



Cisco ASDM Release Notes Version 5.0(4)

October 2005

This document contains release information for Cisco ASDM Version 5.0(4), which runs with Cisco PIX 500 series and Cisco ASA 5500 series security appliance software Version 7.0(4). This document includes the following sections:

- [Introduction, page 1](#)
- [Important Notes, page 2](#)
- [New Device Manager Features, page 2](#)
- [System Requirements, page 3](#)
- [Upgrading ASDM, page 5](#)
- [Getting Started with ASDM, page 7](#)
- [Unsupported Commands, page 12](#)
- [Caveats for 5.0\(4\), page 15](#)
- [Related Documentation, page 17](#)
- [Obtaining Documentation, page 17](#)
- [Documentation Feedback, page 18](#)
- [Obtaining Technical Assistance, page 18](#)
- [Obtaining Additional Publications and Information, page 19](#)

Introduction

Cisco Adaptive Security Device Manager (ASDM) delivers world-class security management and monitoring services for Cisco PIX 500 and ASA 5500 series security appliances through an intuitive, easy-to-use management interface. Bundled with supported security appliances, the device manager accelerates security appliance deployment with intelligent wizards, robust administration tools, and versatile monitoring services that complement the advanced security and networking features offered by Cisco PIX 500 and ASA 5500 series security appliance software Version 7.0(4). Its secure design enables anytime, anywhere access to security appliances.



Corporate Headquarters:
Cisco Systems, Inc., 170 West Tasman Drive, San Jose, CA 95134-1706 USA

© 2005 Cisco Systems, Inc. All rights reserved.

Important Notes

- The security appliance does not support both an ASDM session and a WebVPN session on the same interface. To use ASDM and WebVPN at the same time, configure them on different interfaces.
- ASDM does not support any non-English characters or any other special characters. If you enter non-English characters in any text entry field, they become unrecognizable when you submit the entry, and you cannot delete or edit them.

If you are using a non-English keyboard or usually type in language other than English, be careful not to enter non-English characters accidentally.

For a workaround, see caveat CSCeh39437.

New Device Manager Features

Security appliance software version 7.0 includes significant enhancements to firewall and inspection capabilities, VPN services, network integration, high availability, and management/monitoring features. ASDM supports these new platform features.

This document contains release information about ASDM only. See the *Cisco ASA 5500 Series Release Notes* or the *Cisco PIX Security Appliance Release Notes* for a list of platform features.

The following table highlights the new device manager features in Version 5.0.

Feature	Benefits
Dynamic Dashboard (ASDM Home Page)	<ul style="list-style-type: none"> • Displays detailed device and licensing information for quick identification of system and resources available. • Displays real-time system and traffic profiling.
Real-time Log Viewer	<ul style="list-style-type: none"> • Displays real-time system log messages. • Advanced filtering capabilities make it easy to focus on key events.
Improved Java Web-Based Architecture	<ul style="list-style-type: none"> • Accelerates the loading of ASDM with optimized applet caching capability. • Provides anytime, anywhere access to all management and monitoring features.
Downloadable ASDM Launcher (on Microsoft Windows 2000 or XP operating systems only)	<ul style="list-style-type: none"> • Lets you download and run ASDM locally on your PC. • Multiple instances of ASDM Launcher provide administrative access to multiple security appliances simultaneously, from the same management workstation. • Automatically updates the software based on the installed version on the appliance, enabling consistent security management throughout the network. • Avoids double authentication and certificate dialog boxes. • Caches previously-entered IP addresses and usernames.

Feature	Benefits
Comprehensive Cisco PIX and ASA Security Appliances Software Version 7.0 Feature Support	Provides support for more than 50 new features introduced in Cisco PIX 500 and ASA 5500 series security appliance software Version 7.0, such as transparent firewall, PIM sparse mode, QoS, and Active/Active failover, in addition to existing features such as OSPF and VLANs.
Advanced Application Protocol Inspection Configuration	Delivers robust management and monitoring capabilities for 30 specialized inspection engines that provide rich application control security services for numerous protocols, including HTTP, FTP, Extended Simple Mail Transfer Protocol (ESMTP), Domain Name System (DNS), Simple Network Management Protocol (SNMP), ICMP, SQL*Net, Network File System (NFS), H.323 Versions 1-4, SIP, Cisco Skinny Client Control Protocol (SCCP), Real-Time Streaming Protocol (RTSP), GTP, Internet Locator Service (ILS), and SunRPC.
World-class Management of Virtualized Security Services	<ul style="list-style-type: none"> • Enables the rapid creation of multiple security contexts (virtual firewalls) within a single security appliance, with each context having its own set of security policies, logical interfaces, and administrative domain. • Lets you conveniently consolidate multiple firewalls into a single physical appliance or failover pair while retaining the ability to manage each of these virtual instances separately. • Allows service providers to deliver resilient multi-tenant firewall services with a pair of redundant appliances.
Robust Security Features	<ul style="list-style-type: none"> • Provides high-grade encryption through Secure Sockets Layer (SSL) protocol support in addition to support for DES and 3DES. • Provides 16 granular levels of user authorization.
Multiple Language Operating System Support	Supports both the English and Japanese versions of the Microsoft Windows operating systems listed in “System Requirements” .

