



Applying Filtering Services

This chapter describes ways to filter web traffic to reduce security risks or prevent inappropriate use. This chapter contains the following sections:

- [Filtering Overview, page 17-1](#)
- [Filtering ActiveX Objects, page 17-2](#)
- [Filtering Java Applets, page 17-3](#)
- [Filtering with an External Server, page 17-4](#)
- [Filtering HTTP URLs, page 17-7](#)
- [Filtering HTTPS URLs, page 17-8](#)
- [Filtering FTP Requests, page 17-9](#)
- [Viewing Filtering Statistics and Configuration, page 17-10](#)

Filtering Overview

This section describes how filtering can provide greater control over traffic passing through the security appliance. Filtering can be used in two distinct ways:

- Filtering ActiveX objects or Java applets
- Filtering with an external filtering server

Instead of blocking access altogether, you can remove specific undesirable objects from HTTP traffic, such as ActiveX objects or Java applets, that may pose a security threat in certain situations.

You can also use URL filtering to direct specific traffic to an external filtering server, such as N2H2 Sentian or Websense filtering server. Filtering servers can block traffic to specific sites or types of sites, as specified by the security policy.

Because URL filtering is CPU-intensive, using an external filtering server ensures that the throughput of other traffic is not affected. However, depending on the speed of your network and the capacity of your URL filtering server, the time required for the initial connection may be noticeably slower when filtering traffic with an external filtering server.

Filtering ActiveX Objects

This section describes how to apply filtering to remove ActiveX objects from HTTP traffic passing through the firewall. This section includes the following topics:

- [Overview, page 17-2](#)
- [Enabling ActiveX Filtering, page 17-2](#)

Overview

ActiveX objects may pose security risks because they can contain code intended to attack hosts and servers on a protected network. You can disable ActiveX objects with ActiveX filtering.

ActiveX controls, formerly known as OLE or OCX controls, are components you can insert in a web page or other application. These controls include custom forms, calendars, or any of the extensive third-party forms for gathering or displaying information. As a technology, ActiveX creates many potential problems for network clients including causing workstations to fail, introducing network security problems, or being used to attack servers.

The **filteractivex** command blocks the HTML `<object>` commands by commenting them out within the HTML web page. ActiveX filtering of HTML files is performed by selectively replacing the `<APPLET>` and `</APPLET>` and `<OBJECT CLASSID>` and `</OBJECT>` tags with comments. Filtering of nested tags is supported by converting top-level tags to comments.



Caution

This command also blocks any Java applets, image files, or multimedia objects that are embedded in object tags.

If the `<object>` or `</object>` HTML tags split across network packets or if the code in the tags is longer than the number of bytes in the MTU, security appliance cannot block the tag.

ActiveX blocking does not occur when users access an IP address referenced by the **alias** command.

Enabling ActiveX Filtering

This section describes how to remove ActiveX objects in HTTP traffic passing through the security appliance. To remove ActiveX objects, enter the following command in global configuration mode:

```
hostname(config)# filteractivex port[-port] local_ip local_mask foreign_ip foreign_mask
```

To use this command, replace *port* with the TCP port to which filtering is applied. Typically, this is port 80, but other values are accepted. The **http** or **url** literal can be used for port 80. You can specify a range of ports by using a hyphen between the starting port number and the ending port number.

The local IP address and mask identify one or more internal hosts that are the source of the traffic to be filtered. The foreign address and mask specify the external destination of the traffic to be filtered.

You can set either address to **0.0.0.0** (or in shortened form, **0**) to specify all hosts. You can use **0.0.0.0** for either mask (or in shortened form, **0**) to specify all hosts.

The following example specifies that ActiveX objects are blocked on all outbound connections:

```
hostname(config)# filteractivex 80 0 0 0 0
```

This command specifies that the ActiveX object blocking applies to web traffic on port 80 from any local host and for connections to any foreign host.

To remove the configuration, use the **no** form of the command, as in the following example:

```
hostname(config)# no filter activex 80 0 0 0 0
```

Filtering Java Applets

This section describes how to apply filtering to remove Java applets from HTTP traffic passing through the firewall. This section includes the following topics:

- [Overview, page 17-3](#)
- [Enabling Java Applet Filtering, page 17-3](#)

Overview

Java applets may pose security risks because they can contain code intended to attack hosts and servers on a protected network. You can remove Java applets with the **filter java** command.

