



## Read This First for Cisco Unity Upgrades on the Cisco ICS 7750

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### Before You Begin Upgrading Cisco Unity

To successfully perform upgrades to the latest version of Cisco Unity on your Cisco Integrated Communications System 7750 (ICS 7750), you must complete the following preparations.

#### Hardware Requirements

The system processing engine (SPE) on which Cisco Unity is installed must meet the following requirements:

- Must be model SPE310
- Must be equipped with 1 gigabyte (GB) memory

For information about ordering memory upgrades for your SPEs, see the *Cisco ICS 7750 Software and Hardware Upgrades for Existing Customers* product bulletin at this URL:

[http://www.cisco.com/en/US/products/hw/voiceapp/ps967/prod\\_bulletins\\_list.html](http://www.cisco.com/en/US/products/hw/voiceapp/ps967/prod_bulletins_list.html)

#### Software Requirements

Any SPE310 on which Cisco Unity is installed must be running ICS System Manager Release 2.6.2 and Operating System 2000.2.6 and the latest service packs for Cisco Unity. For upgrade procedures, refer to the *Release Notes for Cisco Unity 4.0(4) on the Cisco ICS 7750* at this URL:

<http://www.cisco.com/univercd/cc/td/doc/product/voice/ics/icsapps/icsunity/um40/index.htm>

For the most current list of all supported service packs—including service packs qualified after Cisco Unity Release 4.0(4)—refer to the *Recommended and Supported Service Packs and Updates for Use with Cisco Unity and the Cisco Unity Bridge* at this URL:

[http://www.cisco.com/univercd/cc/td/doc/product/voice/c\\_unity/cmptblty/msupdate.htm](http://www.cisco.com/univercd/cc/td/doc/product/voice/c_unity/cmptblty/msupdate.htm)



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## Software Updates

For the latest information about software applications that have been tested with and are supported on the Cisco ICS 7750 platform, go to this URL:

<http://www.cisco.com/public/sw-center/telephony/ics-7750/ics-compatibility.shtml>

To access the latest software upgrades for the Cisco ICS 7750, go to this URL:

<http://www.cisco.com/kobayashi/sw-center/sw-voice.shtml>

## Cisco Unity Release 4.0(4)

For guidance with performing Cisco Unity upgrades on the Cisco ICS 7750 use the *Release Note for Cisco Unity 4.0(4) on the Cisco ICS 7750* at this URL:

<http://www.cisco.com/univercd/cc/td/doc/product/voice/ics/icsapps/icsunity/um40/index.htm>

For more information about upgrading your Cisco Unity system to Release 4.0(4), refer to the Cisco Unity documentation at this URL:

[http://www.cisco.com/univercd/cc/td/doc/product/voice/c\\_unity/rug/index.htm](http://www.cisco.com/univercd/cc/td/doc/product/voice/c_unity/rug/index.htm)

## Related Documentation

To access the documentation suite for the Cisco ICS 7750, go to this URL:

<http://www.cisco.com/univercd/cc/td/doc/product/voice/ics/>

For the latest information about the Cisco ICS 7750 system, go to this URL:

<http://www.cisco.com/en/US/products/hw/voiceapp/ps967/index.html>

To access documentation for Cisco Unity 4.0, go to this URL

<http://www.cisco.com/en/US/products/sw/voicesw/ps2237/index.html>

To access documentation for Cisco CallManager releases, go to this URL:

[http://www.cisco.com/univercd/cc/td/doc/product/voice/c\\_callmg/index.htm](http://www.cisco.com/univercd/cc/td/doc/product/voice/c_callmg/index.htm)

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