



Release Notes for Cisco SN iSCSI Driver for Sun Solaris Version 2.1.1

February 27, 2002



Note

You can find the most current documentation on Cisco.com. This set of electronic documents may contain updates and modifications made after the hard-copy documents were printed.

These release notes support Cisco Storage Networking iSCSI Driver for Sun Solaris version 2.1.1.

For a list of software caveats that apply to version 2.1.1, see the “[Open Caveats](#)” section. The caveats are updated for every maintenance version and are located on Cisco.com and the Documentation CD-ROM.

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Introduction

The iSCSI Driver for Sun Solaris provides an IP host with the ability to access storage through an IP network. The iSCSI driver uses iSCSI protocol to transport SCSI requests and responses over an IP network between the host and a Cisco SN 5400 Series system.

Architecturally, the iSCSI driver combines with the host TCP/IP stack, network drivers, and NICs to provide the same functions as a SCSI adapter driver with a host bus adapter (HBA).

The iSCSI driver provides a transport for SCSI requests and responses for storage devices; however, instead of providing a transport for directly attached devices, the driver transports the SCSI requests and responses between the IP host and a Cisco SN 5400 Series system via an IP network. The SN 5400 Series system, in turn, transports SCSI requests and responses between it and the storage devices attached to it.

Once the iSCSI driver is installed, the IP host will proceed with a discovery process for iSCSI storage devices as follows:

-
- Step 1** The iSCSI driver requests available iSCSI targets from the SN 5400 Series system.
 - Step 2** The SN 5400 Series system sends available iSCSI target names to the IP host.
 - Step 3** The IP host logs into the iSCSI targets.
 - Step 4** The SN 5400 Series system accepts the IP host login and sends target identifiers.
 - Step 5** The IP host queries targets for device information.
 - Step 6** Targets respond with device information.
 - Step 7** The IP host creates a table of internal devices.
-

The iSCSI Driver for Sun Solaris provides IP access to a maximum of 64 remote SCSI targets, with each target capable of supporting 32 LUNs. Remote SCSI targets can be accessed through one or more SN 5400 Series systems up to a maximum of eight SN 5400 Series systems

**Note**

The iSCSI protocol is an IETF-defined protocol for IP storage (ips). For more information about the iSCSI protocol, refer to the IETF standards for IP storage at <http://www.ietf.org>.

System Requirements

This section describes the system requirements for version 2.1.1 and includes the following information:

- [Operating System Requirements, page 3](#)
- [SN 5400 Series System Software Requirements, page 4](#)
- [Obtaining the iSCSI Driver and Updated SN 5400 Series System Software, page 4](#)
- [Upgrading to a New Version, page 5](#)
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Operating System Requirements

- The iSCSI Driver for Sun Solaris runs only on SPARC machines.
- The iSCSI Driver for Sun Solaris requires either Sun Solaris version 6 or Sun Solaris 7 or 8, with all Sun-recommended patched installed for the version being used. (Be sure to download the appropriate tar file for your Sun Solaris version.)
- The iSCSI Driver for Sun Solaris supports multiple processors, and may be run on up to four multiprocessors.
- To ensure the best performance for iSCSI drivers, the extended windowing feature of TCP should be enabled on all IP hosts connecting to the SN 5400 Series system. In general, a larger window size enhances SN 5400 Series system performance.
- The receive and transmit flow control feature of the Gigabit Ethernet driver should be enabled on all IP hosts connecting to the SN 5400 Series system.
- If you are using a 3Com Gigabit Ethernet Server network interface card, the minimum supported revision level is “B” (3C985B-SX). Using a card with a lower revision level will decrease performance.

Mounting Devices

No iSCSI device can be mounted until after the iSCSI daemon has started and logged into the appropriate iSCSI targets in the Cisco SN5400 Series system. The iSCSI `init.d` script looks for entries with the “mount at boot” field set to “iscsi” in the `/etc/vfstab` file, and attempts to mount those entries after the iSCSI daemon starts. This allows iSCSI devices to be automatically mounted as early as possible in the boot process.

