



The following tables list the Service Levels / GSP's for foundational and smart capabilities Service Levels that are supported as a part of the Partner Support Service offering as of June 2020. *\* Note: Install Base Management requires at least one PSS Supported contract found in inventory collection to enable uploads. Software contracts are not collectable, and will not enable inventory uploads. Software contracts can be used for registration.*

**Partner Support Service**

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PSS Contracts	Description
PSUC	PRTNR SUP 8x7xNCD (US/C)
PSNC	PRTNR SUP 8x7xNCD (ROW)
PSUT	PRTNR SUP 8X5XNBD (US/C)
PSRT	PRTNR SUP 8X5XNBD (ROW)
PSUE	PRTNR SUP 8X5X4
PSUP	PRTNR SUP 24X7X4
PU2P	PRTNR SUP 24X7X2
PSOE *	PRTNR SUP OS 8X5X4
PSOP *	PRTNR SUP OS 24X7X4
PSO2 *	PRTNR SUP OS 24X7X2
PSUS *	PRTNR SUP SW SUP
PSUU *	PRTNR SUP SW UPG
PSRE	PRTNR TP VID 8X5X4
PSRN	PRTNR TP VID 8X5XNBD
PSRP	PRTNR TP VID 24X7X4
PSRU *	PRTNR TP VID SW UPG
PSCC	PSS EC CC Suite
PSEA	PSS EA UC Prime
PSTP	PSS EA TP Suite
PS4N	PARTNER TP 24X7X4
PSDN	PARTNER TP 8X5XNBD
PSEN	PARTNER TP 8X5X4

PSS Contracts	Description
PSBU *	PSS SWSS SAU
PSCU *	PSS UCC SWSS SAU
PSSD	PRTNR ESS SW 8X5XNBD
PSSE	PRTNR ESS SW 8X5X4
PSSP	PRTNR ESS SW 24X7X4
PSSW	PRTNR ESS SW
PSW2	UCS W PL PSS 8X5X4
PSW3	UCS W PL PSS 24X7X4
PSW4	UCS W PL PSS 24X7X2
PSW6 *	UCS W PSS 8X5X4 OS
PSW7 *	UCS W PSS 24X7X4 OS
PSWD6	UCS PSS 8X5X4 DR
PSWD7	UCS PSS 24X7X4 DR
PSJC	UCS SUPP PSS 8x7xNCD
PSJ1	UCS SUPP PSS 8X5XNBD
PSJ2	UCS SUPP PSS 8X5X4
PSJ3	UCS SUPP PSS 24X7X4
PSJ4	UCS SUPP PSS 24X7X2
PSJ6 *	UCS PSS 8X5X4 OS
PSJ7 *	UCS PSS 24X7X4 OS
PSJ8 *	UCS PSS 24X7X2 OS

PSS Contracts	Description
PSJD6	UCS PSS 8X5X4 DR
PSJD7	UCS PSS 24X7X4 DR
PSPS *	PRTNR SS PS SW SUP
PSPC	PRTNR SS PS 8x7xNCD
PSPN	PRTNR SS PS 8X5XNBD
SUSA *	CIPS-SIG SW
PSB1N	PSS SBS 1YR 8X5XNBD
PSB14	PSS SBS 1 YR 24X7X4
PSB3N	PSS SBS 3 YR 8X5XNBD
PSB34	PSS SBS 3 YR 24X7X4
PSPNB	PSS SSPT2 8X5XNBD
PSPNE	PSS SSPT2 8X5X4
PSPNP	PSS SSPT2 24X7X4
PSPS2	PSS SSPT2 24X7X2
PSPCS *	PSS SSPT2 8X5XNBDOS
PSP4S *	PSS SSPT2 8X5X4OS
PSP4P *	PSS SSPT2 24X7X4OS
PSPC2 *	PSS SSPT2 24X7X2OS