



# Configuring HP OpenView for Full NTFS Privileges

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This appendix describes how to create an account that has full NTFS privileges with HP OpenView. You must perform this procedure if HP OpenView is installed on a NTFS partition.



**Note**

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This procedure is required for Windows NT, not Windows 2000.

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This appendix contains these procedures:

- Creating a User Account with Full NTFS Privileges, page A-2
- Configuring the HP OpenView Process Manager Service, page A-3



**Note**

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Perform these procedures *after* upgrading all remote HPOV-NetView Adapters. Otherwise, after performing these procedures, you will have to manually remove the old adapter before installing the new one.

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# Creating a User Account with Full NTFS Privileges

To create in your local domain a user account with full NTFS privilege (for example, Administrator), perform these steps:

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- Step 1** Select **Start>Programs>Administrative Tools (Common)>User Manager**. The User Manager application opens.
- Step 2** Create the New User account by selecting **User>New User**. The New User dialog box appears.
- Step 3** Complete these fields in the New User dialog box:
- In the Username field, enter **OpenView**.
  - In the Full Name field, enter **OpenView Administration**.
  - In the Description field, enter **Permit operation from OpenView services**.
  - In the Password field, enter your password.
  - In the Confirm Password field, re-enter your password.
- Step 4** From the New User dialog box, deactivate all check box selections.
- Step 5** From the New User dialog box, click **Groups**. The Group Memberships dialog box appears.
- Remove the current members:
    - In Member Of, select each entry.
    - Click **Remove**.
  - Add the Administrator to the current members:
    - In Not member of, select Administrators.
    - Click **Add**.
  - Click **OK**.
- Step 6** In the New User dialog box, click **OK**. The New User dialog box closes, and the new OpenView account appears in the Username list.

- Step 7** Select **Policies>User Rights**. The User Rights Policy dialog box appears.
- Activate the Show Advanced User Rights check box.
  - From the Right drop-down list, select **Log on as a service**.
  - Click **Add...** The Add Users and Groups dialog box appears.
    - In the List Names From drop-down list, select your local domain.
    - Click **Show Users**.
    - In the Names field, select **OpenView** and click **Add**. OpenView appears in the Add Names field.
    - Click **OK**.
- OpenView appears in the Grant To field of the User Rights Policy dialog box.
- Step 8** Click **OK** and exit the User Manager application.
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## Configuring the HP OpenView Process Manager Service

To configure the Process Manager Service, follow these steps.

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- Step 1** Select **Start>Control Panel>Services**. The Services application appears.
- Step 2** In the Service field, select **HP OpenView Process Manager** and click **Startup...** The Service dialog box appears.
- Step 3** In the Log On As section, activate the **This Account** radio button and click "...". The Add User dialog box appears.
- From the List Names From drop-down list, select your local domain. The newly created user account appears in the Names field.
  - In the Names field, select **OpenView** and click **Add**. OpenView appears in the Add Name field.
  - Click **OK**. The Add User dialog box closes.

- Step 4** Complete the remaining fields in the Service dialog box:
- a. Enter your password in the Password field.
  - b. Re-enter your password in the Confirm Password field.
  - c. Click **OK**.
  - d. If the Service field displays OpenView as running:
    - Select OpenView and click **Stop**.
    - When the Service field displays OpenView as stopped, select OpenView and click **Start**.
- Step 5** Exit the Services application.



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**Note** Proceed to the following section to verify whether you need to remove and reinstall the HPOV-NetView adapter.

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**Note** If you perform these procedures *before* installing the DFM 1.1 version of a *remote* HPOV-NetView Adapter, you must manually remove the old remote adapter before installing the new version. This procedure is described in the “Installing or Upgrading the HPOV-NetView Adapter on a Remote Host Not Running CiscoWorks2000” section on page 2-29.

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