For example, the following `/etc/vfstab` entries will `fsck` and mount the two iSCSI devices specified:

#device	device	mount	FS	fsck	mount	mount
#to mount	to fsck	point	type	pass	at boot	options
/dev/dsk/c1t5d0s6	/dev/rdisk/c1t5d0s6	/mnt/t5	ufs	1	iscsi	-
/dev/dsk/c1t6d0s6	/dev/rdisk/c1t6d0s6	/mnt/t6	ufs	1	iscsi	-



Note

Due to network delays, targets may not always become available in the same order. This means that the order in which iSCSI devices are mounted may vary, and may not match the order of the devices listed in `/etc/vfstab`. You should not assume that mounts of iSCSI devices will occur in any particular order.

The “mount at boot” field in `/etc/vfstab` should never be set to “yes” for an iSCSI device, because the standard Solaris boot sequence mounts devices before the network is available. Mounts of iSCSI devices with the “mount at boot” field set to “yes” fail because the iSCSI devices are not available that early in the boot process. If a mount fails, a maintenance shell will start and the Solaris boot process will not complete until the shell is exited. A user at the console must exit from the shell to cause the boot process to complete without the listed devices mounted.

Unmounting Devices

All iSCSI devices must be unmounted before the iSCSI driver stops. If the iSCSI driver stops while iSCSI devices are mounted, buffered writes may not be committed to disk and filesystem corruption may occur. Because Solaris will not unmount devices that are being used by a running process, all processes using the iSCSI devices must be killed before the devices can be unmounted.

The `init.d` script automatically kills all processes using iSCSI devices, unmounts all iSCSI devices, and kills the iSCSI daemon, terminating all connections to iSCSI devices.

Rebooting Solaris

All iSCSI devices should be unmounted prior to a system shutdown.

The Solaris `/usr/sbin/reboot` command should not be used to reboot the system while iSCSI devices are mounted. This reboot command will not execute the iSCSI shutdown script in `/etc/rc0.d`, and file system corruption can occur.

To safely reboot the Solaris system, use the following shutdown command:

```
/usr/sbin/shutdown -i 6
```

SN 5400 Series System Software Requirements

The iSCSI Driver for Sun Solaris version 2.1.1 can connect to a Cisco SN 5400 Series system running software release 2.1.1 or later; this driver cannot connect to a Cisco SN 5420 Storage Router running software release 1.1.x.

Obtaining the iSCSI Driver and Updated SN 5400 Series System Software

From time to time, Cisco releases updated versions of SN 5400 Series system software and iSCSI drivers. Updated versions of SN 5400 Series system software and the Cisco Storage Networking iSCSI drivers, accompanying readme files, release notes and example configuration file are available for download.

If you are a registered Cisco.com user, you can download SN 5400 Series system software and iSCSI drivers. If you are a non-registered Cisco.com user, you can download only iSCSI drivers.

You can access software by following these instructions:

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- Step 1** At <http://www.cisco.com> (or <http://www.cisco.com/login/cisco/>, if you are a registered Cisco.com user and logged in), under **Service & Support**, click **Software Center**.
 - Step 2** At the Software Center web page, under **Software Products & Downloads**, click **Storage Networking Software**.
 - Step 3** At the Storage Networking Software web page, click the appropriate link for your software. For example, click **Cisco SN 5420 Storage Router Software** for SN 5420 software.
 - Step 4** At the software download web page, click the file that you want to download. Another software download web page will be displayed with detailed information about the download file and Cisco's Software License Agreement. Follow instructions on that page to download the software.

- Step 5** To install and configure SN 5400 Series system software, see the appropriate SN 5400 Series system software configuration guide and release notes. To install and configure an iSCSI driver, see the readme file that accompanies the iSCSI driver (in the downloaded driver archive file) and the appropriate release notes.

Upgrading to a New Version

To upgrade to a new version of iSCSI driver software, follow these instructions.



Note You must be super-user (root) to install and configure the iSCSI driver package.

