



CHAPTER 19

Managing Deployment

The settings and policies you define in Security Manager must be deployed to your devices so that you can implement them in your network. The steps you take to deploy configurations to devices depend on whether you are using Workflow mode or non-Workflow mode.

Although non-Workflow mode is the default mode of operation for Security Manager, you can use Workflow mode if your company requires it. For more information, see [Selecting a Workflow Mode, page 1-19](#).

The following topics provide information about deploying configurations to devices, in each workflow mode:

- [Understanding Deployment, page 19-1](#)
- [Working with Deployment and the Configuration Archive, page 19-29](#)
- [Rolling Back Configurations, page 19-50](#)

Understanding Deployment

A deployment job defines how configuration changes are sent to devices. In a deployment job, you can define several parameters, such as the devices to which you want to deploy configurations and the method used to deploy configurations to devices. You can also create deployment schedules to automatically spawn deployment jobs at regular intervals.

The following topics will help you better understand and use deployment jobs:

- [Benefits of Deployment Jobs, page 19-2](#)
- [Deployment in Non-Workflow Mode, page 19-3](#)
- [Deployment in Workflow Mode, page 19-5](#)
- [Including Devices in Deployment Jobs or Schedules, page 19-10](#)
- [Understanding Deployment Methods, page 19-11](#)
- [Handling Device OS Version Mismatches, page 19-14](#)
- [Frequently Asked Questions about Deployment, page 19-17](#)

Benefits of Deployment Jobs

The Deployment Manager, where you create and manage deployment jobs and schedules, provides the following benefits:

- **Previewing and comparing configurations**—Before you deploy a configuration file to a device, you can preview the proposed configuration file. You can also compare the proposed configuration file to what was last imported from the device or what is currently running on the device.

After successful deployment to a device, you can view a transcript of the configuration commands downloaded and the device's responses. For more information, see [Previewing Configurations, page 19-43](#).

- **Aborting deployment jobs**—You can stop a deployment job even if it is currently running. However, aborting a job that is in process does not roll back the configuration on devices that have already been reconfigured, or on devices that are in the process of being reconfigured. Only devices for which deployment has not started are prevented from being reconfigured. For more information, see [Aborting Deployment Jobs, page 19-45](#).
- **Rolling back to a previous configuration**—If you deploy configurations to devices, and then determine that there is something wrong with the new configurations, you can revert to and deploy the previous configurations for those devices. For more information, see [Rolling Back Configurations to Devices Using the Deployment Manager, page 19-58](#).

- Viewing deployment job status—You can display information about the deployment to specific devices, including information about errors, the proposed configuration, and the transcript of the download. For more information, see [Viewing Deployment Status and History for Jobs and Schedules, page 19-30](#).
- Scheduling deployment jobs—You can create deployment schedules to spawn deployment jobs at regular intervals. In Workflow mode, you can also schedule a deployment job to start at a future time when you deploy the job. Scheduling jobs lets you plan deployments for times when traffic on devices is low. For more information, see these topics:
 - [Creating or Editing Deployment Schedules, page 19-46](#)
 - [Deploying Configurations in Workflow Mode, page 19-34](#)
- Logging deployment job history (Workflow mode only)—You can view the history of transactions for a job. The transactions show the changes in job status initiated by various users, such as job approval, and the comments related to those status changes. For more information, see [Viewing Deployment Status and History for Jobs and Schedules, page 19-30](#).

Deployment in Non-Workflow Mode

These topics help you understand deployment in non-Workflow mode:

- [Deployment Task Flow in Non-Workflow Mode, page 19-3](#)
- [Job States in Non-Workflow Mode, page 19-5](#)

Deployment Task Flow in Non-Workflow Mode

The deployment task flow in non-Workflow mode consists of three simple steps (see [Figure 19-1](#)):

1. **Create the job:** A deployment job is created for you when you do one of the following:
 - Click the **Submit and Deploy Changes** button on the main toolbar, or select **File > Submit and Deploy**.
 - Select **File > Deploy**.
 - Select **Tools > Deployment Manager** and click **Deploy**.

2. **Define the job:** You specify parameters, such as the devices to which you want to deploy the configurations and whether you want to deploy directly to the devices or to a file.

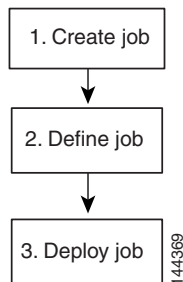
During this step, you can also preview configurations and compare them to the previously deployed configurations or the configuration currently running on the device.



Note Devices selected for one job cannot be included in any other job. This measure ensures that the order in which policies are deployed is correct. However, you can include devices that are specified in deployment schedules.

3. **Deploy the job:** Deploying the job sends the generated CLI to devices, either directly or through an intermediary transport server (such as AUS, CNS, or TMS) or to output files. You select the destination (device or file) when defining a job. The transport server is specified in the device properties. See [Understanding Deployment Methods, page 19-11](#) for more details about defining deployment methods and transport servers. For information about the affects of deployment on your devices, see [Frequently Asked Questions about Deployment, page 19-17](#).

Figure 19-1 Deployment Task Flow in Non-Workflow Mode



Job States in Non-Workflow Mode

In non-Workflow mode, the Status column on the Deployment Manager window lists the state of each job. [Table 19-1 on page 19-5](#) lists and describes all possible job states in non-Workflow mode. For more details, see [Deployment Manager Window \(Non-Workflow Mode\)](#), page O-1.

Table 19-1 **Job States in Non-Workflow Mode**

State	Description
Deployed	Configurations for all the devices in the job were successfully deployed to the devices or to configuration files. Devices in the job can now be included in another job.
Deploying	Configurations generated for the job are being deployed to the devices or to a directory on the Security Manager server. You can monitor the job progress in the Deployment Manager window if the Deployment Status window is not already open.
Aborted	The job was manually halted. Devices in the job can now be included in another job.
Failed	The deployment to one or more devices in the job failed. Devices in the job can now be included in another job.
Rolling Back	Security Manager is in the process of reverting to and deploying previous configurations for the devices within the deployment job. You can abort a job that is in the Rolling Back state.
Rolled Back	Security Manager has successfully reverted to and deployed previous configurations for the devices within the deployment job.

Deployment in Workflow Mode

These topics help you understand deployment in Workflow mode:

- [Deployment Task Flow in Workflow Mode](#), page 19-6
- [Job States in Workflow Mode](#), page 19-7
- [Deployment Job Approval](#), page 19-9
- [Deployment Jobs and Multiple Users](#), page 19-10

Deployment Task Flow in Workflow Mode

The following is a typical task flow in Workflow mode (see [Figure 19-2](#)):

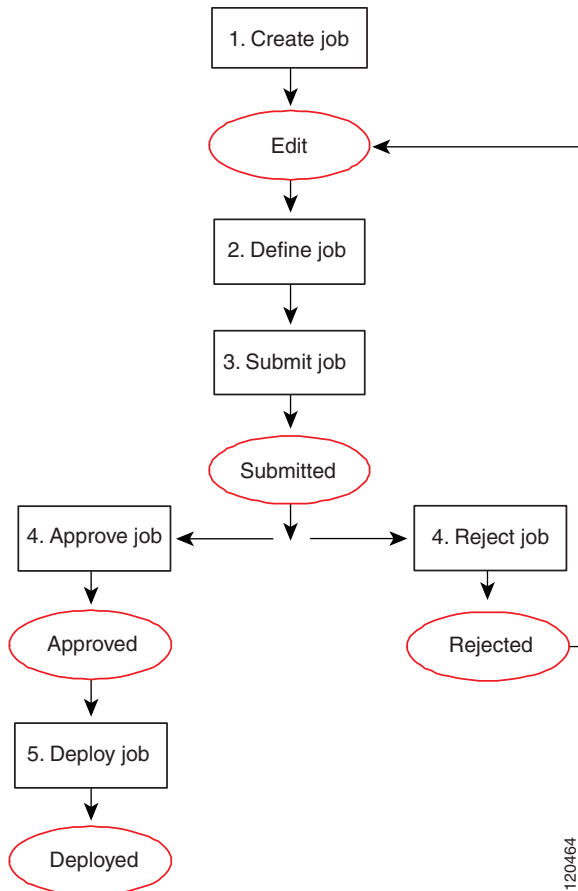
- 1. Create the job:** Before you deploy configurations to your devices, you must create a deployment job.
- 2. Define the job:** When you create a job, you specify parameters, such as the devices to which you want to deploy the configurations, whether you want to deploy directly to the devices or to a file, and when you want the job to take place.
- 3. Submit the job:** In some organizations, before jobs can be deployed, they must be approved by a separate user with the appropriate permissions. In this case, Workflow mode is enabled *with* a deployment job approver, and you must submit the job to this user for review. The user reviews the job and either approves or rejects it.
- 4. Approve or reject the job:** If you are working in Workflow mode with a deployment job approver, the approver reviews it, and can then either approve or reject the job. If the job is approved, the submitter can then deploy the job. If the job is rejected, the submitter can discard the job and start over or modify the job and resubmit it.

If you are working in workflow mode without an approver, you can approve the job yourself.

- 5. Deploy the job:** Deploying the job sends the generated CLI to either devices, intermediary transport servers (such as AUS, CNS, or TMS), or files. You select the destination (device or file) when defining the job. The transport server is specified in the device properties. See [Understanding Deployment Methods, page 19-11](#) for more details about defining deployment methods and transport servers. For information about the affects of deployment on your devices, see [Frequently Asked Questions about Deployment, page 19-17](#).

For descriptions of job states (shown in red in [Figure 19-2](#)), see [Job States in Workflow Mode, page 19-7](#).

Figure 19-2 *Deployment Task Flow in Workflow Mode*



Job States in Workflow Mode

In Workflow mode, the Status column in the Deployment Manager window lists the state of each job. [Table 19-2 on page 19-8](#) lists and describes all possible job states. For more details about the Deployment Manager window, see [Deployment Manager Window \(Workflow Mode\)](#), page O-4.

