



Cisco Secure MARS 5.2.x Documentation Guide and Warranty

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Product Documentation Set

Your product shipped with a minimal set of documents. Product documentation (release notes, install guides, user guides, and so forth) is available on Cisco.com

http://www.cisco.com/en/US/products/ps6241/tsd_products_support_series_home.html.

The following documents shipped with your product:

- *Software License Claim Certificate*
Describes how to retrieve the license key for your product.
- *Cisco Secure MARS 5.2.x Documentation Guide and Warranty (78-17785-03-A0)*
http://www.cisco.com/en/US/docs/security/security_management/cs-mars/5.2/roadmap/map5x.html
Lists document set that supports the MARS release and summarizes contents of each document.
- *Regulatory Compliance and Safety Information for the Cisco Security MARS Appliances 5.X (78-18058-02)*
http://www.cisco.com/en/US/docs/security/security_management/cs-mars/6.0/regulatory/compliance/rcsi_mars_gen2.html



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Access the following product documentation using the listed URLs:

- **(5.2.4) Release Notes for Cisco Security MARS Appliance 5.2.4** (OL-13016-01)
http://www.cisco.com/en/US/docs/security/security_management/cs-mars/5.2/release/notes/rn524.html
- *Quick Start for Cisco Security Monitoring, Analysis, and Response System* (OL-12635-01)
http://www.cisco.com/en/US/docs/security/security_management/cs-mars/4.1/quick_start/qsmar42x.html
 Quickly connect a MARS Appliance to you network and configure it to monitor events for Cisco IOS routers, PIX Security Appliance, and Cisco IPS sensors.
- *Install and Setup Guide for Cisco Security Monitoring, Analysis, and Response System 5.x* (OL-13543-01)
http://www.cisco.com/en/US/docs/security/security_management/cs-mars/5.2/installation/guide/ig.html
 Diagrams front and back plane of all models, guides through install of the appliance in a rack, explains appliance initialization on the network, defines CLI commands, and basic system maintenance, such as patching, upgrading, system backup and restore, and defines system processes.
- *User Guide for Cisco Security MARS Local Controller Version 5.2.x* (OL-13541-01)
http://www.cisco.com/en/US/docs/security/security_management/cs-mars/5.2/user/guide/local_controller/uglc5x.html
 Recommends task flow, explains how to configure reporting and monitoring devices, describes interface components, identifies system reports and rules.
- *Supported and Interoperable Devices and Software for Cisco Secure MARS Local Controller 4.2.x and 5.2.x* (OL-7611-01)
http://www.cisco.com/en/US/docs/security/security_management/cs-mars/5.2/compatibility/dtlc42x.html
 Lists the 1st- and 3rd-party devices (models and software versions) that can be monitored by a Local Controller.
- *User Guide for Cisco Security MARS Global Controller Version 5.2.x* (OL-13542-01)
http://www.cisco.com/en/US/docs/security/security_management/cs-mars/5.2/user/guide/global_controller/uggc5x.html
 Describes the role, features, and configuration unique to the Global Controller.
- *Supported and Interoperable Devices and Software Versions for Cisco Secure MARS Global Controller 4.2.x and 5.2.x* (OL-7612-01)
http://www.cisco.com/en/US/docs/security/security_management/cs-mars/5.2/compatibility/dtlc42x.html
 Lists the models and software versions of the Local Controllers that can be managed by a Global Controller.
- *Cisco Secure MARS XML Incident Notification and Schema Reference*
http://www.cisco.com/en/US/products/ps6241/prod_technical_reference_list.html
 Provides the XML schema and describes the events generated during MARS incident notifications. Used to integrate MARS with 3rd-party applications, such as ticketing systems.

- *Top Issues for the Cisco Security Monitoring, Analysis, and Response System*
http://www.cisco.com/en/US/docs/security/security_management/cs-mars/troubleshooting/topissue.html
 Identifies common issues and questions and provides pointers to the documentation that addresses the issues in detail.

Related Product Documentation

The following documentation is related to your product. You can access them by using the listed URLs. You also can order printed copies, if available, by following the instructions described in the “[Obtaining Documentation, Obtaining Support, and Security Guidelines](#)” section.

- *Documentation Roadmap for Cisco Incident Control Server 1.0. (78-17169-01)*
http://www.cisco.com/en/US/products/ps6542/products_documentation_roadmap09186a00804e7b17.html

Cisco 90-Day Limited Hardware Warranty Terms

There are special terms applicable to your hardware warranty and various services that you can use during the warranty period. Your formal Warranty Statement, including the warranties and license agreements applicable to Cisco software, is available on Cisco.com. Follow these steps to access and download the *Cisco Information Packet* and your warranty and license agreements from Cisco.com.

1. Launch your browser, and go to this URL:
http://www.cisco.com/en/US/products/prod_warranties_listing.html
 The Warranties and License Agreements page appears.
2. To read the *Cisco Information Packet*, follow these steps:
 - a. Click the **Information Packet Number** field, and make sure that the part number 78-5235-03C0 is highlighted.
 - b. Select the language in which you would like to read the document.
 - c. Click **Go**.
 The Cisco Limited Warranty and Software License page from the Information Packet appears.
 - d. Read the document online, or click the **PDF** icon to download and print the document in Adobe Portable Document Format (PDF).



Note You must have Adobe Acrobat Reader to view and print PDF files. You can download the reader from Adobe’s website: <http://www.adobe.com>

3. To read translated and localized warranty information about your product, follow these steps:
 - a. Enter this part number in the Warranty Document Number field:
 78-5236-01C0
 - b. Select the language in which you would like to read the document.
 - c. Click **Go**.

The Cisco warranty page appears.

- d. Review the document online, or click the **PDF** icon to download and print the document in Adobe Portable Document Format (PDF).

You can also contact the Cisco service and support website for assistance:

<http://www.cisco.com/cisco/psn/web/support/index.html>

Duration of Hardware Warranty

Ninety (90) days.

Replacement, Repair, or Refund Policy for Hardware

Cisco or its service center will use commercially reasonable efforts to ship a replacement part within ten (10) working days after receipt of a Return Materials Authorization (RMA) request. Actual delivery times can vary, depending on the customer location.

Cisco reserves the right to refund the purchase price as its exclusive warranty remedy.

To Receive a Return Materials Authorization (RMA) Number

Contact the company from whom you purchased the product. If you purchased the product directly from Cisco, contact your Cisco Sales and Service Representative.

Complete the information below, and keep it for reference:

Company product purchased from	
Company telephone number	
Product model number	
Product serial number	
Maintenance contract number	

Obtaining Documentation, Obtaining Support, and Security Guidelines


For information on obtaining documentation, obtaining support, providing documentation feedback, security guidelines, and also recommended aliases and general Cisco documents, see the monthly *What's New in Cisco Product Documentation*, which also lists all new and revised Cisco technical documentation, at:

<http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html>

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