System Requirements

This section includes the following topics:

- [Hardware Requirements, page 3](#)
- [Client PC Operating System and Browser Requirements, page 4](#)

Hardware Requirements

ASDM software runs on the following platforms:

- Cisco ASA 5510 security appliance
- Cisco ASA 5520 security appliance
- Cisco ASA 5540 security appliance
- Cisco PIX 515/515E security appliance

- Cisco PIX 525 security appliance
- Cisco PIX 535 security appliance
- Cisco ASA Advanced Inspection and Prevention Security Services Module (supported on the ASA 5500 series only)



Note ASDM is not supported on PIX 501, PIX 506/506E, or PIX 520 hardware.

For more information on minimum hardware requirements, see:

<http://www.cisco.com/en/US/docs/security/asa/asa70/asdm50/webhelp/sysreq.html>

Certain features, such as load balancing and QoS, require particular hardware platforms. Other features require licensing.

For more information on feature support for each platform license, see:

http://www.cisco.com/en/US/docs/security/asa/asa70/asdm50/webhelp/gen_info_licenses.html.

Client PC Operating System and Browser Requirements

Table 1 lists the supported and recommended PC operating systems and browsers for Version 5.0(4). While ASDM might work on other browsers and browser versions, these are the only officially supported browsers. Note that unlike earlier PDM releases, you must have the Java Plug-in or J2SE installed. The native JVM on Windows is no longer supported and will not work.

Table 1 Operating System, Browser, and Java Requirements

	Operating System	Browser with Java Applet	ASDM Launcher	Other Requirements
Windows ¹	Windows 2000 (Service Pack 4) or Windows XP operating systems	Internet Explorer 6.0 with Java Plug-in ² 1.4.2 or 5.0 (1.5) Note HTTP 1.1 —Settings for Internet Options > Advanced > HTTP 1.1 should use HTTP 1.1 for both proxy and non-proxy connections. Netscape 7.1/7.2 with Java Plug-in ² 1.4.2 or 5.0 (1.5)	J2SE 1.4.2 or 5.0 (1.5)	SSL Encryption Settings —All available encryption options are enabled for SSL in the browser preferences.
Sun Solaris	Sun Solaris 8 or 9 running CDE window manager	Mozilla 1.7.3 with Java Plug-in ² 1.4.2 or 5.0 (1.5)	Not available.	
Linux	Red Hat Linux 9.0 or Red Hat Linux WS, Version 3 running GNOME or KDE	Mozilla 1.7.3 with Java Plug-in ² 1.4.2	Not available.	

1. ASDM is not supported on Windows 3.1, 95, 98, ME or Windows NT4.
 2. Download the latest Java Plug-in or J2SE from <http://java.sun.com/>.

Upgrading ASDM

This section describes how to upgrade ASDM. If you have a Cisco.com login, you can obtain ASDM from the following website:

<http://www.cisco.com/public/sw-center/index.shtml>

This section includes the following topics:

- [Upgrading from PDM, page 5](#)
- [Upgrading to a New ASDM Release, page 6](#)

Upgrading from PDM

Before you upgrade your device manager, upgrade your platform software to Version 7.0. See [Guide for Cisco PIX 6.2 and 6.3 Users Upgrading to Cisco PIX Software Version 7.0](#) for more information.

To upgrade to ASDM, perform the following steps:

Step 1 Copy the ASDM binary file to a TFTP or FTP server on your network.

Step 2 Log in to the security appliance and enter privileged EXEC mode:

```
hostname> enable
password:
hostname#
```

Step 3 Ensure that you have connectivity from the security appliance to the TFTP/FTP server.

Step 4 Delete the old version of PDM by entering the following command:

```
hostname# delete flash:/pdm
```

Step 5 Copy the ASDM binary to the security appliance using the appropriate command:

- TFTP

```
hostname# copy tftp://server_ip/pathtofile flash:/asdm_filename
```

- FTP

```
hostname# copy ftp://server_ip/pathtofile flash:/asdm_filename
```

For more information on the **copy** command and its options, see the [Cisco Security Appliance Command Reference](#).

Step 6 Identify the path to the ASDM image by entering the following command:

```
hostname# configure terminal
hostname(config)# asdm image flash:/asdm_filename
```

This command lets you identify the image to load if you have multiple ASDM images in Flash memory.

Step 7 To enable the HTTPS server (if it is not already enabled), enter the following command:

```
hostname(config)# http server enable
```

Step 8 To identify the IP addresses that are allowed to access ASDM, enter the following command:

```
hostname(config)# http ip_address mask interface
```

Enter **0** for the *ip_address* and *mask* to allow all IP addresses.

Step 9 Save your configuration by entering the following command:

```
hostname(config)# write memory
```

Deleting Your Old Cache

In early beta releases of ASDM and in previous releases of PDM (Versions 4.1 and earlier), the device manager stored its cache in <userdir>\pdmcache. For example, D:\Documents and Settings\jones\pdmcache.