Table 19-2 **Job States in Workflow Mode**

State	Description
Edit	The job was created, but it is not currently being edited. The job can be opened, approved (in auto-approval mode), or discarded while it is in the Edit state.
Edit-In Use	The job is open for editing. The job can be closed, approved, discarded, or submitted while it is in the Edit Open state.
Submitted	The job was submitted for review. It can be viewed but not edited while it is in the Submitted state. The job can be opened for viewing, discarded, rejected, or approved while it is in the Submitted state. This state occurs only when Workflow mode is enabled with deployment job approval required.
Approved	The job was approved and is ready to be deployed. The job can be deployed or discarded while it is in the Approved state.
Rejected	The job was rejected. You can open the job for editing or discard the job while it is in the Rejected state. This state occurs only when Workflow mode is enabled with deployment job approval required.
Discarded	The job was discarded. No further changes to the job are not allowed. The job remains in the Deployment table showing a Discarded state until it is purged from the system. Devices in the job can be included in another job.
Deployed	Configurations for all the devices in the job were successfully deployed to the devices or to configuration files. Devices in the job can now be included in another job.
Deploying	Configurations generated for the job are being deployed to the devices or to a directory on the Security Manager server. You can monitor the job progress in the Deployment Manager window.
Aborted	The job was manually halted. Devices in the job can now be included in another job.
Failed	The deployment to one or more devices in the job failed. Devices in the job can now be included in another job.
Scheduled to run at [date]	The job is scheduled to be deployed at the date and time specified.

Table 19-2 **Job States in Workflow Mode (Continued)**

Rolling Back	Security Manager is in the process of reverting to and deploying previous configurations for the devices within the deployment job. You can abort a job that is in the Rolling Back state.
Rolled Back	Security Manager has successfully reverted to and deployed previous configurations for the devices within the deployment job.

Related Topics

- [Deployment Manager Window \(Workflow Mode\), page O-4](#)
- [Working with Deployment and the Configuration Archive, page 19-29](#)

Deployment Job Approval

By default, Security Manager operates in non-Workflow mode; deployment jobs are handled behind the scenes and the user does not need to be aware of jobs or their approval. When using Workflow mode, you can choose to operate with or without a deployment job approver.

If you choose to operate without an approver, you have the permissions to define and approve jobs.

If your organization requires a different person with higher permissions to approve deployment of new or changed configurations to devices, use Workflow mode with a deployment job approver. When using Workflow mode with a deployment job approver, the job must be reviewed by a person with the appropriate permissions to approve or reject the job. This approval process helps to ensure that no inappropriate configurations reach the network devices and that deployment jobs are scheduled effectively.

**Note**

You enable and disable deployment job approval under Tools > Security Manager Administration > Workflow. For more information, see [Workflow Page, page A-56](#).

Deployment Jobs and Multiple Users

Only one user can define or change parameters or devices within an individual deployment job at one time. However, multiple users can work on the same deployment job in sequence: if a deployment job is closed, another user can open it and make changes to it. Multiple users can work in parallel on different deployment jobs.

Including Devices in Deployment Jobs or Schedules

When you create a deployment job or schedule, you select the devices to include in it. The inclusion of a device influences how the device can be used in other jobs or schedules. When you select a device for a specific job, it cannot be selected for any other job until the original job is deployed, rejected (in Workflow mode), discarded, or aborted. This mechanism prevents two or more people from deploying changes to the same device at the same time and ensures that policies are deployed to devices in the correct order.

However, a device can be part of a deployment schedule and still be selected for specific deployment jobs. While a deployment job is running, the device is locked. The device cannot be included in other jobs while the deployment job is running.

When you create a deployment job, Security Manager displays the devices on which policy changes were made but were not yet deployed. You can deploy to these devices, and you can select additional devices for the job.

For VPNs, Security Manager must generate commands for devices that are affected by the policies defined for the devices you select for the job. So, if you select a device that is part of a VPN, Security Manager adds the other relevant devices to the job. For example, if you define a tunnel policy on a spoke, and you select the spoke for the job, Security Manager adds the spoke's assigned hub to the job. During job generation, Security Manager generates commands for both peers so that the VPN configuration is complete and the tunnel can be established. If you deselect one of the devices associated with the VPN, Security Manager warns that removing the device might result in the VPN not functioning properly.

Understanding Deployment Methods

Security Manager uses two types of deployment methods, as described in these topics:

- [Deploying to a Device, page 19-11](#)
- [Deploying to a File, page 19-14](#)

The system default deployment method is to deploy to the device. You can set the default deployment method for all devices under **Tools > Security Manager Administration > Deployment** (see [Deployment Page, page A-9](#)). In addition, you can change the deployment method for specific devices for a particular deployment job. If you are using non-Workflow mode, see [Deploying Configurations in Non-Workflow Mode, page 19-32](#). If you are using Workflow mode, see [Creating and Editing Deployment Jobs, page 19-36](#).

Deploying to a Device

If you choose to deploy to the device, Security Manager uses the transport protocol defined in the device properties for the device (right click the device, select **Device Properties**, and click **General**). The protocol is typically the default protocol defined in the Device Communication page in the Security Manager Administration settings (see [Device Communication Page, page A-14](#)). [Table 19-3](#) lists some of the default transport protocol settings.

Deployment is also affected if you configure a transport server for the device, such as an AUS or CNS server. When using a transport server, configuration deployment goes through the server (see [Table 19-4](#)).

When deploying directly to a device, Security Manager uploads the device's current configuration and compares it against the configuration it has in its database. If changes were made to the device manually (using the CLI), Security Manager does one of the following, depending on the behavior you define:

- Overwrites the change and shows a warning.
- Cancels deployment.
- Does not check for changes.

You can set a default behavior under **Tools > Security Manager Administration > Deployment**. For more information, see [Deployment Page, page A-9](#).

**Caution**

You must configure at least one policy on a device before deploying to that device. If you deploy to a device without assigning at least one policy, the device's current configuration is overwritten with a blank configuration.

Table 19-3 *Deployment Transport Protocols*

Device Type	Transport Protocol	Description
ASA, IOS 12.3 and higher routers, FWSM, PIX Firewall, IPS sensors	SSL (Default)	<p>Security Manager deploys the configuration to the device using the Secure Socket Layer (SSL) protocol. With this protocol, Security Manager encrypts the configuration file and sends it to the device.</p> <p>Note DES encryption is not supported on Common Services 3.0 and later. Ensure that all PIX Firewalls and Adaptive Security Appliances that you intend to manage with Cisco Security Manager have a 3DES/AES license.</p>
Catalyst 6500/7600 and other Catalyst switches	SSH (Default)	<p>Security Manager deploys the configuration to the device using a Secure Shell (SSH). This provides strong authentication and secure communications over insecure channels. Security Manager supports both SSHv1.5 and SSHv2. Once connected to the device, Security Manager determines which version to use and downloads using that version.</p>

Table 19-4 **Deployment Transport Servers**

Device Type	Transport Server	Description
ASA, PIX Firewall	AUS	This option is used to deploy configurations to dynamically addressed devices. Security Manager deploys the configuration file to the Auto Update Server (AUS), where it is stored for later retrieval from the device. Devices, such as PIX Firewalls, that use a Dynamic Host Configuration Protocol (DHCP) server contact AUS for configuration (and image) updates. See Table 19-8 on page 19-24 and the AUS product documentation for more information.
IOS Routers	CNS	This option is used to deploy configurations to dynamically addressed devices. Security Manager deploys the configuration file to the Cisco Configuration Engine (CE), where it is stored for later retrieval from the device. Devices, such as IOS routers, that use a Dynamic Host Configuration Protocol (DHCP) server contact the CE for configuration (and image) updates. See Table 19-9 on page 19-26 and the CE product documentation for more information.
IOS Routers	TMS	Security Manager uses FTP to deploy the configuration file to the Token Management Server (TMS), from which it can be downloaded and encrypted onto an eToken. The eToken can then be connected to the USB port of a router and the configuration downloaded. See Table 19-7 on page 19-22 and the TMS product documentation for more information. Note To deploy using TMS, you must configure token management under Tools > Security Manager Administration > Token Management and configure FTP on the token management server.

Related Topics

- [Managing Device Communication Settings and Certificates, page 6-24](#)

Deploying to a File

You can deploy a configuration to a file. If you are deploying to file, Security Manager creates two files: *device_name_delta.cfg* for the delta configuration, and *device_name_full.cfg* for the full configuration. If the files are created by a job that was generated from a deployment schedule, the name includes a time stamp. You must specify the directory on the Security Manager server in which to create the configuration files. Configuration files are in TFTP format so that you can upload them to your devices using TFTP.

If you deploy to file, you are responsible for transferring the configurations to your devices. Security Manager assumes that you have done this, so the next time you deploy to the same devices, the generated incremental commands are based on the configurations from the previous deployment.

Deploying configurations to a file is useful when the devices are not yet in place in your network (known as green field deployment), if you have your own mechanisms in place to transfer configurations to your devices, or if you want to delay deployment.

**Note**

Do not use commands that require interaction with the device during deployment when deploying to file. We recommend previewing your configuration before deployment to make sure there are no such commands in the file. For more information, see [Previewing Configurations, page 19-43](#).

Handling Device OS Version Mismatches

Before deploying a changed configuration file to a device, Security Manager uploads the current running configuration file from the device and checks the OS version running on the device with the OS version stored in the Security Manager database. Security Manager takes action depending on whether the OS versions match or differ from each other.

[Table 19-5](#) lists the possible actions Security Manager takes depending on the whether the OS versions match or differ from each other. The table uses the PIX Firewall device as an example; however, the actions apply to all supported device types.

Table 19-5 Deployment Action Based on OS Version Match or Mismatch

Scenario	OS Version in Security Manager Database	OS Version On Device	OS Version Used In Deployment	Action
Versions match	pix 6.3 (1)	pix 6.3 (1)	pix 6.3 (1)	Deployment proceeds with no warnings.
Device has newer OS version.	pix 6.3 (1)	pix 6.3 (4)	pix 6.3 (4)	Security Manager warns that it has detected a different OS version on the device than the one in the Security Manager database. Security Manager generates the CLI based on the OS version running on the device.
Device has newer OS version, one that is not supported by Security Manager.	pix 6.3 (1)	pix 6.3 (6)	pix 6.3 (4)	Security Manager warns that it has detected a different OS version on the device than the one in the Security Manager database. Security Manager generates the CLI based on the highest OS version that it supports.
Device has a new major OS version.	pix 6.3 (1)	pix 7.0	pix 7.0	Security Manager reports an error indicating that it has detected a different OS version on the device than the one in the Security Manager database. Security Manager cannot proceed until you correct this mismatch. Remove the device from the inventory and create a new device with the correct OS version.

