast group.
- Multicast TV VLAN—VLAN to which the Multicast packets are assigned.
- **STEP 2** Click **Add** to associate a Multicast group to a VLAN. Any VLAN can be selected. When a VLAN is selected, it becomes a Multicast TV VLAN.

**STEP 3** Click **Apply**. Multicast TV VLAN settings are modified, and written to the Running Configuration file.

#### **Port Multicast VLAN Membership**

To define the Multicast TV VLAN configuration:

- STEP 1 Click VLAN Management > Access Port Multicast TV VLAN > Port Multicast VLAN Membership.
- STEP 2 Select a VLAN from the Multicast TV VLAN field.
- STEP 3 The Candidate Access Ports list contains all access ports configured on the device. Move the required ports from the Candidate Access Ports field to the Member Access Ports field.
- **STEP 4** Click **Apply**. Multicast TV VLAN settings are modified, and written to the Running Configuration file.

## **Customer Port Multicast TV VLAN**

A triple play service provisions three broadband services, over a single broadband connection:

- High-speed Internet access
- Video
- Voice

The triple play service is provisioned for service provider subscribers, while keeping Layer 2-isolation between them.

Each subscriber has a CPE MUX box. The MUX has multiple access ports that are connected to the subscriber's devices (PC, telephone and so on), and one network port that is connected to the access device.

The box forwards the packets from the network port to the subscriber's devices based on the VLAN tag of the packet. Each VLAN is mapped to one of the MUX access ports.

Packets from subscribers to the service provider network are forwarded as VLAN tagged frames, in order to distinguish between the service types, which mean that for each service type there is a unique VLAN ID in the CPE box.

All packets from the subscriber to the service provider network are encapsulated by the access device with the subscriber's VLAN configured as customer VLAN (Outer tag or S-VID), except for IGMP snooping messages from the TV receivers, which are associated with the Multicast TV VLAN. VOD information that is also sent from the TV receivers are sent like any other type of traffic.

Packets from the service provider network that received on the network port to the subscriber are sent on the service provider network as double tag packets, while the outer tag (Service Tag or S-Tag) represent one of the two type of VLAN as following:

- Subscriber's VLAN (Includes Internet and IP Phones)
- Multicast TV VLAN

The inner VLAN (C-Tag) is the tag that determines the destination in the subscriber's network (by the CPE MUX).

#### Workflow

- 1. Configure an access port as a customer port (using the VLAN Management > Interface Settings page). See **QinQ** for more information.
- Configure the network port as a trunk or general port with subscriber and Multicast TV VLAN as tagged VLANS. (using the VLAN Management > Interface Settings page.
- 3. Create a Multicast TV VLAN with up to 4094 different VLAN(s). (The VLAN creation is done via the regular VLAN management configuration)
- 4. Associate the customer port to a Multicast TV VLAN, using the Port Multicast VLAN Membership page.
- 5. Map the CPE VLAN (C-TAG) to the Multicast TV VLAN (S-Tag), using the CPE VLAN to VLAN page.

#### Mapping CPE VLANs to Multicast TV VLANs

To support the CPE MUX with subscriber's VLANs, subscribers may require multiple video providers, and each provider is assigned a different external VLAN.

CPE (internal) Multicast VLANs must be mapped to the Multicast provider (external) VLANs.

After a CPE VLAN is mapped to a Multicast VLAN, it can participate in IGMP snooping.

To map CPE VLANs:

- STEP 1 Click VLAN Management > Customer Port Multicast TV VLAN > CPE VLAN to VLAN.
- STEP 2 Click Add.
- **STEP 3** Enter the following fields:
  - CPE VLAN—Enter the VLAN defined on the CPE box.
  - Multicast TV VLAN—Select the Multicast TV VLAN which is mapped to the CPE VLAN.
- **STEP 4** Click **Apply**. CPE VLAN Mapping is modified, and written to the Running Configuration file.

#### **CPE Port Multicast VLAN Membership**

The ports associated with the Multicast VLANs must be configured as customer ports (see **Configuring VLAN Interface Settings**).

Use the Port Multicast VLAN Membership page to map these ports to Multicast TV VLANs as described in **Port Multicast VLAN Membership** 

# 14

## **Spanning Tree**

This section describes the Spanning Tree Protocol (STP) (IEEE802.1D and IEEE802.1Q) and covers the following topics:

- STP Flavors
- Configuring STP Status and Global Settings
- Defining Spanning Tree Interface Settings
- Configuring Rapid Spanning Tree Settings
- Multiple Spanning Tree
- Defining MSTP Properties
- Mapping VLANs to a MSTP Instance
- Defining MSTP Instance Settings
- Defining MSTP Interface Settings

## **STP Flavors**

STP protects a Layer 2 Broadcast domain from Broadcast storms by selectively setting links to standby mode to prevent loops. In standby mode, these links temporarily stop transferring user data. After the topology changes so that the data transfer is made possible, the links are automatically re-activated.

Loops occur when alternate routes exist between hosts. Loops in an extended network can cause switches to forward traffic indefinitely, resulting in increased traffic load and reduced network efficiency.

STP provides a tree topology for any arrangement of switches and interconnecting links, by creating a unique path between end stations on a network, and thereby eliminating loops. The device supports the following Spanning Tree Protocol versions:

- Classic STP Provides a single path between any two end stations, avoiding and eliminating loops.
- Rapid STP (RSTP) Detects network topologies to provide faster convergence of the spanning tree. This is most effective when the network topology is naturally tree-structured, and therefore faster convergence might be possible. RSTP is enabled by default.
- Multiple STP (MSTP) MSTP is based on RSTP. It detects Layer 2 loops, and attempts to mitigate them by preventing the involved port from transmitting traffic. Since loops exist on a per-Layer 2-domain basis, a situation can occur where there is a loop in VLAN A and no loop in VLAN B. If both VLANs are on Port X, and STP wants to mitigate the loop, it stops traffic on the entire port, including VLAN B traffic.

MSTP solves this problem by enabling several STP instances, so that it is possible to detect and mitigate loops separately in each instance. By associating instances to VLANs, each instance is associated with the Layer 2 domain on which it performs loop detection and mitigation. This enables a port to be stopped in one instance, such as traffic from VLAN A that is causing a loop, while traffic can remain active in another domain where no loop was seen, such as on VLAN B.

## **Configuring STP Status and Global Settings**

The STP Status and Global Settings page contains parameters for enabling STP, RSTP, or MSTP.

Use the STP Interface Settings page, RSTP Interface Settings page, and MSTP Properties page to configure each mode, respectively.

To set the STP status and global settings:

- **STEP 1** Click **Spanning Tree** > **STP Status & Global Settings**.
- **STEP 2** Enter the parameters.

**Global Settings:** 

- **Spanning Tree State**—Enable or disable STP on the device.
- STP Operation Mode—Select an STP mode.

- BPDU Handling—Select how Bridge Protocol Data Unit (BPDU) packets are managed when STP is disabled on the port or the device. BPDUs are used to transmit spanning tree information.
  - Filtering—Filters BPDU packets when Spanning Tree is disabled on an interface.
  - *Flooding*—Floods BPDU packets when Spanning Tree is disabled on an interface.
- Path Cost Default Values—Selects the method used to assign default path costs to the STP ports. The default path cost assigned to an interface varies according to the selected method.
  - Short—Specifies the range 1 through 65,535 for port path costs.
  - Long—Specifies the range 1 through 200,000,000 for port path costs.

#### Bridge Settings:

- Priority—Sets the bridge priority value. After exchanging BPDUs, the device with the lowest priority becomes the Root Bridge. In the case that all bridges use the same priority, then their MAC addresses are used to determine the Root Bridge. The bridge priority value is provided in increments of 4096. For example, 4096, 8192, 12288, and so on.
- **Hello Time**—Set the interval (in seconds) that a Root Bridge waits between configuration messages.
- Max Age—Set the interval (in seconds) that the device can wait without receiving a configuration message, before attempting to redefine its own configuration.
- Forward Delay—Set the interval (in seconds) that a bridge remains in a learning state before forwarding packets. For more information, refer to Defining Spanning Tree Interface Settings.

#### Designated Root:

- Bridge ID—The bridge priority concatenated with the MAC address of the device.
- Root Bridge ID—The Root Bridge priority concatenated with the MAC address of the Root Bridge.
- **Root Port**—The port that offers the lowest cost path from this bridge to the Root Bridge. (This is significant when the bridge is not the root.)
- **Root Path Cost**—The cost of the path from this bridge to the root.

- Topology Changes Counts—The total number of STP topology changes that have occurred.
- Last Topology Change—The time interval that elapsed since the last topology change occurred. The time appears in a days/hours/minutes/ seconds format.
- **STEP 3** Click **Apply**. The STP Global settings are written to the Running Configuration file.

## **Defining Spanning Tree Interface Settings**

The STP Interface Settings page enables you to configure STP on a per-port basis, and to view the information learned by the protocol, such as the designated bridge.

The defined configuration entered is valid for all flavors of the STP protocol.

To configure STP on an interface:

- **STEP 1** Click **Spanning Tree** > **STP Interface Settings**.
- STEP 2 Select an interface and click Edit.
- **STEP 3** Enter the parameters
  - Interface—Select the Port or LAG on which Spanning Tree is configured.
  - STP—Enables or disables STP on the port.
  - Edge Port—Enables or disables Fast Link on the port. If Fast Link mode is enabled on a port, the port is automatically set to Forwarding state when the port link is up. Fast Link optimizes the STP protocol convergence. The options are:
    - Enable—Enables Fast Link immediately.
    - Auto—Enables Fast Link a few seconds after the interface becomes active. This allows STP to resolve loops before enabling Fast Link.
    - Disable—Disables Fast Link.

**NOTE** It is recommended to set the value to Auto so that the device sets the port to fast link mode if a host is connected to it, or sets it as a regular STP port if connected to another device. This helps avoid loops.

 Root Guard—Enables or disables Root Guard on the device. The Root Guard option provides a way to enforce the root bridge placement in the network.

Root Guard ensures that the port on which this feature is enabled is the designated port. Normally, all root bridge ports are designated ports, unless two or more ports of the root bridge are connected. If the bridge receives superior BPDUs on a Root Guard-enabled port, Root Guard moves this port to a root-inconsistent STP state. This root-inconsistent state is effectively equal to a listening state. No traffic is forwarded across this port. In this way, Root Guard enforces the position of the root bridge.

• **BPDU Guard**—Enables or disables the Bridge Protocol Data Unit (BPDU) Guard feature on the port.

The BPDU Guard enables you to enforce the STP domain borders and keep the active topology predictable. The devices behind the ports that have BPDU Guard enabled cannot influence the STP topology. At the reception of BPDUs, the BPDU guard operation disables the port that has BPDU configured. In this case, a BPDU message is received, and an appropriate SNMP trap is generated.

- **BPDU Handling**—Select how BPDU packets are managed when STP is disabled on the port or the device. BPDUs are used to transmit spanning tree information.
  - Use Global Settings—Select to use the settings defined in the STP Status and Global Settings page.
  - *Filtering*—Filters BPDU packets when Spanning Tree is disabled on an interface.
  - *Flooding*—Floods BPDU packets when Spanning Tree is disabled on an interface.
- **Path Cost**—Set the port contribution to the root path cost or use the default cost generated by the system.
- **Priority**—Set the priority value of the port. The priority value influences the port choice when a bridge has two ports connected in a loop. The priority is a value from 0 to 240, set in increments of 16.
- Port State—Displays the current STP state of a port.
  - *Disabled*—STP is currently disabled on the port. The port forwards traffic while learning MAC addresses.

- *Blocking*—The port is currently blocked, and cannot forward traffic (with the exception of BPDU data) or learn MAC addresses.
- *Listening*—The port is in Listening mode. The port cannot forward traffic, and cannot learn MAC addresses.
- *Learning*—The port is in Learning mode. The port cannot forward traffic, but it can learn new MAC addresses.
- *Forwarding*—The port is in Forwarding mode. The port can forward traffic and learn new MAC addresses.
- Designated Bridge ID—Displays the bridge priority and the MAC address of the designated bridge.
- Designated Port ID—Displays the priority and interface of the selected port.
- Designated Cost—Displays the cost of the port participating in the STP topology. Ports with a lower cost are less likely to be blocked if STP detects loops.
- Forward Transitions—Displays the number of times the port has changed from the **Blocking** state to **Forwarding** state.
- **Speed**—Displays the speed of the port.
- **LAG**—Displays the LAG to which the port belongs. If a port is a member of a LAG, the LAG settings override the port settings.
- **STEP 4** Click **Apply**. The interface settings are written to the Running Configuration file.

## **Configuring Rapid Spanning Tree Settings**

Rapid Spanning Tree Protocol (RSTP) enables a faster STP convergence without creating forwarding loops.

The RSTP Interface Settings page enables you to configure RSTP per port. Any configuration that is done on this page is active when the global STP mode is set to RSTP or MSTP.

To enter RSTP settings:

- STEP 1 Click Spanning Tree > STP Status and Global Settings. Enable RSTP.
- **STEP 2** Click **Spanning Tree** > **RSTP Interface Settings**. The RSTP Interface Settings page appears:
- **STEP 3** Select a port.

**NOTE** Activate Protocol Migration is only available after selecting the port that is connected to the bridge partner being tested.

- STEP 4 If a link partner is discovered by using STP, click Activate Protocol Migration to run a Protocol Migration test. This discovers whether the link partner using STP still exists, and if so whether it has migrated to RSTP or MSTP. If it still exists as an STP link, the device continues to communicate with it by using STP. Otherwise, if it has been migrated to RSTP or MSTP, the device communicates with it using RSTP or MSTP, respectively.
- STEP 5 Select an interface, and click Edit.
- **STEP 6** Enter the parameters
  - Interface—Set the interface, and specify the port or LAG where RSTP is to be configured.
  - Point to Point Administrative Status—Define the point-to-point link status.
    Ports defined as Full Duplex are considered Point-to-Point port links.
    - *Enable*—This port is an RSTP edge port when this feature is enabled, and is brought to Forwarding mode quickly (usually within 2 seconds).
    - Disable—The port is not considered point-to-point for RSTP purposes, which means that STP works on it at regular speed, as opposed to high speed.
    - Auto—Automatically determines the device status by using RSTP BPDUs.
  - Point to Point Operational Status—Displays the Point-to-Point operational status if the Point to Point Administrative Status is set to Auto.
  - **Role**—Displays the role of the port that was assigned by STP to provide STP paths. The possible roles are:
    - *Root*—Lowest cost path to forward packets to the Root Bridge.

- Designated—The interface through which the bridge is connected to the LAN, which provides the lowest cost path from the LAN to the Root Bridge.
- *Alternate*—Provides an alternate path to the Root Bridge from the root interface.
- *Backup*—Provides a backup path to the designated port path toward the Spanning Tree leaves. This provides a configuration in which two ports are connected in a loop by a point-to-point link. Backup ports are also used when a LAN has two or more established connections to a shared segment.
- *Disabled*—The port is not participating in Spanning Tree.
- Mode—Displays the current Spanning Tree mode: Classic STP or RSTP.
- **Fast Link Operational Status**—Displays whether the Fast Link (Edge Port) is enabled, disabled, or automatic for the interface. The values are:
  - Enabled—Fast Link is enabled.
  - Disabled—Fast Link is disabled.
  - *Auto*—Fast Link mode is enabled a few seconds after the interface becomes active.
- **Port Status**—Displays the RSTP status on the specific port.
  - *Disabled*—STP is currently disabled on the port.
  - *Blocking*—The port is currently blocked, and it cannot forward traffic or learn MAC addresses.
  - *Listening*—The port is in Listening mode. The port cannot forward traffic, and cannot learn MAC addresses.
  - *Learning*—The port is in Learning mode. The port cannot forward traffic, however it can learn new MAC addresses.
  - *Forwarding*—The port is in Forwarding mode. The port can forward traffic and learn new MAC addresses.
- **STEP 7** Click **Apply**. The Running Configuration file is updated.

## **Multiple Spanning Tree**

Multiple Spanning Tree Protocol (MSTP) is used to separate the STP port state between various domains (on different VLANs). For example, while port A is blocked in one STP instance due to a loop on VLAN A, the same port can be placed in the Forwarding State in another STP instance. The MSTP Properties page enables you to define the global MSTP settings.

To configure MSTP:

- 1. Set the STP Operation Mode to MSTP as described in the **Configuring STP Status and Global Settings** page.
- 2. Define MSTP instances. Each MSTP instance calculates and builds a loop free topology to bridge packets from the VLANs that map to the instance. Refer to the Mapping VLANs to a MSTP Instance section.
- 3. Decide which MSTP instance be active in what VLAN, and associate these MSTP instances to VLAN(s) accordingly.
- 4. Configure the MSTP attributes by:
  - Defining MSTP Properties
  - Defining MSTP Instance Settings
  - Mapping VLANs to a MSTP Instance

## **Defining MSTP Properties**

The global MSTP configures a separate Spanning Tree for each VLAN group and blocks all but one of the possible alternate paths within each spanning tree instance. MSTP enables formation of MST regions that can run multiple MST instances (MSTI). Multiple regions and other STP bridges are interconnected using one single common spanning tree (CST).

MSTP is fully compatible with RSTP bridges, in that an MSTP BPDU can be interpreted by an RSTP bridge as an RSTP BPDU. This not only enables compatibility with RSTP bridges without configuration changes, but also causes any RSTP bridges outside of an MSTP region to see the region as a single RSTP bridge, regardless of the number of MSTP bridges inside the region itself.

For two or more switches to be in the same MST region, they must have the same VLANs to MST instance mapping, the same configuration revision number, and the same region name.

Switches intended to be in the same MST region are never separated by switches from another MST region. If they are separated, the region becomes two separate regions.

This mapping can be done in the VLAN to MST Instance page.

Use this page if the system operates in MSTP mode.

To define MSTP:

- **STEP 1** Click Spanning Tree > STP Status and Global Settings. Enable MSTP.
- **STEP 2** Click **Spanning Tree** > **MSTP Properties**.
- **STEP 3** Enter the parameters.
  - Region Name—Define an MSTP region name.
  - Revision—Define an unsigned 16-bit number that identifies the revision of the current MST configuration. The field range is from 0 to 65535.
  - Max Hops—Set the total number of hops that occur in a specific region before the BPDU is discarded. Once the BPDU is discarded, the port information is aged out. The field range is from 1 to 40.
  - IST Master—Displays the regions master.
- **STEP 4** Click **Apply**. The MSTP properties are defined, and the Running Configuration file is updated.

## Mapping VLANs to a MSTP Instance

The VLAN to MSTP Instance page enables you to map each VLAN to a Multiple Spanning Tree Instance (MSTI). For devices to be in the same region, they must have the same mapping of VLANs to MSTIs.

**NOTE** The same MSTI can be mapped to more than one VLAN, but each VLAN can only have one MST Instance attached to it.

Configuration on this page (and all of the MSTP pages) applies if the system STP mode is MSTP.

Up to 16 MST instances can be defined on the 500 Series switches in addition to instance zero.

For those VLANs that are not explicitly mapped to one of the MST instances, the device automatically maps them to the CIST (Core and Internal Spanning Tree) instance. The CIST instance is MST instance 0.

To map VLANs to MST Instances:

#### **STEP 1** Click **Spanning Tree** > **VLAN to MSTP Instance**.

The VLAN to MSTP Instance page contains the following fields:

- MST Instance ID—All MST instances are displayed.
- VLANs—All VLANs belonging to the MST instance are displayed.
- STEP 2 To add a VLAN to an MSTP instance, select the MST instance, and click Edit.
- **STEP 3** Enter the parameters.
  - MST Instance ID—Select the MST instance.
  - VLANs—Define the VLANs being mapped to this MST instance.
  - Action—Define whether to add (map) the VLAN to the MST instance or remove it.
- **STEP 4** Click **Apply**. The MSTP VLAN mappings are defined, and the Running Configuration file is updated.

## **Defining MSTP Instance Settings**

The MSTP Instance Settings page enables you to configure and view parameters per MST instance. This is the per-instance equivalent to the *Configuring STP Status and Global Settings*.

To enter MSTP instance settings:

- **STEP 1** Click **Spanning Tree** > **MSTP Instance Settings**.
- **STEP 2** Enter the parameters.
  - **Instance ID**—Select an MST instance to be displayed and defined.

- Included VLAN—Displays the VLANs mapped to the selected instance. The default mapping is that all VLANs are mapped to the common and internal spanning tree (CIST) instance 0).
- Bridge Priority—Set the priority of this bridge for the selected MST instance.
- Designated Root Bridge ID—Displays the priority and MAC address of the Root Bridge for the MST instance.
- Root Port—Displays the root port of the selected instance.
- **Root Path Cost**—Displays the root path cost of the selected instance.
- Bridge ID—Displays the bridge priority and the MAC address of this device for the selected instance.
- **Remaining Hops**—Displays the number of hops remaining to the next destination.
- **STEP 3** Click **Apply**. The MST Instance configuration is defined, and the Running Configuration file is updated.

## **Defining MSTP Interface Settings**

The MSTP Interface Settings page enables you to configure the port MSTP settings for every MST instance, and to view information that has currently been learned by the protocol, such as the designated bridge per MST instance.

To configure the ports in an MST instance:

- **STEP 1** Click **Spanning Tree** > **MSTP Interface Settings**.
- **STEP 2** Enter the parameters.
  - Instance equals To—Select the MSTP instance to be configured.
  - Interface Type equals to—Select whether to display the list of ports or LAGs.
- **STEP 3** Click **Go**. The MSTP parameters for the interfaces on the instance are displayed.
- **STEP 4** Select an interface, and click **Edit**.

#### **STEP 5** Enter the parameters.

- Instance ID—Select the MST instance to be configured.
- Interface—Select the interface for which the MSTI settings are to be defined.
- Interface Priority—Set the port priority for the specified interface and MST instance.
- **Path Cost**—Set the port contribution to the root path cost or use the default value.
- **Port State**—Displays the MSTP status of the specific port on a specific MST instance. The parameters are defined as:
  - Disabled—STP is currently disabled.
  - *Blocking*—The port on this instance is currently blocked, and cannot forward traffic (with the exception of BPDU data) or learn MAC addresses.
  - *Listening*—The port on this instance is in Listening mode. The port cannot forward traffic, and cannot learn MAC addresses.
  - *Learning*—The port on this instance is in Learning mode. The port cannot forward traffic, but it can learn new MAC addresses.
  - *Forwarding*—The port on this instance is in Forwarding mode. The port can forward traffic and learn new MAC addresses.
  - *Boundary*—The port on this instance is a boundary port. It inherits its state from instance 0 and can be viewed on the STP Interface Settings page.
- **Port Role**—Displays the port or LAG role, per port or LAG per instance, assigned by the MSTP algorithm to provide STP paths:
  - *Root*—Forwarding packets through this interface provides the lowest cost path for forwarding packets to the root device.
  - Designated—The interface through which the bridge is connected to the LAN, which provides the lowest root path cost from the LAN to the Root Bridge for the MST instance.
  - *Alternate*—The interface provides an alternate path to the root device from the root interface.

- Backup—The interface provides a backup path to the designated port path toward the Spanning Tree leaves. Backup ports occur when two ports are connected in a loop by a point-to-point link. Backup ports also occur when a LAN has two or more established connections to a shared segment.
- Disabled—The interface does not participate in the Spanning Tree.
- *Boundary*—The port on this instance is a boundary port. It inherits its state from instance 0 and can be viewed on the STP Interface Settings page.
- **Mode**—Displays the current Spanning Tree mode.
  - Classic STP—Classic STP is enabled on the port.
  - Rapid STP—Rapid STP is enabled on the port.
  - MSTP—MSTP is enabled on the port.
- **Type**—Displays the MST type of the port.
  - Boundary—A Boundary port attaches MST bridges to a LAN in a remote region. If the port is a boundary port, it also indicates whether the device on the other side of the link is working in RSTP or STP mode.
  - Internal—The port is an internal port.
- Designated Bridge ID—Displays the ID number of the bridge that connects the link or shared LAN to the root.
- **Designated Port ID**—Displays the Port ID number on the designated bridge that connects the link or the shared LAN to the root.
- Designated Cost—Displays the cost of the port participating in the STP topology. Ports with a lower cost are less likely to be blocked if STP detects loops.
- **Remaining Hops**—Displays the hops remaining to the next destination.
- **Forward Transitions**—Displays the number of times the port has changed from the Forwarding state to the Blocking state.
- **STEP 6** Click **Apply**. The Running Configuration file is updated.

# 15

# Managing MAC Address Tables

This section describe how to add MAC addresses to the system. It covers the following topics:

- Configuring Static MAC Addresses
- Managing Dynamic MAC Addresses
- Defining Reserved MAC Addresses

## **Types of MAC Addresses**

There are two types of MAC addresses—static and dynamic. Depending on their type, MAC addresses are either stored in the *Static Address* table or in the *Dynamic Address* table, along with VLAN and port information.

Static addresses are configured by the user, and therefore, they do not expire.

A new source MAC address that appears in a frame arriving at the device is added to the Dynamic Address table. This MAC address is retained for a configurable period of time. If another frame with the same source MAC address does not arrive at the device before that time period expires, the MAC entry is aged (deleted) from the table.

When a frame arrives at the device, the device searches for a corresponding/ matching destination MAC address entry in the static or dynamic table. If a match is found, the frame is marked for egress on a the port specified in the table. If frames are sent to a MAC address that is not found in the tables, they are transmitted/broadcasted to all the ports on the relevant VLAN. Such frames are referred to as unknown Unicast frames.

The device supports a maximum of 8K static and dynamic MAC addresses.

## **Configuring Static MAC Addresses**

Static MAC addresses are assigned to a specific physical interface and VLAN on the device. If that address is detected on another interface, it is ignored, and is not written to the address table.

To define a static address:

STEP 1 Click MAC Address Tables > Static Addresses.

The Static Addresses page contains the currently defined static addresses.

- STEP 2 Click Add.
- **STEP 3** Enter the parameters.
  - VLAN ID—Select the VLAN ID for the port.
  - MAC Address—Enter the interface MAC address.
  - Interface—Select an interface (unit/slot, port, or LAG) for the entry.
  - **Status**—Select how the entry is treated. The options are:
    - Permanent—The system never removes this MAC address. If the static MAC address is saved in the Startup Configuration, it is retained after rebooting.
    - Delete on reset—The static MAC address is deleted when the device is reset.
    - Delete on timeout—The MAC address is deleted when aging occurs.
    - Secure—The MAC address is secure when the interface is in classic locked mode (see Configuring Port Security).
- **STEP 4** Click **Apply**. A new entry appears in the table.

## **Managing Dynamic MAC Addresses**

The Dynamic Address Table (bridging table) contains the MAC addresses acquired by monitoring the source addresses of frames entering the device.

To prevent this table from overflowing and to make room for new MAC addresses, an address is deleted if no corresponding traffic is received for a certain period. This period of time is the aging interval.

#### **Configuring Dynamic MAC Address Aging Time**

To configure the aging interval for dynamic addresses:

- **STEP 1** Click MAC Address Tables > Dynamic Address Settings.
- **STEP 2** Enter **Aging Time**. The aging time is a value between the user-configured value and twice that value minus 1. For example, if you entered 300 seconds, the aging time is between 300 and 599 seconds.
- **STEP 3** Click **Apply**. The aging time is updated.

#### **Querying Dynamic Addresses**

To query dynamic addresses:

- **STEP 1** Click MAC Address Tables > Dynamic Addresses.
- STEP 2 In the Filter block, you can enter the following query criteria:
  - VLAN ID—Enter the VLAN ID for which the table is queried.
  - MAC Address—Enter the MAC address for which the table is queried.
  - Interface—Select the interface for which the table is queried. The query can search for specific unit/slot, ports, or LAGs.
- **STEP 3** Enter the **Dynamic Address Table Sort Key** field by which the table is sorted. The address table can be sorted by VLAN ID, MAC address, or interface.
- **STEP 4** Click **Go**. The Dynamic MAC Address Table is queried and the results are displayed.

To delete all of the dynamic MAC addresses. click Clear Table.

## **Defining Reserved MAC Addresses**

When the device receives a frame with a Destination MAC address that belongs to a reserved range (per the IEEE standard), the frame can be discarded or bridged. The entry in the Reserved MAC Address Table can either specify the reserved MAC address or the reserved MAC address and a frame type:

To add an entry for a reserved MAC address:

- **STEP 1** Click **MAC Address Tables > Reserved MAC Addresses**. The Reserved MAC Addresses page opens.
- STEP 2 Click Add.
- **STEP 3** Enter the values for the following fields:
  - MAC Address—Select the MAC address to be reserved.
  - Frame Type—Select a frame type based on the following criteria:
    - *Ethernet V2*—Applies to Ethernet V2 packets with the specific MAC address.
    - *LLC*—Applies to Logical Link Control (LLC) packets with the specific MAC address.
    - *LLC-SNAP*—Applies to Logical Link Control/Sub-Network Access Protocol (LLC-SNAP) packets with the specific MAC address.
    - *All*—Applies to all packets with the specific MAC address.
  - Action—Select one of the following actions to be taken upon receiving a packet that matches the selected criteria:
    - *Discard*—Delete the packet.
    - Bridge—Forward the packet to all VLAN members.
- STEP 4 Click Apply. A new MAC address is reserved.

# 16

## **Multicast**

This section describes the Multicast Forwarding feature, and covers the following topics:

- Multicast Forwarding
- Defining Multicast Properties
- Adding MAC Group Address
- Adding IP Multicast Group Addresses
- Configuring IGMP Snooping
- MLD Snooping
- Querying IGMP/MLD IP Multicast Group
- Defining Multicast Router Ports
- Defining Forward All Multicast
- Defining Unregistered Multicast Settings

## **Multicast Forwarding**

Multicast forwarding enables one-to-many information dissemination. Multicast applications are useful for dissemination of information to multiple clients, where clients do not require reception of the entire content. A typical application is a cable-TV-like service, where clients can join a channel in the middle of a transmission, and leave before it ends.

The data is sent only to relevant ports. Forwarding the data only to the relevant ports conserves bandwidth and host resources on links.

For Multicast forwarding to work across IP subnets, nodes, and routers must be Multicast-capable. A Multicast-capable node must be able to:

- Send and receive Multicast packets.
- Register the Multicast addresses being listened to by the node with local routers, so that local and remote routers can route the Multicast packet to the nodes.

## **Typical Multicast Setup**

While Multicast routers route Multicast packets between IP subnets, Multicastcapable Layer 2 switches forward Multicast packets to registered nodes within a LAN or VLAN.

A typical setup involves a router that forwards the Multicast streams between private and/or public IP networks, a device with Internet Group Membership Protocol (IGMP) snooping capabilities, or Multicast Listener Discovery (MLD) snooping, and a Multicast client that wants to receive a Multicast stream. In this setup, the router sends IGMP queries periodically.

**NOTE** MLD for IPv6 is derived from the IGMP v2 for IPv4. Even though the description in this section is mostly for IGMP, it also describes coverage of MLD where implied.

These queries reach the device, which in turn floods the queries to the VLAN, and also learns the port where there is a Multicast router (Mrouter). When a host receives the IGMP query message, it responds with an IGMP Join message saying that the host wants to receive a specific Multicast stream and optionally from a specific source. The device with the IGMP snooping analyzes the Join messages, and learns that the Multicast stream the host has requested must be forwarded to this specific port. It then forwards the IGMP Join to the Mrouter only. Similarly, when the Mrouter receives an IGMP Join message, it learns the interface from which it received the Join messages that wants to receive a specific Multicast stream. The Mrouter forwards the requested Multicast stream to the interface.

In a Layer 2 Multicast service, a Layer 2 switch receives a single frame addressed to a specific Multicast address. It creates copies of the frame to be transmitted on each relevant port.

When the device is IGMP/MLD-snooping-enabled and receives a frame for a Multicast stream, it forwards the Multicast frame to all the ports that have registered to receive the Multicast stream using IGMP Join messages.

The device can forward Multicast streams based on one of the following options:

- Multicast MAC Group Address
- IP Multicast Group Address (G)
- A combination of the source IP address (S) and the destination IP Multicast Group Address (G) of the Multicast packet.

One of these options can be configured per VLAN.

The system maintains lists of Multicast groups for each VLAN, and this manages the Multicast information that each port should receive. The Multicast groups and their receiving ports can be configured statically or learned dynamically using IGMP or Multicast Listener Discovery (MLD) protocols snooping.

Multicast registration is the process of listening and responding to Multicast registration protocols. The available protocols are IGMP for IPv4 and MLD for IPv6.

When IGMP/MLD snooping is enabled in a device on a VLAN, it analyzes the IGMP/ MLD packets it receives from the VLAN connected to the device and Multicast routers in the network.

When a device learns that a host is using IGMP/MLD messages to register to receive a Multicast stream, optionally from a specific source, the device adds the registration to its Multicast Forwarding Data Base (MFDB).

IGMP/MLD snooping can effectively reduce Multicast traffic from streaming bandwidth-intensive IP applications. A device using IGMP/MLD snooping only forwards Multicast traffic to the hosts interested in that traffic. This reduction of Multicast traffic reduces the packet processing at the device, and also reduces the workload of the end hosts, since they do not have to receive and filter all of the Multicast traffic generated in the network.

The following versions are supported:

- IGMP v1/v2/ v3
- MLD v1/v2
- A simple IGMP Snooping Querier

An IGMP Querier is required to facilitate the IGMP protocol on a given subnet. In general, a Multicast router is also an IGMP Querier. When there are multiple IGMP Queriers in a subnet, the queriers elect a single querier as the primary querier.

The device can be configured to be an IGMP Querier as a backup querier, or in situation where a regular IGMP Querier does not exist. The device is not a full capability IGMP Querier.

If the device is enabled as an IGMP Querier, it starts after 60 seconds have passed with no IGMP traffic (queries) detected from a Multicast router. In the presence of other IGMP Queriers, the device might (or might not) stop sending queries, based on the results of the standard querier selection process.

### **Multicast Address Properties**

Multicast addresses have the following properties:

- Each IPv4 Multicast address is in the address range 224.0.0.0 to 239.255.255.255.
- The IPv6 Multicast address is FF00:/8.
- To map an IP Multicast group address to an Layer 2 Multicast address:
  - For IPv4, this is mapped by taking the 23 low-order bits from the IPv4 address, and adding them to the 01:00:5e prefix. By standard, the upper nine bits of the IP address are ignored, and any IP addresses that only differ in the value of these upper bits are mapped to the same Layer 2 address, since the lower 23 bits that are used are identical. For example, 234.129.2.3 is mapped to a MAC Multicast group address on 1:00:5e:01:02:03. Up to 32 IP Multicast group addresses can be mapped to the same Layer 2 address.
  - For IPv6, this is mapped by taking the 32 low-order bits of the Multicast address, and adding the prefix of 33:33. For example, the IPv6 Multicast address FF00:1122:3344 is mapped to Layer 2 Multicast 33:33:11:22:33:44.

## **Defining Multicast Properties**

The Properties page enables you to configure the Bridge Multicast filtering status.

By default, all Multicast frames are flooded to all ports of the VLAN. To selectively forward only to relevant ports and filter (drop) the Multicast on the rest of the ports, enable Bridge Multicast filtering status in the Properties page.

If filtering is enabled, Multicast frames are forwarded to a subset of the ports in the relevant VLAN as defined in the Multicast Forwarding Data Base. Multicast filtering is enforced on all traffic. By default, such traffic is flooded to all relevant ports, but you can limit forwarding to a smaller subset.

A common way of representing Multicast membership is the (S,G) notation where S is the (single) source sending a Multicast stream of data, and G is the IPv4 or IPv6 group address. If a Multicast client can receive Multicast traffic from any source of a specific Multicast group, this is saved as (\*,G).

The following are ways of forwarding Multicast frames:

 MAC Group Address—Based on the destination MAC address in the Ethernet frame.

**NOTE** As mentioned before, one or more IP Multicast group addresses can be mapped to a MAC group address. Forwarding, based on the MAC group address, can result in an IP Multicast stream being forwarded to ports that have no receiver for the stream.

- **IP Group Address**—Based on the destination IP address of the IP packet (\*,G).
- Source Specific IP Group Address—Based on both the destination IP address and the source IP address of the IP packet (S,G).

By selecting the forwarding mode, you can define the method used by hardware to identify Multicast flow by one of the following options: MAC Group Address, IP Group Address, or Source Specific IP Group Address.

(S,G) is supported by IGMPv3 and MLDv2, while IGMPv1/2 and MLDv1 support only (\*.G), which is just the group ID.

The device supports a maximum of 256 static and dynamic Multicast group addresses.

To enable Multicast filtering, and select the forwarding method:

#### **STEP 1** Click **Multicast > Properties**.

- **STEP 2** Enter the parameters.
  - Bridge Multicast Filtering Status—Select to enable filtering.
  - VLAN ID—Select the VLAN ID to set its forwarding method.
  - Forwarding Method for IPv6—Set one of the following forwarding methods for IPv6 addresses: MAC Group Address, IP Group Address, or Source Specific IP Group Address.
  - Forwarding Method for IPv4—Set one of the following forwarding methods for IPv4 addresses: MAC Group Address, IP Group Address, or Source Specific IP Group Address.
**STEP 3** Click **Apply**. The Running Configuration file is updated.

# **Adding MAC Group Address**

The device supports forwarding incoming Multicast traffic based on the Multicast group information. This information is derived from the IGMP/MLD packets received or as the result of manual configuration, and it is stored in the Multicast Forwarding Database (MFDB).

When a frame is received from a VLAN that is configured to forward Multicast streams, based on MAC group addresses, and its destination address is a Layer 2 Multicast address, the frame is forwarded to all ports that are members of the MAC group address.

The MAC Group Address page has the following functions:

- Query and view information from the MFDB, relating to a specific VLAN ID or a specific MAC address group. This data is acquired either dynamically through IGMP/MLD snooping or statically by manual entry.
- Add or delete static entries to the MFDB that provide static forwarding information, based on MAC destination addresses.
- Display a list of all ports/LAGs that are a member of each VLAN ID and MAC address group, and enter whether traffic is forwarded to it or not.

For viewing the forwarding information when the mode is *IP Address Group* or *IP and Source Group*, use the IP Multicast Group Address page.

To define and view MAC Multicast groups:

#### **STEP 1** Click **Multicast > MAC Group Address**.

- **STEP 2** Enter the parameters.
  - VLAN ID Equals To—Set the VLAN ID of the group to be displayed.
  - MAC Group Address Equals To—Set the MAC address of the Multicast group to be displayed. If no MAC Group Address is specified, the page contains all the MAC Group Addresses from the selected VLAN.
- **STEP 3** Click **Go**, and the MAC Multicast group addresses are displayed in the lower block.

Entries that were created both in this page and in the IP Multicast Group Address page are displayed. For those created in the IP Multicast Group Address page, the IP addresses are converted to MAC addresses.

- **STEP 4** Click **Add** to add a static MAC Group Address.
- **STEP 5** Enter the parameters.
  - VLAN ID—Defines the VLAN ID of the new Multicast group.
  - MAC Group Address—Defines the MAC address of the new Multicast group.
- **STEP 6** Click **Apply**, the MAC Multicast group is saved to the Running Configuration file.

To configure and display the registration for the interfaces within the group, select an address, and click **Details**.

The page contains:

- VLAN ID—The VLAN ID of the Multicast group.
- MAC Group Address—The MAC address of the group.
- **STEP 7** Select the port or LAG to be displayed from the **Filter: Interface Type** menu.
- **STEP 8** Click **Go** to display the port or LAG membership.
- **STEP 9** Select the way that each interface is associated with the Multicast group:
  - Static—Attaches the interface to the Multicast group as a static member.
  - Dynamic—Indicates that the interface was added to the Multicast group as a result of IGMP/MLD snooping.
  - Forbidden—Specifies that this port is not allowed to join this group on this VLAN.
  - **None**—Specifies that the port is not currently a member of this Multicast group on this VLAN.

STEP 10 Click Apply, and the Running Configuration file is updated.

**NOTE** Entries that were created in the IP Multicast Group Address page cannot be deleted in this page (even if they are selected).

# Adding IP Multicast Group Addresses

The IP Multicast Group Address page is similar to the MAC Group Address page except that Multicast groups are identified by IP addresses.

The IP Multicast Group Address page enables querying and adding IP Multicast groups.

To define and view IP Multicast groups:

#### **STEP 1** Click **Multicast > IP Multicast Group Address**.

The page contains all of the IP Multicast group addresses learned by snooping.

- STEP 2 Enter the parameters required for filtering.
  - **VLAN ID equals to**—Define the VLAN ID of the group to be displayed.
  - **IP Version equals to**—Select IPv6 or IPv4.
  - IP Multicast Group Address equals to—Define the IP address of the Multicast group to be displayed. This is only relevant when the Forwarding mode is (S,G).
  - Source IP Address equals to—Define the source IP address of the sending device. If mode is (S,G), enter the sender S. This together with the IP Group Address is the Multicast group ID (S,G) to be displayed. If mode is (\*.G), enter an \* to indicate that the Multicast group is only defined by destination.
- **STEP 3** Click **Go**. The results are displayed in the lower block. When Bonjour and IGMP are enabled on the device in Layer 2 system mode, the IP Multicast address of Bonjour appears. For SG500X/ESW2-550X devices, the address is always displayed.
- **STEP 4** Click **Go**. The results are displayed in the lower block.
- STEP 5 Click Add to add a static IP Multicast Group Address.
- **STEP 6** Enter the parameters.
  - VLAN ID—Defines the VLAN ID of the group to be added.
  - **IP Version**—Select the IP address type.
  - IP Multicast Group Address—Define the IP address of the new Multicast group.

- Source Specific—Indicates that the entry contains a specific source, and adds the address in the IP Source Address field. If not, the entry is added as a (\*,G) entry, an IP group address from any IP source.
- **IP Source Address**—Defines the source address to be included.
- STEP 7 Click Apply. The IP Multicast group is added, and the device is updated.
- **STEP 8** To configure and display the registration of an IP group address, select an address and click **Details**.

The VLAN ID, IP Version, IP Multicast Group Address, and Source IP Address selected are displayed as read-only in the top of the window. You can select the filter type:

- Interface Type equals to—Select whether to display ports or LAGs.
- STEP 9 For each interface, select its association type. The options are as follows:
  - Static—Attaches the interface to the Multicast group as a static member.
  - Forbidden—Specifies that this port is forbidden from joining this group on this VLAN.
  - None—Indicates that the port is not currently a member of this Multicast group on this VLAN. This is selected by default until Static or Forbidden is selected.

STEP 10 Click Apply. The Running Configuration file is updated.

# **Configuring IGMP Snooping**

To support selective Multicast forwarding (IPv4), Bridge Multicast filtering must be enabled (in the Properties page), and IGMP Snooping must be enabled globally and for each relevant VLAN (in the IGMP Snooping page).

By default, a Layer 2 device forwards Multicast frames to all ports of the relevant VLAN, essentially treating the frame as if it were a Broadcast. With IGMP Snooping the device forwards Multicast frames to ports that have registered Multicast clients.

**NOTE** The device supports IGMP Snooping only on static VLANs. It does not support IGMP Snooping on dynamic VLANs.

When IGMP Snooping is enabled globally or on a VLAN, all IGMP packets are forwarded to the CPU. The CPU analyzes the incoming packets, and determines the following:

- Which ports are asking to join which Multicast groups on what VLAN.
- Which ports are connected to Multicast routers (Mrouters) that are generating IGMP queries.
- Which ports are receiving PIM, DVMRP, or IGMP query protocols.

These are displayed on the IGMP Snooping page.

Ports, asking to join a specific Multicast group, issue an IGMP report that specifies which group(s) the host wants to join. This results in the creation of a forwarding entry in the Multicast Forwarding Data Base.

The IGMP Snooping Querier is used to support a Layer 2 Multicast domain of snooping switches in the absence of a Multicast router. For example, where Multicast content is provided by a local server, but the router (if one exists) on that network does not support Multicast.

The speed of IGMP Querier activity must be aligned with the IGMP-snoopingenabled switches. Queries must be sent at a rate that is aligned to the snooping table aging time. If queries are sent at a rate lower than the aging time, the subscriber cannot receive the Multicast packets. This is performed in the IGMP Snooping Edit page.

To enable IGMP Snooping and identify the device as an IGMP Snooping Querier on a VLAN:

#### **STEP 1** Click **Multicast** > **IGMP Snooping**.

**STEP 2** Enable or disable the IGMP Snooping status.

When IGMP Snooping is enabled globally, the device monitoring network traffic can determine which hosts have requested to receive Multicast traffic.

The device only performs IGMP Snooping if both IGMP snooping and Bridge Multicast filtering are enabled.

STEP 3 Select a VLAN, and click Edit.

There can be only one IGMP Querier in a network. The device supports standards-based IGMP Querier election. Some of the values of the operational parameters of this table are sent by the elected querier. The other values are derived from the device.

- **STEP 4** Enter the parameters.
  - VLAN ID—Select the VLAN ID on which IGMP snooping is defined.
  - IGMP Snooping Status—Enable or disable the monitoring of network traffic for the selected VLAN.
  - Operational IGMP Snooping Status—Displays the current status of the IGMP Snooping for the selected VLAN.
  - MRouter Ports Auto Learn—Enable or disable auto learning of the ports to which the Mrouter is connected.
  - Query Robustness—Enter the Robustness Variable value to be used if this device is the elected querier.
  - Operational Query Robustness—Displays the robustness variable sent by the elected querier.
  - **Query Interval**—Enter the interval between the General Queries to be used if this device is the elected querier.
  - **Operational Query Interval**—The time interval in seconds between General Queries sent by the elected querier.
  - Query Max Response Interval—Enter the delay used to calculate the Maximum Response Code inserted into the periodic General Queries.
  - Operational Query Max Response Interval—Displays the Query Max Response Interval included in the General Queries sent by the elected querier.
  - Last Member Query Counter—Enter the number of IGMP Group-Specific Queries sent before the device assumes there are no more members for the group, if the device is the elected querier.
  - Operational Last Member Query Counter—Displays the operational value of the Last Member Query Counter.
  - Last Member Query Interval—Enter the Maximum Response Delay to be used if the device cannot read Max Response Time value from groupspecific queries sent by the elected querier.

- **Operational Last Member Query Interval**—Displays the Last Member Query Interval sent by the elected querier.
- Immediate Leave—Enable Immediate Leave to decrease the time it takes to block a Multicast stream sent to a member port when an IGMP Group Leave message is received on that port.
- **IGMP Querier Status**—Enable or disable the IGMP Querier.
- Administrative Querier Source IP Address—Select the source IP address of the IGMP Querier. This can be the IP address of the VLAN or it can be the management IP address.
- Operational Querier Source IP Address—Displays the source IP address of the elected querier.
- IGMP Querier Version—Select the IGMP version used if the device becomes the elected querier. Select IGMPv3 if there are switches and/or Multicast routers in the VLAN that perform source-specific IP Multicast forwarding.
- **STEP 5** Click **Apply**. The Running Configuration file is updated.

# **MLD Snooping**

Hosts use the MLD protocol to report their participation in Multicast sessions, and the device uses MLD snooping to build Multicast membership lists. It uses these lists to forward Multicast packets only to device ports where there are host nodes that are members of the Multicast groups. The device does not support MLD Querier.

Hosts use the MLD protocol to report their participation in Multicast sessions.

The device supports two versions of MLD snooping:

- MLDv1 snooping detects MLDv1 control packets, and sets up traffic bridging, based on IPv6 destination Multicast addresses.
- MLDv2 snooping uses MLDv2 control packets to forward traffic based on the source IPv6 address, and the destination IPv6 Multicast address.

The actual MLD version is selected by the Multicast router in the network.

In an approach similar to IGMP snooping, MLD frames are snooped as they are forwarded by the device from stations to an upstream Multicast router and vice versa. This facility enables a device to conclude the following:

- On which ports stations interested in joining a specific Multicast group are located
- On which ports Multicast routers sending Multicast frames are located

This knowledge is used to exclude irrelevant ports (ports on which no stations have registered to receive a specific Multicast group) from the forwarding set of an incoming Multicast frame.

If you enable MLD snooping in addition to the manually-configured Multicast groups, the result is a union of the Multicast groups and port memberships derived from the manual setup and the dynamic discovery by MLD snooping. Only static definitions are preserved when the system is rebooted.

To enable MLD Snooping:

#### **STEP 1** Click **Multicast** > **MLD Snooping**.

- STEP 2 Enable or disable MLD Snooping Status. When MLD Snooping is globally enabled, the device monitoring network traffic can determine which hosts have requested to receive Multicast traffic. The device performs MLD Snooping only if both MLD snooping and Bridge Multicast filtering are enabled.
- STEP 3 Select a VLAN, and click Edit.
- **STEP 4** Enter the parameters.
  - VLAN ID—Select the VLAN ID.
  - MLD Snooping Status—Enable or disable MLD snooping on the VLAN. The device monitors network traffic to determine which hosts have asked to be sent Multicast traffic. The device performs MLD snooping only when MLD snooping and Bridge Multicast filtering are both enabled
  - Operational MLD Snooping Status—Displays the current status of MLD Snooping for the selected VLAN.
  - MRouter Ports Auto-Learn—Enable or disable Auto Learn for the Multicast router.
  - Query Robustness—Enter the Robustness Variable value to be used if the device cannot read this value from messages sent by the elected querier.

