



# Cisco Security MARS 4.3.x Documentation Guide and Warranty

---

**Last Updated: August 2008**

This guide contains the following topics:

- [Product Documentation Set, page 1](#)
- [Related Product Documentation, page 4](#)
- [Cisco 90-Day Limited Hardware Warranty Terms, page 4](#)
- [Obtaining Documentation, Obtaining Support, and Security Guidelines, page 6](#)

## Product Documentation Set

The Cisco Security Monitoring, Analysis, and Response System product (MARS) ships with the following printed documents:

- *Software License Claim Certificate*  
Describes how to retrieve the license key for your product.
- *Cisco Secure MARS 4.3.x Documentation Guide and Warranty (78-18367-03)*  
[http://www.cisco.com/en/US/docs/security/security\\_management/cs-mars/4.3/roadmap/map43x.html](http://www.cisco.com/en/US/docs/security/security_management/cs-mars/4.3/roadmap/map43x.html)
- *Regulatory, Safety, and Compliance Information for Cisco Security Monitoring, Analysis, and Response System 4.x (78-17018-03)*  
[http://www.cisco.com/en/US/docs/security/security\\_management/cs-mars/4.1/regulatory/compliance/rcsimars.html](http://www.cisco.com/en/US/docs/security/security_management/cs-mars/4.1/regulatory/compliance/rcsimars.html)

MARS documentation is available on the Cisco Systems, Inc. website at the following URL:

[http://www.cisco.com/en/US/products/ps6241/tsd\\_products\\_support\\_series\\_home.html](http://www.cisco.com/en/US/products/ps6241/tsd_products_support_series_home.html)



---

**Americas Headquarters:**  
**Cisco Systems, Inc., 170 West Tasman Drive, San Jose, CA 95134-1706 USA**

© 2008 Cisco Systems, Inc. All rights reserved.

The following online-only documents are relevant to MARS Release 4.3.x:

#### Quick Start (for 4.X and 5.X)

- *Quick Start for Cisco Security Monitoring, Analysis, and Response System*—Quickly connect a MARS Appliance to your network and configure it to monitor events for Cisco IOS routers, PIX Security Appliance, and Cisco IPS sensors. (OL-12635-01)

[http://www.cisco.com/en/US/docs/security/security\\_management/cs-mars/4.1/quick\\_start/qsmar42x.html](http://www.cisco.com/en/US/docs/security/security_management/cs-mars/4.1/quick_start/qsmar42x.html)

#### Install and Setup Guide

- *Install and Setup Guide for Cisco Security Monitoring, Analysis, and Response System*—Diagrams the front and back plane of all models, procedures for rack installation, explains appliance initialization on the network, defines CLI commands, and basic system maintenance, such as patching, upgrading, system backup and restore, and defines system processes. (78-17019-01)

[http://www.cisco.com/en/US/docs/security/security\\_management/cs-mars/4.3/installation/guide/IG\\_43X.html](http://www.cisco.com/en/US/docs/security/security_management/cs-mars/4.3/installation/guide/IG_43X.html)

#### Cisco Open Source License Acknowledgements

- [http://www.cisco.com/en/US/docs/security/security\\_management/cs-mars/legal/legal.html](http://www.cisco.com/en/US/docs/security/security_management/cs-mars/legal/legal.html)

