



A

accessing

Cisco.com [xi](#)

CiscoWorks2000 Server [3-4](#)

TAC

via telephone [xii](#)

via the world-wide web [xii](#)

AIX patches required prior to installation [1-4](#)

audience for this document [vii](#)

available drive space required on the server [1-3](#)

checking [1-3](#)

B

browser

configuring [3-2 to 3-4](#)

requirements

client [1-5](#)

troubleshooting setup of [A-7 to A-8](#)

C

cancelling an installation, caution

regarding [2-2](#)

cautions

regarding

cancelling an installation [2-2](#)

changing the database password during
remote upgrades [2-14](#)

not using the correct method to uninstall
CD One [2-16](#)

significance of [viii](#)

CD-ROM

documentation offered on [ix](#)

mounting and unmounting on AIX [B-1 to B-6](#)

mounting a local drive [B-2 to B-3](#)

mounting a remote drive [B-3 to B-4](#)

unmounting a local drive [B-4 to B-5](#)

unmounting a remote drive [B-5 to B-6](#)

obtaining documentation on [ix](#)

checking

for required drive space [1-3](#)

processes, after installation [A-1](#)

Cisco.com

accessing [xi](#)

features and services [xi](#)

CiscoView, using [3-4](#)

CiscoWorks2000 Server

accessing [3-4](#)

IP address, using [2-3](#)

client systems, configuring [3-1 to 3-4](#)

- browser, configuring [3-2 to 3-4](#)
- display fonts, setting [3-1 to 3-2](#)
- Integration Utility, configuring [3-4](#)

configuring

- browser [3-2 to 3-4](#)
 - troubleshooting setup [A-7 to A-8](#)
- CD One (see setting up CD One)
- client systems [3-1 to 3-4](#)
 - browser, configuring [3-2 to 3-4](#)
 - display fonts, setting [3-1 to 3-2](#)
 - Integration Utility, configuring [3-4](#)
- Integration Utility [3-4](#)

conventions, typographical, used in this document [vii to viii](#)

D

devices supported [1-5](#)

display fonts, setting [3-1 to 3-2](#)

documentation

- audience for this document [vii](#)
- feedback, providing online [x](#)
- obtaining [ix to x](#)
 - on CD-ROM [ix](#)
 - on the world-wide web [ix](#)
 - ordering [x](#)
- related [viii to ix](#)
- typographical conventions used in [vii to viii](#)

drive space requirements on the server [1-3](#)

E

e-mail, using, to provide documentation feedback [x](#)

F

feedback form for documentation, online [x](#)

files modified by installation [2-4](#)

fonts, setting display [3-1 to 3-2](#)

H

hardware requirements

- client [1-5](#)
- server [1-3](#)

help [xi to xii](#)

(see also troubleshooting installation)

Cisco.com

- accessing [xi](#)
- features and services [xi](#)

online, how to use [viii](#)

TAC

- features and services [xi to xii](#)
- telephone numbers [xii](#)
- URL [xii](#)

I

- Installation Messages (table) [A-4 to A-7](#)
- installing CD One [2-1 to 2-16](#)
 - caution regarding cancelling an installation [2-2](#)
 - new installations [2-5 to 2-8](#)
 - running the installation program [2-5 to 2-8](#)
 - preparation for [2-3 to 2-4](#)
 - environment variables, setting [2-3](#)
 - server IP address, using [2-3](#)
 - system files modified during installation [2-4](#)
 - TCP and UDP ports used [2-4](#)
- removing CD One [2-16](#)
 - caution regarding not using the correct method [2-16](#)
- task overview [2-2](#)
 - Installing CD One Task Overview (table) [2-2](#)
- upgrades [2-8 to 2-16](#)
 - local upgrades [2-9 to 2-14](#)
 - remote upgrades [2-14 to 2-16](#)
 - upgrade paths [1-2](#)
 - Upgrade Paths (table) [1-2](#)
- Installing CD One Task Overview (table) [2-2](#)
- Integration Utility
 - configuring [3-4](#)

