



Configuring Web Cache Services Using WCCP

This chapter describes how to configure the Catalyst 6500 series switches to redirect traffic to cache engines (web caches) using the Web Cache Communication Protocol (WCCP), and describes how to manage cache engine clusters (cache farms).



Note

- A release of Cisco Application and Content Networking System (ACNS) software later than Release 4.2.2 supports the **ip wccp service accelerated** command with a PFC2.
- A cache engine configured for mask assignment that tries to join a farm where the selected assignment method is hash remains out of the farm as long as the cache engine assignment method does not match that of the existing farm.
- With WCCP Layer 2 PFC redirection as the forwarding method for a service group, the packet counters in the **show ip wccp service_name** command output displays flow counts instead of packet counts.

This chapter consists of these sections:

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Understanding WCCP

These sections describe WCCP:

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WCCP Overview

The Web Cache Communication Protocol (WCCP) is a Cisco-developed content-routing technology that allows you to integrate cache engines (such as the Cisco Cache Engine 550) into your network infrastructure.

**Note**

Cisco Systems replaced the Cache Engine 500 Series platforms with Content Engine Platforms in July 2001. Cache Engine Products were the Cache Engine 505, 550, 570, and 550-DS3. Content Engine Products are the Content Engine 507, 560, 590, and 7320.

The Cisco IOS WCCP feature allows use of Cisco Cache Engines (or other caches running WCCP) to localize web traffic patterns in the network, enabling content requests to be fulfilled locally. Traffic localization reduces transmission costs and download time.

WCCP enables Cisco IOS routing platforms to transparently redirect content requests. The main benefit of transparent redirection is that users need not configure their browsers to use a web proxy. Instead, they can use the target URL to request content, and have their requests automatically redirected to a cache engine. The word “transparent” in this case means that the end user does not know that a requested file (such as a web page) came from the cache engine instead of from the originally specified server.

When a cache engine receives a request, it attempts to service it from its own local cache. If the requested information is not present, the cache engine issues its own request to the originally targeted server to get the required information. When the cache engine retrieves the requested information, it forwards it to the requesting client and caches it to fulfill future requests, thus maximizing download performance and substantially reducing transmission costs.

WCCP enables a series of cache engines, called a *cache engine cluster*, to provide content to a router or multiple routers. Network administrators can easily scale their cache engines to handle heavy traffic loads through these clustering capabilities. Cisco clustering technology enables each cache member to work in parallel, resulting in linear scalability. Clustering cache engines greatly improves the scalability, redundancy, and availability of your caching solution. You can cluster up to 32 cache engines to scale to your desired capacity.

Hardware Acceleration

Catalyst 6500 series switches provide hardware acceleration for directly connected Cisco Cache Engines, which is more efficient than Layer 3 redirection in software on the MSFC with generic route encapsulation (GRE).

With Release 12.1(2)E and later releases, WCCP Layer 2 PFC redirection allows Cisco Cache Engines to use hardware-supported Layer 2 redirection. A directly connected Cache Engine can be configured to negotiate use of the WCCP Layer 2 PFC Redirection feature. The WCCP Layer 2 PFC redirection feature requires no configuration on the MSFC. The **show ip wccp web-cache detail** command displays which redirection method is in use for each cache.

The following guidelines apply to WCCP Layer 2 PFC redirection:

- The WCCP Layer 2 PFC redirection feature sets the IP flow mask to full-flow mode.
- You can configure the Cisco Cache Engine software release 2.2 or later releases to use the WCCP Layer 2 PFC redirection feature.

- Layer 2 redirection takes place on the PFC and is not visible to the MSFC. The **show ip wccp web-cache detail** command on the MSFC displays statistics for only the first packet of a Layer 2 redirected flow, which provides an indication of how many flows, rather than packets, are using Layer 2 redirection. Entering the **show mls entries** command displays the other packets in the Layer 2 redirected flows.

