



Release Notes for CiscoWorks LMS Portal 1.2 (With LMS 3.2)

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These Release Notes contain information about the key features of CiscoWorks LMS Portal 1.2 and provide pointers to information on product documentation. They also give details about the known problems in this release.

These Release Notes apply to CiscoWorks LMS Portal 1.2, running on Windows and Solaris platforms and include:

- [Key Features](#)
- [Product Documentation](#)
- [Related Documentation](#)
- [Known Problems in CiscoWorks LMS Portal 1.2](#)
- [Obtaining Documentation, Obtaining Support, and Security Guidelines](#)

Key Features

The following are the new features and portlets in CiscoWorks LMS Portal 1.2:

- **Multi-community Support:**
Portal Framework supports multiple communities within a single portal engine. This enables the LMS and non-LMS applications to share a common portal framework.
- **Embedded View**
You can render another servers or same servers page as a URL.



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- Read Only and Default Views

These are the two new views in this release:

- Read Only Views: You cannot modify or delete any portlet from this view. For example, Functional View in LMS Application.
- Default Views: These views are provided based on the type of views set by the applications. For example, Functional View in CiscoWorks LMS Portal.

- Banner Modifications:

The CiscoWorks LMS Portal home page has a banner, CiscoWorks LMS Portal.

However, if you have multiple communities and if you switch among multiple communities, the banner changes, accordingly.

- Child View

You can add a child view or sub view within a main view

- View Hide

The View Hide option enables you to conceal the views that you do not use. However, when you conceal a view, it does not get deleted.

- Friendly URL for Views:

The Friendly URL feature helps you to directly launch a particular tab or a view of a portal. You can assign names to these views and launch it as a URL.

For example, the URL will be `http://hostname/group/communityname/actual view name`.

- Launching Portlet List

Allows you to launch the list of single instance portlets that are available in the portal using the Portlet List icon.

You can also launch the list of portlets by giving a friendly URL:
`http://hostname:port/cwportal/PortletList`) directly in the browser

- Alerts and Summary Portlet

Captures the alarms and notifications from different applications within LMS.

- Frequently used TOP N workflow portlets

Replaces the top five workflow demo portlets in LMS 3.1. Instead of one portlet with the top five workflows, this release has a set of set of workflow demos for each applications.

- Top-N- POE Utilization portlet

Enables you to monitor power usage at PSE and Port levels. This also displays the minimum, maximum, and average power utilization of Network devices in Health and Utilization Monitor.

- TrendWatch portlet

Allows you to view the summary report of the TrendWatch violations that has occurred.

- HUM Live Graph It portlet

HUM Live-GraphIt portlet allows you to troubleshoot issues with network elements.

This portlet allows you to perform a near real-time monitoring of the health and utilization parameters such as, CPU utilization, interface utilization, power utilization and so on. The minimum time interval that is supported is 30 seconds.

- Custom Top N Records portlet

Enables you to view Top N reports on user-defined templates for which pollers are created.

- Histo-Graph It portlet
Allows you to select two MIB variables in the configuration and generate an overlay graph.
- Technology portlet
Enables you to group all technology (GOLD, EEM, and SCH) related links that are displayed below the Shortcut section of the RME portal.
- Top N Syslog Sender portlet
Displays the TOP N devices sending more number of Syslogs in the last 24 hours.
- Syslog Message portlet
Displays the Top N Syslog messages based on the severity type, message type, facility and mnemonics in the last 24 hours.
- Syslog Summary portlet
Displays the 24-hour Syslog event distribution, as a pie chart.
- IPM Collector Information portlet
Enhanced to provide information on the total number of collectors.Syslog Summary portlet.

Product Documentation



Note

We sometimes update the printed and electronic documentation after original publication. Therefore, you should also review the documentation on Cisco.com for any updates.

[Table 1](#) describes the product documentation that is available.

