



Release Notes for CiscoWorks LMS Portal 1.1 (With LMS 3.1)

The Release Note contain information about the key features of CiscoWorks LMS Portal 1.1 and provide pointers to information on product documentation.

They also give details about the known problems in this release.

These Release Notes apply to CiscoWorks LMS Portal 1.1, running on a Windows platform and include:

- [Key Features](#)
- [Product Documentation](#)
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- [Known Problems in CiscoWorks LMS Portal 1.1](#)
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Key Features

This section describes the new features in CiscoWorks LMS Portal 1.1. The following are the new portlets in CiscoWorks LMS Portal 1.1.

- **Device Allocation Summary portlet**
Allows you to view the summary of all devices managed by each application. It also displays the devices that are not managed by any of the applications.
If the server is in a Master - Slave setup, the Device Allocation Summary displays device management information about all Masters and Slaves in this server.
- **CDA Error Summary portlet**
Displays information about the types of errors in RME device credentials such as SNMP, Telnet, SSH. This portlet also displays the device count along with the type of error.
- **RME Config Protocol Summary portlet**
Displays information about the configuration protocol usage details for successful configuration fetches. This portlet also enables you to change the Config Protocol Order.



- IPM Availability Dashboard portlet
Displays:
 - Number of collectors in each availability range for the selected collector groups.
 - User-defined Collectors group
 - Availability percentage ranges. Based on the configuration, this portlet displays the operation types groups and the user-defined collector groups that you have selected.
- IPM Violation Summary portlet.
This portlet displays seven Violation Summary details such as rfactor, MOS, ICPF, Erros, Latency, Jitter and so on.
- DFM Events Summary portlet.
Displays information about the events and the severity of the events such as Critical or Informational.
- User Tracking Summary portlet
Displays the number of MACs. These are:
 - Rogue MAC— MACs that are not in the network.
 - New MAC— MACs that have recently appeared in the network. These MACs are not configured as Rogue.
 - Dormant MAC— MAC that has been inactive for a period longer than the specified dates.This portlet also displays the summary of the last User Tracking information. For example, the number of end hosts and active hosts.
- Supported Device Finder portlet
Enables you to view the details of the devices that are supported in various LMS applications, such as Resource Manager Essentials (RME), Campus Manager (CM), Device Fault Manager (DFM), and CiscoView.
This portlet enables you to:
 - Locate the supported devices in the LMS applications.
 - Get the latest updates on supported devices, as well as devices that will be supported in the upcoming releases.
 - Raise a request through mail to support a new device if it is not supported.
- LMS Workflows Demo portlet
Displays the most commonly used workflows in LMS 3.1.
You can click the workflow links to launch the demo.

For more details about CiscoWorks LMS Portal 1.1, see the *User Guide for CiscoWorks LMS Portal 1.1*.

Product Documentation


Note

We sometimes update the printed and electronic documentation after original publication. Therefore, you should also review the documentation on Cisco.com for any updates.

Table 1 describes the product documentation that is available.

Table 1 **Product Documentation**

Document Title	Available Formats
<i>Installing and Getting Started with CiscoWorks LAN Management Solution 3.1</i>	<ul style="list-style-type: none"> Printed document that is included with the product. PDF on the product DVD and on the documentation CD-ROM On Cisco.com at: http://www.cisco.com/en/US/products/sw/cscowork/ps2425/prod_installation_guides_list.html
<i>Data Migration Guide for LMS 3.1</i>	<ul style="list-style-type: none"> PDF on the product DVD and on the documentation CD-ROM. On Cisco.com at: http://www.cisco.com/en/US/products/sw/cscowork/ps2425/prod_installation_guides_list.html
<i>User Guide for CiscoWorks LMS Portal 1.1</i>	<ul style="list-style-type: none"> PDF on the product DVD and on the documentation CD-ROM. On Cisco.com at: http://www.cisco.com/en/US/products/ps7198/products_user_guide_list.html
<i>Release Notes for CiscoWorks LMS Portal 1.1</i>	<ul style="list-style-type: none"> PDF on the product DVD and on the documentation CD-ROM. On Cisco.com at: http://www.cisco.com/en/US/products/ps7198/prod_release_notes_list.html
<i>Context-sensitive Online help</i>	<ul style="list-style-type: none"> Select an option from the navigation tree and click Help. Click the Help button in the dialog box.

Related Documentation



Note

We sometimes update the printed and electronic documentation after original publication. Therefore, you should also review the documentation on Cisco.com for any updates.

