



# Password Information

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This appendix provides information on the usage of passwords in CiscoWorks Common Services installation. It contains:

- [CiscoWorks Admin Password](#)
- [CiscoWorks Guest Password](#)
- [CiscoWorks Common Services Database Password](#)
- [Licensing Database Password](#)

## CiscoWorks Admin Password

While entering the CiscoWorks Admin passwords:

- Use a minimum of 5 characters.
- Do not insert spaces between characters.
- Do not leave the password field blank.

## CiscoWorks Guest Password

While entering the CiscoWorks Guest passwords:

- Use a minimum of 5 characters.
- Do not insert spaces between characters.
- Do not leave the password field blank.

## CiscoWorks Common Services Database Password

While entering the CiscoWorks Common Services Database passwords:

- Use a minimum of 5 and a maximum of 15 characters.
- Enter only valid characters. These are: a-z, A-Z, and 0-9.
- Do not start the password with a number.
- Do not insert spaces between characters.
- Do not leave the password field blank.

## Licensing Database Password

While entering the Licensing Database passwords:

- Use a minimum of 5 and a maximum of 15 characters.
- Enter only valid characters. These are: a-z, A-Z, and 0-9.
- Do not start the password with a number.
- Do not insert spaces between characters.
- Do not leave the password field blank.

## New Installation

The following rules apply for a new installation:

- In Express and Typical mode, if you do not enter the passwords, the installation generates random passwords.
- In Custom mode, you need to provide passwords.

## Upgrade Installation and Reinstallation

The following rules apply for upgrade and reinstallation:

- In Express and Typical mode, passwords from the earlier installation are retained.

If you have not entered a password for CiscoWorks admin or guest user during the previous installation, a warning appears:

```
The password for the cwuser user is empty. For security reasons
you must change the password as soon as you can from CiscoWorks
Desktop.
```

Where *cwuser* is either CiscoWorks admin or guest.

- In Custom mode, you need to provide passwords.