- Step 1** Unmount all iSCSI file systems and stop the old iSCSI driver. To manually stop the iSCSI driver, enter:
- ```
/etc/init.d/iscsi stop
```
- Step 2** Save the current `/etc/iscsi.conf` and `/kernel/drv/sd.conf` configuration files to another location.
- Step 3** Remove the old iSCSI package.
- ```
pkgrm CSCoiscsi
```
- Step 4** Copy the `solaris_iscsi_<version>.tar.Z` file to a working directory, such as `/usr/local/iscsi`. Make the directory if it does not exist. If the directory does exist, remove any files from a previous installation. The `<version>` is the three digit version, such as 2.1.1. For example:
- ```
mkdir /usr/local/iscsi
cp /tmp/solaris-iscsi-2.1.1.tar.Z /usr/local/iscsi
```
- Step 5** Change to the working directory created in Step 4, and untar the file using the tar command. For example:
- ```
cd /usr/local/iscsi
uncompress solaris-iscsi-2.1.1.tar.Z
tar xvf solaris-iscsi-2.1.1.tar
```
- Your working directory (`/usr/local/iscsi` in the examples above) now contains the iSCSI driver package. The package contains the drivers and associated files.
- Step 6** Add the package.
- ```
cd /usr/local/iscsi
pkgadd -d . CSCoiscsi
```
- The package installation instructions note that the system must be rebooted. Continue with the following configuration steps before rebooting the system.
- Step 7** Compare the current `/etc/iscsi.conf` file to the `iscsi.conf` file saved in Step 2. Update it with any new information from the upgrade file, and save it as `/etc/iscsi.conf`. (If an `/etc/iscsi.conf` file exists when the new iSCSI driver package is installed, it is not overwritten or deleted. The updated `iscsi.conf` file is installed as `iscsi.conf.<version>`; for example `iscsi.conf.2.1.1`.)
- Step 8** Compare the current `/kernel/drv/sd.conf` to the `sd.conf` file saved in Step 2. Update it with any new information from the upgrade file, and save it as `/kernel/drv/sd.conf`.

- Step 9** Reboot the system to start and reload the iSCSI driver. If you do not want to reboot the machine at this time, use the following command to start the iSCSI devices immediately.

```
/etc/init.d/iscsi start
```

- Step 10** Rebooting the system in Step 9 should reconfigure devices and load the iSCSI driver. Once the iSCSI daemon starts, execute the commands in [Example 1](#) or [Example 2](#) to reconfigure the SCSI disk devices:

**Example 1** *Configure the /devices Directory and Create /dev Entries*

```
drvconfig
disks
```

**Example 2** *Solaris Administration Command for /dev and /devices*

```
devfsadm
```

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## Uninstalling iSCSI Driver Software

To uninstall the iSCSI driver software, follow these instructions:

- 
- Step 1** Unmount all iSCSI devices and stop the driver. For example:

```
/etc/init.d/iscsi stop
```

You may want to save the `/etc/iscsi.conf` configuration file to another location before proceeding with the removal process.

- Step 2** Remove the iSCSI driver. You must have super-user (root) authority to remove the driver.

```
pkgrm CSC0iscsi
```

All configuration files installed by the package will be deleted.

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# Open Caveats

This document lists caveats for Cisco Storage Networking iSCSI Driver for Sun Solaris version 2.1.1. Caveats describe unexpected behavior or defects in iSCSI software versions. Severity 1 caveats are the most serious caveats; severity 2 caveats are less serious.

This document describes open severity 1 and 2 caveats and selected caveats of other severities. For a more complete list of caveats against this release, access Cisco.com as described in the section “Cisco.com” at the end of this document.

**Note**

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If you have an account with Cisco.com, you can use Bug Navigator II to find caveats of any severity for any version. You can reach Bug Navigator II on Cisco.com at Service & Support: [http://www.cisco.com/cgi-bin/Support/Bugtool/launch\\_bugtool.pl](http://www.cisco.com/cgi-bin/Support/Bugtool/launch_bugtool.pl).

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- CSCdw58478

While running traffic to a tape drive, the Gigabit Ethernet connection from a Sun Solaris IP host to the SN 5420 Storage Router may be intermittently dropped and re-added for no apparent reason.

Workaround: There is no workaround. However, the user should check the connections between the hosts and the SN 5420, and verify that the flow control is consistent between the hosts, switches, and the SN 5420s.

- CSCdw69723

When running iSCSI traffic from a Sun Solaris IP host and the storage device being accessed permanently fails due to hardware errors on the device end, the following issues have been seen:

- The Sun Solaris IP host can no longer communicate with the SN 5420 Storage Router via the Gigabit Ethernet interface.
- All Ethernet interfaces on the Sun Solaris IP host become unresponsive.
- Any command issued on the Sun Solaris IP host to the Ethernet interfaces (e.g. ping, ifconfig, etc.) or any attempt to kill iSCSI processes hangs.