Table 1 **Product Documentation**

Document Title	Available Formats
<i>Installing and Getting Started with CiscoWorks LAN Management Solution 3.2</i>	<ul style="list-style-type: none"> • Printed document that is included with the product. • PDF on the product DVD and on the documentation CD-ROM • On Cisco.com at: http://www.cisco.com/en/US/products/sw/cscowork/ps2425/prod_installation_guides_list.html
<i>Data Migration Guide for LMS 3.2</i>	<ul style="list-style-type: none"> • PDF on the product DVD and on the documentation CD-ROM. • On Cisco.com at: http://www.cisco.com/en/US/products/sw/cscowork/ps2425/prod_installation_guides_list.html
<i>User Guide for CiscoWorks LMS Portal 1.2</i>	<ul style="list-style-type: none"> • PDF on the product DVD and on the documentation CD-ROM. • On Cisco.com at: http://www.cisco.com/en/US/products/ps7198/products_user_guide_list.html

Table 1 *Product Documentation (continued)*

Document Title	Available Formats
<i>Release Notes for CiscoWorks LMS Portal 1.2</i>	<ul style="list-style-type: none"> • PDF on the product DVD and on the documentation CD-ROM. • On Cisco.com at: http://www.cisco.com/en/US/products/ps7198/prod_release_notes_list.html
<i>Context-sensitive Online help</i>	<ul style="list-style-type: none"> • Select an option from the navigation tree and click Help. • Click the Help button in the dialog box.

Related Documentation



Note

We sometimes update the printed and electronic documentation after original publication. Therefore, you should also review the documentation on Cisco.com for any updates.

[Table 2](#) describes the additional documentation that is available.

Table 2 *Related Documentation*

Document Title	Available Formats
<i>User Guide for CiscoWorks Common Services 3.3</i>	<ul style="list-style-type: none"> • PDF on the product DVD and on the documentation CD-ROM. • On Cisco.com at: http://www.cisco.com/en/US/products/sw/cscowork/ps3996/products_user_guide_list.html
<i>User Guide for CiscoWorks Assistant 1.2</i>	<ul style="list-style-type: none"> • On PDF on the product DVD and on the documentation CD-ROM. • On Cisco.com at: http://www.cisco.com/en/US/products/ps7212/tsd_products_support_series_home.html
<i>User Guide for Device Fault Manager 3.2</i>	<ul style="list-style-type: none"> • On PDF on the product DVD and on the documentation CD-ROM. • On Cisco.com at: http://cisco.com/en/US/products/sw/cscowork/ps2421/products_user_guide_list.html
<i>User Guide for Internetwork Performance Monitor 4.2</i>	<ul style="list-style-type: none"> • On PDF on the product DVD and on the documentation CD-ROM. • On Cisco.com at: http://cisco.com/en/US/products/sw/cscowork/ps1008/tsd_products_support_series_home.html
<i>User Guide for Resource Manager Essentials 4.3</i>	<ul style="list-style-type: none"> • On PDF on the product DVD and on the documentation CD-ROM. • On Cisco.com at: http://cisco.com/en/US/products/sw/cscowork/ps2073/products_user_guide_list.html
<i>User Guide for Campus Manager 5.2</i>	<ul style="list-style-type: none"> • On PDF on the product DVD and on the documentation CD-ROM. • On Cisco.com at: http://cisco.com/en/US/products/sw/cscowork/ps563/products_user_guide_list.html

Table 2 Related Documentation (continued)

Document Title	Available Formats
<i>User Guide for Health and Utilization Monitor 1.2</i>	<ul style="list-style-type: none"> On PDF on the product DVD and on the documentation CD-ROM. On Cisco.com at: http://cisco.com/en/US/products/ps9303/products_user_guide_list.html
<i>User Guide for CiscoView 6.1.9</i>	<ul style="list-style-type: none"> On PDF on the product DVD and on the documentation CD-ROM. On Cisco.com at: http://cisco.com/en/US/products/sw/cscowork/ps4565/products_user_guide_list.html

Known Problems in CiscoWorks LMS Portal 1.2

This section explains the known problems in CiscoWorks LMS Portal 1.2 :

Table 3 Known Problems in CiscoWorks LMS Portal 1.2

Bug ID	Summary	Explanation
CSCsy25106	Error appears on the CiscoWorks Portal community page if you log in as a cwp user	<p>If you log into CiscoWorks Portal with a user name as cwp, then the same error appears</p> <p>Workaround:</p> <p>Delete the following users from Common Services as well as Portal (via stale user deletion).</p> <ol style="list-style-type: none"> If the username as cwp. If the username is as same as the community name. <p>After deleting log into CiscoWorks Portal with the user name other than the user name mentioned above.</p>
CSCsx78181	The Add Page button and the list of views in the Manage View page do not appear.	<p>This problem occurs if you:</p> <ol style="list-style-type: none"> Go to CiscoWorks LMS Portal The Add Page button does not appear Navigate to Manage View page in CiscoWorks LMS Portal The View List button does not appear. <p>This behavior is found only in IE7 in Windows 2k3.</p> <p>Workaround:</p> <p>Enable the security setting, Initialize and script ActiveX control not marked as safe in the IE7 browser in Windows 2k3/2k8 server.</p>
CSCsx68699	View Setting problems	<p>Help desk users are not able to view the different themes or color schemes.</p> <p>Workaround:</p> <p>None</p>

