



Release Notes for Cisco Security MARS Appliance 4.3.3

Revised: July 24, 2009, OL-15883-01



Note

We sometimes update the printed and electronic documentation after original publication. Therefore, you should also review the documentation on Cisco.com for any updates.

These release notes are for use with the Cisco Security Monitoring, Analysis, and Response System (MARS), Version 4.3.3 running on any supported Local Controller or Global Controller as defined in [Supported Hardware, page 2](#). They provide the following information:

- [Introduction, page 1](#)
- [Supported Hardware, page 2](#)
- [New Features, page 2](#)
- [Upgrade Instructions, page 4](#)
- [Documentation Errata, page 13](#)
- [Important Notes, page 13](#)
- [Quick Install Notes, page 15](#)
- [Caveats, page 19](#)
- [Product Documentation, page 26](#)
- [Obtaining Documentation, Obtaining Support, and Security Guidelines, page 27](#)

Introduction

Version 4.3.3 is now available as an upgrade to 4.3.2 of your MARS Appliance software. Registered SMARTnet users under the can obtain version 4.3.3 from the Cisco support website at:

<http://www.cisco.com/go/mars/>

And then click the **Download Software** link in the Support box on the right side of the MARS product home page.



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Supported Hardware

Cisco Security MARS Version 4.3.3 supports the following Cisco Security MARS and Protego Networks MARS appliances:

Local Controller Appliances

- Cisco Security MARS 20 (CS-MARS-20-K9)
- Cisco Security MARS 20R (CS-MARS-20R-K9)
- Cisco Security MARS 50 (CS-MARS-50-K9)
- Cisco Security MARS 100 (CS-MARS-100-K9)
- Cisco Security MARS 100e (CS-MARS-100E-K9)
- Cisco Security MARS 200 (CS-MARS-200-K9)
- Protego Networks PN-MARS 20
- Protego Networks PN-MARS 50
- Protego Networks PN-MARS 100
- Protego Networks PN-MARS 100e
- Protego Networks PN-MARS 200

Global Controller Appliances

- Cisco Security MARS GC (CS-MARS-GC-K9)
- Cisco Security MARS GCm (CS-MARS-GCM-K9)
- Protego Networks PN-MARS GC
- Protego Networks PN-MARS GCm

New Features

In addition to resolved caveats, this release includes the following new features:

- [Miscellaneous Changes and Enhancements, page 2](#)
- [New Vendor Signatures, page 3](#)

Miscellaneous Changes and Enhancements

The following changes and enhancements exist in 4.3.3:

- **Enhanced Cisco Device Support:**
 - FWSM 3.1.7 (as 3.1)
- **Enhanced 3rd-Party Device Support.**
 - Oracle 11g (as Oracle Database Server Generic)
 - Snort 2.7 and 2.8 (as 2.0)
 - QualysGuard 5.1 (as QualysGuard ANY)

- **Update to intrusion prevention, and intrusion detection, and vulnerability assessment signature sets.** This release includes new vendor signatures, updating the 3rd-party signature support. For more information on the updates, see [New Vendor Signatures, page 3](#)
- **Bug fixes.** For the list of resolved issues, see [Resolved Caveats - Release 4.3.3, page 26](#).

New Vendor Signatures

The following table describes the most recent signatures supported for each product or technology:

Revised in 4.3.3	Product	Signature Version Supported
Intrusion Prevention and Detection Signatures		
Yes	Cisco IDS 4.0, Cisco IPS 5.x, Cisco IOS 12.2	Current through S312 signature release.
Yes	Snort NIDS 2.6.1	Current through the December 4, 2007 signature release Latest signature mapped: 12788.
Yes	ISS RealSecure Network Sensor 6.5 and 7.0, and ISS RealSecure Server Sensor 6.5 and 7.0	XPU 27.120 Release date: December 11, 2007
Yes	McAfee IntruShield NIDS 1.5 and 1.8 McAfee Network Intruvert v. 2.5, 4.0	4.1.16.6 Release date: December 11, 2007
Yes	McAfee Enterccept HIDS 2.5, 4.0	Current through the December 14, 2007 signature release.
Yes	CheckPoint Application Intelligence (VPN-1 NG with Application Intelligence R55)	Current through the December 4, 2007 signature release
Yes	Netscreen IDP 2.1, 3.0, 3.1, 4.0, 4.1	Signature version: 4.1. Release date: December 18, 2007
Yes	Enterasys Dragon 6.x, 7.x	Current through the December 5, 2007 signature release.
Yes	Symantec NIDS, v 4.0	Signature package: 91 Release date: December 4, 2007
No. EOS.	Symantec Manhunt 3.x (See Symantec NIDS, v 4.0.)	3.4.3 Update 59 Current through the May 24, 2007 signature release.
Vulnerability Scanner Signatures		
Yes	Qualys QualysGuard 3.x, 4.7.161-1	Current through the December 6, 2007 signature release.
Yes	E-Eye, Retina Scanner Vulnerability Software, version 5.6 ¹	Current through the December 12, 2007 signature release.
Yes	Foundstone, version 4.x	Current through the December 12, 2007 signature release.
Yes	Common Vulnerabilities and Exposures (CVE) Database	Current with the December 14, 2007 definition update.
Miscellaneous Support		
Yes	Oracle 11g	Support for new AUDIT_ACTIONS.

1. eEye REM 1.0 is supported in 4.2.x.

Upgrade Instructions

The MARS upgrade packages are the primary vehicle for major, minor, and patch software releases. As administrator of the MARS Appliance, you should check the upgrade site regularly for patch upgrades. In addition to addressing high-priority caveats, patch upgrade packages update system inspection rules, event types, and provide the most recent signature support.

For detailed instructions on planning and performing an upgrade or install, refer to [Checklist for Upgrading the Appliance Software](#) in the *Install and Setup Guide for Cisco Security Monitoring, Analysis, and Response System*.

Important Upgrade Notes

To ensure that the upgrade from earlier versions is trouble free, this section contains the notes provided in previous releases according the release number. Please refer to the notes that pertain to the release you are upgrading from and any releases following that one.

General Notes

The MARS Appliance performs a file system consistency check (fsck) on all disks when either of the following conditions is met:

- If the system has not been rebooted during the past 180 days.
- If the system has been rebooted 30 times.

The fsck operation takes a long time to complete, which can result in significant unplanned downtime when rebooting the system after meeting a condition above. For example, a MARS 50 appliance can take up to 90 minutes to perform the operation.

Upgrade to 4.3.3

No important notes exist for the 4.3.3 upgrade.

Upgrade to 4.3.2

The following important notes apply to the upgrade from 4.3.1 to 4.3.2:

- **Release-Note for CSCsk19730/CSCsk12130**

If you've edited a system rule on a Global Controller, you may encounter one of two conditions where the rules on the Global Controller are out of sync with those on the Local Controller.

Symptom: The edited rule in the Global Controller disappears from the list of rules on the Local Controller. (CSCsk12130)

Condition: The user edited a rule on the Global Controller and then upgraded to a different version of the MARS system software and then added of a new Local Controller to the Global Controller.