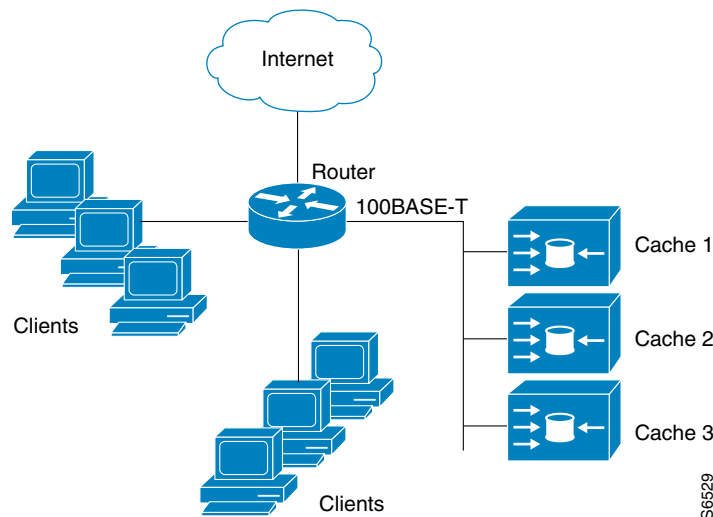
**Note**

A future release of Cisco Application and Content Networking System (ACNS) software (Release 4.2.2 or later) supports the **accelerated** keyword with Release 12.1(13)E and later releases.

Understanding WCCPv1 Configuration

With WCCP-Version 1, only a single router services a cluster. In this scenario, this router is the device that performs all the IP packet redirection. [Figure 35-1](#) illustrates how this configuration appears.

Figure 35-1 Cisco Cache Engine Network Configuration Using WCCP-Version 1



Content is not duplicated on the cache engines. The benefit of using multiple caches is that you can scale a caching solution by clustering multiple physical caches to appear as one logical cache.

The following sequence of events details how WCCPv1 configuration works:

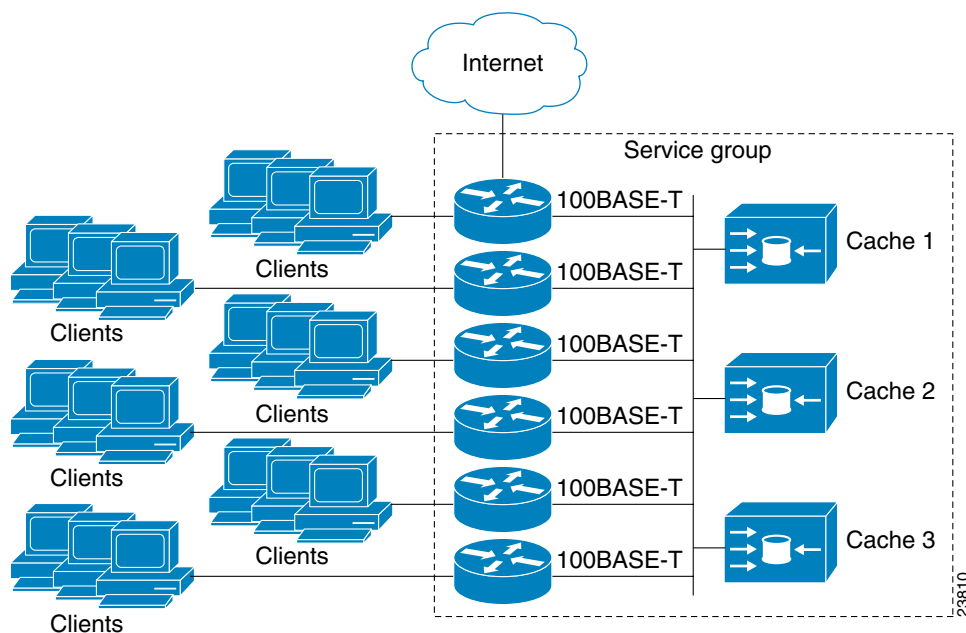
1. Each cache engine is configured by the system administrator with the IP address of the control router. Up to 32 cache engines can connect to a single control router.
2. The cache engines send their IP addresses to the control router using WCCP, indicating their presence. Routers and cache engines communicate to each other via a control channel; this channel is based on UDP port 2048.
3. This information is used by the control router to create a cluster view (a list of caches in the cluster). This view is sent to each cache in the cluster, essentially making all the cache engines aware of each other. A stable view is established after the membership of the cluster remains the same for a certain amount of time.

- Once a stable view has been established, one cache engine is elected as the lead cache engine. (The lead is defined as the cache engine seen by all the cache engines in the cluster with the lowest IP address). This lead cache engine uses WCCP to indicate to the control router how IP packet redirection should be performed. Specifically, the lead cache engine designates how redirected traffic should be distributed across the cache engines in the cluster.

