



Preface

Revised: January 23, 2009, OL-16036-04

This document contains FAQs and troubleshooting information for Cisco Security Manager 3.2. The content contained herein is a collection of specific tips, and answers regarding particular situations, organized by topic area.



Note

This is not an operating manual. For comprehensive information on setting up and operating your Cisco Security Manager, select the [end-user guide](#) that matches your system.

Audience

This document is intended for the network administrator with expertise in network security, including the use and configuration of firewalls, VPNs, and IPS sensors.

Conventions

This document uses the following conventions:

Item	Convention
Commands and keywords	boldface font
Variables for which you supply values	<i>italic</i> font
Displayed session and system information	screen font
Information you enter	boldface screen font
Variables you enter	<i>italic screen</i> font
Menu items and button names	boldface font
Selecting a menu item	Option > Network Preferences

Product Documentation

For a list of available product documentation, see the appropriate *Guide to User Documentation for Cisco Security Manager* at the following URL on Cisco.com:

http://www.cisco.com/en/US/products/ps6498/products_documentation_roadmaps_list.html

For information on ordering printed documents, see [Obtaining Documentation and Submitting a Service Request](#), page x.

Obtaining Documentation and Submitting a Service Request

For information on obtaining documentation, submitting a service request, and gathering additional information, see the monthly *What's New in Cisco Product Documentation*, which also lists all new and revised Cisco technical documentation, at:

<http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html>

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