



Release Notes for CiscoView 6.1.9 (With LMS 3.2)

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These release notes describe the caveats for CiscoView 6.1.9 as well as CiscoView Mini-RMON Manager 3.2 that runs within CiscoView on Solaris and Windows platforms.

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Introduction

CiscoView is a graphical SNMP-based device management tool that provides real-time views of networked Cisco Systems devices.

These views deliver a continuously updated physical and logical pictures of device configuration and performance conditions. These views are displayed simultaneously to allow multiple device sessions.



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Whats New in This Release

The following are the new features and enhancements in CiscoView 6.1.9:

- [New Campus Manager Reports](#)
- [IPv6 Support](#)

New Campus Manager Reports

You can launch two new Campus Manager reports. For any device that is also managed by Campus Manager 5.2, you can launch the following two new reports:

- Network Discrepancy Report
- Best Practices Deviation Report

To access these reports:

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- Step 1** Right-click the chassis view of a device.
 - Step 2** Go to the context menu and select **Campus Manager**.
 - Step 3** Select the report that you want to launch.
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Note For more information about Campus Manager, see the *User Guide for Campus Manager 5.2*

IPv6 Support

CiscoView allows you to enter an IPv6 Address of a device to display the device view for configuration and remote monitoring.

Product Documentation

Table 1 describes the product documentation that is available.

Table 1 Product Documentation

Document Title	Available Formats
<i>User Guide for CiscoView 6.1.9</i>	<ul style="list-style-type: none"> • PDF on: <ul style="list-style-type: none"> – Product DVD – LMS 3.2 Documentation DVD • On Cisco.com at: <ul style="list-style-type: none"> http://www.cisco.com/en/US/docs/net_mgmt/ciscoverview/6.1.9/user/userguide/ugcv_619.html
<i>Release Notes for CiscoView 6.1.9</i> (this document)	<ul style="list-style-type: none"> • PDF on: <ul style="list-style-type: none"> – Product DVD – LMS 3.2 Documentation DVD • On Cisco.com at: <ul style="list-style-type: none"> http://www.cisco.com/en/US/docs/net_mgmt/ciscoverview/6.1.9/release/notes/CV_619_RNs.html
Context-sensitive online help	<ul style="list-style-type: none"> • Select an option from the navigation tree, then click Help. • Click the Help button in the dialog box.

Known Problems in CiscoView

Table 2 describes problems known to exist in CiscoView 6.1.9.


Note

To obtain more information about known problems, access the Cisco Software Bug Toolkit at <http://www.cisco.com/cgi-bin/Support/Bugtool/home.pl> (You will be prompted to log into Cisco.com.)

Table 2 Known Problems in CiscoView 6.1.9

Bug ID	Description	Additional Information
CSCsb87420	Error sometimes occurs while configuring a device.	A null point exception error sometimes occurs after you make a configuration change to a device within CiscoView. Workaround: None
CSCsf10282	Chassis view for same device is shown in two different windows.	This problem occurs when you use the Device Selector to launch the Chassis view for two devices in separate windows, in the same CiscoView session. The Chassis view of the device that you opened last, also appears in the window from which you opened the first device. Workaround: None
CSCse13184	Browser crashes after opening MWAM card dialog box.	This problem occurs when you: <ol style="list-style-type: none"> 1. Right-click on a MWAM card and select Configure. 2. Select the category MWAM Module. 3. With a table row selected, click Configure. 4. Select the category Mobility Agent Advertisement Configurations. Workaround: None
CSCse13268	CiscoView web pages continually reload.	This problem occurs when you: <ol style="list-style-type: none"> 1. Right-click on a MWAM card and select Configure. 2. Select the category MWAM Module. 3. With a table row selected, click Configure. 4. Leave all CiscoView web pages idle for about an hour. After an hour, the web pages will begin to reload continuously. Workaround: None

Table 2 Known Problems in CiscoView 6.1.9 (continued)

