



# Catalyst 6500 Series and Cisco 7600 Series Supervisor Engine 720 CompactFlash Memory Card Installation Note

This publication describes how to install and remove the CompactFlash memory card on the Supervisor Engine 720.

The CompactFlash memory card for the Supervisor Engine 720 is available in three sizes. (See [Table 1](#).)

**Table 1** Supervisor Engine 720 CompactFlash Memory Cards

Product Number	Description
MEM-C6K-CPTFL64M=	Cisco CompactFlash Memory Card, 64 MB
MEM-C6K-CPTFL128M=	Cisco CompactFlash Memory Card, 128 MB
MEM-C6K-CPTFL256M=	Cisco CompactFlash Memory Card, 256 MB

## Installing and Removing a CompactFlash Memory Card



**Note**

A CompactFlash memory card can be installed in either the DISK 0 or DISK 1 slots on the Supervisor Engine 720 faceplate.

## Installing a CompactFlash Memory Card

To install a CompactFlash memory card, follow these steps:

- Step 1** Hold the CompactFlash memory card with the connector end of the card toward the slot. (See [Figure 1](#), view a.)
- Step 2** Slide the CompactFlash memory card into the slot until the device completely seats in the connector at the back of the slot and the ejector button pops out toward you. (See [Figure 1](#), view b.)



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**Caution**

Do not attempt to force the CompactFlash memory card fully into the slot or you could damage the connector pins. When correctly inserted, a portion of the device remains outside the slot.

**Step 3**

Format the CompactFlash memory card the first time that it is installed in the system. The formatting instructions are located in the software configuration guide for your system.

## Removing a CompactFlash Memory Card



**Caution**

Do not remove the CompactFlash memory card while the access LED light is on or the file may be corrupted.

To remove a CompactFlash memory card, follow these steps:

**Step 1**

Make sure that the LED on the slot is off (no operations are in progress).

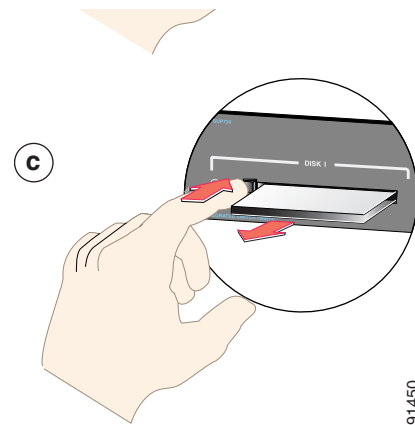
**Step 2**

Press the ejector button to disconnect the CompactFlash memory card from the connector at the back of the slot. (See [Figure 1](#), view c.)

**Step 3**

Remove the CompactFlash memory card from the slot and place it in an antistatic bag.

**Figure 1** Installing and Removing a CompactFlash Memory Card



## Additional Documentation

Refer to these publications for CompactFlash memory card configuration and usage information:

- *Catalyst 6500 Series Switch Software Configuration Guide*
- *Catalyst 6500 Series Switch Command Reference*
- *Catalyst 6500 Series Switch IOS Software Configuration Guide*
- *Catalyst 6500 Series Switch IOS Command Reference*
- *Cisco 7600 Series Router IOS Software Configuration Guide*
- *Cisco 7600 Series Router IOS Command Reference*

## Obtaining Documentation

Cisco documentation and additional literature are available on Cisco.com. Cisco also provides several ways to obtain technical assistance and other technical resources. These sections explain how to obtain technical information from Cisco Systems.

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You can access the most current Cisco documentation at this URL:

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## Cisco Technical Support Website

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## Submitting a Service Request

Using the online TAC Service Request Tool is the fastest way to open S3 and S4 service requests. (S3 and S4 service requests are those in which your network is minimally impaired or for which you require product information.) After you describe your situation, the TAC Service Request Tool automatically provides recommended solutions. If your issue is not resolved using the recommended resources, your service request will be assigned to a Cisco TAC engineer. The TAC Service Request Tool is located at this URL:

<http://www.cisco.com/techsupport/servicerequest>

For S1 or S2 service requests or if you do not have Internet access, contact the Cisco TAC by telephone. (S1 or S2 service requests are those in which your production network is down or severely degraded.) Cisco TAC engineers are assigned immediately to S1 and S2 service requests to help keep your business operations running smoothly.

To open a service request by telephone, use one of the following numbers:

Asia-Pacific: +61 2 8446 7411 (Australia: 1 800 805 227)

EMEA: +32 2 704 55 55

USA: 1 800 553 2447

For a complete list of Cisco TAC contacts, go to this URL:

<http://www.cisco.com/techsupport/contacts>

## Definitions of Service Request Severity

To ensure that all service requests are reported in a standard format, Cisco has established severity definitions.

Severity 1 (S1)—Your network is “down,” or there is a critical impact to your business operations. You and Cisco will commit all necessary resources around the clock to resolve the situation.

Severity 2 (S2)—Operation of an existing network is severely degraded, or significant aspects of your business operation are negatively affected by inadequate performance of Cisco products. You and Cisco will commit full-time resources during normal business hours to resolve the situation.

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<http://www.cisco.com/ipj>

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