Table 19-5 *Deployment Action Based on OS Version Match or Mismatch (Continued)*

Device has an older OS version.	pix 6.3 (4)	pix 6.3 (1)	pix 6.3 (1)	<p>If the older version is a different major version (6.0 vs. 7.0), Security Manager reports an error and aborts deployment.</p> <p>If the older version is within the same major version (6.0 vs. 6.3), Security Manager warns that it has detected a different OS version on the device than the one in the Security Manager database, and it continues with the deployment.</p>
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Frequently Asked Questions about Deployment

These questions and answers describe how policy deployment modifies your device configurations.

Question: How does deployment work?

Answer: Broadly speaking, deployment is a three-step process, as described in [Table 19-6 on page 19-17](#).

Table 19-6 **Overview of the Deployment Process**

Steps	Deployment Steps
Step 1	<p>Security Manager obtains the current configuration for the device and compares it to the latest saved policies for the device. The “current configuration” depends on the type of device, the deployment method, and the settings for deployment preferences. These are the possible sources and the conditions under which they are used:</p> <ul style="list-style-type: none"> • Obtain the running configuration from the device. <ul style="list-style-type: none"> – Used when deploying to the device <i>unless</i> the deployment method is AUS, TMS, or CNS. You can force Security Manager to use Configuration Archive by selecting When Deploying to Device Get Reference Config from: Config Archive as the deployment preference (select Tools > Security Manager Administration, then select Deployment). • Obtain the last full configuration from the Security Manager Configuration Archive. <ul style="list-style-type: none"> – Used when deploying to file, unless you select When Deploying to File Get Reference Config from: Device as the deployment preference. – Used when the deployment method is TMS or CNS. – Used when the device is unmanaged (not managed by Security Manager). – Used when deploying to a device if uploading the configuration from the device failed. (Configuration Archive is used as a backup to obtaining the configuration from the live device.) – Used when you preview configurations. • Use the factory default configuration. <ul style="list-style-type: none"> – Used with PIX or ASA devices if you use the AUS deployment method. – Used when previewing PIX or ASA configurations if you use the AUS deployment method.

Table 19-6 Overview of the Deployment Process (Continued)

Step 2	Security Manager builds a delta configuration that contains the commands needed to update the device configuration to make it consistent with the assigned policies. It also builds a full device configuration.
Step 3	<p>If you are deploying to the device, Security Manager deploys either the delta configuration or the full configuration, depending on which deployment method you use. If you are deploying to file, Security Manager creates two files: <i>device_name_delta.cfg</i> for the delta configuration, and <i>device_name_full.cfg</i> for the full configuration. In both cases, the configurations are also added to Configuration Archive. These are the actions based on deployment method:</p> <ul style="list-style-type: none"> • SSL or SSH—Security Manager contacts the device directly and sends the delta configuration to it. • Auto Update Server (standalone or running on Configuration Engine) for PIX and ASA devices—Security Manager sends the full configuration to Auto Update Server, where the device retrieves it. The delta configuration is not sent. • CNS gateway running on an Auto Update Server (for IOS devices with dynamic IP addresses)—Security Manager contacts the CNS gateway to get the device IP address, then uses SSL to contact the device directly and send it the delta configuration. • Configuration Engine for IOS devices—Security Manager sends the delta configuration to Configuration Engine, where the device retrieves it. • TMS—Security Manager sends the delta configuration to the TMS server, from which it can be downloaded to an eToken to be loaded onto the device.

Question: Which deployment method should I use?

Answer: If you are using Configuration Engine (CNS) or Auto Update Server (AUS), use those deployment methods. You must use one of these for devices that use dynamic IP addresses. Otherwise, for devices with static IP addresses, use SSL for IOS, PIX, ASA, and standalone FWSM devices, and SSH for FWSM with Catalyst 6000 and 7600 router devices. If you are using the Token Management Server (TMS) for some devices, you can also use that method with Security Manager.

Question: How can I control the location used when I deploy to a configuration file?

Answer: To set a default directory for file deployments, select **Tools > Security Manager Administration**, then select **Deployment**. If you select File for the default deployment method, you also select the default directory. When you create a deployment job, you can change this directory for that job.

Question: If I deploy to file, how does Security Manager know that I applied the configuration to the device?

Answer: Security Manager assumes that the previously deployed configuration was applied to the device no matter which deployment method you use. Later deployments include only the changes you made since the last deployment (the delta). If for some reason the last change was not applied to the device, the new delta configuration will not bring the device configuration up to the one reflected in Security Manager.

Question: After configurations are deployed, which are completely owned by Security Manager, and which are only partially owned, and what does this mean?

Answer: When you manage devices that run the ASA, PIX, or FWSM operating systems, Security Manager controls their configurations; you should make all changes within Security Manager. For devices running IOS software, you have more control. If you do not create policies for a feature in Security Manager, such as routing policies, Security Manager does not control those features on the device. If you do create policies for these features, Security Manager overwrites the settings on the device with the settings you defined in Security Manager. Through administration settings, you can control the types of policies that will be available for IOS devices, thereby preventing Security Manager from displaying or changing policies for these features. To see the available features for IOS routers and control whether they are available for management in Security Manager, select **Tools > Security Manager Administration**, then select **Policy Management**. For IOS devices, Security Manager does manage VPN-related policies.

Question: What happens if I make changes to a device configuration outside of Security Manager (an out-of-band change)? How can I get the changed configurations into Security Manager?

Answer: During deployment, if Security Manager determines that the configuration on the device differs from the last-deployed configuration, Security Manager overwrites the changes by default. (You can control this behavior using the deployment preferences; select **Tools > Security Manager Administration**,

then select **Deployment**, and look for the **When Out of Bound Changes Detected** setting. You can also control this for a specific deployment job by editing the deployment method for the job.) If you make changes to the device configuration outside of Security Manager, you have two choices for bringing those changes into Security Manager:

1. You can rediscover policies on the device, in which case all policies for the device become local policies, and any assignments of shared policies to the device are removed.
2. You can make the required changes in Security Manager and redeploy them to the device. During deployment, do not select the option to force an error if out-of-band changes are found on the device.

Question: What happens during deployment if the version of the OS running on the device is not the same version listed for the device in Security Manager? How do I fix a version mismatch problem?

Answer: In some cases, Security Manager deploys the configuration and issues a warning, but in other cases, Security Manager cannot deploy the configuration. Security Manager deploys the configuration when: the device has a newer minor version (for example, PIX 6.3(4) instead of the 6.3(1) indicated in Security Manager), even if Security Manager does not support the version running on the device (in this case, Security Manager builds the configuration using the CLI for the closest supported version); the device has a down-level minor version (for example, 6.3(1) instead of 6.3(4)). If the device is running a new major version of the OS (for example, PIX 7.0 instead of the 6.3 indicated in Security Manager), Security Manager cannot deploy the configuration. You must delete the device, add it again, and rediscover policies. Similarly, if the device is running a down-level major version (6.3 instead of 7.0), the deployment fails, and you must re-create the device in Security Manager. See [Handling Device OS Version Mismatches, page 19-14](#).

Question: How is ACL configuration managed when I use Security Manager and ACL Manager together?

Answer: Do not use Security Manager and ACL Manager (or any other software) to manage the same ACLs. Use Security Manager to manage all firewall- and VPN-related ACLs. You can use ACL Manager to manage ACLs for other features, such as quality of service (QoS).

Question: Does Security Manager deploy full configurations or only the changes made since the last deployment (delta configurations)?

Answer: In most cases, Security Manager sends only delta configurations to the device. The only exception is if you are using Auto Update Server for PIX and ASA devices, in which case the full configuration is sent to the Auto Update Server.

Question: What are the default deployment methods for each type of device, and how do I change one for a device or for a deployment job?

Answer: When you add devices to Security Manager, you select the deployment method to be used by that device. This determines the method used for deploying to the device (instead of a file). When you create a deployment job, an additional deployment method default applies to the job as a whole, which determines whether deployment creates configuration files or whether it sends the configuration to the device using the method selected for the device. You control this default in the administration settings (select **Tools > Security Manager Administration**, then select **Deployment**). When you create a deployment job, you can also change whether the deployment is to a file or to the device for each device by clicking **Edit Deploy Method** in the Create Job window.

Question: To how many devices can Security Manager deploy simultaneously?

Answer: Security Manager can deploy to up to 20 devices simultaneously per job, up to 40 devices total. These restrictions enable Security Manager to use system memory efficiently, which ensures that jobs with many devices do not prevent jobs with fewer devices from deployment. There is no restriction to the number of jobs that Security Manager processes simultaneously.

Question: How can I deploy configurations to devices using a Token Management Server (TMS)?

Answer: To perform this type of deployment, you need to set up the device, TMS, and Security Manager. The following checklist shows the tasks that you need to perform. For more information, click **Help** from any Security Manager dialog box or page.

Table 19-7 TMS Setup Checklist

Steps	Task
Step 1	<p>Set up the TMS as an FTP server.</p> <p>You must set up the TMS as an FTP server because files are transferred from Security Manager to the TMS server using FTP.</p>
Step 2	<p>Add devices to Security Manager inventory.</p> <p>Select File > Add Devices.</p>
Step 3	<p>Specify TMS as the transport protocol to be used for Cisco IOS devices.</p> <p>You can set this parameter globally for all Cisco IOS devices or for a specific device, as follows:</p> <ul style="list-style-type: none"> • Globally—Select Tools > Security Manager Administration > Device Communication. • Device—Select Device properties > DCS settings > Transport protocols.
Step 4	<p>Configure TMS parameters on Security Manager.</p> <p>Specify the TMS name or IP address, user name and password, directory where configuration files are to be copied, and public key file information in Security Manager. Select Tools > Security Manager Administration > Token Management.</p>
Step 5	<p>Set the deployment method to Device either globally or for a specific device.</p> <p>Do one of the following:</p> <ul style="list-style-type: none"> • Globally—Select Tools > Security Manager Administration > Deployment. • Device—Depends on workflow mode: • Non-Workflow mode—Select Submit and Deploy Changes > Edit Deploy Method. • Workflow mode—Select Tools > Deployment Management > Create > Edit Deploy Method.

Table 19-7 TMS Setup Checklist (Continued)

Step 5	<p>Deploy the configuration to the device.</p> <p>Do one of the following:</p> <ul style="list-style-type: none"> • Non-Workflow mode—Select Submit and Deploy Changes. • Workflow mode (if no deployment job exists)—Select Tools > Deployment Management > Create. • Workflow mode (if a deployment already job exists)—Select Tools > Deployment Management and select the desired deployment job; then click Deploy.
Step 6	<p>Using TMS, download the configuration to the eToken.</p> <p>See TMS product documentation.</p>
Step 7	<p>Download the configuration from the eToken to the router and save the configuration to the device.</p> <p>Plug the eToken into the router, then enter the following commands to download the configuration to the router:</p> <pre>router# crypto pki token <usb_token_id> login <PIN> router# config terminal router(config)# crypto pki token default secondary config CCCD router(config)# exit router# write memory</pre>

Question: How do I deploy configurations to devices using Auto Update Server?