Now, the cache directory for ASDM is in <user dir>\.asdm\cache.

The **File > Clear ASDM Cache** option in ASDM clears this new cache directory. It does not clear the old one. To free up space on your system, if you are no longer using your older versions of PDM or ASDM, delete your pdmcache directory manually.

Upgrading to a New ASDM Release

If you have a previous release of ASDM on your security appliance and want to upgrade to the latest release, you can do so from within ASDM. We recommend that you upgrade the ASDM image before the platform image. ASDM is backwards compatible, so you can upgrade the platform image using the new ASDM; you cannot use an old ASDM with a new platform image.

To upgrade ASDM, perform the following steps:

-
- Step 1** Download the new ASDM image to your PC.
 - Step 2** Launch ASDM.
 - Step 3** From the **Tools** menu, select **Upload Image from Local PC**.
 - Step 4** With the **ASDM Image** option button selected, click the **Browse Local** button to select the new ASDM image.
 - Step 5** To specify the location in Flash memory where you want to install the new image, enter the directory path in the box or click the **Browse Flash** button.
 If your security appliance does not have enough memory to hold two ASDM images, overwrite the old image with the new one by specifying the same destination filename. You can rename the image after it was uploaded using the **Tools > File Management** tool.
 If you have enough memory for both versions, you can specify a different name for the new version. If you need to revert to the old version, it is still in your Flash memory.
 - Step 6** Click **Upload Image**.
 When ASDM is finished uploading, you see the following message:
 “ASDM Image is Uploaded to Flash Successfully.”
 - Step 7** If the new ASDM image has a different name than the old image, then you must configure the security appliance to load the new image on the **Configuration > Features > Device Administration > Boot System/Configuration** panel.
 - Step 8** To run the new ASDM image, you must quit out of ASDM and reconnect.
 - Step 9** Download the new platform image using the **Tools > Upload Image from Local PC** tool.
 To reload the new image, reload the security appliance using the **Tools > System Reload** tool.
-

Getting Started with ASDM

This section describes how to connect to ASDM and start your configuration. If you are using the security appliance for the first time, your security appliance might include a default configuration. You can connect to a default IP address with ASDM so you can immediately start to configure the security appliance from ASDM. If your platform does not support a default configuration, you can log in to the CLI and run the setup command to establish connectivity. See “[Before You Begin](#)” for more detailed information about networking.

This section includes the following topics:

- [Before You Begin, page 7](#)
- [Downloading the ASDM Launcher, page 7](#)
- [Starting ASDM from the ASDM Launcher, page 8](#)
- [Starting ASDM from a Web Browser, page 8](#)
- [Using the Startup Wizard, page 9](#)
- [Using the VPN Wizard, page 9](#)
- [Configuring Failover, page 10](#)
- [Printing from ASDM, page 12](#)

Before You Begin

If your security appliance includes a factory default configuration, you can connect to the default management address of 192.168.1.1 with ASDM. On the ASA 5500 series adaptive security appliance, the interface to which you connect with ASDM is Management 0/0. For the PIX 500 series security appliance, the interface to which you connect with ASDM is Ethernet 1. To restore the default configuration, enter the **configure factory-default** command at the security appliance CLI.

Make sure the PC is on the same network as the security appliance. You can use DHCP on the client to obtain an IP address from the security appliance, or you can set the IP address to a 192.168.1.0/24 network address.

If your platform does not support the factory default configuration, or you want to add to an existing configuration to make it accessible for ASDM, access the security appliance CLI according to the [Cisco Security Appliance Command Line Configuration Guide](#), and enter the **setup** command. The **setup** command prompts you for a minimal configuration to connect to the security appliance using ASDM.



Note

You must have an inside interface already configured to use the **setup** command. The PIX default configuration includes an inside interface, but the ASA default configuration does not. Before using the **setup** command, enter the **interface gigabitethernet slot/port** command, and then the **nameif inside** command. The *slot* for interfaces that are built in to the chassis is **0**. For example, enter **interface gigabitethernet 0/1**.

Downloading the ASDM Launcher

The ASDM Launcher is for Windows only. The ASDM Launcher is an improvement over running ASDM in a Java Applet. The ASDM Launcher avoids double authentication and certificate dialog boxes, launches faster, and caches previously-entered IP addresses and usernames.

To download the ASDM launcher, perform the following steps:

Step 1 From a supported web browser on the security appliance network, enter the following URL:

`https://interface_ip_address`

In transparent firewall mode, enter the management IP address.



Note Be sure to enter `https`, not `http`.

Step 2 Click **OK** or **Yes** to all prompts, including the name and password prompt. By default, leave the name and password blank.

A page displays with the following buttons:

- **Download ASDM Launcher and Start ASDM**
- **Run ASDM as a Java Applet**

Step 3 Click **Download ASDM Launcher and Start ASDM**.

The installer downloads to your PC.

Step 4 Run the installer to install the ASDM Launcher.

Starting ASDM from the ASDM Launcher

The ASDM Launcher is for Windows only.