Bug ID	Description	Additional Information
CSCsa37350	Problems while CiscoView runs in LMS 2.5	<p>The following issues have been observed on some devices when you launch the monitoring dialog box for multiple ports:</p> <ul style="list-style-type: none"> • The performance statistics for the selected ports are not available. • A blank monitoring graph is displayed. • Instead of opening one graph that summarizes the performance of the selected ports, CiscoView opens a graph for each port. <p>Another issue that has been observed on some devices you cannot toggle between the front and rear view of a device chassis.</p> <p>Workaround: None</p>
CSCse68712	Advanced search results are displayed in multiple CiscoView sessions.	<p>This problem occurs when you have CiscoView 6.1.5 running. If you perform an Advanced search from the Device Selector, the search results appear in the current CiscoView session, as well as all other active sessions.</p> <p>Workaround: None</p>
CSCsx80836	Some buttons are not displayed in the IPv6 Information window	<p>This problem occurs when you launch a IPv6 supported device in CiscoView using Firefox 3.</p> <p>In the IPv6 Information window, the following buttons are not displayed:</p> <ul style="list-style-type: none"> • Interface Details • Neighbor Details • Peer Details <p>This problem does not occur in Internet Explorer.</p> <p>Workaround: None</p>

Table 2 Known Problems in CiscoView 6.1.9 (continued)

Bug ID	Description	Additional Information
CSCsy42928	Details button is not displayed and the values are not displayed correctly in the Configuration Register pane	<p>This problem occurs when you:</p> <ol style="list-style-type: none"> 1. Launch a device in CiscoView using Firefox 3. 2. Right-click on the device and select Device Management <p>Details button is not displayed in the Configuration Register pane in the Device Management window</p> <p>This problem occurs when you:</p> <ol style="list-style-type: none"> 1. Launch a device in CiscoView using Internet Explorer 6 or Internet Explorer 7. 2. Right-click on the device and select Device Management <p>Also, the values are not displayed correctly in the Configuration Register pane in the Device Management window.</p> <p>Workaround: None</p>
CSCsz67005	Some text fields are not displayed properly when you launch a Cat6000 supported device	<p>This problem occurs when you:</p> <ol style="list-style-type: none"> 1. Launch a Cat6000 supported device. 2. Right-click on the device and select Configure 3. From the Category drop-down list in the Configure Device window: <ol style="list-style-type: none"> 1. If you select Scheduled Reset, the Reset Date and Time text fields are not displayed properly 2. If you select Summer Time, the Current Date and Time text fields are not displayed properly. <p>Workaround: None</p>

Table 2 Known Problems in CiscoView 6.1.9 (continued)

Bug ID	Description	Additional Information
CSCta13528	Cannot launch the device in CiscoView if the Display Name entered is not an IP Address or Host Name of the device	<p>This problem occurs when you:</p> <ol style="list-style-type: none"> 1. Add a device in DCR and you enter a value that is not the IP Address or the Host Name of the device in the Display Name field 2. Launch the device from Device Selector 3. Device will not launch and the following error message will be displayed: "No IP address found for this device. There could be a problem with Domain Name System (DNS) resolution." <p>Workaround:</p> <p>Either:</p> <ul style="list-style-type: none"> • Enter the IP Address or Host Name of the device in the Display Name field <p>Or</p> <ul style="list-style-type: none"> • Launch the device directly from Device Center <p>Or</p> <ul style="list-style-type: none"> • Provide any value to the Display Name field after you install the following patches: <ul style="list-style-type: none"> - cvw6.1.9-win-CSCta135281.0.tar - cvw6.1.9-sol-CSCta13528-1.0.tar <p>To download these files, go to the following URL: http://www.cisco.com/cgi-bin/tablebuild.pl/cview50</p>

Known Problems in CiscoView Mini-RMON Manager

Table 3 describes problems known to exist in CiscoView Mini-RMON Manager 3.2.

Table 3 Known Problems in CiscoView Mini-RMON Manager 3.2

Bug ID	Description	Additional Information
CSCsa94018	Pages/dialog boxes display no data after device goes down.	<p>This problem occurs when you:</p> <ol style="list-style-type: none"> 1. Launch CiscoView Mini-RMON Manager. 2. Select a new application page or refresh the current one. <p>If the device being monitored goes down before a new page is opened or the current page is refreshed, no data is displayed in all subsequent pages and dialog boxes.</p> <p>Also, a message does not appear that the device is down.</p> <p>Workaround:</p> <p>To get confirmation that the device is down, close the current session and then open a new one for the device.</p>
CSCsb07793	Sometimes Device Selector does not work as expected.	<p>This problem occurs when you:</p> <ol style="list-style-type: none"> 1. Launch multiple CiscoView Mini-RMON Manager sessions. 2. Expand a folder in the Device Selector of an open session by clicking the plus sign beside it. <p>Sometimes, instead of the folder expanding, the Device Selector tree collapses and displays only the main folder.</p> <p>After you expand the main folder, the expandable folders beneath it displays a minus sign, instead of a plus sign.</p> <p>Workaround:</p> <p>Click the minus sign for an expandable folder. A plus sign is displayed and the Device Selector works as expected.</p>
CSCsb05750	Cannot enable statistics collection on some devices.	<p>An error message is displayed when you attempt to enable statistics collection on the following devices:</p> <ul style="list-style-type: none"> • Catalyst 2970-24TS • Catalyst 3550-24MMF • Catalyst 3750 • Catalyst 4948 <p>Workaround:</p> <p>Enable statistics collection using the CLI. This does not apply to Catalyst 4948 devices.</p> <p>For more information, see the corresponding SNMP agent problems: CSCin93032, CSCin93030, CSCin93028, CSCsb05787, and CSCef19988.</p>