Answer: To perform this type of deployment, you need to set up AUS, the device, and Security Manager. The following checklist shows the tasks that you need to perform.

Table 19-8 AUS Setup Checklist

Steps	Task
Step 1	<p>Set up the AUS.</p> <p>See the AUS product documentation.</p>
Step 2	<p>Bootstrap firewall devices for AUS.</p> <p>Enter the following commands to bootstrap devices:</p> <pre>hostname(config)# auto-update server https:// username:password@AUSserver_IP_address: port/autoupdate/AutoUpdateServlet hostname(config)# auto-update poll-period poll_period [retry_count] [retry_period] hostname(config)# auto-update device-id hardware-serial hostname ipaddress [<if_name>] / mac-address [<if_name>] string <text> hostname(config)# write memory</pre>
Step 3	<p>Add devices to Security Manager inventory and assign AUS to devices.</p> <p>Do one of the following:</p> <ul style="list-style-type: none"> • If you are adding a new device, from the Device view, select File > New Device > Add New Device. Configure the following fields on the Device Information page: <ul style="list-style-type: none"> – Device selector—Select a PIX Firewall or ASA device type. – IP Type—Select Static or Dynamic. – Auto Update Server—Click the arrow to display a list of servers. Select the server that is managing the device. If the server does not appear in the list, click the arrow, then select + Add Server... to add the server. – Device Identity—Enter a string that uniquely identifies the device in AUS. • If you are adding a device by importing it from DCR, from the Device view, select File > New Device > Add Device From File. The device must have been created as an AUS device in DCR for it to be successfully imported into Security Manager as an AUS device. You must also import the AUS server if it does not already exist in the Security Manager inventory. <p>For more information, see Adding Devices to the Device Inventory, page 6-8.</p>

Table 19-8 AUS Setup Checklist (Continued)

Step 4	<p>Configure AUS settings in Security Manager.</p> <p>Do one of the following:</p> <ul style="list-style-type: none"> • (Device view) Select Platform > Device Admin > Server Access > AUS from the Device Policy selector. • (Policy view) Select PIX/ASA/FWSM Platform > Device Admin > Server Access > AUS from the Policy Types selector. Right-click AUS and select New AUS Policy to create a policy, or select an existing policy from the Policies selector.
Step 5	<p>Set the deployment method to Device.</p> <p>You can set this parameter either globally or for a specific device, as follows:</p> <ul style="list-style-type: none"> • Globally—Select Tools > Security Manager Administration > Deployment. • Device—Depends on workflow mode: <ul style="list-style-type: none"> • Non-Workflow mode—Select Submit and Deploy Changes > Edit Deploy Method. • Workflow mode—Select Tools > Deployment Management > Create > Edit Deploy Method.
Step 6	<p>Deploy the configuration to the device.</p> <p>Do one of the following:</p> <ul style="list-style-type: none"> • Non-Workflow mode—Select Submit and Deploy Changes. • Workflow mode (if no deployment job exists)—Select Tools > Deployment Management > Create. • Workflow mode (if a deployment already job exists)—Select Tools > Deployment Management and select the desired deployment job; then click Deploy.

Question: How can I deploy configurations to devices using a Cisco Networking Services (CNS) server?

Answer: To perform this type of deployment, you need to set up the configuration engine (CE), the device, and Security Manager. The following checklist shows the tasks that you need to perform.

Table 19-9 **CNS Setup Checklist**

Steps	Task
Step 1	<p>Set up the Configuration Engine.</p> <p>To set up a Configuration Server on AUS, see the AUS product documentation. To set up a Configuration Server on another server, see the Configuration Server documentation.</p>

Table 19-9 CNS Setup Checklist (Continued)

Step 2

Bootstrap devices for CNS.

If PIX Firewall and ASA devices are configured for CNS, they use the AUS protocol. The required steps are identical to the steps that you follow when you configure PIX Firewall and ASA for AUS. See [Table 19-8 on page 19-24](#). For Cisco IOS routers, you can configure CNS in the event-bus mode or the call-home mode.

To configure CNS in event-bus mode, enter the following commands:

```
hostname(config)# hostname <name>
hostname(config)# ip domain-name <your_domain>
hostname(config)# cns trusted-server all-agents <ip_address>
hostname(config)# cns event <ip_address> [port]
hostname(config)# cns config partial <ip_address>
hostname(config)# cns password <password>
hostname(config)# cns exec
hostname(config)# exit
hostname # copy running startup
```

To configure CNS in call-home mode, enter the following commands:

```
hostname # config terminal
hostname(config)# ip domain-name <your_domain>
hostname(config)# cns trusted-server all-agents <ip_address>
hostname(config)# kron occurrence occurrence-name [user username] {in
[[numdays:]numhours:]nummin | at hours:min [[month] day-of-month]
[day-of-week]} {oneshot | recurring}
hostname(config-kron-occurrence)# policy-list <list-name>
hostname(config-kron-occurrence)# exit
hostname(config)# kron policy-list <list-name>
hostname(config-kron-policy)# cli cns config retrieve <ip_address> page
/cns/JobbedDynaConfig status http:// <ip_address> /cns/PostStatus
hostname(config-kron-policy)# exit
hostname(config)# cns exec
hostname(config)# exit
hostname # copy running startup
```

For more information about these commands, see [Setting Up CNS, page 5-16](#).

Table 19-9 CNS Setup Checklist (Continued)

Step 3	<p>Add devices to Security Manager inventory.</p> <p>Do one of the following:</p> <ul style="list-style-type: none"> • If you are adding a new device, from the Device view, select File > New Device > Add New Device. Configure the following fields on the Device Information page: <ul style="list-style-type: none"> – IP Type—Select Static or Dynamic, as appropriate. – Device selector—Select an IOS router (excludes Cisco 7600 series routers). – CNS-Configuration Engine Server—If the device is using static addressing, select a Configuration Engine from the CNS-Configuration Engine Server field. If the desired Configuration Engine does not appear in the list, you can add it now. Click the arrow, then select + Add Configuration Engine... The Configuration Engine Properties dialog box appears. <p>If the device is using dynamic addressing, select the server that manages the device (Auto Update Server or Configuration Engine). If the desired server does not appear in the list, click the arrow, then select + Add Server... The Server Properties dialog box appears.</p> <ul style="list-style-type: none"> • If you are adding a device that already exists in the network, from the Device view, select File > New Device > Add Device From Network. If the device is using dynamic addressing, you must select the Configuration Engine (CNS Gateway) that is managing the device. If the desired Configuration Engine does not appear in the list, click the arrow, then select + Add Auto Update Server... The Auto Update Server Properties dialog box appears.
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Table 19-9 CNS Setup Checklist (Continued)

Step 4	<p>Set the deployment method to Device.</p> <p>You can set this parameter either globally or for a specific device, as follows:</p> <ul style="list-style-type: none">• Globally—Select Tools > Security Manager Administration > Deployment.• Device—Depends on workflow mode:• Non-Workflow mode—Select Submit and Deploy Changes > Edit Deploy Method.• Workflow mode—Select Tools > Deployment Management > Create > Edit Deploy Method.
Step 5	<p>Deploy the configuration to the device.</p> <p>Do one of the following:</p> <ul style="list-style-type: none">• Non-Workflow mode—Select Submit and Deploy Changes.• Workflow mode (if no deployment job exists)—Select Tools > Deployment Management > Create.• Workflow mode (if a deployment already job exists)—Select Tools > Deployment Management and select the desired deployment job; then click Deploy.

Working with Deployment and the Configuration Archive

The following topics provide information about managing deployment and using the Configuration Archive:

- [Viewing Deployment Status and History for Jobs and Schedules, page 19-30](#)
- [Deploying Configurations in Non-Workflow Mode, page 19-32](#)
- [Deploying Configurations in Workflow Mode, page 19-34](#)
- [Previewing Configurations, page 19-43](#)
- [Redeploying Configurations to Devices, page 19-43](#)
- [Aborting Deployment Jobs, page 19-45](#)
- [Creating or Editing Deployment Schedules, page 19-46](#)

- [Suspending or Resuming Deployment Schedules](#), page 19-47
- [Adding Configuration Versions from a Device to the Configuration Archive](#), page 19-48
- [Viewing and Comparing Archived Configuration Versions](#), page 19-49

Viewing Deployment Status and History for Jobs and Schedules

Using the Deployment Manager, you can view status and history information for deployment jobs and schedules, as well as create and manage them. To open the Deployment Manager window, select **Tools > Deployment Manager**.

Jobs and schedules are displayed on separate tabs. However, as jobs are created based on a deployment schedule, those jobs appear in the regular jobs list. Click the appropriate tab to view the list of jobs or schedules, where you can see this information:

- **Deployment Jobs**—The top pane displays a list of the deployment jobs. If you select a job, more detailed information appears in the lower pane:
 - **Summary tab**—The Summary tab shows information such as the job status, number of devices deployed successfully, and number of devices deployed with errors.
 - **Details tab**—The Details tab shows the status details for each device in the deployment.
 - **History tab (Workflow mode only)**—The History tab displays transactions that occurred to the selected job since it was created. Each row in the table shows the action that occurred, the user who performed the action, the date and time it occurred, and comments, if any, that the user entered.
- **Deployment Schedules**—The top pane displays a list of the deployment schedules. If you select a schedule, more detailed information appears in the lower pane:
 - **Summary tab**—The Summary tab shows information such as the schedule, the time of the next job to be created from the schedule, the time a job was last run based on the schedule, the number of devices included in the schedule and the user ID of the person who last changed the schedule.

- Devices tab—The Devices tab shows the list of devices that are included in the schedule.
- History tab—The History tab shows the state changes and related comments of the schedule. You can track which user performed each action.
- Jobs tab—The Jobs tab shows a list of deployment jobs that were created from the schedule and their statuses. You can also view these jobs on the Deployment Jobs tab.

The status information in the Deployment Manager window refreshes automatically unless you turned off automatic refresh in the Security Manager Administration Deployment page (Tools > Security Manager Administration > Deployment). A message below the job or schedule table indicates whether automatic refresh is on. If it is off, refresh status information by clicking **Refresh**.