Symptom: A rule that was edited in the Global Controller looks as if it is an empty rule in the Local Controller and be inactive. (CSCsk19730)

Condition: This occurs under in some cases where a Local Controller is added to a newly upgraded Global Controller.

Work Arounds: If the Local Controller is deleted from and re-added to the Global Controller under x.3.2, the issue should resolve itself. However, in conditions with a large topology or many custom rules, we recommend contacting technical support for a work around that avoids the need to delete and re-add the Local Controller.

Another possible work around if the number of edited rules are small is to edit and make further changes to the rule and activate. In this case, the issue should be resolved for that rule.

- **Upgrade of IOS 12.3 and 12.4 devices.** In previous releases, these devices were supported under the IOS 12.2 release when defining the device type in theMARS web interface. After you upgrade to 4.3.2, the next discovery of such a device will automatically upgrade the version to its correct value.

For example, an IOS 12.4 device is added to MARS 4.3.1 as 12.2 and after the upgrade to 4.3.2, when the discovery occurs for that device, the device type is automatically updated to IOS 12.4. The same is true for devices that are running IOS 12.3. However, if you have not enabled device discovery, use the Change Version feature to change between IOS 12.2, 12.3, and 12.4.

- **Wireless LAN Controller Support is restricted to the 5.3.x train.** To enable support for wireless access points via the Cisco Wireless LAN Controller, you must use the 5.3.2 or later software, which also restricts the appliance models that can be used.
- **Juniper/NetScreen IDP 3.x and 4.x Support is incomplete.** While device support has been added, the signature/data work portion of these devices will be provided in a future release of MARS software.
- **Renaming of QualysGuard 3.x device type.** During the upgrade, any QualysGuard devices defined under Security and Monitoring Devices will changed their device type from QualysGuard 3.x to QualysGuard ANY.

Upgrade to 4.3.1

Beginning with the 4.3.1 and 5.3.1 releases, the dynamic IPS signature updates (if enabled) is an aspect of the version of software running on a MARS Appliance. Therefore, in addition to running the same MARS software versions on the Global Controller and Local Controller, the IPS signature version must match or the communications fail.

In a Global Controller-Local Controller deployment, configure the dynamic signature URL and all relevant settings on the Global Controller. When the Global Controller pulls the new signatures from CCO, all managed Local Controllers download the new signatures from the Global Controller.

In addition, CSCsk90015 states that any reporting device representing a Cisco ACS 3.x device that exists prior to the 4.3.1 upgrade is deleted during the upgrade. To resolve the issue after upgrade, you must the remove the reporting device from the host and re-add that device again as Cisco Secure ACS 3.x.

An example process is as follows:

1. Click **Admin > Security and Monitor Devices**, select the host with Cisco ACS 3.x as a reporting application and click **Edit**.
2. Select the **Reporting Applications** tab, and then blank link and click **Remove**.
3. After removing the blank link, re-add Cisco Secure ACS 3.x application to that host and click **Activate**.

Upgrade to 4.2.8

No important notes exist for the 4.2.8 upgrade.

Upgrade to 4.2.7

No important notes exist for the 4.2.7 upgrade.

Upgrade to 4.2.6

No important notes exist for the 4.2.6 upgrade.

Upgrade to 4.2.5

The 4.2.4(2432) patch was released to address an issue with the MARS system timezone patch in 4.2.4 (2428). The 4.2.5 update includes the patch, and therefore, you are not required to apply the 4.2.4(2432) patch if you are currently running 4.2.4 (2428). This issue, detailed in CSCsi08897, only affects a few timezones; therefore, many customers would never experience the issue.

Upgrade to 4.2.4

No important notes exist for the 4.2.4 upgrade.

Upgrade to 4.2.3

The 4.2.3 upgrade package is approximately 1.6 GB due to the large number of signatures updated and due to the inclusion of a patch to the database software, which was added to address CSCsg02873. Downloading the PKG file may take up to 7 times longer than previous packages.

**Note**

Enable archiving on the MARS Appliance for two to three days *before* you perform you attempt to upgrade from 4.2.2 to the 4.2.3 release. This precaution is strongly recommended in case reinstallation is required due to any encountered errors.

To upgrade from 4.2.2 to 4.2.3, follow these steps:

-
- Step 1** Verify that your MARS Appliance does not have hard drives that are degraded or rebuilding by performing the following steps:
- a. At the CLI, enter the following command:

```
raidstatus
```

**Tip**

For more information on accessing the CLI, see the “Establishing a Console Connection” section in Chapter 5, Initial MARS Appliance Configuration, of the *Install and Setup Guide for Cisco Security Monitoring, Analysis, and Response System, Release 4.2.x*.

For more information on the `raidstatus` command, see “`raidstatus`” in Appendix A, Command Reference of the *Install and Setup Guide for Cisco Security Monitoring, Analysis, and Response System, Release 4.2.x*.

- b. Verify that hard drives are neither in rebuilding nor degraded status. If they are, please wait until all hard drives have finished rebuilding before attempting an upgrade.

Step 2 Verify that the MARS Appliance has at least 3GB of space available on the partition `/u01` by performing the following steps:

- a. At the CLI, enter the following command:

diskusage

One of the lines should describe the `/u01` partition:

```
Filesystem          Size  Used Avail Use% Mounted on
/dev/md3             16G  4.6G   10G  31% /u01
```

For more information on the `diskusage` command, see “`diskusage`” in Appendix A, Command Reference of the *Install and Setup Guide for Cisco Security Monitoring, Analysis, and Response System, Release 4.2.x*.

- b. Verify at least 3 GB available is available (the example has 10G available).

A nightly process runs to clean up any files that accumulate on this partition. If you have less than 3 GB, there is an issue with your appliance that you must resolve prior to upgrading.

Step 3 Perform the software upgrade. The CLI method is **strongly recommended**.



Note While the GUI upgrade works, it does not show progress of the upgrade. Use the CLI instead to ensure the progress of the update is known. **Do not** reboot the appliance until the upgrade has completed.

For more information on performing the upgrade using the command line, see the following information:

- “Checklist for Upgrading Appliance Software” in Chapter 6, Administering the MARS Appliance of the *Install and Setup Guide for Cisco Security Monitoring, Analysis, and Response System, Release 4.2.x*.
- “`pnupgrade`” command in Appendix A, Command Reference of the *Install and Setup Guide for Cisco Security Monitoring, Analysis, and Response System, Release 4.2.x*.
- “Upgrading from the CLI” in Chapter 6, Administering the MARS Appliance of the *Install and Setup Guide for Cisco Security Monitoring, Analysis, and Response System, Release 4.2.x*.

Step 4 After the automatic system reboot, verify the upgrade by performing the following steps:

- a. At the CLI, enter the following command:

pnstatus

For more information on the `pnstatus` command, see “`pnstatus`” in Appendix A, Command Reference of the *Install and Setup Guide for Cisco Security Monitoring, Analysis, and Response System, Release 4.2.x*.

- b. Verify that all processes are running.