- **Operational Query Robustness**—Displays the robustness variable sent by the elected querier.
- **Query Interval**—Enter the Query Interval value to be used by the device if the device cannot derive the value from the messages sent by the elected querier.
- **Operational Query Interval**—The time interval in seconds between General Queries received from the elected querier.
- Query Max Response Interval—Enter Query Max Response delay to be used if the device cannot read the Max Response Time value from General Queries sent by the elected querier.
- Operational Query Max Response Interval—Displays the delay used to calculate the Maximum Response Code inserted into the General Queries.
- Last Member Query Counter—Enter the Last Member Query Count to be used if the device cannot derive the value from the messages sent by the elected querier.
- Operational Last Member Query Counter—Displays the operational value of the Last Member Query Counter.
- Last Member Query Interval—Enter the Maximum Response Delay to be used if the device cannot read Max Response Time value from Group-Specific queries sent by the elected querier.
- **Operational Last Member Query Interval**—The Last Member Query Interval sent by the elected querier.
- **Immediate Leave**—When enabled, reduces the time it takes to block unnecessary MLD traffic sent to a device port.
- **STEP 5** Click **Apply**. The Running Configuration file is updated.

# **Querying IGMP/MLD IP Multicast Group**

The IGMP/MLD IP Multicast Group page displays the IPv4 and IPv6 group address learned from IGMP/MLD messages.

There might be a difference between information on this page and, for example, information displayed in the MAC Group Address page. Assuming that the system is in MAC-based groups and a port that requested to join the following Multicast groups 224.1.1.1 and 225.1.1.1, both are mapped to the same MAC Multicast address 01:00:5e:01:01:01. In this case, there is a single entry in the MAC Multicast page, but two entries on this page.

To query for a IP Multicast group:

- **STEP 1** Click Multicast > IGMP/MLD IP Multicast Group.
- STEP 2 Set the type of snooping group for which to search: IGMP or MLD.
- **STEP 3** Enter some or all of following query filter criteria:
  - Group Address equals to—Defines the Multicast group MAC address or IP address to query.
  - Source Address equals to—Defines the sender address to query.
  - VLAN ID equals to—Defines the VLAN ID to query.
- **STEP 4** Click **Go**. The following fields are displayed for each Multicast group:
  - VLAN—The VLAN ID.
  - Group Address—The Multicast group MAC address or IP address.
  - Source Address—The sender address for all of the specified group ports.
  - Included Ports—The list of destination ports for the Multicast stream.
  - Excluded Ports—The list of ports not included in the group.
  - Compatibility Mode—The oldest IGMP/MLD version of registration from the hosts the device receives on the IP group address.

# **Defining Multicast Router Ports**

A Multicast router (Mrouter) port is a port that connects to a Multicast router. The device includes the Multicast router port(s) numbers when it forwards the Multicast streams and IGMP/MLD registration messages. This is required so that the Multicast routers can, in turn, forward the Multicast streams and propagate the registration messages to other subnets.

To statically configure or see dynamically-detected ports connected to the Multicast router:

#### **STEP 1** Click **Multicast** > **Multicast Router Port**.

- **STEP 2** Enter some or all of following query filter criteria:
  - VLAN ID equals to—Select the VLAN ID for the router ports that are described.
  - IP Version equals to—Select the IP version that the Multicast router supports.
  - Interface Type equals to—Select whether to display ports or LAGs.
- **STEP 3** Click **Go**. The interfaces matching the query criteria are displayed.
- STEP 4 For each port or LAG, select its association type. The options are as follows:
  - Static—The port is statically configured as a Multicast router port.
  - Dynamic—(Display only) The port is dynamically configured as a Multicast router port by a MLD/IGMP query. To enable the dynamic learning of Multicast router ports, go to the Multicast > IGMP Snooping page, and the Multicast > MLD Snooping page
  - **Forbidden**—This port is not to be configured as a Multicast router port, even if IGMP or MLD queries are received on this port. If Forbidden is enabled on a port, Mrouter is not learned on this port (i.e. MRouter Ports Auto-Learn is not enabled on this port).
  - **None**—The port is not currently a Multicast router port.
- **STEP 5** Click **Apply** to update the device.

# **Defining Forward All Multicast**

The Forward All page enables and displays the configuration of the ports and/or LAGs that are to receive Multicast streams from a specific VLAN. This feature requires that Bridge Multicast filtering in the Properties page be enabled. If it is disabled, then all Multicast traffic is flooded to ports in the device.

You can statically (manually) configure a port to Forward All, if the devices connecting to the port do not support IGMP and/or MLD.

IGMP or MLD messages are not forwarded to ports defined as Forward All.

- **NOTE** The configuration affects only the ports that are members of the selected VLAN. To define Forward All Multicast:
- **STEP 1** Click **Multicast** > **Forward All**.
- **STEP 2** Define the following:
  - **VLAN ID equals to**—The VLAN ID the ports/LAGs are to be displayed.
  - Interface Type equals to—Define whether to display ports or LAGs.
- **STEP 3** Click **Go**. The status of all ports/LAGs are displayed.
- **STEP 4** Select the port/LAG that is to be defined as Forward All by using the following methods:
  - Static—The port receives all Multicast streams.
  - Forbidden—Ports cannot receive any Multicast streams, even if IGMP/MLD snooping designated the port to join a Multicast group.
  - None—The port is not currently a Forward All port.
- STEP 5 Click Apply. The Running Configuration file is updated.

# **Defining Unregistered Multicast Settings**

Multicast frames are generally forwarded to all ports in the VLAN. If IGMP/MLD Snooping is enabled, the device learns about the existence of Multicast groups, and monitors which ports have joined which Multicast group. Multicast groups can also be statically configured. Multicast groups that were either dynamically learned or statically configured, are considered registered.

The device forwards Multicast frames (from a registered Multicast group) only to ports that are registered to that Multicast group.

The Unregistered Multicast page enables handling Multicast frames that belong to groups that are not known to the device (unregistered Multicast groups). Unregistered Multicast frames are usually forwarded to all ports on the VLAN.

You can select a port to receive or filter unregistered Multicast streams. The configuration is valid for any VLAN of which it is a member (or will be a member).

This feature ensures that the customer receives only the Multicast groups requested and not others that may be transmitted in the network.

To define unregistered Multicast settings:

#### **STEP 1** Click **Multicast** > **Unregistered Multicast**.

- **STEP 2** Define the following:
  - Interface Type equals to—The view as all ports or all LAGs.
  - Port/LAG—Displays the port or LAG ID.
  - Unregistered Multicast—Displays the forwarding status of the selected interface. The possible values are:
    - *Forwarding*—Enables forwarding of unregistered Multicast frames to the selected interface.
    - *Filtering*—Enables filtering (rejecting) of unregistered Multicast frames to the selected interface.
- STEP 3 Click Apply. The settings are saved, and the Running Configuration file is updated.

# 17

# **IP Configuration**

IP interface addresses can be configured manually by the user, or automatically configured by a DHCP server. This section provides information for defining the device IP addresses, either manually or by making the device a DHCP client.

This section covers the following topics:

- Overview
- IPv4 Management and Interfaces
- IPv6 Management and Interfaces
- Domain Name

# **Overview**

**NOTE** SG500X devices always work in Advanced L3 mode, unless they are in Hybrid mode (see **Stack Unit Mode**) when they act like Sx500 devices. The Sx500 devices, on the other hand, must always be set to work in Layer 2 or Layer 3 system mode. Therefore, when this section refers to a device that works in Layer 3 system mode, this refers to all SG500X devices in Native stacking mode and those devices that have been manually set to Layer 3 system mode. When this document refers to a device that works in Layer 2 system mode, this refers to all SC500X devices and SG500X devices (in Hybrid mode) that have been manually set to Layer 2 mode.

Some features are only available in Layer 2 or Layer 3 system mode, as described below:

- In Layer 2 system mode (only Sx500 devices), the device operates as a Layer 2 VLAN-aware device, and has no routing capabilities.
- In Layer 3 system mode, the device has IP routing capabilities as well as Layer 2 system mode capabilities. In this system mode, a Layer 3 port still retains much of the Layer 2 functionality, such as Spanning Tree Protocol and VLAN membership.

 In Layer 3 system mode on Sx500 devices only, the device does not support MAC-based VLAN, Dynamic VLAN Assignment, VLAN Rate Limit, SYN Rate DoS Protection, and Advanced QoS Policers.

To configure the system mode (Layer 2 or Layer 3) for Sx500 devices, see the System Mode and Stack Management page

**NOTE** Switching from one system mode (layer) to another (on Sx500 devices) requires a mandatory reboot, and the startup configuration of the device is then deleted.

# Layer 2 IP Addressing

**NOTE** This section is only relevant for Sx500 devices.

In Layer 2 system mode, the device has up to one IPv4 address and up to two IPv6 interfaces (either "native" interface or Tunnel) in the management VLAN. This IP address and the default gateway can be configured manually, or by DHCP. The static IP address and default gateway for Layer 2 system mode are configured on the IPv4 Interface and IPv6 Interfaces pages. In Layer 2 system mode, the device uses the default gateway, if configured, to communicate with devices that are not in the same IP subnet with the device. By default, VLAN 1 is the management VLAN, but this can be modified. When operating in Layer 2 system mode, the device can only be reached at the configured IP address through its management VLAN.

The factory default setting of the IPv4 address configuration is *DHCPv4*. This means that the device acts as a DHCPv4 client, and sends out a DHCPv4 request during boot up.

If the device receives a DHCPv4 response from the DHCPv4 server with an IPv4 address, it sends Address Resolution Protocol (ARP) packets to confirm that the IP address is unique. If the ARP response shows that the IPv4 address is in use, the device sends a DHCPDECLINE message to the offering DHCP server, and sends another DHCPDISCOVER packet that restarts the process.

If the device does not receive a DHCPv4 response in 60 seconds, it continues to send DHCPDISCOVER queries, and adopts the default IPv4 address: 192.168.1.254/24.

IP address collisions occur when the same IP address is used in the same IP subnet by more than one device. Address collisions require administrative actions on the DHCP server and/or the devices that collide with the device.

When a VLAN is configured to use dynamic IPv4 addresses, the device issues DHCPv4 requests until it is assigned an IPv4 address from a DHCPv4 server. In Layer 2 system mode, only the management VLAN can be configured with a static or dynamic IP address. In Layer 3 system mode, all the interface types (ports, LAGs, and/or VLANs) on the device can be configured with a static or dynamic IP address.

The IP address assignment rules for the device are as follows:

- When in Layer 2 system mode, unless the device is configured with a static IP address, it issues DHCPv4 requests until a response is received from the DHCP server.
- If the IP address on the device is changed, the device issues gratuitous ARP packets to the corresponding VLAN to check IP address collisions. This rule also applies when the device reverts to the default IP address.
- The system status LED changes to solid green when a new unique IP address is received from the DHCP server. If a static IP address has been set, the system status LED also changes to solid green. The LED flashes when the device is acquiring an IP address and is currently using the factory default IP address 192.168.1.254.
- The same rules apply when a client must renew the lease, prior to its expiration date through a DHCPREQUEST message.
- With factory default settings, when no statically-defined or DHCP-acquired IP address is available, the default IP address is used. When the other IP addresses become available, the addresses are automatically used. The default IP address is always on the management VLAN.

#### Layer 3 IP Addressing

In Layer 3 system mode, the device can have multiple IP addresses. Each IP address can be assigned to specified ports, LAGs, or VLANs. These IP addresses are configured in the IPv4 Interface and IPv6 Interfaces pages in Layer 3 system mode. This provides more network flexibility than the Layer 2 system mode, in which only a single IP address can be configured. Operating in Layer 3 system mode, the device can be reached at all its IP addresses from the corresponding interfaces.

A predefined, default route is not provided in Layer 3 system mode. To remotely manage the device, a default route must be defined. All DHCP-assigned default gateways are stored as default routes. In addition, you can manually define default routes. This is defined in the IPv4 Static Routes and IPv6 Routes pages.

All the IP addresses configured or assigned to the device are referred to as Management IP addresses in this guide.

If the pages for Layer 2 and Layer 3 are different, both versions are displayed.

# **IPv4 Management and Interfaces**

# **IPv4 Interface**

IPv4 interfaces can be defined on the device when it is in Layer 2 or Layer 3 system mode.

# Defining an IPv4 Interface in Layer 2 System Mode

This section is not relevant for the SG500X device.

To manage the device by using the web-based configuration utility, the IPv4 device management IP address must be defined and known. The device IP address can be manually configured or automatically taken from a DHCP server.

To configure the IPv4 device IP address:

#### **STEP 1** Click Administration > Management Interface > IPv4 Interface.

- **STEP 2** Enter values for the following fields:
  - Management VLAN—Select the Management VLAN used to access the device through telnet or the Web GUI. VLAN1 is the default Management VLAN.
  - IP Address Type—Select one of the following options:
    - *Dynamic*—Discover the IP address using DHCP from the management VLAN.
    - Static—Manually define a static IP address.

**NOTE** DHCP Option 12 (Host Name option) is supported when the device is an DHCP client. If DHCP Option 12 is received from a DHCP server, it is saved as the server's host name. DHCP option 12 will not be requested by the device. The DHCP server must be configured to send option 12 regardless of what is requested in order to make use of this feature. If a static IP address is used, configure the following fields.

- IP Address—Enter the IP address, and configure one of the following Mask fields:
  - Network Mask—Select and enter the IP address mask.
  - **Prefix Length**—Select and enter the length of the IPv4 address prefix.
- Administrative Default Gateway—Select User Defined and enter the default gateway IP address, or select None to remove the selected default gateway IP address from the interface.
- Operational Default Gateway—Displays the current default gateway status.

**NOTE** If the device is not configured with a default gateway, it cannot communicate with other devices that are not in the same IP subnet.

If a dynamic IP address is retrieved from the DHCP server, select those of the following fields that are enabled:

- Renew IP Address Now—The device dynamic IP address can be renewed any time after it is assigned by a DHCP server. Note that depending on your DHCP server configuration, the device might receive a new IP address after the renewal that requires setting the web-based configuration utility to the new IP address.
- Auto Configuration via DHCP—Displays status of Auto Configuration feature. You can configure this from *Administration* > *File Management* > *DHCP Auto Configuration*.
- **STEP 3** Click **Apply**. The IPv4 interface settings are written to the Running Configuration file.

#### Defining IPv4 Interface in Layer 3 System Mode

The IPv4 Interface page is used when the device is in Layer 3 system mode. This mode enables configuring multiple IP addresses for device management, and provides routing services.

The IP address can be configured on a port, a LAG, or VLAN interface.

Operating in Layer 3 mode, the device routes traffic between the directlyattached IP subnets configured on the device. The device continues to bridge traffic between devices in the same VLAN. Additional IPv4 routes for routing to non-directly attached subnets can be configured in the IPv4 Static Routes page.

**NOTE** The device software consumes one VLAN ID (VID) for every IP address configured on a port or LAG. The device takes the first VID that is not used starting from 4094.

To configure the IPv4 addresses:

#### **STEP 1** Click **IP Configuration** > **IPv4 Management and Interfaces** > **IPv4 Interface.**

For SG500X devices only, to enable IPv4 routing, check the **Enable** box. In Sx500 devices, when you change the system mode from Layer 2 to Layer 3 it automatically enables IP routing.

- **STEP 2** Select **IPv4 Routing** to enable the device to function as an IPv4 router.
- **STEP 3** Click **Apply**. The parameter is saved to the Running Configuration file.

This page displays the following fields in the IPv4 Interface Table:

- Interface—Interface for which the IP address is defined.
- IP Address Type—IP address defined as static or DHCP.
  - Static—Entered manually.
  - *DHCP*—Received from DHCP server.
- IP Address—Configured IP address for the interface.
- **Mask**—Configured IP address mask.
- Status—Results of the IP address duplication check.
  - Tentative—There is no final result for the IP address duplication check.
  - *Valid*—The IP address collision check was completed, and no IP address collision was detected.
  - *Valid-Duplicated*—The IP address duplication check was completed, and a duplicate IP address was detected.
  - Duplicated—A duplicated IP address was detected for the default IP address.

- Delayed—The assignment of the IP address is delayed for 60 second if DHCP Client is enabled on startup in order to give time to discover DHCP address.
- Not Received—Relevant for DHCP Address. When a DCHP Client starts a discovery process, it assigns a dummy IP address 0.0.0.0 before the real address is obtained. This dummy address has the status of "Not Received".
- **STEP 4** Click **Add**.
- **STEP 5** Select one of the following fields:
  - Interface—Select Port, LAG, or VLAN as the interface associated with this IP configuration, and select an interface from the list.
  - IP Address Type—Select one of the following options:
    - Dynamic IP Address—Receive the IP address from a DHCP server.
    - Static IP Address—Enter the IP address.
- STEP 6 If Static Address was selected, enter the IP Address for this interface.
- STEP 7 If Static Address was selected, enter one of the following:
  - Network Mask—IP mask for this address.
  - Prefix Length—Length of the IPv4 prefix.
- **STEP 8** Click **Apply**. The IPv4 address settings are written to the Running Configuration file.

**CAUTION** When the system is in one of the stacking modes with a Backup Master present, it is recommended to configure the IP address as a static address to prevent disconnecting from the network during a Stacking Master switchover. This is because when the backup master takes control of the stack, when using DHCP, it might receive a different IP address than the one that was received by the stack's original master-enabled unit.

# **IPv4 Routes**

When the device is in Layer 3 system mode, this page enables configuring and viewing IPv4 static routes on the device. When routing traffic, the next hop is decided on according to the longest prefix match (LPM algorithm). A destination IPv4 address may match multiple routes in the IPv4 Static Route Table. The device uses the matched route with the highest subnet mask, that is, the longest prefix match.

To define an IP static route:

- **STEP 1** Click **IP Configuration** > **IPv4 Management and Interfaces** > **IPv4 Routes**.
- **STEP 2** Click **Add.**
- **STEP 3** Enter values for the following fields:
  - **Destination IP Prefix**—Enter the destination IP address prefix.
  - Mask—Select and enter information for one of the following:
    - Network Mask—The IP route prefix for the destination IP.
    - **Prefix Length**—The IP route prefix for the destination IP.
  - Route Type—Select the route type.
    - *Reject*—Rejects the route and stops routing to the destination network via all gateways. This ensures that if a frame arrives with the destination IP of this route, it is dropped.
    - *Remote*—Indicates that the route is a remote path.
  - **Next Hop Router IP Address**—Enter the next hop IP address or IP alias on the route.

**NOTE** You cannot configure a static route through a directly-connected IP subnet where the device gets its IP address from a DHCP server.

- Metric—Enter the administrative distance to the next hop. The range is 1– 255.
- STEP 4 Click Apply. The IP Static route is saved to the Running Configuration file.

# RIPv2

See IP Configuration: RIPv2.

# **Access List**

See Access Lists.

# **IPv4 VRRP Virtual Routers**

See IP Configuration: IPv4 VRRP Virtual Routers

# ARP

The device maintains an ARP (Address Resolution Protocol) table for all known devices that reside in the IP subnets directly connected to it. A directly-connected IP subnet is the subnet to which an IPv4 interface of the device is connected. When the device is required to send/route a packet to a local device, it searches the ARP table to obtain the MAC address of the device. The ARP table contains both static and dynamic addresses. Static addresses are manually configured and do not age out. The device creates dynamic addresses from the ARP packets it receives. Dynamic addresses age out after a configured time.

**NOTE** In Layer 2 mode, the IP, MAC address mapping in ARP Table is used by the device to forward traffic originated by the device. In Layer 3 mode, the mapping information is used for Layer 3 routing as well as to forward generated traffic.

To define the ARP tables:

#### **STEP 1** Click **IP Configuration > IPv4 Management and Interfaces > ARP.**

- **STEP 2** Enter the parameters.
  - ARP Entry Age Out—Enter the number of seconds that dynamic addresses can remain in the ARP table. A dynamic address ages out after the time it is in the table exceeds the ARP Entry Age Out time. When a dynamic address ages out, it is deleted from the table, and only returns when it is relearned.
  - Clear ARP Table Entries—Select the type of ARP entries to be cleared from the system.
    - All—Deletes all of the static and dynamic addresses immediately.
    - *Dynamic*—Deletes all of the dynamic addresses immediately.

- Static—Deletes all of the static addresses immediately.
- Normal Age Out—Deletes dynamic addresses based on the configured ARP Entry Age Out time.
- **STEP 3** Click **Apply.** The ARP global settings are written to the Running Configuration file.

The ARP table displays the following fields:

- Interface—The IPv4 Interface of the directly-connected IP subnet where the IP device resides.
- IP Address—The IP address of the IP device.
- MAC Address—The MAC address of the IP device.
- Status—Whether the entry was manually entered or dynamically learned.
- STEP 4 Click Add.
- **STEP 5** Enter the parameters:
  - IP Version—The IP address format supported by the host. Only IPv4 is supported.
  - Interface—(Layer 3 only) IPv4 interface on the device.
  - VLAN—(Layer 2 only) In Layer 2, displays the management VLAN ID.

For devices in Layer 2 mode, there is only one directly-connected IP subnet, which is always in the management VLAN. All the static and dynamic addresses in the ARP Table reside in the management VLAN.

**Interface**—For devices in Layer 3 system mode, an IPv4 interface can be configured on a port, LAG or VLAN. Select the desired interface from the list of configured IPv4 interfaces on the device.

- IP Address—Enter the IP address of the local device.
- MAC Address—Enter the MAC address of the local device.
- **STEP 6** Click **Apply**. The ARP entry is saved to the Running Configuration file.

# **ARP Proxy**

The Proxy ARP technique is used by the device on a given IP subnet to answer ARP queries for a network address that is not on that network.

**NOTE** The ARP proxy feature is only available when the device is in L3 mode.

The ARP Proxy is aware of the destination of traffic, and offers another MAC address in reply. Serving as an ARP Proxy for another host effectively directs LAN traffic destination to the host. The captured traffic is then typically routed by the Proxy to the intended destination by using another interface, or by using a tunnel.

The process in which an ARP-query-request for a different IP address, for proxy purposes, results in the node responding with its own MAC address is sometimes referred to as publishing.

To enable ARP Proxy on all IP interfaces:

- **STEP 1** Click **IP Configuration > IPv4 Management and Interfaces > ARP Proxy.**
- **STEP 2** Select **ARP Proxy** to enable the device to respond to ARP requests for remotely-located nodes with the device MAC address.
- **STEP 3** Click **Apply**. The ARP proxy is enabled, and the Running Configuration file is updated.

# **UDP Relay/IP Helper**

The UDP Relay/IP Helper feature is only available when the device is in Layer 3 system mode. Switches do not typically route IP Broadcast packets between IP subnets. However, if this feature enables the device to relay specific UDP Broadcast packets, received from its IPv4 interfaces, to specific destination IP addresses.

To configure the relaying of UDP packets received from a specific IPv4 interface with a specific destination UDP port, add a UDP Relay:

- STEP 1 Click IP Configuration > IPv4 Management and Interfaces > UDP Relay/IP Helper.
- **STEP 2** Click **Add**.
- STEP 3 Select the Source IP Interface to where the device is to relay UDP Broadcast packets based on a configured UDP destination port. The interface must be one of the IPv4 interfaces configured on the device.
- **STEP 4** Enter the **UDP Destination Port** number for the packets that the device is to relay. Select a well-known port from the drop-down list, or click the port radio button to enter the number manually.

- **STEP 5** Enter the **Destination IP Address** that receives the UDP packet relays. If this field is 0.0.0, UDP packets are discarded. If this field is 255.255.255.255, UDP packets are flooded to all IP interfaces.
- STEP 6 Click Apply. The UDP relay settings are written to the Running Configuration file.

# **DHCPv4** Snooping/Relay

# **DHCPv4** Snooping

DHCP snooping provides a security mechanism to prevent receiving false DHCP response packets and to log DHCP addresses. It does this by treating ports on the device as either trusted or untrusted.

A trusted port is a port that is connected to a DHCP server and is allowed to assign DHCP addresses. DHCP messages received on trusted ports are allowed to pass through the device.

An untrusted port is a port that is not allowed to assign DHCP addresses. By default, all ports are considered untrusted until you declare them trusted (in the DHCP Snooping Interface Settings page).

#### **DHCPv4 Relay**

DHCP Relay relays DHCP packets to the DHCP server.

# DHCPv4 in Layer 2 and Layer 3

In Layer 2 system mode, the device relays DHCP messages received from VLANs on which DHCP Relay has been enabled.

In Layer 3 system mode, the device can also relay DHCP messages received from VLANs that do not have IP addresses. Whenever DHCP Relay is enabled on a VLAN without an IP address, Option 82 is inserted automatically. This insertion is in the specific VLAN and does not influence the global administration state of Option 82 insertion.

# **Transparent DHCP Relay**

For Transparent DHCP Relay where an external DHCP relay agent is being used, do the following:

- Enable DHCP Snooping.
- Enable Option 82 insertion.
- Disable DHCP Relay.

For regular DHCP Relay:

- Enable DHCP Relay.
- No need to enable Option 82 insertion.

#### **Option 82**

Option 82 (DHCP Relay Agent Information Option) passes port and agent information to a central DHCP server, indicating where an assigned IP address physically connects to the network.

The main goal of option 82 is to help to the DHCP server select the best IP subnet (network pool) from which to obtain an IP address.

The following Option 82 options are available on the device:

- **DHCP Insertion** Add Option 82 information to packets that do not have foreign Option 82 information.
- DHCP Passthrough Forward or reject DHCP packets that contain Option 82 information from untrusted ports. On trusted ports, DHCP packets containing Option 82 information are always forwarded.

The following table shows the packet flow through the DHCP Relay, DHCP Snooping, and Option 82 modules:

The following cases are possible:

 DHCP client and DHCP server are connected to the same VLAN. In this case, a regular bridging passes the DHCP messages between DHCP client and DHCP server. DHCP client and DHCP server are connected to different VLANs. In the case, only DHCP Relay can and does broadcast DHCP messages between DHCP client and DHCP server. Unicast DHCP messages are passed by regular routers and therefore if DHCP Relay is enabled on a VLAN without an IP address or if the device is not a router (Layer 2 device) then an external router is needed.

DHCP Relay and only DHCP Relay relays DHCP messages to a DHCP server

# Interactions Between DHCPv4 Snooping, DHCPv4 Relay and Option 82

The following tables describe how the device behaves with various combinations of DHCP Snooping, DHCP Relay and Option 82.

The following describes how DHCP request packets are handled when DHCP Snooping is not enabled and DHCP Relay is enabled.

|                                    | DHCP Relay<br>VLAN with IP Address                                       |   | DHCP Relay<br>VLAN without IP Address                                       |  |
|------------------------------------|--|---|---|--|
|                                    |  |   |   |  |
|                                    | Packet arrives<br>without Option<br>82                                   | Packet arrives<br>with Option<br>82                 | Packet arrives<br>without<br>Option 82                                      | Packet arrives<br>with Option<br>82  |
| Option 82<br>Insertion<br>Disabled | ion 82 Packet is sent<br>rtion without Option<br>abled 82 Option 82      | Relay –<br>inserts Option<br>82                     | Relay –<br>discards the<br>packet   |  |
|                                    |  | Bridge – no<br>Option 82 is<br>inserted             | Bridge –<br>Packet is sent<br>with the<br>original<br>Option 82             |  |
| Option 82<br>Insertion<br>Enabled  | Relay – is sent<br>with Option 82<br>Bridge – no<br>Option 82 is<br>sent | Packet is sent<br>with the<br>original<br>Option 82 | Relay – is sent<br>with Option<br>82<br>Bridge – no<br>Option 82 is<br>sent | Relay –<br>discards the<br>packet<br>Bridge –<br>Packet is sent<br>with the<br>original<br>Option 82 |

The following describes how DHCP request packets are handled when both DHCP Snooping and DHCP Relay are enabled:

|                                    | DHCP Relay  |   | DHCP Relay   |  |
|------------------------------------|---|---|--|--|
|                                    | VLAN with IP Address  |   | VLAN without IP Address  |  |
|                                    | Packet arrives<br>without Option<br>82  | Packet<br>arrives with<br>Option 82                 | Packet arrives<br>without<br>Option 82   | Packet arrives<br>with Option<br>82  |
| Option 82<br>Insertion<br>Disabled | Packet is sent<br>without Option<br>82  | Packet is<br>sent with the<br>original<br>Option 82 | Relay – inserts<br>Option 82<br>Bridge – no<br>Option 82 is<br>inserted  | Relay –<br>discards the<br>packet<br>Bridge –<br>Packet is sent<br>with the<br>original<br>Option 82 |
| Option 82<br>Insertion<br>Enabled  | Relay – is sent<br>with Option 82<br>Bridge – Option<br>82 is added<br>(if port is<br>trusted,<br>behaves as if<br>DHCP Snooping<br>is not enabled) | Packet is<br>sent with the<br>original<br>Option 82 | Relay – is sent<br>with Option 82<br>Bridge –<br>Option 82 is<br>inserted<br>(if port is<br>trusted,<br>behaves as if<br>DHCP<br>Snooping is<br>not enabled) | Relay –<br>discards the<br>packet<br>Bridge –<br>Packet is sent<br>with the<br>original<br>Option 82 |

The following describes how DHCP Reply packets are handled when DHCP Snooping is disabled:

| DHCP Relay                             |                                     | DHCP Relay                             |                                     |
|--|-------------------------------------|--|-------------------------------------|
| VLAN with IP Address                   |                                     | VLAN without IP Address                |                                     |
| Packet arrives<br>without<br>Option 82 | Packet arrives<br>with Option<br>82 | Packet arrives<br>without<br>Option 82 | Packet arrives<br>with Option<br>82 |

|                                    | DHCP Relay                             |  | DHCP Relay   |   |
|------------------------------------|--|--|--|---|
|                                    | VLAN with IP Address                   |  | VLAN without IP Address  |   |
| Option 82<br>insertion<br>disabled | Packet is sent<br>without<br>Option 82 | Packet is sent<br>with the<br>original<br>Option 82  | Relay –<br>discards<br>Option 82<br>Bridge –<br>Packet is sent<br>without<br>Option 82 | Relay –<br>1. If reply<br>originates in<br>device,<br>packet is sent<br>without<br>Option 82<br>2. If reply<br>does not<br>originate in<br>device,<br>packet is<br>discarded<br>Bridge –<br>Packet is sent<br>with the<br>original<br>Option 82 |
| Option 82<br>insertion<br>enabled  | Packet is sent<br>without<br>Option 82 | Relay –<br>Packet is sent<br>without<br>Option 82<br>Bridge –<br>Packet is sent<br>with the<br>Option 82 | Relay –<br>discards<br>Option 82<br>Bridge –<br>Packet is sent<br>without<br>Option 82 | Relay –<br>Packet is sent<br>without<br>Option 82<br>Bridge –<br>Packet is sent<br>with the<br>Option 82  |

The following describes how DHCP reply packets are handled when both DHCP Snooping and DHCP Relay are enabled

|                                       | DHCP Relay<br>VLAN with IP Address        |   | DHCP Relay<br>VLAN without IP Address  |   |
|---------------------------------------|---|---|--|---|
|                                       |   |   |  |   |
|                                       | Packet<br>arrives<br>without<br>Option 82 | Packet<br>arrives with<br>Option 82                 | Packet<br>arrives<br>without<br>Option 82  | Packet arrives with<br>Option 82  |
| Option<br>82<br>Insertion<br>Disabled | Packet is<br>sent without<br>Option 82    | Packet is<br>sent with the<br>original<br>Option 82 | Relay<br>discards<br>Option 82<br>Bridge -<br>Packet is<br>sent without<br>Option 82   | Relay<br>1. If reply originates<br>on the device,<br>packet is sent<br>without Option 82<br>2. If reply does not<br>originate on the<br>device, discards the<br>packet<br>Bridge – Packet is<br>sent with the<br>original Option 82 |
| Option<br>82<br>Insertion<br>Enabled  | Packet is<br>sent without<br>Option 82    | Packet is<br>sent without<br>Option 82              | Relay –<br>discards<br>Option 82<br>Bridge –<br>Packet is<br>sent without<br>Option 82 | Packet is sent<br>without Option 82   |

# **DHCP Snooping Binding Database**

DHCP Snooping builds a database (known as the DHCP Snooping Binding database) derived from information taken from DHCP packets entering the device through trusted ports.

The DHCP Snooping Binding database contains the following data: input port, input VLAN, MAC address of the client and IP address of the client if it exists.

The DHCP Snooping Binding database is also used by IP Source Guard and Dynamic ARP Inspection features to determine legitimate packet sources.

# **DHCP Trusted Ports**

Ports can be either DHCP trusted or untrusted. By default, all ports are untrusted. To create a port as trusted, use the DHCP Snooping Interface Settings page. Packets from these ports are automatically forwarded. Packets from trusted ports are used to create the Binding database and are handled as described below.

If DHCP Snooping is not enabled, all ports are trusted by default.

# How the DHCP Snooping Binding Database is Built

The following describes how the device handles DHCP packets when both the DHCP client and DHCP server are trusted. The DHCP Snooping Binding database is built in this process.

#### **DHCP Trusted Packet Handling**



The actions are:

- **STEP 1** Device sends DHCPDISCOVER to request an IP address or DHCPREQUEST to accept an IP address and lease.
- **STEP 2** Device snoops packet and adds the IP-MAC information to the DHCP Snooping Binding database.
- **STEP 3** Device forwards DHCPDISCOVER or DHCPREQUEST packets.
- **STEP 4** DHCP server sends DHCPOFFER packet to offer an IP address, DHCPACK to assign one, or DHCPNAK to deny the address request.
- **STEP 5** Device snoops packet. If an entry exists in the DHCP Snooping Binding table that matches the packet, the device replaces it with IP-MAC binding on receipt of DHCPACK.

#### STEP 6 Device forwards DHCPOFFER, DHCPACK, or DHCPNAK.

The following summarizes how DHCP packets are handled from both trusted and untrusted ports. The DHCP Snooping Binding database is stored in non-volatile memory.

#### **DHCP Snooping Packet Handling**

| Packet Type  | Arriving from<br>Untrusted Ingress<br>Interface   | Arriving from Trusted Ingress<br>Interface   |
|--------------|---|--|
| DHCPDISCOVER | Forward to trusted interfaces only.   | Forwarded to trusted interfaces only.  |
| DHCPOFFER    | Filter.   | Forward the packet according to<br>DHCP information. If the<br>destination address is unknown<br>the packet is filtered. |
| DHCPREQUEST  | Forward to trusted interfaces only.   | Forward to trusted interfaces only.  |
| DHCPACK      | Filter.   | Same as DHCPOFFER and an entry is added to the DHCP Snooping Binding database.   |
| DHCPNAK      | Filter.   | Same as DHCPOFFER. Remove entry if exists.   |
| DHCPDECLINE  | Check if there is<br>information in the<br>database. If the<br>information exists and<br>does not match the<br>interface on which the<br>message was<br>received, the packet<br>is filtered. Otherwise<br>the packet is<br>forwarded to trusted<br>interfaces only, and<br>the entry is removed<br>from database. | Forward to trusted interfaces only   |

| Packet Type        | Arriving from<br>Untrusted Ingress<br>Interface | Arriving from Trusted Ingress<br>Interface |
|--------------------|---|--|
| DHCPRELEASE        | Same as<br>DHCPDECLINE.                         | Same as DHCPDECLINE.                       |
| DHCPINFORM         | Forward to trusted interfaces only.             | Forward to trusted interfaces only.        |
| DHCPLEASEQUE<br>RY | Filtered.                                       | Forward.                                   |

# **DHCP Snooping Along With DHCP Relay**

If both DHCP Snooping and DHCP Relay are globally enabled, then if DHCP Snooping is enabled on the client's VLAN, DHCP Snooping rules contained in the DHCP Snooping Binding database are applied, and the DHCP Snooping Binding database is updated in the client's and DHCP server's VLAN, for packets that are relayed.

# **DHCP Default Configuration**

The following describes DHCP Snooping and DHCP Relay default options.

#### **DHCP Default Options**

| Option                                   | Default State |
|--|---------------|
| DHCP Snooping                            | Enabled       |
| Option 82 Insertion                      | Not enabled   |
| Option 82 Passthrough                    | Not enabled   |
| Verify MAC Address                       | Enabled       |
| Backup DHCP Snooping Binding<br>Database | Not enabled   |
| DHCP Relay                               | Disabled      |

# **Configuring DHCP Work Flow**

To configure DHCP Relay and DHCP Snooping:

- **STEP 1** Enable DHCP Snooping and/or DHCP Relay in the **IP Configuration > DHCP > Properties** page or in the **Security > DHCP Snooping > Properties** page.
- STEP 2 Define the interfaces on which DHCP Snooping is enabled in the IP Configuration
  > DHCP > Interface Settings page.
- **STEP 3** Configure interfaces as trusted or untrusted in the **IP Configuration > DHCP > DHCP Snooping Interface** page.
- **STEP 4** Optional. Add entries to the DHCP Snooping Binding database in the **IP Configuration > DHCP > DHCP Snooping Binding Database** page.

# **DHCP Snooping/Relay**

This section describes how the DHCP Relay and Snooping features are implemented via the Web-based interface.

# **Properties**

To configure DHCP Relay, DHCP Snooping and Option 82:

STEP 1 Click IP Configuration > IPv4 Management and Interfaces > DHCP Snooping/Relay > Properties or Security > DHCP Snooping.

Enter the following fields:

- Option 82—Select Option 82 to insert Option 82 information into packets.
- DHCP Relay—Select to enable DHCP Relay.
- DHCP Snooping Status—Select to enable DHCP Snooping. If DHCP Snooping is enabled, the following options can be enabled:
  - *Option 82 Passthrough*—Select to leave foreign Option 82 information when forwarding packets.
  - *Verify MAC Address*—Select to verify that the source MAC address of the Layer 2 header matches the client hardware address as appears in the DHCP Header (part of the payload) on DHCP untrusted ports.
  - *Backup Database*—Select to back up the DHCP Snooping Binding database on the device's flash memory.
  - *Backup Database Update Interval*—Enter how often the DHCP Snooping Binding database is to be backed up (**if Backup Database is selected**).

- **STEP 2** Click **Apply**. The settings are written to the Running Configuration file.
- **STEP 3** To define a DHCP server, click **Add**.
- **STEP 4** Enter the IP address of the DHCP server and click **Apply**. The settings are written to the Running Configuration file.

#### **Interface Settings**

In Layer 2, DHCP Relay and Snooping can only be enabled on VLANs with IP addresses.

In Layer 3, DHCP Relay and Snooping can be enabled on any interface with an IP address and on VLANs with or without an IP address.

To enable DHCP Snooping/Relay on specific interfaces:

- **STEP 1** Click IP Configuration > IPv4 Management and Interfaces > DHCP Snooping/ Relay > Interface Settings.
- STEP 2 To enable DHCP Relay or DHCP Snooping on an interface, click ADD.
- STEP 3 Select the interface and the features to be enabled: DHCP Relay or DHCP Snooping.
- **STEP 4** Click **Apply**. The settings are written to the Running Configuration file.

#### **DHCP Snooping Trusted Interfaces**

Packets from untrusted ports/LAGs are checked against the DHCP Snooping Binding database (see the DHCP Snooping Binding Database page).

By default, interfaces are trusted.

To designate an interface as untrusted:

- STEP 1 Click IP Configuration > IPv4 Management and Interfaces > DHCP Snooping/ Relay > DHCP Snooping Trusted Interfaces.
- **STEP 2** Select the interface and click **Edit**.
- **STEP 3** Select **Trusted Interface** (**Yes** or **No**) and click **Apply** to save the settings to the Running Configuration file.

# **DHCP Snooping Binding Database**

See How the DHCP Snooping Binding Database is Built for a description of how dynamic entries are added to the DHCP Snooping Binding database.

Note the following points about maintenance of the DHCP Snooping Binding database:

- The device does not update the DHCP Snooping Binding database when a station moves to another interface.
- If a port is down, the entries for that port are not deleted.
- When DHCP Snooping is disabled for a VLAN, the binding entries that were collected for that VLAN are removed.
- If the database is full, DHCP Snooping continue to forward packets but new entries are not created. Note that if the IP source guard and/or ARP inspection features are active, the clients that are not written in the DHCP Snooping Binding database are not be able to connect to the network.

To add entries to the DHCP Snooping Binding database:

STEP 1 Click IP Configuration > IPv4 Management and Interfaces > DHCP Snooping/ Relay > DHCP Snooping Binding Database.

To see a subset of entries in the DHCP Snooping Binding database, enter the relevant search criteria and click **Go**.

- **STEP 2** To add an entry, click **Add**.
- **STEP 3** Enter the fields:
  - VLAN ID—VLAN on which packet is expected.
  - MAC Address—MAC address of packet.
  - IP Address—IP address of packet.
  - Interface—Unit/Slot/Interface on which packet is expected.
  - **Type**—The possible field values are:
    - *Dynamic*—Entry has limited lease time.
    - *Static*—Entry was statically configured.
  - Lease Time—If the entry is dynamic, enter the amount of time that the entry is to be active in the DHCP Database. If there is no Lease Time, check Infinite.)
**STEP 4** Click **Apply**. The settings are defined, and the device is updated.

# **DHCP Server**

The DHCPv4 Server feature enables you to configure the device as a DHCPv4 server. A DHCPv4 server is used to assign IPv4 address and other information to another device (DHCP client)

The DHCPv4 server allocates IPv4 addresses from a user-defined pool of IPv4 addresses.

These can be in the following modes:

- Static Allocation—The hardware address of a host is manually mapped to an IP address.
- Dynamic Allocation—A client obtains a leased IP address for a specified period of time (that can be infinite). If the DHCP client does not renew the allocated IP Address, the IP address is revoked at the end of this period, and the client must request another IP address.

# **DHCP Options**

The following tables defines DHCP options supported by the DHCP server for which there are dedicated configuration commands, so that they can be referenced by name.

| Option # | Type of<br>Option | Option Name               |
|----------|-------------------|---------------------------|
| 1        | Basic             | Subnet Mask               |
| 3        | Basic             | Router Option             |
| 4        | Basic             | Time Server Option        |
| 6        | Basic             | Domain Name Server Option |
| 12       | Basic             | Host Name Option          |
| 15       | Basic             | Domain Name               |

| 51 | Extension | IP Address Lease Time                                      |
|----|-----------|--|
| 44 | NetBIOS   | NetBIOS over TCP/IP Name Server Option netbios-name-server |
| 46 | NetBIOS   | NetBIOS over TCP/IP Node Type Option netbios-node-type     |

The following options can be set with the generic DHCP option CLI command:

- Integer type: 2, 13, 22, 26, 24, 25, 35, 38
- ASCII type: 14, 17, 18, 40, 43, 47, 64
- IP Address type: 16, 28, 32
- IP List type: 5, 7-11, 21, 33, 41, 42, 45, 48, 49, 65, 69-76

The following table defines DHCP options which are supported by the DHCPv4 server, but cannot be set in the GUI or CLI:

| Option # | Option Name             | Description  |
|----------|-------------------------|--|
| 50       | Requested IP<br>Address | The option is created by the DHCP client during renew                              |
| 53       | DHCP Message<br>Type    | The option specifies the DHCP message type (value - message type):                 |
|          |                         | <ul> <li>1 - DHCPDISCOVER</li> </ul>   |
|          |                         | <ul> <li>2 - DHCPOFFER</li> </ul>  |
|          |                         | <ul> <li>3 - DHCPREQUEST</li> </ul>  |
|          |                         | <ul> <li>4 - DHCPDECLINE</li> </ul>  |
|          |                         | <ul> <li>5 - DHCPACK</li> </ul>  |
|          |                         | <ul> <li>6 - DHCPNAK</li> </ul>  |
|          |                         | <ul> <li>7 - DHCPRELEASE</li> </ul>  |
|          |                         | <ul> <li>8 - DHCPINFORM</li> </ul>   |
| 54       | Server Identifier       | This option, created by the DHCP client, is the IP address of the selected server. |

| Option # | Option Name                  | Description                               |
|----------|------------------------------|---|
| 55       | Parameter<br>Request List    | Created by the DHCP client.               |
| 56       | Message                      | Contains error text.                      |
| 58       | Renewal (T1) Time<br>Value   | Hard-coded.                               |
| 59       | Rebinding (T2)<br>Time Value | Hard-coded.                               |
| 61       | Client-identifier            | Created by the DHCP client using sysName. |

# **Dependencies Between Features**

- A single interface cannot be configured as both a DHCPv4 client and DHCPv4 server at the same time.
- If DHCPv4 Relay is enabled, the device cannot be configured as a DHCP server.

# **Default Settings and Configurations**

- The device is not configured as a DHCPv4 server by default.
- If the device is enabled to be a DHCPv4 server, there are no network pools of addresses defined by default.

### Workflow for Enabling Feature

To configure the device as a DHCPv4 server:

- **STEP 1** Enable the device as a DHCP server using the DHCP Server > Properties page.
- **STEP 2** If there are any IP addresses that you do not want to be assigned, configure them using the Excluded Addresses page.
- **STEP 3** Define up to 8 network pools of IP addresses using the Network Pools page.
- **STEP 4** Configure clients that will be assigned a permanent IP address, using the Static Hosts page.

### IP Configuration DHCP Server

**STEP 5** View the allocated IP addresses using the Address Binding page. IP addresses can be deleted in this page.

### **DHCPv4 Server**

To configure the device as a DHCPv4 server:

- **STEP 1** Click **IP Configuration** > **IPv4 Management and Interfaces** > **DHCP Server** > **Properties** to display the Properties page.
- STEP 2 Select Enable to configure the device as a DHCP server.
- **STEP 3** Click **Apply**. The device immediately begins functioning as a DHCP server. However, it does not assign IP addresses to clients until a pool is created.

### **Network Pool**

When the device is serving as a DHCP server, one or more pools of IP addresses must be defined, from which the device will allocate IP addresses to clients. Each network pool contains a range of addresses that belong to a specific subnetwork. These addresses are allocated to various clients within that subnet.

When a client requests an IP address, the device as DHCP server allocates an IP address according to the following:

- Directly-attached Client—The device allocates an address from the network pool whose subnet matches the subnet configured on the device's IP interface from which the DHCP request was received.
- Remote Client—The devices takes an IP address from the network pool whose first relay subnet, which is connected directly to the client, matches the subnet configured on one of switches IP interfaces.

Up to eight network pools can be defined.

To create a pool of IP addresses, and define their lease durations:

STEP 1 Click IP Configuration > IPv4 Management and Interfaces > DHCP Server > Network Pool to display the Network Pool page.

The previously-defined network pools are displayed.

- **STEP 2** Click **Add** to define a new network pool. Note that you either enter the Subnet IP Address and the Mask, or enter the Mask, the Address Pool Start and Address Pool End.
- **STEP 3** Enter the fields:

- Pool Name—Enter the pool name.
- Subnet IP Address—Enter the subnet in which the network pool resides.
- Mask—Enter one of following:
  - Network Mask—Check and enter the pool's network mask.
  - **Prefix Length**—Check and enter the number of bits that comprise the address prefix.
- Address Pool Start—Enter the first IP address in the range of the network pool.
- Address Pool End—Enter the last IP address in the range of the network pool.
- Lease Duration—Enter the amount of time a DHCP client can use an IP address from this pool. You can configure a lease duration of up to 49,710 days or an infinite duration.
  - Infinite—The duration of the lease is unlimited.
  - **Days**—The duration of the lease in number of days. The range is 0 to 49710 days.
  - **Hours**—The number of hours in the lease. A days value must be supplied before an hours value can be added.
  - **Minutes**—The number of minutes in the lease. A days value and an hours value must be added before a minutes value can be added.
- Default Router IP Address (Option 3)— Enter the default router for the DHCP client.
- Domain Name Server IP Address (Option 6)—Select one of the devices DNS servers (if already configured) or select Other and enter the IP address of the DNS server available to the DHCP client.
- Domain Name (Option 15)—Enter the domain name for a DHCP client.
- NetBIOS WINS Server (Option 44)— Enter the NetBIOS WINS name server available to a DHCP client.
- NetBIOS Node Type (Option 46)—Select how to resolve the NetBIOS name. Valid node types are:
  - *Hybrid*—A hybrid combination of b-node and p-node is used. When configured to use h-node, a computer always tries p-node first and uses b-node only if p-node fails. This is the default.

