



## Preface

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### Audience

The *Catalyst 2900 Series XL and Catalyst 3500 Series XL Software Configuration Guide* is for the network manager responsible for configuring the Catalyst 2900 series XL and Catalyst 3500 series XL switches, hereafter referred to as the switches. Before using this guide, you should be familiar with the concepts and terminology of Ethernet and local area networking.

### Purpose



**Note**

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This switch software release is based on Cisco IOS Release 12.0. It has been enhanced to support a set of features for the Catalyst 2900 XL and Catalyst 3500 XL switches. This guide does not repeat the concepts and CLI procedures already documented in the Cisco IOS Release 12.0 documentation on Cisco.com.

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**Note**

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This guide describes the features for all Catalyst 2900 XL and Catalyst 3500 XL switches, including the Catalyst 2900 LRE XL switches. Cisco IOS Release 12.0(5)WC5 is *not* for the Long-Reach Ethernet (LRE) switches. Do not install Release 12.0(5)WC5 on the Catalyst 2900 LRE XL switches.

Release 12.0(5)WC4 is for the Catalyst 2900 LRE XL switches only. Do not install Release 12.0(5)WC4 on non-LRE switches.

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This guide provides information about configuring and troubleshooting a switch or switch clusters. This guide also provides information about configuring the Cisco Long-Reach Ethernet (LRE) customer premises equipment (CPE) devices. It includes descriptions of the management interface options and the features supported by the switch software.

For these topics, use this guide with other documents:

- Requirements—This guide assumes you have met the hardware and software requirements and cluster compatibility requirements that are described in the release notes.
- Start up information—This guide assumes you have initially configured the switch by using the setup program, as described in the release notes.

- Cluster Management Suite (CMS) information—This guide provides an overview of the CMS web-based, switch management interface. For information about CMS requirements and the procedures for browser and plug-in configuration and accessing CMS, refer to the release notes. For CMS field-level window descriptions and procedures, refer to the CMS online help.
- Cluster configuration—This guide provides information about planning for, creating, and maintaining switch clusters. Because configuring switch clusters is most easily performed through CMS, this guide does not provide the command-line interface (CLI) procedures. For the cluster commands, refer to the *Catalyst 2900 Series XL and Catalyst 3500 Series XL Command Reference*.
- CLI command information—This guide provides an overview for using the CLI. For complete syntax and usage information about the commands that have been specifically created or changed for the Catalyst 2900 XL or Catalyst 3500 XL switches, refer to the *Catalyst 2900 Series XL and Catalyst 3500 Series XL Command Reference*.



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**Note** This reference manual provides commands and command descriptions that have been created or changed for the Catalyst 2900 XL and Catalyst 3500 XL switches. It does not repeat the commands and command descriptions already documented in the Cisco IOS Release 12.0 documentation on Cisco.com.

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## Organization

The organization of this guide is as follows:

[Chapter 1, “Overview,”](#) lists the software features of this release and provides examples of how the switch can be deployed in a network.

[Chapter 2, “Getting Started with CMS,”](#) describes the Cluster Management Suite (CMS) web-based, switch management interface. Refer to the release notes for the procedures for configuring your web browser and accessing CMS. Refer to the online help for field-level descriptions of all CMS windows and procedures for using the CMS windows.

[Chapter 3, “Getting Started with the CLI,”](#) describes the basics for using the Cisco IOS CLI.

[Chapter 4, “General Switch Administration,”](#) includes the switch-configuration default settings and information about software releases, accessing the management interfaces, and using Simple Network Management Protocol (SNMP).

[Chapter 5, “Clustering Switches,”](#) describes switch clusters and the considerations for creating and maintaining them. The online help provides the CMS procedures for configuring switch clusters. Cluster commands are described in the *Catalyst 2900 Series XL and Catalyst 3500 Series XL Command Reference*.

[Chapter 6, “Configuring the System,”](#) provides the considerations and CLI procedures for configuring switch-wide settings. The online help provides the CMS procedures for configuring switch-wide settings.

[Chapter 7, “Configuring the Switch Ports,”](#) provides the considerations and CLI procedures for configuring the switch ports. The online help provides the CMS procedures for configuring the switch ports.

[Chapter 8, “Configuring VLANs,”](#) provides the considerations and CLI procedures for configuring VLANs. The online help provides the CMS procedures for configuring VLANs.

[Chapter 9, “Troubleshooting,”](#) provides information about avoiding and resolving problems that might arise when you configure and maintain the switch.