If some processes are not running, you must troubleshoot that issue before proceeding with the upgrade.

- c. Enter the following command:

pnupgrade log

For more information on the pnupgrade log command, see “pnupgrade” in Appendix A, Command Reference of the *Install and Setup Guide for Cisco Security Monitoring, Analysis, and Response System, Release 4.2.x*.

- d. Verify that the output looks like the following:

```
[pnadmin]$ pnupgrade log
-----
 4.2.2 2303  --> 4.2.3 2403
-----
1 Preparing upgrade start
  1.1 Load the step table start
  1.1 Load the step table end
  1.2 Stop pnmonitor start
  1.2 Stop pnmonitor end
  1.3 Stop jboss start
  1.3 Stop jboss end
  1.4 Stop other applications start
  1.4 Stop other applications end
1 Preparing upgrade end
2 Upgrade OS start
  2.1 Patch OS start
  2.1 Patch OS end
  2.2 Patch Oracle start
  2.2 Patch Oracle end
2 Upgrade OS end
3 Upgrade schema start
  3.1 Run upgrade schema script start
  3.1 Run upgrade schema script end
  3.2 Backup schema script start
  3.2 Backup schema script end
3 Upgrade schema end
4 Upgrade MARS applications start
  4.1 Untar MARS executable binary start
  4.2 Untar MARS executable binary end
  4.3 Modify janus.conf start
  4.3 Modify janus.conf end
  4.4 Swap MARS executable binary start
  4.4 Swap MARS executable binary end
  4.5 Run post-unpack-deployment start
  4.5 Run post-unpack-deployment end
4 Upgrade MARS applications end
5 Upgrade data start
  5.1 Start jboss start
  5.1 Start jboss end
  5.2 Importing signature data start
  5.2 Importing signature data end
  5.3 Missing-id fix start
  5.3 Missing-id fix end
5 Upgrade data end
6 reboot ...
Upgrade from 4.2.2 2303 to 4.2.3 2403 finished.
```

If the log does not include the “Upgrade from 4.2.2 2303 to 4.2.3 2403 finished” line, then a problem occurred during the upgrade regardless of whether the **version** command reports 4.2.3 (2403).

Special Note for Post Upgrade of a Global Controller/Local Controller Deployment

In a Global Controller/Local Controller deployment upgraded from 4.2.2 to 4.2.3, the communication states between the Global Controller and one or more Local Controllers can be out of sync. This issue is detailed in CSCsh38818.

The Global Controller identifies the Local Controller as Active, and the Local Controller identifies itself as Offline. Toggling “Suspend/Resume” from the Global Controller's Local Controller Management page toggles both states, causing the Global Controller to consider the Local Controller as Suspended while the Local Controller considers itself as Online and resumes pushing information to the Global Controller.

This “out of sync” state affects Global Controller/Local Controller deployments that are upgraded from 4.2.2 to 4.2.3.

To determine whether a Global Controller/Local Controller pair is in this error state, follow these steps:

-
- Step 1** The Global Controller and all associated Local Controllers are upgraded from 4.2.2 to 4.2.3 (see upgrade instructions in [Upgrade to 4.2.3, page 6](#)).
 - Step 2** Log into the Global Controller web interface, and select **Admin > System Setup >- Local Controller Management**.
 - Step 3** For each Local Controller, select the Local Controller checkbox and click **Details**.
 - Step 4** Verify that there is a discrepancy between the status on the Global Controller and the status of the Local Controller. Specifically, the status on the Global Controller shows that an Local Controller is “Active”, while the Local Controller web interface shows that the Local Controller is Offline in the header - “CS-MARS Local Controller (Offline)”. Confirm the Local Controller status by logging into the Local Controller via its web interface.
 - Step 5** Note each Local Controller that is in this “out of sync” state.
-

Once the error has been identified, follow these steps to exit the error state:

-
- Step 1** Log into the Global Controller web interface, and select **Admin > System Setup >- Local Controller Management**.
 - Step 2** Select each Local Controller that is in this “out of sync” state, and click **Suspend/Resume**. Repeat until all Local Controllers in this “out of sync” state have been suspended.

You can verify that the Global Controller sees each Local Controller as “Suspended” by clicking “Details” for that Local Controller to see if it shows that the Local Controller is no longer Offline - “CS-MARS Local Controller: [hostname]/[zone name]”
 - Step 3** On the Local Controller Management page of the Global Controller web interface, select **Refresh Rate “1 minute”** from the pull-down menu.
 - Step 4** Select **Admin > System Maintenance > License Key**, and verify that the correct number of Local Controllers (20/50s, and 100/200s) are counted by the Global Controller under “used”.
 - Step 5** Select **Admin > System Setup > Local Controller Management** in the Global Controller browser window
 - Step 6** Perform [Step 7](#) through [Step 10](#) for each Local Controller that is in this “out of sync” state.
 - Step 7** Open an SSH shell to the Local Controller, and enter the following command:

```
pnreset -j
```

- Step 8** Enter **yes** to confirm the **pnreset** operation.
- Step 9** Within 20 seconds of entering the **pnreset -j** command, switch back to the Global Controller browser window and click the browser refresh button every 3 seconds until the Status message for that Local Controller displays “Not responding”. This is needed to re synchronize communication between the Global Controller and Local Controller.
- Step 10** Wait for the Local Controller Management page to refresh and verify that the Local Controller's status is now “Active” and the web interface for that Local Controller shows the Local Controller is Active (not Offline). Confirm the Local Controller status by logging into the Local Controller via its web interface.
-

Upgrade to 4.2.2

The following issues can occur during the standard upgrade process of a MARS Appliance:

- If you re-image your MARS Appliance from 3.4.3 to 4.2.2, your 3.x license key does not work on the new image. See CSCsg74922 for details.

The following issues can occur when upgrading your reporting devices:

- If you upgrade your Cisco FWSM modules to software version 3.1.2, you will be unable to parse the events identified in CSCsg31072.

Upgrade to 4.2.1

As identified in CSCse17864, CSCse22610 and CSCse22617, the changes in the case management feature requires that you close all cases before upgrading from MARS 4.1.x to 4.2.1. By closing the cases, you ensure that the device, report, and query information is copied to the case, assuming it still exists in the database.

Upgrade to 4.1.5

No important notes exist for the 4.1.4 upgrade.

Upgrade to 4.1.4

No important notes exist for the 4.1.4 upgrade.

Upgrade to 4.1.3

No important notes exist for the 4.1.3 upgrade.

Upgrade to 4.1.2(2042)

The following notes detail changes to the standard upgrade process:

- If you completed the 4.1.1 to 4.1.2 (2040) upgrade, verify whether the upgrade failed by entering ``pnlog mailto <SMTP server> <sender> <recipient>'` at the CLI. This commands mails the MARS Appliance logs to the recipient. Open the e-mailed file attachment, and then open the newest `upgrade*.log` found in `/var/log/`. Successful upgrades from 4.1.1 (2022) to 4.1.2 (2040) include the following line:

```
Opening file:
/etc/data/secondarytables/reports/Report.0.Resource-Issues--IOS-IPS-DTM---All-Events.xml
```

If you do not see this line, then a problem occurred during the upgrade regardless of whether the **version** command reports 4.1.2 (2040).