- Mixed—A combination of b-node and p-node communications is used to register and resolve NetBIOS names. M-node first uses b-node; then, if necessary, p-node. M-node is typically not the best choice for larger networks because its preference for b-node Broadcasts increases network traffic.
- *Peer-to-Peer*—Point-to-point communications with a NetBIOS name server are used to register and resolve computer names to IP addresses.
- *Broadcast*—IP Broadcast messages are used to register and resolve NetBIOS names to IP addresses.
- SNTP Server IP Address (Option 4)— Select one of the device's SNTP servers (if already configured) or select Other and enter the IP address of the time server for the DHCP client.
- File Server IP Address (siaddr)—Enter the IP address of the TFTP/SCP server from which the configuration file is downloaded.
- File Server Host Name (sname)—Enter the name of the TFTP/SCP server.
- **Configuration File Name (file)**—Enter the name of the file that is used as a configuration file.

### **Excluded Addresses**

By default, the DHCP server assumes that all pool addresses in a pool may be assigned to clients. A single IP address or a range of IP addresses can be excluded. The excluded addresses are excluded from all DHCP pools.

To define an excluded address range:

**STEP 1** Click **IP Configuration** > **IPv4 Management and Interfaces** > **DHCP Server** > **Excluded Addresses** to display the Excluded Addresses page.

The previously-defined excluded IP addresses are displayed.

- **STEP 2** To add a range of IP addresses to be excluded, click **Add**, and enter the fields:
  - Start IP Address—First IP address in the range of excluded IP addresses.
  - End IP Address—Last IP address in the range of excluded IP addresses.

### Static Hosts

You might want to assign some DHCP clients a permanent IP address that never changes. This client is then known as a static host.

To manually allocate a permanent IP address to a specific client:

**STEP 1** Click **IP Configuration** > **IPv4 Management and Interfaces** > **DHCP Server** > **Static Hosts** to display the Static Hosts page.

The static hosts are displayed.

- **STEP 2** To add a static host, click **Add**, and enter the fields:
  - IP Address—Enter the IP address that was statically assigned to the host.
  - Pool Name—Enter the host name, which can be a string of symbols and an integer.
  - Mask—Enter the static host's network mask.
    - Network Mask—Check and enter the static host's network mask.
    - *Prefix Length*—Check and enter the number of bits that comprise the address prefix.
  - Identifier Type—Set how to identify the specific static host.
    - *Client Identifier*—Enter a unique identification of the client specified in dotted hexadecimal notation, such as: 01b6.0819.6811.72.

or:

- MAC Address—Enter the MAC address of the client.
- Client Name—Enter the name of the static host, using a standard set of ASCII characters. The client name must not include the domain name.
- Default Router IP Address (Option 3)— Enter the default router for the static host.
- Domain Name Server IP Address (Option 6)—Select one of the devices DNS servers (if already configured) or select Other and enter the IP address of the DNS server available to the DHCP client.
- Domain Name (Option 15)—Enter the domain name for the static host.
- NetBIOS WINS Server (Option 44)— Enter the NetBIOS WINS name server available to the static host.
- NetBIOS Node Type (Option 46)—Select how to resolve the NetBIOS name.
   Valid node types are:

- *Hybrid*—A hybrid combination of b-node and p-node is used. When configured to use h-node, a computer always tries p-node first and uses b-node only if p-node fails. This is the default.
- Mixed—A combination of b-node and p-node communications is used to register and resolve NetBIOS names. M-node first uses b-node; then, if necessary, p-node. M-node is typically not the best choice for larger networks because its preference for b-node Broadcasts increases network traffic.
- *Peer-to-Peer*—Point-to-point communications with a NetBIOS name server are used to register and resolve computer names to IP addresses.
- *Broadcast*—IP Broadcast messages are used to register and resolve NetBIOS names to IP addresses.
- SNTP Server IP Address (Option 4)— Select one of the device's SNTP servers (if already configured) or select Other and enter the IP address of the time server for the DHCP client.
- File Server IP Address (siaddr)—Enter the IP address of the TFTP/SCP server from which the configuration file is downloaded.
- File Server Host Name (sname)—Enter the name of the TFTP/SCP server.
- **Configuration File Name (file)**—Enter the name of the file that is used as a configuration file.

### **Address Binding**

Use the Address Binding page to view and remove the IP addresses allocated by the device and their corresponding MAC addresses.

To view and/or remove address bindings:

**STEP 1** Click **IP Configuration** > **IPv4 Management and Interfaces** > **DHCP Server** > **Address Binding** to display the Address Binding page.

The following fields for the address bindings are displayed:

- IP Address—The IP addresses of the DHCP clients.
- Address Type— Whether the address of the DHCP client appears as a MAC address or using a client identifier.
- MAC Address/Client Identifier—A unique identification of the client specified as a MAC Address or in dotted hexadecimal notation, e.g., 01b6.0819.6811.72.

- Lease Expiration—The lease expiration date and time of the host's IP address or Infinite is such was the lease duration defined.
- **Type**—The manner in which the IP address was assigned to the client. The possible options are:
  - Static—The hardware address of the host was mapped to an IP address.
  - *Dynamic*—The IP address, obtained dynamically from the device, is owned by the client for a specified period of time. The IP address is revoked at the end of this period, at which time the client must request another IP address.
- State—The possible options are:
  - Allocated—IP address has been allocated.
  - Declined—IP address was allocated but not accepted.
  - Expired—The lease of the IP address has expired.
  - Pre-Allocated—The IP address was assigned to a static host.

# **IPv6 Management and Interfaces**

The Internet Protocol version 6 (IPv6) is a network-layer protocol for packetswitched internetworks. IPv6 was designed to replace IPv4, the predominantly deployed Internet protocol.

IPv6 introduces greater flexibility in assigning IP addresses, because the address size increases from 32-bit to 128-bit addresses. IPv6 addresses are written as eight groups of four hexadecimal digits, for example FE80:0000:0000:0000:0000:9C00:876A:130B. The abbreviated form, in which a group of zeroes can be left out, and replaced with '::', is also acceptable, for example, ::-FE80::9C00:876A:130B.

IPv6 nodes require an intermediary mapping mechanism to communicate with other IPv6 nodes over an IPv4-only network. This mechanism, called a tunnel, enables IPv6-only hosts to reach IPv4 services, and enables isolated IPv6 hosts and networks to reach an IPv6 node over the IPv4 infrastructure.

Tunneling uses either an ISATAP or manual mechanism (see **IPv6 Tunnel**). Tunneling treats the IPv4 network as a virtual IPv6 local link, with mappings from each IPv4 address to a link local IPv6 address.

The device detects IPv6 frames by the IPv6 Ethertype.

# **IPv6 Static Routing**

In the same way as occurs in IPv4 routing, frames addressed to the devices's MAC address, but to an IPv6 address that is not known to the device, are forwarded to a next-hop device. This device may be the target end-station, or a router nearer the destination. The forwarding mechanism entails re-building a L2 frame around the (essentially) unchanged L3 packet received, with the next-hop device's MAC address as the destination MAC address.

The system uses Static Routing and Neighbor Discovery messages (similar to IPv4 ARP messages) to build the appropriate forwarding tables and next-hop addresses.

A route defines the path between two network devices. Routing entries added by the user are static, which are kept and used by the system until explicitly removed by the user, and are not changed by routing protocols. When static routes must be updated, this must be done explicitly by the user. It is the user's responsibility to prevent routing loops in the network.

Static IPv6 routes are either:

- Directly-attached, meaning that the destination is directly-attached to an interface on the device, so that the packet destination (which is the interface) is used as the next-hop address.
- Recursive, where only the next-hop is specified, and the outgoing interface is derived from the next-hop.

In the same manner, the MAC address of the next-hop devices (including directlyattached end-systems) are automatically derived using Network Discovery. However, the user may override and supplement this by adding manually entries to the Neighbors table.

# **IPv6 Global Configuration**

To define IPv6 global parameters and DHCPv6 client settings:

**STEP 1** In Layer 2 system mode, click **Administration** > **Management Interface** > **IPv6 Global Configuration**.

> In Layer 3 system mode, click **IP Configuration** > **IPv6 Management and Interfaces** > **IPv6 Global Configuration**.

**STEP 2** Enter values for the following fields:

- IPv6 Routing—(Layer 3 only) Select to enable IPv6 routing. If this is not enabled, the device acts as a host (not a router) and can receive management packets, but cannot forward packets. If routing is enabled, the device can forward the IPv6 packets.
- ICMPv6 Rate Limit Interval—Enter how often the ICMP error messages are generated.
- ICMPv6 Rate Limit Bucket Size—Enter the maximum number of ICMP error messages that can be sent by the device per interval.
- IPv6 Hop Limit—(Layer 3 only) Enter the maximum number of intermediate routers on its way to the final destination to which a packet can pass. Each time a packet is forwarded to another router, the hop limit is reduced. When the hop limit becomes zero, the packet is discarded. This prevents packets from being transferred endlessly.

### **DHCPv6 Client Settings**

- Unique Identifier (DUID) Format—This is the identifier of the DHCP client that is used by the DHCP server to locate the client. It can be in one of the following formats:
  - *Link-Layer*—(Default). If you select this option, the MAC address of the device is used.
  - Enterprise Number—If you select this option, enter the following fields.
- Enterprise Number—The vendors registered Private Enterprise number as maintained by IANA.
- Identifier—The vendor-defined hex string (up to 64 hex characters). If the number of the character is not even, a zero is added at the right. Each 2 hex characters can be separated by a period or colon.
- DHCPv6 Unique Identifier (DUID)—Displays the identifier selected.

# **IPv6 Interface**

An IPv6 interface can be configured on a port, LAG, VLAN, or tunnel.

A tunnel interface is configured with an IPv6 address based on the settings defined in the IPv6 Tunnel page.

To define an IPv6 interface:

- STEP 1 In Layer 2 system mode, click Administration > Management Interface > IPv6 Interfaces. In Layer 3 system mode, click IP Configuration > IPv6 Management and Interfaces > IPv6 Interfaces.
- **STEP 2** Enter the parameters.
  - IPv6 Link Local Default Zone—(Layer 3 only) Select to enable defining a default zone. This is an interface to be used to egress a link-local packet arriving without a specified interface or with its default zone 0.
  - IPv6 Link Local Default Zone Interface— (Layer 3 only) Select an interface to be used as a default zone. This can be a previously-defined tunnel or other interface.
- **STEP 3** Click **Add** to add a new interface on which interface IPv6 is enabled.
- **STEP 4** Enter the fields:
  - IPv6 Interface—Select a specific port, LAG, VLAN, or tunnel for the IPv6 address. For Sx500 devices, only ISATAP tunnel can be configured. For other 500 devices, both manual and ISATAP tunnels can be configured.
  - Tunnel Type—(Not present for Sx500) If the IPv6 interface is a tunnel, select its type: Manual or ISATAP (see IPv6 Tunnel).
- STEP 5 To configure the interface as a DHCPv6 client, meaning to enable the interface to receive information from the DHCPv6 server, such as: SNTP configuration and DNS information, enter the DHCPv6 Client fields:
  - Stateless—Select to enable the interface as a stateless DHCPv6 client.
  - Minimum Information Refresh Time—This value is used to put a floor on the refresh time value. If the server sends a refresh time option that is less than this value, this value is used instead. Select either Infinite (no refresh unless the server sends this option) or User Defined to set a value.
  - Information Refresh Time—This value indicates how often the device will refresh information received from the DHCPv6 server. If this option is not received from the server, the value entered here is used. Select either Infinite (no refresh unless the server sends this option) or User Defined to set a value.
- **STEP 6** To configure additional IPv6 parameters, enter the following fields:

 IPv6 Address Auto Configuration—Select to enable automatic address configuration from router advertisements sent by neighbors.

**NOTE** The device does not support stateful address auto configuration from a DHCPv6 server.

- Number of DAD Attempts—Enter the number of consecutive neighbor solicitation messages that are sent while Duplicate Address Detection (DAD) is performed on the interface's Unicast IPv6 addresses. DAD verifies the uniqueness of a new Unicast IPv6 address before it is assigned. New addresses remain in a tentative state during DAD verification. Entering 0 in this field disables duplicate address detection processing on the specified interface. Entering 1 in this field indicates a single transmission without follow-up transmissions.
- Send ICMPv6 Messages—Enable generating unreachable destination messages.
- MLD Version—(Layer 3 only) IPv6 MLD version.
- IPv6 Redirects—(Layer 3 only) Select to enable sending ICMP IPv6 redirect messages. These messages inform other devices not to send traffic to the device, but rather to another device.
- **STEP 7** Click **Apply** to enable IPv6 processing on the selected interface. Regular IPv6 interfaces have the following addresses automatically configured:
  - Link local address using EUI-64 format interface ID based on a device's MAC address
  - All node link local Multicast addresses (FF02::1)
  - Solicited-Node Multicast address (format FF02:: 1:FFXX:XXXX)
- **STEP 8** Click **IPv6 Address Table** to manually assign IPv6 addresses to the interface, if required. This page is described in the **Defining IPv6 Addresses** section.
- **STEP 9** Press the **Restart** button to initiate refresh of the stateless information received from the DHCPv6 server.

### DHCPv6 Client Details

The **DHCPv6 Client Details** button displays information received on the interface from a DHCPv6 server.

It is active when the interface selected is defined as a DHCPv6 stateless client.

When the button is pressed, it displays the following fields (for the information that was received from the DHCP server):

- DHCPv6 Operational Mode—This displays Enabled if the following conditions are fulfilled:
  - The interface is Up.
  - IPv6 is enabled on it.
  - DHCPv6 stateless client is enabled on it.
- Stateless Service—Is the client defined as stateless (receives configuration information from a DHCP server) or not.
- DHCPv6 Server Address—Address of DHCPv6 server.
- DHCPv6 Server DUID—Unique identifier of the DHCPv6 server.
- DHCPv6 Server Preference—Priority of this DHCPv6 server.
- Information Minimum Refresh Time— See above.
- Information Refresh Time—See above.
- Received Information Refresh Time—Refresh time received from DHCPv6 server.
- Remaining Information Refresh Time—Remaining time until next refresh.
- DNS Servers—List of DNS servers received from the DHCPv6 server.
- DNS Domain Search List—List of domains received from the DHCPv6 server.
- SNTP Servers—List of SNTP servers received from the DHCPv6 server.
- POSIX Timezone String—Timezone received from the DHCPv6 server.
- Configuration Server—Server containing configuration file received from the DHCPv6 server.
- Configuration Path Name—Path to configuration file on the configuration server received from the DHCPv6 server.

# **IPv6 Tunnel**

Tunnels enable transmission of IPv6 packets over IPv4 networks. Each tunnel has a source IPv4 address and a destination IPv4 address. The IPv6 packet is encapsulated between these addresses.

**NOTE** ISATAP tunnels can only be activated on the device when IPv6 routing is not enabled, and only the ipv6 management interface can be tunneled.

### **Types of Tunnels**

Two types of tunnels can be configured on the device, as follows:

ISATAP Tunnel

The Intra-Site Automatic Tunnel Addressing Protocol (ISATAP) is a point-tomulti-point tunnel. The source address is the IPv4 address (or one of the IPv4 addresses) of the device.

When configuring an ISATAP tunnel, the destination IPv4 address is provided by the router. Note that:

- An IPv6 link local address is assigned to the ISATAP interface. The initial IP address is assigned to the interface, which is then activated.
- If an ISATAP interface is active, the ISATAP router IPv4 address is resolved via DNS by using ISATAP-to-IPv4 mapping. If the ISATAP DNS record is not resolved, ISATAP host name-to-address mapping is searched in the host mapping table.
- When the ISATAP router IPv4 address is not resolved via the DNS process, the ISATAP IP interface remains active. The system does not have a default router for ISATAP traffic until the DNS process is resolved.
- Manual Tunnel

This is a point-to-point definition. When creating a manual tunnel, you enter both the source IP address (one of the device's IP addresses) and the destination IPv4 address.

Up to 16 tunnels (of which one can be ISATAP) can be defined.

### **Configuring Tunnels**

**NOTE** To configure a tunnel, first configure an IPv6 interface as a tunnel in the IPv6 Interfaces page.

To configure an IPv6 tunnel:

### **STEP 1** In Layer 2 system mode, click **Administration > Management Interface > IPv6 Tunnel**.

Layer 2 mode is only available on Sx500 devices and on SG500X devices when they are in Hybrid stack mode.

- **STEP 2** Enter values for the following fields:
  - Tunnel Number—Displays the automatic tunnel router domain number.
  - Tunnel Type—Always ISATAP.
  - Source IPv4 Address—The IPv4 address of the selected interface on the current device used to form part of the IPv6 address.
    - Auto—Automatically selects the lowest IPv4 address from among all of its configured IPv4 interfaces on the device. This option is equivalent to the Interface option in Layer 3, because in Layer 2 there is only one interface.

**NOTE** If the IPv4 address is changed, the local address of the tunnel interface is also changed.

- None—Disable the tunnel.
- *Manual*—Enter the IPv4 source address to be used. The IPv4 address configured must be one of the IPv4 addresses of the devices IPv4 interfaces.
- Interface—(In Layer 3) Select the IPv4 interface to be used.
- ISATAP Router Name—A global string that represents a specific automatic tunnel router domain name. The name can either be the default name (ISATAP) or a user defined name.
- ISATAP Solicitation Interval—The number of seconds between ISATAP router solicitations messages, when there is no active ISATAP router. The interval can be the default value or a user defined interval.
- ISATAP Robustness—Used to calculate the interval for the DNS or router solicitation queries. The larger the number, the more frequent the queries.

**NOTE** The ISATAP tunnel is not operational if the underlying IPv4 interface is not in operation.

- **STEP 3** Click **Apply**. The tunnel is saved to the Running Configuration file.
- **STEP 4** In Layer 3 system mode, click **IP Configuration** > **IPv6 Management and Interfaces** > **IPv6 Tunnel**.

### **STEP 5** Enter the **ISATAP Parameters**.

- ISATAP Solicitation Interval—The number of seconds between ISATAP router solicitations messages, when no active ISATAP router is discovered. The interval can be the default value or a user-defined interval.
- **ISATAP Robustness**—Used to calculate the interval for router solicitation queries. The bigger the number, the more frequent the queries.

**NOTE** The ISATAP tunnel is not operational if the underlying IPv4 interface is not in operation.

- STEP 6 Click Apply to save the ISATAP parameters to the Running Configuration file.
- STEP 7 To edit a tunnel, select an interface (which was defined as a tunnel in the IPv6 Interfaces page) in the IPv6 Tunnel Table and click Edit.
- **STEP 8** Enter the following fields:
  - Type—Displays the tunnel type: Manual or ISATAP.
  - Tunnel State—Select to enable the tunnel.
  - Source—Set the local (source) IPv4 address of a tunnel interface. The IPv4 address of the selected IPv4 interface is used to form part of the IPv6 address over the ISATAP tunnel interface. The IPv6 address has a 64-bit network prefix of fe80::, with the rest of the 64-bit formed by concatenating 0000:5EFE and the IPv4 address.
    - Auto—Automatically selects the lowest IPv4 address from among all of its configured IPv4 interfaces as the source address for packets sent on the tunnel interface.
    - If the IPv4 address is changed, the local address of the tunnel interface is also changed.
    - IPv4 Address—Specifies the IPv4 address to use as the source address for packets sent on the tunnel interface. The local address of the tunnel interface is not changed when the IPv4 address is moved to another interface.

**NOTE** If the IPv4 address is changed, the local address of the tunnel interface is not changed.

 Interface—Select the interface whose IPv4 address will be used as the source address of the tunnel. If this interface has multiple IPv4 addresses on it, the minimum IPv4 address is used as the source address. If the minimum IPv4 address is removed from the interface (removed at all, moved to another interface) then the next minimum IPv4 address is chosen as the local IPv4 address

- **Destination**—(For manual tunnel only) Select one of the following options to specify the destination address of the tunnel:
  - Host Name—DNS name of the remote host.
  - IPv4 Address—IPv4 address of the remote host.
- ISATAP Router Name— (For ISATAP tunnels only) Select one of the following options to configure a global string that represents a specific automatic tunnel router domain name.
  - Use Default—This is always ISATAP.
  - User Defined—Enter the router's domain name.

**STEP 9** Click **Apply**. The tunnel is saved to the Running Configuration file.

# **Defining IPv6 Addresses**

To assign an IPv6 address to an IPv6 Interface:

**STEP 1** In Layer 2 system mode, click **Administration** > **Management Interface** > **IPv6 Addresses**.

In Layer 3 system mode, click **IP Configuration** > **IPv6 Management and Interfaces** > **IPv6 Addresses**.

**STEP 2** To filter the table, select an interface name, and click **Go**. The interface appears in the IPv6 Address Table.

Click Add.

- **STEP 3** Enter values for the fields.
  - **IPv6 Interface**—Displays the interface on which the IPv6 address is to be defined. If an \* is displayed, this means that the IPv6 interface is not enabled but has been configured.
  - IPv6 Address Type—Select the type of the IPv6 address to add.

- Link Local—An IPv6 address that uniquely identifies hosts on a single network link. A link local address has a prefix of FE80, is not routable, and can be used for communication only on the local network. Only one link local address is supported. If a link local address exists on the interface, this entry replaces the address in the configuration.
- *Global*—An IPv6 address that is a global Unicast IPV6 type that is visible and reachable from other networks.
- Anycast—(Layer 3 only) The IPv6 address is an Anycast address. This is an address that is assigned to a set of interfaces that typically belong to different nodes. A packet sent to an Anycast address is delivered to the closest interface—as defined by the routing protocols in use—identified by the Anycast address.

NOTE Anycast cannot be used, if the IPv6 address is on an ISATAP interface.

- IPv6 Address—In Layer 2, the device supports one IPv6 interface. In addition to the default link local and Multicast addresses, the device also automatically adds global addresses to the interface based on the router advertisements it receives. The device supports a maximum of 128 addresses at the interface. Each address must be a valid IPv6 address that is specified in hexadecimal format by using 16-bit values separated by colons. You cannot configure an IPv6 addresses directly on an ISATAP tunnel interface.
- Prefix Length—The length of the Global IPv6 prefix is a value from 0-128 indicating the number of the high-order contiguous bits of the address comprise the prefix (the network portion of the address).
- **EUI-64**—Select to use the EUI-64 parameter to identify the interface ID portion of the Global IPv6 address by using the EUI-64 format based on a device MAC address.
- STEP 4 Click Apply. The Running Configuration file is updated.

# **IPv6 Router Configuration**

The following sections describe how to configure IPv6 routers.

### **Router Advertisement**

IPv6 routers are able to advertise their prefixes to neighboring devices. This feature can be enabled or suppressed per interface, as follows:

- **STEP 1** Click **IP Configuration** > **IPv6 Management and Interfaces** > **IPv6 Router Configuration** > **Router Advertisement**.
- **STEP 2** To configure an interface listed in the Router Advertisement Table, select it and click **Edit**.
- **STEP 3** Enter the following fields:
  - Suppress Router Advertisement—Select Yes to suppress IPv6 router advertisement transmissions on the interface. If this feature is not suppressed, enter the following fields.
  - Router Preference—Select either Low, Medium or High preference for the router. Router advertisement messages are sent with the preference configured in this field. If no preference is configured, they are sent with a medium preference.

Associating a preference with a router is useful when, for example, two routers on a link provide equivalent, but not equal-cost, routing, and policy may dictate that hosts should prefer one of the routers.

- Include Advertisement Interval Option—Select to indicate that an advertisement option will be used by the system. This option indicates to a visiting mobile node the interval at which that node may expect to receive router advertisements. The node may use this information in its movement detection algorithm.
- Hop Limit—This is the value that the router advertises. If it is not zero, it is used as the hop limit by the host.
- Managed Address Configuration Flag—Select this flag to indicate to attached hosts that they should use stateful auto configuration to obtain addresses. Hosts may use stateful and stateless address auto configuration simultaneously.
- Other Stateful Configuration Flag—Select this flag to indicate to attached hosts that they should use stateful auto configuration to obtain other (non address) information.

**NOTE** If the Managed Address Configuration flag is set, an attached host can use stateful auto configuration to obtain the other (non address) information regardless of the setting of this flag.

 Neighbor Solicitation Retransmissions Interval—Set the interval to determine the time between retransmissions of neighbor solicitation messages to a neighbor when resolving the address or when probing the reachability of a neighbor.  Maximum Router Advertisement Interval—Enter the maximum amount of time that can pass between router advertisements.

The interval between transmissions should be less than or equal to the IPv6 router advertisement lifetime if you configure the route as a default router by using this command. To prevent synchronization with other IPv6 nodes, the actual interval used is randomly selected from a value between the minimum and maximum values.

 Minimum Router Advertisement Interval—Enter the minimum amount of time that can pass between router advertisements (User Defined) or select Use Default to user the system default.

**NOTE** The minimum RA interval may never be more than 75% of the maximum RA interval and never less than 3 seconds.

- Router Advertisement Lifetime—Enter the remaining length of time, in seconds, that this router will continue to be useful as a default router. A value of zero indicates that it is no longer useful as a default router.
- Reachable Time—Enter the amount of time that a remote IPv6 node is considered reachable (in milliseconds) (User Defined) or select the Use Default option to use the system default.
- **STEP 4** Click **Apply** to save the configuration to the Running Configuration file.

### **IPv6 Prefixes**

To define prefixes to be advertised on the interfaces of the device:

- **STEP 1** Click **IP Configuration** > **IPv6 Management and Interfaces** > **IPv6 Router Configuration** > **IPv6 Prefixes**.
- **STEP 2** If required, enable the **Filter** field and click **Go**. The group of interfaces matching the filter are displayed.
- STEP 3 To add an interface, click Add.
- STEP 4 Select the required IPv6 Interface on which a prefix is to be added.
- **STEP 5** Enter the following fields:
  - IPv6 Prefix—Select Default to change the configuration for the default prefixes created when an address is defined on an interface. Use User Defined to enter the following:

- *Prefix Address*—The IPv6 network. This argument must be in the form documented in RFC 4293 where the address is specified in hexadecimal—using 16-bit values between colons.
- *Prefix-Length*—The length of the IPv6 prefix. A decimal value that indicates how many of the high-order contiguous bits of the address comprise the prefix (the network portion of the address). A slash mark must precede the decimal value
- Prefix Advertisement—Select to advertise this prefix.
- Valid Lifetime—Remaining length of time, in seconds, that this prefix will continue to be valid, i.e., time until invalidation. The address generated from an invalidated prefix should not appear as the destination or source address of a packet.
  - *Infinite*—Select this value to set the field to 4,294,967,295, which represents infinity.
  - User Defined—Enter a value.
- Preferred Lifetime—The remaining length of time, in seconds, that this
  prefix will continue to be preferred. After this time has passed, the prefix
  should no longer be used as a source address in new communications, but
  packets received on such an interface are processed as expected. The
  preferred-lifetime must not be larger than the valid-lifetime.
  - *Infinite*—Select this value to set the field to 4,294,967,295, which represents infinity.
  - User Defined—Enter a value.
- Auto Configuration—Enable automatic configuration of IPv6 addresses using stateless auto configuration on an interface and enable IPv6 processing on the interface. Addresses are configured depending on the prefixes received in Router Advertisement messages
- Prefix Status—Select one of the following options:
  - Onlink—Configures the specified prefix as on-link. Nodes sending traffic to addresses that contain the specified prefix consider the destination to be locally reachable on the link. An onlink prefix is inserted into the routing table as a connected prefix (L-bit set).
  - No Onlink—Configures the specified prefix as not onlink. A no onlink prefix is inserted into the routing table as a connected prefix but advertised with a L-bit clear.

 Offlink—Configures the specified prefix as offlink. The prefix will be advertised with the L-bit clear. The prefix will not be inserted into the routing table as a connected prefix. If the prefix is already present in the routing table as a connected prefix (for example, because the prefix was also configured by adding an IPv6 address), it will be removed.

**STEP 6** Click **Apply** to save the configuration to the Running Configuration file.

# **IPv6 Default Router List**

The IPv6 Default Router List page enables configuring and viewing the default IPv6 router addresses. This list contains the routers that are candidates to become the device default router for non-local traffic (it may be empty). The device randomly selects a router from the list. The device supports one static IPv6 default router. Dynamic default routers are routers that have sent router advertisements to the device IPv6 interface.

When adding or deleting IP addresses, the following events occur:

- When removing an IP interface, all the default router IP addresses are removed. Dynamic IP addresses cannot be removed.
- An alert message appears after an attempt is made to insert more than a single user-defined address.
- An alert message appears when attempting to insert a non-link local type address, meaning 'fe80:'.

To define a default router:

STEP 1 In Layer 2 system mode, click Administration > Management Interface > IPv6 Default Router List. In Layer 3 system mode, click IP Configuration > IPv6 Management and Interfaces > IPv6 Default Router List.

This page displays the following fields for each default router:

- Default Router IPv6 Address—Link local IP address of the default router.
- Interface—Outgoing IPv6 interface where the default router resides.
- **Type**—The default router configuration that includes the following options:
  - *Static*—The default router was manually added to this table through the **Add** button.
  - Dynamic—The default router was dynamically configured.

State—The default router status options are:

- *Incomplete*—Address resolution is in process. Default router has not yet responded.
- *Reachable*—Positive confirmation was received within the *Reachable Time.*
- Unreachable—Positive confirmation was not received within the *Reachable Time.*
- Stale—Previously-known neighboring network is unreachable, and no action is taken to verify its reachability until it is necessary to send traffic.
- *Delay*—Previously-known neighboring network is unreachable. The device is in Delay state for a predefined *Delay Time*. If no confirmation is received, the state changes to Probe.
- *Probe*—Neighboring network is unavailable, and Unicast Neighbor Solicitation probes are being sent to verify the status.
- STEP 2 Click Add to add a static default router.
- **STEP 3** Enter the following fields:
  - Next Hop—The IP address of the next destination to which the packet is sent. This is composed of the following:
    - Global—An IPv6 address that is a global Unicast IPV6 type that is visible and reachable from other networks.
    - Link Local—An IPv6 interface and IPv6 address that uniquely identifies hosts on a single network link. A link local address has a prefix of FE80, is not routable, and can be used for communication only on the local network. Only one link local address is supported. If a link local address exists on the interface, this entry replaces the address in the configuration.
    - *Point-to-Point*—A Point-to-point tunnel.
  - Interface—Displays the outgoing Link Local interface.
  - Default Router IPv6 Address—The IP address of the static default router
  - **Metric**—Enter the cost of this hop.
- **STEP 4** Click **Apply**. The default router is saved to the Running Configuration file.

# **Defining IPv6 Neighbors Information**

The IPv6 Neighbors page enables configuring and viewing the list of IPv6 neighbors on the IPv6 interface. The IPv6 Neighbor Table (also known as IPv6 Neighbor Discovery Cache) displays the MAC addresses of the IPv6 neighbors that are in the same IPv6 subnet as the device. This is the IPv6 equivalent of the IPv4 ARP Table. When the device needs to communicate with its neighbors, the device uses the IPv6 Neighbor Table to determine the MAC addresses based on their IPv6 addresses.

This page displays the neighbors that were automatically detected or manually configured entries. Each entry displays to which interface the neighbor is connected, the neighbor's IPv6 and MAC addresses, the entry type (static or dynamic), and the state of the neighbor.

To define IPv6 neighbors:

- STEP 1 n Layer 2 system mode, click Administration > Management Interface > IPv6 Neighbors. In Layer 3 system mode, click IP Configuration > IPv6 Management and Interfaces > IPv6 Neighbors.
   STEP 2 You can select a Clear Table ention to clear some or all of IPv6 addresses in the
- **STEP 2** You can select a **Clear Table** option to clear some or all of IPv6 addresses in the IPv6 Neighbors Table.
  - Static Only—Deletes the static IPv6 address entries.
  - **Dynamic Only**—Deletes the dynamic IPv6 address entries.
  - All Dynamic & Static—Deletes the static and dynamic address entries IPv6 address entries.

The following fields are displayed for the neighboring interfaces:

- Interface—Neighboring IPv6 interface type.
- IPv6 Address—IPv6 address of a neighbor.
- MAC Address—MAC address mapped to the specified IPv6 address.
- Type—Neighbor discovery cache information entry type (static or dynamic).
- State—Specifies the IPv6 neighbor status. The values are:
  - Incomplete—Address resolution is working. The neighbor has not yet responded.
  - *Reachable*—Neighbor is known to be reachable.

- *Stale*—Previously-known neighbor is unreachable. No action is taken to verify its reachability until traffic must be sent.
- Delay—Previously-known neighbor is unreachable. The interface is in Delay state for a predefined Delay Time. If no reachability confirmation is received, the state changes to Probe.
- Probe—Neighbor is no longer known to be reachable, and Unicast
   Neighbor Solicitation probes are being sent to verify the reachability.
- Router—Specifies whether the neighbor is a router (Yes or No).
- STEP 3 To add a neighbor to the table, click Add.
- **STEP 4** Enter values for the following fields:
  - Interface—The neighboring IPv6 interface to be added.
  - IPv6 Address—Enter the IPv6 network address assigned to the interface. The address must be a valid IPv6 address.
  - MAC Address—Enter the MAC address mapped to the specified IPv6 address.
- STEP 5 Click Apply. The Running Configuration file is updated.
- **STEP 6** To change the type of an IP address from **Dynamic** to **Static**, select the address, click **Edit** and use the Edit IPv6 Neighbors page.

# **Viewing IPv6 Route Tables**

The IPv6 Forwarding Table contains the various routes that have been configured. One of these routes is a default route (IPv6 address:0) that uses the default router selected from the IPv6 Default Router List to send packets to destination devices that are not in the same IPv6 subnet as the device. In addition to the default route, the table also contains dynamic routes that are ICMP redirect routes received from IPv6 routers by using ICMP redirect messages. This could happen when the default router the device uses is not the router for traffic to which the IPv6 subnets that the device wants to communicate.

To view IPv6 routers or manually add a route:

To view IPv6 routing entries in Layer 2 system mode:

### **STEP 1** Click Administration > Management Interface > IPv6 Routes.

-or

To view IPv6 routing entries in Layer 3 system mode: Click IP Configuration > IPv6 Management and Interfaces > IPv6 Routes.

This page displays the following fields:

- IPv6 Prefix—IP route prefix for the destination IPv6 subnet address.
- **Prefix Length**—IP route prefix length for the destination IPv6 subnet address. It is preceded by a forward slash.
- Interface—Interface used to forward the packet.
- **Next Hop**—Address where the packet is forwarded. Typically, this is the address of a neighboring router. It can be one of the following types.
  - Link Local—An IPv6 interface and IPv6 address that uniquely identifies hosts on a single network link. A link local address has a prefix of FE80, is not routable, and can be used for communication only on the local network. Only one link local address is supported. If a link local address exists on the interface, this entry replaces the address in the configuration.
  - Global—An IPv6 address that is a global Unicast IPV6 type that is visible and reachable from other networks.
  - Point-to-Point—A Point-to-point tunnel.
- **Metric**—Value used for comparing this route to other routes with the same destination in the IPv6 router table. All default routes have the same value.
- **Lifetime**—Time period during which the packet can be sent, and resent, before being deleted.
- **Route Type**—How the destination is attached, and the method used to obtain the entry. The following values are:
  - *Local*—A directly-connected network whose prefix is derived from a manually-configured device's IPv6 address.
  - Dynamic—The destination is an indirectly-attached (remote) IPv6 subnet address. The entry was obtained dynamically via the ND or ICMP protocol.

Static—The entry was manually configured by a user.

# **DHCPv6 Relay**

DHCPv6 Relay is used for relaying DHCPv6 messages to DHCPv6 servers. It is defined in RFC 3315.

When the DHCPv6 client is not directly connected to the DHCPv6 server, a DHCPv6 relay agent (the device) to which this DHCPv6 client is directlyconnected encapsulates the received messages from the directly-connected DHCPv6 client, and forwards them to the DHCPv6 server.

In the opposite direction, the relay agent decapsulates packets received from the DHCPv6 server and forwards them, towards the DHCPv6 client.

The user must configure the list DHCP servers to which packets are forwarded. Two sets of DHCPv6 servers can be configured:

- Global Destinations—Packets are always relayed to these DHCPv6 servers.
- Interface List—This is a per-interface list of DHCPv6 servers. When a DHCPv6 packet is received on an interface, the packet is relayed both to the servers on the interface list (if it exists) and to the servers on the global destination list.

### **Dependencies with Other Features**

The DHCPv6 client and DHCPv6 relay functions are mutually exclusive on an interface.

### **Global Destinations**

To configure a list of DHCPv6 servers to which all DHCPv6 packets are relayed:

- **STEP 1** Click **IP Configuration > IPv6 Management and Interfaces > DHCPv6 Relay > Global Destinations**.
- STEP 2 To add a default DHCPv6 server, click Add.
- **STEP 3** Enter the fields:
  - IPv6 Address Type—Enter the type of the destination address to which client messages are forwarded. The address type can be Link Local, Global or Multicast (All\_DHCP\_Relay\_Agents\_and\_Servers).

- **DHCPv6 Server IP Address**—Enter the address of the DHCPv6 server to which packets are forwarded.
- IPv6 Interface—Enter the interface on which packets are transmitted when the address type of the DHCPv6 server is Link Local or Multicast.
- **STEP 4** Click **Apply**. The Running Configuration file is updated.

### **Interface Settings**

To enable the DHCPv6 Relay feature on an interface and to configure a list of DHCPv6 servers to which DHCPv6 packets are relayed when they are received on this interface.

- **STEP 1** Click **IP Configuration > IPv6 Management and Interfaces > DHCPv6 Relay > Interface Settings**.
- **STEP 2** To enable DHCPv6 on an interface and optionally add a DHCPv6 server for an interface, click **Add**.

Enter the fields:

- Source Interface—Select the interface (port, LAG, VLAN or tunnel) for which DHCPv6 Relay is enabled.
- Use Global Destinations Only—Select to forward packets to the DHCPv6 global destination servers only.
- IPv6 Address Type—Enter the type of the destination address to which client messages are forwarded. The address type can be Link Local, Global or Multicast (All\_DHCP\_Relay\_Agents\_and\_Servers).
- DHCPv6 Server IP Address—Enter the address of the DHCPv6 server to which packets are forwarded.
- **IPv6 Interface**—Enter the interface on which packets are transmitted when the address type of the DHCPv6 server is **Link Local** or **Multicast**.

STEP 3 Click Apply. The Running Configuration file is updated.

# **Domain Name**

The Domain Name System (DNS) translates domain names into IP addresses for the purpose of locating and addressing hosts.

As a DNS client, the device resolves domain names to IP addresses through the use of one or more configured DNS servers.

# **DNS Settings**

Use the DNS Settings page to enable the DNS feature, configure the DNS servers and set the default domain used by the device.

### **STEP 1** Click **IP Configuration** > **Domain Name** > **DNS Settings**.

- **STEP 2** Enter the parameters.
  - DNS—Select to designate the device as a DNS client, which can resolve DNS names into IP addresses through one or more configured DNS servers.
  - **Polling Retries**—Enter the number of times to send a DNS query to a DNS server until the device decides that the DNS server does not exist.
  - Polling Timeout—Enter the number of seconds that the device will wait for a response to a DNS query.
  - Polling Interval—Enter how often (in seconds) the device sends DNS query packets after the number of retries has been exhausted.
    - Use Default—Select to use the default value.

This value =  $2^{*}$  (Polling Retries + 1)\* Polling Timeout

- User Defined—Select to enter a user-defined value.
- **Default Parameters**—Enter the following default parameters:
  - **Default Domain Name**—Enter the DNS domain name used to complete unqualified host names. The device appends this to all non-fully qualified domain names (NFQDNs) turning them into FQDNs.

**NOTE** Do not include the initial period that separates an unqualified name from the domain name (like cisco.com).

- **DHCP Domain Search List**—Click **Details** to view the list of DNS servers configured on the device.
- **STEP 3** Click **Apply**. The Running Configuration file is updated.

**DNS Server Table**: The following fields are displayed for each DNS server configured:

• **DNS Server**—The IP address of the DNS server.

- **Preference**—Each server has a preference value, a lower value means a higher chance of being used.
- Source—Source of the server's IP address (static or DHCPv4 or DHCPv6)
- Interface—Interface of the server's IP address.
- STEP 4 Up to eight DNS servers can be defined. To add a DNS server, click Add.

Enter the parameters.

- IP Version—Select Version 6 for IPv6 or Version 4 for IPv4.
- IPv6 Address Type—Select the IPv6 address type (if IPv6 is used). The options are:
  - Link Local—The IPv6 address uniquely identifies hosts on a single network link. A link local address has a prefix of FE80, is not routable, and can be used for communication only on the local network. Only one link local address is supported. If a link local address exists on the interface, this entry replaces the address in the configuration.
  - Global—The IPv6 address is a global Unicast IPV6 type that is visible and reachable from other networks.
- Link Local Interface—If the IPv6 address type is Link Local, select the interface through which it is received.
- DNS Server IP Address—Enter the DNS server IP address.
- DNS Server State—Select to activate the new DNS server.
- **STEP 5** Click **Apply**. The DNS server is saved to the Running Configuration file.

# **Search List**

The search list can contain one static entry defined by the user the DNS Settings page and dynamic entries received from DHCPv4 and DHCPv6 servers.

To view the domain names that have been configured on the device:

### **STEP 1** Click **IP Configuration** > **Domain Name** > **Search List**.

The following fields are displayed for each DNS server configured on the device.

Domain Name—Name of domain that can be used on the device.

- Source—Source of the server's IP address (static or DHCPv4 or DHCPv6) for this domain.
- Interface—Interface of the server's IP address for this domain.
- Preference—This is the order in which the domains are used (from low to high). This effectively determines the order in which unqualified names are completed during DNS queries.

# **Host Mapping**

Host name/IP address mappings are stored in the Host Mapping Table (DNS cache).

This cache can contain the following type of entries:

- **Static Entries**—These are mapping pairs that were manually added to the cache. There can be up to 64 static entries.
- Dynamic Entries—These are mapping pairs that were either added by the system as a result of being used by the user, or and an entry for each IP address configured on the device by DHCP. There can be 256 dynamic entries.

Name resolution always begins by checking static entries, continues by checking the dynamic entries, and ends by sending requests to the external DNS server.

Eight IP addresses are supported per DNS server per host name.

To add a host name and its IP address:

**STEP 1** Click **IP Configuration** > **Domain Name System** > **Host Mapping**.

- **STEP 2** You can select a **Clear Table** option to clear some or all of the entries in the Host Mapping Table.
  - Static Only—Deletes the static hosts.
  - Dynamic Only—Deletes the dynamic hosts.
  - All Dynamic & Static—Deletes the static and dynamic hosts.

The Host Mapping Table displays the following fields:

- Host Name—User-defined host name or fully-qualified name.
- IP Address—The host IP address.

- Type—Is this a Dynamic or Static entry to the cache.
- Status— Displays the results of attempts to access the host
  - OK—Attempt succeeded.
  - Negative Cache—Attempt failed, do not try again.
  - No Response—There was no response, but system can try again in future.
- **TTL** If this is a dynamic entry, how long will it remain in the cache.
- **Remaining TTL** If this is a dynamic entry, how much longer will it remain in the cache.
- **STEP 3** To add a host mapping, click **Add**.
- **STEP 4** Enter the parameters.
  - **IP Version**—Select **Version 6** for IPv6 or **Version 4** for IPv4.
  - IPv6 Address Type—Select the IPv6 address type (if IPv6 is used). The options are:
    - Link Local—The IPv6 address uniquely identifies hosts on a single network link. A link local address has a prefix of FE80, is not routable, and can be used for communication only on the local network. Only one link local address is supported. If a link local address exists on the interface, this entry replaces the address in the configuration.
    - Global—The IPv6 address is a global Unicast IPV6 type that is visible and reachable from other networks.
  - Link Local Interface—If the IPv6 address type is Link Local, select the interface through which it is received.
  - Host Name—Enter a user-defined host name or fully-qualified name. Host names are restricted to the ASCII letters A through Z (case-insensitive), the digits 0 through 9, the underscore and the hyphen. A period (.) is used to separate labels.
  - IP Address(es)—Enter a single address or up to eight associated IP addresses (IPv4 or IPv6).

# 18

# **IP Configuration: RIPv2**

This section describes the Routing Information Protocol (RIP) version 2 feature.

**NOTE** The Sx500 models do not support the RIP Feature.

It covers the following topics:

- Overview
- How RIP Operates on the Device
- Configuring RIP

# **Overview**

Routing Information Protocol (RIP) is an implementation of a distance-vector protocol for local and wide-area networks. It classifies routers as either *active* or *passive* (silent). Active routers advertise their routes to others; passive routers listen and update their routes based on advertisements, but do not advertise. Typically, routers run RIP in active mode, while hosts use passive mode.

The default gateway is a static route and it is advertised by RIP in the same way as all other static routers, if it is enabled by configuration.

When IP Routing is enabled, RIP works fully. When IP Routing is disabled, RIP works in the passive mode, meaning that it only learns routes from the received RIP messages and does not send them.

**NOTE** The IP Routing control is available on the SG500X/ESW2-550X models only. To enable IP Routing, go to **Configuration > Management and IP Interface > IPv4 Interface** page.

The device supports RIP version 2, which is based on the following standards:

- RFC2453 RIP Version 2, November 1998
- RFC2082 RIP-2 MD5 Authentication, January 1997

• RFC1724 RIP Version 2 MIB Extension

Received RIPv1 packets are dropped.

# **How RIP Operates on the Device**

# **Enabling RIP**

### **Enabling RIP**

- RIP must be enabled globally and per interface.
- RIP can only be configured if it is enabled.
- Disabling RIP globally deletes the RIP configuration on the system.
- Disabling RIP on an interface deletes the RIP configuration on the specified interface.
- If IP Routing is disabled, RIP messages are not sent, although when RIP messages are received, they are used to update the routing table information.
- **NOTE** RIP can only be defined on manually-configured IP interfaces, meaning that RIP cannot be defined on an interface whose IP address was received from a DHCP server or whose IP address is the default IP address.

# **Offset Configuration**

A RIP message includes a metric (number of hops) for each route.

An offset is an additional number that is added to a metric to affect the cost of paths. The offset is set per interface and, for example, can reflect the speed, delay, or some other quality of that particular interface. In this way, the relative cost of the interfaces can be adjusted as desired.

It is your responsibility to set the offset for each interface (1 by default).

The following illustrates the configuration of the metric offset for various interfaces, based on port speed.

### Configure Configure Offset as 2 for Offset as 2 for Router rC Speed Line of Speed Line of 100 Mbit/Sec has FE 100 Mbit/Sec (Red Line) ports (Red Line) Offset = 2Offset = 2 Offset = 2 Router rA: Offset = 2Router Offset = 2 rD: Router rB / Includes Giga ports Offset = Offset = Offset = 1 Offset = Configure Offset as 1 for Speed Line of Configure 1Gbit/Sec (Blue Offset as 1 for Line) Speed Line of 1Gbit/Sec (Blue

### **Configuring the Offset (Based on Port Speed)**

Router rD can send data to rA via rB or rC. Since rC only supports Fast Ethernet (FE) ports, and rB supports Gigabit Ethernet (GE) ports, the path cost from router rD to router rA is higher via router rC (additional 4 to the cost path) as opposed to the path via router rB (additional 2 to the cost path), Therefore, forwarding traffic via routing rB is preferred. To achieve this, you configure a different offset (metric value) on each interface based on its line speed.

See Offset Configuration for more information.

Line)

# **Passive Mode**

Transmission of routing update messages over a specific IP interface can be disabled. In this case, the router is passive, and only receives the updated RIP information on this interface. By default, transmission of routing updates on an IP interface is enabled.

See RIPv2 Settings on an IP Interface for more information.

345141
## **Filtering Routing Updates**

You can filter incoming and outgoing routes for a given IP interface using two Standard Access Lists - one for input and one for output.

The Standard Access List is a named, ordered list of pairs of IP prefix (IP address and IP mask length) and action. The action can be deny or permit.

If an access list is defined, each route from the RIP message is checked against the list starting from the first pair: if it matches the first pair and the action is permit, the route is passed; if the action is deny, the route is not passed. If the route does not match, the following pair is considered.

If there is no pair that the route matches, the deny action is applied.

#### **Advertising Default Route Entries on IP Interfaces**

The special address 0.0.0.0 is used for describing a default route. A default route is used to avoid listing every possible network in the routing updates, when one or more closely-connected routers in the system are prepared to transfer traffic to the networks that are not listed explicitly. These routers create RIP entries for the address 0.0.0.0, just as if it were a network to which they are connected.

You can enable the default route advertisement and configure it with a given metric.

#### **Redistribution Feature**

The following type of routes exist and can be distributed by RIP:

- **Connected**—RIP routes that correspond to defined IP interfaces on which RIP is not enabled (defined locally). By default, the RIP Routing Table only includes routes that correspond to IP interfaces on which RIP is enabled.
- Static—Manually-defined (remote) routes.