The **filter java** command filters out Java applets that return to the security appliance from an outbound connection. The user still receives the HTML page, but the web page source for the applet is commented out so that the applet cannot execute.

**Note**

Use the **filter activex** command to remove Java applets that are embedded in <object> tags.

Enabling Java Applet Filtering

To remove Java applets in HTTP traffic passing through the firewall, enter the following command in global configuration mode:

```
hostname(config)# filter java port[-port] local_ip local_mask foreign_ip foreign_mask
```

To use this command, replace *port* with the TCP port to which filtering is applied. Typically, this is port 80, but other values are accepted. The **http** or **url** literal can be used for port 80. You can specify a range of ports by using a hyphen between the starting port number and the ending port number.

The local IP address and mask identify one or more internal hosts that are the source of the traffic to be filtered. The foreign address and mask specify the external destination of the traffic to be filtered.

You can set either address to **0.0.0.0** (or in shortened form, **0**) to specify all hosts. You can use **0.0.0.0** for either mask (or in shortened form, **0**) to specify all hosts.

You can set either address to **0.0.0.0** (or in shortened form, **0**) to specify all hosts. You can use **0.0.0.0** for either mask (or in shortened form, **0**) to specify all hosts.

The following example specifies that Java applets are blocked on all outbound connections:

```
hostname(config)# filter java 80 0 0 0 0
```

This command specifies that the Java applet blocking applies to web traffic on port 80 from any local host and for connections to any foreign host.

The following example blocks downloading of Java applets to a host on a protected network:

```
hostname(config)# filter java http 192.168.3.3 255.255.255.255 0 0
```

This command prevents host 192.168.3.3 from downloading Java applets.

To remove the configuration, use the **no** form of the command, as in the following example:

```
hostname(config)# no filter java http 192.168.3.3 255.255.255.255 0 0
```

Filtering with an External Server

This section provides an overview of filtering with an external server and describes the configuration required regardless of the type of server you are using or the type of content you are filtering. This section includes the following topics:

- [Filtering Overview, page 17-4](#)
- [General Procedure, page 17-5](#)
- [Identifying the Filtering Server, page 17-5](#)
- [Buffering the Content Server Response, page 17-6](#)
- [Caching Server Addresses, page 17-7](#)

Filtering Overview

You can apply filtering to connection requests originating from a more secure network to a less secure network. Although you can use ACLs to prevent outbound access to specific content servers, managing usage this way is difficult because of the size and dynamic nature of the Internet. You can simplify configuration and improve security appliance performance by using a separate server running one of the following Internet filtering products:

- Websense Enterprise for filtering HTTP, HTTPS, and FTP.
- Sentian by N2H2 for filtering HTTP only. (Although some versions of Sentian support HTTPS, the security appliance only supports filtering HTTP with Sentian.)

Although security appliance performance is less affected when using an external server, users may notice longer access times to websites or FTP servers when the filtering server is remote from the security appliance.

When filtering is enabled and a request for content is directed through the security appliance, the request is sent to the content server and to the filtering server at the same time. If the filtering server allows the connection, the security appliance forwards the response from the content server to the originating client. If the filtering server denies the connection, the security appliance drops the response and sends a message or return code indicating that the connection was not successful.

If user authentication is enabled on the security appliance, then the security appliance also sends the user name to the filtering server. The filtering server can use user-specific filtering settings or provide enhanced reporting regarding usage.

General Procedure

The following steps summarize the procedure for enabling filtering with an external filtering server. To enable filtering with an external filtering server, perform the following steps:

-
- Step 1** Identify the filtering server. Refer to the following section:
[Identifying the Filtering Server, page 17-5](#)
 - Step 2** (Optional) Buffer responses from the content server. Refer to the following section:
[Buffering the Content Server Response, page 17-6](#)
 - Step 3** (Optional) Cache content server addresses to improve performance. Refer to the following section:
[Caching Server Addresses, page 17-7](#)
 - Step 4** Configure HTTP filtering and the different options available. Refer to the following section:
[Configuring HTTP Filtering, page 17-7](#)
 - Step 5** Configure HTTPS filtering (Websense only). Refer to the following section:
[Filtering HTTPS URLs, page 17-8](#)
 - Step 6** Configure FTP filtering (Websense only). Refer to the following section:
[Filtering FTP Requests, page 17-9](#)
 - Step 7** Configure the external filtering server. Refer to the following website:
<http://www.websense.com/content/home.aspx>
-

Identifying the Filtering Server

You can identify up to four filtering servers per context. The security appliance uses the servers in order until a server responds. You can only configure a single type of server (Websense or N2H2) in your configuration.



