



# Release Notes for CiscoView 6.1.8

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These release notes describe the caveats for CiscoView 6.1.8 as well as CiscoView Mini-RMON Manager 3.2, which runs within CiscoView.

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## Description

CiscoView is a graphical SNMP-based device management tool that provides real-time views of networked Cisco Systems devices. These views deliver a continuously updated physical/logical picture of device configuration and performance conditions, with simultaneous views available for multiple device sessions.



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**Americas Headquarters:**  
**Cisco Systems, Inc., 170 West Tasman Drive, San Jose, CA 95134-1706 USA**

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# New Features

The following features are new to CiscoView 6.1.8:

- Ability to launch Campus Manager reports

For any device that is also managed by Campus Manager 5.1, you can launch reports that provide the device, port, and VLAN information collected by Campus Manager within CiscoView. To access these reports:

- Right-click the chassis view of a device.
- From the context menu, select **Campus Manager** and then the report you want to launch (**CM Device Report**, **CM Port Report**, or **CM VLAN Report**).

**Note**

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For more information about Campus Manager, refer to the Campus Manager 5.1 user guide at the following URL:  
[http://www.cisco.com/en/US/products/sw/cscowork/ps563/products\\_user\\_guide\\_list.html](http://www.cisco.com/en/US/products/sw/cscowork/ps563/products_user_guide_list.html)

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- Ability to launch Health and Utilization Monitor (HUM) Interface Report for multiple ports

With the CVCrossLaunch release 2.0 device package installed, you can generate and view the HUM Interface Report for multiple ports within CiscoView. This report summarizes activity on the selected ports during the past hour. To launch this report, first right-click the ports for which you want to generate a report while holding down the Ctrl key, and then select **HUM Interface Report** from the context menu.

The following devices support this feature:

- Cisco Switches: Catalyst 2940, Catalyst 2950, Catalyst 2955, Catalyst 2960, Catalyst 2970, Catalyst 3550, Catalyst 3560, Catalyst 3750, Catalyst 4000 (running either Catalyst OS or Cisco IOS software), Catalyst 6000 (running either Catalyst OS or Cisco IOS software), ME 2400-24TS-A, ME 3400-24TS-A
- Cisco Routers: Cisco 800, Cisco 1800, Cisco Mobile Wireless Router (MWR) 1900, Cisco 2800, Cisco 3200 Mobile Access Router (MAR), Cisco 3800, Cisco 7000, Cisco 10000, Cisco 10700, Cisco 12000

# Product Documentation

Table 1 describes the product documentation that is available.

**Table 1** Product Documentation

Document Title	Available Formats
<i>User Guide for CiscoView 6.1.8</i>	<ul style="list-style-type: none"> <li>• PDF on:               <ul style="list-style-type: none"> <li>– Product DVD</li> <li>– LMS 3.1 Documentation CD-ROM</li> </ul> </li> <li>• On Cisco.com at:               <ul style="list-style-type: none"> <li><a href="http://www.cisco.com/en/US/products/sw/cscowork/ps4565/products_user_guide_list.html">http://www.cisco.com/en/US/products/sw/cscowork/ps4565/products_user_guide_list.html</a></li> </ul> </li> </ul>
<i>Release Notes for CiscoView 6.1.8</i> (this document)	<ul style="list-style-type: none"> <li>• PDF on:               <ul style="list-style-type: none"> <li>– Product DVD</li> <li>– LMS 3.1 Documentation CD-ROM</li> </ul> </li> <li>• On Cisco.com at:               <ul style="list-style-type: none"> <li><a href="http://www.cisco.com/en/US/products/sw/cscowork/ps4565/prod_release_notes_list.html">http://www.cisco.com/en/US/products/sw/cscowork/ps4565/prod_release_notes_list.html</a></li> </ul> </li> </ul>
Context-sensitive online help	<ul style="list-style-type: none"> <li>• Select an option from the navigation tree, then click <b>Help</b>.</li> <li>• Click the Help button in the dialog box.</li> </ul>

# Known Problems

Table 2 describes problems known to exist in CiscoView 6.1.8. Table 3 describes problems known to exist in CiscoView Mini-RMON Manager 3.2.


**Note**

To obtain more information about known problems, access the Cisco Software Bug Toolkit at <http://www.cisco.com/cgi-bin/Support/Bugtool/home.pl>. (You will be prompted to log into Cisco.com.)