You can determine whether static or connected routes are redistributed by RIP by configuring the **Redistribute Static Route** or **Redistribute Connected Route** feature, respectively.

These feature are disabled by default and can be enabled globally.

If these features are enabled, rejected routes are advertised by routes with a metric of 16.

The route configurations can be propagated using one of the following options:

#### Default Metric

Causes RIP to use the predefined default metric value for the propagated route configuration.

- Transparent (default)

Causes RIP to use the routing table metric as the RIP metric for the propagated route configuration.

This results in the following behavior:

- If the metric value of a route is equal to or less than 15, this value is used in the RIP protocol when advertising this route.
- If the metric value of a static route is greater than 15, the route is not advertised to other routers using RIP.
- User Defined Metric

Causes RIP to use the metric value entered by the user.

#### Using RIP in Network with Non-Rip Devices

Static route configuration and connected interfaces must be taken into account when using RIP. This is shown in the following, which illustrates a network where some routers support RIP and others do not.

#### A Network with RIP and non-RIP Routers



Router rA does not support RIP. Therefore, routing entries with an appropriate metric are configured statically on this router. While on router rB the route to router rA is considered a connected route. In contrast, routers rB and rC derive and distribute their routing entries using RIP.

The connected route configuration of router rB, can be propagated to router rC using either the default metric or transparent system. A static/connected route is *redistributed* either with the route's metric (transparent metric) or with the metric defined by the default-metric command.

See Redistribution Feature for more information.

#### **RIP** Authentication

You can disable authentication of RIP messages per IP interface or enable one of the following types of authentication:

- Plain text or password—Uses a key password (string) that is sent along with the route to another router. The receiving router compares this key to its own configured key. If they are the same, it accepts the route.
- MD5—Uses MD5 digest authentication. Each router is configured with a set of secret keys. This set is called a key chain. Each key chain consists of one or more keys. Each key has an identifying number (key identifier), key string and optionally, a send-lifetime and accept-lifetime value. The sendlifetime is the time period during which an authentication key on a key chain is valid to be sent; the accept-lifetime is the time period during which the authentication key on a key chain is received as valid.

Each transmitted RIP message contains the calculated MD5 digest of the message (containing the key chain), plus the key identifier of the used key string. The receiver also has the key chain configured on it. The key identifier is used by the receiver to select the key for validating the MD5 digest.

## **RIP Statistical Counters**

You can monitor the RIP operation by checking statistical counters per IP interface. See **Displaying RIPv2 Statistic Counters** for a description of these counters.

## **RIP Peers Database**

You can monitor the RIP peers database per IP interface. See **Displaying the RIPv2 Peers Database** for a description of these counters

# **Configuring RIP**

The following actions can be performed.

- Mandatory actions:
  - Globally enable/disable RIP protocol, using the RIPv2 Properties page.
  - Enable/disable RIP protocol on an IP interface, using the RIPv2 Settings page.
- Optional actions (if these are not performed, default values are used by the system)

- Enable/disable RIP to advertise static or connected routes and its metric on the IP interface, using the RIPv2 Properties page.
- Configure the offset added to the metric for incoming routes on an IP interface, using the RIPv2 Settings page.
- Enable passive mode on an IP interface, using the RIPv2 Settings page.
- Control which routes are processed in the incoming/outgoing routing updates by specifying an IP address list on the IP interface (see Access Lists).
- Advertise default route entries on the IP interface, using the RIPv2 Settings page.
- Enable RIP authentication on an IP Interface, using the RIPv2 Settings page.

## **RIPv2** Properties

To enable/disable RIP on the device.

#### **STEP 1** Click **IP Configuration** > **RIPv2** > **RIPv2** Properties.

- **STEP 2** Select the following options as required:
  - **RIP**—The following options are available:
    - Enable—Enable RIP.
    - Disable—Disable RIP. Disabling RIP deletes the RIP configuration on the system.
    - Shutdown—Set the RIP global state to shutdown.
  - RIP Advertisement—Select to enable sending routing updates on all RIP IP interfaces.
  - Default Route Advertisement—Select to enable sending the default route to the RIP domain. This route will serve as the default router.
  - Default Metric—Enter the value of the default metric (refer to Redistribution Feature).

- STEP 3 Redistribute Static Route—Select to enable this feature (described in Redistribution Feature.
- **STEP 4** If **Redistribute Static Route** is enabled, select an option for the **Redistribute Static Metric field.** The following options are available:
  - Default Metric—Causes RIP to use the default metric value for the propagated static route configuration (refer to Redistribution Feature).
  - Transparent—Causes RIP to use the routing table metric as the RIP metric for the propagated static route configuration. This results in the following behavior:
    - If the metric value of a static route is equal to or less than 15, this value is used in the RIP protocol when advertising this static route.
    - If the metric value of a static route is greater than 15, the static route is not advertised to other routers using RIP.
  - User Defined Metric—Enter the value of the metric.
- **STEP 5 Redistribute Connected Route**—Select to enable this feature (described in Redistributing Static Route Configuration.
- **STEP 6** If **Redistribute Connected Route** is enabled, select an option for the **Redistribute Static Metric field.** The following options are available:
  - Default Metric—Causes RIP to use the default metric value for the propagated static route configuration (refer to Redistribution Feature).
  - Transparent—Causes RIP to use the routing table metric as the RIP metric for the propagated static route configuration. This results in the following behavior:
    - If the metric value of a static route is equal to or less than 15, this value is used in the RIP protocol when advertising this static route.
    - If the metric value of a static route is greater than 15, the static route is not advertised to other routers using RIP.
  - User Defined Metric—Enter the value of the metric.
- **STEP 7** Click **Apply**. The settings are written to the Running Configuration file.

## **RIPv2 Settings on an IP Interface**

To configure RIP on an IP interface:

#### **STEP 1** Click **IP Configuration** > **RIPv2** > **RIPv2** Settings.

STEP 2 RIP parameters are displayed per IP interface.

To add a new IP interface, click **Add** to open the Add RIPv2 Settings page and enter the following fields:

- **IP Address**—Select an IP interface defined on the Layer 2 interface.
- Shutdown—Select to enable RIP on the interface even in the shutdown state.
- Passive—Specifies whether sending RIP route update messages is allowed on the specified IP interface. If this field is not enabled, RIP updates are not sent (passive).
- Offset—Specifies the metric number of the specified IP interface. This
  reflects the additional cost of using this interface, based on the speed of the
  interface.
- Default Route Advertisement—This option is defined globally in the RIPv2 Properties page. You can use the global definition or define this field for the specific interface. The following options are available:
  - *Global*—Use the global settings defined in the **RIPv2 Properties**. screen.
  - *Disable*—On this RIP interface, do not advertise the default route.
  - Enable—Advertise the default route on this RIP interface.
- **Default Route Advertisement Metric**—Enter the metric for the default route for this interface.
- Authentication Mode—RIP authentication state (enable/disable) on a specified IP interface. The following options are available:
  - None—There is no authentication performed.
  - *Text*—The key password entered below is used for authentication.
  - MD5—The MD5 digest of the key chain selected below is used for authentication.

- **Key Password**—If **Text** was selected as the authentication type, enter the password to be used.
- Key Chain—If MD5 was selected as the authentication mode, enter the key chain to be digested. This key chain is created as described in the Key Management section.
- Distribute-list In —Select to configure filtering on RIP incoming routes for the specified IP address(es) in the Access List Name. If this field is enabled, select the Access List Name below:
- Access List Name—Select the Access List name (which includes a list of IP addresses)) of RIP incoming routes filtering for a specified IP interface. See Creating an Access List for a description of access lists.
- Distribute-list Out—Select to configure filtering on RIP outgoing routes for the specified IP address(es) in the Access List Name. If this field is enabled, select the Access List Name below:
- Access List Name—Select the Access List name (which includes a list of IP addresses)) of RIP outgoing routes filtering for a specified IP interface. See Creating an Access Listfor a description of access lists.
- **STEP 3** Click **Apply**. The settings are written to the Running Configuration file.

## **Displaying RIPv2 Statistic Counters**

To view the RIP statistical counters for each IP address:

#### **STEP 1** Click **IP Configuration** > **RIPv2** > **RIPv2** Statistics.

The following fields are displayed:

- IP Interface—IP interface defined on the Layer 2 interface.
- Bad Packets Received—Specifies the number of bad packets identified by RIP on the IP interface.
- Bad Routes Received—Specifies the number of bad routes received and identified by RIP on the IP interface. Bad routes mean that the route parameters are incorrect. For example, the IP destination is a Broadcast address, or the metric is 0 or greater than 16
- Updates Sent—Specifies the number of packets sent by RIP on the IP interface.

**STEP 2** To clear specific interface counters, select them and click **Clear Interface Counter**. To clear them all, click **Clear All Interface Counters**.

## **Displaying the RIPv2 Peers Database**

To view the RIP Peers (neighbors) database:

#### **STEP 1** Click **IP Configuration** > **RIPv2** > **RIPv2 Peer Router Database**.

The following fields are displayed for the peer router database:

- Router IP Address—IP interface defined on the Layer 2 interface.
- Bad Packets Received—Specifies the number of bad packets identified by RIP on the IP interface.
- Bad Routes Received—Specifies the number of bad routes received and identified by RIP on the IP interface. Bad routes mean that the route parameters are incorrect. For example, the IP destination is a Broadcast, or the metric is 0 or greater than 16
- Last Updated—Indicates the last time RIP received RIP routes from the remote IP address.
- STEP 2 To clear all counters, click Clear All Interface Counters.

## **Access Lists**

See Filtering Routing Updates for a description of access lists.

To create access lists, do the following:

- 1. Create an access list with a single IP address, using the Access List Settings page.
- 2. Add additional IP addresses if required, using the Source IPv4 Address List page.

#### **Creating an Access List**

To set the global configuration of an access list.

- **STEP 1** Click **IP Configuration** > Access List > Access List Settings.
- **STEP 2** To add a new Access List, click **Add** to open the Add Access List page and enter the following fields:
  - Name—Define a name for the access list.
  - Source IPv4 Address—Enter the source IPv4 address. The following options are available:
    - Any—All IP addresses are included.
    - User Defined—Enter an IP address.
  - **Source IPv4 Mask**—Enter the source IPv4 address mask type and value. The following options are available:
    - Network Mask—Enter the network mask.
    - Prefix Length—Enter the prefix length.
  - Action—Select an action for the access list. The following options are available:
    - Permit—Permit entry of packets from the IP address(es) in the access list.
    - Deny—Reject entry of packets from the IP address(es) in the access list.

#### **Populate an Access List**

To populate an access list with IP addresses.

- **STEP 1** Click **IP Configuration** > **Access List** > **Source IPv4 Address List**.
- **STEP 2** To modify the parameters of an access list, click **Add** to open the Edit Access List page and modify any of the following fields:
  - Access List Name—Name of the access list.
  - Source IPv4 Address—Source IPv4 address. The following options are available:

- Any—All IP addresses are included.
- User Defined—Enter an IP address.
- Source IPv4 Mask—Source IPv4 address mask type and value. The following options are available:
  - Network Mask—Enter the network mask (for example 255.255.0.0).
  - *Prefix Length*—Enter the prefix length.
- Action—Action for the access list. The following options are available:
  - *Permit*—Permit entry of packets from the IP address(es) in the access list.
  - Deny—Reject entry of packets from the IP address(es) in the access list.

19

# **IP Configuration: IPv4 VRRP Virtual Routers**

This chapter describes how Virtual Router Redundancy Protocol (VRRP) works and how to configure virtual routers running VRRP through the WEB GUI.

**NOTE** The Sx500 models do not support the VRRP feature.

It covers the following topics:

- Overview
- Configurable Elements of VRRP
- Configuring VRRP

## **Overview**

VRRP is an election and redundancy protocol that dynamically assigns the responsibility of a virtual router to one of the physical routers on a LAN. This increase the availability and reliability of routing paths in the network.

In VRRP, one physical router in a virtual router is elected as the master, with the other physical router of the same virtual router acting as backups in case the master fails. The physical routers are referred as VRRP routers.

The default gateway of a participating host is assigned to the virtual router instead of a physical router. If the physical router that is routing packets on behalf of the virtual router fails, another physical router is selected to automatically replace it. The physical router that is forwarding packets at any given time is called the master router.

VRRP also enables load sharing of traffic. Traffic can be shared equitably among available routers by configuring VRRP in such a way that traffic to and from LAN clients are shared by multiple routers.

## Constraints

VRRP is only supported on SG500X/ESW2-550X switches.

## **VRRP** Topology

The following shows a LAN topology in which VRRP is configured. In this example, Routers A, B and C are VRRP and comprise a virtual router. The IP address of the virtual router is the same as that configured for the Ethernet interface of Router A (198.168.2.1).

#### Basic VRRP Topology



Because the virtual router uses the IP address of the physical Ethernet interface of Router A, Router A assumes the role of the *virtual router master* and is also known as the *IP address owner*. As the virtual router master, Router A controls the IP address of the virtual router and is responsible to route packets on behalf of the virtual router. Clients 1 through 3 are configured with the default gateway IP address of 198.168.2.1. Client 4 is configured with the default gateway IP address of 198.168.2.2.

**NOTE** The VRRP router that is the IP address owner responds/processes packets whose destination is to the IP address. The VRRP router that is the virtual router master, but not the IP address owner, does not respond/process those packets.

Router B and C function as a *virtual router backups*. If the virtual router master fails, the router configured with the higher priority becomes the virtual router master and provides service to the LAN hosts with minimal interruption.

**NOTE** The VRRP router priority depends on the following: If the VRRP router is the owner, its priority is 255 (the highest), if it is not an owner, the priority is manually configured (always less than 255).

When Router A recovers, it becomes the virtual router master again. During the period that the master is recovering, both masters forwards packets and as a result, there is some duplication (regular behavior) but no interruption.

For more detail on the roles that VRRP routers play and what happens if the virtual router master fails, see VRRP Router Priority and Preemption.

The following shows a LAN topology in which VRRP is configured. Routers A and B share the traffic to and from clients 1 through 4 and Routers A and B act as virtual router backups to each other if either router fails.

#### Load Sharing VRRP Topology



In this topology, two virtual routers are configured. For virtual router 1, rA is the owner of IP address 192.168.2.1 and is the virtual router master, and rB is the virtual router backup to rA. Clients 1 and 2 are configured with the default gateway IP address of 192.168.2.1.

For virtual router 2, rB is the owner of IP address 192.168.2.2 and virtual router master, and rA is the virtual router backup to rB. Clients 3 and 4 are configured with the default gateway IP address of 192.168.2.2.

# **Configurable Elements of VRRP**

A virtual router must be assigned an unique virtual router identifier (VRID) among all the virtual routers on the same LAN. All VRRP routers supporting the same virtual router must be configured with all the information relating to the virtual router including its VRID. Virtual routers should be enabled on the device only when IP routing is also enabled on the device.

You can configure a VRRP router to participate in one or more virtual routers either by using CLI commands, or through the web GUI, as described in the **Configuring VRRP** section.

To configure a virtual router, you configure its information, such as the virtual router ID and its IP addresses, on every VRRP routers that support the virtual router. The following elements can be configured and customized.

## **Virtual Router Identification**

It must be assigned an identifier (VRID) and may be assigned a description. The sections below describe the various attributes of the virtual router.

VRRP supports up to 255 virtual routers (VRRP groups).

#### **VRRP Versions**

The device supports the following VRRP version types:

- IPv4 VRRPv3 based on RFC5798. VRRPv3 messages are sent.
- IPv4 VRRPv3 and VRRPv2 based on RFC5798. VRRPv3 and VRRP v2 messages are sent.
- IPv4 VRRPv2 based on RC3768. VRRPv2 messages are sent.

Configuring the VRRP version is per virtual router. The default is VRRPv2.

The following cases might occur when configuring a virtual router:

- All the existing VRRP routers of the virtual router operate in VRRPv3. In this case, configure your new VRRP router to operate in VRRPv3.
- All the existing VRRP routers of the virtual router operate in VRRPv2. In this case, configure your new VRRP router to operate in VRRPv2.

 If there is at least one VRRP router of the virtual router operating in both VRRPv2 and VRRPv3. In this case, configure your VRRP router to operate in VRRPv3 even though VRRPv2 is also interoperable.

**NOTE** If there are VRRPv2 only routers and VRRPv3 only routers in the virtual router, you must configure at least one VRRPv2 and VRRPv3 router.

**NOTE** When both VRRPv2 and VRRPv3 are enabled on a VRRP router, the VRRP router transmits both VRRPv2 and VRRPv3 packets. According to VRRPv3 standards, enabling both VRRPv2 and VRRPv3 should be done when upgrading from v2 to v3. Mixing the two versions should not be considered as a permanent solution. Please refer to the VRRPv3 standard for details on VRRPv2 and VRRPv3 inter-operation.

## **Virtual Router IP Addresses**

Each virtual router is assigned one or more IP addresses for which the current master assumes responsibility.

A VRRP router supporting a virtual router must have an IP interface on the same IP subnet with respect to the IP addresses configured on the virtual router.

Assigning IP addresses to a virtual router is done according to the following rules:

- All the VRRP routers supporting the virtual router must be configured with the same virtual router IP addresses in their configuration of the virtual router.
- None of the IP addresses can be used in another virtual router, or in VRRP routers that are not supporting the virtual router.
- One of the VRRP routers supporting the virtual router must be the owner of all the IP addresses of the virtual router. A VRRP router is the owner of the IP addresses if the addresses are real addresses configured on its IP interface.
- If a VRRP router (the physical router) is the owner of the virtual router's IP addresses, the virtual router's IP address must be configured manually on the VRRP router, not DHCP assigned.
- If a VRRP router is not the owner of the virtual router's IP addresses:
  - The VRRP routers that are non-owners must be configured with an IP interface on the same IP subnet as the IP addresses of the virtual router.
  - The corresponding IP subnets must be configured manually in the VRRP router, not DHCP assigned.

All the VRRP routers supporting the same virtual router must have the same configuration. If the configurations are different, the configuration of the master is used. A backup VRRP router syslogs a message when its configuration is different from the configuration of the master.

## Source IP Address In a VRRP Router

Each VRRP router supporting a virtual router uses their own IP address as the source IP address in their outgoing VRRP messages for the virtual router. VRRP routers of the same virtual router communicate to each other in VRRP messages. If a VRRP router is the owner of the IP address of the virtual router, then IP address is one of the virtual router IP addresses. If a VRRP router is not the owner of the IP address of the VRRP router is not the VRRP router is the owner of the IP address is the IP address of the VRRP router is not the owner of the IP address of the virtual router, then the IP address is the IP address of the VRRP router interface to the same IP subnet of the virtual router.

If the source IP address was manually configured, the configuration is removed and the default source IP address is taken (lowest VRRP router's IP address defined on the interface). If the source IP address was a default one, a new default source IP address is taken.

## **VRRP Router Priority and Preemption**

An important aspect of the VRRP redundancy scheme is the ability to assign each VRRP router a VRRP priority. The VRRP priority must express how efficiently a VRRP router would perform as a backup to a virtual router defined in the VRRP router. If there are multiple backup VRRP routers for the virtual router, the priority determines which backup VRRP router is assigned as master if the current master fails.

If a virtual router is the owner of the IP address, its VRRP priority is automatically assigned with priority of 255 by the system, and the VRRP router (on which this virtual router is assigned) automatically functions as a virtual router master if it is up.

In **Figure**, if Router A, the virtual router master, fails, a selection process takes place to determine if virtual router backups B or C must take over. If Routers B and C are configured with the priorities of 101 and 100, respectively, Router B is elected to become virtual router master because it has the higher priority. If both have the same priority, the one with the higher IP address value is selected to become the virtual router master.

By default, a preemptive feature is enabled, which functions as follows:

- Enabled When a VRRP router is configured with higher priority than the current master is up, it replaces the current master.
- Disabled Even if a VRRP router with a higher priority than the current master is up, it does not replace the current master. Only the original master (when it becomes available) replaces the backup.

## **VRRP Advertisements**

The virtual router master sends VRRP advertisements to routers which are in the same group (configured with the same virtual router identification).

The VRRP advertisements are encapsulated in IP packets and sent to the IP v4 Multicast address assigned to the VRRP group. The advertisements are sent every second by default; the advertisement interval is configurable.

The advertisement Interval is in mS (Range: 50 - 40950, Default: 1000). A non-value is invalid.

- In VRRP version 3, the operational advertise interval is rounded down the nearest 10ms.
- In VRRP version 2, the operational advertise interval is rounded down to the nearest second. The minimum operational value is 1 sec.

# **Configuring VRRP**

VRRP properties can be configured and customized in the IPv4 VRRP Virtual Routers page.

- **STEP 1** Click **IP Configuration** > **IPv4 Management and Interfaces** > **IPv4 VRRP Virtual Routers**.
- STEP 2 To add a virtual router, click ADD.
- **STEP 3** Enter the following fields:
  - Interface—Interface on which virtual router is defined.
  - Virtual Router Identifier—User-defined number identifying virtual router.
  - Description—User-defined string identifying virtual router.
  - Status—Select to enable VRRP on the device.

- Version—Select the version of VRRP to be used on this router.
- IP Address Owner—If Yes is checked, this indicates that the IP address of the device is the IP address of the virtual router. Select the IP addresses of the owner from the Available IP Address list and move it to the Owner IP Address list.
- If No is checked, you must enter the address(es) of the virtual router in the Virtual Router IP Address field. If multiple IP addresses are added here, separate them as follows: 1.1.1, 2.2.2.2.
- Source IP Address—Select the IP address to be used in VRRP messages. The default source IP address is the lowest of the IP addresses defined on the interface.
- Priority—If this device is the owner, this field gets the value 255, and this value cannot be changed. If not, enter the priority of this device, based on its ability to function as a master. 100 is the default for a non-owner device.
- Preempt Mode—Select true/false to enable/disable preempt mode, as described in VRRP Router Priority and Preemption.
- Advertisement Interval—Enter time interval, as described in VRRP Advertisements.

**NOTE** If these parameters are changed (**Edit**), the virtual router is modified and a new message is sent with the new parameters.

- STEP 4 To see further information about a virtual router, click Details.
- **STEP 5** The following fields are displayed for the selected virtual router:
  - Interface—The Layer 2 interface (port, LAG or VLAN) on which the virtual router is defined
  - VRID—The virtual router identification number.
  - Virtual Router MAC Address—The virtual MAC address of the virtual router
  - Virtual Router IP Address Table—IP addresses associated with this virtual router.
  - **Description**—The virtual router name.
  - Version—The virtual router version.



# **Security**

This section describes device security and access control. The system handles various types of security.

The following list of topics describes the various types of security features described in this section. Some features are used for more than a single type of security or control, and so they appear twice in the list of topics below.

Permission to administer the device is described in the following sections:

- Defining Users
- Configuring TACACS+
- Configuring RADIUS
- Key Management
- Configuring Management Access Authentication
- Defining Management Access Method
- SSL Server
- SSL Server

Protection from attacks directed at the device CPU is described in the following sections:

- Configuring TCP/UDP Services
- Defining Storm Control
- Access Control

Access control of end-users to the network through the device is described in the following sections:

- Configuring Management Access Authentication
- Defining Management Access Method

- Configuring TACACS+
- Configuring RADIUS
- Configuring Port Security
- Configuring 802.1X
- Defining Time Ranges

Protection from other network users is described in the following sections. These are attacks that pass through, but are not directed at, the device.

- Denial of Service Prevention
- SSL Server
- Defining Storm Control
- Configuring Port Security
- IP Source Guard
- Dynamic ARP Inspection
- Access Control

## **Defining Users**

The default username/password is **cisco/cisco**. The first time that you log in with the default username and password, you are required to enter a new password. Password complexity is enabled by default. If the password that you choose is not complex enough (**Password Complexity Settings** are enabled in the Password Strength page), you are prompted to create another password.

#### **Setting User Accounts**

The User Accounts page enables entering additional users that are permitted to access to the device (read-only or read-write) or changing the passwords of existing users.

After adding a level 15 user (as described below), the default user is removed from the system.

**NOTE** It is not permitted to delete all users. If all users are selected, the **Delete** button is disabled.

To add a new user:

#### **STEP 1** Click Administration > User Accounts.

This page displays the users defined in the system and their user privilege level.

**STEP 2** Select **Password Recovery Service** to enable this feature. When this is enabled, an end user, with physical access to the console port of the device, can enter the boot menu and trigger the password recovery process. When the boot system process ends, you are allowed to login to the device without password authentication. Entering the device is allowed only via the console and only when the console is connected to the device with physical access.

When password recovery mechanism is disabled, accessing the boot menu is still allowed and you can trigger the password recovery process. The difference is that in this case, all configuration and user files are removed during the system boot process, and a suitable log message is generated to the terminal.

- STEP 3 Click Add to add a new user or click Edit to modify a user.
- **STEP 4** Enter the parameters.
  - User Name—Enter a new username between 0 and 20 characters. UTF-8 characters are not permitted.
  - Password—Enter a password (UTF-8 characters are not permitted). If the password strength and complexity is defined, the user password must comply with the policy configured in the Setting Password Complexity Rules section.
  - Confirm Password—Enter the password again.
  - Password Strength Meter—Displays the strength of password. The policy for password strength and complexity are configured in the Password Strength page.
  - User Level—Select the privilege level of the user being added/edited.
    - *Read-Only CLI Access (1)*—User cannot access the GUI, and can only access CLI commands that do not change the device configuration.
    - Read/Limited Write CLI Access (7)—User cannot access the GUI, and can only access some CLI commands that change the device configuration. See the CLI Reference Guide for more information.
    - *Read/Write Management Access (15)*—User can access the GUI, and can configure the device.

#### **STEP 5** Click **Apply**. The user is added to the Running Configuration file of the device.

#### **Setting Password Complexity Rules**

Passwords are used to authenticate users accessing the device. Simple passwords are potential security hazards. Therefore, password complexity requirements are enforced by default and may be configured as necessary. Password complexity requirements are configured on the **Password Strength** page reached through the Security drop-down menu. Additionally, password aging time may be configured on this page.

To define password complexity rules:

#### **STEP 1** Click Security > Password Strength.

- **STEP 2** Enter the following aging parameters for passwords:
  - Password Aging—If selected, the user is prompted to change the password when the Password Aging Time expires.
  - Password Aging Time—Enter the number of days that can elapse before the user is prompted to change the password.

**NOTE** Password aging also applies to zero-length passwords (no password).

#### **STEP 3** Select **Password Complexity Settings** to enable complexity rules for passwords.

If password complexity is enabled, new passwords must conform to the following default settings:

- Have a minimum length of eight characters.
- Contain characters from at least three character classes (uppercase letters, lowercase letters, numbers, and special characters available on a standard keyboard).
- Are different from the current password.
- Contain no character that is repeated more than three times consecutively.
- Do not repeat or reverse the users name or any variant reached by changing the case of the characters.
- Do not repeat or reverse the manufacturers name or any variant reached by changing the case of the characters.

# **STEP 4** If the **Password Complexity Settings** are enabled, the following parameters may be configured:

 Minimal Password Length—Enter the minimal number of characters required for passwords.

**NOTE** A zero-length password (no password) is allowed, and can still have password aging assigned to it.

- Allowed Character Repetition—Enter the number of times that a character can be repeated.
- Minimal Number of Character Classes—Enter the number of character classes which must be present in a password. Character classes are lower case (1), upper case (2), digits (3), and symbols or special characters (4).
- The New Password Must Be Different than the Current One—If selected, the new password cannot be the same as the current password upon a password change.
- **STEP 5** Click **Apply**. The password settings are written to the Running Configuration file.
  - **NOTE** Configuring the username-password equivalence, and manufacturer-password equivalence may be done through the CLI. See the *CLI Reference Guide* for further instruction.

# **Configuring TACACS+**

An organization can establish a *Terminal Access Controller Access Control System* (TACACS+) server to provide centralized security for all of its devices. In this way, authentication and authorization can be handled on a single server for all devices in the organization.

The device can act as a TACACS+ client that uses the TACACS+ server for the following services:

- Authentication—Provides authentication of users logging onto the device by using usernames and user-defined passwords.
- Authorization—Performed at login. After the authentication session is completed, an authorization session starts using the authenticated username. The TACACS+ server then checks user privileges.

• Accounting—Enable accounting of login sessions using the TACACS+ server. This enables a system administrator to generate accounting reports from the TACACS+ server.

In addition to providing authentication and authorization services, the TACACS+ protocol helps to ensure TACACS message protection through encrypted TACACS body messages.

TACACS+ is supported only with IPv4.

Some TACACS+ servers support a single connection that enables the device to receive all information in a single connection. If the TACACS+ server does not support this, the device reverts to multiple connections.

## Accounting Using a TACACS+ Server

The user can enable accounting of login sessions using either a RADIUS or TACACS+ server.

The user-configurable, TCP port used for TACACS+ server accounting is the same TCP port that is used for TACACS+ server authentication and authorization.

The following information is sent to the TACACS+ server by the device when a user logs in or out:

| Argument     | Description  | In Start<br>Message | In Stop<br>Message |
|--------------|--|---------------------|--------------------|
| task_id      | A unique accounting session identifier.            | Yes                 | Yes                |
| user         | Username that is entered for login authentication. | Yes                 | Yes                |
| rem-addr     | P address of the user.                             | Yes                 | Yes                |
| elapsed-time | Indicates how long the user was logged in.         | No                  | Yes                |
| reason       | Reports why the session was terminated.            | No                  | Yes                |

## **Defaults**

The following defaults are relevant to this feature:

- No default TACACS+ server is defined by default.
- If you configure a TACACS+ server, the accounting feature is disabled by default.

## **Interactions With Other Features**

You cannot enable accounting on both a RADIUS and TACACS+ server.

## Workflow

To use a TACACS+ server, do the following:

- STEP 1 Open an account for a user on the TACACS+ server.
- **STEP 2** Configure that server along with the other parameters in the TACACS+ and Add TACACS+ Server pages.
- **STEP 3** Select **TACACS+** in the Management Access Authentication page, so that when a user logs onto the device, authentication is performed on the TACACS+ server instead of in the local database.
  - **NOTE** If more than one TACACS+ server has been configured, the device uses the configured priorities of the available TACACS+ servers to select the TACACS+ server to be used by the device.

## **Configuring a TACACS+ Server**

The TACACS+ page enables configuring TACACS+ servers.

Only users who have privilege level 15 on the TACACS+ server can administer the device. Privilege level 15 is given to a user or group of users on the TACACS+ server by the following string in the user or group definition:

```
service = exec {
priv-lvl = 15
}
```

To configure TACACS+ server parameters:

#### **STEP 1** Click **Security** > **TACACS+**.

- STEP 2 Enable TACACS+ Accounting if required. See explanation in the Accounting Using a TACACS+ Server section.
- **STEP 3** Enter the following default parameters:
  - Key String—Enter the default Key String used for communicating with all TACACS+ servers in Encrypted or Plaintext mode. The device can be configured to use this key or to use a key entered for an specific server (entered in the Add TACACS+ Server page).

If you do not enter a key string in this field, the server key entered in the Add TACACS+ Server page must match the encryption key used by the TACACS+ server.

If you enter both a key string here and a key string for an individual TACACS+ server, the key string configured for the individual TACACS+ server takes precedence.

- Timeout for Reply—Enter the amount of time that passes before the connection between the device and the TACACS+ server times out. If a value is not entered in the Add TACACS+ Server page for a specific server, the value is taken from this field.
- Source IPv4 Address—Enter the device IPv4 source addresses to be used by the TACACS+ server.
- Source IPv6 Address—Enter the device IPv6 source addresses to be used by the TACACS+ server.
- STEP 4 Click Apply. The TACACS+ default settings are added to the Running Configuration file. These are used if the equivalent parameters are not defined in the Add page.
- STEP 5 To add a TACACS+ server, click Add.
- **STEP 6** Enter the parameters.
  - Server Definition—Select one of the following ways to identify the TACACS+ server:
    - *By IP Address*—If this is selected, enter the IP address of the server in the **Server IP Address/Name** field.
    - By Name—If this is selected enter the name of the server in the Server IP Address/Name field.

- Server IP Address/Name—Enter the IP address or name of the TACACS+ server.
- Priority—Enter the order in which this TACACS+ server is used. Zero is the highest priority TACACS+ server and is the first server used. If it cannot establish a session with the high priority server, the device tries the next highest priority server.
- Source IP Address—(For SG500X devices and other devices in Layer 3 system mode). Select to use either the default device source address or one of the available device IP addresses for communication with the TACACS+ server.
- Key String—Enter the default key string used for authenticating and encrypting between the device and the TACACS+ server. This key must match the key configured on the TACACS+ server.

A key string is used to encrypt communications by using MD5. You can select the default key on the device, or the key can be entered in **Encrypted** or **Plaintext** form. If you do not have an encrypted key string (from another device), enter the key string in plaintext mode and click **Apply**. The encrypted key string is generated and displayed.

If you enter a key, this overrides the default key string if one has been defined for the device on the main page.

- Timeout for Reply—Enter the amount of time that passes before the connection between the device and the TACACS+ server times out. Select Use Default to use the default value displayed on the page.
- IP Port—Enter the port number through which the TACACS+ session occurs.
- Single Connection—Select to enable receiving all information in a single connection. If the TACACS+ server does not support this, the device reverts to multiple connections.
- **STEP 7** To display sensitive data in plaintext form in the configuration file, click **Display Sensitive Data As Plaintext**.
- **STEP 8** Click **Apply**. The TACACS+ server is added to the Running Configuration file of the device.

## **Configuring RADIUS**

Remote Authorization Dial-In User Service (RADIUS) servers provide a centralized 802.1X or MAC-based network access control. The device is a RADIUS client that can use a RADIUS server to provide centralized security.

An organization can establish a Remote Authorization Dial-In User Service (RADIUS) server to provide centralized 802.1X or MAC-based network access control for all of its devices. In this way, authentication and authorization can be handled on a single server for all devices in the organization.

The device can act as a RADIUS client that uses the RADIUS server for the following services:

- Authentication—Provides authentication of regular and 802.1X users logging onto the device by using usernames and user-defined passwords.
- Authorization—Performed at login. After the authentication session is completed, an authorization session starts using the authenticated username. The TACACS+ server then checks user privileges.
- Accounting—Enable accounting of login sessions using the RADIUS server. This enables a system administrator to generate accounting reports from the RADIUS server.

## **Accounting Using a RADIUS Server**

The user can enable accounting of login sessions using either a RADIUS or TACACS+ server.

The user-configurable, TCP port used for RADIUS server accounting is the same TCP port that is used for RADIUS server authentication and authorization.

## **Defaults**

The following defaults are relevant to this feature:

- No default RADIUS server is defined by default.
- If you configure a RADIUS server, the accounting feature is disabled by default.

#### **Interactions With Other Features**

You cannot enable accounting on both a RADIUS and TACACS+ server.

#### **Radius Workflow**

To user a RADIUS server, do the following:

- STEP 1 Open an account for the device on the RADIUS server.
- **STEP 2** Configure that server along with the other parameters in the RADIUS and ADD RADIUS Server pages.
  - **NOTE** If more than one RADIUS server has been configured, the device uses the configured priorities of the available RADIUS servers to select the RADIUS server to be used by the device.

To set the RADIUS server parameters:

- **STEP 1** Click **Security** > **RADIUS**.
- **STEP 2** Enter the RADIUS Accounting option. The following options are available:
  - Port Based Access Control (802.1X, MAC Based)—Specifies that the RADIUS server is used for 802.1x port accounting.
  - Management Access—Specifies that the RADIUS server is used for user login accounting.
  - Both Port Based Access Control and Management Access—Specifies that the RADIUS server is used for both user login accounting and 802.1x port accounting.
  - None—Specifies that the RADIUS server is not used for accounting.
- **STEP 3** Enter the default RADIUS parameters if required. Values entered in the Default Parameters are applied to all servers. If a value is not entered for a specific server (in the Add RADIUS Server page) the device uses the values in these fields.
  - **Retries**—Enter the number of transmitted requests that are sent to the RADIUS server before a failure is considered to have occurred.
  - Timeout for Reply—Enter the number of seconds that the device waits for an answer from the RADIUS server before retrying the query, or switching to the next server.

- Dead Time—Enter the number of minutes that elapse before a nonresponsive RADIUS server is bypassed for service requests. If the value is 0, the server is not bypassed.
- Key String—Enter the default key string used for authenticating and encrypting between the device and the RADIUS server. This key must match the key configured on the RADIUS server. A key string is used to encrypt communications by using MD5. The key can be entered in Encrypted or Plaintext form. If you do not have an encrypted key string (from another device), enter the key string in plaintext mode and click Apply. The encrypted key string is generated and displayed.

This overrides the default key string if one has been defined.

- Source IPv4 Address—(For devices in Layer 3 system mode) Enter the source IPv4 address to be used.
- Source IPv6 Address—Enter the source IPv6 address to be used.
- **STEP 4** Click **Apply**. The RADIUS default settings for the device are updated in the Running Configuration file.

To add a RADIUS server, click Add.

- **STEP 5** Enter the values in the fields for each RADIUS server. To use the default values entered in the RADIUS page, select **Use Default**.
  - Server Definition—Select whether to specify the RADIUS server by IP address or name.
  - IPv6 Address Type—Displays that IPv6 address type is Global.
  - IPv6 Address Type—Select the IPv6 address type (if IPv6 is used). The options are:
    - *Link Local*—The IPv6 address uniquely identifies hosts on a single network link. A link local address has a prefix of **FE80**, is not routable, and can be used for communication only on the local network. Only one link local address is supported. If a link local address exists on the interface, this entry replaces the address in the configuration.
    - Global—The IPv6 address is a global Unicast IPV6 type that is visible and reachable from other networks.
  - Link Local Interface—Select the link local interface (if IPv6 Address Type Link Local is selected) from the list.

- Server IP Address/Name—Enter the RADIUS server by IP address or name.
- **Priority**—Enter the priority of the server. The priority determines the order the device attempts to contact the servers to authenticate a user. The device starts with the highest priority RADIUS server first. Zero is the highest priority.
- Source IP Address—(For devices in Layer 3 system mode) Select to use either the default source address or select one of the available IP addresses.

**Key String**—Enter the key string used for authenticating and encrypting communication between the device and the RADIUS server. This key must match the key configured on the RADIUS server. It can be entered in **Encrypted** or **Plaintext** format. If **Use Default** is selected, the device attempts to authenticate to the RADIUS server by using the default Key String.

- Timeout for Reply—Enter the number of seconds the device waits for an answer from the RADIUS server before retrying the query, or switching to the next server if the maximum number of retries were made. If Use Default is selected, the device uses the default timeout value.
- **Authentication Port**—Enter the UDP port number of the RADIUS server port for authentication requests.
- Accounting Port—Enter the UDP port number of the RADIUS server port for accounting requests.
- Retries—Enter the number of requests that are sent to the RADIUS server before a failure is considered to have occurred. If Use Default is selected, the device uses the default value for the number of retries.
- Dead Time—Enter the number of minutes that must pass before a nonresponsive RADIUS server is bypassed for service requests. If Use Default is selected, the device uses the default value for the dead time. If you enter 0 minutes, there is no dead time.
- **Usage Type**—Enter the RADIUS server authentication type. The options are:
  - Login—RADIUS server is used for authenticating users that ask to administer the device.
  - 802.1X—RADIUS server is used for 802.1x authentication.
  - *All*—RADIUS server is used for authenticating user that ask to administer the device and for 802.1X authentication.

- **STEP 6** To display sensitive data in plaintext form in the configuration file, click **Display Sensitive Data As Plaintext**.
- **STEP 7** Click **Apply**. The RADIUS server definition is added to the Running Configuration file of the device.

## **Key Management**

#### **Key Management**

NOTE This feature is only relevant for SG500X/ESW2-550X devices.

This section describes how to configure key chains for applications and protocols, such as RIP. See **RIP Authentication** for a description of how RIP uses key chain for authentication.

To create a key chain, do the following:

- STEP 1 Create a key chain with a single key in it, using the Key Chain Settings page.
- **STEP 2** Add additional keys, using the Key Settings page.

#### **Creating a Key Chain**

Use the Key Chain Settings page to create a new key chain.

- **STEP 1** Click Security > Key Management > Key Chain Settings.
- **STEP 2** To add a new key chain, click **Add** to open the Add Key Chain page and enter the following fields:
  - Key Chain—Name for the key chain.
  - Key Identifier—Integer identifier for the key chain.
  - Key String—Value of the key chain string. Enter one of the following options:
    - User Defined (Encrypted)—Enter an encrypted version.
    - User Defined (Plaintext)—Enter a plaintext version

**NOTE** Both the **Accept Life Time** and the **Send LifeTime** values can be entered. The Accept Life Time indicates when the key-identifier for receiving packets is valid. The Send Life Time indicates when the key-identifier for sending packets is valid. The fields are only described for the Accept Life Time. The Send Life Time has the same fields.

- Accept Life Time—Specifies when packets with this key are accepted. Select one of the following options.
  - Always Valid-No limit to the life of the key-identifier.
  - User Defined—Life of the key-chain is limited. If this option, is selected enter values in the following fields.

**NOTE** If you select User Defined, the system time must be set either manually or from SNTP. Otherwise, Accept Life Time and Send Life Times always fail.

- Start Date—Enter the earliest date that the key-identifier is valid.
- **Start Time**—Enter the earliest time that the key-identifier is valid on the Start Date.
- End Time—Specifies the last date that the key-identifier is valid. Select one of the following options.
  - Infinite—No limit to the life of the key-identifier.
  - *Duration*—Life of the key-identifier is limited. If this option, is selected enter values in the following fields.
- **Duration**—Length of time that the key identifier is valid. Enter the following fields:
  - Days—Number of days that the key-identifier is valid.
  - Hours—Number of hours that the key-identifier is valid.
  - *Minutes*—Number of minutes that the key-identifier is valid.
  - Seconds—Number of seconds that the key-identifier is valid.
- **STEP 3** Click **Apply**. The settings are written to the Running Configuration file.

#### **Creating a Key Settings**

Use the Key Chain Settings page to add a key to an already existing key chain.
#### **STEP 1** Click Security > Key Management > Key Settings.

- **STEP 2** To add a new key string, click **Add**.
- **STEP 3** Enter the following fields:
  - Key Chain—Name for the key chain.
  - Key Identifier—Integer identifier for the key chain.
  - Key String—Value of the key chain string. Enter one of the following options:
    - User Defined (Encrypted)—Enter an encrypted version.
    - User Defined (Plaintext)—Enter a plaintext version.

**NOTE** Both the **Accept Life Time** and the **Send LifeTime** values can be entered. The **Accept Life Time** indicates when the key-identifier for receiving packets is valid. The **Send Life Time** indicates when the key-chain for sending packets is valid. The fields are only described for the **Accept Life Time**. The **Send Life Time** has the same fields.

- Accept Life Time—Specifies when packets with this key are accepted. Select one of the following options.
  - Always Valid—No limit to the life of the key-identifier.
  - User Defined—Life of the key-chain is limited. If this option, is selected enter values in the following fields.
- Start Date—Enter the earliest date that the key-identifier is valid.
- **Start Time**—Enter the earliest time that the key-identifier is valid on the Start Date.
- End Time—Specifies the last date that the key-identifier is valid. Select one of the following options.
  - Infinite—No limit to the life of the key-identifier.
  - Duration—Life of the key-identifier is limited. If this option, is selected enter values in the following fields.
- **Duration**—Length of time that the key identifier is valid. Enter the following fields:
  - Days—Number of days that the key-identifier is valid.
  - Hours—Number of hours that the key-identifier is valid.

- Minutes—Number of minutes that the key-identifier is valid.
- Seconds—Number of seconds that the key-identifier is valid.
- **STEP 4** To always display sensitive data as plaintext (and not in encrypted form), click **Display Sensitive Data as Plaintext**.
- **STEP 5** Click **Apply**. The settings are written to the Running Configuration file.

# **Configuring Management Access Authentication**

You can assign authentication methods to the various management access methods, such as SSH, console, Telnet, HTTP, and HTTPS. The authentication can be performed locally or on a TACACS+ or RADIUS server.

For the RADIUS server to grant access to the web-based configuration utility, the RADIUS server must return cisco-avpair = shell:priv-lvl=15.

User authentication occurs in the order that the authentication methods are selected. If the first authentication method is not available, the next selected method is used. For example, if the selected authentication methods are RADIUS and Local, and all configured RADIUS servers are queried in priority order and do not reply, the user is authenticated locally.

If an authentication method fails or the user has insufficient privilege level, the user is denied access to the device. In other words, if authentication fails at an authentication method, the device stops the authentication attempt; it does not continue and does not attempt to use the next authentication method.

To define authentication methods for an access method:

- **STEP 1** Click **Security** > **Management Access Authentication**.
- STEP 2 Select an access method from the Application list.
- STEP 3 Use the arrows to move the authentication method between the Optional Methods column and the Selected Methods column. The first method selected is the first method that is used.
  - RADIUS—User is authenticated on a RADIUS server. You must have configured one or more RADIUS servers.
  - *TACACS+*—User authenticated on the TACACS+ server. You must have configured one or more TACACS+ servers.

- None—User is allowed to access the device without authentication.
- Local—Username and password are checked against the data stored on the local device. These username and password pairs are defined in the User Accounts page.

**NOTE** The **Local** or **None** authentication method must always be selected last. All authentication methods selected after **Local** or **None** are ignored.

**STEP 4** Click **Apply**. The selected authentication methods are associated with the access method.

# **Defining Management Access Method**

Access profiles determine how to authenticate and authorize users accessing the device through various access methods. Access Profiles can limit management access from specific sources.

Only users who pass both the active access profile and the management access authentication methods are given management access to the device.

There can only be a single access profile active on the device at one time.

Access profiles consist of one or more rules. The rules are executed in order of their priority within the access profile (top to bottom).

Rules are composed of filters that include the following elements:

- Access Methods—Methods for accessing and managing the device:
  - Telnet
  - Secure Telnet (SSH)
  - Hypertext Transfer Protocol (HTTP)
  - Secure HTTP (HTTPS)
  - Simple Network Management Protocol (SNMP)
  - All of the above
- Action—Permit or deny access to an interface or source address.

- **Interface**—Which ports, LAGs, or VLANs are permitted to access or are denied access to the web-based configuration utility.
- Source IP Address—IP addresses or subnets. Access to management methods might differ among user groups. For example, one user group might be able to access the device module only by using an HTTPS session, while another user group might be able to access the device module by using both HTTPS and Telnet sessions.

## **Active Access Profile**

The Access Profiles page displays the access profiles that are defined and enables selecting one access profile to be the active one.

When a user attempts to access the device through an access method, the device looks to see if the active access profile explicitly permits management access to the device through this method. If no match is found, access is denied.

When an attempt to access the device is in violation of the active access profile, the device generates a SYSLOG message to alert the system administrator of the attempt.

If a console-only access profile has been activated, the only way to deactivate it is through a direct connection from the management station to the physical console port on the device.

For more information see Defining Profile Rules.

Use the Access Profiles page to create an access profile and to add its first rule. If the access profile only contains a single rule, you are finished. To add additional rules to the profile, use the Profile Rules page.

#### **STEP 1** Click **Security > Mgmt Access Method > Access Profiles**.

This page displays all of the access profiles, active and inactive.

**STEP 2** To change the active access profile, select a profile from the **Active Access Profile** drop down menu and click **Apply**. This makes the chosen profile the active access profile.

**NOTE** A caution message appears if you selected Console Only. If you continue, you are immediately disconnected from the web-based configuration utility and can access the device only through the console port. This only applies to device types that offer a console port.

A caution message displays if you selected any other access profile, warning you that, depending on the selected access profile, you might be disconnected from the web-based configuration utility.

- **STEP 3** Click **OK** to select the active access profile or click **Cancel** to discontinue the action.
- **STEP 4** Click **Add** to open the Add Access Profile page. The page allows you to configure a new profile and one rule.
- **STEP 5** Enter the Access Profile Name. This name can contain up to 32 characters.
- **STEP 6** Enter the parameters.
  - Rule Priority—Enter the rule priority. When the packet is matched to a rule, user groups are either granted or denied access to the device. The rule priority is essential to matching packets to rules, as packets are matched on a first-match basis. One is the highest priority.
  - **Management Method**—Select the management method for which the rule is defined. The options are:
    - All—Assigns all management methods to the rule.
    - *Telnet*—Users requesting access to the device that meets the Telnet access profile criteria are permitted or denied access.
    - Secure Telnet (SSH)—Users requesting access to the device that meets the SSH access profile criteria, are permitted or denied access.
    - *HTTP* Users requesting access to the device that meets the HTTP access profile criteria, are permitted or denied.
    - Secure HTTP (HTTPS)—Users requesting access to the device that meets the HTTPS access profile criteria, are permitted or denied.
    - *SNMP*—Users requesting access to the device that meets the SNMP access profile criteria are permitted or denied.
  - Action—Select the action attached to the rule. The options are:
    - *Permit*—Permits access to the device if the user matches the settings in the profile.
    - Deny—Denies access to the device if the user matches the settings in the profile.
  - Applies to Interface—Select the interface attached to the rule. The options are:

- All—Applies to all ports, VLANs, and LAGs.
- User Defined—Applies to selected interface.
- Interface—Enter the interface number if User Defined was selected.
- Applies to Source IP Address—Select the type of source IP address to which the access profile applies. The Source IP Address field is valid for a subnetwork. Select one of the following values:
  - All—Applies to all types of IP addresses.
  - User Defined—Applies to only those types of IP addresses defined in the fields.
- IP Address—Enter the source IP address.
- Mask—Select the format for the subnet mask for the source IP address, and enter a value in one of the fields:
  - Network Mask—Select the subnet to which the source IP address belongs and enter the subnet mask in dotted decimal format.
  - Prefix Length—Select the Prefix Length and enter the number of bits that comprise the source IP address prefix.
- **STEP 7** Click **Apply**. The access profile is written to the Running Configuration file. You can now select this access profile as the active access profile.

