

# Release Notes for the Cisco VC240 Network Camera

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## Cisco VC240 Network Camera, Firmware Version 1.0.0.13

October, 2010

These release notes describe the resolved issues and updates for the Cisco VC240 camera.

### Requirements

- Your computer must meet the recommended hardware and software requirements. (See the [VC240 Administration Guide](#) for complete requirements).
- Microsoft Internet Explorer (IE) is the only supported browser for the Cisco VC240 network camera. Other browsers including Firefox and Safari provide limited functionality. Using other browsers may result in delayed MPEG-4 video streaming and disabled audio controls on MJPEG video streams.

### Compatibility

#### Monitoring and Managing the Cisco VC240 with Cisco FindIT

The Cisco VC240 works with Cisco Small Business network tools and services including the Cisco FindIT Network Discovery Utility. Cisco FindIT enables you to automatically discover all supported Cisco Small Business devices in the same local network segment as your computer. You can get a snapshot view of each device or launch the product configuration utility to view and configure the settings. For more information, see [www.cisco.com/go/findit](http://www.cisco.com/go/findit).

#### Cisco VC240 Setup Wizard

Use the provided Cisco VC240 Setup Wizard software program to set up your Cisco VC240 camera. Using another Cisco camera's Setup Wizard will not work as the default login is different from other cameras (CSCti87402).

### Resolved Issues

This is a new release.

### Open Caveats

Table 1 Open Caveats in Firmware Version 1.0.0.13

Ref Number	Description
CSCti44370	RS-485 Functionality <b>Symptom:</b> When using the RS-485 feature to control certain Pelco-D devices, the slower speeds (one and two) may not work for every connected RS-485 device/base. <b>Workaround:</b> None
CSCti55822	RS-485 Functionality <b>Symptom:</b> When using the RS-485 feature, once a preset position is added, the preset cannot be modified. <b>Workaround:</b> Delete the preset position, make the necessary changes, and re-create the preset.

Table 1 Open Caveats in Firmware Version 1.0.0.13

Ref Number	Description
CSCti87111	<p>Backup File Functionality</p> <p><b>Symptom:</b> When the current Startup Configuration File is copied to a Backup file, the Backup file is not listed under Export Configuration File.</p> <p><b>Workaround:</b> The Backup file was created; however, you must logout and login again to see the Backup file listed.</p>
CSCti87118	<p>Backup File Functionality</p> <p><b>Symptom:</b> After importing an exported Backup Configuration File, there is no indication that the camera reloaded the Backup file.</p> <p><b>Workaround:</b> Reload or reboot your camera and the Backup Configuration File is successfully loaded and becomes the Startup Configuration File.</p>
CSCti87114	<p>Backup File Functionality</p> <p><b>Symptom:</b> After copying the current Startup Configuration File successfully and navigating away from the page, a File Not Saved warning occurs.</p> <p><b>Workaround:</b> The operation to copy files has completed. The warning message can be ignored.</p>
CSCti92426	<p>HTTPS Self-Signed Certificate Functionality</p> <p><b>Symptom:</b> When creating a HTTPS self-signed certificate, the Validity Upper Range cannot be more than 9000 days.</p> <p><b>Workaround:</b> Set the Validity Upper Range at 9000 days and the certificate's valid period is generated correctly.</p>
CSCti87624	<p>Recording Functionality</p> <p><b>Symptom:</b> When recording to a Samba server, the recording file's timestamp may not be correct. However, the recording within the file will have the correct timestamp.</p> <p><b>Workaround:</b> None, when recording to a Samba server. If the recording destination is a local computer, the file's timestamp is correct.</p>

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**Table 1 Open Caveats in Firmware Version 1.0.0.13**

Ref Number	Description
CSCth76736	<p data-bbox="337 401 542 436"><b>Wizard Display</b></p> <p data-bbox="337 464 1198 499"><b>Symptom:</b> Setting the time on the Setup Wizard is misleading.</p> <p data-bbox="337 527 1507 695"><b>Workaround:</b> Setting <b>Keep Current Date and Time</b> does not alter the date and time of the camera. Because the camera date and time is not displayed on the Setup Wizard, it is recommended that at first login to the camera you verify that the correct date and time is set. Setting <b>Set Date and Time Manually</b> allows you to enter the date and time you want on the camera.</p>

## Related Information

Support	
Cisco Small Business Support Community	<a href="http://www.cisco.com/go/smallbizsupport">www.cisco.com/go/smallbizsupport</a>
Cisco Small Business Support and Resources	<a href="http://www.cisco.com/go/smallbizhelp">www.cisco.com/go/smallbizhelp</a>
Phone Support Contacts	<a href="http://www.cisco.com/en/US/support/tsd_cisco_small_business_support_center_contacts.html">www.cisco.com/en/US/support/tsd_cisco_small_business_support_center_contacts.html</a>
Cisco Small Business Firmware Downloads	<p><a href="http://www.cisco.com/go/smallbizfirmware">www.cisco.com/go/smallbizfirmware</a></p> <p>Select a link to download firmware for Cisco Small Business Products. No login is required.</p> <p>Downloads for all other Cisco Small Business products, including Network Storage Systems, are available in the Download area on Cisco.com at <a href="http://www.cisco.com/go/software">www.cisco.com/go/software</a> (registration/login required).</p>
Product Documentation	
Cisco VC240 Network Camera	<p><a href="http://www.cisco.com/go/smallbizcameras">www.cisco.com/go/smallbizcameras</a></p> <p><a href="http://www.cisco.com/go/vc240">www.cisco.com/go/vc240</a></p>
Cisco Small Business	
Cisco Partner Central for Small Business (Partner Login Required)	<a href="http://www.cisco.com/web/partners/sell/smb">www.cisco.com/web/partners/sell/smb</a>
Cisco Small Business Home	<a href="http://www.cisco.com/smb">www.cisco.com/smb</a>
Cisco Small Business Surveillance	<a href="http://www.cisco.com/go/surveillance">www.cisco.com/go/surveillance</a>

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