Related Topics

- [Viewing Deployment Status and History for Jobs and Schedules, page 19-30](#)
- [Deploying Configurations in Non-Workflow Mode, page 19-32](#)
- [Deploying Configurations in Workflow Mode, page 19-34](#)
- [Previewing Configurations, page 19-43](#)
- [Redeploying Configurations to Devices, page 19-43](#)
- [Aborting Deployment Jobs, page 19-45](#)
- [Rolling Back Configurations to Devices Using the Deployment Manager, page 19-58](#)
- [Creating or Editing Deployment Schedules, page 19-46](#)
- [Suspending or Resuming Deployment Schedules, page 19-47](#)

Deploying Configurations in Non-Workflow Mode

When you deploy configurations, you can transfer them to devices either directly or to another transport server (such as AUS, CNS, or TMS) in the network or create them as configuration files in a directory on the Security Manager server. See [Understanding Deployment Methods, page 19-11](#) for more information.



Caution

You must configure at least one policy on a device before deploying to that device. If you deploy to a device without assigning at least one policy, the device's current configuration is overwritten with a blank configuration.

Notes

- Deployment might take from a few minutes to an hour or more, depending on the number of devices in the deployment job.
- Firewall devices only—If you manually added a firewall device, we highly recommend that you discover (import) the factory-default policies for that device before deploying to that device. Bringing these policies into Security Manager prevents you from unintentionally removing them the first time you deploy to that device. For more information about factory-default policies for firewall devices, see [Default Firewall Configurations, page 16-2](#). For more information about importing policies, see [Discovering Policies, page 7-7](#).
- The status of deployments to Catalyst 6500/7600 devices shows deployment to the device as well as its interface contexts when policy changes contain interface commands that affect the interface contexts (child devices). This can occur when you deploy a policy change that affects a VLAN in which the switch participates or when you update inventory, for example, by adding or deleting interface contexts.

Before You Begin

- Make sure that devices have been bootstrapped. For more information, see [Chapter 5, “Preparing Devices for Management”](#).
- If you are deploying to a transport server, such as AUS, CNS, or TMS, be sure the server, Security Manager settings, and device have been set up properly.

Related Topics

- [Including Devices in Deployment Jobs or Schedules, page 19-10](#)
- [Understanding Deployment Methods, page 19-11](#)

Step 1 Click the **Submit & Deploy Changes** button on the Main toolbar.

All policy changes since the last deployment are validated and the Deploy Saved Changes dialog box opens (see [Deploy Saved Changes Dialog Box, page O-13](#)). This dialog box shows all devices that have configuration changes since the last time policies were deployed.

If there are invalid policy changes, you are warned before proceeding to deployment. Fix invalid policies before deploying configurations to devices.

You can also start a deployment job using any of these methods:

- Select **File > Deploy** or **File > Submit and Deploy**.
- Click **Deploy** in the Deployment Manager.

Step 2 In the Deploy Saved Changes dialog box, do the following:

- Select the devices to which you want to deploy configurations. Initially all changed devices are selected.
- (Optional) To add devices that do not have proposed policy changes to the deployment job, click **Add other devices** to open the Add Devices dialog box (see [Add Other Devices Dialog Box, page O-21](#)). You might want to add unchanged devices if a device was manually modified and you want to return the device to its previous configuration (the one stored in the Security Manager database).
- (Optional) To change the method used to deploy configurations, click **Edit Deploy Method** to open the Edit Deployment Method dialog box (see [Edit Deploy Method Dialog Box, page O-19](#)). There is a system default deployment method (which your organization chooses), so you might not need to change the method. You can select these methods:
 - Device—Deploys the configuration directly to the device or to the transport mechanism specified for the device. For more information, see [Deploying to a Device, page 19-11](#).
 - File—Deploys the configuration file to a directory you select on the Security Manager server. For more information, see [Deploying to a File, page 19-14](#).



Note Before proceeding with the deployment, you can preview proposed configurations and compare them against last deployed configurations or current running configurations. For more information, see [Previewing Configurations, page 19-43](#).

Step 3 Click **Deploy** to deploy the job.

The Deployment Status Details dialog box opens so that you can view the status of the deployment. It displays summary information about the job, status about the deployment to each device, and messages indicating why the deployment failed.

In the Deployment Details table, select a row corresponding to a device to display deployment status messages specifically for that device. For more information, see [Deployment Status Details Dialog Box, page O-28](#).

If deployment to any device failed, you can redeploy configurations to the failed devices. For more information, see [Redeploying Configurations to Devices, page 19-43](#).

Deploying Configurations in Workflow Mode

The task of deploying configurations in Workflow mode is a multiple step process. You must create a deployment job, get it approved, and then deploy the job. This process ensures that organizations that separate task authorizations among personnel can implement their control processes.

When you deploy configurations, you can transfer them to devices either directly or to another transport server (such as AUS, CNS, or TMS) in the network or create them as configuration files in a directory on the Security Manager server. See [Understanding Deployment Methods, page 19-11](#) for more information.



Caution

You must configure at least one policy on a device before deploying to that device. If you deploy to a device without assigning at least one policy, the device's current configuration is overwritten with a blank configuration.

Before You Begin

- Make sure that devices have been bootstrapped. For more information, see [Chapter 5, “Preparing Devices for Management”](#).
- If you are deploying to a transport server, such as AUS, CNS, or TMS, be sure the server, Security Manager settings, and device have been set up properly.

Related Topics

- [Including Devices in Deployment Jobs or Schedules, page 19-10](#)
- [Understanding Deployment Methods, page 19-11](#)

-
- Step 1** Click the **Deployment Manager** button in the Main toolbar.
The Deployment Manager window appears. Click the **Deployment Jobs** tab if it is not active.
- Step 2** Create the deployment job. Click **Create** and enter the job properties. For the procedure, see [Creating and Editing Deployment Jobs, page 19-36](#).
When you finish creating a job, you can elect to submit it. If you are not using a deployment job approver, you can also automatically submit, approve, and deploy the job, in which case you can skip the remaining steps in this procedure.
- Step 3** (Workflow with approver) Submit the job. If you did not submit the job, select it in the Deployment Manager window and click **Submit**. An e-mail is sent to the approver. For more information, see [Submitting Deployment Jobs, page 19-39](#).
- Step 4** (Workflow with or without an approver) Approve the job. If you did not approve the job when you created it, select it in the Deployment Manager window and click **Approve**. If there is a separate person who approves jobs, that person must perform this step. For more information, see [Approving and Rejecting Deployment Jobs, page 19-39](#).
- Step 5** (Workflow with or without an approver) Deploy the job. If you did not deploy the job when you created it, select it in the Deployment Manager window and click **Deploy**. You can specify a future time to start the job, or start it immediately, and configurations are deployed according to the properties of the job. For more information, see [Deploying a Deployment Job in Workflow Mode, page 19-41](#)



Note You can discard a deployment job at any time before you deploy it. For more information, see [Discarding Deployment Jobs, page 19-42](#).

Creating and Editing Deployment Jobs

In Workflow mode, before you deploy policy configurations to your devices, you must create a deployment job. When you create a job, you select the devices to which you want to deploy the configurations, whether you want to deploy directly to the devices or to an output file, and when you want the job to take place.



Caution

You must configure at least one policy on a device before deploying to that device. If you deploy to a device without assigning at least one policy, the device's current configuration is overwritten with a blank configuration.

Notes

- If you choose to deploy the job immediately, deployment might take from a few minutes to an hour or more, depending on the number of devices in the deployment job.
- Firewall devices only—If you manually added a firewall device, we highly recommend that you discover (import) the factory-default policies for that device before deploying to that device. Bringing these policies into Security Manager prevents you from unintentionally removing them the first time you deploy to that device. For more information about factory-default policies for firewall devices, see [Default Firewall Configurations, page 16-2](#). For more information about importing policies, see [Chapter 19, “Managing Deployment”](#).
- The status of deployments to Catalyst 6500 switches shows deployment to the device as well as its interface contexts when policy changes contain interface commands that affect the interface contexts (child devices). This can occur when you deploy a policy change that affects a VLAN in which the switch participates or when you update inventory, for example, by adding or deleting interface contexts.

Before You Begin

- Make sure that devices have been bootstrapped. For more information, see [Chapter 5, “Preparing Devices for Management”](#).
- If you are deploying to a transport server, such as AUS, CNS, or TMS, be sure the server, Security Manager settings, and device have been set up properly.

Related Topics

[Including Devices in Deployment Jobs or Schedules, page 19-10](#)

- [Understanding Deployment Methods, page 19-11](#)

Step 1 Click the **Deployment Manager** button in the Main toolbar.

The Deployment Manager window appears. Click the **Deployment Jobs** tab if it is not active.

Step 2 Do one of the following:

- Click **Create** to create a new job.
- Select an existing job and click **Open** to edit the job. You cannot edit a job that has already been deployed.

The Create a Job or Edit a Job dialog box opens (see [Deployment—Create or Edit a Job Dialog Box, page O-15](#)).

Step 3 At minimum, specify these options to define the contents of the job:

- Keep the default job name or enter a more meaningful name. You cannot change the name after you create the job.
- Select the devices to which you want to deploy configurations. The device selector includes all devices whose configurations have changed since the last deployment. You can add other unchanged devices by clicking **Add other devices**. For example, you might want to do this if a device was manually modified, and you want to return the device to its previous configuration (the one stored in the Security Manager database). For more information, see [Add Other Devices Dialog Box, page O-21](#).
- (Optional) To change the method used to deploy configurations, click **Edit Deploy Method** to open the Edit Deployment Method dialog box (see [Edit Deploy Method Dialog Box, page O-19](#)). There is a system default deployment method (which your organization chooses), so you might not need to change the method. You can select these methods:
 - Device—Deploys the configuration directly to the device or to the transport mechanism specified for the device. For more information, see [Deploying to a Device, page 19-11](#).
 - File—Deploys the configuration file to a directory you select on the Security Manager server. For more information, see [Deploying to a File, page 19-14](#).



Note Before proceeding with the deployment, you can preview proposed configurations and compare them against last deployed configurations or current running configurations. For more information, see [Previewing Configurations, page 19-43](#).