To start ASDM from the ASDM Launcher, perform the following steps:

Step 1 Double-click the Cisco ASDM Launcher shortcut on your desktop, or start it from the **Start** menu.

Step 2 Enter the security appliance IP address or hostname, your username, and your password, and then click **OK**.

If there is a new version of ASDM on the security appliance, the ASDM Launcher automatically downloads it before starting ASDM.

Starting ASDM from a Web Browser

To start ASDM from a web browser, perform the following steps:

Step 1 From a supported web browser on the security appliance network, enter the following URL:

`https://interface_ip_address`

In transparent firewall mode, enter the management IP address.



Note Be sure to enter `https`, not `http`.

- Step 2** Click **OK** or **Yes** to all browser prompts, including the name and password prompt. By default, leave the name and password blank.
- A page displays with the following buttons:
- **Download ASDM Launcher and Start ASDM**
 - **Run ASDM as a Java Applet**
- Step 3** Click **Run ASDM as a Java Applet**
- Step 4** Click **OK** or **Yes** to all Java prompts, including the name and password prompt. By default, leave the name and password blank.
-

Using the Startup Wizard

The Startup Wizard helps you easily configure a single mode security appliance or a context in multiple context mode.

Use the Startup Wizard to configure the basic set-up of your security appliance:

-
- Step 1** Launch the wizard according to the steps for your security context mode.
- In single context mode, perform the following steps:
 - a. Click **Configuration > Wizards > Startup**.
 - b. Click **Launch Startup Wizard**.
 - In multiple context mode, for each new context, perform the following steps:
 - a. Create a new context using the **System > Configuration > Features > Security Context** panel.
 - b. Be sure to allocate interfaces to the context.
 - c. When you apply the changes, ASDM prompts you to use the Startup Wizard.
 - d. Click the **Context** icon on the upper header bar and select the context name from the Context menu on the lower header bar.
 - e. Click **Context > Configuration > Wizards > Startup**.
 - f. Click **Launch Startup Wizard**.
- Step 2** Click **Next** as you proceed through the Startup Wizard panels, filling in the appropriate information in each panel, such as device name, domain name, passwords, interface names, IP addresses, basic server configuration, and access permissions.
- Step 3** Click **Finish** on the last panel to transmit your configuration to the security appliance. Reconnect to ASDM using the new IP address, if the IP address of your connection changes.
- Step 4** You can now enter other configuration details on the **Configuration > Features** panels.
-

Using the VPN Wizard

The VPN Wizard configures basic VPN access for LAN-to-LAN or remote client access. The VPN Wizard is available only for security appliances running in single context mode and routed (not transparent) firewall mode.

-
- Step 1** Click **Configuration > Wizards > VPN**.
 - Step 2** Click **Launch VPN Wizard**.
 - Step 3** Supply information on each wizard panel. Click **Next** to move through the VPN Wizard panels. You may use the default IPsec and IKE policies. Click the **Help** button for more information on each field.
 - Step 4** After you complete entering the VPN Wizard information, click **Finish** on the last panel to transmit your configuration to the security appliance.
-

Configuring Failover

This section describes how to implement failover on security appliances connected via a LAN.

If you are connecting two ASA security appliances for failover, you must connect them via a LAN. If you are connecting two PIX security appliances, you can connect them using either a LAN or a serial cable.



Tip If your PIX security appliances are located near each other, you might prefer connecting them with a serial cable to connecting them via the LAN. Although the serial cable is slower than a LAN connection, using a cable prevents having to use an interface or having LAN and state failover share an interface, which could affect performance. Also, using a cable enables the detection of power failure on the peer device.

As specified in the *Cisco Security Appliance Command Line Configuration Guide*, both devices must have appropriate licenses and have the same hardware configuration.

Before you begin, decide on active and standby IP addresses for the interfaces ASDM connects through on the primary and secondary devices. These IP addresses must be assigned to device interfaces with HTTPS access.

To configure LAN failover on your security appliance, perform the following steps:

-
- Step 1** Configure the secondary device for HTTPS IP connectivity. See the [“Before You Begin” section on page 7](#), and use a different IP address on the same network as the primary device.
 - Step 2** Connect the pair of devices together and to their networks in their failover LAN cable configuration.
 - Step 3** Start ASDM from the primary device through a supported web browser. (See the section [Downloading the ASDM Launcher, page 7](#).)
 - Step 4** Perform one of the following steps, depending on your context mode:
 - a.** If your device is in multiple context mode, click **Context**. Choose the **admin** context from the **Context** drop-down menu, and click **Configuration > Features > Properties > Failover**.
 - b.** If your device is in single mode, click **Configuration > Features > Properties > Failover**. Click the **Interfaces** tab.
 - Step 5** Perform one of the following steps, depending on your firewall mode:
 - a.** If your device is in routed mode, configure standby addresses for all routed mode interfaces.
 - b.** If your device is in transparent mode, configure a standby management IP address.



Note Interfaces used for failover connectivity should not have names (in single mode) or be allocated to security contexts (in multiple security context mode). In multiple context mode, other security contexts may also have standby IP addresses configured.