Table 3 Known Problems in CiscoView Mini-RMON Manager 3.2 (continued)

Bug ID	Description	Additional Information
CSCsc00802	Statistics collection and History features are not supported by some devices.	<p>The following devices do not support the Statistics collection and History features in CiscoView Mini-RMON Manager 2.0:</p> <ul style="list-style-type: none"> • Cisco 2800 Series Integrated Services Routers: Cisco 2801, Cisco 2821, Cisco 2851 • Cisco 3800 Series Integrated Services Routers: Cisco 3825, Cisco 3845 • Cisco 2600 Series Multiservice Routers: Cisco 2610, Cisco 2610XM, Cisco 2611, Cisco 2611XM, Cisco 2612, Cisco 2613, Cisco 2620, Cisco 2620XM, Cisco 2621, Cisco 2621XM, Cisco 2650, Cisco 2650XM, Cisco 2651, Cisco 2651XM • Cisco 3600 Series Multiservice Routers: Cisco 3620, Cisco 3631Co, Cisco 3640, Cisco 3660, Cisco 3662Dc, Cisco 3662Ac, Cisco 3662AcCo, Cisco 3662DcCo, Cisco 3661Ac, Cisco 3661Dc • Cisco 3700 Series Multiservice Access Routers: Cisco 3725, Cisco 3745 • Cisco IAD2400 Series Integrated Access Devices: Cisco 2420 IAD, Cisco 2430-24Fxs IAD, Cisco 2431-8Fxs IAD, Cisco 2431-16Fxs IAD, Cisco 2431-1T1E1 IAD, Cisco 2432-24Fxs IAD <p>Workaround: None</p>

Table 3 Known Problems in CiscoView Mini-RMON Manager 3.2 (continued)

Bug ID	Description	Additional Information
CSCsf14734	Long table entries are not fully displayed in CiscoView Mini-RMON Manager.	CiscoView Mini-RMON Manager tables do not automatically resize. As a result, long entries may not be fully displayed. Workaround: None
CSCsy71412	Error occurs when you modify the Sampling Interval in Alarms and Statistics History	This problem occurs when you: <ol style="list-style-type: none"> 1. Launch a device in CiscoView Mini-RMON Manager. 2. Go to Setup > Alarms 3. Select a row and click Modify 4. In the Modify Alarm window, enter a value above 2147483647 for Sampling Interval and click Ok <p>A message appears prompting you to enter a value between -2147483648 to 2147483647 instead of 1 to 2147483647.</p> This problem occurs when you: <ol style="list-style-type: none"> 1. Launch a device in CiscoView Mini-RMON Manager. 2. Go to Setup > Statistics History. 3. Select a row and click Modify 4. In the Modify Statistics History window, enter a value above 2147483647 for Sampling Interval and Click Ok <p>A message appears prompting you to enter a value between -2147483648 to 2147483647 instead of 1 to 3600.</p> Workaround: None

Resolved Problems

Table 4 describes problems resolved since the last release of CiscoView.

Table 4 Resolved Problems in CiscoView 6.1.9

Bug ID	Description	Additional Information
CSCsr48698	Out of memory error used to occur when you launch some devices in CiscoView. This was because TomcatMonitor and related processes used to go down.	This problem has been resolved.
CSCsq50199	When you launched a device in CiscoView consecutively, an HTTP Status 500 error occurred in the Device and Credential Repository (DCR) page. This was because the file descriptor (FD) count in Tomcat increased.	This problem has been resolved.

Obtaining Documentation and Submitting a Service Request

For information on obtaining documentation, submitting a service request, and gathering additional information, see the monthly *What's New in Cisco Product Documentation*, which also lists all new and revised Cisco technical documentation, at:

<http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html>

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This document is to be used in conjunction with the documents listed in the “Product Documentation” section.

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