#### 4.X Release Notes:

- **(4.3.6)** *Release Notes for Cisco Security MARS Appliance 4.3.6*  
[http://www.cisco.com/en/US/docs/security/security\\_management/cs-mars/4.3/release/notes/rn436.html](http://www.cisco.com/en/US/docs/security/security_management/cs-mars/4.3/release/notes/rn436.html)
- **(4.3.5)** *Release Notes for Cisco Security MARS Appliance 4.3.5* (OL-16727-01)  
[http://www.cisco.com/en/US/docs/security/security\\_management/cs-mars/4.3/release/notes/rn435.html](http://www.cisco.com/en/US/docs/security/security_management/cs-mars/4.3/release/notes/rn435.html)
- **(4.3.4)** *Release Notes for Cisco Security MARS Appliance 4.3.4* (OL-16372-01)  
[http://www.cisco.com/en/US/docs/security/security\\_management/cs-mars/4.3/release/notes/rn434.html](http://www.cisco.com/en/US/docs/security/security_management/cs-mars/4.3/release/notes/rn434.html)
- **(4.3.3)** *Release Notes for Cisco Security MARS Appliance 4.3.3* (OL-15883-01)  
[http://www.cisco.com/en/US/docs/security/security\\_management/cs-mars/4.3/release/notes/rn433.html](http://www.cisco.com/en/US/docs/security/security_management/cs-mars/4.3/release/notes/rn433.html)
- **(4.3.2)** *Release Notes for Cisco Security MARS Appliance 4.3.2* (OL-15307-01)  
[http://www.cisco.com/en/US/docs/security/security\\_management/cs-mars/4.3/release/notes/rn432.html](http://www.cisco.com/en/US/docs/security/security_management/cs-mars/4.3/release/notes/rn432.html)
- **(4.3.1)** *Release Notes for Cisco Security MARS Appliance 4.3.1* (OL-14668-01)  
[http://www.cisco.com/en/US/docs/security/security\\_management/cs-mars/4.3/release/notes/rn431.html](http://www.cisco.com/en/US/docs/security/security_management/cs-mars/4.3/release/notes/rn431.html)
- **(4.2.8)** *Release Notes for Cisco Security MARS Appliance 4.2.8* (OL-14558-01)  
[http://www.cisco.com/en/US/docs/security/security\\_management/cs-mars/4.2/release/notes/rn428.html](http://www.cisco.com/en/US/docs/security/security_management/cs-mars/4.2/release/notes/rn428.html)
- **(4.2.7)** *Release Notes for Cisco Security MARS Appliance 4.2.7* (OL-14221-01)  
[http://www.cisco.com/en/US/docs/security/security\\_management/cs-mars/4.2/release/notes/rn427.html](http://www.cisco.com/en/US/docs/security/security_management/cs-mars/4.2/release/notes/rn427.html)

- **(4.2.6)** *Quick Install and Release Notes for Cisco Security MARS Appliance 4.2.6* (OL-13287-01)  
[http://www.cisco.com/en/US/docs/security/security\\_management/cs-mars/4.2/release/notes/rn426.html](http://www.cisco.com/en/US/docs/security/security_management/cs-mars/4.2/release/notes/rn426.html)
- **(4.2.5)** *Quick Install and Release Notes for Cisco Security MARS Appliance 4.2.5* (OL-12961-01)  
[http://www.cisco.com/en/US/docs/security/security\\_management/cs-mars/4.2/release/notes/rn425.html](http://www.cisco.com/en/US/docs/security/security_management/cs-mars/4.2/release/notes/rn425.html)
- **(4.2.4)** *Quick Install and Release Notes for Cisco Security MARS Appliance 4.2.4* (OL-12699-01)  
[http://www.cisco.com/en/US/docs/security/security\\_management/cs-mars/4.2/release/notes/rn424.html](http://www.cisco.com/en/US/docs/security/security_management/cs-mars/4.2/release/notes/rn424.html)
- **(4.2.3)** *Quick Install and Release Notes for Cisco Security MARS Appliance 4.2.3* (OL-11799-01)  
[http://www.cisco.com/en/US/docs/security/security\\_management/cs-mars/4.2/release/notes/rn423.html](http://www.cisco.com/en/US/docs/security/security_management/cs-mars/4.2/release/notes/rn423.html)
- **(4.2.2)** *Quick Install and Release Notes for Cisco Security MARS Appliance 4.2.2* (78-17805-01)  
[http://www.cisco.com/en/US/docs/security/security\\_management/cs-mars/4.2/release/notes/rn422.html](http://www.cisco.com/en/US/docs/security/security_management/cs-mars/4.2/release/notes/rn422.html)
- **(4.2.1)** *Quick Install and Release Notes for Cisco Security MARS Appliance 4.2.1* (78-17784-01)  
[http://www.cisco.com/en/US/docs/security/security\\_management/cs-mars/4.2/release/notes/rn421.html](http://www.cisco.com/en/US/docs/security/security_management/cs-mars/4.2/release/notes/rn421.html)