Understanding WCCPv2 Configuration

Multiple routers can use WCCPv2 to service a cache cluster. This is in contrast to WCCPv1 in which only one router could redirect content requests to a cluster. Figure 35-2 illustrates a sample configuration using multiple routers.

Figure 35-2 Cisco Cache Engine Network Configuration Using WCCP v2



The subset of cache engines within a cluster and routers connected to the cluster that are running the same service is known as a *service group*. Available services include TCP and User Datagram Protocol (UDP) redirection.

Using WCCPv1, the cache engines were configured with the address of the single router. WCCPv2 requires that each cache engine be aware of all the routers in the service group. To specify the addresses of all the routers in a service group, you must choose one of the following methods:

- **Unicast**—A list of router addresses for each of the routers in the group is configured on each cache engine. In this case the address of each router in the group must be explicitly specified for each cache engine during configuration.
- **Multicast**—A single multicast address is configured on each cache engine. In the multicast address method, the cache engine sends a single-address notification that provides coverage for all routers in the service group. For example, a cache engine could indicate that packets should be sent to a multicast address of 224.0.0.100, which would send a multicast packet to all routers in the service group configured for group listening using WCCP (see the `ip wccp group-listen` interface configuration command for details).

The multicast option is easier to configure because you need only specify a single address on each cache engine. This option also allows you to add and remove routers from a service group dynamically, without needing to reconfigure the cache engines with a different list of addresses each time.

The following sequence of events details how WCCPv2 configuration works:

1. Each cache engine is configured with a list of routers.
2. Each cache engine announces its presence and a list of all routers with which it has established communications. The routers reply with their view (list) of cache engines in the group.
3. Once the view is consistent across all cache engines in the cluster, one cache engine is designated as the lead and sets the policy that the routers need to deploy in redirecting packets.

The following sections describe how to configure WCCPv2 on routers so they may participate in a service group.

WCCPv2 Features

These sections describe WCCPv2 features:

- [Support for Non-HTTP Services](#)
- [Support for Multiple Routers](#)
- [MD5 Security](#)
- [Web Cache Packet Return](#)
- [Load Distribution](#)

Support for Non-HTTP Services

WCCPv2 allows redirection of traffic other than HTTP (TCP port 80 traffic), including a variety of UDP and TCP traffic. WCCPv1 supported the redirection of HTTP (TCP port 80) traffic only. WCCPv2 supports the redirection of packets intended for other ports, including those used for proxy-web cache handling, File Transfer Protocol (FTP) caching, FTP proxy handling, web caching for ports other than 80, and real audio, video, and telephony applications.

To accommodate the various types of services available, WCCPv2 introduces the concept of multiple *service groups*. Service information is specified in the WCCP configuration commands using dynamic services identification numbers (such as “98”) or a predefined service keywords (such as “web-cache”). This information is used to validate that service group members are all using or providing the same service.

The cache engines in service group specify traffic to be redirected by protocol (TCP or UDP) and port (source or destination). Each service group has a priority status assigned to it. Packets are matched against service groups in priority order.

Support for Multiple Routers

WCCPv2 allows multiple routers to be attached to a cluster of cache engines. The use of multiple routers in a service group allows for redundancy, interface aggregation, and distribution of the redirection load.

MD5 Security

WCCPv2 provides optional authentication that enables you to control which routers and cache engines become part of the service group using passwords and the HMAC MD5 standard. Shared-secret MD5 one-time authentication (set using the `ip wccp [password [0-7] password]` global configuration command) enables messages to be protected against interception, inspection, and replay.

Web Cache Packet Return

If a cache engine is unable to provide a requested object it has cached due to error or overload, the cache engine will return the request to the router for onward transmission to the originally specified destination server. WCCPv2 provides a check on packets that determines which requests have been returned from the cache engine unserved. Using this information, the router can then forward the request to the originally targeted server (rather than attempting to resend the request to the cache cluster). This provides error handling transparency to clients.