Table 3 Known Problems in CiscoWorks LMS Portal 1.2 (continued)

Bug ID	Summary	Explanation
CSCsz30143	Transition from Embedded view to Portal view does not work.	<p>This problem occurs when you:</p> <ol style="list-style-type: none"> 1. Log into CiscoWorks LMS Portal and click Manage View 2. Select LMS from the tree structure on the left 3. Enter a view name and select Embedded from the drop-down list and click Save. <p>The view is created.</p> <ol style="list-style-type: none"> 4. Select the created view and the View type from the drop-down list and click Save <p>The following error message appears:</p> <p>You have entered invalid data. Please try again</p> <p>If you click the Back button, the following error message appears:</p> <p>View Settings is temporarily unavailable</p> <p>Workaround:</p> <p>Go to CiscoWorks LMS Portal and launch the Manage View again.</p>
CSCsx52841	A pop-up appears twice while minimizing and restoring the Iframe portlet	<p>This problem occurs when you:</p> <ol style="list-style-type: none"> 1. Install LMS 3.2 on the Windows server 2. Add Iframe portlet to any view 3. Configure the Iframe portlet with any other LMS server. <p>You need to configure it with the authentication option, user name and password fields for that LMS server</p> <ol style="list-style-type: none"> 4. Click the Save button. 5. After the Iframe gets configured successfully, minimize the Iframe portlet <p>A popup with the following message is thrown twice.</p> <p>You are about to log in to the site "10.x.x.x.x" with the username "xxxx", but the website does not require authentication.</p> <p>Is "10.x.x.x.x" the site you want to visit?</p> <p>Workaround:</p> <p>None.</p>

Table 3 Known Problems in CiscoWorks LMS Portal 1.2 (continued)

Bug ID	Summary	Explanation
CSCsl32164	In the RME hardware and software Summary portlets, an error appears when you click any Device Count link.	<p>In the RME hardware and software Summary portlets, when you click the Device Count link, the Login screen appears.</p> <p>You are prompted to enter your user name and password.</p> <p>After you enter these credentials and log in, the following error message appears:</p> <p>You have not selected a report. Select a report to run or schedule a job.</p> <p>Workaround:</p> <ol style="list-style-type: none"> 1. Close the pop-up screen with the error message 2. Click the Device Count link again 3. Enter the Log in credentials <p>The correct page is displayed.</p>
CSCsk34262	Some portlets are not displayed by default in the views of CiscoWorks LMS Portal 1.2	<p>When you upgrade from LMS 3.0 to LMS 3.0 December 2007 Update or to LMS 3.2, some portlets in CiscoWorks LMS Portal are not displayed by default in the views.</p> <p>Workaround:</p> <p>Manually add the portlets into the view, after upgrading.</p>
CSCsk76372	Remote portlet links do not launch the remote server from a Windows Vista client system.	<p>This problem occurs because the domain name for the remote server is not resolved with the client server.</p> <p>The remote portlet is configured from an intermediate server that does not have a domain name. Hence the client browser cannot connect to the remote server because its domain name is not resolved.</p> <p>Workaround:</p> <p>None.</p>

Resolved Problems in CiscoWorks LMS Portal 1.2

Table 4 *Resolved Problems in CiscoWorks LMS Portal 1.2*

Bug ID	Summary	Explanation
CSCsj72270	In the earlier versions, if you placed a portlet in the third column, the shaded area did not appear.	This bug has been resolved in this release.

Obtaining Documentation, Obtaining Support, and Security Guidelines

For information on obtaining documentation, obtaining support, providing documentation feedback, security guidelines, and also recommended aliases and general Cisco documents, see the monthly *What's New in Cisco Product Documentation*, which also lists all new and revised Cisco technical documentation, at:

<http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html>

This document is to be used in conjunction with the documents listed in the [Product Documentation](#) section.

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