- Step 6** Perform one of the following steps, depending on your security context mode:
- If your device is in multiple security context mode: click **System > Configuration > Features > Failover**.
 - If your device is in single mode: click **Configuration > Features > Properties > Failover**.
- Step 7** On the **Setup** tab of the **Failover** panel under **LAN Failover**, select the interface that is cabled for LAN failover.
- Step 8** Configure the remaining **LAN Failover** fields.
- Step 9** (Optional) Provide information for other fields in all of the failover tabs. If you are configuring Active/Active failover, you must configure failover groups in multiple security context mode. If more than one failover pair of devices coexist on a LAN in Active/Active failover, provide failover-group MAC addresses for any interfaces on shared LAN networks.
- Step 10** On the **Setup** tab, select the **Enable Failover** check box. If you are using the PIX 500 series security appliance, select the **Enable LAN rather than serial cable failover** check box.
- Step 11** Click **Apply**, read the warning dialog that appears, and click **OK**. A dialog box about configuring the peer appears.
- Step 12** Enter the IP address of the secondary device, which you configured as the standby IP address of the ASDM interface. Wait about 60 seconds. The standby peer still could become temporarily inaccessible.
- Step 13** Click **OK**. Wait for configuration to be synchronized to the standby device over the failover LAN connection.

The secondary device should now enter standby failover state using the standby IP addresses. Any further configuration of the active device or an active context is replicated to the standby device or the corresponding standby context.

Securing the Failover Key

To prevent the failover key from being replicated to the peer unit in clear text for an existing failover configuration, disable failover on the active unit (or in the system execution space on the unit that has failover group 1 in the active state), enter the failover key on both units, and then reenables failover. When failover is reenables, the failover communication is encrypted with the key.

Follow this procedure on the active device:

- Step 1** Perform one of the following steps, depending on your security context mode:
- If your device is in single mode, navigate to **Configuration > Features > Properties > Failover > Setup**.
 - If your device is in multiple mode, navigate to **System > Configuration > Features > Failover > Setup**.
- Step 2** Turn off failover. (The standby should switch to pseudo-standby mode.)
- Clear the **Enable failover** check box.

- b. Click **Apply**. (Click **OK** if CLI preview is enabled.)
 - Step 3** Enter the failover key in the **Shared Key** box.
 - Step 4** Reenable failover.
 - a. Select the **Enable failover** check box.
 - b. Click **Apply**. (Click **OK** if CLI preview is enabled.) A dialog box about configuring the peer appears.
 - Step 5** Enter the IP address of the peer. Wait about 60 seconds. Even though the standby peer does not have the shared failover key, the standby peer still could become inaccessible.
 - Step 6** Click **OK**. (Click **OK** if CLI preview is enabled.) Wait for configuration to be synchronized to the standby device over the encrypted failover LAN connection.
-

Printing from ASDM



Note Printing is supported only for Microsoft Windows 2000 or XP in this release.

If you want to print from within ASDM, start ASDM in application mode. Printing is not supported in applet mode in this release.

ASDM supports printing for the following features:

- The **Configuration > Features > Interfaces** table
- All **Configuration > Features > Security Policy** tables
- All **Configuration > NAT** tables
- The **Configuration > Features > VPN > IPSec > IPSec Rules** table
- The **Monitoring > Features > Connection Graphs** and its related table

Unsupported Commands

ASDM does not support the complete command set of the CLI. In most cases, ASDM ignores unsupported commands, and they can remain in your configuration. In the case of the **alias** command, ASDM enters into Monitor-only mode until you remove the command from your configuration.

See the following sections for more information:

- [Effects of Unsupported Commands, page 13](#)
- [Ignored and View-Only Commands, page 13](#)
- [ASDM Limitations, page 14](#)
- [Other CLI Limitations, page 14](#)

Effects of Unsupported Commands

- If ASDM loads an existing running configuration and finds IPv6-related commands, ASDM displays a dialog box informing you that it does not support IPv6. You cannot configure any IPv6 commands in ASDM, but all other configuration is available.
- If ASDM loads an existing running configuration and finds other unsupported commands, ASDM operation is unaffected. To view the unsupported commands, see **Options > Show Commands Ignored by ASDM on Device**.
- If ASDM loads an existing running configuration and finds the **alias** command, it enters Monitor-only mode.

Monitor-only mode allows access to the following functions:

- The **Monitoring** area
- The CLI tool (**Tools > Command Line Interface**), which lets you use the CLI commands.

To exit Monitor-only mode, use the CLI tool or access the security appliance console, and remove the **alias** command. You can use outside NAT instead of the **alias** command. See the *Cisco Security Appliance Command Reference* for more information.



Note You might also be in Monitor-only mode because your user account privilege level, indicated in the status bar at the bottom of the main ASDM window, was set up as less than or equal to 3 by your system administrator, which allows Monitor-only mode. For more information, see **Configuration > Device Administration > User Accounts** and **Configuration > Device Administration > AAA Access**.

