

Cisco Reader Comment Card

General Information

- 1 Years of networking experience: _____ Years of experience with Cisco products: _____
- 2 I have these network types: LAN Backbone WAN
 Other: _____
- 3 I have these Cisco products: Switches Routers
 Other (specify models): _____
- 4 I perform these types of tasks: H/W installation and/or maintenance S/W configuration
 Network management Other: _____
- 5 I use these types of documentation: H/W installation H/W configuration S/W configuration
 Command reference Quick reference Release notes Online help
 Other: _____
- 6 I access this information through: _____% Cisco.com (CCO) _____% CD-ROM
_____% Printed docs _____% Other: _____
- 7 I prefer this access method: _____
- 8 I use the following three product features the most:

Document Information

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On a scale of 1-5 (5 being the best), please let us know how we rate in the following areas:

- _____ The document is written at my technical _____ The information is accurate.
level of understanding.
- _____ The document is complete. _____ The information I wanted was easy to find.
- _____ The information is well organized. _____ The information I found was useful to my job.

Please comment on our lowest scores:

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