Typical reasons why a cache engine would reject packets and initiate the packet return feature include the following:

- Instances when the cache engine is overloaded and has no room to service the packets
- Instances when the cache engine is filtering for certain conditions that make caching packets counterproductive (for example, when IP authentication has been turned on)

Load Distribution

WCCPv2 can be used to adjust the load being offered to individual cache engines to provide an effective use of the available resources while helping to ensure high quality of service (QoS) to the clients. WCCPv2 allows the designated cache to adjust the load on a particular cache and balance the load across the caches in a cluster. WCCPv2 uses three techniques to perform load distribution:

- **Hot Spot Handling**—Allows an individual hash bucket to be distributed across all the cache engines. Prior to WCCPv2, information from one hash bucket could only go to one cache engine.
- **Load Balancing**—Allows the set of hash buckets assigned to a cache engine to be adjusted so that the load can be shifted from an overwhelmed cache engine to other members that have available capacity.
- **Load Shedding**—Enables the router to selectively redirect the load to avoid exceeding the capacity of a cache engine.

By using these hashing parameters, you can prevent one cache from being overloaded and reduce the potential for congestion.

Restrictions for WCCPv2

The following limitations apply to WCCP v2:

- WCCP works only with IP networks.
- For routers servicing a multicast cluster, the time to live (TTL) value must be set at 15 or fewer.
- Because the messages may now be IP multicast, members may receive messages that will not be relevant or are duplicates. Appropriate filtering needs to be performed.
- Service groups can comprise up to 32 cache engines and 32 routers.

- All cache engines in a cluster must be configured to communicate with all routers servicing the cluster.
- Multicast addresses must be from 224.0.0.0 to 239.255.255.255.

Configuring WCCP

The following configuration tasks assume that you have already installed and configured the cache engines you want to include in your network. You must configure the cache engines in the cluster before configuring WCCP functionality on your routers.

IP must be configured on the router interface connected to the cache engines and on the router interface connected to the Internet. Cisco Cache Engines require use of a Fast Ethernet interface for a direct connection. Examples of router configuration tasks follow this section. For complete descriptions of the command syntax, refer to the Release 12.2 *Cisco IOS Configuration Fundamentals Command Reference*.

Perform the tasks found in the following sections to configure WCCP on a router:

- [Specifying a Version of WCCP, page 35-7](#) (Optional)
- [Configuring a Service Group Using WCCPv2, page 35-8](#) (Required)
- [Excluding Traffic on a Specific Interface from Redirection, page 35-9](#) (Optional)
- [Registering a Router to a Multicast Address, page 35-9](#) (Optional)
- [Using Access Lists for a WCCP Service Group, page 35-10](#) (Optional)
- [Setting a Password for a Router and Cache Engines, page 35-10](#) (Optional)

Specifying a Version of WCCP

Until you configure a WCCP service using the **ip wccp {web-cache | service-number}** global configuration command, WCCP is disabled on the router. The first use of a form of the **ip wccp** command enables WCCP. By default WCCPv2 is used for services, but you can use WCCPv1 functionality instead. To change the running version of WCCP from Version 2 to Version 1, or to return to WCCPv2 after an initial change, perform this task in EXEC mode:

Command	Purpose
Router(config)# ip wccp version {1 2}	Specifies which version of WCCP to configure on a router. WCCPv2 is the default version.

WCCPv1 does not use the WCCP commands from earlier Cisco IOS versions. Instead, use the WCCP commands documented in this chapter. If a function is not allowed in WCCPv1, an error prompt will be printed to the screen. For example, if WCCPv1 is running on the router and you try to configure a dynamic service, the following message will be displayed: “WCCP V1 only supports the web-cache service.” The **show ip wccp EXEC** command will display the WCCP protocol version number that is currently running on your router.

Configuring a Service Group Using WCCPv2

WCCPv2 uses service groups based on logical redirection services, deployed for intercepting and redirecting traffic. The standard service is web cache, which intercepts TCP port 80 (HTTP) traffic and redirects that traffic to the cache engines. This service is referred to as a *well-known service*, because the characteristics of the web cache service are known by both the router and cache engines. A description of a well-known service is not required beyond a service identification (in this case, the command line interface (CLI) provides a **web-cache** keyword in the command syntax).

In addition to the web cache service, there can be up to seven dynamic services running concurrently in a service group.



Note

More than one service can run on a router at the same time, and routers and cache devices can be part of multiple service groups at the same time.

The dynamic services are defined by the cache engines; the cache instructs the router which protocol or ports to intercept, and how to distribute the traffic. The router itself does not have information on the characteristics of the dynamic service group's traffic, because this information is provided by the first web cache to join the group. In a dynamic service, up to eight ports can be specified within a single protocol.