Ignored and View-Only Commands

The following table lists commands that ASDM supports in the configuration when added by the CLI, but that cannot be added or edited in ASDM. If ASDM ignores the command, it does not appear in the ASDM GUI at all. If it is view-only, then the command appears in the GUI, but you cannot edit it.

Unsupported Commands	ASDM Behavior
access-list	Ignored if not used, except for use in VPN group policy screens.
asr-group	Ignored
capture	Ignored
established	Ignored
failover timeout	Ignored
ipv6 , any IPv6 addresses	Ignored
logging (in system in multiple context mode)	Ignored
object-group icmp-type	View-only
object-group network	Nested group is view-only
object-group protocol	View-only
object-group service	Nested group cannot be added

Unsupported Commands	ASDM Behavior
pager	Ignored
pim accept-register route-map	Ignored. Only the list option can be configured using ASDM.
prefix-list	Ignored if not used in an OSPF area
route-map	Ignored
service-policy global	Ignored if it uses a match access-list class. For example: <pre>access-list myacl line 1 extended permit ip any any class-map mycm match access-list mycl policy-map mypm class mycm inspect ftp service-policy mypm global</pre>
sysopt nodnsalias	Ignored
sysopt uauth allow-http-cache	Ignored
terminal	Ignored
virtual	Ignored

ASDM Limitations

ASDM does not support the one-time password (OTP) authentication mechanism.

Other CLI Limitations

- ASDM does not support discontinuous subnet masks such as 255.255.0.255. For example, you cannot use the following:

```
ip address inside 192.168.2.1 255.255.0.255
```
- The ASDM CLI tool does not support interactive user commands. ASDM provides a CLI tool (click **Tools > Command Line Interface...**) that lets you enter certain CLI commands from ASDM. The ASDM CLI tool does not support interactive user commands. You can configure most commands that require user interaction by means of the ASDM panels. If you enter a CLI command that requires interactive confirmation, ASDM prompts you to enter “[yes/no]” but does not recognize your input. ASDM then times out waiting for your response. For example, if you enter the **crypto key generate rsa** command, ASDM displays the following prompt and error:

```
Do you really want to replace them? [yes/no]:WARNING: You already have RSA
ke00000000000000$A key
Input line must be less than 16 characters in length.
```

```
%Please answer 'yes' or 'no'.
Do you really want to replace them [yes/no]:
```

```
%ERROR: Timed out waiting for a response.
ERROR: Failed to create new RSA keys names <Default-RSA-key>
```

For commands that have a **noconfirm** option, use the noconfirm option when entering the CLI command. For example, enter the **crypto key generate rsa noconfirm** command.

Caveats for 5.0(4)

This section describes caveats for the 5.0.4 release, and includes the following topics:

- [Open Caveats, page 15](#)
- [Resolved Caveats, page 16](#)



Note

If you are a registered Cisco.com user, view Bug Toolkit on Cisco.com at the following website:

http://www.cisco.com/cgi-bin/Support/Bugtool/launch_bugtool.pl

To become a registered cisco.com user, go to the following website:

<http://tools.cisco.com/RPF/register/register.do>

Open Caveats

Table 2 **Open Caveats**

ID Number	Caveat Title
CSCeg14905	Applying service group change causes no ACL CLI to be generated.
CSCeg67083	failover panel lock after apply config will need reset to input data
CSCeg69476	ASDM can not take any input from keyboard from SunOS 5.8/Mozilla.
CSCeh06459	ASDM can not create appropriate ACL for QoS on outbound interface.
CSCeh20409	Startup Wizard allows not naming any interface.
CSCeh24529	ASDM sometimes allows more than 2 traffic match criteria.
CSCeh39437	Non-English characters do not display properly in some screens.
CSCeh53158	Wrong cmds sent when objgp w/Policy NAT is edited to add net-obj with NAT.
CSCei56371	MTU minimum size can not be set below 300
CSCei93163	Multiple entries in ACE rows in service policy rule table.
CSCsb61151	Disable/Enable of class in a service policy may send wrong commands.
CSCsb61842	QOS options are not rolled up into 1 line with summary button.
CSCsb92243	ASDM IPsec Rules display incorrectly when static policy NAT is used.
CSCsc00944 ¹	Cannot connect to PIX/ASA using TLS Version 1 only.
CSCsc10245	perfmon, connection perfmon table displays only one entry.
CSCsc10806	ASDM: VPN wizard should not create crypto ACL for remote access.
CSCsc11004	Unexpected CLI warning shown at times when creating a tunnel group.