#### Local Controller User Guide

- *User Guide for Cisco Security MARS Local Controller Version 4.3.x*—Recommends task flow, explains how to configure reporting and monitoring devices, describes interface components, identifies system reports and rules. (OL-14675-01)  
[http://www.cisco.com/en/US/docs/security/security\\_management/cs-mars/4.3/user/guide/local\\_controller/lcug43x.html](http://www.cisco.com/en/US/docs/security/security_management/cs-mars/4.3/user/guide/local_controller/lcug43x.html)

#### Global Controller User Guide

- *User Guide for Cisco Security MARS Global Controller Version 4.3.x*—Describes the role, features, and configuration unique to the Global Controller. (OL-14648-01)  
[http://www.cisco.com/en/US/docs/security/security\\_management/cs-mars/4.3/user/guide/global\\_controller/gcug43x.html](http://www.cisco.com/en/US/docs/security/security_management/cs-mars/4.3/user/guide/global_controller/gcug43x.html)

#### Top Issues

- *Top Issues for the Cisco Security Monitoring, Analysis, and Response System*—Identifies common issues and questions and provides pointers to the documentation that addresses the issues in detail. (78-17020-01)  
[http://www.cisco.com/en/US/docs/security/security\\_management/cs-mars/troubleshooting/topissue.html](http://www.cisco.com/en/US/docs/security/security_management/cs-mars/troubleshooting/topissue.html)

#### Supported and Interoperable Devices

- *Supported and Interoperable Devices and Software for Cisco Secure MARS Local Controller 4.3.x and 5.3.x*—Lists the 1st- and 3rd-party devices (models and software versions) that can be monitored by a Local Controller. (OL-14670-01)  
[http://www.cisco.com/en/US/docs/security/security\\_management/cs-mars/4.3/compatibility/local\\_controller/dtltc43x.html](http://www.cisco.com/en/US/docs/security/security_management/cs-mars/4.3/compatibility/local_controller/dtltc43x.html)

- *Supported and Interoperable Devices and Software Versions for Cisco Secure MARS Global Controller 4.3.x and 5.3.x*—Lists the models and software versions of the Local Controllers that can be managed by a Global Controller. (OL-7612-01)

[http://www.cisco.com/en/US/docs/security/security\\_management/cs-mars/4.3/compatibility/global\\_controller/dtgc43x.html](http://www.cisco.com/en/US/docs/security/security_management/cs-mars/4.3/compatibility/global_controller/dtgc43x.html)

#### Data Migration from Release 4.x to Release 5.x to Hardware Platforms

- *Migrating Data from Cisco Security MARS 4.x to 5.3.x*—Procedures to migrate data from MARS 4.X to 5.X hardware. (OL-14671-01)

[http://www.cisco.com/en/US/docs/security/security\\_management/cs-mars/4.3/migration/guide/dmigrate.html](http://www.cisco.com/en/US/docs/security/security_management/cs-mars/4.3/migration/guide/dmigrate.html)

#### XML References for MARS Notifications Feature

- *Cisco Secure MARS XML Incident Notification and Schema Reference*—Provides the XML schema and describes the events generated during MARS incident notifications. Used to integrate MARS with 3rd-party applications, such as ticketing systems. (compressed archive of XML and PNG files)

[http://www.cisco.com/en/US/products/ps6241/prod\\_technical\\_reference\\_list.html](http://www.cisco.com/en/US/products/ps6241/prod_technical_reference_list.html)

## Related Product Documentation

The following documentation is related to your product. You can access them by using the listed URLs. You also can order printed copies, if available, by following the instructions described in the “[Obtaining Documentation, Obtaining Support, and Security Guidelines](#)” section.

- *Documentation Roadmap for Cisco Incident Control Server 1.0* (78-17169-01)  
[http://www.cisco.com/en/US/products/ps6542/products\\_documentation\\_roadmap09186a00804e7b17.html](http://www.cisco.com/en/US/products/ps6542/products_documentation_roadmap09186a00804e7b17.html)
- *Cisco Incident Control Server 1.0 Administrator Guide* (OL-8059-01)  
[http://www.cisco.com/en/US/products/ps6542/products\\_administration\\_guide\\_book09186a00805145dc.html](http://www.cisco.com/en/US/products/ps6542/products_administration_guide_book09186a00805145dc.html)

## Cisco 90-Day Limited Hardware Warranty Terms

There are special terms applicable to your hardware warranty and various services that you can use during the warranty period. Your formal Warranty Statement, including the warranties and license agreements applicable to Cisco software, is available on Cisco.com. Follow these steps to access and download the *Cisco Information Packet* and your warranty and license agreements from Cisco.com.