- To upgrade from 4.1.1 or a *successful* or *unsuccessful* 4.1.2 (2040) to 4.1.2 (2042), download the package, perform the upgrade as defined in [Checklist for Upgrading the Appliance Software](#). If you are upgrading from 4.1.1, you must also execute the following command at the CLI of the upgraded MARS Appliance:

```
script -b patch_or_04_1_16.sh
```

The 4.1.2 (2042) image includes an additional command `script` that cleans the database of the data referenced in CSCsc31386. As a result of running the script, the total upgrade process from 4.1.1 to 4.1.2 (2042) may take much longer than previous releases; it depends on the amount of data stored on the MARS Appliance. For a MARS 200, it could double the normal upgrade time to two hours. To determine whether the script is still running, enter the following command and look for `patch_or_04_1_16.sh` anywhere in the output:

```
sysstatus -n 1 -b
```

Upgrade to 4.1.1

The following notes relate to changes in your system or configuration as a result of upgrading to MARS 4.1.1.

- Prior to the 4.1.1 release, CSA was identified by the device type name *Cisco CSA 4.0*. As part of an upgrade, any Cisco CSA 4.0 devices were renamed as *Cisco CSA 4.x*. This new name includes support for Cisco CSA 4.0 and 4.5.
- The new case management replaces the Escalate Incident functionality in MARS 3.4.4 and earlier. However, escalated incidents are not converted to cases during the upgrade process. Therefore, you must close all open escalations before upgrading to MARS 4.1.1 (CSCsb52057).

Required Upgrade Path

When upgrading from one software version to another, a prerequisite version is always required. This prerequisite version is the minimum level required to be running on the appliance before you can upgrade to the most recent version. [Table 1](#) identifies the upgrade path that you must follow to reach the minimum level required to upgrade to current version.

Table 1 Upgrade Path Matrix

From Version	Upgrade To ¹	Upgrade Package
releases prior to 2.5.6	Contact Cisco Support	n/a
2.5.6	3.1.1	pn-3.1.1.pkg
3.1.1	3.2.1	pn-3.2.1.pkg
3.2.1	3.2.2	pn-3.2.2.pkg
3.2.2 or 3.3.2 Beta	3.3.3*	pn-3.3.3.pkg
3.3.3	3.3.4*	pn-3.3.4.pkg

Table 1 Upgrade Path Matrix

From Version	Upgrade To ¹	Upgrade Package
3.3.4	3.3.5*	pn-3.3.5.pkg
3.3.5	3.4.1*	pn-3.4.1.pkg
3.4.1	3.4.2	pn-3.4.2.pkg
3.4.2	3.4.3	pn-3.4.3.pkg
3.4.3	3.4.4	pn-3.4.4.pkg
3.4.4	4.1.1	csmars-4.1.1.pkg
4.1.1	4.1.2 (2042) + script command	csmars-4.1.2.pkg ²
4.1.2 (2040) without error	4.1.2 (2042)	csmars-4.1.2.pkg ²
4.1.2 (2042)	4.1.3	csmars-4.1.3.pkg
4.1.3	4.1.4	csmars-4.1.4.pkg
4.1.4	4.1.5	csmars-4.1.5.pkg
4.1.5	4.2.1	csmars-4.2.1.pkg
4.2.1	4.2.2	csmars-4.2.2.pkg
4.2.2	4.2.3	csmars-4.2.3.pkg ³
4.2.3	4.2.4 (2428)	csmars-4.2.4.pkg
4.2.4 (2428) or (2432)	4.2.5	csmars-4.2.5.pkg
4.2.5	4.2.6	csmars-4.2.6.pkg
4.2.6	4.2.7	csmars-4.2.7.pkg
4.2.7	4.2.8	csmars-4.2.8.pkg
4.2.8	4.3.1	csmars-4.3.1.pkg
4.3.1	4.3.2	csmars-4.3.2.pkg
4.3.2	4.3.3	csmars-4.3.3.pkg

1. An asterisk (*) next to a package name in this column identifies that this upgrade must be performed from the command line, as GUI support was lost with the closing of the upgrade.proteogonetwork.com website.
2. To upgrade from 4.1.1 or 4.1.2 (2040) to 4.1.2(2042), please review the special upgrade notes in the *Quick Install and Release Notes for Cisco Security MARS Appliance 4.1.2 (2042)*.
3. The 4.2.3 upgrade package is approximately 1.6 GB due to the large number of signatures updated and due to the inclusion of a patch to the database software. Downloading the ISO image may take longer than previous packages.

Downloading the Upgrade Package from CCO

Upgrade images and supporting software are found on the CCO software download pages dedicated to MARS. You can access these pages at the following URLs, assuming you have a valid CCO account and that you have registered your SMARTnet contract number for your MARS Appliance.

Top-level page:

<http://www.cisco.com/go/mars/>

And then click the **Download Software** link in the Support box on the right side of the MARS product home page.

Result; The Download Software page loads.

From this top-level page, you can select one of the following options:

- CS-MARS IPS Signature Updates Archives
- CS-MARS IPS Signature Updates
- CS-MARS Patches and Utilities (supplementary files)
- CS-MARS Recovery Software
- CS-MARS Upgrade Packages



Note

If you are upgrading from a release earlier than those posted on CCO, please contact Cisco support for information on obtaining the required images. Do not attempt to skip releases along the upgrade path.

For information on obtaining a CCO account, see the following URL:

- http://www.cisco.com/en/US/applicat/cdcrgrstr/applications_overview.html

Documentation Errata

- CSCs114244. User guide does not discuss role of Nessus in the MARS system.
To determine whether specific incidents are false positives, MARS uses Nessus 2.x GPL plug-ins and custom scripts mapped to specific MARS event types. MARS does not use Nessus to perform vulnerability assessments or related reporting.
- CSCsk77546. Discovery Device with SSH 512 module not supported.
The OpenSSH client used by MARS does not support modulus sizes smaller than 768. For example, you cannot discover a device using a SSH login that has 512-byte key.

Important Notes

The following notes apply to the MARS 4.1.x, 4.2.x, and 4.3.x releases:

- The performance of the Summary Page degrades when too many reports are added under My Reports. The smaller the number of reports under My Reports, the faster the Summary page loads. To ensure adequate performance, limit the number of reports to 6. This issue is partially described in CSCse18865.
- Do not to use DISTINCT or SAME in queries, and do not run multi-line queries in Release 4.3.3. If you run such a query, the system time outs after 20 minutes without returning any results. The message “Timeout Occurred” appears instead. You can use DISTINCT and SAME in a Query to create a rule with the Query interface.
- For Symantec AntiVirus, the Symantec agent hostname (AV client computer name) appears in the “Reported User” column of the event data. Therefore, you can define a query, report or rule related to this agent based on the “Reported User” value.
- The False Positive and Query pages (multi-column result format) have changed. You can now query on firing events that triggered false positives within a time interval. Such queries will render events that did not appear on the False Positive page. To ensure performance, the False Positive page only displays false positives from the most recent 10,000 firing events. To view additional false positives, you must perform a query.