## **Defining Profile Rules**

Access profiles can contain up to 128 rules to determine who is permitted to manage and access the device, and the access methods that may be used.

Each rule in an access profile contains an action and criteria (one or more parameters) to match. Each rule has a priority; rules with the lowest priority are checked first. If the incoming packet matches a rule, the action associated with the rule is performed. If no matching rule is found within the active access profile, the packet is dropped.

For example, you can limit access to the device from all IP addresses except IP addresses that are allocated to the IT management center. In this way, the device can still be managed and has gained another layer of security.

To add profile rules to an access profile:

#### **STEP 1** Click Security > Mgmt Access Method > Profile Rules.

STEP 2 Select the Filter field, and an access profile. Click Go.

The selected access profile appears in the Profile Rule Table.

- **STEP 3** Click **Add** to add a rule.
- **STEP 4** Enter the parameters.
  - Access Profile Name—Select an access profile.
  - Rule Priority—Enter the rule priority. When the packet is matched to a rule, user groups are either granted or denied access to the device. The rule priority is essential to matching packets to rules, as packets are matched on a first-fit basis.
  - Management Method—Select the management method for which the rule is defined. The options are:
    - All—Assigns all management methods to the rule.
    - *Telnet*—Users requesting access to the device that meets the Telnet access profile criteria are permitted or denied access.
    - Secure Telnet (SSH)—Users requesting access to the device that meets the Telnet access profile criteria, are permitted or denied access.
    - HTTP—Assigns HTTP access to the rule. Users requesting access to the device that meets the HTTP access profile criteria, are permitted or denied.
    - Secure HTTP (HTTPS)—Users requesting access to the device that meets the HTTPS access profile criteria, are permitted or denied.
    - *SNMP*—Users requesting access to the device that meets the SNMP access profile criteria are permitted or denied.
  - Action—Select Permit to permit the users that attempt to access the device by using the configured access method from the interface and IP source defined in this rule. Or select Deny to deny access.
  - Applies to Interface—Select the interface attached to the rule. The options are:
    - All—Applies to all ports, VLANs, and LAGs.
    - User Defined—Applies only to the port, VLAN, or LAG selected.

- Interface—Enter the interface number.
- Applies to Source IP Address—Select the type of source IP address to which the access profile applies. The Source IP Address field is valid for a subnetwork. Select one of the following values:
  - All—Applies to all types of IP addresses.
  - User Defined—Applies to only those types of IP addresses defined in the fields.
- IP Version—Select the supported IP version of the source address: IPv6 or IPv4.
- IP Address—Enter the source IP address.
- Mask—Select the format for the subnet mask for the source IP address, and enter a value in one of the field:
  - *Network Mask*—Select the subnet to which the source IP address belongs and enter the subnet mask in dotted decimal format.
  - Prefix Length—Select the Prefix Length and enter the number of bits that comprise the source IP address prefix.
- **STEP 5** Click **Apply**, and the rule is added to the access profile.

## **SSL Server**

This section describes the Secure Socket Layer (SSL) feature.

### **SSL Overview**

The Secure Socket Layer (SSL) feature is used to open an HTTPS session to the device.

An HTTPS session may be opened with the default certificate that exists on the device.

Some browsers generate warnings when using a default certificate, since this certificate is not signed by a Certification Authority (CA). It is best practice to have a certificate signed by a trusted CA.

To open an HTTPS session with a user-created certificate, perform the following actions:

- 1. Generate a certificate.
- 2. Request that the certificate be certified by a CA.
- 3. Import the signed certificate into the device.

## **Default Settings and Configuration**

By default, the device contains a certificate that can be modified.

HTTPS is enabled by default.

### **SSL Server Authentication Settings**

It may be required to generate a new certificate to replace the default certificate found on the device.

To create a new certificate, modify an existing one, or import a certificate:

### **STEP 1** Click **Security > SSL Server > SSL Server Authentication Settings.**

Information appears for certificate 1 and 2 in the SSL Server Key Table. These fields are defined in the **Edit** page except for the following fields:

- Valid From—Specifies the date from which the certificate is valid.
- Valid To—Specifies the date up to which the certificate is valid.
- **Certificate Source**—Specifies whether the certificate was generated by the system (Auto Generated) or the user (User Defined).
- **STEP 2** Select an active certificate.
- **STEP 3** You can perform one of the following actions by clicking the relevant button:
  - Edit—Select one of the certificates and enter the following fields for it:
    - Regenerate RSA Key—Select to regenerate the RSA key.
    - Key Length—Enter the length of the RSA key to be generated.
    - Common Name—Specifies the fully-qualified device URL or IP address. If unspecified, defaults to the lowest IP address of the device (when the certificate is generated).

- Organization Unit—Specifies the organization-unit or department name.
- Organization Name—Specifies the organization name.
- Location—Specifies the location or city name.
- State—Specifies the state or province name.
- Country-Specifies the country name.
- Duration—Specifies the number of days a certification is valid.
- Generate Certificate Request—Generate a certificate request to be signed by a CA.
  - Enter the fields for the certificate (same as fields in Edit page).
- **STEP 4** Click **Generate Certificate Request**. This creates a key that must be entered on the CA.
  - Import Certificate—When the approval is received from the CA, enter the following:
    - Certificate ID—Select the active certificate.
    - Certificate—Copy in the received certificate.
    - Import RSA KEY-Pair—Select to enable copying in the new RSA keypair.
    - Public Key—Copy in the RSA public key.
    - *Private Key (Encrypted)*—Select and copy in the RSA private key in encrypted form.
    - Private Key (Plaintext)—Select and copy in the RSA private key in plain text form.
    - Display Sensitive Data as Encrypted—Click this button to display this key as encrypted. When this button is clicked, the private keys are written to the configuration file in encrypted form (when Apply is clicked).
  - Details—Displays the certificate and RSA key pair. This is used to copy the certificate and RSA key-pair to another device (using copy/paste). When you click Display Sensitive Data as Encrypted., the private keys are displayed in encrypted form.
- **STEP 5** Click **Apply** to apply the changes to the Running Configuration.

# **Configuring TCP/UDP Services**

The TCP/UDP Services page enables TCP or UDP-based services on the device, usually for security reasons.

The device offers the following TCP/UDP services:

- HTTP—Enabled by factory default
- HTTPS—Enabled by factory default
- SNMP—Disabled by factory default
- Telnet—Disabled by factory default
- **SSH**—Disabled by factory default

The active TCP connections are also displayed in this window.

To configure TCP/UDP services:

- **STEP 1** Click **Security** > **TCP/UDP Services**.
- **STEP 2** Enable or disable the following TCP/UDP services on the displayed services.
  - HTTP Service—Indicates whether the HTTP service is enabled or disabled.
  - HTTPS Service—Indicates whether the HTTPS service is enabled or disabled.
  - SNMP Service—Indicates whether the SNMP service is enabled or disabled.
  - Telnet Service—Indicates whether the Telnet service is enabled or disabled.
  - SSH Service—Indicates whether the SSH server service is enabled or disabled.

The TCP Service Table displays the following fields for each service:

- Service Name—Access method through which the device is offering the TCP service.
- **Type**—IP protocol the service uses.
- Local IP Address—Local IP address through which the device is offering the service.
- Local Port—Local TCP port through which the device is offering the service.

- Remote IP Address—IP address of the remote device that is requesting the service.
- **Remote Port**—TCP port of the remote device that is requesting the service.
- State—Status of the service.

The UDP Services table displays the following information:

- Service Name—Access method through which the device is offering the UDP service.
- Type—IP protocol the service uses.
- Local IP Address—Local IP address through which the device is offering the service.
- Local Port—Local UDP port through which the device is offering the service.
- Application Instance—The service instance of the UDP service. (For example, when two senders send data to the same destination.)
- **STEP 3** Click **Apply**. The services are written to the Running Configuration file.

# **Defining Storm Control**

When Broadcast, Multicast, or Unknown Unicast frames are received, they are duplicated, and a copy is sent to all possible egress ports. This means that in practice they are sent to all ports belonging to the relevant VLAN. In this way, one ingress frame is turned into many, creating the potential for a traffic storm.

Storm protection enables you to limit the number of frames entering the device and to define the types of frames that are counted towards this limit.

When the rate of Broadcast, Multicast, or Unknown Unicast frames is higher than the user-defined threshold, frames received beyond the threshold are discarded.

To define Storm Control:



#### **STEP 1** Click **Security** > **Storm Control**.

All the fields on this page are described in the Edit Storm Control page except for the **Storm Control Rate Threshold (%)**. It displays the percent of the total available bandwidth for unknown Unicast, Multicast, and Broadcast packets before storm control is applied at the port. The default value is 10% of the maximum rate of the port and is set in the Edit Storm Control page.

- **STEP 2** Select a port and click **Edit.**
- **STEP 3** Enter the parameters.
  - Interface—Select the port for which storm control is enabled.
  - **Storm Control**—Select to enable Storm Control.
  - Storm Control Rate Threshold—Enter the maximum rate at which unknown packets can be forwarded. The default for this threshold is 10,000 for FE devices and 100,000 for GE devices.
  - Storm Control Mode—Select one of the modes:
    - Unknown Unicast, Multicast & Broadcast—Counts unknown Unicast, Broadcast, and Multicast traffic towards the bandwidth threshold.
    - *Multicast & Broadcast*—Counts Broadcast and Multicast traffic towards the bandwidth threshold.
    - Broadcast Only—Counts only Broadcast traffic towards the bandwidth threshold.
- **STEP 4** Click **Apply**. Storm control is modified, and the Running Configuration file is updated.

# **Configuring Port Security**

Network security can be increased by limiting access on a port to users with specific MAC addresses. The MAC addresses can be either dynamically learned or statically configured.

Port security monitors received and learned packets. Access to locked ports is limited to users with specific MAC addresses.

Port Security has four modes:

- Classic Lock—All learned MAC addresses on the port are locked, and the port does not learn any new MAC addresses. The learned addresses are not subject to aging or re-learning.
- Limited Dynamic Lock—The device learns MAC addresses up to the configured limit of allowed addresses. After the limit is reached, the device does not learn additional addresses. In this mode, the addresses are subject to aging and re-learning.
- Secure Permanent—Keeps the current dynamic MAC addresses associated with the port and learns up to the maximum number of addresses allowed on the port (set by Max No. of Addresses Allowed). Relearning and aging are disabled.
- Secure Delete on Reset—Deletes the current dynamic MAC addresses associated with the port after reset. New MAC addresses can be learned as Delete-On-Reset ones up to the maximum addresses allowed on the port. Relearning and aging are disabled.

When a frame from a new MAC address is detected on a port where it is not authorized (the port is classically locked, and there is a new MAC address, or the port is dynamically locked, and the maximum number of allowed addresses has been exceeded), the protection mechanism is invoked, and one of the following actions can take place:

- Frame is discarded
- Frame is forwarded
- Port is shut down

When the secure MAC address is seen on another port, the frame is forwarded, but the MAC address is not learned on that port.

In addition to one of these actions, you can also generate traps, and limit their frequency and number to avoid overloading the devices.

**NOTE** To use 802.1X on a port, it must be in multiple host or multi session modes. Port security on a port cannot be set if the port is in single mode (see the 802.1x, Host and Session Authentication page).

To configure port security:

- **STEP 1** Click **Security** > **Port Security**.
- **STEP 2** Select an interface to be modified, and click **Edit.**
- **STEP 3** Enter the parameters.

- Interface—Select the interface name.
- Interface Status—Select to lock the port.
- Learning Mode—Select the type of port locking. To configure this field, the Interface Status must be unlocked. The Learning Mode field is enabled only if the *Interface Status* field is locked. To change the Learning Mode, the Lock Interface must be cleared. After the mode is changed, the Lock Interface can be reinstated. The options are:
  - *Classic Lock*—Locks the port immediately, regardless of the number of addresses that have already been learned.
  - *Limited Dynamic Lock*—Locks the port by deleting the current dynamic MAC addresses associated with the port. The port learns up to the maximum addresses allowed on the port. Both re-learning and aging of MAC addresses are enabled.
  - Secure Permanent—Keeps the current dynamic MAC addresses associated with the port and learns up to the maximum number of addresses allowed on the port (set by **Max No. of Addresses Allowed**). Relearning and aging are enabled.
  - Secure Delete on Reset—Deletes the current dynamic MAC addresses associated with the port after reset. New MAC addresses can be learned as Delete-On-Reset ones up to the maximum addresses allowed on the port. Relearning and aging are disabled.
- Max No. of Addresses Allowed—Enter the maximum number of MAC addresses that can be learned on the port if *Limited Dynamic Lock* learning mode is selected. The number 0 indicates that only static addresses are supported on the interface.
- Action on Violation—Select an action to be applied to packets arriving on a locked port. The options are:
  - Discard—Discards packets from any unlearned source.
  - *Forward*—Forwards packets from an unknown source without learning the MAC address.
  - Shutdown—Discards packets from any unlearned source, and shuts down the port. The port remains shut down until reactivated, or until the device is rebooted.

- Trap—Select to enable traps when a packet is received on a locked port. This is relevant for lock violations. For Classic Lock, this is any new address received. For Limited Dynamic Lock, this is any new address that exceeds the number of allowed addresses.
- Trap Frequency—Enter minimum time (in seconds) that elapses between traps.
- **STEP 4** Click **Apply**. Port security is modified, and the Running Configuration file is updated.

# Configuring 802.1X

Port-based access control has the effect of creating two types of access on the device ports. One type of access enables uncontrolled communication, regardless of the authorization state (*uncontrolled port*). The other type of access authorizes communication between a host and the device.

The 802.1x is an IEEE standard for port-based network access control. The 802.1x framework enables a device (the supplicant) to request port access from a remote device (authenticator) to which it is connected. Only when the supplicant requesting port access is authenticated and authorized is it permitted to send data to the port. Otherwise, the authenticator discards the supplicant data unless the data is sent to a Guest VLAN and/or non-authenticated VLANs.

Authentication of the supplicant is performed by an external RADIUS server through the authenticator. The authenticator monitors the result of the authentication.

In the 802.1x standard, a device can be a supplicant and an authenticator at a port simultaneously, requesting port access and granting port access. However, this device is only the authenticator, and does not take on the role of a supplicant.

The following varieties of 802.1X exist:

- Single session 802.1X:
  - Single-session/single host—In this mode, the device, as an authenticator, supports a single 802.1x session and grants permission to use the port to the authorized supplicant. All access by other devices received from the same port are denied until the authorized supplicant is no longer using the port or the access is to the unauthenticated VLAN or guest VLAN.

- **Single session/multiple hosts**—This follows the 802.1x standard. In this mode, the device as an authenticator allows any device to use a port as long as it has been granted permission.
- Multi-Session 802.1X—Every device (supplicant) connecting to a port must be authenticated and authorized by the device (authenticator) separately in a different 802.1x session.

NOTE This is the only mode that supports Dynamic VLAN Assignment (DVA).

### Dynamic VLAN Assignment (DVA)

Dynamic VLAN Assignment (DVA) is also referred to as RADIUS VLAN Assignment in this guide. When a port is in Multiple Session mode and is DVA-enabled, the device automatically adds the port as an untagged member of the VLAN that is assigned by the RADIUS server during the authentication process. The device classifies untagged packets to the assigned VLAN if the packets originated from the devices or ports that are authenticated and authorized.

**NOTE** DVA is only supported on the Sx500 model switches when the device is in Layer 2 system mode.

For a device to be authenticated and authorized at a port which is DVA-enabled:

- The RADIUS server must authenticate the device and dynamically assign a VLAN to the device. The user can configure an alternative VLAN ahead of time to be used if the RADIUS server does not assign a VLAN.
- The assigned VLAN must not be the default VLAN and must have been created on the device.
- The device must not be configured to use both a DVA and a MAC-based VLAN group together.
- A RADIUS server must support DVA with RADIUS attributes tunnel-type (64) = VLAN (13), tunnel-media-type (65) = 802 (6), and tunnel-privategroup-id = a VLAN ID.

The authentication methods can be:

- 802.1x—The device supports the authentication mechanism, as described in the standard, to authenticate and authorize 802.1x supplicants.
- MAC-based—The device can be configured to use this mode to authenticate and authorized devices that do not support 802.1x. The device emulates the supplicant role on behalf of the non 802.1x capable devices, and uses the MAC address of the devices as the username and password when communicating with the RADIUS servers. MAC addresses for

username and password must be entered in lower case and with no delimiting characters (for example: aaccbb55ccff). To use MAC-based authentication at a port:

- A Guest VLAN must be defined
- The port must be Guest VLAN enabled.
- The packets from the first supplicant at the port before it is authorized must be untagged packets.

You can configure a port to use 802.1x, MAC-based, or 802.1x and MAC-based authentication. If a port is configured to use both 802.1x and MAC-based authentication, 802.1x has precedence over non-802.1x device.

### Unauthenticated VLANs and the Guest VLAN

Unauthenticated VLANs and Guest VLAN provide access to services that do not require the subscribing devices or ports to be 802.1x or MAC-Based authenticated and authorized.

An unauthenticated VLAN is a VLAN that allows access by both authorized and unauthorized devices or ports. You can configure one or more VLANs to be unauthenticated in **Creating VLANs** 

An unauthenticated VLAN has the following characteristics:

- It must be a static VLAN, and cannot be the Guest VLAN or the Default VLAN.
- The member ports must be manually configured as tagged members.
- The member ports must be trunk and/or general ports. An access port cannot be member of an unauthenticated VLAN.

The Guest VLAN, if configured, is a static VLAN with the following characteristics.

- Must be manually defined from an existing static VLAN.
- Is automatically available only to unauthorized devices or ports of devices that are connected and Guest-VLAN-enabled.
- If a port is Guest-VLAN-enabled, the device automatically adds the port as untagged member of the Guest VLAN when the port is not authorized, and removes the port from the Guest VLAN when the first supplicant of the port is authorized.
- The Guest VLAN cannot be used as the Voice VLAN and an unauthenticated VLAN.

The device also uses the Guest VLAN for the authentication process at ports configured with Multiple Session mode and MAC-based authentication. Therefore, you must configure a Guest VLAN before you can use the MAC authentication mode.

### **802.1X Parameters Workflow**

Define the 802.1X parameters as follows:

- Optional) Set a time range(s) using the Time Range and Recurring Range pages. These are used in the Edit Port Authentication page.
- (Optional) Define one or more static VLANs as unauthenticated VLANs as described in the **Defining 802.1X Properties** section. 802.1x authorized and unauthorized devices or ports can always send or receive packets to or from unauthenticated VLANs.
- Define 802.1X settings for each port by using the Edit Port Authentication page.

Note the following:

- On this page, DVA can be activated on a port by selecting the RADIUS VLAN Assignment field.
- You can select the Guest VLAN field to have untagged incoming frames go to the guest VLAN.
- Define host authentication parameters for each port using the Port Authentication page.
- View 802.1X authentication history using the Authenticated Hosts page.

### **Defining 802.1X Properties**

The 802.1X Properties page is used to globally enable 802.1X and define how ports are authenticated. For 802.1X to function, it must be activated both globally and individually on each port.

To define port-based authentication:

- **STEP 1** Click **Security** > **802.1X** > **Properties**.
- **STEP 2** Enter the parameters.

- **Port-Based Authentication**—Enable or disable port-based, 802.1X authentication.
- Authentication Method—Select the user authentication methods. The options are:
  - *RADIUS, None*—Perform port authentication first by using the RADIUS server. If no response is received from RADIUS (for example, if the server is down), then no authentication is performed, and the session is permitted. If the server is available but the user credentials are incorrect, access is denied and the session terminated.
  - *RADIUS*—Authenticate the user on the RADIUS server. If no authentication is performed, the session is not permitted.
  - None—Do not authenticate the user. Permit the session.
- Guest VLAN—Select to enable the use of a Guest VLAN for unauthorized ports. If a Guest VLAN is enabled, all unauthorized ports automatically join the VLAN selected in the Guest VLAN ID field. If a port is later authorized, it is removed from the Guest VLAN.
- **Guest VLAN ID**—Select the guest VLAN from the list of VLANs.
- Guest VLAN Timeout—Define a time period:
  - After linkup, if the software does not detect the 802.1X supplicant, or the authentication has failed, the port is added to the Guest VLAN, only after the *Guest VLAN timeout* period has expired.
  - If the port state changes from *Authorized* to *Not Authorized*, the port is added to the Guest VLAN only after the *Guest VLAN* timeout has expired.

The VLAN Authentication Table displays all VLANs, and indicates whether authentication has been enabled on them.

**STEP 3** Click **Apply**. The 802.1X properties are written to the Running Configuration file.

### Configuring Unauthenticated VLANs

When a port is 802.1x-enabled, unauthorized ports or devices are not allowed to access a VLAN unless the VLAN is a Guest VLAN or an unauthenticated VLAN. You can make a static VLAN an authenticated VLAN by using the procedure in the **Defining 802.1X Properties** section, allowing both 802.1x authorized and unauthorized devices or ports to send or receive packets to or from unauthenticated VLANs. You must manually add ports to VLANs by using the Port to VLAN page.

- **STEP 1** Click Security > 802.1X > Properties.
- **STEP 2** Select a VLAN, and click **Edit**.
- **STEP 3** Select a VLAN.
- **STEP 4** Optionally, uncheck **Authentication** to make the VLAN an unauthenticated VLAN.
- **STEP 5** Click **Apply**, and the Running Configuration file is updated.

## **Defining 802.1X Port Authentication**

The Port Authentication page enables configuration of 802.1X parameters for each port. Since some of the configuration changes are only possible while the port is in Force Authorized state, such as host authentication, it is recommended that you change the port control to Force Authorized before making changes. When the configuration is complete, return the port control to its previous state.

**NOTE** A port with 802.1x defined on it cannot become a member of a LAG.

To define 802.1X authentication:

#### **STEP 1** Click **Security** > 802.1X > Port Authentication.

This page displays authentication settings for all ports.

- STEP 2 Select a port, and click Edit.
- **STEP 3** Enter the parameters.
  - Interface—Select a port.
  - User Name—Displays the username.

- Current Port Control—Displays the current port authorization state. If the state is Authorized, the port is either authenticated or the Administrative Port Control is Force Authorized. Conversely, if the state is Unauthorized, then the port is either not authenticated or the Administrative Port Control is Force Unauthorized.
- Administrative Port Control—Select the Administrative Port Authorization state. The options are:
  - Force Unauthorized—Denies the interface access by moving the interface into the unauthorized state. The device does not provide authentication services to the client through the interface.
  - *Auto*—Enables port-based authentication and authorization on the device. The interface moves between an authorized or unauthorized state based on the authentication exchange between the device and the client.
  - Force Authorized—Authorizes the interface without authentication.
- RADIUS VLAN Assignment—Select to enable Dynamic VLAN assignment on the selected port. Dynamic VLAN assignment is possible only when the 802.1X mode is set to Multiple Session. (After authentication, the port joins the supplicant VLAN as an untagged port in that VLAN.)
- Alternate VLAN Assignment—If RADIUS VLAN Assignment is enabled, you can select one of the following options:
  - Enabled—Select an alternative VLAN that is used if the RADUS server does not assign a VLAN.
  - *Disabled*—If the RADIUS server does not assign a VLAN, the authentication fails.
- **Guest VLAN**—Select to indicate that the usage of a previously-defined Guest VLAN is enabled for the device. The options are:
  - Selected—Enables using a Guest VLAN for unauthorized ports. If a Guest VLAN is enabled, the unauthorized port automatically joins the VLAN selected in the Guest VLAN ID field in the 802.1X Port Authentication page.

After an authentication failure, and if Guest VLAN is activated globally on a given port, the guest VLAN is automatically assigned to the unauthorized ports as an Untagged VLAN.

- Cleared—Disables Guest VLAN on the port.

- Authentication Method—Select the authentication method for the port. The options are:
  - *802.1X Only*—802.1X authentication is the only authentication method performed on the port.
  - *MAC Only*—Port is authenticated based on the supplicant MAC address. Only 8 MAC-based authentications can be used on the port.
  - 802.1X and MAC—Both 802.1X and MAC-based authentication are performed on the device. The 802.1X authentication takes precedence.

**NOTE** For MAC authentication to succeed, the RADIUS server supplicant username and password must be the supplicant MAC address. The MAC address must be in lower case letters and entered without the ":" or "-" separators; for example: 0020aa00bbcc.

- **Periodic Reauthentication**—Select to enable port re-authentication attempts after the specified Reauthentication Period.
- Reauthentication Period—Enter the number of seconds after which the selected port is reauthenticated.
- **Reauthenticate Now**—Select to enable immediate port re-authentication.
- Authenticator State—Displays the defined port authorization state. The options are:
  - Initialize—In process of coming up.
  - *Force-Authorized*—Controlled port state is set to Force-Authorized (forward traffic).
  - Force-Unauthorized—Controlled port state is set to Force-Unauthorized (discard traffic).

**NOTE** If the port is not in Force-Authorized or Force-Unauthorized, it is in Auto Mode and the authenticator displays the state of the authentication in progress. After the port is authenticated, the state is shown as Authenticated.

- **Time Range**—Enable a limit on the time that the specific port is authorized for use if 802.1x has been enabled (Port -Based authentication is checked).
- **Time Range Name**—Select the profile that specifies the time range.
- **Quiet Period**—Enter the number of seconds that the device remains in the quiet state following a failed authentication exchange.

- Resending EAP—Enter the number of seconds that the device waits for a response to an Extensible Authentication Protocol (EAP) request/identity frame from the supplicant (client) before resending the request.
- Max EAP Requests—Enter the maximum number of EAP requests that can be sent. If a response is not received after the defined period (supplicant timeout), the authentication process is restarted.
- Supplicant Timeout—Enter the number of seconds that lapses before EAP requests are resent to the supplicant.
- Server Timeout—Enter the number of seconds that lapses before the device resends a request to the authentication server.
- Termination Cause—Displays the reason for which port authentication was terminated, if applicable.
- **STEP 4** Click **Apply**. The port settings are written to the Running Configuration file.

## **Defining Host and Session Authentication**

The Host and Session Authentication page enables defining the mode in which 802.1X operates on the port and the action to perform if a violation has been detected.

The 802.1X modes are:

- **Single**—Only a single authorized host can access the port. (Port Security cannot be enabled on a port in single-host mode.)
- Multiple Host (802.1X)—Multiple hosts can be attached to a single 802.1Xenabled port. Only the first host must be authorized, and then the port is open for all who want to access the network. If the host authentication fails, or an EAPOL-logoff message is received, all attached clients are denied access to the network.
- Multiple Sessions—Enables the number of specific authorized hosts to access the port. Each host is treated as if it were the first and only user and must be authenticated. Filtering is based on the source MAC address.

To define 802.1X advanced settings for ports:

#### **STEP 1** Click Security > 802.1X > Host and Session Authentication.

802.1X authentication parameters are described for all ports. All fields except the following are described in the Edit Host and Session Authentication page.

- **Status**—Displays the host status. An asterisk indicates that the port is either not linked or is down. The options are:
  - Unauthorized—Either the port control is Force Unauthorized and the port link is down, or the port control is Auto but a client has not been authenticated via the port.
  - Force-Authorized—Clients have full port access.
  - *Single-host Lock*—Port control is *Auto* and only a single client has been authenticated by using the port.
  - *No Single Host*—Port control is *Auto* and Multiple Hosts mode is enabled. At least one client has been authenticated.
  - Not in Auto Mode—Auto port control is not enabled.
- Number of Violations—Displays the number of packets that arrive on the interface in single-host mode, from a host whose MAC address is not the supplicant MAC address.
- STEP 2 Select a port, and click Edit.
- **STEP 3** Enter the parameters.
  - **Interface**—Enter a port number for which host authentication is enabled.
  - Host Authentication—Select one of the modes. These modes are described above in *Defining Host and Session Authentication*.

The following fields are only relevant if you select Single in the Host Authentication field.

Single Host Violation Settings:

- Action on Violation—Select the action to be applied to packets arriving in Single Session/Single Host mode, from a host whose MAC address is not the supplicant MAC address. The options are:
  - Protect (Discard)—Discards the packets.
  - Restrict (Forward)—Forwards the packets.

- *Shutdown*—Discards the packets and shuts down the port. The ports remains shut down until reactivated, or until the device is rebooted.
- Traps (on single host violation)—Select to enable traps.
- Trap Frequency (on Single Host Violation)—Defines how often traps are sent to the host. This field can be defined only if multiple hosts are disabled.
- **STEP 4** Click **Apply**. The settings are written to the Running Configuration file.

## **Viewing Authenticated Hosts**

To view details about authenticated users:

#### **STEP 1** Click Security > 802.1X > Authenticated Hosts.

This page displays the following fields:

- User Name—Supplicant names that were authenticated on each port.
- **Port**—Number of the port.
- Session Time (DD:HH:MM:SS)—Amount of time that the supplicant was logged on the port.
- Authentication Method—Method by which the last session was authenticated. The options are:
  - *None*—No authentication is applied; it is automatically authorized.
  - RADIUS—Supplicant was authenticated by a RADIUS server.
- MAC Address—Displays the supplicant MAC address.

# **Defining Time Ranges**

See Time Range for an explanation of this feature.

# **Denial of Service Prevention**

A Denial of Service (DoS) attack is a hacker attempt to make a device unavailable to its users.

DoS attacks saturate the device with external communication requests, so that it cannot respond to legitimate traffic. These attacks usually lead to a device CPU overload.

## Secure Core Technology (SCT)

One method of resisting DoS attacks employed by the device is the use of SCT. SCT is enabled by default on the device and cannot be disabled.

The Cisco device is an advanced device that handles management traffic, protocol traffic and snooping traffic, in addition to end-user (TCP) traffic.

SCT ensures that the device receives and processes management and protocol traffic, no matter how much total traffic is received. This is done by rate-limiting TCP traffic to the CPU.

There are no interactions with other features.

SCT can be monitored in the Denial of Service > Denial of Service Prevention > Security Suite Settings page (**Details** button).

## **Types of DoS Attacks**

The following types of packets or other strategies might be involved in a Denial of Service attack:

- TCP SYN Packets—These packets often have a false sender address. Each packets is handled like a connection request, causing the server to spawn a half-open connection, by sending back a TCP/SYN-ACK packet (Acknowledge), and waiting for a packet in response from the sender address (response to the ACK Packet). However, because the sender address is false, the response never comes. These half-open connections saturate the number of available connections that the device is able to make, keeping it from responding to legitimate requests.
- TCP SYN-FIN Packets—SYN packets are sent to create a new TCP connection. TCP FIN packets are sent to close a connection. A packet in which both SYN and FIN flags are set should never exist. Therefore these packets might signify an attack on the device and should be blocked.

- Martian Addresses—Martian addresses are illegal from the point of view of the IP protocol. See Martian Addresses for more details.
- ICMP Attack—Sending malformed ICMP packets or overwhelming number of ICMP packets to the victim that might lead to a system crash.
- IP Fragmentation—Mangled IP fragments with overlapping, over-sized payloads are sent to the device. This can crash various operating systems due to a bug in their TCP/IP fragmentation re-assembly code. Windows 3.1x, Windows 95 and Windows NT operating systems, as well as versions of Linux prior to versions 2.0.32 and 2.1.63 are vulnerable to this attack.
- Stacheldraht Distribution—The attacker uses a client program to connect to handlers, which are compromised systems that issue commands to zombie agents, which in turn facilitate the DoS attack. Agents are compromised via the handlers by the attacker.

Using automated routines to exploit vulnerabilities in programs that accept remote connections running on the targeted remote hosts. Each handler can control up to a thousand agents.

- Invasor Trojan—A trojan enables the attacker to download a zombie agent (or the trojan may contain one). Attackers can also break into systems using automated tools that exploit flaws in programs that listen for connections from remote hosts. This scenario primarily concerns the device when it serves as a server on the web.
- Back OrifaceTrojan—This is a variation of a trojan that uses Back Oriface software to implant the trojan.

## **Defense Against DoS Attacks**

*The Denial of Service (DoS)* Prevention feature assists the system administrator in resisting such attacks in the following ways:

- Enable TCP SYN protection. If this feature is enabled, reports are issued when a SYN packet attack is identified, and the attacked port can be temporarily shut-down. A SYN attack is identified if the number of SYN packets per second exceeds a user-configured threshold.
- Block SYN-FIN packets.
- Block packets that contain reserved Martian addresses (Martian Addresses page)

- Prevent TCP connections from a specific interface (SYN Filtering page) and rate limit the packets (SYN Rate Protection page)
- Configure the blocking of certain ICMP packets (ICMP Filtering page)
- Discard fragmented IP packets from a specific interface (IP Fragments Filtering page)
- Deny attacks from Stacheldraht Distribution, Invasor Trojan, and Back Orifice Trojan (Security Suite Settings page).

### **Dependencies Between Features**

ACL and advanced QoS policies are not active when a port has DoS Protection enabled on it. An error message appears if you attempt to enable DoS Prevention when an ACL is defined on the interface or if you attempt to define an ACL on an interface on which DoS Prevention is enabled.

A SYN attack cannot be blocked if there is an ACL active on an interface.

## **Default Configuration**

The DoS Prevention feature has the following defaults:

- The DoS Prevention feature is disabled by default.
- SYN-FIN protection is enabled by default (even if DoS Prevention is disabled).
- If SYN protection is enabled, the default protection mode is **Block and Report**. The default threshold is 30 SYN packets per second.
- All other DoS Prevention features are disabled by default.

## **Configuring DoS Prevention**

The following pages are used to configure this feature.

### **Security Suite Settings**

**NOTE** Before activating DoS Prevention, you must unbind all Access Control Lists (ACLs) or advanced QoS policies that are bound to a port. ACL and advanced QoS policies are not active when a port has DoS Protection enabled on it.

To configure DoS Prevention global settings and monitor SCT:

**STEP 1** Click **Security** > **Denial of Service Prevention** > **Security Suite Settings**. The *Security Suite Settings* displays.

CPU Protection Mechanism: Enabled indicates that SCT is enabled.

- **STEP 2** Click **Details** beside **CPU Utilization** to go to the CPU Utilization page and view CPU resource utilization information.
- **STEP 3** Click **Edit** beside **TCP SYN Protection** to go to the SYN Protection page and enable this feature.
- **STEP 4** Select **DoS Prevention** to enable the feature.
  - **Disable**—Disable the feature.
  - System-Level Prevention—Enable that part of the feature that prevents attacks from Stacheldraht Distribution, Invasor Trojan, and Back Orifice Trojan.
- **STEP 5** If **System-Level Prevention** or **System-Level and Interface-Level Prevention** is selected, enable one or more of the following DoS Prevention options:
  - Stacheldraht Distribution—Discards TCP packets with source TCP port equal to 16660.
  - Invasor Trojan—Discards TCP packets with destination TCP port equal to 2140 and source TCP port equal to 1024.
  - **Back Orifice Trojan**—Discards UDP packets with destination UDP port equal to 31337 and source UDP port equal to 1024.
- **STEP 6** Click **Apply**. The Denial of Service prevention Security Suite settings are written to the Running Configuration file.
  - If Interface-Level Prevention is selected, click the appropriate Edit button to configure the desired prevention.

### **SYN Protection**

The network ports might be used by hackers to attack the device in a SYN attack, which consumes TCP resources (buffers) and CPU power.

Since the CPU is protected using SCT, TCP traffic to the CPU is limited. However, if one or more ports are attacked with a high rate of SYN packets, the CPU receives only the attacker packets, thus creating Denial-of-Service.

When using the SYN protection feature, the CPU counts the SYN packets ingressing from each network port to the CPU per second.

If the number is higher than the specific, user-defined threshold, a deny SYN with MAC-to-me rule is applied on the port. This rule is unbound from the port every user-defined interval (SYN Protection Period).

To configure SYN protection:

#### **STEP 1** Click Security > Denial of Service Prevention > SYN Protection.

- **STEP 2** Enter the parameters.
  - Block SYN-FIN Packets—Select to enable the feature. All TCP packets with both SYN and FIN flags are dropped on all ports.
  - SYN Protection Mode—Select between three modes:
    - *Disable*—The feature is disabled on a specific interface.
    - *Report*—Generates a SYSLOG message.The status of the port is changed to **Attacked** when the threshold is passed.
    - Block and Report—When a TCP SYN attack is identified, TCP SYN packets destined for the system are dropped and the status of the port is changed to Blocked.
  - SYN Protection Threshold—Number of SYN packets per second before SYN packets will be blocked (deny SYN with MAC-to-me rule will be applied on the port).
  - SYN Protection Period—Time in seconds before unblocking the SYN packets (the deny SYN with MAC-to-me rule is unbound from the port).
- **STEP 3** Click **Apply**. SYN protection is defined, and the Running Configuration file is updated.

The SYN Protection Interface Table displays the following fields for every port or LAG (as requested by the user)

- Current Status—Interface status. The possible values are:
  - Normal—No attack was identified on this interface.
  - Blocked—Traffic is not forwarded on this interface.
  - *Attacked*—Attack was identified on this interface.
- Last Attack—Date of last SYN-FIN attack identified by the system and the system action (Reported or Blocked and Reported).

#### **Martian Addresses**

The Martian Addresses page enables entering IP addresses that indicate an attack if they are seen on the network. Packets from these addresses are discarded.

The device supports a set of reserved Martian addresses that are illegal from the point of view of the IP protocol. The supported reserved Martian addresses are:

- Addresses defined to be illegal in the Martian Addresses page.
- Addresses that are illegal from the point of view of the protocol, such as loopback addresses, including addresses within the following ranges:
  - 0.0.0/8 (Except 0.0.0/32 as a Source Address)—Addresses in this block refer to source hosts on this network.
  - 127.0.0.0/8—Used as the Internet host loopback address.
  - **192.0.2.0/24**—Used as the TEST-NET in documentation and example codes.
  - 224.0.0.0/4 (As a Source IP Address)—Used in IPv4 Multicast address assignments, and was formerly known as Class D Address Space.
  - 240.0.0/4 (Except 255.255.255.255/32 as a Destination Address)—Reserved address range, and was formerly known as Class E Address Space.

You can also add new Martian Addresses for DoS prevention. Packets that have a Martian addresses are discarded.

To define Martian addresses:

#### **STEP 1** Click Security > Denial of Service Prevention > Martian Addresses.

**STEP 2** Select Reserved Martian Addresses and click **Apply** to include the reserved Martian Addresses in the System Level Prevention list.

- **STEP 3** To add a Martian address click **Add**.
- **STEP 4** Enter the parameters.
  - IP Version—Indicates the supported IP version. Currently, support is only offered for IPv4.
  - IP Address—Enter an IP addresses to reject. The possible values are:
    - From Reserved List—Select a well-known IP address from the reserved list.
    - New IP Address—Enter an IP address.
  - Mask—Enter the mask of the IP address to define a range of IP addresses to reject. The values are:
    - Network Mask-Network mask in dotted decimal format.
    - *Prefix Length*—Enter the prefix of the IP address to define the range of IP addresses for which Denial of Service prevention is enabled.

**STEP 5** Click **Apply**. The Martian addresses are written to the Running Configuration file.

### **SYN Filtering**

The SYN Filtering page enables filtering TCP packets that contain a SYN flag, and are destined for one or more ports.

To define a SYN filter:

- **STEP 1** Click Security > Denial of Service Prevention > SYN Filtering.
- **STEP 2** Click **Add**.
- **STEP 3** Enter the parameters.
  - Interface—Select the interface on which the filter is defined.
  - **IPv4 Address**—Enter the IP address for which the filter is defined, or select *All Addresses*.
  - Network Mask—Enter the network mask for which the filter is enabled in IP address format.
  - TCP Port—Select the destination TCP port being filtered:
    - Known Ports—Select a port from the list.

- User Defined—Enter a port number.
- All Ports—Select to indicate that all ports are filtered.
- **STEP 4** Click **Apply**. The SYN filter is defined, and the Running Configuration file is updated.

### **SYN Rate Protection**

The SYN Rate Protection page enables limiting the number of SYN packets received on the ingress port. This can mitigate the effect of a SYN flood against servers, by rate limiting the number of new connections opened to handle packets.

This feature is only available when the device is in Layer 2 system mode.

To define SYN rate protection:

#### **STEP 1** Click Security > Denial of Service Prevention > SYN Rate Protection.

This page appears the SYN rate protection currently defined per interface.

#### **STEP 2** Click **Add**.

**STEP 3** Enter the parameters.

- Interface—Select the interface on which the rate protection is being defined.
- IP Address—Enter the IP address for which the SYN rate protection is defined or select All Addresses. If you enter the IP address, enter either the mask or prefix length.
- Network Mask—Select the format for the subnet mask for the source IP address, and enter a value in one of the field:
  - Mask—Select the subnet to which the source IP address belongs and enter the subnet mask in dotted decimal format.
  - *Prefix Length*—Select the Prefix Length and enter the number of bits that comprise the source IP address prefix.
- SYN Rate Limit—Enter the number of SYN packets that be received.

**STEP 4** Click **Apply**. The SYN rate protection is defined, and the Running Configuration is updated.

#### **ICMP Filtering**

The ICMP Filtering page enables the blocking of ICMP packets from certain sources. This can reduce the load on the network in case of an ICMP attack.

To define ICMP filtering:

- **STEP 1** Click Security > Denial of Service Prevention > ICMP Filtering.
- **STEP 2** Click **Add**.
- **STEP 3** Enter the parameters.
  - Interface—Select the interface on which the ICMP filtering is being defined.
  - IP Address—Enter the IPv4 address for which the ICMP packet filtering is activated or select All Addresses to block ICMP packets from all source addresses. If you enter the IP address, enter either the mask or prefix length.
  - Network Mask—Select the format for the subnet mask for the source IP address, and enter a value in one of the field:
    - Mask—Select the subnet to which the source IP address belongs and enter the subnet mask in dotted decimal format.
    - Prefix Length—Select the Prefix Length and enter the number of bits that comprise the source IP address prefix.
- **STEP 4** Click **Apply**. The ICMP filtering is defined, and the Running Configuration is updated.

#### **IP Fragmented Filtering**

The IP Fragmented page enables blocking fragmented IP packets.

To configure fragmented IP blocking:

- **STEP 1** Click Security > Denial of Service Prevention > IP Fragments Filtering.
- STEP 2 Click Add.
- **STEP 3** Enter the parameters.

- **Interface**—Select the interface on which the IP fragmentation is being defined.
- IP Address—Enter an IP network from which the fragmented IP packets is filtered or select All Addresses to block IP fragmented packets from all addresses. If you enter the IP address, enter either the mask or prefix length.
- Network Mask—Select the format for the subnet mask for the source IP address, and enter a value in one of the field:
  - *Mask*—Select the subnet to which the source IP address belongs and enter the subnet mask in dotted decimal format.
  - *Prefix Length*—Select the Prefix Length and enter the number of bits that comprise the source IP address prefix.
- **STEP 4** Click **Apply**. The IP fragmentation is defined, and the Running Configuration file is updated.

# **IP Source Guard**

IP Source Guard is a security feature that can be used to prevent traffic attacks caused when a host tries to use the IP address of its neighbor.

When IP Source Guard is enabled, the device only transmits client IP traffic to IP addresses contained in the DHCP Snooping Binding database. This includes both addresses added by DHCP Snooping and manually-added entries.

If the packet matches an entry in the database, the device forwards it. If not, it is dropped.

### **Interactions with Other Features**

The following points are relevant to IP Source Guard:

- DHCP Snooping must be globally enabled in order to enable IP Source Guard on an interface.
- IP source guard can be active on an interface only if:
  - DHCP Snooping is enabled on at least one of the port's VLANs
- The interface is DHCP untrusted. All packets on trusted ports are forwarded.
- If a port is DHCP trusted, filtering of static IP addresses can be configured, even though IP Source Guard is not active in that condition by enabling IP Source Guard on the port.
- When the ports status changes from DHCP untrusted to DHCP trusted, the static IP address filtering entries remain in the Binding database, but they become inactive.
- Port security cannot be enabled if source IP and MAC address filtering is configured on a port.
- IP Source Guard uses TCAM resources and requires a single TCAM rule per IP Source Guard address entry. If the number of IP Source Guard entries exceeds the number of available TCAM rules, the extra addresses are inactive.

# **Filtering**

If IP Source Guard is enabled on a port then:

- DHCP packets allowed by DHCP Snooping are permitted.
- If source IP address filtering is enabled:
  - IPv4 traffic: Only traffic with a source IP address that is associated with the port is permitted.
  - Non IPv4 traffic: Permitted (Including ARP packets).

# **Configuring IP Source Guard Work Flow**

To configure IP Source Guard:

- **STEP 1** Enable DHCP Snooping in the IP Configuration > DHCP > Properties page or in the Security > DHCP Snooping > Properties page.
- **STEP 2** Define the VLANs on which DHCP Snooping is enabled in the IP Configuration > DHCP > Interface Settings page.
- **STEP 3** Configure interfaces as trusted or untrusted in the IP Configuration > DHCP > DHCP Snooping Interface page.
- **STEP 4** Enable IP Source Guard in the Security > IP Source Guard > Properties page.

- **STEP 5** Enable IP Source Guard on the untrusted interfaces as required in the Security > IP Source Guard > Interface Settings page.
- **STEP 6** View entries to the Binding database in the Security > IP Source Guard > Binding Database page.

# **Enabling IP Source Guard**

To enable IP Source Guard globally:

- **STEP 1** Click Security > IP Source Guard > Properties.
- **STEP 2** Select **Enable** to enable IP Source Guard globally.

### **Configuring IP Source Guard on Interfaces**

If IP Source Guard is enabled on an untrusted port/LAG, DHCP packets, allowed by DHCP Snooping, are transmitted. If source IP address filtering is enabled, packet transmission is permitted as follows:

- IPv4 traffic Only IPv4 traffic with a source IP address that is associated with the specific port is permitted.
- Non IPv4 traffic All non-IPv4 traffic is permitted.

See Interactions with Other Features for more information about enabling IP Source Guard on interfaces.

To configure IP Source Guard on interfaces:

### **STEP 1** Click Security > IP Source Guard > Interface Settings.

- **STEP 2** Select port/LAG from the **Filter** field and click **Go**. The ports/LAGs on this unit are displayed along with the following:
  - IP Source Guard Indicates whether IP Source Guard is enabled on the port.
  - DHCP Snooping Trusted Interface—Indicates whether this is a DHCP trusted interface.
- **STEP 3** Select the port/LAG and click **Edit**. Select **Enable** in the **IP Source Guard** field to enable IP Source Guard on the interface.
- **STEP 4** Click **Apply** to copy the setting to the Running Configuration file.

# **Binding Database**

IP Source Guard uses the DHCP Snooping Binding database to check packets from untrusted ports. If the device attempts to write too many entries to the DHCP Snooping Binding database, the excessive entries are maintained in an inactive status. Entries are deleted when their lease time expires and so inactive entries may be made active.

See DHCPv4 Snooping/Relay.

**NOTE** The Binding Database page **only** displays the entries in the DHCP Snooping Binding database defined on IP-Source-Guard-enabled ports.

To view the DHCP Snooping Binding database and see TCAM usage, set **Insert Inactive**:

- **STEP 1** Click Security > IP Source Guard > Binding Database.
- **STEP 2** The DHCP Snooping Binding database uses TCAM resources for managing the database. Complete the **Insert Inactive** field to select how frequently the device should attempt to activate inactive entries. It has the following options:
  - Retry Frequency—The frequency with which the TCAM resources are checked.
  - Never-Never try to reactivate inactive addresses.
- **STEP 3** Click **Apply** to save the above changes to the Running Configuration and/or **Retry Now** to check TCAM resources.

The entries in the Binding database are displayed:

- VLAN ID—VLAN on which packet is expected.
- MAC Address—MAC address to be matched.
- IP Address—IP address to be matched.
- Interface—Interface on which packet is expected.
- Status—Displays whether interface is active.
- **Type**—Displays whether entry is dynamic or static.
- Reason—If the interface is not active, displays the reason. The following reasons are possible:
  - No Problem—Interface is active.

