



Release Notes for Cisco Video Surveillance IP Camera Models CIVS-IPC-2500 and CIVS-IPC-2500W

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These release notes provide important information for the Cisco Video Surveillance IP Camera models CIVS-IPC-2500 and CIVS-IPC-2500W.

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Introduction

The Cisco Video Surveillance IP Camera is a high-resolution, feature-rich digital camera designed for use in a wide variety of environments. The camera employs MPEG4 compression to stream 30 frames per second (fps) at D1 (720 x 480, NTSC) resolution or 25 fps at D1 (720 x 576, PAL), offering efficient network utilization while providing high quality video. It integrates with optional external microphones, speakers, and access control systems and provides an ideal platform for seamless integration and operation as part of a Cisco Video Surveillance network.

The wireless model (CIVS-IPC-2500W) is compatible with networks that conform to the IEEE802.11b or IEEE802.11g specifications.

A driver pack provides interoperability between the IP camera and Cisco Video Surveillance Manager 3.1/5.1 and above.



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Obtaining Software and Related Information

To obtain firmware and important information about the Cisco Video Surveillance IP Camera, go to the following URL and click the **Products** link. You must be a registered user of Cisco.com to access files for download.

www.cisco.com/go/videosurveillance

You must install a driver pack for interoperability between the IP Camera and Cisco Video Surveillance Manager. For information about this driver pack, refer to your VSM documentation, which is available here:

<http://www.cisco.com/web/solutions/ps/products.html#netcentric>

Related Documentation

For additional information about the Cisco Video Surveillance IP Camera, see the following documentation:

- *Cisco Video Surveillance IP Camera Quick Start Guide*
- *Cisco Video Surveillance IP Camera User Guide*

This documentation is available at the following URL:

<http://www.cisco.com/go/ipcameras>

Caveats

Use the Bug Toolkit to find information about the caveats (bugs) for the current release of the Cisco Video Surveillance IP Camera, including a description of the problems and available workarounds. The Bug Toolkit lists both open and resolved caveats.

To access Bug Toolkit, you need the following items:

- Internet connection
- Web browser
- Cisco.com user ID and password

To use the Software Bug Toolkit, follow these steps:

Procedure

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- Step 1** To access the Bug Toolkit, go to <http://tools.cisco.com/Support/BugToolkit/action.do?hdnAction=searchBugs>.
 - Step 2** Log in with your Cisco.com user ID and password.
 - Step 3** To look for information about a specific problem, enter the bug ID number in the **Search for bug ID** field, then click **Go**.
 - Step 4** To look for information if you do not know the bug ID number:
 - a.** Choose **Security** from the Select Product Category menu.
 - b.** Choose the desired product from the Select Product menu.

- c. Choose the version number from the Software Version menu.
 - d. Under Advanced Options, choose **Use default settings** or **Use custom settings**. The default settings search for severity 1, 2 and 3 bugs, open and fixed bugs, and only bugs containing bug details. Use the custom settings to change the severity and status parameters, or to search for keywords within the bug headline and description.
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Obtaining Documentation, Obtaining Support, and Security Guidelines

For information about obtaining documentation, obtaining support, providing documentation feedback, security guidelines, and recommended aliases and general Cisco documents, see the monthly What's New in Cisco Product Documentation, which also lists all new and revised Cisco technical documentation, at:

<http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html>

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