**Table 2** Known Problems in CiscoView 6.1.8

Bug ID (Severity)	Summary	Explanation
CSCsa30779	Selected port/module is not completely highlighted.	<p>To reproduce the problem:</p> <ol style="list-style-type: none"> <li>Using Netscape Navigator, launch CiscoView and open the chassis view for either a Catalyst 3750 or 6000 device.</li> <li>Click either a module or port to select it.</li> </ol> <p>Only the left side of the selected module/port is highlighted by a yellow border.</p> <p>There is no workaround.</p> <p><b>Note</b> This problem does not occur in Internet Explorer.</p>
CSCsb87420	Error sometimes occurs when configuring a device.	<p>A null point exception error sometimes occurs after making a configuration change to a device within CiscoView.</p> <p>There is no workaround.</p>
CSCin86481	Device list disappears during a hotswap.	<p>To reproduce the problem:</p> <ol style="list-style-type: none"> <li>Install version 5.0 of the CE500 device package onto a CiscoView 6.1 server.</li> <li>Start CiscoView and launch the chassis view for a device.</li> <li>Right-click the chassis view and select <b>User Credentials</b> from the context menu.</li> <li>Enter the appropriate telnet credentials (username/password and telnet enable password).</li> </ol> <p>After entering your telnet credentials, CiscoView deletes this information. As a result, CiscoView cannot discover or list the cards on this device.</p> <p>There is no workaround.</p>
CSCsf10282	Chassis view for same device is shown in two different windows.	<p>In the same CiscoView session, use the Device Selector to launch the chassis view for two devices in separate windows. The chassis view of the device opened last will also be displayed in the window from which the first device was opened.</p> <p>There is no workaround.</p>

Table 2 Known Problems in CiscoView 6.1.8 (continued)

Bug ID (Severity)	Summary	Explanation
CSCse13184	Browser crashes after opening MWAM card dialog box.	<p>To reproduce the problem:</p> <ol style="list-style-type: none"> <li>1. Right-click a MWAM card and then select <b>Configure</b>.</li> <li>2. Select the category <b>MWAM Module</b>.</li> <li>3. With a table row selected, click <b>Configure</b>.</li> <li>4. Select the category <b>Mobility Agent Advertisement Configurations</b>.</li> </ol> <p>There is no workaround.</p>
CSCse13268	CiscoView web pages continually reload.	<p>To reproduce the problem:</p> <ol style="list-style-type: none"> <li>1. Right-click a MWAM card and then select <b>Configure</b>.</li> <li>2. Select the category <b>MWAM Module</b>.</li> <li>3. With a table row selected, click <b>Configure</b>.</li> <li>4. Leave all CiscoView web pages idle for about an hour.</li> </ol> <p>After an hour, the web pages will begin to reload continuously.</p> <p>There is no workaround.</p>
CSCsa37350	Issues with CiscoView running in LMS 2.5 have been observed.	<p>The following issues have been observed on some devices after launching the monitoring dialog box for multiple ports:</p> <ul style="list-style-type: none"> <li>• The performance statistics for the selected ports are not available.</li> <li>• A blank monitoring graph is displayed.</li> <li>• Instead of opening one graph that summarizes the performance of the selected ports, CiscoView opens a graph for each port.</li> </ul> <p>Another issue that has been observed on some devices is the inability to toggle between the front and rear view of a device chassis.</p> <p>There is no workaround.</p>
CSCse68712	Advanced search results are displayed in multiple CiscoView sessions.	<p>With CiscoView 6.1.5 running, perform an advanced search from the Device Selector. The search results will be shown in the current CiscoView session as well as all other active sessions.</p> <p>There is no workaround.</p>