The following notes describe new behavior based on the resolution of specific caveats. Be sure to check the upgrade notes for each release for important notes on data migration.

Reference Number	Description
CSCsc50636, CSCsc50652	<p><i>Issues:</i> Backend IPS process runs at 99% CPU when pulling large IP Logs</p> <p>The backend IPS process reaches 1GB in memory used when pulling IP Logs. The process names depending on the version on MARS that is running:</p> <ul style="list-style-type: none"> • In version 4.2.1 and earlier, the process names are pnids50_srv and pnids40_srv. • In version 4.2.2 and later, the process is named csips. <p>These related issues, are specific to pulling IP logs from Cisco IDS/ IPS devices. The symptom is that the backend IPS service consumes the system resources on the MARS Appliance. As an improper configuration of the sensor can significantly degrade the sensor performance as well as that of MARS.</p> <p><i>Workaround:</i> Ensure that settings for IP log creation on the sensor limit the size of the IP log (in terms of number of bytes or number of packets captured). Also, verify that IP packet logging is enabled only for signatures of interest and not for all signatures.</p> <p>In addition, the following release-specific maximums are enforced:</p> <ul style="list-style-type: none"> • In 4.2.1, a 100 file maximum is enforced for the log file queue when the MARS is configured to pull IP log files. Therefore, it may not pull every IP log file. In addition, the complete IP Log file may not be pulled, instead, data is pulled from the file starting 5 minutes before the alert was generated through the end of the file. • In 4.2.2, a 1,000 file maximum (up from 100 in 4.2.1) is enforced for the log file queue when the MARS is configured to pull IP log files. The complete IP Log file may not be pulled, instead, data is pulled from the file starting 1 minute (down from 5 minutes in 4.2.1) before the alert was generated through the end of the file. And last, 100KB is the maximum IP log size that can be pulled from a MARS Appliance.
CSCpn02175	<p><i>Issue:</i> Data computed or stored on a standalone MARS while in standalone mode will not be transferred to a Global Controller. Only data computed on an Local Controller that is currently monitored by a Global Controller will be pushed up.</p>
CSCpn02073	<p><i>Issue:</i> After renaming a cloud, clicking the cloud again causes an error.</p> <p><i>Workaround:</i> Refresh the page before clicking a renamed cloud.</p>
CSCpn01270	<p><i>Issue:</i> The free-form search may not work for the following devices:</p> <ul style="list-style-type: none"> • Check Point Opsec NG FP3 • Cisco CSA, 4.0 • Cisco, IDS, 3.1 and 4.0 • ISS, RealSecure, 6.5 and 7.0 • Entercept Entercept, 2.5 and 4.0 • IntruVert IntruShield, 1.5
CSCpn00247	<p><i>Issue:</i> The automatic time-out feature built into the GUI does not work when the Summary page is left open with automatic refresh selected.</p> <p><i>Resolution:</i> Please log out of the system when you are no longer using it.</p>

Quick Install Notes

It is recommended that users read the *Install and Setup Guide for Cisco Security Monitoring, Analysis, and Response System*. However, for those users who simply want to get the MARS Appliance up and running, the following two topics, taken from the *Install and Setup Guide for Cisco Security Monitoring, Analysis, and Response System*, summarize the hardware installation and initial software configuration:

1. [Installation Quick Reference, page 15](#)
2. [Checklist for Initial Configuration, page 15](#)

Installation Quick Reference

Table 2 provides an overview of the installation and initial configuration process. Following installation and initial configuration, see the following publications for information on how to use a browser and the HTML interface to fully configure your MARS Appliance to provide the security threat mitigation (STM) services you want from this installation:

- *User Guide for CS-MARS Local Controller Version 4.2.x*
- *User Guide for CS-MARS Global Controller Version 4.2.x*

Table 2 **Quick Reference**

Task	References in Install Guide
Use the rack mount kit to install the MARS Appliance in a rack.	Installing the MARS Appliance in a Rack
Connect the MARS Appliance to an AC power source.	Connecting to the AC Power Source
Connect network and console cables.	Connecting Cables
Turn on the appliance.	Powering on the Appliance and Verifying Hardware Operation
Verify initial power up.	Powering on the Appliance and Verifying Hardware Operation
Perform initial configuration of the MARS Appliance.	Checklist for Initial Configuration, page 15
Configure the MARS Appliance to monitor reporting devices.	Next Steps

Checklist for Initial Configuration

Initial configuration of the appliance accomplishes several goals:

- Introduces the two user interfaces to MARS: the command line interface (CLI) and the web interface.
- Licenses the appliance.
- Prepares the appliance to monitor and communicate on your network.
- Configures the system time so that event correlation works properly.
- Ensures the system administrative account is configured properly.

- Ensures appliance is running the most recent version of software.

The following checklist describes the tasks required to initially configure your MARS Appliance. Each task might contain several steps; the tasks and steps within should be performed in order. The checklist contains references to the specific procedures used to perform each task.

✓	Task
☐	<p>1. Establish a console connection to the appliance.</p> <p>Initial configuration requires a console connection to access the CLI. You should establish this connection with the power turned off on the MARS Appliance. Three console connection options exist:</p> <ul style="list-style-type: none"> • A direct console connection to the appliance using a keyboard and monitor • A standard serial console connection between a computer and the appliance using a terminal emulation package • An Ethernet console connection between a computer and the appliance using a terminal emulation package <p>After you have chosen and configured your console connection, you must power up the appliance.</p> <p><i>Result:</i> The appliance is powered up and you can see the command line prompt through your console connection.</p> <p>For more information, see:</p> <ul style="list-style-type: none"> • Establishing a Console Connection

✓	Task
☐	<p>2. Command Line Configuration: Setting the system administrative account's default password and configuring the interfaces.</p> <p>The command line configuration is separated into three tasks, each task being separated by a reboot of the appliance. The first task involves performing three to four procedures:</p> <ul style="list-style-type: none"> • Collect the information required to configure the appliance to operate optimally on your network. • Log in to the appliance and change the password associated with the system administrative account (padmin). • Configure the eth0 network interface, specifying the default gateway and IP address and network mask pair for that interface. • (Optional) Configure the eth1 network interface, specifying the IP address and network mask pair for that interface. <p>Each MARS Appliance has two Ethernet interfaces: eth0 and eth1. The eth0 interface is the dedicated interface used for collecting event data and logs from your network. The eth1 interface is intended for use in an out-of-band management (OOBM) network or for a console connection. Therefore, your default gateway and IP address/mask values should focus on the network connections to be used to monitor the data streams of reporting devices, and these settings should be applied to eth0.</p> <p>Note The MARS Appliance does not allow you to configure both of its interfaces on the same network.</p> <p><i>Result:</i> The default password is no longer associated with the system administrative account and the appliance is more secure. Also, the eth0 is configured to communicate on your network. When you complete the IP address configuration changes for either, the appliance reboots.</p> <p>For more information, see:</p> <ul style="list-style-type: none"> • Configuring Basic Network Settings at the Command Line • Change the Default Password of the System Administrative Account • Specify the IP address and Default Gateway for the Eth0 Interface • (Optional) Specify the IP Address and Default Gateway for the Eth1 Interface
☐	<p>3. Command Line Configuration.</p> <p>The second task of the CLI configuration involves setting the hostname of the appliance. The hostname is used to uniquely identify which appliance collects a specific log and which appliance fires an inspection rule. This unique identity is especially important in an environment where Global Controller is running. To complete this task, you must:</p> <ul style="list-style-type: none"> • Log in to the appliance using the system administrative account and the new password. • Set the hostname of the appliance. <p><i>Result:</i> The hostname is configured for the appliance. The appliance reboots.</p> <p>For more information, see:</p> <ul style="list-style-type: none"> • Specify the Appliance Hostname

