



# Release Notes for *Cisco Spam and Virus Blocker* Version 6.6

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- **Service and Support.** This section provides other places to look for service and support of your Cisco Spam and Virus Blocker. See [“Service and Support”](#)

## Introduction

The Cisco Spam and Virus Blocker is a high-performance appliance designed to eliminate spam and viruses, enforce corporate policy, secure the network perimeter, and reduce the Total Cost of Ownership (TCO) of your email infrastructure.

The Blocker combines hardware, a hardened operating system, application, and supporting services to produce a server appliance dedicated for messaging, spam and virus protection.



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# Installation Notes

The Cisco Spam and Virus Blocker uses a self-signed certificate. This certificate may trigger a warning from your web browser. However, the Blocker is secure and you can ignore these warnings. Accept the certificate when you run the installation.

## Open Caveats - Release 6.6.0

The following table shows open caveats for this release:

**Table 1**      **Open Caveats**

<b>Cisco Spam and Virus Blocker 6.6</b>		
<b>DDTS Number</b>	<b>Corrected</b>	<b>Caveat</b>
<i>CSCsv83766</i>	No	<p><b>Virus counts are sometimes inconsistent if the virus email is also categorized as spam</b></p> <p>Message counts displayed in the Virus Types pages can appear inconsistent when the message is categorized as both spam- and virus- infected. For more details, refer to the user documentation.</p>
<i>CSCsv83797</i>	No	<p><b>Verdict cache sometimes includes emails with blank Subject or Body headers.</b></p> <p>Sometimes emails with blank subject and body are treated as spam.</p>
<i>CSCsv83815</i>	No	<p><b>Paused upgrade hangs and does not complete</b></p> <p>When the upgrade process (System Administration &gt; System Upgrade) shows a progress bar with a fixed percentage and increasing completion time, it can be due to failed network connection. If this occurs, perform a system reboot from the UI (System Administration &gt; Shutdown) and restart the upgrade.</p>
<i>CSCsv83821</i>	No	<p><b>The Active Directory Wizard does not work with Active Directory configured for encrypted connections</b></p> <p>If your Active Directory is configured for encrypted connections, you cannot configure connections to it using the Active Directory wizard.</p>
<i>CSCsv83836</i>	No	<p><b>In the System Setup Wizard, the system test performs slowly when multiple MX entries are found for a specific domain</b></p> <p>The System Test takes longer to complete for a domain that has multiple MX entries. Allow for extra time when testing a domain with multiple MX records.</p>
<i>CSCsv83861</i>	No	<p><b>The Options menu is empty on the Spam Quarantine page</b></p> <p>The Spam Quarantine Page does not provide options to logout or change your password. The page erroneously displays the empty menu.</p>

Table 1 Open Caveats

Cisco Spam and Virus Blocker 6.6		
DDTS Number	Corrected	Caveat
CSCsv83866	No	<p><b>System Test appears to erroneously display a successful status when LDAP setting are misconfigured.</b></p> <p>Misconfiguration in LDAP settings cannot be detected by the System Test. Therefore, if a mail is dropped due to LDAP misconfiguration, no error message is shown. You can test LDAP configuration from System Administration &gt; LDAP &gt; Add LDAP Server Profile.</p>
CSCsv83895	No	<p><b>Active Directory Wizard does not support multiple Active Directory Server configurations</b></p> <p>Currently the Active Directory wizard supports a single Active Directory server configuration. To configure multiple Active Directory servers, go to the System Administration &gt; LDAP configuration page.</p>
CSCsv83909	No	<p><b>System Test shows “Pass” even if TLS negotiation fails.</b></p> <p>The System Test feature does not verify TLS negotiation failures. One way to tell if a TLS failure occurred is to check for the “Welcome” email in your inbox after configuring the Blocker. If a TLS negotiation failure occurred, the test email delivery will have failed.</p>
CSCsv83918	No	<p><b>The default Alias Consolidation LDAP query returns the most recently created alias rather than the primary Exchange address</b></p> <p>By default, Spam quarantine notification emails are sent to the most recently created alias rather than to the primary email address configured on Exchange. A workaround is to specify email attributes in the order of “mail, proxyAddresses” in Active Directory (this ensures that notifications are sent to primary email address).</p>
CSCsv83933	No	<p><b>Expired Anti-spam feature key causes mail queue to pause</b></p> <p>If the Anti-spam feature key expires, the Anti-Spam engine will stop (resulting in a halted mail queue). Updating the feature key will resume mail flow.</p>
CSCsv83938	No	<p><b>Clicking <i>Enter</i> on the Test page of the Active Directory wizard erroneously opens the Active Directory wizard Start page.</b></p> <p>A workaround is to click on the <b>Finish</b> button to complete the Active Directory wizard.</p>

## Related Documentation

The following guides may help you to install and run your Cisco Spam and Virus Blocker appliance.

- *Cisco Spam and Virus Blocker 6.6 FAQ*. This guide provides answers to frequently asked questions.
- *Cisco Spam and Virus Blocker 6.6 QuickStart Guide*. This guide provides step-by-step instructions for installing your Blocker appliance.
- *Cisco Spam and Virus Blocker 6.6 User Guide*. This guide provides basic instructions for setting up and maintaining your Blocker appliance.
- *IronPort AsyncOS for Email User Guide*. The IronPort AsyncOS operating system is similar to that used by the Blocker appliance. For detailed instructions on working with the Blocker, you may want to consult this guide.
- *IronPort AsyncOS for Email Advanced User Guide*. The IronPort AsyncOS operating system is similar to that used by the Blocker appliance. For detailed instructions on working with the Blocker, you may want to consult this guide.

## Service and Support

You can request customer support by visiting: <http://www.cisco.com/support>.

Additional information about the Blocker can be found at: [www.cisco.com/go/blocker](http://www.cisco.com/go/blocker).

For telephone numbers or to email customer support, click on the **Email or phone Technical Support** link from the support portal.

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This document is to be used in conjunction with the documents listed in the “[Related Documentation](#)” section.

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