

# Release Notes for the Cisco VC240 Camera Firmware Version 1.0.1.2

## March 2012

These Release Notes describe the recommended practices and known issues that apply to the VC240 camera for software version 1.0.1.2.

## Requirements

- Your computer must meet the recommended hardware and software requirements. (See the [VC240 Administration Guide](#) for complete requirements).
- Microsoft Internet Explorer (IE) is the only supported browser for the Cisco VC240 network camera. Other browsers including Firefox and Safari provide limited functionality. Using other browsers may result in delayed MPEG-4 video streaming and disabled audio controls on MJPEG video streams.

## Compatibility

### Monitoring and Managing the Cisco VC240 with Cisco FindIT

The Cisco VC240 works with Cisco Small Business network tools and services including the Cisco FindIT Network Discovery Utility. Cisco FindIT enables you to automatically discover all supported Cisco Small Business devices in the same local network segment as your computer. You can get a snapshot view of each device or launch the product configuration utility to view and configure the settings. For more information, see [www.cisco.com/go/findit](http://www.cisco.com/go/findit).

### Cisco VC240 Setup Wizard

Use the provided Cisco VC240 Setup Wizard software program to set up your Cisco VC240 camera. Using another Cisco camera's Setup Wizard will not work as the default login is different from other cameras.

## Major Changes and Defects Corrected

The following issues previously existed and have now been corrected:

- When the current configuration was copied to a backup file, the backup file was not listed after the copy completed. The user had to logout and login again to see the backup file listed.
- After importing a previously exported backup file, there is no indication whether or not the camera is rebooting or reloading the backup file.
- After successfully copying a configuration file and navigating away from the page, an erroneous error message "file not saved" would display.
- When recording video to a Samba server, the destination device would sometimes interpret the timestamp incorrectly. If the destination was a PC, the timestamp was correct. If the destination was a NAS device, the timestamp would be UTC -6 hours.
- When creating an HTTPS self-signed certificate with a Validity=9999, the end-year was incorrect when viewing the certificate.
- There was no prompt to Download Active-X on Internet Explorer 9. This prevented any video from being displayed.

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## Open Caveats

The following open caveats are acknowledged in this release:

**Problem:** When using the RS-485 feature to control certain Pelco-D devices, the slower speeds (one and two) may not work for every connected RS-485 device/base.

**Solution:** There is no workaround

**Problem:** When using the RS-485 feature, once a preset position is added, the preset cannot be modified.

**Solution:** Delete the preset position, make the necessary changes, and re-create the preset.

**Problem:** Setting the time on the Setup Wizard is misleading.

**Solution:** Setting **Keep Current Date and Time** does not alter the date and time of the camera. Because the camera date and time is not displayed on the Setup Wizard, it is recommended that at first login to the camera you verify that the correct date and time is set. Setting **Set Date and Time Manually** allows you to enter the date and time you want on the camera.

**Problem:** Upgrading the camera firmware on unsupported web browsers such as Chrome may cause the Web User Interface to hang, and the camera may lock up during the upgrade.

**Solution:** Use Microsoft Internet Explorer when upgrading the camera firmware, which is the only fully supported Web browser for the VC240 Internet Camera.

## Where to Find Support

Support	
Cisco Small Business Support Community	<a href="http://www.cisco.com/go/smallbizsupport">www.cisco.com/go/smallbizsupport</a>
Cisco Small Business Support and Resources	<a href="http://www.cisco.com/go/smallbizhelp">www.cisco.com/go/smallbizhelp</a>
Phone Support Contacts	<a href="http://www.cisco.com/en/US/support/tsd_cisco_small_business_support_center_contacts.html">www.cisco.com/en/US/support/tsd_cisco_small_business_support_center_contacts.html</a>
Cisco Small Business Firmware Downloads	<a href="http://www.cisco.com/go/smallbizfirmware">www.cisco.com/go/smallbizfirmware</a> Select a link to download firmware for Cisco Small Business Products. No login is required.
Product Documentation	
Cisco VC240 Network Camera	<a href="http://www.cisco.com/en/US/products/ps9944/tsd_products_support_eol_series_home.html">www.cisco.com/en/US/products/ps9944/tsd_products_support_eol_series_home.html</a>
Cisco Small Business	
Cisco Partner Central for Small Business (Partner Login Required)	<a href="http://www.cisco.com/web/partners/sell/smb">www.cisco.com/web/partners/sell/smb</a>
Cisco Small Business Home	<a href="http://www.cisco.com/smb">www.cisco.com/smb</a>
Cisco Small Business Surveillance	<a href="http://www.cisco.com/go/surveillance">www.cisco.com/go/surveillance</a>

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OL-24771-01B0