[Appendix A, “System Messages,”](#) lists the system error messages for the switch.

# Conventions

This guide uses these conventions to convey instructions and information:

Command descriptions use these conventions:

- Commands and keywords are in **boldface** text.
- Arguments for which you supply values are in *italic*.
- Square brackets ([ ]) indicate optional elements.
- Braces ({ }) group required choices, and vertical bars (|) separate the alternative elements.
- Braces and vertical bars within square brackets ([{ | }]) indicate a required choice within an optional element.

Interactive examples use these conventions:

- Terminal sessions and system displays are in `screen` font.
- Information you enter is in **boldface screen** font.
- Nonprinting characters, such as passwords or tabs, are in angle brackets (< >).

Cautions, notes, and tips use these conventions and symbols:



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**Caution**

Means *reader be careful*. In this situation, you might do something that could result in equipment damage or loss of data.

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**Note**

Means *reader take note*. Notes contain helpful suggestions or references to materials not contained in this manual.

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**Tip**

Means *the following will help you solve a problem*. The tips information might not be troubleshooting or even an action, but could be useful information.

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# Related Publications

These documents provide complete information about the switch and are available from this Cisco.com site:

<http://www.cisco.com/univercd/cc/td/doc/product/lan/c2900xl/index.htm>

You can order printed copies of documents with a DOC-xxxxxx= number from the Cisco.com sites and from the telephone numbers listed in the “[Ordering Documentation](#)” section on page -xix.



## Note

Switch requirements and procedures for initial configurations and software upgrades tend to change and therefore appear only in the release notes. Before installing, configuring, or upgrading the switch, refer to the release notes on Cisco.com for the latest information.

- *Release Notes for the Catalyst 2900 Series XL and Catalyst 3500 Series XL Switches* (not orderable but is available on Cisco.com)
- *Release Notes for the Catalyst 2900 LRE XL Switches* (not orderable but is available on Cisco.com)



## Note

The *Release Notes for the Catalyst 2900 Series XL and Catalyst 3500 Series XL Switches* is for switches that are *not* Long-Reach Ethernet (LRE) switches. For LRE switches, refer to the *Release Notes for the Catalyst 2900 LRE XL Switches*.

- *Catalyst 2900 Series XL and Catalyst 3500 Series XL Software Configuration Guide* (order number DOC-786511=)
- *Catalyst 2900 Series XL and Catalyst 3500 Series XL Command Reference* (order number DOC-7812155=)
- Cluster Management Suite (CMS) online help (available only from the switch CMS software)
- *Catalyst 2900 Series XL Hardware Installation Guide* (order number DOC-786461=)
- *Catalyst 3500 Series XL Hardware Installation Guide* (order number DOC-786456=)
- *Catalyst 2900 Series XL Modules Installation Guide* (order number DOC-CAT2900-IG=)
- *Catalyst 2900 Series XL ATM Modules Installation and Configuration Guide* (order number DOC-785472=)
- *1000BASE-T Gigabit Interface Converter Installation Note* (not orderable but is available on Cisco.com)
- *Catalyst GigaStack Gigabit Interface Converter Hardware Installation Guide* (order number DOC-786460=)
- *Installation Note for the CWDM Passive Optical System* (not orderable but is available on Cisco.com)
- *Cisco LRE CPE Hardware Installation Guide* (order number DOC-7811469=)
- *Installation Notes for the Cisco LRE 48 POTS Splitter* (not orderable but is available on Cisco.com)

# Obtaining Documentation

The following sections explain how to obtain documentation from Cisco Systems.

## World Wide Web

You can access the most current Cisco documentation on the World Wide Web at the following URL:

<http://www.cisco.com>

Translated documentation is available at the following URL:

[http://www.cisco.com/public/countries\\_languages.shtml](http://www.cisco.com/public/countries_languages.shtml)

## Documentation CD-ROM

Cisco documentation and additional literature are available in a Cisco Documentation CD-ROM package, which is shipped with your product. The Documentation CD-ROM is updated monthly and may be more current than printed documentation. The CD-ROM package is available as a single unit or through an annual subscription.