Note

You must add the filtering server before you can configure filtering for HTTP or HTTPS with the **filter** command. If you remove the filtering servers from the configuration, then all **filter** commands are also removed.

Identify the address of the filtering server using the **url-server** command:

For Websense:

```
hostname(config)# url-server (if_name) host local_ip [timeout seconds] [protocol TCP | UDP
version 1|4 [connections num_conns] ]
```

For N2H2:

```
hostname(config)# url-server (if_name) vendor n2h2 host local_ip[:port number] [timeout
seconds] [protocol TCP connections number | UDP [connections num_conns]]
```

Replace *if_name* with the name of the security appliance interface that is connected to the filtering server (the default is **inside**). Replace *local_ip* with the IP address of the filtering server. Replace *seconds* with the number of seconds the security appliance should keep trying to connect to the filtering server.

**Note**

The default port is 4005. This is the default port used by the N2H2 server to communicate to the security appliance via TCP or UDP. For information on changing the default port, please refer to the *Filtering by N2H2 Administrator's Guide*.

For example, to identify a single Websense filtering server, enter the following command:

```
hostname(config)# url-server (perimeter) host 10.0.1.1 protocol TCP version 4
```

This identifies a Websense filtering server with the IP address 10.0.1.1 on a perimeter interface of the security appliance. Version 4, which is enabled in this example, is recommended by Websense because it supports caching.

To identify redundant N2H2 Sentian servers, enter the following commands:

```
hostname(config)# url-server (perimeter) vendor n2h2 host 10.0.1.1
hostname(config)# url-server (perimeter) vendor n2h2 host 10.0.1.2
```

This identifies two Sentian filtering servers, both on a perimeter interface of the security appliance.

Buffering the Content Server Response

When a user issues a request to connect to a content server, the security appliance sends the request to the content server and to the filtering server at the same time. If the filtering server does not respond before the content server, the server response is dropped. This delays the web server response from the point of view of the web client because the client must reissue the request.

By enabling the HTTP response buffer, replies from web content servers are buffered and the responses are forwarded to the requesting client if the filtering server allows the connection. This prevents the delay that might otherwise occur.

To configure buffering for responses to HTTP or FTP requests, perform the following steps:

- Step 1** To enable buffering of responses for HTTP or FTP requests that are pending a response from the filtering server, enter the following command:

```
hostname(config)# url-block block block-buffer-limit
```

Replace *block-buffer-limit* with the maximum number of blocks that will be buffered.



Note Buffering URLs longer than 1159 bytes is only supported for the Websense filtering server.

- Step 2** To configure the maximum memory available for buffering pending URLs (and for buffering long URLs with Websense), enter the following command:

```
hostname(config)# url-block url-mempool memory-pool-size
```

Replace *memory-pool-size* with a value from 2 to 10240 for a maximum memory allocation of 2 KB to 10 MB.

Caching Server Addresses

After a user accesses a site, the filtering server can allow the security appliance to cache the server address for a certain amount of time, as long as every site hosted at the address is in a category that is permitted at all times. Then, when the user accesses the server again, or if another user accesses the server, the security appliance does not need to consult the filtering server again.

**Note**

Requests for cached IP addresses are not passed to the filtering server and are not logged. As a result, this activity does not appear in any reports. You can accumulate Websense run logs before using the **url-cache** command.

Use the **url-cache** command if needed to improve throughput, as follows:

```
hostname(config)# url-cache dst | src_dst size
```

Replace *size* with a value for the cache size within the range 1 to 128 (KB).

Use the **dst** keyword to cache entries based on the URL destination address. Select this mode if all users share the same URL filtering policy on the Websense server.

Use the **src_dst** keyword to cache entries based on both the source address initiating the URL request as well as the URL destination address. Select this mode if users do not share the same URL filtering policy on the Websense server.

