



## Upgrading to Cisco CallManager Release 3.3(x) on the Cisco ICS 7750

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This document summarizes the procedure for upgrading an SPE running System Manager release 2.1.0 through 2.5.0 to release 2.6.x and Cisco CallManager release 3.1 or 3.2 to release 3.3(x) on the Cisco ICS 7750. For detailed instructions on performing this procedure, or for performing other system software or Cisco CallManager upgrade tasks on the Cisco ICS 7750, refer to [Upgrading to System Software Release 2.6.0 and Cisco CallManager Release 3.3\(2\) on the Cisco ICS 7750](#).



### Note

If system software release 2.6.x and Cisco CallManager 3.3(x) are already installed, the procedures in this document are not required in order to upgrade to a later system software or Cisco CallManager release.

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It is recommended that you not use the Cisco CallManager documentation to upgrade to Cisco CallManager release 3.3(x) on the Cisco ICS 7750. The upgrade procedure for the Cisco ICS 7750 differs because any SPE310s on which Cisco CallManager is installed must be reimaged and upgraded to system software release 2.6.x. The reimage process requires a backup and restore of ICS System Manager data, installs the Windows 2000 OS automatically, requires a manual backup and restore of the C:\Restore folder, and manual creation of the file stiRecover.flg.

Follow these steps to upgrade to Cisco CallManager release 3.3(x) on the Cisco ICS 7750:

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- Step 1** Disable any Cisco-verified third-party applications, such as McAfee Anti-Virus services.
- Step 2** Remove the existing Cisco IP Telephone Applications Server Backup utility.
- Step 3** Install the upgraded version of the Cisco IP Telephone Applications Server Backup utility.
- Step 4** Back up the Cisco CallManager data to a different computer.
- Step 5** Back up the ICS System Manager data to a different computer.
- Step 6** Make a note of the SPE310 host name.



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**Step 7** Reimage the SPE310s running Cisco CallManager.



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**Note** The reimage process will erase all the data on the SPE310. Be sure you have successfully backed up your data in Step 4 through Step 6.

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**Step 8** Verify that the SPE310 host name is the same as it was before the reimage. If it is not the same, change the SPE310 host name to match the previous host name exactly.

**Step 9** Install system software release 2.6.x.

**Step 10** Restore ICS System Manager data to the SPE310 running System Manager.

**Step 11** Install the Windows OS upgrade.



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**Note** Do not install the Windows OS upgrade on any SPE310s that are running Cisco Unity.

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**Step 12** Copy the Recover folder and its contents from the backup destination to the SPE310.



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**Note** The Recover folder is a subdirectory of the folder in which the Cisco CallManager backup was stored. It contains two files—dbname.ini and backup.ini. These files must be present and in the folder C:\Recover on the SPE310, otherwise your Cisco CallManager data will not be restored.

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**Step 13** In the C:\ directory on the SPE310 that you are upgrading, create a file called **stiRecover.flg**.



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**Note** This file is required to cause the Cisco CallManager installation program to perform an upgrade instead of a fresh installation. One way to create this file follows: choose **Start > Run** and in the Open field, enter **notepad C:\stiRecover.flg**. When asked whether you want to create a new file, Click **Yes**, then close Notepad.

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**Step 14** Install Cisco CallManager release 3.3(x).

**Step 15** Upgrade the Cisco IOS images on the SAP and MRPs.



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**Note** All the Cisco IOS images in the System Manager software library will have been erased. You may want to upload images for the other system cards to the software library also.

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