Step 4 Select how you want the job handled when you close the dialog box. The options available to you depend on whether you are using Workflow mode with a deployment job approver:

- Without an approver—If you are not using a separate approver, you have these options:
 - Close the job—Close the job and leave it in the edit state. Select this option if you know you want to make additional modifications to the job.
 - Approve the job—Close the job and approve it but do not deploy it. Ensure that your e-mail address is correct in the Submitter field so that you receive e-mail notifications about the job status.
 - Deploy the job—Close the job, approve it, and deploy it. You can specify a future date and time to run the job if you do not want to run it immediately. You can also specify whether e-mail notifications will be sent for changes in the job status, and the e-mail addresses of those who should be notified.
- With an approver—If you are using a separate approver, you can select whether to submit the job. If you want to make changes to the job, do not submit it. If it is ready for approval, submit it and ensure that your and the approver's e-mail addresses are correct.

Step 5 Click **OK**.

Depending on your selection for how to handle the job, you might still need to submit, approve, and deploy the job. See these topics for more information:

- [Submitting Deployment Jobs, page 19-39](#)
 - [Approving and Rejecting Deployment Jobs, page 19-39](#)
 - [Deploying a Deployment Job in Workflow Mode, page 19-41](#)
-

Submitting Deployment Jobs

In some organizations, before jobs can be deployed, they must be approved by a separate user with the appropriate permissions. In this case, Workflow mode is enabled *with* a deployment job approver, and you must submit the job to this user for review. The user reviews the job and either approves or rejects it.

If you are using Workflow mode *without* a deployment job approver, you can review and approve the job yourself. You do not submit jobs in this mode. For more information, see [Approving and Rejecting Deployment Jobs, page 19-39](#).

**Note**

You enable and disable deployment job approval under Tools > Security Manager Administration > Workflow. For more information, see [Workflow Page, page A-56](#).

Related Topics

- [Deployment Manager Window \(Workflow Mode\), page O-4](#)
- [Job States in Workflow Mode, page 19-7](#)

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- Step 1** Click the **Deployment Manager** button in the Main toolbar.
- The Deployment Status window appears. Click the **Deployment Jobs** tab if it is not active.
- Step 2** Select the job to submit.
- Step 3** Click **Submit**.
- The job status changes to Submitted. The approver must approve the job before you can deploy it.
-

Approving and Rejecting Deployment Jobs

In some organizations, before jobs can be deployed, they must be approved by a separate user with the appropriate permissions. In Workflow mode *with* a deployment job approver, one user submits a job, and another one previews the job and either approves or rejects it.

In Workflow mode without a deployment job approver, you can create and approve the job at the same time. For more information, see [Creating and Editing Deployment Jobs, page 19-36](#).

When you reject a job, the devices in the job immediately become available for inclusion in other jobs. A rejected job cannot be deployed, but it can be opened for viewing and editing.

**Note**

You enable and disable deployment job approval under Tools > Security Manager Administration > Workflow. For more information, see [Workflow Page, page A-56](#)

Related Topics

- [Deployment Manager Window \(Workflow Mode\), page O-4](#)
- [Job States in Workflow Mode, page 19-7](#)

Step 1 Click the **Deployment Manager** button in the Main toolbar.

The Deployment Manager window appears. Click the **Deployment Jobs** tab if it is not active.

Step 2 Select a submitted job and do one of the following:

- Click **Approve**.
- Click **Reject**.

You are prompted for an optional comment for your action. After submitting your comment, an e-mail notification is sent (if e-mail notifications are configured) and the job status changes to Approved or Rejected, as appropriate. The job can now be deployed (see [Deploying a Deployment Job in Workflow Mode, page 19-41](#)).

Deploying a Deployment Job in Workflow Mode

When you work in Workflow mode, to deploy configurations to devices you must create a deployment job and have it approved. If you are working without a separate approver, you can approve and deploy the job yourself. Otherwise, you must submit it to an approver.

Deploying a deployment job in workflow mode simply starts a job. You cannot change the contents of a job during deployment.

**Note**

Deployment might take from a few minutes to an hour or more, depending on the number of devices in the deployment job.

Before You Begin

- Make sure that devices have been bootstrapped. For more information, see [Chapter 5, “Preparing Devices for Management”](#).
- If you are deploying to a transport server, such as AUS, CNS, or TMS, make sure the server, Security Manager settings, and device have been set up properly.
- Create a job. For more information, see [Creating and Editing Deployment Jobs, page 19-36](#).
- If using Workflow mode with a deployment job approver, submit the job. For more information, see [Submitting Deployment Jobs, page 19-39](#).
- Approve the job. For more information, see [Approving and Rejecting Deployment Jobs, page 19-39](#).

Related Topics

- [Including Devices in Deployment Jobs or Schedules, page 19-10](#)
- [Understanding Deployment Methods, page 19-11](#)

Step 1 Click the **Deployment Manager** button in the Main toolbar.

The Deployment Manager window appears. Click the **Deployment Jobs** tab if it is not active.

Step 2 Select the job to deploy.

Step 3 Click **Deploy**.

The Deploy Job dialog box opens (see [Deploy Job Dialog Box, page O-27](#)).

Step 4 In the Deploy Job dialog box, make at least these selections:

- Choose whether to run the job now or to schedule it for a future time.
- Select whether to require that Security Manager send e-mail notifications of changes to the job status. If you select to get e-mail notifications, enter the e-mail addresses of those who should be notified when the deployment job finishes. If you enter more than one address, use commas to separate them.

Step 5 Click **OK**.

You are returned to the Deployment Manager window. The job status changes to Deploying; when the deployment is complete, the job status changes to Deployed.

Discarding Deployment Jobs

In Workflow mode, you can discard a job when it is in any state except Deployed, Deployment Failed, or Aborted. The job state is shown as discarded until the job is purged from the system, either automatically as set on the Workflow Management page or manually.

Related Topics

- [Deployment Manager Window \(Workflow Mode\), page O-4](#)
 - [Job States in Workflow Mode, page 19-7](#)
-

Step 1 Click the **Deployment Manager** button in the Main toolbar.

The Deployment Manager window appears. Click the **Deployment Jobs** tab if it is not active.

Step 2 Select the job to discard.

Step 3 Click **Discard**. You are prompted for an optional comment to explain why you are discarding the job.

Previewing Configurations

There are many ways to preview a device configuration. You can select a device from the Device selector and select **Tools > Preview Configuration**, or you can click the **Preview Config** button in several dialog boxes.

When you preview a configuration, the configuration is displayed in the Config Version Viewer dialog box (see [Config Version Viewer \(Preview Configuration\) Dialog Box, page O-24](#)). The proposed configuration is on the left. You can select to view the delta configuration (which shows the changes since the last deployment) or the full configuration. You can also compare the configuration to the last one deployed to the device or the current running configuration in the right pane.

The contents of the proposed configuration can differ depending on where you view it from:

- If you use **Tools > Preview Configuration**, or right click the device in the Device selector and select **Preview Configuration**, the proposed configuration includes changes that you have not yet submitted to the database.
- If you preview the configuration while creating a deployment job, the proposed configuration includes only those changes that you have submitted to the database. These are the changes that will be deployed to the device if you start the deployment job.

Redeploying Configurations to Devices

You can redeploy any deployment job. When redeploying a failed job, the devices that failed are automatically selected. However, you can also add devices to which deployment succeeded.

Before You Begin

- Make sure that devices have been bootstrapped. For more information, see [Chapter 5, “Preparing Devices for Management”](#).
- If you are deploying to a transport server, such as AUS, CNS, or TMS, make sure the server, Security Manager settings, and device have been set up properly.

Related Topics

- [Deploying Configurations in Non-Workflow Mode, page 19-32](#)
 - [Deploying Configurations in Workflow Mode, page 19-34](#)
 - [Understanding Deployment Methods, page 19-11](#)
 - [Config Version Viewer \(Preview Configuration\) Dialog Box, page O-24](#)
 - [Job States in Non-Workflow Mode, page 19-5](#)
 - [Job States in Workflow Mode, page 19-7](#)
-

Step 1 Click the **Deployment Manager** button in the Main toolbar.

The Deployment Manager window appears. Click the **Deployment Jobs** tab if it is not active.

Step 2 Select the job that contains the devices to which you want to redeploy configurations, then do one of the following:

- In non-Workflow mode, click **Redeploy**.
- In Workflow mode, click **Deploy**.

The Redeploy a Job dialog box opens (see [Redeploy a Job Dialog Box, page O-31](#)).

Step 3 In the Redeploy a Job dialog box, do the following:

- Select the devices to which you want to redeploy configurations. Initially all failed devices are selected.
- (Optional) You can change the method used to deploy configurations for individual devices. You can select these methods
 - **Device**—Deploys the configuration directly to the device or to the transport mechanism specified for the device. For more information, see [Deploying to a Device, page 19-11](#).
 - **File**—Deploys the configuration file to a directory you select on the Security Manager server. For more information, see [Deploying to a File, page 19-14](#).
- (Optional) Select how you want Security Manager to respond if it detects that changes were made on the device by someone other than Security Manager (these are called out of band changes).



Note Before proceeding with the deployment, you can preview proposed configurations and compare them against last deployed configurations or current running configurations. Select a device and click Preview Config.

Step 4 Click **OK**.

Aborting Deployment Jobs

You can stop a deployment job if you do not want to deploy the defined configuration file or you want to postpone deployment.

You can abort deployment jobs only while they are in the Deploying, Scheduled, or Rolling Back state. Aborting a job stops deployment of configuration files to pending devices, but has no effect on devices to which deployments are in progress (commands are being written to a device) or to which deployment has already completed successfully.

After you abort a job, the deployment status of pending devices changes to Aborted.

To resume deployment, redeploy the job. See [Redeploying Configurations to Devices, page 19-43](#) for more information.



Note If you are viewing the status of a job in the Deployment Status window, you can abort the job by clicking the **Abort** button in that window. The following procedure assumes you are not viewing deployment status.

Related Topics

- [Viewing Deployment Status and History for Jobs and Schedules, page 19-30](#)
- [Job States in Non-Workflow Mode, page 19-5](#)
- [Job States in Workflow Mode, page 19-7](#)

-
- Step 1** Click the **Deployment Manager** button in the Main toolbar.
- The Deployment Manager window appears. Click the **Deployment Jobs** tab if it is not active.
- Step 2** Select the deployment job and click **Abort**. You are asked to confirm your action.
-

Creating or Editing Deployment Schedules

You can create deployment schedules to create deployment jobs at regular intervals. Schedules can help you ensure that the selected devices get regular configuration updates.