M

- memory (RAM) requirements
 - client [1-5](#)
 - server [1-3](#)
- mounting and unmounting the CD-ROM (see CD-ROM, mounting and unmounting)

N

- network
 - administrators, prerequisite skills [vii](#)
 - operators, prerequisite skills [vii](#)
- network management system (NMS)
 - environments supported [1-6](#)
- NMS environments supported [1-6](#)
- notes, significance of [viii](#)

O

- ordering documentation [x](#)

P

- patches required prior to installation [1-4](#)
- prerequisites for installation [1-1 to 1-6](#)

prerequisites for installationclient requirements **1-5**

- browser **1-5**
- hardware **1-5**
- memory (RAM) **1-5**
- software, browser **1-5**
- software, system **1-5**

prerequisites for installationserver requirements **1-3**

- AIX patches **1-4**
- available drive space **1-3**
- memory (RAM) **1-3**
- Server System Requirements (table) **1-3**
- software, additional (optional) **1-3**
- software, system **1-3**
- system hardware **1-3**

prerequisites for installation supported devices **1-5**

- network management system (NMS) environments **1-6**

prerequisite skills for

- network administrators **vii**
- network operators **vii**

process status, viewing and changing **A-2 to A-3**

product overview **1-1**

R

reader comment (feedback) form, online **x**

removing CD One (see installing CD One)

S

Server System Requirements (table) **1-3**

setting display fonts **3-1 to 3-2**

setting up CD One **3-1 to 3-4**

- CiscoView, using **3-4**
- CiscoWorks2000 Server, accessing **3-4**
- client systems, configuring **3-1 to 3-4**
 - browser, configuring **3-2 to 3-4**
 - display fonts, setting **3-1 to 3-2**
 - Integration Utility, configuring **3-4**

software requirements

- client
 - browser **1-5**
 - system **1-5**
- server
 - additional (optional) **1-3**
 - system **1-3**

supported

- devices **1-5**
- NMS environments **1-6**

system files modified during installation **2-4**

T

tables

- Installation Messages **A-4 to A-7**
- Installing CD One Task Overview **2-2**
- Server System Requirements **1-3**

Upgrade Paths **1-2**

TAC (Technical Assistance Center)

- features and services **xi to xii**
- telephone numbers **xii**
 - things to do before calling **xii, A-3**
- URL **xii**

TCP and UDP ports used by CD One **2-4**

Technical Assistance Center (see TAC)

technical support **xi to xii**

- (see also troubleshooting installation)
- Cisco.com
 - accessing **xi**
 - features and services **xi**
- TAC
 - accessing **xii**
 - features and services **xi to xii**
- telephone numbers for TAC **xii**
 - things to do before calling **xii**
- troubleshooting
 - installation
 - failure to delete a package during uninstallation **A-7**
 - troubleshooting installation **A-1 to A-8**
 - browser setup **A-7 to A-8**
 - checking processes after installation **A-1**
 - installation messages,
 - understanding **A-4 to A-7**
 - process status, viewing and changing **A-2 to A-3**
 - things to do before calling TAC **A-3**

typographical conventions used in this document **vii to viii**

U

UDP and TCP ports used by CD One **2-4**

uninstalling CD One (see installing CD One)

unmounting the CD-ROM (see mounting and unmounting the CD-ROM)

Upgrade Paths (table) **1-2**

upgrading CD One (see installing CD One)

URLs

- for accessing Cisco.com **xi**
- for accessing Cisco documentation **ix**
- for accessing TAC **xii**
- for ordering the documentation CD-ROM **x**

using CiscoView **3-4**

V

viewing and changing process status **A-2 to A-3**

W

world-wide web

- documentation, obtaining via **ix**
- using to access
 - Cisco.com **xi**
 - TAC **xii**