✓	Task
□	<p data-bbox="186 283 600 315">4. Command Line Configuration.</p> <p data-bbox="227 325 1469 483">The third and final task of the initial CLI configuration involves specifying those settings that help ensure the integrity of the event correlation and complete your network connection, allowing access to the appliance from other hosts on the network. In other words, after you complete this phase, you can connect to and complete the appliance configuration using a non-console connection from any host on your network. To complete this task, you must:</p> <ul data-bbox="235 493 1250 756" style="list-style-type: none">• Log in to the appliance using the system administrative account and the new password.• Set any additional static routes.• Set the clock.• Set the NTP server settings.• Set the DNS domain name.• Connect the appliance to the network (that is, plug in the Cat 5 cables.) <p data-bbox="227 766 1469 861"><i>Result:</i> Now you have network connectivity. You can access the CLI interface using an Secure Shell (SSH) client on any host that can reach the appliance, and you can log in to the web interface to complete the initial configuration.</p> <p data-bbox="227 871 535 903">For more information, see:</p> <ul data-bbox="235 913 673 1050" style="list-style-type: none">• Specify the Time Settings• Set Up Additional Routes• Completing the Cable Connections

✓	Task
☐	<p>5. Complete initial configuration using the web interface.</p> <p>After you have completed the cable connections to the MARS Appliance, defined the required network connection settings, and specified any additional default routes, you can start the web interface configuration process. Verify the configuration settings of your browser before configuring the MARS Appliance (see Web Browser Client Requirements).</p> <p>During this phase, you configure the following:</p> <ul style="list-style-type: none"> • Appliance license • Zone identification (Global Controller only) • E-mail server identification • DNS addresses • E-mail address for the system administrative account (padmin) • TACACS/AAA login prompt settings <p><i>Result:</i> You have configured your appliance to communicate on the network, properly correlate events, and issue system e-mails to a monitored e-mail address.</p> <p>For more information, see:</p> <ul style="list-style-type: none"> • Completing the Configuration using MARS web interface • Licensing the Appliance • Verifying and Updating Network Settings • Specifying the DNS Settings • Configure E-mail Settings for the System Administrative Account • Configure TACACS/AAA Login Prompts
☐	<p>6. Upgrade the appliance to the most recent software version.</p> <p>The software version determines the currency of signatures, system inspection rules, features, and bug fixes. An important part of your security solution is ensuring that you maintain the most up-to-date software on the MARS Appliance. This process involves preparing an upgrade strategy and selecting a method, determining your current version, identifying the most recent version, and downloading and applying all intermediate versions of the software.</p> <p><i>Result:</i> The appliance is running the most recent version of software.</p> <p>For more information, see:</p> <ul style="list-style-type: none"> • Checklist for Upgrading the Appliance Software

Caveats

This section describes the open and resolved caveats with respect to this release.

- [Open Caveats - Release 4.3.3, page 20](#)
- [Resolved Caveats - Release 4.3.3, page 26](#)
- [Resolved Caveats - Releases Prior to 4.3.3, page 26](#)

For your convenience in locating caveats in Cisco's Bug Toolkit, the caveat titles listed in this section are drawn directly from the Bug Toolkit database. These caveat titles are not intended to be read as complete sentences because the title field length is limited. In the caveat titles, some truncation of wording or punctuation may be necessary to provide the most complete and concise description. The only modifications made to these titles are as follows:

- Commands are in **boldface** type.
- Product names and acronyms may be standardized.
- Spelling errors and typos may be corrected.

**Note**

If you are a registered cisco.com user, view Bug Toolkit on cisco.com at the following website:

<http://www.cisco.com/support/bugtools>

To become a registered cisco.com user, go to the following website:

<http://tools.cisco.com/RPF/register/register.do>

Open Caveats - Release 4.3.3

The following caveats affect this release and are part of supported devices or compatible products:

Reference Number	Description
CSCsf31401	MARS query does not highlight rules inside any policy group named Local
CSCsl27574	FWSM Syslog message FWSM-6-302013 with wrong Real and Mapped IP

The following caveats affect this release and are part of MARS.

Reference Number	Description
CSCsm48603	config change report didn't capture cat6k/vpn3k config change events
CSCsm45118	CSA Events in MARS appear as hex characters
CSCsm42756	Scheduled Reports fail to display data
CSCsm41882	Java takes high CPU after using LLV (real time query)for a while
CSCsm41177	unable to rediscover an IDSM v6 module added as v5
CSCsm40349	rare crashing issue due to file system check/memory short
CSCsm38062	MARS change wrong device type when use SNMP as access type
CSCsm28714	Need CLI/UI method for retrieving log files
CSCsm24213	MARS: IOS CBAC audit trail stop session message parsing error
CSCsm09020	"missing_zone_info" incidents show up in the GC
CSCsl77531	Device monitor uses excessive memory, repeatedly restarted by superV
CSCsl60913	SmartDefense events parsed as generic checkpoint events
CSCsl58359	exporting data use pnext requires more TEMP tablespace