Cisco Cache Engines, for example, use dynamic service 99 to specify a reverse-proxy service. However, other cache devices may use this service number for some other service. The following configuration information deals with enabling general services on Cisco routers. Refer to the cache server documentation for information on configuring services on cache devices.

To enable a service on a Catalyst 6500 series switch, perform this task:

	Command	Purpose
Step 1	Router(config)# ip wccp { web-cache <i>service-number</i> } [accelerated] [group-address <i>groupaddress</i>] [redirect-list <i>access-list</i>] [group-list <i>access-list</i>] [password <i>password</i>]	Specifies a web cache or dynamic service to enable on the router, specifies the IP multicast address used by the service group, specifies any access lists to use, specifies whether to use MD5 authentication, and enables the WCCP service.
Step 2	Router(config)# interface <i>type number</i>	Specifies an interface to configure and enters interface configuration mode.
Step 3	Router(config-if)# ip wccp { web-cache <i>service-number</i> } redirect { out in }	Enables WCCP redirection on the specified interface.



Note

- A future release of Cisco Application and Content Networking System (ACNS) software (Release 4.2.2 or later) and Release 12.1(13)E and later releases support the **ip wccp service accelerated** command with a PFC2.
- Release 12.1(13)E and later releases support the **ip wccp service redirect in** interface command in software on the MSFC2.

As indicated by the **out** and **in** keyword options in the **ip wccp service redirect** command, redirection can be specified for outbound interfaces or inbound interfaces.

Inbound traffic can be configured to use Cisco Express Forwarding (CEF), distributed Cisco Express Forwarding (dCEF), Fast Forwarding, or Process Forwarding.

Configuring WCCP for redirection for inbound traffic on interfaces allows you to avoid the overhead associated with CEF forwarding for outbound traffic. Setting an output feature on any interface results in the slower switching path of the feature being taken by all packets arriving at all interfaces. Setting an input feature on an interface results in only those packets arriving at that interface taking the configured feature path; packets arriving at other interfaces will use the faster default path. Configuring WCCP for inbound traffic also allows packets to be classified before the routing table lookup, which provides faster redirection of packets.

Specifying a Web Cache Service

To configure a web-cache service, perform this task:

	Command	Purpose
Step 1	Router(config)# ip wccp web-cache	Enables the web cache service on the router.
Step 2	Router(config)# interface <i>type number</i>	Targets an interface number for which the web cache service will run, and enters interface configuration mode.
Step 3	Router(config-if)# ip wccp web-cache redirect {out in}	Enables the check on packets to determine if they qualify to be redirected to a web cache, using the interface specified in Step 2.

Excluding Traffic on a Specific Interface from Redirection

To exclude any interface from redirecting inbound traffic, perform this task in global configuration mode:

	Command	Purpose
Step 1	Router(config)# interface <i>type number</i>	Specifies an interface to configure, and enters interface configuration mode.
Step 2	Router(config-if)# ip wccp redirect exclude in	Allows inbound packets on this interface to be excluded from redirection.

Registering a Router to a Multicast Address

If you decide to use the multicast address option for your service group, you must configure the router to listen for the multicast broadcasts on an interface. To configure the router, perform this task:

	Command	Purpose
Step 1	Router(config)# ip wccp {web-cache service-number} group-address <i>groupaddress</i>	Specifies the multicast address for the service group.

	Command	Purpose
Step 2	Router(config)# interface <i>type number</i>	Specifies the interface to be configured for multicast reception.
Step 3	Router(config-if)# ip wccp { web-cache <i>service-number</i> } group-listen	Enables the reception of IP multicast packets (content originating from the cache engines) on the interface specified in Step 2.

For network configurations where redirected traffic needs to traverse an intervening router, the router being traversed must be configured to perform IP multicast routing. You must configure the following two components to enable traversal over an intervening router:

- Enable IP multicast routing using the **ip multicast routing** interface configuration command.
- Enable the interfaces to which the cache engines will connect to receive multicast transmissions using the **ip wccp group-listen** interface configuration command (note that earlier Cisco IOS versions required the use of the **ip pim** interface configuration command).

Using Access Lists for a WCCP Service Group

To configure the router to use an access list to determine which traffic should be directed to which cache engines, perform this task in global configuration mode:

	Command	Purpose
Step 1	Router(config)# access-list <i>access-list</i> permit ip host <i>host-address</i> [<i>destination-address</i> <i>destination-host</i> any]	Creates an access list that enables or disables traffic redirection to the cache engine.
Step 2	Router(config)# ip wccp web-cache group-list <i>access-list</i>	Indicates to the router from which IP addresses of cache engines to accept packets.