- No Snoop VLAN—DHCP Snooping is not enabled on the VLAN.
- Trusted Port—Port has become trusted.
- Resource Problem—TCAM resources are exhausted.

To see a subset of these entries, enter the relevant search criteria and click Go.

# **Dynamic ARP Inspection**

ARP enables IP communication within a Layer 2 Broadcast domain by mapping IP addresses to a MAC addresses.

A malicious user can attack hosts, switches, and routers connected to a Layer 2 network by poisoning the ARP caches of systems connected to the subnet and by intercepting traffic intended for other hosts on the subnet. This can happen because ARP allows a gratuitous reply from a host even if an ARP request was not received. After the attack, all traffic from the device under attack flows through the attacker's computer and then to the router, switch, or host.

The following shows an example of ARP cache poisoning.



### ARP Cache Poisoning

Hosts A, B, and C are connected to the switch on interfaces A, B and C, all of which are on the same subnet. Their IP, MAC addresses are shown in parentheses; for example, Host A uses IP address IA and MAC address MA. When Host A needs to communicate with Host B at the IP layer, it broadcasts an ARP request for the MAC address associated with IP address IB. Host B responds with an ARP reply. The switch and Host A update their ARP cache with the MAC and IP of Host B.

Host C can poison the ARP caches of the switch, Host A, and Host B by broadcasting forged ARP responses with bindings for a host with an IP address of IA (or IB) and a MAC address of MC. Hosts with poisoned ARP caches use the MAC address MC as the destination MAC address for traffic intended for IA or IB, which enables Host C intercepts that traffic. Because Host C knows the true MAC addresses associated with IA and IB, it can forward the intercepted traffic to those hosts by using the correct MAC address as the destination. Host C has inserted itself into the traffic stream from Host A to Host B, the classic man-in-the-middle attack.

# How ARP Prevents Cache Poisoning

The ARP inspection feature relates to interfaces as either trusted or untrusted (see Security > ARP Inspection > Interface Setting page).

Interfaces are classified by the user as follows:

- Trusted Packets are not inspected.
- Untrusted Packets are inspected as described above.

ARP inspection is performed only on untrusted interfaces. ARP packets that are received on the trusted interface are simply forwarded.

Upon packet arrival on untrusted interfaces the following logic is implemented:

- Search the ARP access control rules for the packet's IP/MAC addresses. If the IP address is found and the MAC address in the list matches the packet's MAC address, then the packet is valid; otherwise it is not.
- If the packet's IP address was not found, and DHCP Snooping is enabled for the packet's VLAN, search the DHCP Snooping Binding database for the packet's <VLAN - IP address> pair. If the <VLAN - IP address> pair was found, and the MAC address and the interface in the database match the packet's MAC address and ingress interface, the packet is valid.
- If the packet's IP address was not found in the ARP access control rules or in the DHCP Snooping Binding database the packet is invalid and is dropped. A SYSLOG message is generated.

If a packet is valid, it is forwarded and the ARP cache is updated.

If the ARP Packet Validation option is selected (Properties page), the following additional validation checks are performed:

- Source MAC Compares the packet's source MAC address in the Ethernet header against the sender's MAC address in the ARP request. This check is performed on both ARP requests and responses.
- Destination MAC Compares the packet's destination MAC address in the Ethernet header against the destination interface's MAC address. This check is performed for ARP responses.
- IP Addresses Compares the ARP body for invalid and unexpected IP addresses. Addresses include 0.0.0.0, 255.255.255.255, and all IP Multicast addresses.

Packets with invalid ARP Inspection bindings are logged and dropped.

Up to 1024 entries can be defined in the ARP Access Control table.

### Interaction Between ARP Inspection and DHCP Snooping

If DHCP Snooping is enabled, ARP Inspection uses the DHCP Snooping Binding database in addition to the ARP access control rules. If DHCP Snooping is not enabled, only the ARP access control rules are used.

### **ARP Defaults**

### **ARP Defaults Table**

| Option                         | Default State  |
|--------------------------------|--|
| Dynamic ARP Inspection         | Not enabled.   |
| ARP Packet Validation          | Not enabled  |
| ARP Inspection Enabled on VLAN | Not enabled  |
| Log Buffer Interval            | SYSLOG message generation for<br>dropped packets is enabled at 5<br>seconds interval |

# **ARP Inspection Work Flow**

To configure ARP Inspection:

- **STEP 1** Enable ARP Inspection and configure various options in the Security > ARP Inspection > Properties page.
- **STEP 2** Configure interfaces as ARP trusted or untrusted in the Security > ARP Inspection > Interface Setting page.
- STEP 3 Add rules in the Security > ARP Inspection > ARP Access Control and ARP Access Control Rules pages.
- **STEP 4** Define the VLANs on which ARP Inspection is enabled and the Access Control Rules for each VLAN in the Security > ARP Inspection > VLAN Settings page.

# **Defining ARP Inspection Properties**

To configure ARP Inspection:

**STEP 1** Click Security > ARP Inspection > Properties.

Enter the following fields:

- ARP Inspection Status—Select to enable ARP Inspection.
- ARP Packet Validation—Select to enable the following validation checks:
  - **Source MAC** Compares the packets source MAC address in the Ethernet header against the senders MAC address in the ARP request. This check is performed on both ARP requests and responses.
  - **Destination MAC** Compares the packets destination MAC address in the Ethernet header against the destination interfaces MAC address. This check is performed for ARP responses.
  - IP Addresses Compares the ARP body for invalid and unexpected IP addresses. Addresses include 0.0.0.0, 255.255.255.255, and all IP Multicast addresses.
- Log Buffer Interval—Select one of the following options:
  - **Retry Frequency**—Enable sending SYSLOG messages for dropped packets. Entered the frequency with which the messages are sent.

- Never—Disabled SYSLOG dropped packet messages.
- **STEP 2** Click **Apply**. The settings are defined, and the Running Configuration file is updated.

# **Defining Dynamic ARP Inspection Interfaces Settings**

Packets from untrusted ports/LAGs are checked against the ARP Access Rules table and the DHCP Snooping Binding database if DHCP Snooping is enabled (see the DHCP Snooping Binding Database page).

By default, ports/LAGs are ARP Inspection untrusted.

To change the ARP trusted status of a port/LAG:

**STEP 1** Click Security > ARP Inspection > Interface Settings.

The ports/LAGs and their ARP trusted/untrusted status are displayed.

- **STEP 2** To set a port/LAG as untrusted, select the port/LAG and click **Edit**.
- **STEP 3** Select **Trusted** or **Untrusted** and click **Apply** to save the settings to the Running Configuration file.

# **Defining ARP Inspection Access Control**

To add entries to the ARP Inspection table:

- STEP 1 Click Security > ARP Inspection > ARP Access Control.
- **STEP 2** To add an entry, click **Add**.
- **STEP 3** Enter the fields:
  - ARP Access Control Name—Enter a user-created name.
  - MAC Address—MAC address of packet.
  - IP Address—IP address of packet.

**STEP 4** Click **Apply**. The settings are defined, and the Running Configuration file is updated.

# **Defining ARP Inspection Access Control Rules**

To add more rules to a previously-created ARP Access Control group:

**STEP 1** Click Security > ARP Inspection > ARP Access Control Rules.

The currently-defined access rules are displayed.

- **STEP 2** To add more rules to a group, click **Add**.
- **STEP 3** Select a Access Control Group and enter the fields:
  - MAC Address—MAC address of packet.
  - IP Address—IP address of packet.
- **STEP 4** Click **Apply**. The settings are defined, and the Running Configuration file is updated.

# **Defining ARP Inspection VLAN Settings**

To enable ARP Inspection on VLANs and associate Access Control Groups with a VLAN:

- **STEP 1** Click Security > ARP Inspection > VLAN Settings.
- **STEP 2** To enable ARP Inspection on a VLAN, move the VLAN from the **Available VLANs** list to the **Enabled VLANs** list.
- **STEP 3** To associate an ARP Access Control group with a VLAN, click **Add**. Select the VLAN number and select a previously-defined **ARP Access Control** group.
- **STEP 4** Click **Apply**. The settings are defined, and the Running Configuration file is updated.

# 21

# **Security: SSH Client**

This section describes the device when it functions as an SSH client.

It covers the following topics:

- Secure Copy (SCP) and SSH
- Protection Methods
- SSH Server Authentication
- SSH Client Authentication
- Before You Begin
- Common Tasks
- SSH Client Configuration Through the GUI

# Secure Copy (SCP) and SSH

Secure Shell or SSH is a network protocol that enables data to be exchanged on a secure channel between an SSH client (in this case, the device) and an SSH server.

SSH client helps the user manage a network composed of one or more switches in which various system files are stored on a central SSH server. When configuration files are transferred over a network, Secure Copy (SCP), which is an application that utilizes the SSH protocol, ensures that sensitive data, such as username/password cannot be intercepted.

Secure Copy (SCP) is used to securely transfer firmware, boot image, configuration files, language files, and log files from a central SCP server to a device.

With respect to SSH, the SCP running on the device is an SSH client application and the SCP server is a SSH server application.

When files are downloaded via TFTP or HTTP, the data transfer is unsecured.

When files are downloaded via SCP, the information is downloaded from the SCP server to the device via a secure channel. The creation of this secure channel is preceded by authentication, which ensures that the user is permitted to perform the operation.

Authentication information must be entered by the user, both on the device and on the SSH server, although this guide does not describe server operations.

The following illustrates a typical network configuration in which the SCP feature might be used.

#### Server holds: Username/Passwor or Username/Public an Performs Secure Copy Private Key Pair Server Name/IP Address Switch holds: Username/Password or Username/Public Key Management **IP** Address System Console Activates Secure Copy

### **Typical Network Configuration**

# **Protection Methods**

When data is transferred from an SSH server to a device (client), the SSH server uses various methods for client authentication. These are described below.

### **Passwords**

To use the password method, first ensure that a username/password has been established on the SSH server. This is not done through the device's management system, although, after a username has been established on the server, the server password can be changed through the device's management system. The username/password must then be created on the device. When data is transferred from the server to the device, the username/password supplied by the device must match the username/password on the server.

Data can be encrypted using a one-time symmetric key negotiated during the session.

Each device being managed must have its own username/password, although the same username/password can be used for multiple switches.

The password method is the default method on the device.

### **Public/Private Keys**

To use the public/private key method, create a username and public key on the SSH server. The public key is generated on the device, as described below, and then copied to the server. The actions of creating a username on the server and copying the public key to the server are not described in this guide.

RSA and DSA default key pairs are generated for the device when it is booted. One of these keys is used to encrypt the data being downloaded from the SSH server. The RSA key is used by default.

If the user deletes one or both of these keys, they are regenerated.

The public/private keys are encrypted and stored in the device memory. The keys are part of the device configuration file, and the private key can be displayed to the user, in encrypted or plaintext form.

Since the private key cannot be copied directly to the private key of another device, an import method exists that enables copying private keys from device to device (described in **Import Keys**).

### **Import Keys**

In the key method, individual public/private keys must be created for each individual device, and these private keys cannot be copied directly from one device to another because of security considerations.

If there are multiple switches in the network, the process of creating public/private keys for all the switches might be time-consuming, because each public/private key must be created and then loaded onto the SSH server.

To facilitate this process, an additional feature enables secure transfer of the encrypted private key to all switches in the system.

When a private key is created on a device, it is also possible to create an associated *passphrase*. This passphrase is used to encrypt the private key and to import it into the remaining switches. In this way, all the switches can use the same public/private key.

# **SSH Server Authentication**

A device, as an SSH client, only communicates with a trusted SSH server. When SSH server authentication is disabled (the default setting), any SSH server is considered trusted. When SSH server authentication is enabled, the user must add an entry for the trusted servers to the Trusted SSH Servers Table. This table stores the following information per each SSH Trusted server for a maximum of 16 servers, and contains the following information:

- Server IP address/host name
- Server public key fingerprint

When SSH server authentication is enabled, the SSH client running on the device authenticates the SSH server using the following authentication process:

- The device calculates the fingerprint of the received SSH server's public key.
- The device searches the SSH Trusted Servers table for the SSH server's IP address/host name. One of the following can occur:
  - If a match is found, both for the server's IP address/host name and its fingerprint, the server is authenticated.
  - If a matching IP address/host name is found, but there is no matching fingerprint, the search continues. If no matching fingerprint is found, the search is completed and authentication fails.
  - If no matching IP address/host name is found, the search is completed and authentication fails.
- If the entry for the SSH server is not found in the list of trusted servers, the process fails.

# **SSH Client Authentication**

SSH client authentication by password is enabled by default, with the username/ password being "anonymous".

The user must configure the following information for authentication:

- The authentication method to be used.
- The username/password or public/private key pair.

In order to support auto configuration of an out-of-box device (device with factory default configuration), SSH server authentication is disabled by default.

# **Supported Algorithms**

When the connection between a device (as an SSH client) and an SSH server is established, the client and SSH server exchange data in order to determine the algorithms to use in the SSH transport layer.

The following algorithms are supported on the client side:

- Key Exchange Algorithm-diffie-hellman
- Encryption Algorithms
  - aes128-cbc
  - 3des-cbc
  - arcfour
  - aes192-cbc
  - aes256-cbc
- Message Authentication Code Algorithms
  - hmac-sha1
  - hmac-md5

**NOTE** Compression algorithms are not supported.

# **Before You Begin**

The following actions must be performed before using the SCP feature:

- When using the password authentication method, a username/password must be set up on the SSH server.
- When using public/private keys authentication method, the public key must be stored on the SSH server.

# **Common Tasks**

This section describes some common tasks performed using the SSH client. All pages referenced are pages found under the SSH Client branch of the menu tree.

Workflow1: To configure SSH client and transfer data to/from an SSH server, perform the following steps:

- **STEP 1** Decide which method is to be used: password or public/private key. Use the SSH User Authentication page.
- STEP 2 If the password method was selected, perform the following steps:
  - a. Create a global password in the SSH User Authentication page, or create a temporary one in the Upgrade/Backup Firmware/Language or Backup Configuration/Log pages, when you actually activate the secure data transfer.
  - b. Upgrade the firmware, boot image or language file, using SCP, by selecting the via SCP (over SSH) option in the Upgrade/Backup Firmware/Language page. The password can be entered in this page directly, or the password entered in the SSH User Authentication page can be used.
  - c. Download/backup the configuration file, using SCP, by selecting the **via SCP** (over SSH) option in the Download/Backup Configuration/Log page. The password can be entered in this page directly, or the password entered in the SSH User Authentication page can be used.
- **STEP 3** Set up a username/password on the SSH server or modify the password on the SSH server. This activity depends on the server and is not described here.

- **STEP 4** If the public/private key method is being used, perform the following steps:
  - a. Select whether to use an RSA or DSA key, create a username and then generate the public/private keys.
  - b. View the generated key by clicking the **Details** button, and transfer the username and public key to the SSH server. This action depends on the server and is not described in this guide.
  - c. Upgrade/backup the firmware or language file, using SCP, by selecting the **via SCP** (over SSH) option in the Upgrade/Backup Firmware/Language page.
  - d. Download/backup the configuration file, using SCP, by selecting the **via SCP** (over SSH) option in the Download/Backup Configuration/Log page.

Workflow2: To import the public/private keys from one device to another:

- **STEP 1** Generate a public/private key in the SSH User Authentication page.
- **STEP 2** Set the SSD properties and create a new local passphrase in the Secure Sensitive Data Management > Properties page.
- **STEP 3** Click **Details** to view the generated, encrypted keys, and copy them (including the Begin and End footers) from the Details page to an external device. Copy the public and private keys separately.
- **STEP 4** Log on to another device and open the SSH User Authentication page. Select the type of key required and click **Edit**. Paste in the public/private keys.
- **STEP 5** Click **Apply** to copy the public/private keys onto the second device.

Workflow3: To define a trusted server:

- **STEP 1** Enable SSH server authentication in the SSH Server Authentication page.
- **STEP 2** Click **Add** to add a new server and enter its identifying information.
- **STEP 3** Click **Apply** to add the server to the Trusted SSH Servers table.

### Workflow4: To change your password on an SSH server:

- **STEP 1** Identify the server in the Change User Password on SSH Server page.
- **STEP 2** Enter the new password.
- **STEP 3** Click **Apply**.

# **SSH Client Configuration Through the GUI**

This section describes the pages used to configure the SSH Client feature.

# **SSH User Authentication**

Use this page to select an SSH user authentication method, set a username and password on the device, if the password method is selected or generate an RSA or DSA key, if the public/private key method is selected.

To select an authentication method, and set the username/password/keys.

- **STEP 1** Click Security > SSH Client > SSH User Authentication.
- STEP 2 Select an SSH User Authentication Method. This is the global method defined for the secure copy (SCP). Select one of the options:
  - **By Password**—This is the default setting. If this is selected, enter a password or retain the default one.
  - By RSA Public Key—If this is selected, create an RSA public and Private key in the SSH User Key Table block.
  - By DSA Public Key—If this is selected, create a DSA public/private key in the SSH User Key Table block.
- **STEP 3** Enter the **Username** (no matter what method was selected) or user the default username. This must match the username defined on the SSH server.
- **STEP 4** If the *By Password* method was selected, enter a password (**Encrypted** or **Plaintext**) or leave the default encrypted password.
- **STEP 5** Perform one of the following actions:
  - Apply—The selected authentication methods are associated with the access method.
  - Restore Default Credentials—The default username and password (anonymous) are restored.
  - Display Sensitive Data As Plaintext—Sensitive data for the current page appears as plaintext.

The SSH User Key Table contains the following fields for each key:

• Key Type—RSA or DSA.

- Key Source—Auto Generated or User Defined.
- **Fingerprint**—Fingerprint generated from the key.
- **STEP 6** To handle an RSA or DSA key, select either RSA or DSA and perform one of the following actions:
  - Generate—Generate a new key.
  - Edit—Display the keys for copying/pasting to another device.
  - **Delete**—Delete the key.
  - **Details**—Display the keys.

### **SSH Server Authentication**

To enable SSH server authentication and define the trusted servers:

- **STEP 1** Click Security > SSH Client > SSH Server Authentication.
- **STEP 2** Select **Enable** to enable SSH server authentication.
- **STEP 3** Click Add and enter the following fields for the SSH trusted server:
  - Server Definition—Select one of the following ways to identify the SSH server:
    - *By IP Address*—If this is selected enter the IP address of the server in the fields below.
    - By Name—If this is selected enter the name of the server in the Server IP Address/Name field.
  - Fingerprint—Enter the fingerprint of the SSH server (copied from that server).
- **STEP 4** Click **Apply**. The trusted server definition is stored in the Running Configuration file.

### Modifying the User Password on the SSH Server

To change the password on the SSH server:

### STEP 1 Click Security > SSH Client > Change User Password on SSH Server.

**STEP 2** Enter the following fields:

- Server Definition—Define the SSH server by selecting either By IP Address or By Name. Enter the server name or IP address of the server in the Server IP Address/Name field.
- **IP Version**—If you selected to specify the SSH server by IP address, select whether that IP address is an IPv4 or IPv6 address.
- **IP Address Type**—If the SSH server IP address is an IPv6 address, select the IPv6 address type. The options are:
  - *Link Local*—The IPv6 address uniquely identifies hosts on a single network link. A link local address has a prefix of FE80, is not routable, and can be used for communication only on the local network. Only one link local address is supported. If a link local address exists on the interface, this entry replaces the address in the configuration.
  - Global—The IPv6 address is a global Unicast IPV6 type that is visible and reachable from other networks.
- Link Local Interface—Select the link local interface from the list of interfaces.
- Server IP Address/Name—Enter either the IP address of the SSH server or its name, depending on what was selected in Server Definition.
- **Username**—This must match the username on the server.
- Old Password—This must match the password on the server.
- **New Password**—Enter the new password and confirm it in the **Confirm Password** field.
- **STEP 3** Click **Apply**. The password on the SSH server is modified.



# **Security: SSH Server**

This section describes how to establish an SSH session on the device.

It covers the following topics:

- Overview
- Common Tasks
- SSH Server Configuration Pages

# **Overview**

The SSH Server feature enables users to create an SSH session to the device. This is similar to establishing a telnet session, except that the session is secured.

Public and private keys are automatically generated on the device. These can be modified by the user.

The SSH session is opened using a special SSH client application, such as PuTTY.

SSH Server can operate in the following modes:

- By Internally-generated RSA/DSA Keys (Default Setting)—An RSA and a DSA key are generated. Users log on the SSH Server application and are automatically authenticated to open a session on the device when they supply the IP address of the device.
- Public Key Mode—Users are defined on the device. Their RSA/DSA keys are generated in an external SSH server application, such as PuTTY. The public keys are entered in the device. The users can then open an SSH session on the device through the external SSH server application.

# **Common Tasks**

This section describes some common tasks performed using the SSH Server feature.

Workflow1: To logon to the device over SSH using the device's automatically-created (default) key, perform the following:

- **STEP 1** Enable SSH server in the TCP/UDP Services page and verify that SSH user authentication by public key is disabled in the SSH User Authentication page.
- STEP 2 Log onto an external SSH client application, such as PuTTY, using the IP address of the device (it is not necessary to use a username or key that is known to the device).

Workflow2: To create an SSH user and logon to the device over SSH using this user, perform the following steps:

- STEP 1 Generate an RSA or DSA key on an external SSH client application, such as PuTTY.
- **STEP 2** Enable SSH user authentication by public key or password in the SSH User Authentication page.
- STEP 3 Enable Automatic Login if required (see Automatic Login below).
- **STEP 4** Add a user in the SSH User Authentication page and copy in the public key generated externally.
- **STEP 5** Log onto an external SSH client application, such as PuTTY, using the IP address of the device and the user name of the user.

Workflow3: To import an RSA or DSA key from device A to device B, perform the following steps:

- STEP 1 On device A, select an RSA or DSA key in the SSH Server Authentication page.
- **STEP 2** Click **Details** and copy the public key of the select key type to Notepad or other text editor application.
- **STEP 3** Log on to device B and open the SSH Server Authentication page. Select either the RSA or DSA key, click **Edit** and paste in the key from device A.

# **SSH Server Configuration Pages**

This section describes the pages used to configure the **SSH Server** feature.

# **SSH User Authentication**

Use the SSH User Authentication page to enable SSH user authentication by public key and/or password, and (when using authentication by public key) to add an SSH client user that will be used to create an SSH session in an external SSH application (like PuTTY).

Before you can add a user, you must generate an RSA or DSA key for the user in the external SSH key generation/client application (such as PuTTY).

### Automatic Login

If you use the SSH User Authentication page to create an SSH username for a user who is already configured in the local user database. You can prevent additional authentication by configuring the **Automatic Login** feature, which works as follows:

• **Enabled**—If a user is defined in the local database, and this user passed SSH Authentication using a public-key, the authentication by the local database username and password is skipped.

**NOTE** The configured authentication method for this specific management method (console, Telnet, SSH and so on) must be *Local* (i.e. not *RADIUS* or *TACACS+*). See **Configuring Management Access Authentication** for more details).

 Not Enabled—After successful authentication by SSH public key, even if the username is configured in the local user database, the user is authenticated again, as per the configured authentication methods, configured on the Management Access Authentication page.

This page is optional. You do not have to work with user authentication in SSH.

To enable authentication and add a user.

**STEP 1** Click Security > SSH Server > SSH User Authentication.

**STEP 2** Select the following fields:

- SSH User Authentication by Password—Select to perform authentication of the SSH client user using the username/password configured in the local database (see Defining Users).
- SSH User Authentication by Public Key—Select to perform authentication of the SSH client user using the public key.
- Automatic Login—This field can be enabled if the SSH User
   Authentication by Public Key feature was selected. See Automatic Login.

The following fields are displayed for the configured users:

- SSH User Name—User name of user.
- Key Type—Whether this is an RSA or DSA key.
- **Fingerprint**—Fingerprint generated from the public keys.
- **STEP 3** Click **Add** to add a new user and enter the fields:
  - SSH User Name—Enter a user name.
  - Key Type—Select either RSA or DSA.
  - Public Key—Copy the public key generated by an external SSH client application (like PuTTY) into this text box.

# **SSH Server Authentication**

A public and private RSA and DSA key are automatically generated when the device is booted from factory defaults. Each key is also automatically created when the appropriate user-configured key is deleted by the user.

To regenerate an RSA or DSA key or to copy in an RSA/DSA key generated on another device:

### **STEP 1** Click **Security** > **SSH Server** > **SSH Server Authentication**.

The following fields are displayed for each key:

- Key Type—RSA or DSA.
- Key Source—Auto Generated or User Defined.
- **Fingerprint**—Fingerprint generated from the key.
- **STEP 2** Select either an RSA or DSA key.

**STEP 3** You can perform any of the following actions:

- Generate—Generates a key of the selected type.
- Edit—Enables you to copy in a key from another device.
- Delete—Enables you to delete a key.
- Details—Enables you to view the generated key. The Details window also enables you to click Display Sensitive Data as Plaintext. If this is clicked, the keys are displayed as plaintext and not in encrypted form. If the key is already being displayed as plaintext, you can click Display Sensitive Data as Encrypted. to display the text in encrypted form.
- **STEP 4** If new keys were copied in from another, click **Apply**. The key(s) are stored in the Running Configuration file.



# **Security: Secure Sensitive Data Management**

Secure Sensitive Data (SSD) is an architecture that facilitates the protection of sensitive data on a device, such as passwords and keys. The facility makes use of passphrases, encryption, access control, and user authentication to provide a secure solution to managing sensitive data.

The facility is extended to protect the integrity of configuration files, to secure the configuration process, and to support SSD zero-touch auto configuration.

- Introduction
- SSD Rules
- SSD Properties
- Configuration Files
- SSD Management Channels
- Menu CLI and Password Recovery
- Configuring SSD

# Introduction

SSD protects sensitive data on a device, such as passwords and keys, permits and denies access to sensitive data encrypted and in plain text based on user credentials and SSD rules, and protects configuration files containing sensitive data from being tampered with.

In addition, SSD enables the secure backup and sharing of configuration files containing sensitive data.

SSD provides users with the flexibility to configure the desired level of protection on their sensitive data; from no protection with sensitive data in plaintext, minimum protection with encryption based on the default passphrase, and better protection with encryption based on user-defined passphrase. SSD grants read permission to sensitive data only to authenticated and authorized users, and according to SSD rules. A device authenticates and authorizes management access to users through the user authentication process.

Whether or not SSD is used, it is recommended that an administrator should secure the authentication process by using the local authentication database, and/ or secure the communication to external authentication server (RADIUS and TACACS) used in the user authentication process.

In summary, SSD protects sensitive data on a device with SSD rules, SSD properties, and user authentication. And SSD rules, SSD properties, and user authentication configurations of the device are themselves sensitive data protected by SSD.

### **SSD Management**

SSD management includes a collection of configuration parameters that define the handling and security of sensitive data. The SSD configuration parameters themselves are sensitive data and are protected under SSD.

All configuration of SSD is performed through the SSD pages that are only available to users with the correct permissions (see **SSD Rules**).

# **SSD Rules**

SSD rules define the read permissions and default read mode given to a user session on a management channel.

An SSD rule is uniquely identified by its user and SSD management channel. Different SSD rules might exist for the same user but for different channels, and conversely, different rules might exist for the same channel but for different users.

Read permissions determine how sensitive data can be viewed: in only encrypted form, in only plaintext form, in both encrypted or plaintext, or no permission to view sensitive data. The SSD rules themselves are protected as sensitive data.

A device can support a total of 32 SSD rules.

A device grants a user the SSD read permission of the SSD rule that best matches the user identity/credential and the type of management channel from which the user is/will access the sensitive data.

A device comes with a set of default SSD rules. An administrator can add, delete, and change SSD rules as desired.

**NOTE** A device may not support all the channels defined by SSD.

### **Elements of an SSD Rule**

An SSD rule includes the following elements:

- User type—The user types supported in order of most preference to least preference are as follows: (If a user matches multiple SSD rules, the rule with the most preference User Type will be applied).
  - Specific—The rule applies to a specific user.
  - **Default User (cisco)**—The rule applies to the default user (cisco).
  - Level 15—The rule applies to users with privilege level 15.
  - All—The rule applies to all users.
- User Name—If user type is Specific, a user name is required.
- **Channel.** Type of SSD management channel to which the rule is applied. The channel types supported are:
  - Secure—Specifies the rule applies only to secure channels. Depending on the device, it may support some or all of the following secure channels:
     Console port interface, SCP, SSH, and HTTPS.
    - **Insecure**—Specifies that this rule applies only to insecure channels.
  - Depending on the device, it may support some or all of the following insecure channels: Telnet, TFTP, and HTTP.
  - Secure XML SNMP—Specifies that this rule applies only to XML over HTTPS or SNMPv3 with privacy. A device may or may not support all of the secure XML and SNMP channels.
  - Insecure XML SNMP—Specifies that this rule applies only to XML over HTTP or SNMPv1/v2 and SNMPv3 without privacy. A device may or may not support all of the secure XML and SNMP channels.
- **Read Permission**—The read permissions associate with the rules. These can be the following:
  - (Lowest) Exclude—Users are not permitted to access sensitive data in any form.
  - (Middle) Encrypted Only—Users are permitted to access sensitive data as encrypted only.

- (Higher) Plaintext Only—Users are permitted to access sensitive data in plaintext only. Users will also have read and write permission to SSD parameters as well.
- (Highest) Both—Users have both encrypted and plaintext permissions and are permitted to access sensitive data as encrypted and in plaintext. Users will also have read and write permission to SSD parameters as well.

Each management channel allows specific read permissions. The following summarizes these.

| Management Channel | Read Permission Options Allowed |
|--------------------|---------------------------------|
| Secure             | Both, Encrypted Only            |
| Insecure           | Both, Encrypted Only            |
| Secure XML SNMP    | Exclude, Plaintext Only         |
| Insecure XML SNMP  | Exclude, Plaintext Only         |

### Table 1 Read Permissions Allowed per Management Channel

- Default Read Mode—All default read modes are subjected to the read permission of the rule. The following options exist, but some might be rejected, depending on the read permission. If the user-defined read permission for a user is Exclude (for example), and the default read mode is Encrypted, the user-defined read permission prevails.
  - **Exclude**—Do not allow reading sensitive data.
  - **Encrypted**—Sensitive data is presented in encrypted form.
  - Plaintext—Sensitive data is presented in plaintext form.

Each management channel allows specific read presumptions. The following summarizes these.

### Table 2Default Read Modes for Read Permissions

| Read Permission | Default Read Mode Allowed |
|-----------------|---------------------------|
| Exclude         | Exclude                   |
| Encrypted Only  | *Encrypted                |
| Plaintext Only  | *Plaintext                |

| Read Permission | Default Read Mode Allowed |
|-----------------|---------------------------|
| Both            | *Plaintext, Encrypted     |

#### Table 2 Default Read Modes for Read Permissions

\* The Read mode of a session can be temporarily changed in the SSD Properties page if the new read mode does not violate the read permission.

### **NOTE** Note the following:

- The default Read mode for the Secure XML SNMP and Insecure XML SNMP management channels must be identical to their read permission.
- Read permission Exclude is allowed only for Secure XML SNMP and Insecure XML SNMP management channels; Exclude is not allowed for regular secure and insecure channels.
- Exclude sensitive data in secure and Insecure XML-SNMP management channels means that the sensitive data is presented as a 0 (meaning null string or numeric 0). If the user wants to view sensitive data, the rule must be changed to plaintext.
- By default, an SNMPv3 user with privacy and XML-over-secure channels permissions is considered to be a level-15 user.
- SNMP users on Insecure XML and SNMP (SNMPv1,v2, and v3 with no privacy) channel are considered as All users.
- SNMP community names are not used as user names to match SSD rules.
- Access by a specific SNMPv3 user can be controlled by configuring an SSD rule with a user name matching the SNMPv3 user name.
- There must always be at least one rule with read permission: Plaintext Only or Both, because only users with those permissions are able to access the SSD pages.
- Changes in the default read mode and read permissions of a rule will become effective, and will be applied to the affected user(s) and channel of all active management sessions immediately, excluding the session making the changes even if the rule is applicable. When a rule is changed (add, delete, edit), a system will update all the affected CLI/GUI sessions.

**NOTE** When the SSD rule applied upon the session login is changed from within that session, the user must log out and back in to see the change.

**NOTE** When doing a file transfer initiated by an XML or SNMP command, the underlying protocol used is TFTP. Therefore, the SSD rule for insecure channel will apply.

### **SSD Rules and User Authentication**

SSD grants SSD permission only to authenticated and authorized users and according to the SSD rules. A device depends on its user authentication process to authenticate and authorize management access. To protect a device and its data including sensitive data and SSD configurations from unauthorized access, it is recommended that the user authentication process on a device is secured. To secure the user authentication process, you can use the local authentication database, as well as secure the communication through external authentication servers, such as RADIUS and TACACS servers. The configuration of the secure communication to the external authentication servers are sensitive data and are protected under SSD.

**NOTE** The user credential in the local authenticated database is already protected by a non SSD related mechanism

If a user from a channel issues an action that uses an alternate channel, the device applies the read permission and default read mode from the SSD rule that match the user credential and the alternate channel. For example, if a user logs in via a secure channel and starts a TFTP upload session, the SSD read permission of the user on the insecure channel (TFTP) is applied

### **Default SSD Rules**

The device has the following factory default rules:

| <b>Rule Key</b> |                      | Rule Action        |                   |
|-----------------|----------------------|--------------------|-------------------|
| User            | Channel              | Read<br>Permission | Default Read Mode |
| Level<br>15     | Secure XML<br>SNMP   | Plaintext Only     | Plaintext         |
| Level<br>15     | Secure               | Both               | Encrypted         |
| Level<br>15     | Insecure             | Both               | Encrypted         |
| All             | Insecure XML<br>SNMP | Exclude            | Exclude           |

### Table 3Default SSD Rules

### Table 3 Default SSD Rules

| Rule Ke | ey .     | <b>Rule Action</b> |                   |
|---------|----------|--------------------|-------------------|
| User    | Channel  | Read<br>Permission | Default Read Mode |
| All     | Secure   | Encrypted Only     | Encrypted         |
| All     | Insecure | Encrypted Only     | Encrypted         |

The default rules can be modified, but they cannot be deleted. If the SSD default rules have been changed, they can be restored.

### **SSD Default Read Mode Session Override**

The system contains sensitive data in a session, as either encrypted or plaintext, based on the read permission and the default read mode of the user.

The default read mode can be temporarily overridden as long it does not conflict with the SSD read permission of the session. This change is effective immediately in the current session, until one of the following occurs:

- User changes it again.
- Session is terminated.
- The read permission of the SSD rule that is applied to the session user is changed and is no longer compatible with the current read mode of the session. In this case, the session read mode returns to the default read mode of the SSD rule.

# **SSD Properties**

SSD properties are a set of parameters that, in conjunction with the SSD rules, define and control the SSD environment of a device. The SSD environment consists of these properties:

- Controlling how the sensitive data is encrypted.
- Controlling the strength of security on configuration files.
- Controlling how the sensitive data is viewed within the current session.

# Passphrase

A passphrase is the basis of the security mechanism in the SSD feature, and is used to generate the key for the encryption and decryption of sensitive data. Sx200, Sx300, Sx500, and SG500X/ESW2-550X series switches that have the same passphrase are able to decrypt each other's sensitive data encrypted with the key generated from the passphrase.

A passphrase must comply with the following rules:

- Length—Between 8-16 characters.
- Character Classes—The passphrase must have at least one upper case character, one lower case character, one numeric character, and one special character e.g. #,\$.

# **Default and User-defined Passphrases**

All devices come with a default, out-of-the box passphrase that is transparent to users. The default passphrase is never displayed in the configuration file or in the CLI/GUI.

If better security and protection are desired, an administrator should configure SSD on a device to use a user-defined passphrase instead of the default passphrase. A user-defined passphrase should be treated as a well-guard secret, so that the security of the sensitive data on the device is not compromised.

A user-defined passphrase can be configured manually in plain text. It can also be derived from a configuration file. (See **Sensitive Data Zero-Touch Auto Configuration**). A device always displays user-defined passphrases encrypted.

# **Local Passphrase**

A device maintains a local passphrase which is the passphrase of its Running Configuration. SSD normally performs encryption and decryption of sensitive data with the key generated from the local passphrase.

The local passphrase can be configured to be either the default passphrase or a user-defined passphrase. By default, the local passphrase and default passphrase are identical. It can be changed by administrative actions from either the Command Line Interface (if available) or the web-based interface. It is

automatically changed to the passphrase in the startup configuration file, when the startup configuration becomes the running configuration of the device. When a device is reset to factory default, the local passphrase is reset to the default passphrase.

# **Configuration File Passphrase Control**

File passphrase control provides additional protection for a user-defined passphrase, and the sensitive data that are encrypted with the key generated from the user-defined passphrase, in text-based configuration files.

The following are the existing passphrase control modes:

- Unrestricted (default)—The device includes its passphrase when creating a configuration file. This enables any device accepting the configuration file to learn the passphrase from the file.
- Restricted—The device restricts its passphrase from being exported into a configuration file. Restricted mode protects the encrypted sensitive data in a configuration file from devices that do not have the passphrase. This mode should be used when a user does not want to expose the passphrase in a configuration file.

After a device is reset to the factory default, its local passphrase is reset to the default passphrase. As a result, the device will be not able to decrypt any sensitive data encrypted based on a user-defined passphrase entered from a management session (GUI/CLI), or in any configuration file with restricted mode, including the files created by the device itself before it is reset to factory default. This remains until the device is manually reconfigured with the user-defined passphrase, or learns the user-defined passphrase from a configuration file.

# **Configuration File Integrity Control**

A user can protect a configuration file from being tampered or modified by creating the configuration file with Configuration File Integrity Control. It is recommended that Configuration File Integrity Control be enabled when a device uses a user-defined passphrase with Unrestricted Configuration File Passprhase Control.



**CAUTION** Any modification made to a configuration file that is integrity protected is considered tampering.

A device determines whether the integrity of a configuration file is protected by examining the File Integrity Control command in the file's SSD Control block. If a file is integrity protected but a device finds the integrity of the file is not intact, the device rejects the file. Otherwise, the file is accepted for further processing.

A device checks for the integrity of a text-based configuration file when the file is downloaded or copied to the Startup Configuration file.

# Read Mode

Each session has a Read mode. This determines how sensitive data appears. The Read mode can be either Plaintext, in which case sensitive data appears as regular text, or Encrypted, in which sensitive data appears in its encrypted form.

# **Configuration Files**

A configuration file contains the configuration of a device. A device has a Running Configuration file, a Startup Configuration file, a Mirror Configuration file (optionally), and a Backup Configuration file. A user can manually upload and download a configuration file to and from a remote file-server. A device can automatically download its Startup Configuration from a remote file server during the auto configuration stage using DHCP. Configuration files stored on remote file servers are referred to as remote configuration files.

A Running Configuration file contains the configuration currently being used by a device. The configuration in a Startup Configuration file becomes the Running Configuration after reboot. Running and Startup Configuration files are formatted in internal format. Mirror, Backup, and the remote configuration files are text-based files usually kept for archive, records, or recovery. During copying, uploading, and downloading a source configuration file, a device automatically transforms the source content to the format of the destination file if the two files are of different formats.

# **File SSD Indicator**

When copying the Running or Startup Configuration file into a text-based configuration file, the device generates and places the file SSD indicator in the text-based configuration file to indicate whether the file contains encrypted sensitive data, plaintext sensitive data or excludes sensitive data.

The SSD indicator, if it exists, must be in the configuration header file.

- A text-based configuration that does not include an SSD indicator is considered not to contain sensitive data.
- The SSD indicator is used to enforce SSD read permissions on text-based configuration files, but is ignored when copying the configuration files to the Running or Startup Configuration file.

The SSD indicator in a file is set according to the user's instruction, during copy, to include encrypted, plaintext or exclude sensitive data from a file.

# **SSD Control Block**

When a device creates a text-based configuration file from its Startup or Running Configuration file, it inserts an SSD control block into the file if a user requests the file is to include sensitive data. The SSD control block, which is protected from tampering, contains SSD rules and SSD properties of the device creating the file. A SSD control block starts and ends with "ssd-control-start" and "ssd-control-end" respectively.

# **Startup Configuration File**

The device currently supports copying from the Running, Backup, Mirror, and Remote Configuration files to a Startup Configuration file. The configurations in the Startup Configuration are effective and become the Running Configuration after reboot. A user can retrieve the sensitive data encrypted or in plaintext from a startup configuration file, subject to the SSD read permission and the current SSD read mode of the management session.

Read access of sensitive data in the startup configuration in any forms is excluded if the passphrase in the Startup Configuration file and the local passphrase are different.

SSD adds the following rules when copying the Backup, Mirror, and Remote Configuration files to the Startup Configuration file:

- After a device is reset to factory default, all of its configurations, including the SSD rules and properties are reset to default.
- If a source configuration file contains encrypted sensitive data, but is missing an SSD control block, the device rejects the source file and the copy fails.
- If there is no SSD control block in the source configuration file, the SSD configuration in the Startup Configuration file is reset to default.
- If there is a passphrase in the SSD control block of the source configuration file, the device will reject the source file, and the copy fails if there is encrypted sensitive data in the file not encrypted by the key generated from the passphrase in the SSD control block.
- If there is an SSD control block in the source configuration file and the file fails the SSD integrity check, and/or file integrity check, the device rejects the source file and fails the copy.
- If there is no passphrase in the SSD control block of the source configuration file, all the encrypted sensitive data in the file must be encrypted by either the key generated from the local passphrase, or the key generated from the default passphrase, but not both. Otherwise, the source file is rejected and the copy fails.
- The device configures the passphrase, passphrase control, and file integrity, if any, from the SSD Control Block in the source configuration file to the Startup Configuration file. It configures the Startup Configuration file with the passphrase that is used to generate the key to decrypt the sensitive data in the source configuration file. Any SSD configurations that are not found are reset to the default.
- If there is an SSD control block in the source configuration file and the file contains plaintext, sensitive data excluding the SSD configurations in the SSD control block, the file is accepted.

## **Running Configuration File**

A Running Configuration file contains the configuration currently being used by the device. A user can retrieve the sensitive data encrypted or in plaintext from a running configuration file, subject to the SSD read permission and the current SSD read mode of the management session. The user can change the Running Configuration by copying the Backup or Mirror Configuration files through other management actions via CLI, XML,SNMP, and so on.

A device applies the following rules when a user directly changes the SSD configuration in the Running Configuration:

- If the user that opened the management session does not have SSD permissions (meaning read permissions of either Both or Plaintext Only), the device rejects all SSD commands.
- When copied from a source file, File SSD indicator, SSD Control Block Integrity, and SSD File Integrity are neither verified nor enforced.

- When copied from a source file, the copy will fail if the passphrase in the source file is in plaintext. If the passphrase is encrypted, it is ignored.
- When directly configuring the passphrase, (non file copy), in the Running Configuration, the passphrase in the command must be entered in plaintext. Otherwise, the command is rejected.
- Configuration commands with encrypted sensitive data, that are encrypted with the key generated from the local passphrase, are configured into the Running Configuration. Otherwise, the configuration command is in error, and is not incorporated into the Running Configuration file.

### **Backup and Mirror Configuration File**

A device periodically generates its Mirror Configuration file from the Startup Configuration file if auto mirror configuration service is enabled. A device always generates a Mirror Configuration file with encrypted sensitive data. Therefore, the File SSD Indicator in a Mirror Configuration file always indicates that the file contains encrypted sensitive data.

By default, auto mirror configuration service is enabled. To configure auto mirror configuration to be enabled or disabled, click **Administration > File Management > Configuration File Properties**.

A user can display, copy, and upload the complete mirror and backup configuration files, subject to SSD read permission, the current read mode in the session, and the file SSD indicator in the source file as follows:

- If there is no file SSD indicator in a mirror or backup configuration file, all users are allowed to access the file.
- A user with Both read permission can access all mirror and backup configuration files. However, if the current read mode of the session is different than the file SSD indicator, the user is presented with a prompt indicating that this action is not allowed.
- A user with Plaintext Only permission can access mirror and backup configuration files if their file SSD Indicator shows Exclude or Plaintext Only sensitive data.
- A user with Encrypted Only permission can access mirror and backup configuration files with their file SSD Indicator showing Exclude or Encrypted sensitive data.

A user with Exclude permission cannot access mirror and backup configuration files with their file SSD indicator showing either encrypted or plaintext sensitive data.

The user should not manually change the file SSD indicator that conflicts with the sensitive data, if any, in the file. Otherwise, plaintext sensitive data may be unexpectedly exposed.

## **Sensitive Data Zero-Touch Auto Configuration**

SSD Zero-touch Auto Configuration is the auto configuration of target devices with encrypted sensitive data, without the need to manually pre-configure the target devices with the passphrase whose key is used to encrypted the sensitive data.

The device currently supports Auto Configuration, which is enabled by default. When Auto Configuration is enabled on a device and the device receives DHCP options that specify a file server and a boot file, the device downloads the boot file (remote configuration file) into the Startup Configuration file from a file server, and then reboots.

**NOTE** The file server may be specified by the bootp siaddr and sname fields, as well as DHCP option 150 and statically configured on the device.

The user can safely auto configure target devices with encrypted sensitive data, by first creating the configuration file that is to be used in the auto configuration from a device that contains the configurations. The device must be configured and instructed to:

- Encrypt the sensitive data in the file
- Enforce the integrity of the file content
- Include the secure, authentication configuration commands and SSD rules that properly control and secure the access to devices and the sensitive data

If the configuration file was generated with a user passphrase and SSD file passphrase control is Restricted, the resulting configuration file can be autoconfigured to the desired target devices. However, for auto configuration to succeed with a user-defined passphrase, the target devices must be manually pre-configured with the same passphrase as the device that generates the files, which is not zero touch. If the device creating the configuration file is in Unrestricted passphrase control mode, the device includes the passphrase in the file. As a result, the user can auto configure the target devices, including devices that are out-of-the-box or in factory default, with the configuration file without manually pre-configuring the target devices learn the passphrase directly from the configuration file.

**NOTE** Devices that are out-of-the-box or in factory default states use the default anonymous user to access the SCP server.

# **SSD Management Channels**

Devices can be managed over management channels such as telnet, SSH, and web. SSD categories the channels into the following types based on their security and/or protocols: secured, insecure, secure-XML-SNMP, and insecure-XML-SNMP.

The following describes whether SSD considers each management channel to be secure or insecure. If it is insecure, the table indicates the parallel secure channel.

#### **Security of Management Channels**

| SSD Management<br>Channel Type | Parallel Secured<br>Management Channel  |
|--------------------------------|---|
| Secure                         |   |
| Insecure                       | SSH   |
| Secure                         |   |
| Insecure                       | GUI/HTTPS   |
| Secure                         |   |
| Insecure-XML-<br>SNMP          | XML/HTTPS   |
| Secure-XML-SNMP                |   |
| Insecure-XML-<br>SNMP          | Secure-XML-SNMP   |
|                                | SSD Management<br>Channel TypeSecureInsecureSecureInsecureSecureInsecure-XML-<br>SNMPSecure-XML-SNMPInsecure-XML-<br>SNMP |

#### **Management Channels**

| SNMPv3 with privacy       | Secure-XML-SNMP<br>(level-15 users) |                           |
|---------------------------|-------------------------------------|---------------------------|
| TFTP                      | Insecure                            | SCP                       |
| SCP (Secure Copy)         | Secure                              |                           |
| HTTP based file transfer  | Insecure                            | HTTPS-based file transfer |
| HTTPS based file transfer | Secure                              |                           |

# Menu CLI and Password Recovery

The Menu CLI interface is only allowed to users if their read permissions are Both or Plaintext Only. Other users are rejected. Sensitive data in the Menu CLI is always displayed as plaintext.

Password recovery is currently activated from the boot menu and allows the user to log on to the terminal without authentication. If SSD is supported, this option is only permitted if the local passphrase is identical to the default passphrase. If a device is configured with a user-defined passphrase, the user is unable to activate password recovery.

# **Configuring SSD**

The SSD feature is configured in the following pages:

- SSD properties are set in the Properties page.
- SSD rules are defined in the SSD Rules page.

## **SSD Properties**

Only users with SSD read permission of Plaintext-only or Both are allowed to set SSD properties.

To configure global SSD properties:

- **STEP 1** Click **Security** > **Secure Sensitive Data Management** > **Properties**. The following field appears:
  - **Current Local Passphrase Type**—Displays whether the default passphrase or a user-defined passphrase is currently being used.
- STEP 2 Enter the following Persistent Settings fields:
  - Configuration File Passphrase Control—Select an option as described in Configuration File Passphrase Control.
  - Configuration File Integrity Control—Select to enable this feature. See Configuration File Integrity Control.
- STEP 3 Select a Read mode for the current session (see Elements of an SSD Rule).