Reference Number	Description
CSCs158216	MARS Layer 2 path and mitigation issues with IOS 12.3 and 12.4 version
CSCs141494	Network_group object with DB ID of 0 (zero) causes system error in GUI
CSCs131143	MARS restore process fails on 4.3.1
CSCs114244	The User guide is not talking anything about the Nessus version
CSCs111647	Pnupgrade hanging at the last step - Updating database schema
CSCs104692	Reported user is not parsed for windows event id: 680
CSCsk92543	CS-MARS: Custom Column Report Device Column Blank .
CSCsk85267	pnparser crashes related to CheckPoint Opsec library
CSCsk85174	MARS - 5 tuple information missing from raw IDS events from NFS archive
CSCsk80647	pnupgrade is not displaying next fsck scenario
CSCsk70744	Upgrade OpenSSL version
CSCsk49710	User Guide - NetScreen device configuring syslog screenshot incorrect
CSCsk39645	GUI doesn't check duplicate agent ip address when adding application
CSCsk27999	Java error when clicking on Configuration Information page
CSCsk27276	MARS: Isolated Networks in Topology due to 'ip unnumbered' Interface
CSCsk26308	pink error when listing devices while scalability script running
CSCsk21865	LC/GC comm broken due to java io stream header corruption exception
CSCsk11592	ids didn't get monitored networks from msfc if discover ids first
CSCsk08028	Real time multi column query is not working.
CSCsk04282	MARS failed to import 1000 hosts vulnerabilty information
CSCsk02989	GC is not usable when LC has lots of deleted devices
CSCsj96592	Adding LC with version lower than 4.3.1 should version mismatch err
CSCsj90875	Inline/Batch query: result mismatch on Matched Rule Ranking
CSCsj90505	Inline/Batch query not match on NAT connection report
CSCsj87207	GUI cannot show the full topology because of constant process crash
CSCsj71119	Loading devices from seed file didn't populate interface info
CSCsj69985	Syslogrelay is accepting same IP for both source and collector
CSCsj68087	MARS Discovery fails to take the context information of ASA from 7.2-7.0
CSCsj67626	Raw message query type schedule report missing some raw message events
CSCsj67037	pnparser / postfire / process_event_srv crashed in func test
CSCsj66955	scheduled discovery is scheduled at wrong time
CSCsj60272	Special characters should not be allowed in device name(MARS)
CSCsj57812	Mars unable to parse CP R61 Hide NAT behind gateway config
CSCsj57315	Mars doesn't parse and store CP R61 User/Client/Session auth rules
CSCsj51240	Paging does not work for report right after adding it to a case.
CSCsj42467	LC not showing up on certificate page
CSCsj31990	pnparser: to avoid flooding log file

Reference Number	Description
CSCsj29441	rpcclient2 abnormal user 1050 windows devices env
CSCsj28376	Box may not be able to reboot after recovery, under certain conditions
CSCsj23845	CS-MARS Action filter doesn't work if not associated with incidents
CSCsj20697	LC did not get added to GC so unable to generate syslogs.
CSCsj15512	Update reports when handling deletion of hosts
CSCsi96921	IPSDynamicSigUpdate attempts to connect to CCO with no credentials
CSCsi93283	Mismatch between query and report results for source port ranking.
CSCsi91734	Mismatch in results between query and report for All Matching Events
CSCsi89837	MARS does not recognize SNMP traps from IPS device
CSCsi86420	with 60% event rate capacity, query events ranked by time takes 20 min
CSCsi76255	Custom log template pattern messed up when add a LC to GC
CSCsi69310	security hole happens if users close browsers without click logout
CSCsi68126	For multiple context mode, inbound/outbound error reports are incorrect.
CSCsi65960	L2 mitigation has problem finding path
CSCsi65713	Index needs to be removed for the pn_report_result table
CSCsi62384	The performance test kills all the process during the weekend run
CSCsi52731	mars reboots w/o asking for confirmation after user clicked cfg update
CSCsi51999	Edit SW based Application device need submit twice
CSCsi50024	IPS is not visible in Global Zone Hot Spot Graph
CSCsi49474	Mismatch results between query and report (custom column)
CSCsi49419	The application hangs, while getting the results for a query.
CSCsi49396	Mismatch in results between query & report when query based on desti. IP
CSCsi49330	Mismatch in results between query and report when query is based on user
CSCsi49285	Mismatch in results between query and report.
CSCsi44427	Enh: Make HTML report output the same as CSV output
CSCsi29398	CS-Mars does mitigate to the proper endpoint
CSCsi18757	CS-MARS - Request to have the "ssldump" command in the MARS CLI.
CSCsi15769	NLS_LANG variable should be updated in environment
CSCsi11312	pn_incident_log and pn_report_log should be archived
CSCsi07186	User can input unsupported characters in AAA device name
CSCsi03658	CS-MARS - IOS Discovery via Telnet/SSH fails with \$hostname in banner
CSCsh97060	MARS says it can delete up to 500 at a time but only lets you delete 50.
CSCsh73553	USB Keyboard does not work while re-imaging with DVD
CSCsh58754	Lots of oracle files on HD can cause upgrade failure, succeeds on retry
CSCsh57236	Unknown Reporting Device was missing on GC's DB pn_device table
CSCsh52537	Repeated upgrades of oracle fills hard drive
CSCsh44351	CSM multiple hostname matches failed to return multiple hosts

Reference Number	Description
CSCsh14454	server.log can grow unbounded with in a single day
CSCsh00013	Case Management: history does indicate change of ownership
CSCsg98026	pnlogagent causes acs log files to add (01) to file name
CSCsg91816	Query for ICMP port 0 shows UDP/TCP results
CSCsg82600	some syslog results in unknownDET with 'Activate
CSCsg80475	All incidents purged if event-session partition table is corrupted.
CSCsg79246	Getting a blank window when adding a device in IE 7
CSCsg76958	FR: Recognize either CIPS network variables or have CSMARS net variables
CSCsg73786	Devices should not be added to MARS if Discovery is unsuccessful
CSCsg64119	rule's keyword editor treats NOT as binary rather than unary
CSCsg54313	ORA-01654: unable to extend index .
CSCsg47022	CS-MARS - Incorrect Start Times on Retrieved Raw Message Files
CSCsg26352	Getting a internal server error when trying to access a incident on GC
CSCsg20987	CSMARS DTM sdf files are sent with invalid format
CSCsf99844	wrong values for current connections using CLI "show resource usage
CSCsf99767	provide encoding selection for adding agent to device/host
CSCsf31228	Unknown device events for FWSM 3.1 FWSM-3-717001 till FWSM-4-717031
CSCsf31207	Mars doesn't support new/changed FWSM 3.1.3 maintenance release syslogs
CSCsf31121	Exception in Case Management code when deleting a report
CSCsf27568	keyword search query can't display big-5 encoding raw msg
CSCsf26715	Inaccuracy in per-context memory utilization for multi-context devices
CSCsf15781	Database table columns do not match with the archive file columns
CSCsf12825	GUI should prevent edit/delete of system-context PIX/ASA 7.0 devices
CSCsf11651	Device resource monitor incorrectly samples 5 sec CPU instead of 5 min
CSCsf06141	high CPU usage in pnparses sessionization
CSCsf06019	Generic Router UI must support multiple reporting applications
CSCse98029	Occasionally corrupted event data enters into MARS database
CSCse91636	MARS - not all columns seen in CSV reports generated using custom column
CSCse85972	Unresolved symbol in Java build (though didnt stop building)
CSCse82042	Change the Device Type Version for FWSM
CSCse82022	Unable to view reports starting with #sign in csv format
CSCse78738	FWSM ifspeed incorrectly reported as 0 for per-context vlan interfaces
CSCse78089	Unable to upgrade CS-Mars via GUI
CSCse54808	The time stamp shown by the pndbusage command is incorrect.
CSCse51642	IPlanet Unknown Device Event Type Parsing Error
CSCse45884	LLV query causes client CPU to go to 100%
CSCse42953	CS-Mars - unable to show L2 path when source and destination in same net