It appears that the dropped Gigabit Ethernet TCP packets can cause Sun Solaris stream and network hangs.

Workaround: There is no workaround. When the host becomes unresponsive a hard reboot appears to be necessary to recover the Ethernet interfaces.

## Related Documentation

The following sections describe the related documentation available for the iSCSI Driver for Sun Solaris version 2.1.1 and the Cisco SN 5400 Series systems. These documents consist of the iSCSI driver release notes, readme and example configuration files, and the SN 5400 Series system hardware installation and software configuration guides.

The SN 5400 Series system hardware installation and software configuration documentation sets are available as printed manuals or electronic documents. The iSCSI driver readme file and example configuration file are available in electronic format, as part of the software download package. See the [“Obtaining the iSCSI Driver and Updated SN 5400 Series System Software”](#) section on page 4 for details.

## Release-Specific Documents

This Release Notes document is the only document specific to iSCSI Driver for Sun Solaris version 2.1.1. It is located on Cisco.com and the Documentation CD-ROM.

Each release of SN 5400 Series system software includes an associated Release Notes document, which is also available as an electronic document on Cisco.com and the Documentation CD-ROM.

## Hardware Documents

Refer to the *Cisco SN 5420 Storage Router Hardware Installation Guide* for SN 5400 Series system hardware installation procedures. This document is available as a printed manual. It is also available as an electronic document on Cisco.com and the Documentation CD-ROM.

## Software Documents

Refer to the *Cisco SN 5420 Storage Router Software Configuration Guide Release 2.1* for SN 5400 Series system software configuration information and procedures. This document is available as a printed manual. It is also available as an electronic document on Cisco.com and the Documentation CD-ROM.

For documentation on the SN 5400 Series system web-based GUI, refer to the SN 5400 Series system web-based GUI online Help system.

## Service and Support

For service and support for a product purchased from a reseller, contact the reseller, who offers a wide variety of Cisco service and support programs described in “Service and Support” of Cisco Information Packet shipped with your product.

**Note**

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If you purchased your product from a reseller, you can access Cisco.com as a guest. Cisco.com is Cisco Systems’ primary real-time support channel. Your reseller offers programs that include direct access to Cisco.com services.

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For service and support for a product purchased directly from Cisco, use Cisco.com.

## Software Configuration Tips on the Cisco TAC Home Page

A variety of Cisco SN 5400 Series system software and iSCSI driver installation, configuration and usage tips are available on the Cisco Technical Assistance Center (TAC) Web Site.

You can access “tech tips” by following these instructions:

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- Step 1** At <http://www.cisco.com> (or <http://www.cisco.com/login/cisco/>, if you are a registered Cisco.com user and logged in), under **Products & Technologies**, select **Routers** from the drop-down list.
  - Step 2** At the Cisco Routers web page, under **Cisco SN 5420 Storage Router Software**, click **Product Support**.
  - Step 3** At the Cisco SN 5420 Storage Router Product Support web page, click the appropriate links for additional information about installing and configuring SN 5400 Series system software and iSCSI drivers.
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## Obtaining Documentation

The following sections explain how to obtain documentation from Cisco Systems.

### World Wide Web

You can access the most current Cisco documentation on the World Wide Web at the following URL:

<http://www.cisco.com>

Translated documentation is available at the following URL:

[http://www.cisco.com/public/countries\\_languages.shtml](http://www.cisco.com/public/countries_languages.shtml)

### Documentation CD-ROM

Cisco documentation and additional literature are available in a Cisco Documentation CD-ROM package, which is shipped with your product. The Documentation CD-ROM is updated monthly and may be more current than printed documentation. The CD-ROM package is available as a single unit or through an annual subscription.

## Ordering Documentation

Cisco documentation is available in the following ways:

- Registered Cisco Direct Customers can order Cisco product documentation from the Networking Products MarketPlace:  
[http://www.cisco.com/cgi-bin/order/order\\_root.pl](http://www.cisco.com/cgi-bin/order/order_root.pl)
- Registered Cisco.com users can order the Documentation CD-ROM through the online Subscription Store:  
<http://www.cisco.com/go/subscription>
- Nonregistered Cisco.com users can order documentation through a local account representative by calling Cisco corporate headquarters (California, USA) at 408 526-7208 or, elsewhere in North America, by calling 800 553-NETS (6387).