To change the local passphrase:

- STEP 4 Click Change Local Passphrase, and enter a new Local Passphrase:
  - **Default**—Use the devices default passphrase.
  - User Defined (Plaintext)—Enter and confirm a new passphrase.

### **SSD Rules**

Only users with SSD read permission of Plaintext-only or Both are allowed to set SSD rules.

To configure SSD rules:

#### **STEP 1** Click Security > Secure Sensitive Data Management > SSD Rules.

The currently-defined rules are displayed.

- STEP 2 To add a new rule, click Add. Enter the following fields:
  - User—This defines the user(s) to which the rule applies: Select one of the following options:
    - Specific User—Select and enter the specific user name to which this rule applies (this user does not necessarily have to be defined).
    - Default User (cisco)—Indicates that this rule applies to the default user.

- *Level* 15—Indicates that this rule applies to all users with privilege level 15.
- All—Indicates that this rule applies to all users.
- **Channel**—This defines the security level of the input channel to which the rule applies: Select one of the following options:
  - Secure—Indicates that this rule applies only to secure channels (console, SCP, SSH and HTTPS), not including the SNMP and XML channels.
  - Insecure—Indicates that this rule applies only to insecure channels (Telnet, TFTP and HTTP), not including the SNMP and XML channels.
  - Secure XML SNMP—Indicates that this rule applies only to XML over HTTPS and SNMPv3 with privacy.
  - Insecure XML SNMP—Indicates that this rule applies only to XML over HTTP or and SNMPv1/v2and SNMPv3 without privacy.
- Read Permission—The read permissions associated with the rule. These can be the following:
  - *Exclude*—Lowest read permission. Users are not permitted to get sensitive data in any form.
  - *Plaintext Only*—Higher read permission than above ones. Users are permitted to get sensitive data in plaintext only.
  - *Encrypted Only*—Middle read permission. Users are permitted to get sensitive data as encrypted only.
  - Both (Plaintext and Encrypted)—Highest read permission. Users have both encrypted and plaintext permissions and are permitted to get sensitive data as encrypted and in plaintext
- Default Read Mode—All default read modes are subjected to the read permission of the rule. The following options exist, but some might be rejected, depending on the rule's read permission.
  - *Exclude*—Do not allow reading the sensitive data.
  - Encrypted—Sensitive data is presented encrypted.
  - *Plaintext*—Sensitive data is presented as plaintext.
- **STEP 3** The following actions can be performed:
  - **Restore to Default**—Restore a user-modified default rule to the default rule.

• **Restore All Rules to Default**—Restore all user-modified default rules to the default rule and remove all user-defined rules.



# **Access Control**

The Access Control List (ACL) feature is part of the security mechanism. ACL definitions serve as one of the mechanisms to define traffic flows that are given a specific Quality of Service (QoS). For more information see **Quality of Service**.

ACLs enable network managers to define patterns (filter and actions) for ingress traffic. Packets, entering the device on a port or LAG with an active ACL, are either admitted or denied entry.

This section contains the following topics:

- Access Control Lists
- Defining MAC-based ACLs
- IPv4-based ACLs
- IPv6-Based ACLs
- Defining ACL Binding

# **Access Control Lists**

An Access Control List (ACL) is an ordered list of classification filters and actions. Each single classification rule, together with its action, is called an Access Control Element (ACE).

Each ACE is made up of filters that distinguish traffic groups and associated actions. A single ACL may contain one or more ACEs, which are matched against the contents of incoming frames. Either a DENY or PERMIT action is applied to frames whose contents match the filter.

The device supports a maximum of 512 ACLs, and a maximum of 512 ACEs.

When a packet matches an ACE filter, the ACE action is taken and that ACL processing is stopped. If the packet does not match the ACE filter, the next ACE is processed. If all ACEs of an ACL have been processed without finding a match, and if another ACL exists, it is processed in a similar manner.

**NOTE** If no match is found to any ACE in all relevant ACLs, the packet is dropped (as a default action). Because of this default drop action you must explicitly add ACEs into the ACL to permit the desired traffic, including management traffic, such as Telnet, HTTP or SNMP that is directed to the device itself. For example, if you do not want to discard all the packets that do not match the conditions in an ACL, you must explicitly add a lowest priority ACE into the ACL that permits all the traffic.

If IGMP/MLD snooping is enabled on a port bound with an ACL, add ACE filters in the ACL to forward IGMP/MLD packets to the device. Otherwise, IGMP/MLD snooping fails at the port.

The order of the ACEs within the ACL is significant, since they are applied in a firstfit manner. The ACEs are processed sequentially, starting with the first ACE.

ACLs can be used for security, for example by permitting or denying certain traffic flows, and also for traffic classification and prioritization in the QoS Advanced mode.

**NOTE** A port can be either secured with ACLs or configured with advanced QoS policy, but not both.

There can only be one ACL per port, with the exception that it is possible to associate both an IP-based ACL and an IPv6-based ACL with a single port.

To associate more than one ACL with a port, a policy with one or more class maps must be used.

The following types of ACLs can be defined (depending on which part of the frame header is examined):

- MAC ACL—Examines Layer 2 fields only, as described in *Defining MAC-based ACLs*
- IP ACL—Examines the Layer 3 layer of IP frames, as described in *IPv4-based ACLs*
- IPv6 ACL—Examines the Layer 3 layer of IPv4 frames as described in Defining IPv6-Based ACL

If a frame matches the filter in an ACL, it is defined as a flow with the name of that ACL. In advanced QoS, these frames can be referred to using this Flow name, and QoS can be applied to these frames (see **QoS Advanced Mode**).

#### Creating ACLs Workflow

To create ACLs and associate them with an interface, perform the following:

- 1. Create one or more of the following types of ACLs:
  - a. MAC-based ACL by using the MAC Based ACL page and the MAC Based ACE page
  - b. IP-based ACL by using the IPv4 Based ACL page and the IPv4 Based ACE page
  - c. IPv6-based ACL by using the IPv6 Based ACL page and the IPv6 Based ACE page
- 2. Associate the ACL with interfaces by using the ACL Binding page.

#### Modifying ACLs Workflow

An ACL can only be modified if it is not in use. The following describes the process of unbinding an ACL in order to modify it:

- 1. If the ACL does not belong to a QoS Advanced Mode class map, but it has been associated with an interface, unbind it from the interface using the ACL Binding page.
- 2. If the ACL is part of the class map and not bound to an interface, then it can be modified.
- 3. If the ACL is part of a class map contained in a policy bound to an interface, you must perform the chain of unbinding as follows:
  - Unbind the policy containing the class map from the interface by using *Policy Binding.*
  - Delete the class map containing the ACL from the policy using the Configuring a Policy (Edit).
  - Delete the class map containing the ACL, by using *Defining Class Mapping*.

Only then can the ACL be modified, as described in this section.

# **Defining MAC-based ACLs**

MAC-based ACLs are used to filter traffic based on Layer 2 fields. MAC-based ACLs check all frames for a match.

MAC-based ACLs are defined in the MAC Based ACL page. The rules are defined in the MAC Based ACE page.

To define a MAC-based ACL:

**STEP 1** Click Access Control > MAC-Based ACL.

This page contains a list of all currently-defined MAC-based ACLs.

- STEP 2 Click Add.
- **STEP 3** Enter the name of the new ACL in the **ACL Name** field. ACL names are case-sensitive.
- **STEP 4** Click **Apply**. The MAC-based ACL is saved to the Running Configuration file.

### Adding Rules to a MAC-based ACL

To add rules (ACEs) to an ACL:

- **STEP 1** Click Access Control > Mac-Based ACE.
- **STEP 2** Select an ACL, and click **Go**. The ACEs in the ACL are listed.
- **STEP 3** Click **Add**.
- **STEP 4** Enter the parameters.
  - ACL Name—Displays the name of the ACL to which an ACE is being added.
  - **Priority**—Enter the priority of the ACE. ACEs with higher priority are processed first. One is the highest priority.
  - Action—Select the action taken upon a match. The options are:
    - *Permit*—Forward packets that meet the ACE criteria.
    - *Deny*—Drop packets that meet the ACE criteria.
    - *Shutdown*—Drop packets that meet the ACE criteria, and disable the port from where the packets were received. Such ports can be reactivated from the Port Settings page.
  - Time Range—Select to enable limiting the use of the ACL to a specific time range.

- **Time Range Name**—If **Time Range** is selected, select the time range to be used. Time ranges are defined in the **Time Range** section.
- Destination MAC Address—Select Any if all destination addresses are acceptable or User defined to enter a destination address or a range of destination addresses.
- Destination MAC Address Value—Enter the MAC address to which the destination MAC address is to be matched and its mask (if relevant).
- Destination MAC Wildcard Mask—Enter the mask to define a range of MAC addresses. Note that this mask is different than in other uses, such as subnet mask. Here, setting a bit as 1 indicates don't care and 0 indicates to mask that value.

**NOTE** Given a mask of 0000 0000 0000 0000 0000 0000 1111 1111 (which means that you match on the bits where there is 0 and don't match on the bits where there are 1's). You need to translate the 1's to a decimal integer and you write 0 for each four zeros. In this example since 1111 1111 = 255, the mask would be written: as 0.0.0.255.

- **Source MAC Address**—Select *Any* if all source address are acceptable or *User defined* to enter a source address or range of source addresses.
- **Source MAC Address Value**—Enter the MAC address to which the source MAC address is to be matched and its mask (if relevant).
- Source MAC Wildcard Mask—Enter the mask to define a range of MAC addresses.
- VLAN ID—Enter the VLAN ID section of the VLAN tag to match.
- 802.1p—Select Include to use 802.1p.
- **802.1p Value**—Enter the 802.1p value to be added to the VPT tag.
- 802.1p Mask—Enter the wildcard mask to be applied to the VPT tag.
- Ethertype—Enter the frame Ethertype to be matched.
- **STEP 5** Click **Apply**. The MAC-based ACE is saved to the Running Configuration file.

# **IPv4-based ACLs**

IPv4-based ACLs are used to check IPv4 packets, while other types of frames, such as ARPs, are not checked.

The following fields can be matched:

- IP protocol (by name for well-known protocols, or directly by value)
- Source/destination ports for TCP/UDP traffic
- Flag values for TCP frames
- ICMP and IGMP type and code
- Source/destination IP addresses (including wildcards)
- DSCP/IP-precedence value
- **NOTE** ACLs are also used as the building elements of flow definitions for per-flow QoS handling (see **QoS Advanced Mode**).

The IPv4 Based ACL page enables adding ACLs to the system. The rules are defined in the IPv4 Based ACE page.

IPv6 ACLs are defined in the IPv6 Based ACL page.

### **Defining an IPv4-based ACL**

To define an IPv4-based ACL:

**STEP 1** Click Access Control > IPv4-Based ACL.

This page contains all currently defined IPv4-based ACLs.

- STEP 2 Click Add.
- **STEP 3** Enter the name of the new ACL in the **ACL Name** field. The names are case-sensitive.
- **STEP 4** Click **Apply**. The IPv4-based ACL is saved to the Running Configuration file.

### Adding Rules (ACEs) to an IPv4-Based ACL

To add rules (ACEs) to an IPv4-based ACL:

- **STEP 1** Click Access Control > IPv4-Based ACE.
- **STEP 2** Select an ACL, and click **Go**. All currently-defined IP ACEs for the selected ACL are displayed.
- STEP 3 Click Add.
- **STEP 4** Enter the parameters.
  - ACL Name—Displays the name of the ACL.
  - **Priority**—Enter the priority. ACEs with higher priority are processed first.
  - Action—Select the action assigned to the packet matching the ACE. The options are as follows:
    - Permit—Forward packets that meet the ACE criteria.
    - Deny—Drop packets that meet the ACE criteria.
    - Shutdown—Drop packet that meets the ACE criteria and disable the port to which the packet was addressed. Ports are reactivated from the Port Management page.
  - Time Range—Select to enable limiting the use of the ACL to a specific time range.
  - Time Range Name—If Time Range is selected, select the time range to be used. Time ranges are defined in the Time Range section.
  - Protocol—Select to create an ACE based on a specific protocol or protocol ID. Select Any (IPv4) to accept all IP protocols. Otherwise select one of the following protocols from the drop-down list:
    - ICMP—Internet Control Message Protocol
    - IGMP-Internet Group Management Protocol
    - IP in IP—IP in IP encapsulation
    - *TCP*—Transmission Control Protocol
    - EGP—Exterior Gateway Protocol
    - IGP—Interior Gateway Protocol

- UDP-User Datagram Protocol
- HMP—Host Mapping Protocol
- RDP—Reliable Datagram Protocol.
- IDPR—Inter-Domain Policy Routing Protocol
- IPV6—IPv6 over IPv4 tunneling
- *IPV6:ROUT*—Matches packets belonging to the IPv6 over IPv4 route through a gateway
- *IPV6:FRAG*—Matches packets belonging to the IPv6 over IPv4 Fragment Header
- IDRP-Inter-Domain Routing Protocol
- RSVP—ReSerVation Protocol
- AH—Authentication Header
- IPV6:ICMP—Internet Control Message Protocol
- EIGRP—Enhanced Interior Gateway Routing Protocol
- OSPF-Open Shortest Path First
- IPIP-IP in IP
- PIM—Protocol Independent Multicast
- *L2TP*—Layer 2 Tunneling Protocol
- /S/S—IGP-specific protocol
- Protocol ID to Match—Instead of selecting the name, enter the protocol ID.
- Source IP Address—Select Any if all source address are acceptable or User defined to enter a source address or range of source addresses.
- Source IP Address Value—Enter the IP address to which the source IP address is to be matched.
- Source IP Wildcard Mask—Enter the mask to define a range of IP addresses. Note that this mask is different than in other uses, such as subnet mask. Here, setting a bit as 1 indicates don't care and 0 indicates to mask that value.

**NOTE** Given a mask of 0000 0000 0000 0000 0000 0000 1111 1111 (which means that you match on the bits where there is 0 and don't match on the bits where there are 1's). You need to translate the 1's to a decimal integer and you write 0 for each four zeros. In this example since 1111 1111 = 255, the mask would be written: as 0.0.0.255.

- Destination IP Address—Select Any if all destination address are acceptable or User defined to enter a destination address or range of destination addresses.
- **Destination IP Address Value**—Enter the IP address to which the destination IP address is to be matched.
- Destination IP Wildcard Mask—Enter the mask to define a range of IP addresses.
- Source Port—Select one of the following:
  - Any—Match to all source ports.
  - Single—Enter a single TCP/UDP source port to which packets are matched. This field is active only if 800/6-TCP or 800/17-UDP is selected in the Select from List drop-down menu.
  - Range—Select a range of TCP/UDP source ports to which the packet is matched. There are eight different port ranges that can be configured (shared between source and destination ports). TCP and UDP protocols each have eight port ranges.
- Destination Port—Select one of the available values that are the same as the Source Port field described above.

**NOTE** You must specify the IP protocol for the ACE before you can enter the source and/or destination port.

- **TCP Flags**—Select one or more TCP flags with which to filter packets. Filtered packets are either forwarded or dropped. Filtering packets by TCP flags increases packet control, which increases network security.
- Type of Service—The service type of the IP packet.
  - Any—Any service type
  - DSCP to Match—Differentiated Serves Code Point (DSCP) to match

- IP Precedence to Match—IP precedence is a model of TOS (type of service) that the network uses to help provide the appropriate QoS commitments. This model uses the 3 most significant bits of the service type byte in the IP header, as described in RFC 791 and RFC 1349.
- **ICMP**—If the IP protocol of the ACL is ICMP, select the ICMP message type used for filtering purposes. Either select the message type by name or enter the message type number:
  - Any—All message types are accepted.
  - Select from list—Select message type by name.
  - *ICMP Type to Match*—Number of message type to be used for filtering purposes.
- **ICMP Code**—The ICMP messages can have a code field that indicates how to handle the message. Select one of the following options to configure whether to filter on this code:
  - Any—Accept all codes.
  - User defined—Enter an ICMP code for filtering purposes.
- IGMP—If the ACL is based on IGMP, select the IGMP message type to be used for filtering purposes. Either select the message type by name or enter the message type number:
  - Any—All message types are accepted.
  - Select from list—Select message type by name.
  - IGMP Type to match—Number of message type that is to be used for filtering purposes.
- **STEP 5** Click **Apply**. The IPv4-based ACE is saved to the Running Configuration file.

# **IPv6-Based ACLs**

The IPv6-Based ACL page displays and enables the creation of IPv6 ACLs, which check pure IPv6-based traffic. IPv6 ACLs do not check IPv6-over-IPv4 or ARP packets.

**NOTE** ACLs are also used as the building elements of flow definitions for per-flow QoS handling (see **QoS Advanced Mode**).

#### Defining an IPv6-based ACL

To define an IPv6-based ACL:

**STEP 1** Click Access Control > IPv6-Based ACL.

This window contains the list of defined ACLs and their contents

- STEP 2 Click Add.
- **STEP 3** Enter the name of a new ACL in the **ACL Name** field. The names are case-sensitive.
- **STEP 4** Click **Apply**. The IPv6-based ACL is saved to the Running Configuration file.

#### Adding Rules (ACEs) for an IPv6-Based ACL

**STEP 1** Click Access Control > IPv6-Based ACE.

This window contains the ACE (rules) for a specified ACL (group of rules).

- **STEP 2** Select an ACL, and click **Go**. All currently-defined IP ACEs for the selected ACL are displayed.
- STEP 3 Click Add.
- **STEP 4** Enter the parameters.
  - ACL Name—Displays the name of the ACL to which an ACE is being added.
  - Priority—Enter the priority. ACEs with higher priority are processed first.
  - Action—Select the action assigned to the packet matching the ACE. The options are as follows:
    - Permit—Forward packets that meet the ACE criteria.
    - Deny—Drop packets that meet the ACE criteria.
    - Shutdown—Drop packets that meet the ACE criteria, and disable the port to which the packets were addressed. Ports are reactivated from the Port Management page.

- **Time Range**—Select to enable limiting the use of the ACL to a specific time range.
- Time Range Name—If Time Range is selected, select the time range to be used. Time ranges are described in the Time Range section.
- Protocol—Select to create an ACE based on a specific protocol. Select Any (IPv6) to accept all IP protocols. Otherwise select one of the following protocols:
  - *TCP*—Transmission Control Protocol. Enables two hosts to communicate and exchange data streams. TCP guarantees packet delivery, and guarantees that packets are transmitted and received in the order they were sent.
  - *UDP*—User Datagram Protocol. Transmits packets but does not guarantee their delivery.
  - *ICMP*—Matches packets to the Internet Control Message Protocol (ICMP).
- Protocol ID to Match—Enter the ID of the protocol to be matched.
- **Source IP Address**—Select *Any* if all source address are acceptable or *User defined* to enter a source address or range of source addresses.
- Source IP Address Value—Enter the IP address to which the source IP address is to be matched and its mask (if relevant).
- Source IP Prefix Length—Enter the prefix length of the source IP address.
- Destination IP Address—Select Any if all destination address are acceptable or User defined to enter a destination address or a range of destination addresses.
- Destination IP Address Value—Enter the IP address to which the destination MAC address is matched and its mask (if relevant).
- **Destination IP Prefix Length**—Enter the prefix length of the IP address.
- Source Port—Select one of the following:
  - Any—Match to all source ports.
  - Single—Enter a single TCP/UDP source port to which packets are matched. This field is active only if 800/6-TCP or 800/17-UDP is selected in the IP Protocol drop-down menu.

- Range—Select a range of TCP/UDP source ports to which the packet is matched.
- **Destination Port**—Select one of the available values. (They are the same as for the Source Port field described above).

**NOTE** You must specify the IPv6 protocol for the ACL before you can configure the source and/or destination port.

- TCP Flags—Select one or more TCP flags with which to filter packets.
   Filtered packets are either forwarded or dropped. Filtering packets by TCP flags increases packet control, which increases network security.
  - Set—Match if the flag is SET.
  - Unset—Match if the flag is Not SET.
  - Dont care—Ignore the TCP flag.
- Type of Service—The service type of the IP packet.
- ICMP—If the ACL is based on ICMP, select the ICMP message type that is used for filtering purposes. Either select the message type by name or enter the message type number. If all message types are accepted, select Any.
  - Any—All message types are accepted.
  - Select from list-Select message type by name from the drop-down list.
  - *ICMP Type to Match*—Number of message type that is to be used for filtering purposes.
- ICMP Code—The ICMP messages may have a code field that indicates how to handle the message. Select one of the following options, to configure whether to filter on this code:
  - Any—Accept all codes.
  - User defined—Enter an ICMP code for filtering purposes.

#### **STEP 5** Click **Apply**.

# **Defining ACL Binding**

When an ACL is bound to an interface, its ACE rules are applied to packets arriving at that interface. Packets that do not match any of the ACEs in the ACL are matched to a default rule, whose action is to drop unmatched packets.

Although each interface can be bound to only one ACL, multiple interfaces can be bound to the same ACL by grouping them into a policy-map, and binding that policy-map to the interface.

After an ACL is bound to an interface, it cannot be edited, modified, or deleted until it is removed from all the ports to which it is bound or in use.

**NOTE** It is possible to either bind a port to a policy or to an ACL but both cannot be bound.

To bind an ACL to an interface:

- STEP 1 Click Access Control > ACL Binding.
- STEP 2 Select an interface type Ports/LAGs (Port or LAG).
- **STEP 3** Click **Go**. For each type of interface selected, all interfaces of that type are displayed with a list of their current ACLs:
  - Interface—Identifier of interface.
  - MAC ACL—ACLs of type MAC that are bound to the interface (if any).
  - **IPv4 ACL**—ACLs of type IPv4 that are bound to the interface (if any).
  - IPv6 ACL—ACLs of type IPv6 that are bound to the interface (if any).

**NOTE** To unbind all ACLs from an interface, select the interface, and click **Clear**.

- STEP 4 Select an interface, and click Edit.
- **STEP 5** Select the **Interface** to which the ACLs are to be bound.
- **STEP 6** Select one of the following:
  - Select MAC Based ACL—Select a MAC-based ACL to be bound to the interface.
  - Select IPv4 Based ACL—Select an IPv4-based ACL to be bound to the interface.
  - Select IPv6 Based ACL—Select an IPv6-based ACL to be bound to the interface.

- Permit Any—Select one of the following options:
  - *.Disable (Deny Any)*—If packet does not match an ACL, it is denied (dropped).
  - Enable—If packet does not match an ACL, it is permitted (forwarded).

**NOTE** Permit Any can be defined only if IP Source Guard is not activated on the interface.

**STEP 7** Click **Apply**. The ACL binding is modified, and the Running Configuration file is updated.

**NOTE** If no ACL is selected, the ACL(s) that is previously bound to the interface is unbound.



# **Quality of Service**

The Quality of Service feature is applied throughout the network to ensure that network traffic is prioritized according to required criteria and the desired traffic receives preferential treatment.

This section covers the following topics:

- QoS Features and Components
- Configuring QoS General
- QoS Basic Mode
- QoS Advanced Mode
- Managing QoS Statistics

# **QoS Features and Components**

The QoS feature is used to optimize network performance.

QoS provides the following:

- Classification of incoming traffic to traffic classes, based on attributes, including:
  - Device Configuration
  - Ingress interface
  - Packet content
  - Combination of these attributes

QoS includes the following:

- Traffic Classification—Classifies each incoming packet as belonging to a specific traffic flow, based on the packet contents and/or the port. The classification is done by ACL (Access Control List), and only traffic that meets the ACL criteria is subject to CoS or QoS classification.
- Assignment to Hardware Queues—Assigns incoming packets to forwarding queues. Packets are sent to a particular queue for handling as a function of the traffic class to which they belong. See Configuring QoS Queues.
- Other Traffic Class-Handling Attribute—Applies QoS mechanisms to various classes, including bandwidth management.

## QoS Modes

The QoS mode that is selected applies to all interfaces in the system.

Basic Mode—Class of Service (CoS).

All traffic of the same class receives the same treatment, which is the single QoS action of determining the egress queue on the egress port, based on the indicated QoS value in the incoming frame. This can be the VLAN Priority Tag (VPT) 802.1p value in Layer 2 and the Differentiated Service Code Point (DSCP) value for IPv4 or Traffic Class (TC) value for IPv6 in Layer 3. When operating in Basic Mode, the device trusts this external assigned QoS value. The external assigned QoS value of a packet determines its traffic class and QoS.

The header field to be trusted is entered in the Global Settings page. For every value of that field, an egress queue is assigned where the frame is sent in the CoS/802.1p to Queue page or the DSCP to Queue page (depending on whether the trust mode is CoS/802.1p or DSCP, respectively).

Advanced Mode—Per-flow Quality of Service (QoS).

In advanced mode, a per flow QoS consists of a class map and/or a policer:

- A class map defines the kind of traffic in a flow, and contains one or more ACLs. Packets that match the ACLs belong to the flow.
- A policer applies the configured QoS to a flow. The QoS configuration of a flow may consist of egress queue, the DSCP or CoS/802.1p value, and actions on out of profile (excess) traffic.
- **Disable Mode**—In this mode all traffic is mapped to a single best effort queue, so that no type of traffic is prioritized over another.

Only a single mode can be active at a time. When the system is configured to work in QoS Advanced mode, settings for QoS Basic mode are not active and vice versa.

When the mode is changed, the following occurs:

- When changing from QoS Advanced mode to any other mode, policy profile definitions and class maps are deleted. ACLs bonded directly to interfaces remain bonded.
- When changing from QoS Basic mode to Advanced mode, the QoS Trust mode configuration in Basic mode is not retained.
- When disabling QoS, the shaper and queue setting (WRR/SP bandwidth setting) are reset to default values.

All other user configurations remain intact.

### **QoS Workflow**

To configure general QoS parameters, perform the following:

- STEP 1 Choose the QoS mode (Basic, Advanced, or Disabled, as described in the "QoS Modes" section) for the system by using the QoS Properties page. The following steps in the workflow, assume that you have chosen to enable QoS.
- **STEP 2** Assign each interface a default CoS priority by using the QoS Properties page.

- **STEP 3** Assign the schedule method (Strict Priority or WRR) and bandwidth allocation for WRR to the egress queues by using the Queue page.
- **STEP 4** Designate an egress queue to each IP DSCP/TC value with the DSCP to Queue page. If the device is in DSCP trusted mode, incoming packets are put into the egress queues based on the their DSCP/TC value.
- STEP 5 Designate an egress queue to each CoS/802.1p priority. If the device is in CoS/ 802.1 trusted mode, all incoming packets are put into the designated egress queues according to the CoS/802.1p priority in the packets. This is done by using the CoS/802.1p to Queue page.
- **STEP 6** If required for Layer 3 traffic only, assign a queue to each DSCP/TC value, by using the DSCP to Queue page.
- **STEP 7** Enter bandwidth and rate limits in the following pages:
  - a. Set egress shaping per queue by using the Egress Shaping Per Queue page.
  - b. Set ingress rate limit and egress shaping rate per port by using the Bandwidth page.
  - c. Set VLAN ingress rate limit by using the VLAN Ingress Rate Limit page.
- **STEP 8** Configure the selected mode by performing one of the following:
  - a. Configure Basic mode, as described in *Workflow to Configure Basic QoS Mode*
  - b. Configure Advanced mode, as described in *Workflow to Configure Advanced QoS Mode*.

# **Configuring QoS - General**

The QoS Properties Page contains fields for setting the QoS mode for the system (Basic, Advanced, or Disabled, as described in the "QoS Modes" section). In addition, the default CoS priority for each interface can be defined.

### **Setting QoS Properties**

To select the QoS mode:

#### **STEP 1** Click Quality of Service > General > QoS Properties.

- **STEP 2** Set the QoS mode. The following options are available:
  - **Disable**—QoS is disabled on the device.
  - Basic—QoS is enabled on the device in Basic mode.
  - Advanced—QoS is enabled on the device in Advanced mode.
- **STEP 3** Select **Port/LAG** and click **GO** to display/modify all ports/LAGs on the device and their CoS information.

The following fields are displayed for all ports/LAGs:

- Interface—Type of interface.
- Default CoS—Default VPT value for incoming packets that do not have a VLAN Tag. The default CoS is 0. The default is only relevant for untagged frames and only if the system is in Basic mode and Trust CoS is selected in the Global Settings page.

Select **Restore Defaults** to restore the factory CoS default setting for this interface.

**STEP 4** Click **Apply**. The Running Configuration file is updated.

To set QoS on an interface, select it, and click Edit.

- **STEP 1** Enter the parameters.
  - Interface—Select the port or LAG.
  - Default CoS—Select the default CoS (Class-of-Service) value to be assigned for incoming packets (that do not have a VLAN tag).
- STEP 2 Click Apply. The interface default CoS value is saved to Running Configuration file.

## **Configuring QoS Queues**

The device supports either 4 or 8 queues for each interface (selected in the System Mode and Stack Management page). Queue number four or eight is the highest priority queue. Queue number one is the lowest priority queue.

There are two ways of determining how traffic in queues is handled, Strict Priority and Weighted Round Robin (WRR).

- Strict Priority—Egress traffic from the highest-priority queue is transmitted first. Traffic from the lower queues is processed only after the highest queue has been transmitted, thus providing the highest level of priority of traffic to the highest numbered queue.
- Weighted Round Robin (WRR)—In WRR mode the number of packets sent from the queue is proportional to the weight of the queue (the higher the weight the more frames are sent). For example, if there are a maximum of four queues possible and all four queues are WRR and the default weights are used, queue 1 receives 1/15 of the bandwidth (assuming all queues are saturated and there is congestion), queue 2 receives 2/15, queue 3 receives 4/15 and queue 4 receives 8 /15 of the bandwidth. The type of WRR algorithm used in the device is not the standard Deficit WRR (DWRR), but rather Shaped Deficit WRR (SDWRR).

The queuing modes can be selected in the Queue page. When the queuing mode is by strict priority, the priority sets the order in which queues are serviced, starting with Queue 4 or Queue 8 (the highest priority queue) and going to the next lower queue when each queue is completed.

When the queuing mode is Weighted Round Robin, queues are serviced until their quota has been used up and then another queue is serviced.

It is also possible to assign some of the lower queues to WRR, while keeping some of the higher queues in strict priority. In this case traffic for the strict priority queues is always sent before traffic from the WRR queues. Only after the strict priority queues have been emptied is traffic from the WRR queues forwarded. (The relative portion from each WRR queue depends on its weight).

To select the priority method and enter WRR data.

#### **STEP 1** Click **Quality of Service** > **General** > **Queue**.

- **STEP 2** Enter the parameters.
  - Queue—Displays the queue number.
  - Scheduling Method: Select one of the following options:

- *Strict Priority*—Traffic scheduling for the selected queue and all higher queues is based strictly on the queue priority.
- *WRR*—Traffic scheduling for the selected queue is based on WRR. The period time is divided between the WRR queues that are not empty, meaning they have descriptors to egress. This happens only if strict priority queues are empty.
- *WRR Weight*—If WRR is selected, enter the WRR weight assigned to the queue.
- *% of WRR Bandwidth*—Displays the amount of bandwidth assigned to the queue. These values represent the percent of the WRR weight.
- **STEP 3** Click **Apply**. The queues are configured, and the Running Configuration file is updated.

## Mapping CoS/802.1p to a Queue

The CoS/802.1p to Queue page maps 802.1p priorities to egress queues. The CoS/802.1p to Queue Table determines the egress queues of the incoming packets based on the 802.1p priority in their VLAN Tags. For incoming untagged packets, the 802.1p priority is the default CoS/802.1p priority assigned to the ingress ports.

#### **Default Mapping for 4 Queues**

| 802.1p<br>Values<br>(0-7, 7 being<br>the highest) | Queue<br>(4 queues 1-<br>4, 4 being the<br>highest<br>priority) | Notes                                |
|---|---|--------------------------------------|
| 0   | 1   | Background                           |
| 1   | 1   | Best Effort                          |
| 2   | 2   | Excellent Effort                     |
| 3   | 3   | Critical Application - LVS phone SIP |
| 4   | 3   | Video                                |

| 802.1p<br>Values<br>(0-7, 7 being<br>the highest) | Queue<br>(4 queues 1-<br>4, 4 being the<br>highest<br>priority) | Notes                                |
|---|---|--------------------------------------|
| 5   | 4   | Voice - Cisco IP phone<br>default    |
| 6   | 4   | Interwork Control - LVS<br>phone RTP |
| 7   | 4   | Network Control                      |

**Default Mapping for 8 Queues** 

| 802.1p<br>Values<br>(0-7, 7 being<br>the highest) | Queue<br>(8 queues 1-<br>8, 8 is the<br>highest<br>priority)<br>Standalone | 7 Queues<br>(8 is the highest<br>priority used for<br>stack control<br>traffic) (stack) | Notes                                |
|---|--|---|--------------------------------------|
| 0   | 1  | 1   | Background                           |
| 1   | 2  | 1   | Best Effort                          |
| 2   | 3  | 2   | Excellent Effort                     |
| 3   | 6  | 5   | Critical Application - LVS phone SIP |
| 4   | 5  | 4   | Video                                |
| 5   | 8  | 7   | Voice - Cisco IP phone<br>default    |
| 6   | 8  | 7   | Interwork Control<br>LVS phone RTP   |
| 7   | 7  | 6   | Network Control                      |

By changing the CoS/802.1p to Queue mapping (CoS/802.1p to Queue) and the Queue schedule method and bandwidth allocation (Queue page), it is possible to achieve the desired quality of service in a network.

The CoS/802.1p to Queue mapping is applicable only if one of the following exists:

- The device is in QoS Basic mode and CoS/802.1p trusted mode
- The device is in QoS Advanced mode and the packets belong to flows that are CoS/802.1p trusted

Queue 1 has the lowest priority, queue 4 or 8 has the highest priority.

To map CoS values to egress queues:

#### **STEP 1** Click Quality of Service > General > CoS/802.1p to Queue.

- **STEP 2** Enter the parameters.
  - 802.1p—Displays the 802.1p priority tag values to be assigned to an egress queue, where 0 is the lowest and 7 is the highest priority.
  - Output Queue—Select the egress queue to which the 802.1p priority is mapped. Either four or eight egress queues are supported, where Queue 4 or Queue 8 is the highest priority egress queue and Queue 1 is the lowest priority.
- STEP 3 For each 802.1p priority, select the Output Queue to which it is mapped.
- **STEP 4** Click **Apply**. 801.1p priority values to queues are mapped, and the Running Configuration file is updated.

## **Mapping DSCP to Queue**

The DSCP (IP Differentiated Services Code Point) to Queue page maps DSCP values to egress queues. The DSCP to Queue Table determines the egress queues of the incoming IP packets based on their DSCP values. The original VPT (VLAN Priority Tag) of the packet is unchanged.

By simply changing the DSCP to Queue mapping and the Queue schedule method and bandwidth allocation, it is possible to achieve the desired quality of services in a network.

The DSCP to Queue mapping is applicable to IP packets if:

- The device is in QoS Basic mode and DSCP is the trusted mode, or
- The device is in QoS Advanced mode and the packets belongs to flows that is DSCP trusted

Non-IP packets are always classified to the best-effort queue.

The following tables describe the default DSCP to queue mapping for a 4 and 8 queue systems:

| DSCP           | 63 | 55 | 47 | 39 | 31 | 23 | 15 | 7 |
|----------------|----|----|----|----|----|----|----|---|
| Queue          | 3  | 3  | 4  | 3  | 3  | 2  | 1  | 1 |
| DSCP           | 62 | 54 | 46 | 38 | 30 | 22 | 14 | 6 |
| Queue          | 3  | 3  | 4  | 3  | 3  | 2  | 1  | 1 |
| DSCP           | 61 | 53 | 45 | 37 | 29 | 21 | 13 | 5 |
| Queue          | 3  | 3  | 4  | 3  | 3  | 2  | 1  | 1 |
| DSCP           | 60 | 52 | 44 | 36 | 28 | 20 | 12 | 4 |
| Queue          | 3  | 3  | 4  | 3  | 3  | 2  | 1  | 1 |
| DSCP           | 59 | 51 | 43 | 35 | 27 | 19 | 11 | 3 |
| Queue          | 3  | 3  | 4  | 3  | 3  | 2  | 1  | 1 |
| DSCP           | 58 | 50 | 42 | 34 | 26 | 18 | 10 | 2 |
| Qu <b>e</b> ue | 3  | 3  | 4  | 3  | 3  | 2  | 1  | 1 |
| DSCP           | 57 | 49 | 41 | 33 | 25 | 17 | 9  | 1 |
| Queue          | 3  | 3  | 4  | 3  | 3  | 2  | 1  | 1 |
| DSCP           | 56 | 48 | 40 | 32 | 24 | 16 | 8  | 0 |
| Queue          | 3  | 3  | 4  | 3  | 3  | 2  | 1  | 1 |

 Table 4
 DSCP to Queue Default Mapping – 4 Queues System

# Table 5DSCP to Queue Default Mapping – 8 Queues System (7 is highestand 8 is used for stack control purposes)

| DSCP  | 63 | 55 | 47 | 39 | 31 | 23 | 15 | 7 |
|-------|----|----|----|----|----|----|----|---|
| Queue | 6  | 6  | 7  | 5  | 4  | 3  | 2  | 1 |
| DSCP  | 62 | 54 | 46 | 38 | 30 | 22 | 14 | 6 |

| Queue | 6  | 6  | 7  | 5  | 4  | 3  | 2  | 1 |
|-------|----|----|----|----|----|----|----|---|
| DSCP  | 61 | 53 | 45 | 37 | 29 | 21 | 13 | 5 |
| Queue | 6  | 6  | 7  | 5  | 4  | 3  | 2  | 1 |
| DSCP  | 60 | 52 | 44 | 36 | 28 | 20 | 12 | 4 |
| Queue | 6  | 6  | 7  | 5  | 4  | 3  | 2  | 1 |
| DSCP  | 59 | 51 | 43 | 35 | 27 | 19 | 11 | 3 |
| Queue | 6  | 6  | 7  | 5  | 4  | 3  | 2  | 1 |
| DSCP  | 58 | 50 | 42 | 34 | 26 | 18 | 10 | 2 |
| Queue | 6  | 6  | 7  | 5  | 4  | 3  | 2  | 1 |
| DSCP  | 57 | 49 | 41 | 33 | 25 | 17 | 9  | 1 |
| Queue | 6  | 6  | 7  | 5  | 4  | 3  | 2  | 1 |
| DSCP  | 56 | 48 | 40 | 32 | 24 | 16 | 8  | 0 |
| Queue | 6  | 6  | 6  | 7  | 6  | 6  | 1  | 1 |

# Table 5DSCP to Queue Default Mapping – 8 Queues System (7 is highestand 8 is used for stack control purposes)

#### Table 6 DSCP to Queue Default Mapping – 8 Queues System (8 is highest)

| DSCP  | 63 | 55 | 47 | 39 | 31 | 23 | 15 | 7 |
|-------|----|----|----|----|----|----|----|---|
| Queue | 7  | 7  | 8  | 6  | 5  | 4  | 3  | 1 |
| DSCP  | 62 | 54 | 46 | 38 | 30 | 22 | 14 | 6 |
| Queue | 7  | 7  | 8  | 6  | 5  | 4  | 3  | 1 |
| DSCP  | 61 | 53 | 45 | 37 | 29 | 21 | 13 | 5 |
| Queue | 7  | 7  | 8  | 6  | 5  | 4  | 3  | 1 |
| DSCP  | 60 | 52 | 44 | 36 | 28 | 20 | 12 | 4 |
| Queue | 7  | 7  | 8  | 6  | 5  | 4  | 3  | 1 |
| r     |    | 1  |    |    |    |    |    |   |
|-------|----|----|----|----|----|----|----|---|
| DSCP  | 59 | 51 | 43 | 35 | 27 | 19 | 11 | 3 |
| Queue | 7  | 7  | 8  | 6  | 5  | 4  | 3  | 1 |
| DSCP  | 58 | 50 | 42 | 34 | 26 | 18 | 10 | 2 |
| Queue | 7  | 7  | 8  | 6  | 5  | 4  | 3  | 1 |
| DSCP  | 57 | 49 | 41 | 33 | 25 | 17 | 9  | 1 |
| Queue | 7  | 7  | 8  | 6  | 5  | 4  | 3  | 1 |
| DSCP  | 56 | 48 | 40 | 32 | 24 | 16 | 8  | 0 |
| Queue | 7  | 7  | 7  | 8  | 7  | 7  | 1  | 2 |

#### Table 6 DSCP to Queue Default Mapping – 8 Queues System (8 is highest)

To map DSCP to queues:

#### **STEP 1** Click Quality of Service > General > DSCP to Queue.

The DSCP to Queue page contains **Ingress DSCP**. It displays the DSCP value in the incoming packet and its associated class.

- **STEP 2** Select the **Output Queue** (traffic forwarding queue) to which the DSCP value is mapped.
- **STEP 3** Click **Apply**. The Running Configuration file is updated.

### **Configuring Bandwidth**

The Bandwidth page enables users to define two values, Ingress Rate Limit and Egress Shaping Rate, which determine how much traffic the system can receive and send.

The ingress rate limit is the number of bits per second that can be received from the ingress interface. Excess bandwidth above this limit is discarded.

The following values are entered for egress shaping:

 Committed Information Rate (CIR) sets the average maximum amount of data allowed to be sent on the egress interface, measured in bits per second  Committed Burst Size (CBS) is the burst of data that is allowed to be sent, even though it is above the CIR. This is defined in number of bytes of data.

To enter bandwidth limitation:

#### **STEP 1** Click Quality of Service > General > Bandwidth.

The Bandwidth page displays bandwidth information for each interface.

The % column is the ingress rate limit for the port divided by the total port bandwidth.

- STEP 2 Select an interface, and click Edit.
- **STEP 3** Select the **Port or LAG** interface. 500 series switches also have an option to select Unit/Port.
- **STEP 4** Enter the fields for the selected interface:
  - Ingress Rate Limit—Select to enable the ingress rate limit, which is defined in the field below.
  - Ingress Rate Limit—Enter the maximum amount of bandwidth allowed on the interface.

**NOTE** The two **Ingress Rate Limit** fields do not appear when the interface type is LAG.

- Ingress Committed Burst Size (CBS)—Enter the maximum burst size of data for the ingress interface in bytes of data. This amount can be sent even if it temporarily increases the bandwidth beyond the allowed limit. This field is only available if the interface is a port.
- Egress Shaping Rate—Select to enable egress shaping on the interface.

**NOTE** The minimum CIR that can be configured on the Egress Shaping Rate field is 2Mbps instead of 64Kbps, on the following switches: SF500 ports GE1—GE4, and SG500 ports GE—49-GE52.

- Committed Information Rate (CIR)—Enter the maximum bandwidth for the egress interface.
- Egress Committed Burst Size (CBS)—Enter the maximum burst size of data for the egress interface in bytes of data. This amount can be sent even if it temporarily increases the bandwidth beyond the allowed limit.
- **STEP 5** Click **Apply**. The bandwidth settings are written to the Running Configuration file.

## **Configuring Egress Shaping per Queue**

In addition to limiting transmission rate per port, which is done in the Bandwidth page, the device can limit the transmission rate of selected egressing frames on a per-queue per-port basis. Egress rate limiting is performed by shaping the output load.

The device limits all frames except for management frames. Any frames that are not limited are ignored in the rate calculations, meaning that their size is not included in the limit total.

Per-queue Egress rate shaping can be disabled.

To define egress shaping per queue:

#### **STEP 1** Click Quality of Service > General > Egress Shaping per Queue.

The Egress Shaping Per Queue page displays the rate limit and burst size for each queue.

- STEP 2 Select an interface type (Port or LAG), and click Go.
- **STEP 3** Select a Port/LAG, and click **Edit**.

This page enables shaping the egress for up to eight queues on each interface.

#### STEP 4 Select the Interface.

- **STEP 5** For each queue that is required, enter the following fields:
  - Enable Shaping—Select to enable egress shaping on this queue.
  - Committed Information Rate (CIR)—Enter the maximum rate (CIR) in Kbits per second (Kbps). CIR is the average maximum amount of data that can be sent.
  - Committed Burst Size (CBS)—Enter the maximum burst size (CBS) in bytes.
     CBS is the maximum burst of data allowed to be sent even if a burst exceeds CIR.
- STEP 6 Click Apply. The bandwidth settings are written to the Running Configuration file.

### **Configuring VLAN Ingress Rate Limit**

**NOTE** The VLAN Rate Limit feature is not available when the device is in Layer 3 mode.

Rate limiting per VLAN, performed in the VLAN Ingress Rate Limit page, enables traffic limiting on VLANs. When VLAN ingress rate limiting is configured, it limits aggregate traffic from all the ports on the device.

The following constraints apply to rate limiting per VLAN:

- It has lower precedence than any other traffic policing defined in the system. For example, if a packet is subject to QoS rate limits but is also subject to VLAN rate limiting, and the rate limits conflict, the QoS rate limits take precedence.
- It is applied at the device level and within the device at the packet processor level. If there is more than one packet processor on the device, the configured VLAN rate limit value is applied to each of the packet processors, independently. Devices with up to 24 ports have a single packet processor, while devices of 48 ports or more have two packet processors.

Rate limiting is calculated separately for each packet processor in a unit and for each unit in a stack.

To define the VLAN ingress rate limit:

#### **STEP 1** Click Quality of Service > General > VLAN Ingress Rate Limit.

This page displays the VLAN Ingress Rate Limit Table.

- STEP 2 Click Add.
- **STEP 3** Enter the parameters.
  - VLAN ID—Select a VLAN.
  - Committed Information Rate (CIR)—Enter the average maximum amount of data that can be accepted into the VLAN in Kilobytes per second.
  - Committed Burst Size (CBS)—Enter the maximum burst size of data for the egress interface in bytes of data. This amount can be sent even if it temporarily increases the bandwidth beyond the allowed limit. Cannot be entered for LAGs.
- **STEP 4** Click **Apply**. The VLAN rate limit is added, and the Running Configuration file is updated.

### **TCP Congestion Avoidance**

The TCP Congestion Avoidance page enables activating a TCP congestion avoidance algorithm. The algorithm breaks up or avoids TCP global synchronization in a congested node, where the congestion is due to various sources sending packets with the same byte count.

To configure TCP congestion avoidance:

| STEP 1 | Click Quality | of Service > | <b>General &gt; TCP</b> | Congestion | Avoidance. |
|--------|---------------|--------------|-------------------------|------------|------------|
|--------|---------------|--------------|-------------------------|------------|------------|

STEP 2 Click Enable to enable TCP congestion avoidance, and click Apply.

## **QoS Basic Mode**

In QoS Basic mode, a specific domain in the network can be defined as trusted. Within that domain, packets are marked with 802.1p priority and/or DSCP to signal the type of service they require. Nodes within the domain use these fields to assign the packet to a specific output queue. The initial packet classification and marking of these fields is done in the ingress of the trusted domain.

### Workflow to Configure Basic QoS Mode

To configure Basic QoS mode, perform the following:

- 1. Select Basic mode for the system by using the QoS Properties page.
- 2. Select the trust-behavior using the Global Setting page. The device supports CoS/802.1p trusted mode and DSCP trusted mode. CoS/802.1p trusted mode uses the 802.1p priority in the VLAN tag. DSCP trusted mode use the DSCP value in the IP header.

If there is any port that, as an exception, should not trust the incoming CoS mark, disable the QoS state on that port using the Interface Settings page.

Enable or disable the global selected trusted mode at the ports by using the Interface Settings page. If a port is disabled without trusted mode, all its ingress packets are forward in best effort. It is recommended that you disable the trusted mode at the ports where the CoS/802.1p and/or DSCP values in the incoming packets are not trustworthy. Otherwise, it might negatively affect the performance of your network

### **Configuring Global Settings**

The Global Settings page contains information for enabling Trust on the device (see the Trust Mode field below). This configuration is active when the QoS mode is Basic mode. Packets entering a QoS domain are classified at the edge of the QoS domain.

To define the Trust configuration:

#### **STEP 1** Click Quality of Service > QoS Basic Mode > Global Settings.

- **STEP 2** Select the **Trust Mode** while the device is in Basic mode. If a packet CoS level and DSCP tag are mapped to separate queues, the Trust mode determines the queue to which the packet is assigned:
  - CoS/802.1p—Traffic is mapped to queues based on the VPT field in the VLAN tag, or based on the per-port default CoS/802.1p value (if there is no VLAN tag on the incoming packet), the actual mapping of the VPT to queue can be configured in the mapping CoS/802.1p to Queue page.
  - DSCP—All IP traffic is mapped to queues based on the DSCP field in the IP header. The actual mapping of the DSCP to queue can be configured in the DSCP to Queue page. If traffic is not IP traffic, it is mapped to the best effort queue.
  - **CoS/802.1p-DSCP**—Either CoS/802.1p or DSCP whichever has been set.
- **STEP 3** Select **Override Ingress DSCP** to override the original DSCP values in the incoming packets with the new values according to the DSCP Override Table. When Override Ingress DSCP is enabled, the device uses the new DSCP values for egress queueing. It also replaces the original DSCP values in the packets with the new DSCP values.