1. This caveat is closed. To avoid this problem, use Internet Explorer and JVM 1.5.0_05.

Resolved Caveats

Table 3 **Resolved Caveats**

ID Number	Caveat Title
CSCeh24609	Live Log: live log on Monitoring/Home don't work after disconn/conn
CSCeh33941	ASDM: Webtype ACL port checking does not match supported values
CSCeh39531	ASDM allows user to configure same static for different networks
CSCeh41391	Priority Queue screen - range limits for Add are not correct
CSCeh42043	ASDM-IP AUDIT Policy-to-interface pull-down don't track mouse motion
CSCeh43422	edit nssa for default-info, metric and metric-type ignored
CSCeh43569	ASDM: Logging fails-> Exception occurred during event dispatching
CSCeh52524	Check logging permit when syslog server is down doesn't enable apply
CSCeh53516	ASDM displays in-complete rule in error in some configurations.
CSCeh64793	The date/time in the IPS Time panel is not clear.
CSCeh66856	ASDM crashes IE and launcher after socket timeout
CSCeh72088	Need to have the sig Type category in Signature Configuration panel.
CSCeh75645	ASDM VPN wizard fails when clicking finish using split-tunnelling.
CSCeh91338	ASDM Home Page is blank if authenticated username is 3 chars or less.
CSCeh93183	Destination IP is not correctly set in the CLI.
CSCei16647	Cannot read iplog file downloaded from ASDM.
CSCei17771	lost connection during sensor sigupdate.
CSCei58507	ASDM: missing enhanced split tunnel functionality - extended ACLs
CSCei86489	Asdm removes access rules and reapplies if remarks is modified.
CSCsb60301	ASDM hangs at 47% and java error with prefix-list configured w/ a name.
CSCsb83698	ssl trust-point command extension.
CSCsb85182	Unexpected Null Rules within ACL applied for outbound traffic.
CSCsb85972	Edit object causes all objects in object-group to be removed, re-added.
CSCsb96536	The RA IP Pool mask is by default 255.255.255.255.

Related Documentation

For additional information on ASDM or its platforms, refer to the ASDM online Help or the following documentation found on Cisco.com:

- *Cisco ASA 5500 Series Hardware Installation Guide*
- *Cisco ASA 5500 Series Quick Start Guide*
- *Cisco ASA 5500 Series Release Notes*
- *Migrating to ASA for VPN 3000 Series Concentrator Administrators*
- *Cisco Security Appliance Command Line Configuration Guide*
- *Cisco Security Appliance Command Reference*
- *Cisco PIX Security Appliance Release Notes*
- *Guide for Cisco PIX 6.2 and 6.3 Users Upgrading to Cisco PIX Software Version 7.0*
- *Release Notes for Cisco Intrusion Prevention System 5.0*
- *Installing and Using Cisco Intrusion Prevention System Device Manager 5.0*

Obtaining Documentation

Cisco documentation and additional literature are available on Cisco.com. Cisco also provides several ways to obtain technical assistance and other technical resources. These sections explain how to obtain technical information from Cisco Systems.

Cisco.com

You can access the most current Cisco documentation at this URL:

<http://www.cisco.com/univercd/home/home.htm>

You can access the Cisco website at this URL:

<http://www.cisco.com>

You can access international Cisco websites at this URL:

http://www.cisco.com/public/countries_languages.shtml

Ordering Documentation

You can find instructions for ordering documentation at this URL:

http://www.cisco.com/univercd/cc/td/doc/es_inpk/pdi.htm

You can order Cisco documentation in these ways:

- Registered Cisco.com users (Cisco direct customers) can order Cisco product documentation from the Ordering tool:

<http://www.cisco.com/en/US/partner/ordering/index.shtml>

- Nonregistered Cisco.com users can order documentation through a local account representative by calling Cisco Systems Corporate Headquarters (California, USA) at 408 526-7208 or, elsewhere in North America, by calling 1 800 553-NETS (6387).

Documentation Feedback

You can send comments about technical documentation to bug-doc@cisco.com.

You can submit comments by using the response card (if present) behind the front cover of your document or by writing to the following address:

Cisco Systems
Attn: Customer Document Ordering
170 West Tasman Drive
San Jose, CA 95134-9883

We appreciate your comments.

Obtaining Technical Assistance

For all customers, partners, resellers, and distributors who hold valid Cisco service contracts, Cisco Technical Support provides 24-hour-a-day, award-winning technical assistance. The Cisco Technical Support Website on Cisco.com features extensive online support resources. In addition, Cisco Technical Assistance Center (TAC) engineers provide telephone support. If you do not hold a valid Cisco service contract, contact your reseller.

Cisco Technical Support Website

The Cisco Technical Support Website provides online documents and tools for troubleshooting and resolving technical issues with Cisco products and technologies. The website is available 24 hours a day, 365 days a year, at this URL:

<http://www.cisco.com/techsupport>

Access to all tools on the Cisco Technical Support Website requires a Cisco.com user ID and password. If you have a valid service contract but do not have a user ID or password, you can register at this URL:

<http://tools.cisco.com/RPF/register/register.do>



Note

Use the Cisco Product Identification (CPI) tool to locate your product serial number before submitting a web or phone request for service. You can access the CPI tool from the Cisco Technical Support Website by clicking the **Tools & Resources** link under Documentation & Tools. Choose **Cisco Product Identification Tool** from the Alphabetical Index drop-down list, or click the **Cisco Product Identification Tool** link under Alerts & RMAs. The CPI tool offers three search options: by product ID or model name; by tree view; or for certain products, by copying and pasting **show** command output. Search results show an illustration of your product with the serial number label location highlighted. Locate the serial number label on your product and record the information before placing a service call.