Related Topics

- [Viewing Deployment Status and History for Jobs and Schedules, page 19-30](#)
- [Suspending or Resuming Deployment Schedules, page 19-47](#)

-
- Step 1** Click the **Deployment Manager** button in the Main toolbar.
- The Deployment Manager window appears. Click the **Deployment Schedules** tab if it is not active (see [Deployment Schedules Tab, Deployment Manager, page O-9](#)).
- Step 2** Do one of the following:
- If you are creating a new schedule, click **Create**.
 - If you are editing an existing schedule, select it in the Deployment Schedule table and click **Open**.
- The Schedule dialog box opens (see [Schedule Dialog Box, page O-35](#)).
- Step 3** Enter at least this information in the Schedule dialog box:
- The name of the schedule.
 - If you are using Workflow mode with an approver, ensure that the approver e-mail address is correct. Also verify your e-mail address (in the Submitter field), and choose whether you want to get notifications whenever the status of the job changes.

- Define the first date and time the schedule should start, and select how often deployment jobs will be generated based on the schedule.
- Click **Add Devices** and select all the devices that should be included in the deployment job. Including devices does not lock them from being modified by users or included in other deployment jobs or schedules.

If Security Manager is configured to use user-login credentials for accessing devices, your user name and password are captured during schedule creation. If you change your password, you will need to recreate the schedule.

Step 4 Click **OK**. The schedule is added to the Deployment Schedule table.

Step 5 (Workflow mode only) If you are operating in Workflow mode, you must complete these additional steps:

- If you are using an approver for deployment jobs, select the schedule in the table and click **Submit** to submit the schedule to the approver. You are prompted to verify the approver's e-mail address and to enter comments to help the approver evaluate the schedule. The approver will have to approve the schedule before it becomes active.
- If you are not using an approver, select the schedule in the table and click **Approve** to approve it yourself and to activate the schedule.

Suspending or Resuming Deployment Schedules

You can suspend an active deployment schedule without discarding it and then reactivate it later when you want to resume creating jobs based on the schedule. This allows you to turn off a schedule temporarily.

Related Topics

- [Viewing Deployment Status and History for Jobs and Schedules, page 19-30](#)
- [Creating or Editing Deployment Schedules, page 19-46](#)

Step 1 Click the **Deployment Manager** button in the Main toolbar.

The Deployment Manager window appears. Click the **Deployment Schedules** tab if it is not active (see [Deployment Schedules Tab, Deployment Manager, page O-9](#)).

- Step 2** Do one of the following:
- To suspend an active schedule, select it and click **Suspend**.
 - To resume a suspended schedule, select it and click **Resume**.
-

Adding Configuration Versions from a Device to the Configuration Archive

The Configuration Archive is updated with a new configuration version any time a configuration is deployed to the device or a file, including when you roll back a configuration to a device.

You can also retrieve a configuration directly from the device to add to the Configuration Archive. This is useful when changes have been made directly to device configurations, which are called out-of-band changes.



Note

You cannot retrieve configurations from devices that are managed by AUS and that have been configured with dynamic IP addresses.

This procedure will help you retrieve a configuration from a device and add it to the archive.

Related Topics

- [Viewing and Comparing Archived Configuration Versions, page 19-49](#)
-

- Step 1** Select **Tools > Configuration Archive** to open the Configuration Archive (see [Configuration Archive Window, page O-37](#)).
- Step 2** In the Device selector, select the device from which you want to retrieve the configuration. The archived configurations appear in the right pane.
- Step 3** Click **Add from Device**. Security Manager logs into the device, retrieves the running configuration, and adds it to the archive.
-

Viewing and Comparing Archived Configuration Versions

Using the Configuration Archive, you can view the previous configurations for a device, compare versions of the configuration, and view the transcripts related to configuration deployment. To open the Configuration Archive window, select **Tools > Configuration Archive**.

To view the configuration versions for a device, select the device in the device selector. All archived versions are listed in the right pane. You have the following options:

- To view a configuration, select it and click **View**, which opens the Config Version Viewer dialog box with the configuration displayed in the left pane (for information about the dialog box, see [Configuration Version Viewer, page O-40](#)).

If there is more than one type of configuration available for the selected version, you can choose which type to view using the **Config Type** field. A Full version is a complete configuration, whereas a Delta version is just the commands that were different between this version and the device's previous full configuration. Delta configurations might include negative commands.

- To compare configurations, select one and click **View**. In the Config Version Viewer window, select the configuration you want to compare in the **Compare with Version** field. The second version appears in the right pane with differences color-coded according to the caption below the display area.
- To view the transcript associated with the deployment of a configuration, do one of the following:
 - From the Configuration Archive window, double-click the icon in the Transcript column for the desired configuration.
 - When viewing a configuration in the left pane of the Config Version Viewer dialog box, click **Transcript View**.

A transcript is the log file of Security Manager server and device transactions captured during a deployment or rollback operation. It includes commands sent and received between server and device from the time of the deployment or rollback request. If rollback is unsuccessful, there might be a partial transcript generated depending on which stage rollback or deployment failed. The transcript is displayed in the Transcript Viewer window (see [Transcript Viewer Window, page O-42](#)).

You can configure the number of configuration versions to archive on the Configuration Archive settings page (see [Configuration Archive Page, page A-3](#)).

Related Topics

- [Adding Configuration Versions from a Device to the Configuration Archive, page 19-48](#)

Rolling Back Configurations

After you deploy a new configuration to a device, you can roll back the configuration to an older version if you find that the new configuration does not work correctly. However, it is usually a better idea to fix the configuration in Security Manager and deploy the fixed configuration, because rolling back a configuration creates a situation where the configuration defined in Security Manager is not the same one running on the device. Roll back configurations only in extreme circumstances.

The following topics will help you better understand and use configuration rollback:

- [Understanding Configuration Rollback, page 19-50](#)
- [Rolling Back Configurations to Devices Using the Deployment Manager, page 19-58](#)
- [Using Rollback to Deploy Archived Configurations, page 19-60](#)

Understanding Configuration Rollback

If you deploy configurations to devices using the Device method, either to deploy the configuration directly to the device or to an intermediate server, you can roll back the configuration to an older version if you find that the new configuration does not work correctly. You cannot roll back to a configuration that was deployed to a file.



Caution

It is usually a better idea to fix the configuration in Security Manager and deploy the fixed configuration, because rolling back a configuration creates a situation where the configuration defined in Security Manager is not the same one running

on the device. After rollback, you should rediscover policies on the device to make the device configuration and its configuration in Security Manager consistent. Roll back configurations only in extreme circumstances.

You can roll back configurations using these tools:

- **Deployment Manager**—You can roll back a deployment to the last good configuration if that configuration was deployed to the device rather than to a file. To open the Deployment Manager, select **Tools > Deployment Manager**.
- **Configuration Archive**—You can roll back deployment to any archived configuration that was deployed to the device or that originated from the device. To open the Configuration Archive, select **Tools > Configuration Archive**.

When you roll back a configuration, Security Manager does the following:

- On PIX Firewalls and ASA and FWSM devices, Security Manager uses the **replace config** option on the device's SSL interface to perform the equivalent of a reload (xlates are cleared, IPsec tunnels are torn down, and so on).
- For devices running IOS 12.3(7)T or later, Security Manager uses the **configure replace** command to replace the running configuration with the contents of a configuration file. Support for this command is dependent on the IOS version installed on the device:
 - On devices running IOS 12.3(7)T or later, Security Manager copies the configuration file to the startup configuration before executing the **configure replace** command. If the configure replace operation fails, Security Manager issues the **reload** command to reload the operating system using the contents of the startup configuration. The reload command restarts the system, which might result in a temporary network outage.
 - On routers running a version prior to 12.3(7)T, Security Manager copies the configuration file to the startup configuration and issues the **reload** command, which restarts the system. Security Manager uses the TFTP server and directory specified in the Configuration Archive settings page (see [Configuration Archive Page, page A-3](#)) when using this method.
- The rolled-back configuration becomes another archived version in the Configuration Archive for that device.

Special considerations apply to the rollback of certain device types and configurations. See the following sections for more information:

- [Understanding Rollback for Devices in Multiple Context Mode, page 19-52](#)
- [Understanding Rollback for Failover Devices, page 19-53](#)
- [Understanding Rollback for Catalyst 6500/7600, page 19-53](#)
- [Understanding Rollback for IPS and IOS IPS, page 19-54](#)
- [Commands that Can Cause Conflicts after Rollback, page 19-56](#)
- [Commands to Recover from Failover Misconfiguration after Rollback, page 19-58](#)

Related Topics

- [Rolling Back Configurations to Devices Using the Deployment Manager, page 19-58](#)
- [Using Rollback to Deploy Archived Configurations, page 19-60](#)

Understanding Rollback for Devices in Multiple Context Mode

If the configuration of the system execution space to which you are rolling back specifies connectivity options to security contexts (for example, vlan config) and there is a mismatch between the configuration selected for rollback and the current running configurations of the security contexts, Security Manager might not be able to connect to the security contexts. In such cases, we recommend that you roll back configurations for the security contexts before rolling back a configuration for the system execution space.

If you roll back a configuration for the system execution space of a device in multiple context mode to one that includes a different set of security contexts, after rollback the security contexts on the device might not match the security contexts managed by Security Manager that appear in the Device selector.

Related Topics

- [Rolling Back Configurations to Devices Using the Deployment Manager, page 19-58](#)
- [Using Rollback to Deploy Archived Configurations, page 19-60](#)
- [Commands that Can Cause Conflicts after Rollback, page 19-56](#)
- [Commands to Recover from Failover Misconfiguration after Rollback, page 19-58](#)

Understanding Rollback for Failover Devices

If you roll back a configuration that contains a failover policy, a switchover could occur during rollback or connectivity between the active and standby units might be lost. To prevent problems, copy the bootstrap configuration to the standby unit after rollback completes. For more information, see [Bootstrap Configuration for LAN Failover Dialog Box](#), page L-123.

Related Topics

- [Rolling Back Configurations to Devices Using the Deployment Manager](#), page 19-58
- [Using Rollback to Deploy Archived Configurations](#), page 19-60
- [Commands that Can Cause Conflicts after Rollback](#), page 19-56
- [Commands to Recover from Failover Misconfiguration after Rollback](#), page 19-58

Understanding Rollback for Catalyst 6500/7600

If you roll back a configuration to a Catalyst 6500/7600 device that specifies connectivity options to service modules (for example, vlan config) and there is a mismatch between the configuration selected for rollback and the current running configuration, Security Manager might not be able to connect to the service modules. We recommend that you roll back configurations for the service modules before rolling back a configuration to the Catalyst 6500/7600 chassis.