**NOTE** The frame is mapped to an egress queue using the new, rewritten value, and not by the original DSCP value.

**STEP 4** If **Override Ingress DSCP** was enabled, click **DSCP Override Table** to reconfigure DSCP.

**DSCP In** displays the DSCP value of the incoming packet that needs to be remarked to an alternative value.

- **STEP 5** Select the **DSCP Out** value to indicate the outgoing value is mapped.
- **STEP 6** Click **Apply**. The Running Configuration file is updated with the new DSCP values.

### **Interface QoS Settings**

The Interface Settings page enables configuring QoS on each port of the device, as follows:

**QoS State Disabled on an Interface**—All inbound traffic on the port is mapped to the best effort queue and no classification/prioritization takes place.

**QoS State of the Port is Enabled**—Port prioritize traffic on ingress is based on the system wide configured trusted mode, which is either CoS/ 802.1p trusted mode or DSCP trusted mode.

To enter QoS settings per interface:

- **STEP 1** Click Quality of Service > QoS Basic Mode > Interface Settings.
- STEP 2 Select Port or LAG to display the list of ports or LAGs.

QoS State displays whether QoS is enabled on the interface.

- STEP 3 Select an interface, and click Edit.
- **STEP 4** Select the **Port** or **LAG** interface.
- STEP 5 Click to enable or disable QoS State for this interface.
- STEP 6 Click Apply. The Running Configuration file is updated.

## **QoS Advanced Mode**

Frames that match an ACL and were permitted entrance are implicitly labeled with the name of the ACL that permitted their entrance. Advanced mode QoS actions can then be applied to these flows.

In QoS advanced mode, the device uses policies to support per flow QoS. A policy and its components have the following characteristics and relationships:

- A policy contains one or more class maps.
- A class map defines a flow with one or more associating ACLs. Packets that match only ACL rules (ACE) in a class map with Permit (forward) action are considered belonging to the same flow, and are subjected to the same

quality of services. Thus, a policy contains one or more flows, each with a user defined QoS.

- The QoS of a class map (flow) is enforced by the associating policer. There
  are two type of policers, single policer and aggregate policer. Each policer
  is configured with a QoS specification. A single policer applies the QoS to a
  single class map, and thus to a single flow, based on the policer QoS
  specification. An aggregate policer applies the QoS to one or more class
  maps, and thus one or more flows. An aggregate policer can support class
  maps from different policies.
- Per flow QoS are applied to flows by binding the policies to the desired ports. A policy and its class maps can be bound to one or more ports, but each port is bound with at most one policy.

#### Notes:

- Single policer and aggregation policer are available when the device is in Layer 2 mode.
- An ACL can be configured to one or more class maps regardless of policies.
- A class map can belong to only one policy.
- When a class map using single policer is bound to multiple ports, each port has its own instance of single policer; each applying the QoS on the class map (flow) at a port independent of each other.
- An aggregate policer applies the QoS to all its flow(s) in aggregation regardless of policies and ports.

Advanced QoS settings consist of three parts:

- Definitions of the rules to match. All frames matching a single group of rules are considered to be a *flow*.
- Definition of the actions to be applied to frames in each flow that match the rules.
- Binding the combinations of rules and action to one or more interfaces.

## Workflow to Configure Advanced QoS Mode

To configure Advanced QoS mode, perform the following:

- 1. Select Advanced mode for the system by using the QoS Properties page. Select the Trust Mode using the Global Settings page. If a packet CoS level and DSCP tag are mapped to separate queues, the Trust mode determines the queue to which the packet is assigned:
  - If internal DSCP values are different from those used on incoming packets, map the external values to internal values by using the Out-of-Profile DSCP Mapping page. This in turn opens the DSCP Remarking page.
- 2. Create ACLs, as described in Create ACL Workflow.
- 3. If ACLs were defined, create class maps and associate the ACLs with them by using the Class Mapping page.
- 4. Create a policy using the Policy Table page, and associate the policy with one or more class maps using the Policy Class Map page. You can also specify the QoS, if needed, by assigning a policer to a class map when you associate the class map to the policy.
  - Single Policer—Create a policy that associates a class map with a single policer by using the Policy Table page and the Class Mapping page. Within the policy, define the single policer.
  - Aggregate Policer—Create a QoS action for each flow that sends all matching frames to the same policer (aggregate policer) by using the Aggregate Policer page. Create a policy that associates a class map with the aggregate policer by using the Policy Table page.
- 5. Bind the policy to an interface by using the Policy Binding page.

### **Configuring Global Settings**

The Global Settings page contains information for enabling Trust on the device. Packets entering a QoS domain are classified at the edge of the QoS domain.

To define the Trust configuration:

- **STEP 1** Click Quality of Service > QoS Advanced Mode > Global Settings.
- **STEP 2** Select the **Trust Mode** while the device is in Advanced mode. If a packet CoS level and DSCP tag are mapped to separate queues, the Trust mode determines the queue to which the packet is assigned:

- **CoS/802.1p**—Traffic is mapped to queues based on the VPT field in the VLAN tag, or based on the per-port default CoS/802.1p value (if there is no VLAN tag on the incoming packet), the actual mapping of the VPT to queue can be configured in the mapping CoS/802.1p to Queue page.
- DSCP—All IP traffic is mapped to queues based on the DSCP field in the IP header. The actual mapping of the DSCP to queue can be configured in the DSCP to Queue page. If traffic is not IP traffic, it is mapped to the best effort queue.
- CoS/802.1p-DSCP—Select to use Trust CoS mode for non-IP traffic and Trust DSCP for IP traffic.
- STEP 3 Select the default Advanced mode QoS trust mode (either trusted or untrusted) for interfaces in the Default Mode Status field. This provides basic QoS functionality on Advanced QoS, so that you can trust CoS/DSCP on Advanced QoS by default (without having to create a policy).

In **QoS Advanced Mode**, when the Default Mode Status is set to Not Trusted, the Default CoS values configured on the interface are used for prioritizing the traffic arriving on the interface. See the Quality of Service > QoS Advanced Mode > Global Settings page for details.

If you have a policy on an interface then the Default Mode is irrelevant, the action is according to the policy configuration and unmatched traffic is dropped.

**STEP 4** Select **Override Ingress DSCP** to override the original DSCP values in the incoming packets with the new values according to the DSCP Override Table. When Override Ingress DSCP is enabled, the device uses the new DSCP values for egress queueing. It also replaces the original DSCP values in the packets with the new DSCP values.

**NOTE** The frame is mapped to an egress queue using the new, rewritten value, and not by the original DSCP value.

**STEP 5** If **Override Ingress DSCP** was enabled, click **DSCP Override Table** to reconfigure DSCP. See the DSCP Override Table page for details.

### **Configuring Out-of-Profile DSCP Mapping**

When a policer is assigned to a class maps (flows), you can specify the action to take when the amount of traffic in the flow(s) exceeds the QoS-specified limits. The portion of the traffic that causes the flow to exceed its QoS limit is referred to as *out-of-profile packets*.

If the exceed action is Out of Profile DSCP, the device remaps the original DSCP value of the out-of-profile IP packets with a new value based on the Out of Profile DSCP Mapping Table. The device uses the new values to assign resources and the egress queues to these packets. The device also physically replaces the original DSCP value in the out of profile packets with the new DSCP value.

To use the out-of-profile DSCP exceed action, remap the DSCP value in the Out Of Profile DSCP Mapping Table. Otherwise the action is null, because the DSCP value in the table remaps the packets to itself by factory default.

This feature changes the DSCP tags for incoming traffic switched between trusted QoS domains. Changing the DSCP values used in one domain, sets the priority of that type of traffic to the DSCP value used in the other domain to identify the same type of traffic.

These settings are active when the system is in the QoS basic mode, and once activated they are active globally.

For example: Assume that there are three levels of service: Silver, Gold, and Platinum and the DSCP incoming values used to mark these levels are 10, 20, and 30 respectively. If this traffic is forwarded to another service provider that has the same three levels of service, but uses DSCP values 16, 24, and 48, **Out of Profile DSCP Mapping** changes the incoming values as they are mapped to the outgoing values.

To map DSCP values:

**STEP 1** Click Quality of Service > QoS Advanced Mode > Out of Profile DSCP Mapping. This page enables setting the change-the-DSCP-value of traffic entering or leaving the device.

> DSCP In displays the DSCP value of the incoming packet that needs to be remarked to an alternative value.

- STEP 2 Select the DSCP Out value to where the incoming value is mapped.
- **STEP 3** Click **Apply**. The Running Configuration file is updated with the new DSCP Mapping table.

## **Defining Class Mapping**

A Class Map defines a traffic flow with ACLs (Access Control Lists). A MAC ACL, IP ACL, and IPv6 ACL can be combined into a class map. Class maps are configured to match packet criteria on a match-all or match-any basis. They are matched to packets on a first-fit basis, meaning that the action associated with the first-matched class map is the action performed by the system. Packets that matches the same class map are considered to belong to the same flow.

**NOTE** Defining class maps does not have any effect on QoS; it is an interim step, enabling the class maps to be used later.

If more complex sets of rules are needed, several class maps can be grouped into a super-group called a policy (see **Configuring a Policy**).

The Class Mapping page shows the list of defined class maps and the ACLs comprising each, and enables you to add/delete class maps.

To define a Class Map:

#### **STEP 1** Click Quality of Service > QoS Advanced Mode > Class Mapping.

This page displays the already-defined class maps.

STEP 2 Click Add.

A new class map is added by selecting one or two ACLs and giving the class map a name. If a class map has two ACLs, you can specify that a frame must match both ACLs, or that it must match either one or both of the ACLs selected.

- **STEP 3** Enter the parameters.
  - Class Map Name—Enter the name of a new class map.
  - Match ACL Type—The criteria that a packet must match in order to be considered to belong to the flow defined in the class map. The options are:
    - *IP*—A packet must match either of the IP based ACLs in the class map.
    - MAC—A packet must match the MAC based ACL in the class map.
    - *IP and MAC*—A packet must match the IP based ACL and the MAC based ACL in the class map.
    - *IP or MAC*—A packet must match either the IP based ACL or the MAC based ACL in the class map.
  - **IP**—Select the IPv4 based ACL or the IPv6 based ACL for the class map.

- MAC—Select the MAC based ACL for the class map.
- **Preferred ACL**—Select whether packets are first matched to an IP-based ACL or a MAC-based ACL.
- STEP 4 Click Apply. The Running Configuration file is updated.

## **QoS Policers**

**NOTE** QoS policers are not supported on Sx500 devices in Layer 3 system mode. They are always supported on SG500X devices.

You can measure the rate of traffic that matches a pre-defined set of rules, and to enforce limits, such as limiting the rate of file-transfer traffic that is allowed on a port.

This can be done by using the ACLs in the class map(s) to match the desired traffic, and by using a policer to apply the QoS on the matching traffic.

A policer is configured with a QoS specification. There are two kinds of policers:

- Single (Regular) Policer—A single policer applies the QoS to a single class map, and to a single flow based on the policer's QoS specification. When a class map using single policer is bound to multiple ports, each port has its own instance of single policer; each applying the QoS on the class map (flow) at ports that are otherwise independent of each other. A single policer is created in the Policy Table page.
- Aggregate Policer—An aggregate policer applies the QoS to one or more class maps, and one or more flows. An aggregation policer can support class maps from different policies. An aggregate policer applies QoS to all its flow(s) in aggregation regardless of policies and ports. An aggregate policer is created in the Aggregate Policer page.

An aggregate policer is defined if the policer is to be shared with more than one class. Policers on a port cannot be shared with other policers in another device. Each policer is defined with its own QoS specification with a combination of the following parameters:

- A maximum allowed rate, called a Committed Information Rate (CIR), measured in Kbps.
- An amount of traffic, measured in bytes, called a Committed Burst Size (CBS). This is traffic that is allowed to pass as a temporary burst even if it is above the defined maximum rate.
- An action to be applied to frames that are over the limits (called out-ofprofile traffic), where such frames can be passed as is, dropped, or passed, but remapped to a new DSCP value that marks them as lower-priority frames for all subsequent handling within the device.

Assigning a policer to a class map is done when a class map is added to a policy. If the policer is an aggregate policer, you must create it using the Aggregate Policer page.

### **Defining Aggregate Policers**

An aggregate policer applies the QoS to one or more class maps, therefore one or more flows. An aggregation policer can support class maps from different policies and applies the QoS to all its flow(s) in aggregation regardless of policies and ports.

**NOTE** The device supports aggregate policers and single policers only when operating in Layer 2 mode.

To define an aggregate policer:

**STEP 1** Click Quality of Service > QoS Advanced Mode > Aggregate Policer.

This page displays the existing aggregate policers.

- STEP 2 Click Add.
- **STEP 3** Enter the parameters.
  - Aggregate Policer Name—Enter the name of the Aggregate Policer.
  - Ingress Committed Information Rate (CIR)—Enter the maximum bandwidth allowed in bits per second. See the description of this in the Bandwidth page.

- Ingress Committed Burst Size (CBS)—Enter the maximum burst size (even if it goes beyond the CIR) in bytes. See the description of this in the Bandwidth page.
- **Exceed Action**—Select the action to be performed on incoming packets that exceed the CIR. Possible values are:
  - Forward—Packets exceeding the defined CIR value are forwarded.
  - Drop—Packets exceeding the defined CIR value are dropped.
  - Out of Profile DSCP—The DSCP values of packets exceeding the defined CIR value are remapped to a value based on the Out Of Profile DSCP Mapping Table.
- **STEP 4** Click **Apply**. The Running Configuration file is updated.

## **Configuring a Policy**

The Policy Table Map page displays the list of advanced QoS polices defined in the system. The page also allows you to create and delete polices. Only those policies that are bound to an interface are active (see Policy Binding page).

Each policy consists of:

- One or more class maps of ACLs which define the traffic flows in the policy.
- One or more aggregates that applies the QoS to the traffic flows in the policy.

After a policy has been added, class maps can be added by using the Policy Table page.

To add a QoS policy:

#### **STEP 1** Click Quality of Service > QoS Advanced Mode > Policy Table.

This page displays the list of defined policies.

STEP 2 Click Policy Class Map Table to display the Policy Class Maps page. -or

Click Add to open the Add Policy Table page.

STEP 3 Enter the name of the new policy in the New Policy Name field.

**STEP 4** Click **Apply**. The QoS policy profile is added, and the Running Configuration file is updated.

## **Policy Class Maps**

One or more class maps can be added to a policy. A class map defines the type of packets that are considered to belong to the same traffic flow.

**NOTE** You cannot configure a policer to a class map when the device is operating in Layer 3 mode. The device supports policers only in Layer 2 mode.

To add a class map to a policy:

- **STEP 1** Click Quality of Service > QoS Advanced Mode > Policy Class Maps.
- **STEP 2** Select a policy in the Filter, and click **Go**. All class maps in that policy are displayed.
- **STEP 3** To add a new class map, click **Add**.
- **STEP 4** Enter the parameters.
  - Policy Name—Displays the policy to which the class map is being added.
  - **Class Map Name**—Select an existing class map to be associated with the policy. Class maps are created in the Class Mapping page.
  - Action Type—Select the action regarding the ingress CoS/802.1p and/or DSCP value of all the matching packets.
    - Use default trust mode—Ignore the ingress CoS/802.1p and/or DSCP value. The matching packets are sent as best effort.
    - Always Trust—If this option is selected, the device trusts the CoS/802.1p and DSCP of the matching packet. If a packet is an IP packet, the device puts the packet in the egress queue based on its DSCP value and the DSCP to Queue Table. Otherwise, the egress queue of the packet is based on the packet's CoS/802.1p value and the CoS/802.1p to Queue Table.
    - *Set*—If this option is selected, use the value entered in the **New Value** box to determine the egress queue of the matching packets as follows:

If the new value (0..7) is a CoS/802.1p priority, use the priority value and the CoS/802.1p to Queue Table to determine the egress queue of all the matching packets.

If the new value (0..63) is a DSCP, use the new DSCP and the DSCP to Queue Table to determine the egress queue of the matching IP packets.

Otherwise, use the new value (1..8) as the egress queue number for all the matching packets.

- **Police Type**—Available in Layer 2 system mode only. Select the policer type for the policy. The options are:
  - None—No policy is used.
  - Single—The policer for the policy is a single policer.
  - Aggregate—The policer for the policy is an aggregate policer.
- Aggregate Policer—Available in Layer 2 system mode only. If Police Type is Aggregate, select a previously-defined (in the Aggregate Policer page) aggregate policer.

If **Police Type** is *Single*, enter the following QoS parameters:

- Ingress Committed Information Rate (CIR)—Enter the CIR in Kbps. See a description of this in the Bandwidth page.
- Ingress Committed Burst Size (CBS)—Enter the CBS in bytes. See a description of this in the Bandwidth page.
- **Exceed Action**—Select the action assigned to incoming packets exceeding the CIR. The options are:
  - None—No action.
  - Drop—Packets exceeding the defined CIR value are dropped.
  - Out of Profile DSCP—IP packets exceeding the defined CIR are forwarding with a new DSCP derived from the Out Of Profile DSCP Mapping Table.

#### STEP 5 Click Apply.

### **Policy Binding**

The Policy Binding page shows which policy profile is bound and to which port. When a policy profile is bound to a specific port, it is active on that port. Only one policy profile can be configured on a single port, but a single policy can be bound to more than one port.

When a policy is bound to a port, it filters and applies QoS to ingress traffic that belongs to the flows defined in the policy. The policy does not apply to traffic egress to the same port.

To edit a policy, it must first be removed (unbound) from all those ports to which it is bound.

**NOTE** It is possible to either bind a port to a policy or to an ACL but both cannot be bound.

To define policy binding:

- **STEP 1** Click Quality of Service > QoS Advanced Mode > Policy Binding.
- **STEP 2** Select a **Policy Name** and **Interface Type** if required.
- STEP 3 Click Go. The policy is selected.
- **STEP 4** Select the following for the policy/interface:
  - Binding—Select to bind the policy to the interface.
  - Permit Any—Select to forward packets on the interface if they do not match any policy.

**NOTE** Permit Any can be defined only if IP Source Guard is not activated on the interface.

**STEP 5** Click **Apply**. The QoS policy binding is defined, and the Running Configuration file is updated.

## **Managing QoS Statistics**

From these pages you can manage the Single Policer, Aggregated Policer, and view queues statistics.

### **Policer Statistics**

A Single Policer is bound to a class map from a single policy. An Aggregate Policer is bound to one or more class maps from one or more policies.

#### **Viewing Single Policer Statistics**

The Single Policer Statistics page indicates the number of in-profile and out-ofprofile packets that are received from an interface that meet the conditions defined in the class map of a policy.

**NOTE** This page is not displayed when the device is in Layer 3 mode.

To view policer statistics:

#### **STEP 1** Click Quality of Service > QoS Statistics > Single Policer Statistics.

This page displays the following fields:

- Interface—Statistics are displayed for this interface.
- Policy—Statistics are displayed for this policy.
- Class Map—Statistics are displayed for this class map.
- In-Profile Bytes—Number of in-profile bytes received.
- Out-of-Profile Bytes—Number of out-profile bytes received.
- **STEP 2** Click **Add.**
- **STEP 3** Enter the parameters.
  - Interface—Select the interface for which statistics are accumulated.
  - **Policy Name**—Select the policy name.
  - Class Map Name—Select the class name.
- **STEP 4** Click **Apply**. An additional request for statistics is created and the Running Configuration file is updated.

#### **Viewing Aggregated Policer Statistics**

To view aggregated policer statistics:

#### **STEP 1** Click Quality of Service > QoS Statistics > Aggregate Policer Statistics.

This page displays the following fields:

- Aggregate Policer Name—Policer on which statistics are based.
- In-profile bytes—Number of in-profile packets that were received.
- Out-of-profile bytes—Number of out-of-profile packets that were received.
- STEP 2 Click Add.
- **STEP 3** Select an **Aggregate Policer Name**, one of the previously-created Aggregate Policers for which statistics are displayed.
- **STEP 4** Click **Apply**. An additional request for statistics is created, and the Running Configuration file is updated.

### **Viewing Queues Statistics**

The Queues Statistics page displays queue statistics, including statistics of forwarded and dropped packets, based on interface, queue, and drop precedence.

**NOTE** QoS Statistics are shown only when the device is in QoS Advanced Mode only. This change is made in **General** > **QoS Properties**.

To view Queues Statistics:

#### **STEP 1** Click Quality of Service > QoS Statistics > Queues Statistics.

This page displays the following fields:

- Refresh Rate—Select the time period that passes before the interface Ethernet statistics are refreshed. The available options are:
  - No Refresh—Statistics are not refreshed.
  - 15 Sec—Statistics are refreshed every 15 seconds.
  - 30 Sec—Statistics are refreshed every 30 seconds.

- 60 Sec—Statistics are refreshed every 60 seconds.
- Counter Set—The options are:
  - Set 1—Displays the statistics for Set 1 that contains all interfaces and queues with a high DP (Drop Precedence).
  - Set 2—Displays the statistics for Set 2 that contains all interfaces and queues with a low DP.
- Interface—Queue statistics are displayed for this interface.
- Queue—Packets were forwarded or tail dropped from this queue.
- Drop Precedence—Lowest drop precedence has the lowest probability of being dropped.
- Total Packets—Number of packets forwarded or tail dropped.
- **Tail Drop Packets**—Percentage of packets that were tail dropped.
- **STEP 2** Click **Add**.
- **STEP 3** Enter the parameters.
  - Counter Set—Select the counter set:
    - Set 1—Displays the statistics for Set 1 that contains all interfaces and queues with a high DP (Drop Precedence).
    - Set 2—Displays the statistics for Set 2 that contains all interfaces and queues with a low DP.
  - Interface—Queue statistics are displayed for this interface.
  - **Queue**—Packets were forwarded or tail dropped from this queue.
  - Drop Precedence—Lowest drop precedence has the lowest probability of being dropped.
  - Total Packets—Number of packets forwarded or tail dropped.
  - **Tail Drop Packets**—Percentage of packets that were tail dropped.
- **STEP 4** Click **Add**.
- **STEP 5** Enter the parameters.
  - Counter Set—Select the counter set:

- Set 1—Displays the statistics for Set 1 that contains all interfaces and queues with a high DP (Drop Precedence).
- Set 2—Displays the statistics for Set 2 that contains all interfaces and queues with a low DP.
- Interface—Select the ports for which statistics are displayed. The options are:
  - Unit No-Selects the unit number.
  - *Port*—Selects the port on the selected unit number for which statistics are displayed.
  - All Ports—Specifies that statistics are displayed for all ports.
- Queue—Select the queue for which statistics are displayed.
- Drop Precedence—Enter drop precedence that indicates the probability of being dropped.
- **STEP 6** Click **Apply**. The Queue Statistics counter is added, and the Running Configuration file is updated.



# **SNMP**

This section describes the Simple Network Management Protocol (SNMP) feature that provides a method for managing network devices.

It covers the following topics:

- SNMP Versions and Workflow
- Model OIDs
- SNMP Engine ID
- Configuring SNMP Views
- Creating SNMP Groups
- Managing SNMP Users
- Defining SNMP Communities
- Defining Trap Settings
- Notification Recipients
- SNMP Notification Filters

## **SNMP Versions and Workflow**

The device functions as SNMP agent and supports SNMPv1, v2, and v3. It also reports system events to trap receivers using the traps defined in the supported MIBs (Management Information Base).

## SNMPv1 and v2

To control access to the system, a list of community entries is defined. Each community entry consists of a *community string* and its access privilege. The system responds only to SNMP messages specifying the community which has the correct permissions and correct operation.

SNMP agents maintain a list of variables that are used to manage the device. These variables are defined in the *Management Information Base* (MIB).

**NOTE** Due to the security vulnerabilities of other versions, it is recommended to use SNMPv3.

### SNMPv3

In addition to the functionality provided by SNMPv1 and v2, SNMPv3 applies access control and new trap mechanisms to SNMPv1 and SNMPv2 PDUs. SNMPv3 also defines a User Security Model (USM) that includes:

- Authentication—Provides data integrity and data origin authentication.
- **Privacy**—Protects against disclosure message content. *Cipher Block-Chaining* (CBC-DES) is used for encryption. Either authentication alone can be enabled on an SNMP message, or both authentication and privacy can be enabled on an SNMP message. However, privacy cannot be enabled without authentication.
- Timeliness—Protects against message delay or playback attacks. The SNMP agent compares the incoming message time stamp to the message arrival time.
- Key Management—Defines key generation, key updates, and key use. The device supports SNMP notification filters based on Object IDs (OID). OIDs are used by the system to manage device features.

### **SNMP Workflow**

**NOTE** For security reasons, SNMP is disabled by default. Before you can manage the device via SNMP, you must turn on SNMP on the Security >TCP/UDP Services page.

The following is the recommended series of actions for configuring SNMP:

If you decide to use SNMPv1 or v2:

- **STEP 1** Navigate to the SNMP -> Communities page and click **Add**. The community can be associated with access rights and a view in Basic mode or with a group in Advanced mode. There are two ways to define access rights of a community:
  - Basic mode—The access rights of a community can configure with Read Only, Read Write, or SNMP Admin. In addition, you can restrict the access to the community to only certain MIB objects by selecting a view (defined in the Views page).
  - Advanced Mode—The access rights of a community are defined by a group (defined in the Groups page). You can configure the group with a specific security model. The access rights of a group are Read, Write, and Notify.
- STEP 2 Choose whether to restrict the SNMP management station to one address or allow SNMP management from all addresses. If you choose to restrict SNMP management to one address, then input the address of your SNMP Management PC in the IP Address field.
- **STEP 3** Input the unique community string in the Community String field.
- **STEP 4** Optionally, enable traps by using the Trap Settings page.
- **STEP 5** Optionally, define a notification filter(s) by using the Notification Filter page.
- **STEP 6** Configure the notification recipients on the Notification Recipients SNMPv1,2 page.

#### If you decide to use SNMPv3:

- **STEP 1** Define the SNMP engine by using the Engine ID page. Either create a unique Engine ID or use the default Engine ID. Applying an Engine ID configuration clears the SNMP database.
- **STEP 2** Optionally, define SNMP view(s) by using the Views page. This limits the range of OIDs available to a community or group.
- **STEP 3** Define groups by using the Groups page.
- **STEP 4** Define users by using the SNMP Users page, where they can be associated with a group. If the SNMP Engine ID is not set, then users may not be created.
- **STEP 5** Optionally, enable or disable traps by using the Trap Settings page.
- **STEP 6** Optionally, define a notification filter(s) by using the Notification Filter page.



### **Supported MIBs**

For a list of supported MIBs, visit the following URL and navigate to the download area listed as **Cisco MIBS**:

www.cisco.com/cisco/software/navigator.html

# Model OIDs

26

The following are the device model Object IDs (OIDs):

| Model Name | Description  | Object ID     |
|------------|--|---------------|
| SF500-24   | 24-Port 10/ 100 Stackable Managed Switch                               | 9.6.1.80.24.1 |
| SF500-24P  | 24-Port 10/ 100 PoE Stackable Managed Switch                           | 9.6.1.80.24.2 |
| SF500-48   | 48-Port 10/ 100 Stackable Managed Switch                               | 9.6.1.80.48.1 |
| SF500-48P  | 48-Port 10/ 100 PoE Stackable Managed Switch                           | 9.6.1.80.48.2 |
| SG500-28   | 28-Port Gigabit Stackable Managed Switch                               | 9.6.1.81.28.1 |
| SG500-28P  | 28-Port Gigabit PoE Stackable Managed Switch                           | 9.6.1.81.28.2 |
| SG500-52   | 52-Port Gigabit Stackable Managed Switch                               | 9.6.1.81.52.1 |
| SG500-52P  | 52-Port Gigabit PoE Stackable Managed Switch                           | 9.6.1.81.52.2 |
| SG500X-24  | 24-Port Gigabit with 4-Port 10-Gigabit<br>Stackable Managed Switch     | 9.6.1.85.24.1 |
| SG500X 24P | 24-Port Gigabit with 4-Port 10-Gigabit PoE<br>Stackable Managed Switch | 9.6.1.85.24.2 |
| SG500X-48  | 48-Port Gigabit with 4-Port 10-Gigabit<br>Stackable Managed Switch     | 9.6.1.85.48.1 |

| Model Name         | Description  | Object ID     |
|--------------------|--|---------------|
| SG500X-48P         | 48-Port Gigabit with 4-Port 10-Gigabit PoE<br>Stackable Managed Switch | 9.6.1.85.48.2 |
| ESW2-550X-<br>48   | 48-Port Gigabit with 4-Port 10-Gigabit Stackable Managed Switch        | 9.6.1.86.48.1 |
| ESW2-550X-<br>48DC | 48-Port Gigabit with 4-Port 10-Gigabit<br>Stackable Managed Switch     | 9.6.1.86.48.6 |

The private Object IDs are placed under:

enterprises(1).cisco(9).otherEnterprises(6).ciscosb(1).switch001(101).

# **SNMP Engine ID**

The Engine ID is used by SNMPv3 entities to uniquely identify them. An SNMP agent is considered an authoritative SNMP engine. This means that the agent responds to incoming messages (Get, GetNext, GetBulk, Set) and sends trap messages to a manager. The agent's local information is encapsulated in fields in the message.

Each SNMP agent maintains local information that is used in SNMPv3 message exchanges. The default SNMP Engine ID is comprised of the enterprise number and the default MAC address. This engine ID must be unique for the administrative domain, so that no two devices in a network have the same engine ID.

Local information is stored in four MIB variables that are read-only (snmpEngineld, snmpEngineBoots, snmpEngineTime, and snmpEngineMaxMessageSize).



**CAUTION** When the engine ID is changed, all configured users and groups are erased.

To define the SNMP engine ID:

- **STEP 1** Click **SNMP** > **Engine ID**.
- **STEP 2** Choose which to use for **Local Engine ID**.
  - Use Default—Select to use the device-generated engine ID. The default engine ID is based on the device MAC address, and is defined per standard as:

- *First 4 octets*—First bit = 1, the rest is the IANA enterprise number.
- *Fifth octet*—Set to 3 to indicate the MAC address that follows.
- Last 6 octets—MAC address of the device.
- None—No engine ID is used.
- User Defined—Enter the local device engine ID. The field value is a hexadecimal string (range: 10 - 64). Each byte in the hexadecimal character strings is represented by two hexadecimal digits.

All remote engine IDs and their IP addresses are displayed in the Remote Engine ID table.

STEP 3 Click Apply. The Running Configuration file is updated.

The Remote Engine ID table shows the mapping between IP addresses of the engine and Engine ID. To add the IP address of an engine ID:

- STEP 4 Click Add. Enter the following fields:
  - Server Definition—Select whether to specify the Engine ID server by IP address or name.
  - IP Version—Select the supported IP format.
  - IPv6 Address Type—Select the IPv6 address type (if IPv6 is used). The options are:
    - Link Local—The IPv6 address uniquely identifies hosts on a single network link. A link local address has a prefix of FE80, is not routable, and can be used for communication only on the local network. Only one link local address is supported. If a link local address exists on the interface, this entry replaces the address in the configuration.
    - Global—The IPv6 address is a global Unicast IPV6 type that is visible and reachable from other networks.
  - Link Local Interface—Select the link local interface (if IPv6 Address Type Link Local is selected) from the list.
  - Server IP Address/Name—Enter the IP address or domain name of the log server.
  - Engine ID—Enter the Engine ID.
- **STEP 5** Click **Apply**. The Running Configuration file is updated.

# **Configuring SNMP Views**

A view is a user-defined label for a collection of MIB subtrees. Each subtree ID is defined by the *Object ID* (OID) of the root of the relevant subtrees. Either well-known names can be used to specify the root of the desired subtree or an OID can be entered (see **Model OIDs**).

Each subtree is either included or excluded in the view being defined.

The Views page enables creating and editing SNMP views. The default views (Default, DefaultSuper) cannot be changed.

Views can be attached to groups in the Groups page or to a community which employs basic access mode through the Communities page.

To define SNMP views:

- **STEP 1** Click **SNMP** > Views.
- STEP 2 Click Add to define new views.
- **STEP 3** Enter the parameters.
  - View Name—Enter a view name between 0-30 characters)
  - Object ID Subtree—Select the node in the MIB tree that is included or excluded in the selected SNMP view. The options to select the object are as follows:
    - Select from list—Enables you to navigate the MIB tree. Press the Up arrow to go to the level of the selected node's parent and siblings; press the Down arrow to descend to the level of the selected node's children. Click nodes in the view to pass from one node to its sibling. Use the scrollbar to bring siblings in view.
    - User Defined—Enter an OID not offered in the Select from list option.
- **STEP 4** Select or deselect **Include in view.** If this is selected, the selected MIBs are included in the view, otherwise they are excluded.
- **STEP 5** Click **Apply**.
- **STEP 6** In order to verify your view configuration, select the user-defined views from the **Filter: View Name** list. The following views exist by default:
  - Default—Default SNMP view for read and read/write views.
  - **DefaultSuper**—Default SNMP view for administrator views.

Other views can be added.

- Object ID Subtree—Displays the subtree to be included or excluded in the SNMP view.
- Object ID Subtree View Type—Displays whether the defined subtree is included or excluded in the selected SNMP view.

# **Creating SNMP Groups**

In SNMPv1 and SNMPv2, a community string is sent along with the SNMP frames. The community string acts as a password to gain access to an SNMP agent. However, neither the frames nor the community string are encrypted. Therefore, SNMPv1 and SNMPv2 are not secure.

In SNMPv3, the following security mechanisms can be configured.

- Authentication—The device checks that the SNMP user is an authorized system administrator. This is done for each frame.
- **Privacy**—SNMP frames can carry encrypted data.

Thus, in SNMPv3, there are three levels of security:

- No security (No authentication and no privacy)
- Authentication (Authentication and no privacy)
- Authentication and privacy

SNMPv3 provides a means of controlling the content each user can read or write and the notifications they receive. A group defines read/write privileges and a level of security. It becomes operational when it is associated with an SNMP user or community.

**NOTE** To associate a non-default view with a group, first create the view in the Views page.

#### To create an SNMP group:

**STEP 1** Click **SNMP** > **Groups**.

This page contains the existing SNMP groups and their security levels.

- STEP 2 Click Add.
- **STEP 3** Enter the parameters.
  - Group Name—Enter a new group name.
  - Security Model—Select the SNMP version attached to the group, SNMPv1, v2, or v3.

Three types of views with various security levels can be defined. For each security level, select the views for Read, Write and Notify by entering the following fields:

- Enable—Select this field to enable the Security Level.
- Security Level—Define the security level attached to the group. SNMPv1 and SNMPv2 support neither authentication nor privacy. If SNMPv3 is selected, choose one of the following:
  - *No Authentication and No Privacy*—Neither the Authentication nor the Privacy security levels are assigned to the group.
  - Authentication and No Privacy—Authenticates SNMP messages, and ensures the SNMP message origin is authenticated but does not encrypt them.
  - Authentication and Privacy—Authenticates SNMP messages, and encrypts them.
- View—Associating a view with the read, write, and notify access privileges of the group limits the scope of the MIB tree to which the group has read, write, and notify access.
  - *View*—Select a previously-defined view for Read, Write and Notify.
  - Read—Management access is read-only for the selected view.
     Otherwise, a user or a community associated with this group is able to read all MIBs except those that control SNMP itself.
  - Write—Management access is write for the selected view. Otherwise, a user or a community associated with this group is able to write all MIBs except those that control SNMP itself.

 Notify—Limits the available content of the traps to those included in the selected view. Otherwise, there is no restriction on the contents of the traps. This can only be selected for SNMPv3.

**STEP 4** Click **Apply**. The SNMP group is saved to the Running Configuration file.

# **Managing SNMP Users**

An SNMP user is defined by the login credentials (username, passwords, and authentication method) and by the context and scope in which it operates by association with a group and an Engine ID.

The configured user have the attributes of its group, having the access privileges configured within the associated view.

Groups enable network managers to assign access rights to a group of users instead of to a single user.

A user can only belong to a single group.

To create an SNMPv3 user, the following must first exist:

- An engine ID must first be configured on the device. This is done in the Engine ID page.
- An SNMPv3 group must be available. An SNMPv3 group is defined in the Groups page.

To display SNMP users and define new ones:

**STEP 1** Click **SNMP** > **Users**.

This page contains existing users.

**STEP 2** Click **Add**.

This page provides information for assigning SNMP access control privileges to SNMP users.

- **STEP 3** Enter the parameters.
  - User Name—Enter a name for the user.

- Engine ID—Select either the local or remote SNMP entity to which the user is connected. Changing or removing the local SNMP Engine ID deletes the SNMPv3 User Database. To receive inform messages and request information, you must define both a local and remote user.
  - Local—User is connected to the local device.
  - Remote IP Address—User is connected to a different SNMP entity besides the local device. If the remote Engine ID is defined, remote devices receive inform messages, but cannot make requests for information.

Enter the remote engine ID.

• **Group Name**—Select the SNMP group to which the SNMP user belongs. SNMP groups are defined in the Add Group page.

**NOTE** Users, who belong to groups which have been deleted, remain, but they are inactive.

- Authentication Method—Select the Authentication method that varies according to the Group Name assigned. If the group does not require authentication, then the user cannot configure any authentication. The options are:
  - *None*—No user authentication is used.
  - MD5 Password—A password that is used for generating a key by the MD5 authentication method.
  - SHA Password—A password that is used for generating a key by the SHA (Secure Hash Algorithm) authentication method.
- Authentication Password—If authentication is accomplished by either a MD5 or a SHA password, enter the local user password in either Encrypted or Plaintext. Local user passwords are compared to the local database. and can contain up to 32 ASCII characters.
- Privacy Method—Select one of the following options:
  - None—Privacy password is not encrypted.
  - *DES*—Privacy password is encrypted according to the Data Encryption Standard (DES).
- Privacy Password—16 bytes are required (DES encryption key) if the DES privacy method was selected. This field must be exactly 32 hexadecimal characters. The Encrypted or Plaintext mode can be selected.

**STEP 4** Click **Apply** to save the settings.

# **Defining SNMP Communities**

Access rights in SNMPv1 and SNMPv2 are managed by defining communities in the Communities page. The community name is a type of shared password between the SNMP management station and the device. It is used to authenticate the SNMP management station.

Communities are only defined in SNMPv1 and v2 because SNMPv3 works with users instead of communities. The users belong to groups that have access rights assigned to them.

The Communities page associates communities with access rights, either directly (Basic mode) or through groups (Advanced mode):

- Basic mode—The access rights of a community can configure with Read Only, Read Write, or SNMP Admin. In addition, you can restrict the access to the community to only certain MIB objects by selecting a view (defined in the SNMP Views page).
- Advanced Mode—The access rights of a community are defined by a group (defined in the Groups page). You can configure the group with a specific security model. The access rights of a group are Read, Write, and Notify.

To define SNMP communities:

#### **STEP 1** Click **SNMP** > **Communities**.

This page contains a table of configured SNMP communities and their properties.

STEP 2 Click Add.

This page enables network managers to define and configure new SNMP communities.

- **STEP 3 SNMP Management Station**—Click **User Defined** to enter the management station IP address that can access the SNMP community. Click **All** to indicate that any IP device can access the SNMP community.
  - IP Version—Select either IPv4 or IPv6.

- **IPv6 Address Type**—Select the supported IPv6 address type if IPv6 is used. The options are:
  - *Link Local*—The IPv6 address uniquely identifies hosts on a single network link. A link local address has a prefix of **FE80**, is not routable, and can be used for communication only on the local network. Only one link local address is supported. If a link local address exists on the interface, this entry replaces the address in the configuration.
  - Global—The IPv6 address is a global Unicast IPV6 type that is visible and reachable from other networks.
- Link Local Interface—If the IPv6 address type is Link Local, select whether it is received through a VLAN or ISATAP.
- IP Address—Enter the SNMP management station IP address.
- **Community String**—Enter the community name used to authenticate the management station to the device.
- Basic—Select this mode for a selected community. In this mode, there is no connection to any group. You can only choose the community access level (Read Only, Read Write, or SNMP Admin) and, optionally, further qualify it for a specific view. By default, it applies to the entire MIB. If this is selected, enter the following fields:
  - Access Mode—Select the access rights of the community. The options are:

Read Only—Management access is restricted to read-only. Changes cannot be made to the community.

Read Write—Management access is read-write. Changes can be made to the device configuration, but not to the community.

SNMP Admin—User has access to all device configuration options, as well as permissions to modify the community. SNMP Admin is equivalent to Read Write for all MIBs except for the SNMP MIBs. SNMP Admin is required for access to the SNMP MIBs.

- *View Name*—Select an SNMP view (a collection of MIB subtrees to which access is granted).
- Advanced—Select this mode for a selected community.
  - Group Name—Select an SNMP group that determines the access rights.
**STEP 4** Click **Apply**. The SNMP Community is defined, and the Running Configuration is updated.

# **Defining Trap Settings**

The Trap Settings page enables configuring whether SNMP notifications are sent from the device, and for which cases. The recipients of the SNMP notifications can be configured in the Notification Recipients SNMPv1,2 page, or the Notification Recipients SNMPv3 page.

To define trap settings:

- **STEP 1** Click **SNMP** > **Trap Settings**.
- **STEP 2** Select **Enable** for **SNMP Notifications** to specify that the device can send SNMP notifications.
- **STEP 3** Select **Enable** for **Authentication Notifications** to enable SNMP authentication failure notification.
- **STEP 4** Click **Apply**. The SNMP Trap settings are written to the Running Configuration file.

## **Notification Recipients**

Trap messages are generated to report system events, as defined in RFC 1215. The system can generate traps defined in the MIB that it supports.

Trap receivers (aka Notification Recipients) are network nodes where the trap messages are sent by the device. A list of notification recipients are defined as the targets of trap messages.

A trap receiver entry contains the IP address of the node and the SNMP credentials corresponding to the version that is included in the trap message. When an event arises that requires a trap message to be sent, it is sent to every node listed in the Notification Recipient Table.

The Notification Recipients SNMPv1,2 page and the Notification Recipients SNMPv3 page enable configuring the destination to which SNMP notifications are sent, and the types of SNMP notifications that are sent to each destination (traps or informs). The Add/Edit pop-ups enable configuring the attributes of the notifications.

An SNMP notification is a message sent from the device to the SNMP management station indicating that a certain event has occurred, such as a link up/ down.

It is also possible to filter certain notifications. This can be done by creating a filter in the Notification Filter page and attaching it to an SNMP notification recipient. The notification filter enables filtering the type of SNMP notifications that are sent to the management station based on the OID of the notification that is about to be sent.

### **Defining SNMPv1,2 Notification Recipients**

To define a recipient in SNMPv1,2:

#### **STEP 1** Click **SNMP** > **Notification Recipients SNMPv1,2**.

This page contains recipients for SNMPv1,2.

- STEP 2 Click Add.
- **STEP 3** Enter the parameters.
  - Server Definition—Select whether to specify the remote log server by IP address or name.
  - IP Version—Select either IPv4 or IPv6.
  - IPv6 Address Type—Select either Link Local or Global.
    - Link Local—The IPv6 address uniquely identifies hosts on a single network link. A link local address has a prefix of FE80, is not routable, and can be used for communication only on the local network. Only one link local address is supported. If a link local address exists on the interface, this entry replaces the address in the configuration.
    - Global—The IPv6 address is a global Unicast IPV6 type that is visible and reachable from other networks.
  - Link Local Interface—If the IPv6 address type is Link Local, select whether it is received through a VLAN or ISATAP.

- **Recipient IP Address/Name**—Enter the IP address or server name of where the traps are sent.
- **UDP Port**—Enter the UDP port used for notifications on the recipient device.
- Notification Type—Select whether to send Traps or Informs. If both are required, two recipients must be created.
- Timeout—Enter the number of seconds the device waits before re-sending informs.
- Retries—Enter the number of times that the device resends an inform request.
- Community String—Select from the pull-down the community string of the trap manager. Community String names are generated from those listed in the Community page.
- Notification Version—Select the trap SNMP version.
  Either SNMPv1 or SNMPv2 may be used as the version of traps, with only a single version enabled at a time.
- Notification Filter—Select to enable filtering the type of SNMP notifications sent to the management station. The filters are created in the Notification Filter page.
- **Filter Name**—Select the SNMP filter that defines the information contained in traps (defined in the Notification Filter page).
- **STEP 4** Click **Apply**. The SNMP Notification Recipient settings are written to the Running Configuration file.

## **Defining SNMPv3 Notification Recipients**

To define a recipient in SNMPv3:

**STEP 1** Click **SNMP** > **Notification Recipients SNMPv3**.

This page contains recipients for SNMPv3.

- **STEP 2** Click **Add.**
- **STEP 3** Enter the parameters.
  - Server Definition—Select whether to specify the remote log server by IP address or name.

- IP Version—Select either IPv4 or IPv6.
- IPv6 Address Type—Select the IPv6 address type (if IPv6 is used). The options are:
  - *Link Local*—The IPv6 address uniquely identifies hosts on a single network link. A link local address has a prefix of **FE80**, is not routable, and can be used for communication only on the local network. Only one link local address is supported. If a link local address exists on the interface, this entry replaces the address in the configuration.
  - *Global*—The IPv6 address is a global Unicast IPV6 type that is visible and reachable from other networks.
- Link Local Interface—Select the link local interface (if IPv6 Address Type Link Local is selected) from the pull-down list.
- Recipient IP Address/Name—Enter the IP address or server name of where the traps are sent.
- UDP Port—Enter the UDP port used to for notifications on the recipient device.
- **Notification Type**—Select whether to send traps or informs. If both are required, two recipients must be created.
- **Timeout**—Enter the amount of time (seconds) the device waits before resending informs/traps. Timeout: Range 1-300, default 15
- **Retries**—Enter the number of times that the device resends an inform request. Retries: Range 1-255, default 3
- User Name—Select from the drop-down list the user to whom SNMP notifications are sent. In order to receive notifications, this user must be defined on the SNMP User page, and its engine ID must be remote.
- Security Level—Select how much authentication is applied to the packet.

**NOTE** The Security Level here depends on which User Name was selected. If this User Name was configured as No Authentication, the Security Level is No Authentication only. However, if this User Name has assigned Authentication and Privacy on the User page, the security level on this screen can be either No Authentication, or Authentication Only, or Authentication and Privacy.

The options are:

- *No Authentication*—Indicates the packet is neither authenticated nor encrypted.
- Authentication—Indicates the packet is authenticated but not encrypted.
- *Privacy*—Indicates the packet is both authenticated and encrypted.
- Notification Filter—Select to enable filtering the type of SNMP notifications sent to the management station. The filters are created in the Notification Filter page.
- **Filter Name**—Select the SNMP filter that defines the information contained in traps (defined in the Notification Filter page).
- **STEP 4** Click **Apply**. The SNMP Notification Recipient settings are written to the Running Configuration file.

# **SNMP Notification Filters**

The Notification Filter page enables configuring SNMP notification filters and Object IDs (OIDs) that are checked. After creating a notification filter, it is possible to attach it to a notification recipient in the Notification Recipients SNMPv1,2 page, and Notification Recipients SNMPv3 page.

The notification filter enables filtering the type of SNMP notifications that are sent to the management station based on the OID of the notification to be sent.

To define a notification filter:

#### **STEP 1** Click **SNMP** > **Notification Filter**.

The Notification Filter page contains notification information for each filter. The table is able to filter notification entries by Filter Name.

- STEP 2 Click Add.
- **STEP 3** Enter the parameters.
  - Filter Name—Enter a name between 0-30 characters.
  - Object ID Subtree—Select the node in the MIB tree that is included or excluded in the selected SNMP filter. The options to select the object are as follows:

- Select from list—Enables you to navigate the MIB tree. Press the Up arrow to go to the level of the selected node's parent and siblings; press the Down arrow to descend to the level of the selected node's children. Click nodes in the view to pass from one node to its sibling. Use the scrollbar to bring siblings in view.
- If *Object ID* is used, the **entered object identifier** is included in the view if the **Include in filter** option is selected.
- **STEP 4** Select or deselect **Include in filter.** If this is selected, the selected MIBs are included in the filter, otherwise they are excluded.
- **STEP 5** Click **Apply**. The SNMP views are defined and the running configuration is updated.

Cisco and the Cisco logo are trademarks or registered trademarks of Cisco and/or its affiliates in the U.S. and other countries. To view a list of Cisco trademarks, go to this URL: www.cisco.com/go/trademarks. Third-party trademarks mentioned are the property of their respective owners. The use of the word partner does not imply a partnership relationship between Cisco and any other company. (1110R)