1. Launch your browser, and go to this URL:  
[http://www.cisco.com/univercd/cc/td/doc/es\\_inpck/cetrans.htm](http://www.cisco.com/univercd/cc/td/doc/es_inpck/cetrans.htm)  
The Warranties and License Agreements page appears.
2. To read the *Cisco Information Packet*, follow these steps:
  - a. Click the **Information Packet Number** field, and make sure that the part number 78-5235-03C0 is highlighted.
  - b. Select the language in which you would like to read the document.

c. Click **Go**.

The Cisco Limited Warranty and Software License page from the Information Packet appears.

d. Read the document online, or click the **PDF** icon to download and print the document in Adobe Portable Document Format (PDF).



**Note** You must have Adobe Acrobat Reader to view and print PDF files. You can download the reader from Adobe's website: <http://www.adobe.com>

3. To read translated and localized warranty information about your product, follow these steps:

a. Enter this part number in the Warranty Document Number field:

78-5236-01C0

b. Select the language in which you would like to read the document.

c. Click **Go**.

The Cisco warranty page appears.

d. Review the document online, or click the **PDF** icon to download and print the document in Adobe Portable Document Format (PDF).

You can also contact the Cisco service and support website for assistance:

[http://www.cisco.com/public/Support\\_root.shtml](http://www.cisco.com/public/Support_root.shtml).

#### Duration of Hardware Warranty

Ninety (90) days.

#### Replacement, Repair, or Refund Policy for Hardware

Cisco or its service center will use commercially reasonable efforts to ship a replacement part within ten (10) working days after receipt of a Return Materials Authorization (RMA) request. Actual delivery times can vary, depending on the customer location.

Cisco reserves the right to refund the purchase price as its exclusive warranty remedy.

#### To Receive a Return Materials Authorization (RMA) Number

Contact the company from whom you purchased the product. If you purchased the product directly from Cisco, contact your Cisco Sales and Service Representative.

Complete the information below, and keep it for reference:

Company product purchased from	
Company telephone number	
Product model number	
Product serial number	
Maintenance contract number	

# Obtaining Documentation, Obtaining Support, and Security Guidelines

For information on obtaining documentation, obtaining support, providing documentation feedback, security guidelines, and also recommended aliases and general Cisco documents, see the monthly *What's New in Cisco Product Documentation*, which also lists all new and revised Cisco technical documentation, at:

<http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html>

CCVP, the Cisco logo, and Welcome to the Human Network are trademarks of Cisco Systems, Inc.; Changing the Way We Work, Live, Play, and Learn is a service mark of Cisco Systems, Inc.; and Access Registrar, Aironet, Catalyst, CCDA, CCDP, CCIE, CCIP, CCNA, CCNP, CCSP, Cisco, the Cisco Certified Internetwork Expert logo, Cisco IOS, Cisco Press, Cisco Systems, Cisco Systems Capital, the Cisco Systems logo, Cisco Unity, Enterprise/Solver, EtherChannel, EtherFast, EtherSwitch, Fast Step, Follow Me Browsing, FormShare, GigaDrive, HomeLink, Internet Quotient, IOS, iPhone, IP/TV, iQ Expertise, the iQ logo, iQ Net Readiness Scorecard, iQuick Study, LightStream, Linksys, MeetingPlace, MGX, Networkers, Networking Academy, Network Registrar, PIX, ProConnect, ScriptShare, SMARTnet, StackWise, The Fastest Way to Increase Your Internet Quotient, and TransPath are registered trademarks of Cisco Systems, Inc. and/or its affiliates in the United States and certain other countries.

All other trademarks mentioned in this document or Website are the property of their respective owners. The use of the word partner does not imply a partnership relationship between Cisco and any other company. (0711R)

© 2008 Cisco Systems, Inc. All rights reserved.

♻️ Printed in the USA on recycled paper containing 10% postconsumer waste.