## Ordering Documentation

Cisco documentation is available in the following ways:

- Registered Cisco Direct Customers can order Cisco product documentation from the Networking Products MarketPlace:  
[http://www.cisco.com/cgi-bin/order/order\\_root.pl](http://www.cisco.com/cgi-bin/order/order_root.pl)
- Registered Cisco.com users can order the Documentation CD-ROM through the online Subscription Store:  
<http://www.cisco.com/go/subscription>
- Nonregistered Cisco.com users can order documentation through a local account representative by calling Cisco corporate headquarters (California, USA) at 408 526-7208 or, elsewhere in North America, by calling 800 553-NETS (6387).

## Documentation Feedback

If you are reading Cisco product documentation on Cisco.com, you can submit technical comments electronically. Click **Leave Feedback** at the bottom of the Cisco Documentation home page. After you complete the form, print it out and fax it to Cisco at 408 527-0730.

You can e-mail your comments to [bug-doc@cisco.com](mailto:bug-doc@cisco.com).

To submit your comments by mail, use the response card behind the front cover of your document, or write to the following address:

Cisco Systems  
Attn: Document Resource Connection  
170 West Tasman Drive  
San Jose, CA 95134-9883

We appreciate your comments.

# Obtaining Technical Assistance

Cisco provides Cisco.com as a starting point for all technical assistance. Customers and partners can obtain documentation, troubleshooting tips, and sample configurations from online tools by using the Cisco Technical Assistance Center (TAC) Web Site. Cisco.com registered users have complete access to the technical support resources on the Cisco TAC Web Site.

## Cisco.com

Cisco.com is the foundation of a suite of interactive, networked services that provides immediate, open access to Cisco information, networking solutions, services, programs, and resources at any time, from anywhere in the world.

Cisco.com is a highly integrated Internet application and a powerful, easy-to-use tool that provides a broad range of features and services to help you to

- Streamline business processes and improve productivity
- Resolve technical issues with online support
- Download and test software packages
- Order Cisco learning materials and merchandise
- Register for online skill assessment, training, and certification programs

You can self-register on Cisco.com to obtain customized information and service. To access Cisco.com, go to the following URL:

<http://www.cisco.com>

## Technical Assistance Center

The Cisco TAC is available to all customers who need technical assistance with a Cisco product, technology, or solution. Two types of support are available through the Cisco TAC: the Cisco TAC Web Site and the Cisco TAC Escalation Center.

Inquiries to Cisco TAC are categorized according to the urgency of the issue:

- Priority level 4 (P4)—You need information or assistance concerning Cisco product capabilities, product installation, or basic product configuration.
- Priority level 3 (P3)—Your network performance is degraded. Network functionality is noticeably impaired, but most business operations continue.
- Priority level 2 (P2)—Your production network is severely degraded, affecting significant aspects of business operations. No workaround is available.
- Priority level 1 (P1)—Your production network is down, and a critical impact to business operations will occur if service is not restored quickly. No workaround is available.

Which Cisco TAC resource you choose is based on the priority of the problem and the conditions of service contracts, when applicable.

## Cisco TAC Web Site

The Cisco TAC Web Site allows you to resolve P3 and P4 issues yourself, saving both cost and time. The site provides around-the-clock access to online tools, knowledge bases, and software. To access the Cisco TAC Web Site, go to the following URL:

<http://www.cisco.com/tac>

All customers, partners, and resellers who have a valid Cisco services contract have complete access to the technical support resources on the Cisco TAC Web Site. The Cisco TAC Web Site requires a Cisco.com login ID and password. If you have a valid service contract but do not have a login ID or password, go to the following URL to register:

<http://www.cisco.com/register/>

If you cannot resolve your technical issues by using the Cisco TAC Web Site, and you are a Cisco.com registered user, you can open a case online by using the TAC Case Open tool at the following URL:

<http://www.cisco.com/tac/caseopen>

If you have Internet access, it is recommended that you open P3 and P4 cases through the Cisco TAC Web Site.

## Cisco TAC Escalation Center

The Cisco TAC Escalation Center addresses issues that are classified as priority level 1 or priority level 2; these classifications are assigned when severe network degradation significantly impacts business operations. When you contact the TAC Escalation Center with a P1 or P2 problem, a Cisco TAC engineer will automatically open a case.

To obtain a directory of toll-free Cisco TAC telephone numbers for your country, go to the following URL:

<http://www.cisco.com/warp/public/687/Directory/DirTAC.shtml>

Before calling, please check with your network operations center to determine the level of Cisco support services to which your company is entitled; for example, SMARTnet, SMARTnet Onsite, or Network Supported Accounts (NSA). In addition, please have available your service agreement number and your product serial number.