Filtering HTTP URLs

This section describes how to configure HTTP filtering with an external filtering server. This section includes the following topics:

- [Configuring HTTP Filtering, page 17-7](#)
- [Enabling Filtering of Long HTTP URLs, page 17-8](#)
- [Truncating Long HTTP URLs, page 17-8](#)
- [Exempting Traffic from Filtering, page 17-8](#)

Configuring HTTP Filtering

You must identify and enable the URL filtering server before enabling HTTP filtering.

When the filtering server approves an HTTP connection request, the security appliance allows the reply from the web server to reach the originating client. If the filtering server denies the request, the security appliance redirects the user to a block page, indicating that access was denied.

To enable HTTP filtering, enter the following command:

```
hostname(config)# filter url [http | port[-port] local_ip local_mask foreign_ip  
foreign_mask] [allow] [proxy-block]
```

Replace *port* with one or more port numbers if a different port than the default port for HTTP (80) is used. Replace *local_ip* and *local_mask* with the IP address and subnet mask of a user or subnetwork making requests. Replace *foreign_ip* and *foreign_mask* with the IP address and subnet mask of a server or subnetwork responding to requests.

The **allow** option causes the security appliance to forward HTTP traffic without filtering when the primary filtering server is unavailable. Use the **proxy-block** command to drop all requests to proxy servers.

Enabling Filtering of Long HTTP URLs

By default, the security appliance considers an HTTP URL to be a long URL if it is greater than 1159 characters. For Websense servers, you can increase the maximum length allowed.

(Websense only) Configure the maximum size of a single URL with the following command:

```
hostname(config)# url-block url-size long-url-size
```

Replace *long-url-size* with a value from 2 to 4 for a maximum URL size of 2 KB to 4 KB. The default value is 2.

Truncating Long HTTP URLs

By default, if a URL exceeds the maximum permitted size, then it is dropped. To avoid this, you can set the security appliance to truncate a long URL by entering the following command:

```
hostname(config)# filter url [longurl-truncate | longurl-deny | cgi-truncate]
```

The **longurl-truncate** option causes the security appliance to send only the hostname or IP address portion of the URL for evaluation to the filtering server when the URL is longer than the maximum length permitted. Use the **longurl-deny** option to deny outbound URL traffic if the URL is longer than the maximum permitted.

Use the **cgi-truncate** option to truncate CGI URLs to include only the CGI script location and the script name without any parameters. Many long HTTP requests are CGI requests. If the parameters list is very long, waiting and sending the complete CGI request including the parameter list can use up memory resources and affect firewall performance.

Exempting Traffic from Filtering

To exempt specific traffic from filtering, enter the following command:

```
hostname(config)# filter url except source_ip source_mask dest_ip dest_mask
```

For example, the following commands cause all HTTP requests to be forwarded to the filtering server except for those from 10.0.2.54.

```
hostname(config)# filter url http 0 0 0 0
hostname(config)# filter url except 10.0.2.54 255.255.255.255 0 0
```

Filtering HTTPS URLs

You must identify and enable the URL filtering server before enabling HTTPS filtering.



Note

Filtering HTTPS URLs is only supported for Websense filtering servers.

Because HTTPS content is encrypted, the security appliance sends the URL lookup without directory and filename information. When the filtering server approves an HTTPS connection request, the security appliance allows the completion of SSL connection negotiation and allows the reply from the web server to reach the originating client. If the filtering server denies the request, the security appliance prevents the completion of SSL connection negotiation. The browser displays an error message such as “The Page or the content cannot be displayed.”

**Note**

The security appliance does not provide an authentication prompt for HTTPS, so a user must authenticate with the security appliance using HTTP or FTP before accessing HTTPS servers.

To enable HTTPS filtering, enter the following command:

```
hostname(config)# filter https port localIP local_mask foreign_IP foreign_mask [allow]
```

Replace *port* with the port number if a different port than the default port for HTTPS (443) is used. Replace *local_ip* and *local_mask* with the IP address and subnet mask of a user or subnetwork making requests. Replace *foreign_ip* and *foreign_mask* with the IP address and subnet mask of a server or subnetwork responding to requests.

The **allow** option causes the security appliance to forward HTTPS traffic without filtering when the primary filtering server is unavailable.

Filtering FTP Requests

You must identify and enable the URL filtering server before enabling FTP filtering.

**Note**

Filtering FTP URLs is only supported for Websense filtering servers.