Table 2 describes the additional documentation that is available.

Table 2 **Related Documentation**

Document Title	Available Formats
<i>User Guide for CiscoWorks Common Services 3.2</i>	<ul style="list-style-type: none"> PDF on the product DVD and on the documentation CD-ROM. On Cisco.com at: http://www.cisco.com/en/US/products/sw/cscowork/ps3996/products_user_guide_list.html
<i>User Guide for CiscoWorks Assistant 1.1</i>	<ul style="list-style-type: none"> On PDF on the product DVD and on the documentation CD-ROM. On Cisco.com at: http://www.cisco.com/en/US/products/ps7212/tsd_products_support_series_home.html
<i>User Guide for Device Fault Manager 3.1</i>	<ul style="list-style-type: none"> On PDF on the product DVD and on the documentation CD-ROM. On Cisco.com at: http://cisco.com/en/US/products/sw/cscowork/ps2421/products_user_guide_list.html
<i>User Guide for Internetwork Performance Monitor 4.1</i>	<ul style="list-style-type: none"> On PDF on the product DVD and on the documentation CD-ROM. On Cisco.com at: http://cisco.com/en/US/products/sw/cscowork/ps1008/tsd_products_support_series_home.html
<i>User Guide for Resource Manager Essentials 4.2</i>	<ul style="list-style-type: none"> On PDF on the product DVD and on the documentation CD-ROM. On Cisco.com at: http://cisco.com/en/US/products/sw/cscowork/ps2073/products_user_guide_list.html
<i>User Guide for Campus Manager 5.1</i>	<ul style="list-style-type: none"> On PDF on the product DVD and on the documentation CD-ROM. On Cisco.com at: http://cisco.com/en/US/products/sw/cscowork/ps563/products_user_guide_list.html
<i>User Guide for Health and Utilization Monitor 1.1</i>	<ul style="list-style-type: none"> On PDF on the product DVD and on the documentation CD-ROM. On Cisco.com at: http://cisco.com/en/US/products/ps9303/products_user_guide_list.html

Known Problems in CiscoWorks LMS Portal 1.1

This section explains the known problems in CiscoWorks LMS Portal 1.1:

Table 3 Known Problems in CiscoWorks LMS Portal 1.1

Bug ID	Summary	Explanation
CSCsk76372	Remote portlet links do not launch the remote server from a Windows Vista client system.	<p>This is because the domain name for the remote server is not resolved with the client server.</p> <p>The remote portlet is configured from an intermediate server that does not have a domain name. Hence the client browser cannot connect to the remote server because its domain name is not resolved.</p> <p>Workaround: None.</p>
CSCsj72270	In 2:1:2 - 1 Layout, placing a portlet in the third column for the first time does not display the shaded region.	<p>In 2:1:2 - 1 Layout, when you place a portlet in the third column for the first time, the green region with two arrows round the portlet is not displayed.</p> <p>This makes it difficult to place the portlet.</p> <p>This problem is because of a bug in the Liferay engine.</p> <p>Workaround: None.</p>
CSCsk34262	Some portlets are not displayed by default in the views of CiscoWorks LMS Portal 1.1	<p>When you upgrade from LMS 3.0 to LMS 3.0 December 2007 Update some portlets in CiscoWorks LMS Portal are not displayed by default in the views.</p> <p>Workaround: You must manually add the portlets into the view, after upgrading.</p>
CSCs132164	In RME hardware summary and in RME software summary portlet an error appears when you click any device count link.	<p>In the RME hardware and software summary portlets, when you click the device count link, the Login screen appears.</p> <p>You are prompted to enter your user name and password.</p> <p>After you enter these credentials and log in the following error message appears:</p> <p>You have not selected a report. Select a report to run or schedule a job.</p> <p>Workaround:</p> <ol style="list-style-type: none"> 1. Close the pop-up screen with the error message 2. Click the device count link again 3. Enter the Log in credentials <p>The correct page is displayed.</p>

Obtaining Documentation and Submitting a Service Request

For information on obtaining documentation, submitting a service request, and gathering additional information, see the monthly *What's New in Cisco Product Documentation*, which also lists all new and revised Cisco technical documentation, at:

<http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html>

Subscribe to the *What's New in Cisco Product Documentation* as a Really Simple Syndication (RSS) feed and set content to be delivered directly to your desktop using a reader application. The RSS feeds are a free service and Cisco currently supports RSS version 2.0.

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