



## Checking Device Configuration Changes and Who Made Them

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Slow network performance has been reported by users at the beginning of the workday. A traceroute (**CiscoWorks Server > Diagnostics > Connectivity Tools > Traceroute**) indicates a high delay on Router A. As the network administrator, you need to determine if a recent configuration change was made on the router. If a change was made, you also identify who made it.

### What You Need—Prerequisites

In this scenario, you will use these applications:

- Configuration Management
- Change Audit

No prerequisites are required.

For a complete description of the required tasks, see the online help.

## How To Do It—Procedures

The purpose of this scenario is to show you how you can use specific applications to perform these tasks. This will help you understand how to use the applications to perform similar tasks in your network.

To view the recent configuration changes follow either of these procedures:

### Procedure 1

Select **Resource Manager Essentials > Change Audit > All Changes**.

The View All Changes window appears.

- To view details for a particular device, click **Details** in View Details column.
- To view records that stem from the same event, click **More Records** in the Grouped Records column.

### Procedure 2

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**Step 1** Select **Resource Manager Essentials > Configuration Management > Compare Configurations**.

The Compare Configurations window appears.

**Step 2** Select **Startup vs Running**.

The Compare Configurations dialog box appears.

**Step 3** Select Router A using the device selector, then click **Finish**.

The Configuration Compare report appears.

**Step 4** Click the **Diffs Only** folder in the Configlets pane. The differences between the startup and running configurations are displayed in the Startup and Running panes.

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# Where You Should End Up—Verification

Once you have verified that the startup and the running configurations are different, check to see who made the change so that you can contact the person and find out why it was made.

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**Step 1** If you think the change occurred within the last 24 hours, select **Resource Manager Essentials > 24-Hour Reports > Change Audit Report**.

The Change Audit 24-Hour Summary appears.

(If you are unsure when the change occurred, select **Resource Manager Essentials > Change Audit > Search Change Audit** or **Resource Manager Essentials > Change Audit > All Changes**.)

**Step 2** To view details for Router A, click Details in the View Details column. The User Name field identifies the user who made the change.

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