To disable caching for certain clients, perform this task in global configuration mode:

	Command	Purpose
Step 1	Router(config)# access-list <i>access-list</i> permit ip host <i>host-address</i> [<i>destination-address</i> <i>destination-host</i> any]	Creates an access list that enables or disables traffic redirection to the cache engine.
Step 2	Router(config)# ip wccp web-cache redirect-list <i>access-list</i>	Sets the access list used to enable redirection.

Setting a Password for a Router and Cache Engines

MD5 password security requires that each router and cache engine that wants to join a service group be configured with the service group password. The password can consist of up to seven characters. Each cache engine or router in the service group will authenticate the security component in a received WCCP packet immediately after validating the WCCP message header. Packets failing authentication will be discarded.

To configure an MD5 password for use by the router in WCCP communications, perform this task in global configuration mode:

Command	Purpose
Router(config)# ip wccp web-cache password <i>password</i>	Sets an MD5 password on the router.

Verifying and Monitoring WCCP Configuration Settings

To verify and monitor the configuration settings for WCCP, use the following commands in EXEC mode:

Command	Purpose
Router# show ip wccp [web-cache <i>service-number</i>]	Displays global information related to WCCP, including the protocol version currently running, the number of cache engines in the routers service group, which cache engine group is allowed to connect to the router, and which access list is being used.
Router# show ip wccp { web-cache <i>service-number</i> } detail	Queries the router for information on which cache engines of a specific service group the router has detected. The information can be displayed for either the web cache service or the specified dynamic service.
Router# show ip interface	Displays status about whether any ip wccp redirection commands are configured on an interface. For example, “Web Cache Redirect is enabled / disabled.”
Router# show ip wccp { web-cache <i>service-number</i> } view	Displays which devices in a particular service group have been detected and which cache engines are having trouble becoming visible to all other routers to which the current router is connected. The view keyword indicates a list of addresses of the service group. The information can be displayed for either the web cache service or the specified dynamic service. For further troubleshooting information, use the show ip wccp { web-cache <i>service number</i> } service command.

WCCP Configuration Examples

This section provides the following configuration examples:

- [Changing the Version of WCCP on a Router Example, page 35-12](#)
- [Performing a General WCCPv2 Configuration Example, page 35-12](#)
- [Running a Web Cache Service Example, page 35-12](#)
- [Running a Reverse Proxy Service Example, page 35-13](#)
- [Registering a Router to a Multicast Address Example, page 35-13](#)
- [Using Access Lists Example, page 35-13](#)

- [Setting a Password for a Router and Cache Engines Example, page 35-14](#)
- [Verifying WCCP Settings Example, page 35-14](#)

Changing the Version of WCCP on a Router Example

The following example shows the process of changing the WCCP version from the default of WCCPv2 to WCCPv1, and enabling the web-cache service in WCCPv1:

```
Router# show ip wccp
% WCCP version 2 is not enabled
Router# configure terminal
Router(config)# ip wccp version 1
Router(config)# end
Router# show ip wccp
% WCCP version 1 is not enabled

Router# config terminal
Enter configuration commands, one per line. End with CNTL/Z.
Router(config)# ip wccp web-cache
Router(config)# end
Router# show ip wccp
Global WCCP information:
  Router information:
    Router Identifier:          10.4.9.8
    Protocol Version:          1.0
  . . .
```

Performing a General WCCPv2 Configuration Example

The following example shows a general WCCPv2 configuration session:

```
Router# configure terminal
Router(config)# ip wccp web-cache group-address 224.1.1.100 password alaska1
Router(config)# interface ethernet0
Router(config-if)# ip wccp web-cache redirect out
```

Running a Web Cache Service Example

The following example shows a web cache service configuration session:

```
router# configure terminal
router(config)# ip wccp web-cache
router(config)# interface ethernet 0
router(config-if)# ip wccp web-cache redirect out
Router(config-if)# ^Z
Router# copy running-config startup-config
```

The following example shows a configuration session in which redirection of HTTP traffic arriving on interface 0/1 is enabled:

```
Router# configure terminal
Enter configuration commands, one per line. End with CNTL/Z.
Router(config)# interface ethernet 0/1
Router(config-if)# ip wccp web-cache redirect in
Router(config-if)# ^Z
Router# show ip interface ethernet 0/1
```

```

.
.
.
WCCP Redirect inbound is enabled
WCCP Redirect exclude is disabled
.
.
.