**Table 3** Known Problems in CiscoView Mini-RMON Manager 3.2

Bug ID	Summary	Additional Information
CSCsa94018	Pages/dialog boxes display no data after device goes down.	<p>To reproduce the problem:</p> <ol style="list-style-type: none"> <li>1. Launch CiscoView Mini-RMON Manager.</li> <li>2. Select a new application page or refresh the current one.</li> </ol> <p>If the device being monitored goes down before a new page is opened or the current page is refreshed, all subsequent pages and dialog boxes will display no data. In addition, no message indicating that the device is down is provided.</p> <p>To get confirmation that the device is down, close the current session and then open a new one for that device.</p>
CSCsb07793	Sometimes Device Selector does not work as expected.	<p>To reproduce the problem:</p> <ol style="list-style-type: none"> <li>1. Launch multiple CiscoView Mini-RMON Manager sessions.</li> <li>2. Expand a folder in the Device Selector of an open session by clicking the plus sign beside it.</li> </ol> <p>Sometimes, instead of the folder expanding, the Device Selector tree collapses and displays only the main folder. After you expand the main folder, the expandable folders beneath it display a minus sign, even though they should display a plus sign.</p> <p>To work around the problem, click the minus sign for an expandable folder. A plus sign is displayed and the Device Selector now works as expected.</p>
CSCsb00192	Browser's status bar does not indicate that the creation of a new alarm is complete.	<p>To reproduce the problem:</p> <ol style="list-style-type: none"> <li>1. Click the Setup tab.</li> <li>2. From the Options bar, click <b>Alarms</b>.</li> <li>3. From the Setup Alarm Thresholds page, click <b>Create</b>.</li> <li>4. Enter the necessary information and then click <b>OK</b>.</li> </ol> <p>A new alarm is created, but the status bar continues to indicate that the process is still running.</p> <p>The problem goes away as soon as you launch another page or click an action button.</p>

**Table 3** Known Problems in CiscoView Mini-RMON Manager 3.2 (continued)

Bug ID	Summary	Additional Information
CSCsb05750	Cannot enable statistics collection on some devices.	<p>An error message is displayed when you attempt to enable statistics collection on the following devices:</p> <ul style="list-style-type: none"> <li>• Catalyst 2970-24TS</li> <li>• Catalyst 3550-24MMF</li> <li>• Catalyst 3750</li> <li>• Catalyst 4948</li> </ul> <p>To work around the problem, enable statistics collection using the CLI (this does not apply to Catalyst 4948 devices).</p> <p><b>Note</b> For more information, see the corresponding SNMP agent problems: CSCin93032, CSCin93030, CSCin93028, CSCsb05787, and CSCef19988.</p>
CSCsc00802	Statistics collection and History features are not supported by some devices.	<p>The following devices do not support the Statistics collection and History features in CiscoView Mini-RMON Manager 2.0:</p> <ul style="list-style-type: none"> <li>• Cisco 2800 Series Integrated Services Routers: Cisco 2801, Cisco 2821, Cisco 2851</li> <li>• Cisco 3800 Series Integrated Services Routers: Cisco 3825, Cisco 3845</li> <li>• Cisco 2600 Series Multiservice Routers: Cisco 2610, Cisco 2610XM, Cisco 2611, Cisco 2611XM, Cisco 2612, Cisco 2613, Cisco 2620, Cisco 2620XM, Cisco 2621, Cisco 2621XM, Cisco 2650, Cisco 2650XM, Cisco 2651, Cisco 2651XM</li> <li>• Cisco 3600 Series Multiservice Routers: Cisco 3620, Cisco 3631Co, Cisco 3640, Cisco 3660, Cisco 3662Dc, Cisco 3662Ac, Cisco 3662AcCo, Cisco 3662DcCo, Cisco 3661Ac, Cisco 3661Dc</li> <li>• Cisco 3700 Series Multiservice Access Routers: Cisco 3725, Cisco 3745</li> <li>• Cisco IAD2400 Series Integrated Access Devices: Cisco 2420 IAD, Cisco 2430-24Fxs IAD, Cisco 2431-8Fxs IAD, Cisco 2431-16Fxs IAD, Cisco 2431-1T1E1 IAD, Cisco 2432-24Fxs IAD</li> </ul> <p>There is no workaround.</p>
CSCsf14734	Long table entries are not fully displayed in CiscoView Mini-RMON Manager.	<p>CiscoView Mini-RMON Manager tables do not automatically resize. As a result, long entries may not be fully displayed.</p> <p>There is no workaround.</p>

## Obtaining Documentation and Submitting a Service Request

For information on obtaining documentation, submitting a service request, and gathering additional information, see the monthly *What's New in Cisco Product Documentation*, which also lists all new and revised Cisco technical documentation, at:

<http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html>

Subscribe to the *What's New in Cisco Product Documentation* as a Really Simple Syndication (RSS) feed and set content to be delivered directly to your desktop using a reader application. The RSS feeds are a free service and Cisco currently supports RSS version 2.0.

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