



Adding External Connections to the CiscoWorks Server

You can add connections from the CiscoWorks Server to external web-based applications, such as Cisco Connection Online (CCO) or other web-based applications used by your company.

These sections assist you in creating new connections and using existing external connections on the CiscoWorks Server:

- [Creating and Installing External Connections](#)
- [Using CCO Connections](#)

Creating and Installing External Connections

You can create and install connections that link CiscoWorks to external applications by using Management Connection (see [Table 5-1](#)). A connection consists of a set of links to the application URLs and application support information.

You can create your own connection or import an existing file. When creating a connection, you can define folders and folder items that link to the application functions.

Before you install a connection, Management Connection ensures that folder and item names do not conflict with names on the local installation, and verifies that the URLs are active. After a connection is installed, the newly defined folders and items are added to the Management Connection drawer.

Table 5-1 Management Connection Tasks

Task	Purpose	Action
Create a connection.	Links CiscoWorks to external applications.	Select Management Connection >Administration> Create
Delete a connection.	Deletes a connection you are no longer using.	Select Management Connection > Administration > Delete
Export a connection.	Exports the connection to the local server so it can be imported to other installations.	Select Management Connection > Administration > Export
Link a partner application to CiscoWorks.	Adds a link from an available third-party connection file.	Select Management Connection > Administration > Import
Modify a connection.	Changes the application, company, and support information. Can also be used to change folder and item names, item URLs, user privileges, and the server for the connection file.	Select Management Connection > Administration > Modify
Add HTTP proxy.	Adds an HTTP proxy to use for management connection.	Select Management Connection > Administration > Set HTTP Proxy

Using CCO Connections

CiscoWorks incorporates links to common resources available on Cisco.com.

Management Connection > CCO Tools, Common Services provides links to frequently used CCO tools, such as Cisco Feature Navigator, Technical tips, troubleshooting information, a bug toolkit, open forum, and Technical Assistance Center (TAC) access. You need a CCO username and password to use these tools.