## Documentation Feedback

If you are reading Cisco product documentation on Cisco.com, you can submit technical comments electronically. Click **Leave Feedback** at the bottom of the Cisco Documentation home page. After you complete the form, print it out and fax it to Cisco at 408 527-0730.

You can e-mail your comments to [bug-doc@cisco.com](mailto:bug-doc@cisco.com).

To submit your comments by mail, use the response card behind the front cover of your document, or write to the following address:

Cisco Systems  
Attn: Document Resource Connection  
170 West Tasman Drive  
San Jose, CA 95134-9883

We appreciate your comments.

## Obtaining Technical Assistance

Cisco provides Cisco.com as a starting point for all technical assistance. Customers and partners can obtain documentation, troubleshooting tips, and sample configurations from online tools by using the Cisco Technical Assistance Center (TAC) Web Site. Cisco.com registered users have complete access to the technical support resources on the Cisco TAC Web Site.

## Cisco.com

Cisco.com is the foundation of a suite of interactive, networked services that provides immediate, open access to Cisco information, networking solutions, services, programs, and resources at any time, from anywhere in the world.

Cisco.com is a highly integrated Internet application and a powerful, easy-to-use tool that provides a broad range of features and services to help you to

- Streamline business processes and improve productivity
- Resolve technical issues with online support

- Download and test software packages
- Order Cisco learning materials and merchandise
- Register for online skill assessment, training, and certification programs

You can self-register on Cisco.com to obtain customized information and service. To access Cisco.com, go to the following URL:

<http://www.cisco.com>

## Technical Assistance Center

The Cisco TAC is available to all customers who need technical assistance with a Cisco product, technology, or solution. Two types of support are available through the Cisco TAC: the Cisco TAC Web Site and the Cisco TAC Escalation Center.

Inquiries to Cisco TAC are categorized according to the urgency of the issue:

- Priority level 4 (P4)—You need information or assistance concerning Cisco product capabilities, product installation, or basic product configuration.
- Priority level 3 (P3)—Your network performance is degraded. Network functionality is noticeably impaired, but most business operations continue.
- Priority level 2 (P2)—Your production network is severely degraded, affecting significant aspects of business operations. No workaround is available.
- Priority level 1 (P1)—Your production network is down, and a critical impact to business operations will occur if service is not restored quickly. No workaround is available.

Which Cisco TAC resource you choose is based on the priority of the problem and the conditions of service contracts, when applicable.

### Cisco TAC Web Site

The Cisco TAC Web Site allows you to resolve P3 and P4 issues yourself, saving both cost and time. The site provides around-the-clock access to online tools, knowledge bases, and software. To access the Cisco TAC Web Site, go to the following URL:

<http://www.cisco.com/tac>

All customers, partners, and resellers who have a valid Cisco services contract have complete access to the technical support resources on the Cisco TAC Web Site. The Cisco TAC Web Site requires a Cisco.com login ID and password. If you have a valid service contract but do not have a login ID or password, go to the following URL to register:

<http://www.cisco.com/register/>

If you cannot resolve your technical issues by using the Cisco TAC Web Site, and you are a Cisco.com registered user, you can open a case online by using the TAC Case Open tool at the following URL:

<http://www.cisco.com/tac/caseopen>

If you have Internet access, it is recommended that you open P3 and P4 cases through the Cisco TAC Web Site.

## Cisco TAC Escalation Center

The Cisco TAC Escalation Center addresses issues that are classified as priority level 1 or priority level 2; these classifications are assigned when severe network degradation significantly impacts business operations. When you contact the TAC Escalation Center with a P1 or P2 problem, a Cisco TAC engineer will automatically open a case.

To obtain a directory of toll-free Cisco TAC telephone numbers for your country, go to the following URL:

<http://www.cisco.com/warp/public/687/Directory/DirTAC.shtml>

Before calling, please check with your network operations center to determine the level of Cisco support services to which your company is entitled; for example, SMARTnet, SMARTnet Onsite, or Network Supported Accounts (NSA). In addition, please have available your service agreement number and your product serial number.

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This document is to be used in conjunction with the documents listed in the “[Related Documentation](#)” section.



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