



Preface

This manual describes the CiscoWorks2000 Resource Manager Essentials (Essentials) software and provides instructions for installing and configuring it.

Audience

This guide is for anyone who installs, configures, verifies, and uses Resource Manager Essentials software. Network administrators and operators should have the following skills:

- Basic HP-UX system administrator skills
- Basic network management skills

Conventions

This document uses the following conventions:

Item	Convention
Commands and keywords	boldface font
Variables for which you supply values	<i>italic</i> font
Displayed session and system information	screen font
Information you enter	boldface screen font

Item	Convention
Variables you enter	<i>italic screen font</i>
Menu items and button names	boldface font
Selecting a menu item	Option > Network Preferences

**Note**

Means *reader take note*. Notes contain helpful suggestions or references to materials not contained in the manual.

**Caution**

Means *reader be careful*. You are capable of doing something that might result in loss of data.

Related Documentation

The following additional documentation is available:

Paper Documentation

- *Getting Started with the CiscoWorks2000 Server*
- Using Resource Manager Essentials
- *Installing and Setting Up CD One on HP-UX*
- *Release Notes for Resource Manager Essentials on HP-UX*

Online Documentation

- Context-sensitive online help

You can access the help in two ways:

- Select an option from the navigation tree, then click **Help**.
- Click the Help button in the dialog box.

- PDF for:
 - Installing and Setting Up CD One on HP-UX
 - Installing and Setting Up Resource Manager Essentials on HP-UX
 - Using Resource Manager Essentials

**Note**

Adobe Acrobat Reader 4.0 is required.

Obtaining Documentation

World Wide Web

You can access the most current Cisco documentation on the World Wide Web at <http://www.cisco.com>, <http://www-china.cisco.com>, or <http://www-europe.cisco.com>.

Documentation CD-ROM

Cisco documentation and additional literature are available in a CD-ROM package, which ships with your product. The Documentation CD-ROM is updated monthly. Therefore, it is probably more current than printed documentation. The CD-ROM package is available as a single unit or as an annual subscription.

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Registered CCO users can order the Documentation CD-ROM and other Cisco Product documentation through our online Subscription Services at <http://www.cisco.com/cgi-bin/subcat/kaojump.cgi>.

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Obtaining Technical Assistance

Cisco provides Cisco Connection Online (CCO) as a starting point for all technical assistance. Warranty or maintenance contract customers can use the Technical Assistance Center. All customers can submit technical feedback on Cisco documentation using the web, e-mail, a self-addressed stamped response card included in many printed docs, or by sending mail to Cisco.

Cisco Connection Online

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You can access CCO in the following ways:

- WWW: www.cisco.com
- Telnet: [cco.cisco.com](telnet://cco.cisco.com)
- Modem using standard connection rates and the following terminal settings: VT100 emulation; 8 data bits; no parity; and 1 stop bit.
 - From North America, call 408 526-8070
 - From Europe, call 33 1 64 46 40 82

You can e-mail questions about using CCO to cco-team@cisco.com.

Technical Assistance Center

The Cisco Technical Assistance Center (TAC) is available to warranty or maintenance contract customers who need technical assistance with a Cisco product that is under warranty or covered by a maintenance contract.

To display the TAC web site that includes links to technical support information and software upgrades and for requesting TAC support, use www.cisco.com/techsupport.

To contact by e-mail, use one of the following:

Language	E-mail Address
English	tac@cisco.com
Hanzi (Chinese)	chinese-tac@cisco.com
Kanji (Japanese)	japan-tac@cisco.com
Hangul (Korean)	korea-tac@cisco.com
Spanish	tac@cisco.com
Thai	thai-tac@cisco.com

In North America, TAC can be reached at 800 553-2447 or 408 526-7209. For other telephone numbers and TAC e-mail addresses worldwide, consult the following web site:
<http://www.cisco.com/warp/public/687/Directory/DirTAC.shtml>.

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