Reference Number	Description
CSCse38565	CSV-Re-importing Symantec AV client CSV doesn't work
CSCse34600	configurable SNMP timeout support
CSCse34407	Query Tab -> Multi column query returns wrong results.
CSCse33688	No Event Types listed under Cisco Switch-IOS 12.2
CSCse33172	Invalid id used in DbClient::retrieve() 0
CSCse31722	Cloud toggle only works on first page of reporting devices
CSCse27948	pink box when do query - ORA-01555: snapshot too old exception
CSCse18816	UI takes 99% CPU, hanging browser and slowing system while expanding all
CSCse17936	5K Lines Custom Query fails
CSCse13038	CS-Mars - learning of McAfee agents with invalid names
CSCse10945	Summary Page Graphs Spontaneously Change Displayed Size (w/ multi-head)
CSCse09127	Failed load from csv returns incorrect status
CSCse03097	CheckPoint LEA record comes to MARS later and later
CSCse00626	IP Management -> device group displays hosts only.
CSCsd95582	Both successful/failed mitigation reports show same results
CSCsd92916	CS MARS - Raw Ip Addresses in Custom Query email have incomplete URL
CSCsd89457	Incorrect handling of time range for rules that fire periodically.
CSCsd86896	Clicking the clear button when editing the query type doesn't work.
CSCsd84350	CS-MARS/CSM: Credentials change on CSM side not checked.
CSCsd74681	OS 4.0: FlexLM License
CSCsd61749	pnrestore doesn't restore all of the system config
CSCsd06302	device name with single quote causes pink box
CSCsc97963	Netscreen logical interfaces (vlan intf) not discovered
CSCsc95831	log messages of MARS processes stopped being written into backend log
CSCsc90480	MARS Incident notification options are not configurable
CSCsc59363	Need improvement to GUI for multi-line rules
CSCsc15590	MARS not including all events in a report, query returns events fine
CSCsc04484	LC Rule/Report list shows empty after deletion of GC group
CSCsb80082	Deleting a LC w/o exchanging certificates doesn't set mode to Standalone
CSCsb77550	CSV-re import of CSA and Symantec agents unsuccessful
CSCsb67871	Got System Error In GC After Re-installed New Version In LC
CSCpn03057	Copied rules have shortened year in front, which is confusing (ex. 0
CSCpn03052	JBoss 'OutOfMemoryError ' when accessing Management/Event Management
CSCpn02976	GC:LC - Communication issues after time zone change
CSCpn02973	Not able to downgrade a security analyst to Notification only user
CSCpn02968	Network group search is not working for "All IP addresses
CSCpn02901	GC/LC, rule does not display user <cxu> but allows such cfg

Reference Number	Description
CSCpn02869	Rules editing: changing entry for select window pulldown after error
CSCpn02804	Replay History feature not working correctly
CSCpn02688	GC/LC: gc lc displayed diff time rage for the same global report
CSCpn02666	Batch Query Results with one item returned -> no data in graph in em
CSCpn02656	System error occurs when # of java connections runs out
CSCpn02653	No way to specify "!Keyword" without a good "keyword"
CSCpn02574	Time change on system causes GC/LC communication problem
CSCpn02566	rebooting mars while it is upgrading cause the box not accessible
CSCpn02558	"Agent" didn't be removed correctly
CSCpn02549	JavaScript Error from ViewReport when clicking Edit/Clear
CSCpn02511	need to fix errors in affected os
CSCpn02470	Server csv function could not handle special characters in password
CSCpn02414	GC/LC user rule is too long to fit into a page if keyword is long
CSCpn02410	rule was not fired because Oracle log used upper case for user
CSCpn02398	XML escaping errors in Keyword Search in Rule
CSCpn02385	Applied \$TARGET01 for GC Query Source IP resulted in "resultCounter
CSCpn02383	IIS parsing must be separated from Windows log
CSCpn02251	License: Upon entry of 100 license onto 100e, need to restart pnpars
CSCpn02177	Docs: Filesystem Check after 22 reboots
CSCpn02061	Saving .csv files under WinXP SP2 results in .htm extension
CSCpn02011	discovery for special passwd "1"1 failed
CSCpn01438	Batch Query: Under high load, some batch queries may not complete
CSCpn01398	Unable to shutdown an interface
CSCpn01382	Security device type hosts don't show up in IP management
CSCpn01319	pnreset command does not cause reboot
CSCpn01219	Cleanup script for invalid /etc/qpage.conf entries
CSCpn01134	Cloud name input box accepts invalid characters
CSCpn01045	Archiving: Need better error message
CSCpn00908	"Domain" in Configuration page - no use
CSCpn00586	nasl message text needs to be changed
CSCpn00455	Graph doesn't refresh when a cloud is renamed
CSCpn00293	using TAB in editing fields
CSCpn00212	Graphgen crashes when there are many non-existent devices
CSCpn00183	Adding devices w/o "Activate" can cause "messy" graph
CSCpn00173	Nessus should check pre-NAT address instead of Post-NAT address

Resolved Caveats - Release 4.3.3

The following customer found or previously release noted caveats have been resolved in this release.

Reference Number	Description
CSCsm39969	x.3.2 to x.3.3 upgrade - pn_event_type_info table has special character
CSCsm27889	ASA 8.0 Parsing errors for some of the syslog messages
CSCsm25695	Online help opens 4.2.x documentation
CSCsm17710	Report Result Replication can get stuck (LC --> GC)
CSCsm12534	Snort events not getting parsed
CSCsm11980	ASA-4-106023 event parsing error on MARS 4.3.2
CSCsl79577	Unknown device event types reported for Snort2.7
CSCsl08740	Snort 2.8 Support
CSCsk94444	Syslog 709008 not being parsed by FWSM 3.1 and 3.2
CSCsk94389	Datawork for FWSM Syslogs in normalized event type 1302017 not proper
CSCsk57278	Datawork missing in present build for Juniper
CSCsk02261	XPATH is change to find open ports information from QG 5.0 xml file
CSCsh95221	Enh: Add more compliance report groups
CSCsh38537	Symantec Manhunt link needs to be corrected
CSCsg36824	CS-Mars-Configuring Generic, Solaris, Linux PDF broken link
CSCsg36816	CS-Mars-Configuring Firewall Devices PDF broken links

Resolved Caveats - Releases Prior to 4.3.3

For the list of caveats resolved in releases prior to this one, see the following documents:

http://www.cisco.com/en/US/products/ps6241/prod_release_notes_list.html

Product Documentation

For the complete list of documents supporting this release, see the release-specific document roadmap:

- *Cisco Secure MARS Documentation Guide and Warranty*

http://www.cisco.com/en/US/products/ps6241/products_documentation_roadmaps_list.html

Lists document set that supports the MARS release and summarizes contents of each document.

For general product information, see:

<http://www.cisco.com/go/mars>

Obtaining Documentation, Obtaining Support, and Security Guidelines

For information on obtaining documentation, obtaining support, providing documentation feedback, security guidelines, and also recommended aliases and general Cisco documents, see the monthly *What's New in Cisco Product Documentation*, which also lists all new and revised Cisco technical documentation, at:

<http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html>

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