Related Topics

- [Rolling Back Configurations to Devices Using the Deployment Manager](#), page 19-58
- [Using Rollback to Deploy Archived Configurations](#), page 19-60
- [Commands that Can Cause Conflicts after Rollback](#), page 19-56
- [Commands to Recover from Failover Misconfiguration after Rollback](#), page 19-58

Understanding Rollback for IPS and IOS IPS

Special considerations apply to the rollback of IPS devices and IOS IPS devices. For IPS devices and IOS IPS devices, rollback could possibly include rolling back sensor updates or signature updates. The reason for this is that for IPS devices and IOS IPS devices, Security Manager supports not only the management of configuration but also the support of image management in the form of manual and automatic upgrades and signature updates.

Rollback is accomplished through Configuration Archive. For IPS devices and IOS IPS devices, only the current configuration is archived. The current configuration for one device version (say, Version X) may not be valid for a different device version (say, Version Y). Security Manager rolls back a configuration of Version X to a sensor with Version Y as long as the configuration for X is valid for Y.

If the configuration for X is valid for Y, rollback proceeds and Security Manager displays a confirmation dialog box to you. If the configuration for X is not valid for Y, Security Manager displays a warning dialog box to you and provides you with the option of downgrading the sensor during rollback if such a downgrade will help accomplish the rollback.



Caution

Downgrading an IPS device removes certain capabilities of the IPS device. For example, downgrading the engine prevents you from applying the latest signature updates. Operation of an IPS device without the latest signature updates diminishes the effectiveness of the IPS device.

For rollback of a deployment job, the warning dialog box contains one or more of the following types of warnings:

- Security Manager warns you about IPS devices that need to have their sensor version downgraded before a rollback can be performed.
- Security Manager warns you about IOS IPS devices whose signature level has changed. For these devices, only the non-IPS sections of the configuration can be rolled back.
- Security Manager warns you about IPS devices that must be downgraded more than one level, and as a result, Security Manager cannot do it. You must use the Cisco IPS CLI for such downgrades. The warning dialog box displays the version to which the device must be re-imaged or downgraded.

**Note**

The option of downgrading an IOS IPS device during rollback is not available, because IOS IPS devices do not support downgrade.

If the option of downgrading the sensor during rollback will not help accomplish the rollback, you receive an error message stating that rollback cannot occur and that you need to manually reinstall the image on the device to roll back. Only the update package most recently installed on a device can be downgraded, so downgrade does not help in the following cases:

- Rollback of a deployment (signature update) that involves downloading more than one update package to the device.
- Selection of an old deployment or configuration for rollback subsequent to which several upgrades occurred.
- Rollback of an upgrade that cannot be downgraded. Major, minor, and most service pack upgrades cannot be downgraded, as shown in [Table 19-10 on page 19-55](#)

For rollback of a configuration that requires a downgrade to a version prior to Cisco IPS 5.1(4), Security Manager does not support automatic downgrade. You must manually downgrade the device to the specified version and then proceed with rollback.

Table 19-10 **Downgrade Support for Possible Sensor Upgrade Types**

Upgrade Type	Downgrade Support
Major Upgrade	Downgrade is not supported.
Minor Upgrade	Downgrade is not supported.
Service Pack Update	Downgrade from Cisco IPS 5.1(4) onward is not supported.
Patch update	Downgrade is supported.
Signature Update	Downgrade is supported.
Engine Update	Downgrade is supported.
Repackage (applicable to major, minor, and service pack updates).	Repackages for service packs prior to 5.1(4) can be downgraded.

**Caution**

Outbreak Prevention updates on a particular device may be lost if that device is downgraded.

During rollback, if Security Manager discovers that there have been out-of-band changes to the device that prevent rollback, you will receive an error message stating that rollback is prevented.

Related Topics

- [Rolling Back Configurations to Devices Using the Deployment Manager, page 19-58](#)
- [Using Rollback to Deploy Archived Configurations, page 19-60](#)

Commands that Can Cause Conflicts after Rollback

The following commands can potentially cause conflicts after rollback is performed:

- **http server enable** *port*
http *ip_address net_mask interface_name*
Applicable only to security contexts (not the system execution space).
- **allocate-interface** *{physical_interface | subinterface}* [**map_name**] [**visible** | **invisible**]
Applicable only to the system execution space under the context subcommand.
- **config-url** *diskX:/path/filename*
Applicable only to the system execution space under the context subcommand.
- **join -failover-group** *group_number*
Applicable only for active/active failover and only to the system execution space under the context subcommand. The failover group defaults to group 1 if not specified.
- **failover**
Applicable only to the system execution space. Enabling failover causes configuration synchronization to trigger between peers.

- **failover lan enable**

Applicable only to the system execution space. If this command is omitted, this implies serial cable failover on a PIX platform or warrants an incomplete failover configuration warning on ASA and FWSM.
- **failover lan unit** {*primary* | *secondary*}

Applicable only to the system execution space. If this command is not specified, both units are secondary by default. If rollback takes place on the wrong unit, both can become primary, which impacts which unit becomes active initially.
- **failover group** *group_number*

Applicable only to the system execution space. This command enables active/active failover. If this command is omitted, active/standby is enabled.
- **preempt** *delay*

Applicable only to the system execution space and under the failover group subcommand to force which failover group becomes active if both units are booted up at the same time, or the primary does not boot up within the delay specified.
- **monitor-interface** *interface_name*

Applicable only to security contexts and used to enable health monitoring of critical interfaces. If this interface is ‘bounced’ or fails, a switchover could occur.

Related Topics

- [Rolling Back Configurations to Devices Using the Deployment Manager, page 19-58](#)
- [Using Rollback to Deploy Archived Configurations, page 19-60](#)
- [Commands to Recover from Failover Misconfiguration after Rollback, page 19-58](#)

Commands to Recover from Failover Misconfiguration after Rollback

If a switchover happens during rollback and the two units are no longer synchronized, you might need to use the following commands to recover:

- **failover active** *group_number*
- **failover reset** *group_number*
- **failover reload-standby**
- **clear configure failover**

For more information on these commands, please refer to the command reference for your security appliance.

Related Topics

- [Rolling Back Configurations to Devices Using the Deployment Manager, page 19-58](#)
- [Using Rollback to Deploy Archived Configurations, page 19-60](#)
- [Commands that Can Cause Conflicts after Rollback, page 19-56](#)

Rolling Back Configurations to Devices Using the Deployment Manager

If you deploy configurations to devices and then determine that there is something wrong with the new configurations, you can revert to and deploy the previous configurations for those devices. You cannot roll back to a previous configuration if the previous deployment was to a file or if there are no previous configurations.

You can also use the Configuration Archive tool to roll back to any configuration archived from a device. For more information, see [Using Rollback to Deploy Archived Configurations, page 19-60](#).

Before You Begin

Roll back configurations only in extreme circumstances. Before rolling back configurations, carefully read these topics:.

- [Understanding Configuration Rollback, page 19-50](#)
- [Understanding Rollback for Devices in Multiple Context Mode, page 19-52](#)
- [Understanding Rollback for Failover Devices, page 19-53](#)

- [Understanding Rollback for Catalyst 6500/7600](#), page 19-53
- [Understanding Rollback for IPS and IOS IPS](#), page 19-54
- [Commands that Can Cause Conflicts after Rollback](#), page 19-56
- [Commands to Recover from Failover Misconfiguration after Rollback](#), page 19-58

Related Topics

- [Viewing Deployment Status and History for Jobs and Schedules](#), page 19-30
- [Job States in Non-Workflow Mode](#), page 19-5
- [Job States in Workflow Mode](#), page 19-7

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- Step 1** Click the **Deployment Manager** button in the Main toolbar. Click the **Deployment Jobs** tab if it is not active.
- Step 2** Select the deployment job and click **Rollback**.
The Rollback a Job dialog box opens (see [Rollback a Job Dialog Box](#), page O-33).
- Step 3** Select the devices for which you want to roll back configurations. You can select only devices that used the deploy to device method. By default, all the devices with the status Succeeded are selected.
- Step 4** Click **OK**.
- Step 5** (Optional) To make the configuration defined in Security Manager consistent with the one running on the device, rediscover the device policies as described in [Discovering Policies on Devices Already in Security Manager](#), page 7-10.
However, it is usually better to correct the policies for the device and to then redeploy the updated configuration. This preserves your changes and shared-policy configuration for the device, which would otherwise be removed if you rediscover policies.
-

Using Rollback to Deploy Archived Configurations

You can roll back any configuration version from Configuration Archive to the device for which it is archived, provided that the configuration was deployed to the device or originated from the device. You cannot roll back to a configuration that was deployed to a file. The rolled-back configuration then becomes another archived version in the list for that device.

Before You Begin

Roll back configurations only in extreme circumstances. Before rolling back configurations, carefully read these topics:

- [Understanding Configuration Rollback, page 19-50](#)
- [Understanding Rollback for Devices in Multiple Context Mode, page 19-52](#)
- [Understanding Rollback for Failover Devices, page 19-53](#)
- [Understanding Rollback for Catalyst 6500/7600, page 19-53](#)
- [Understanding Rollback for IPS and IOS IPS, page 19-54](#)
- [Commands that Can Cause Conflicts after Rollback, page 19-56](#)
- [Commands to Recover from Failover Misconfiguration after Rollback, page 19-58](#)

Related Topics

- [Rolling Back Configurations to Devices Using the Deployment Manager, page 19-58](#)
- [Adding Configuration Versions from a Device to the Configuration Archive, page 19-48](#)
- [Chapter 19, “Managing Deployment”](#)
- [Viewing and Comparing Archived Configuration Versions, page 19-49](#)

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- Step 1** Select **Tools > Configuration Archive** to open the Configuration Archive (see [Configuration Archive Window, page O-37](#)).
- Step 2** In the Device selector, select the device for which you want to roll back to a different configuration version. The archived configurations appear in the right pane.

- Step 3** Select the configuration version to which you want to roll back. You can roll back only to a configuration that was deployed to the device or that originated from the device. You cannot roll back to a configuration that was deployed to a file.



Tip To view the configuration version before rollback, click **View**.

- Step 4** Click **Rollback** to deploy the selected configuration version to the device. A progress box appears, followed by a notification message when the configuration version is successfully deployed.

- Step 5** (Optional) To make the configuration defined in Security Manager consistent with the one running on the device, rediscover the device policies as described in [Discovering Policies on Devices Already in Security Manager, page 7-10](#).

However, it is usually better to correct the policies for the device and to then redeploy the updated configuration. This preserves your changes and shared-policy configuration for the device, which would otherwise be removed if you rediscover policies.