Submitting a Service Request

Using the online TAC Service Request Tool is the fastest way to open S3 and S4 service requests. (S3 and S4 service requests are those in which your network is minimally impaired or for which you require product information.) After you describe your situation, the TAC Service Request Tool provides recommended solutions. If your issue is not resolved using the recommended resources, your service request is assigned to a Cisco TAC engineer. The TAC Service Request Tool is located at this URL:

<http://www.cisco.com/techsupport/servicerequest>

For S1 or S2 service requests or if you do not have Internet access, contact the Cisco TAC by telephone. (S1 or S2 service requests are those in which your production network is down or severely degraded.) Cisco TAC engineers are assigned immediately to S1 and S2 service requests to help keep your business operations running smoothly.

To open a service request by telephone, use one of the following numbers:

Asia-Pacific: +61 2 8446 7411 (Australia: 1 800 805 227)

EMEA: +32 2 704 55 55

USA: 1 800 553-2447

For a complete list of Cisco TAC contacts, go to this URL:

<http://www.cisco.com/techsupport/contacts>

Definitions of Service Request Severity

To ensure that all service requests are reported in a standard format, Cisco has established severity definitions.

Severity 1 (S1)—Your network is “down,” or there is a critical impact to your business operations. You and Cisco will commit all necessary resources around the clock to resolve the situation.

Severity 2 (S2)—Operation of an existing network is severely degraded, or significant aspects of your business operation are negatively affected by inadequate performance of Cisco products. You and Cisco will commit full-time resources during normal business hours to resolve the situation.

Severity 3 (S3)—Operational performance of your network is impaired, but most business operations remain functional. You and Cisco will commit resources during normal business hours to restore service to satisfactory levels.

Severity 4 (S4)—You require information or assistance with Cisco product capabilities, installation, or configuration. There is little or no effect on your business operations.

Obtaining Additional Publications and Information

Information about Cisco products, technologies, and network solutions is available from various online and printed sources.

- Cisco Marketplace provides a variety of Cisco books, reference guides, and logo merchandise. Visit Cisco Marketplace, the company store, at this URL:

<http://www.cisco.com/go/marketplace/>

- The Cisco *Product Catalog* describes the networking products offered by Cisco Systems, as well as ordering and customer support services. Access the Cisco Product Catalog at this URL:

<http://cisco.com/univercd/cc/td/doc/pcat/>

- *Cisco Press* publishes a wide range of general networking, training and certification titles. Both new and experienced users will benefit from these publications. For current Cisco Press titles and other information, go to Cisco Press at this URL:
<http://www.ciscopress.com>
- *Packet* magazine is the Cisco Systems technical user magazine for maximizing Internet and networking investments. Each quarter, Packet delivers coverage of the latest industry trends, technology breakthroughs, and Cisco products and solutions, as well as network deployment and troubleshooting tips, configuration examples, customer case studies, certification and training information, and links to scores of in-depth online resources. You can access Packet magazine at this URL:
<http://www.cisco.com/packet>
- *iQ Magazine* is the quarterly publication from Cisco Systems designed to help growing companies learn how they can use technology to increase revenue, streamline their business, and expand services. The publication identifies the challenges facing these companies and the technologies to help solve them, using real-world case studies and business strategies to help readers make sound technology investment decisions. You can access iQ Magazine at this URL:
<http://www.cisco.com/go/iqmagazine>
- *Internet Protocol Journal* is a quarterly journal published by Cisco Systems for engineering professionals involved in designing, developing, and operating public and private internets and intranets. You can access the Internet Protocol Journal at this URL:
<http://www.cisco.com/ipj>
- World-class networking training is available from Cisco. You can view current offerings at this URL:
<http://www.cisco.com/en/US/learning/index.html>

This document is to be used in conjunction with the documents listed in the “Related Documentation” section.

CCVP, the Cisco logo, and Welcome to the Human Network are trademarks of Cisco Systems, Inc.; Changing the Way We Work, Live, Play, and Learn is a service mark of Cisco Systems, Inc.; and Access Registrar, Aironet, Catalyst, CCDA, CCDP, CCIE, CCIP, CCNA, CCNP, CCSP, Cisco, the Cisco Certified Internetwork Expert logo, Cisco IOS, Cisco Press, Cisco Systems, Cisco Systems Capital, the Cisco Systems logo, Cisco Unity, Enterprise/Solver, EtherChannel, EtherFast, EtherSwitch, Fast Step, Follow Me Browsing, FormShare, GigaDrive, HomeLink, Internet Quotient, IOS, iPhone, IP/TV, iQ Expertise, the iQ logo, iQ Net Readiness Scorecard, iQuick Study, LightStream, Linksys, MeetingPlace, MGX, Networkers, Networking Academy, Network Registrar, PIX, ProConnect, ScriptShare, SMARTnet, StackWise, The Fastest Way to Increase Your Internet Quotient, and TransPath are registered trademarks of Cisco Systems, Inc. and/or its affiliates in the United States and certain other countries.

All other trademarks mentioned in this document or Website are the property of their respective owners. The use of the word partner does not imply a partnership relationship between Cisco and any other company. (0711R)