



Preface

This manual describes getting started with CiscoWorks QoS Policy Manager, and provides scenarios for using it.

Audience

This manual is for network architects and designers, network administrators, network management consultants, and integration partners.

To use QoS Policy Manager, you should have a basic understanding of network management, TCP/IP, and the configuration of your network. You should also know how to use the Windows 2000 operating system on your QPM server.

Conventions

This document uses the following conventions:

Item	Convention
Commands and keywords	boldface font
Variables for which you supply values	<i>italic font</i>
Displayed session and system information	screen font
Information you enter	boldface screen font
Variables you enter	<i>italic screen font</i>

Item	Convention
Menu items and button names	boldface font
Selecting a menu item in paragraphs	Option > Network Preferences

**Note**

Means *reader take note*. Notes contain helpful suggestions or references to material not covered in the publication.

**Caution**

Means *reader be careful*. In this situation, you might do something that could result in equipment damage or loss of data.

Product Documentation

**Note**

We sometimes update the printed and electronic documentation after original publication. Therefore, you should also review the documentation on Cisco.com for any updates.

You can find product information, including documentation, at this URL on Cisco.com:

<http://www.cisco.com/en/US/products/sw/cscowork/ps2064/index.html>

[Table 1](#) describes the product documentation that is available.

Table 1 **Product Documentation**

Document Title	Available Formats
<i>Release Notes for CiscoWorks QoS Policy Manager 4.0</i>	<ul style="list-style-type: none"> • PDF on the product DVD. • On Cisco.com at: http://www.cisco.com/en/US/products/sw/cscowork/ps2064/prod_release_notes_list.html
<i>Quick Start Guide for CiscoWorks QoS Policy Manager 4.0</i>	<ul style="list-style-type: none"> • Printed document included with the product. • PDF on the product DVD • On Cisco.com at: http://www.cisco.com/en/US/products/sw/cscowork/ps2064/prod_installation_guides_list.html
<i>Installation Guide for QoS Policy Manager 4.0 on Solaris</i>	<ul style="list-style-type: none"> • PDF on the product DVD. • On Cisco.com at: http://www.cisco.com/en/US/products/sw/cscowork/ps2064/prod_installation_guides_list.html
<i>Installation Guide for QoS Policy Manager 4.0 on Windows</i>	<ul style="list-style-type: none"> • PDF on the product DVD • On Cisco.com at: http://www.cisco.com/en/US/products/sw/cscowork/ps2064/prod_installation_guides_list.html
<i>Getting Started Guide for CiscoWorks QoS Policy Manager 4.0</i>	<ul style="list-style-type: none"> • PDF on the product DVD and from the CiscoWorks QoS Policy Manager online help. • On Cisco.com at: http://www.cisco.com/en/US/products/sw/cscowork/ps2064/prod_installation_guides_list.html
<i>User Guide for CiscoWorks QoS Policy Manager 4.0</i>	<ul style="list-style-type: none"> • PDF on the product DVD and from the CiscoWorks QoS Policy Manager online help. • On Cisco.com at: http://www.cisco.com/en/US/products/sw/cscowork/ps2064/products_user_guide_list.html

Table 1 **Product Documentation (continued)**

Document Title	Available Formats
<i>Supported Devices for CiscoWorks QoS Policy Manager 4.0</i>	<ul style="list-style-type: none"> On Cisco.com at: http://www.cisco.com/en/US/products/sw/cscowork/ps2064/products_device_support_tables_list.html
Context-sensitive Online Help	<ul style="list-style-type: none"> Select an option from the navigation tree, then click Help. Click the Help button in the dialog box.

Related Documentation



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We sometimes update the printed and electronic documentation after original publication. Therefore, you should also review the documentation on Cisco.com for any updates.

QPM runs on the CiscoWorks Common Services Server. Documentation for CiscoWorks Common Services is available on Cisco.com at:

http://www.cisco.com/en/US/products/sw/cscowork/ps3996/tsd_products_support_series_home.html?q=

Obtaining Documentation, Obtaining Support, and Security Guidelines

For information on obtaining documentation, obtaining support, providing documentation feedback, security guidelines, and also recommended aliases and general Cisco documents, see the monthly *What's New in Cisco Product Documentation*, which also lists all new and revised Cisco technical documentation, at:

<http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html>