When the filtering server approves an FTP connection request, the security appliance allows the successful FTP return code to reach originating client. For example, a successful return code is “250: CWD command successful.” If the filtering server denies the request, alters the FTP return code to show that the connection was denied. For example, the security appliance changes code 250 to “550 Requested file is prohibited by URL filtering policy.”

To enable FTP filtering, enter the following command:

```
hostname(config)# filter ftp port localIP local_mask foreign_IP foreign_mask [allow]  
[interact-block]
```

Replace *port* with the port number if a different port than the default port for FTP (21) is used. Replace *local_ip* and *local_mask* with the IP address and subnet mask of a user or subnetwork making requests. Replace *foreign_ip* and *foreign_mask* with the IP address and subnet mask of a server or subnetwork responding to requests.

The **allow** option causes the security appliance to forward HTTPS traffic without filtering when the primary filtering server is unavailable.

Use the **interact-block** option to prevent interactive FTP sessions that do not provide the entire directory path. An interactive FTP client allows the user to change directories without typing the entire path. For example, the user might enter **cd ./files** instead of **cd /public/files**.

Viewing Filtering Statistics and Configuration

This section describes how to monitor filtering statistics. This section includes the following topics:

- [Viewing Filtering Server Statistics, page 17-10](#)
- [Viewing Buffer Configuration and Statistics, page 17-10](#)
- [Viewing Caching Statistics, page 17-11](#)
- [Viewing Filtering Performance Statistics, page 17-11](#)
- [Viewing Filtering Configuration, page 17-12](#)

Viewing Filtering Server Statistics

To show information about the filtering server, enter the following command:

```
hostname# show url-server
```

The following is sample output from the **show url-server** command:

```
hostname# show url-server
url-server (outside) vendor n2h2 host 128.107.254.202 port 4005 timeout 5 protocol TCP
```

To show information about the filtering server or to show statistics, enter the following command:

The following is sample output from the **show url-server stats** command, which shows filtering statistics:

```
hostname# show url-server stats
URL Server Statistics:
-----
Vendor                websense
URLs total/allowed/denied 50/35/15
HTTPSS total/allowed/denied 1/1/0
FTPs total/allowed/denied 3/1/2

URL Server Status:
-----
10.130.28.18          UP

URL Packets Sent and Received Stats:
-----
Message                Sent      Received
STATUS_REQUEST         65155    34773
LOOKUP_REQUEST          0         0
LOG_REQUEST             0         NA
-----
```

Viewing Buffer Configuration and Statistics

The **show url-block** command displays the number of packets held in the url-block buffer and the number (if any) dropped due to exceeding the buffer limit or retransmission.

The following is sample output from the **show url-block** command:

```
hostname# show url-block
url-block url-mempool 128
url-block url-size 4
url-block block 128
```

This shows the configuration of the URL block buffer.

The following is sample output from the **show url-block block statistics** command:

```
hostname# show url-block block statistics

URL Pending Packet Buffer Stats with max block 128
-----
Cumulative number of packets held:          896
Maximum number of packets held (per URL):    3
Current number of packets held (global):     38
Packets dropped due to
    exceeding url-block buffer limit:        7546
    HTTP server retransmission:             10
Number of packets released back to client:   0
```

This shows the URL block statistics.

Viewing Caching Statistics

The following is sample output from the **show url-cache stats** command:

```
hostname# show url-cache stats
URL Filter Cache Stats
-----
Size :      128KB
Entries :   1724
In Use :    456
Lookups :   45
Hits :      8
```

This shows how the cache is used.

Viewing Filtering Performance Statistics

The following is sample output from the **show perfmon** command:

```
hostname# show perfmon
PERFMON STATS:      Current      Average
Xlates              0/s        0/s
Connections         0/s        2/s
TCP Conns           0/s        2/s
UDP Conns           0/s        0/s
URL Access         0/s        2/s
URL Server Req   0/s        3/s
TCP Fixup           0/s        0/s
TCPIntercept        0/s        0/s
HTTP Fixup          0/s        3/s
FTP Fixup           0/s        0/s
AAA Authen          0/s        0/s
AAA Author          0/s        0/s
AAA Account         0/s        0/s
```

This shows URL filtering performance statistics, along with other performance statistics. The filtering statistics are shown in the URL Access and URL Server Req rows.

Viewing Filtering Configuration

The following is sample output from the **show filter** command:

```
hostname# show filter
filter url http 0.0.0.0 0.0.0.0 0.0.0.0 0.0.0.0
```