



## Configuring Voice Interfaces

This chapter describes how to configure voice interfaces for the Catalyst 4500 series switches.

This chapter consists of these major sections:

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### Note

For complete syntax and usage information for the commands used in this chapter, refer to the *Catalyst 4500 Series Switch Cisco IOS Command Reference* and related publications at <http://www.cisco.com/univercd/cc/td/doc/product/software/ios121/121cgcr/index.htm>

## Overview of Voice Interfaces

Catalyst 4500 series switches can connect to a Cisco 7960 IP phone and carry IP voice traffic. If necessary, the switch can supply electrical power to the circuit connecting it to the Cisco 7960 IP phone.

Because the sound quality of an IP telephone call can deteriorate if the data is unevenly sent, the switch uses quality of service (QoS) based on IEEE 802.1p class of service (CoS). QoS uses classification and scheduling to transmit network traffic from the switch in a predictable manner. See [Chapter 30, “Configuring QoS”](#) for more information on QoS.

You can configure the Cisco 7960 IP phone to forward traffic with an 802.1p priority. You can use the CLI to configure a Catalyst 4500 series switch to honor or ignore a traffic priority assigned by a Cisco 7960 IP phone.

The Cisco 7960 IP phone contains an integrated three-port 10/100 switch. The ports are dedicated connections as described below:

- Port 1 connects to the Catalyst 4500 series switch or other device that supports voice-over-IP.
- Port 2 is an internal 10/100 interface that carries the phone traffic.
- Port 3 connects to a PC or other device.

[Figure 36-1](#) shows one way to configure a Cisco 7960 IP phone.

Figure 36-1 Cisco 7960 IP phone Connected to a Catalyst 4500 Family Switch



## Configuring a Port to Connect to a Cisco 7690 IP Phone

Because a Cisco 7960 IP phone also supports connection to a PC or another device, an interface connecting a Catalyst 4500 series switch to a Cisco 7960 IP phone can carry a mix of voice and data traffic.

There are three configurations for a port connected to a Cisco 7960 IP phone:

- All traffic is transmitted according to the default CoS priority of the port. This is the default.
- Voice traffic is given a higher priority by the phone (CoS priority is always 5), and all traffic is in the same VLAN.
- Voice and data traffic are carried on separate VLANs.

To configure a port to instruct the phone to give voice traffic a higher priority and to forward all traffic through the 802.1Q native VLAN, perform this task:

|        | Command   | Purpose   |
|--------|---|---|
| Step 1 | Switch# <b>configure terminal</b>   | Enters configuration mode.  |
| Step 2 | Switch(config)# <b>interface {fastethernet   gigabitethernet} slot/port</b>         | Specifies the interface to configure.   |
| Step 3 | Switch(config-if)# <b>switchport voice vlan dot1p</b>                               | Instructs the switch to use 802.1p priority tagging for voice traffic and to use VLAN 1 (default native VLAN) to carry all traffic. |
| Step 4 | Switch(config-if)# <b>end</b>   | Returns to privileged EXEC mode.  |
| Step 5 | Switch# <b>show interface {fastethernet   gigabitethernet} slot/port switchport</b> | Verifies the port configuration.  |

## Configuring Voice Ports for Voice and Data Traffic

Because voice and data traffic can travel through the same voice port, you should specify a different VLAN for each type of traffic. You can configure a switch port to forward voice and data traffic on different VLANs.

To configure a port to receive voice and data from a Cisco IP Phone on different VLANs, perform this task:

|        | Command  | Purpose   |
|--------|--|---|
| Step 1 | Switch# <b>configure terminal</b>  | Enters configuration mode.  |
| Step 2 | Switch(config)# <b>interface</b> {fastethernet   gigabitethernet} slot/port                | Specifies the interface to configure.   |
| Step 3 | Switch(config-if)# <b>switchport voice vlan</b> vlan_num                                   | Instructs the Cisco IP phone to forward all voice traffic through a specified VLAN. The Cisco IP phone forwards the traffic with an 802.1p priority of 5. |
| Step 4 | Switch(config-if)# <b>end</b>  | Returns to privileged EXEC mode.  |
| Step 5 | Switch# <b>show interface</b> {fastethernet   gigabitethernet} slot/port <b>switchport</b> | Verifies the configuration.   |

In the following example, VLAN 1 carries data traffic, and VLAN 2 carries voice traffic. In this configuration, you must connect all Cisco IP phones and other voice-related devices to switch ports that belong to VLAN 2.

```
Switch# configure terminal
Switch(config)# interface fastethernet 2/5
Switch(config-if)# switchport voice vlan 2
switchport voice vlan 2
Switch(config-if)# end
Switch# show interface fastethernet 2/5 switchport
show interface fastethernet 2/5 switchport
Name:Fa2/5
Switchport:Enabled
Administrative Mode:dynamic auto
Operational Mode:down
Administrative Trunking Encapsulation:negotiate
Negotiation of Trunking:On
Access Mode VLAN:1 (default)
Trunking Native Mode VLAN:1 (default)
Voice VLAN:2 ((Inactive))
Appliance trust:none
Administrative private-vlan host-association:none
Administrative private-vlan mapping:none
Operational private-vlan:none
Trunking VLANs Enabled:ALL
Pruning VLANs Enabled:2-1001
Switch#
```

## Overriding the CoS Priority of Incoming Frames

A PC or another data device can connect to a Cisco 7960 IP phone port. The PC can generate packets with an assigned CoS value. You can also use the switch CLI to override the priority of frames arriving on the phone port from connected devices, and you can set the phone port to accept (trust) the priority of frames arriving on the port.

To override the CoS priority setting received from the non-voice port on the Cisco 7960 IP phone, perform this task:

|        | Command   | Purpose  |
|--------|---|--|
| Step 1 | Switch# <b>configure terminal</b>   | Enters configuration mode.   |
| Step 2 | Switch(config)# <b>interface</b> { <b>fastethernet</b>   <b>gigabitethernet</b> } <i>slot/port</i>                | Specifies the interface to configure.  |
| Step 3 | Switch(config-if)# [ <b>no</b> ] <b>qos trust extend cos 3</b>  | Sets the phone port to override the priority received from the PC or the attached device and forward the received data with a priority of 3.<br><br>Use the <b>no</b> keyword to return the port to its default setting. |
| Step 4 | Switch(config-if)# <b>end</b>   | Returns to privileged EXEC mode.   |
| Step 5 | Switch# <b>show interface</b> { <b>fastethernet</b>   <b>gigabitethernet</b> } <i>slot/port</i> <b>switchport</b> | Verifies the change.   |

## Configuring Inline Power

The Catalyst 4500 series switch senses if it is connected to a Cisco 7960 IP phone. The Catalyst 4500 series switch can supply inline power to the Cisco 7960 IP phone if there is no power on the circuit. The Cisco 7960 IP phone can also be connected to an AC power source and supply its own power to the voice circuit. If there is power on the circuit, the switch does not supply it.

You can configure the switch not to supply power to the Cisco 7960 IP phone and to disable the detection mechanism. See the [“Configuring Power Over Ethernet”](#) section on page 34-16 for the CLI commands that you can use to supply inline power to a Cisco 7960 IP phone.