```

Running a Reverse Proxy Service Example

The following example assumes you are configuring a service group using Cisco Cache Engines, which use dynamic service 99 to run a reverse proxy service:

```

router# configure terminal
router(config)# ip wccp 99
router(config)# interface ethernet 0
router(config-if)# ip wccp 99 redirect out

```

Registering a Router to a Multicast Address Example

The following example shows how to register a router to a multicast address of 224.1.1.100:

```

Router(config)# ip wccp web-cache group-address 224.1.1.100
Router(config)# interface ethernet 0
Router(config-if)# ip wccp web-cache group-listen

```

The following example shows a router configured to run a reverse proxy service, using the multicast address of 224.1.1.1. Redirection applies to packets outgoing through interface ethernet 0:

```

Router(config)# ip wccp 99 group-address 224.1.1.1
Router(config)# interface ethernet 0
Router(config-if)# ip wccp 99 redirect out

```

Using Access Lists Example

To achieve better security, you can use a standard access list to notify the router which IP addresses are valid addresses for a cache engine attempting to register with the current router. The following example shows a standard access list configuration session where the access list number is 10 for some sample hosts:

```

router(config)# access-list 10 permit host 11.1.1.1
router(config)# access-list 10 permit host 11.1.1.2
router(config)# access-list 10 permit host 11.1.1.3
router(config)# ip wccp web-cache group-list 10

```

To disable caching for certain clients, servers, or client/server pairs, you can use WCCP access lists. The following example shows that any requests coming from 10.1.1.1 to 12.1.1.1 will bypass the cache and that all other requests will be serviced normally:

```

Router(config)# ip wccp web-cache redirect-list 120
Router(config)# access-list 120 deny tcp host 10.1.1.1 any
Router(config)# access-list 120 deny tcp any host 12.1.1.1
Router(config)# access-list 120 permit ip any any

```

The following example configures a router to redirect web-related packets received through interface ethernet 0/1, destined to any host except 209.165.196.51:

```
Router(config)# access-list 100 deny ip any host 209.165.196.51
Router(config)# access-list 100 permit ip any any
Router(config)# ip wccp web-cache redirect-list 100
Router(config)# interface Ethernet 0/1
Router(config-if)# ip wccp web-cache redirect in
```

Setting a Password for a Router and Cache Engines Example

The following example shows a WCCPv2 password configuration session where the password is alaska1:

```
router# configure terminal
router(config)# ip wccp web-cache password alaska1
```

Verifying WCCP Settings Example

To verify your configuration changes, use the **more system:running-config EXEC** command. The following example shows that the both the web cache service and dynamic service 99 are enabled on the router:

```
router# more system:running-config

Building configuration...
Current configuration:
!
version 12.1
service timestamps debug uptime
service timestamps log uptime
no service password-encryption
service udp-small-servers
service tcp-small-servers
!
hostname router4
!
enable secret 5 $1$nSVy$faliJsVQXVPW.KuCxZNTh1
enable password alabama1
!
ip subnet-zero
ip wccp web-cache
ip wccp 99
ip domain-name cisco.com
ip name-server 10.1.1.1
ip name-server 10.1.1.2
ip name-server 10.1.1.3
!
!
!
interface Ethernet0
ip address 10.3.1.2 255.255.255.0
no ip directed-broadcast
ip wccp web-cache redirect out
ip wccp 99 redirect out
no ip route-cache
no ip mroute-cache
!
```

```
interface Ethernet1
ip address 10.4.1.1 255.255.255.0
no ip directed-broadcast
ip wccp 99 redirect out
no ip route-cache
no ip mroute-cache
!
interface Serial0
no ip address
no ip directed-broadcast
no ip route-cache
no ip mroute-cache
shutdown
!
interface Serial1
no ip address
no ip directed-broadcast
no ip route-cache
no ip mroute-cache
shutdown
!
ip default-gateway 10.3.1.1
ip classless
ip route 0.0.0.0 0.0.0.0 10.3.1.1
no ip http server
!
!
!
line con 0
transport input none
line aux 0
transport input all
line vty 0 4
password alaska1
login
!
end
```

